

103SH User Guide

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Introduction

Thank you for purchasing SoftBank 103SH.

Before You Begin

For proper handset use, read "Quick Tips" (in お願いとご注意) and this guide beforehand.

- Accessible SoftBank Mobile services may vary by subscription, etc.
- SoftBank 103SH is compatible with 3G and GSM network technologies.

Guide Usage Notes

- \cdot Most operation descriptions are based on default settings.
- \cdot Unless noted otherwise, descriptions are for Home Screen.
- \cdot Some operation descriptions may be omitted.
- In this guide and on handset, "abroad" means "outside Japan" with regard to handset/service usage.
- \cdot In this guide, microSD/microSDHC Card is referred to as "SD Card."

Screenshots & Key Labels

Actual handset windows, menus, etc. may differ in appearance. Key labels are simplified for reference convenience.

Accessing Guide on Handset

Access this Guide on handset via Guide icon in Home Screen or via Guide indicator on Status Bar. Guide indicator appears on Status Bar by default. To hide Guide indicator:

Access Guide 🔿 MENU 🔿 Indicator 🗦 off ラ 戻る

Introduction

Getting Started

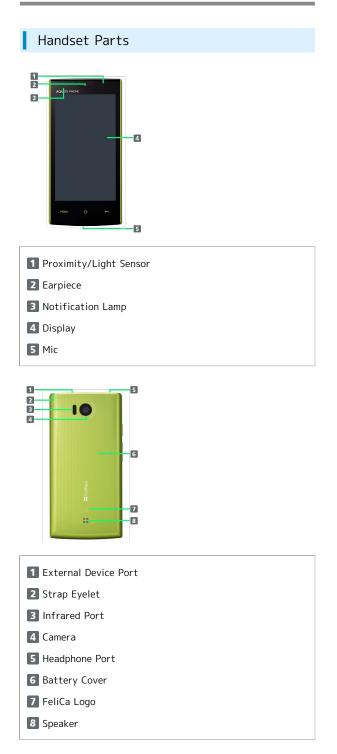
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Package Contents

Package Contents

- · Handset (SoftBank 103SH)
- Battery (SHBEE1)
- \cdot Micro USB Cable (SHDDL1)
- Micro USB Charging Adapter (SHCDL1)
- \cdot microSD Card (complimentary sample)
- ・クイックスタート (Japanese)
- ・お願いとご注意 (Japanese) with English "Quick Tips"
- · Warranty (Japanese)

Parts & Functions



Handset Keys
1 (Activate/cancel Sleep mode. Long Press for Power on or Phone options.
2 A Increase Volume
3 ▼ (♥) Decrease Volume. Long Press to activate/cancel Manner mode.
4 Go back/escape
5 A Return to Home Screen. Long Press for active applications.
6 MENU Open Options menu

👸 Attaching Straps

Remove Battery Cover, then feed Strap loop through Strap Eyelet, latching it on the peg. Secure Strap then replace Battery Cover.



About USIM Card

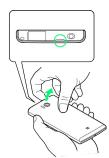
USIM Card is an IC card containing customer and authentication information, including handset number.

Inserting USIM Card

Power off first.

1

Remove Battery Cover



 \cdot Use notch above Display to lift Battery Cover.

2

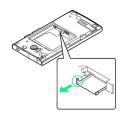
Remove Battery



- \cdot Take hold of Battery Tab (printed PULL) and gently lift Battery as shown.
- Fold back Battery Tab to black area; may get caught between base and Battery Cover upon replacing Battery Cover.
- If Battery Tab rips off and Battery cannot be removed, contact a SoftBank Shop.

3

Pull out USIM Tray

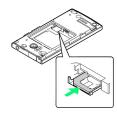


- Use Tab to gently pull USIM Tray straight out until it is about halfway exposed as shown above.
- \cdot USIM Tray is not removable; applying excessive force or pulling at an angle may damage USIM Tray.

7

4

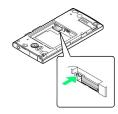
Place USIM Card (IC chip facing up) in USIM Tray



 \cdot Slide in USIM Tray.

5

Secure USIM Tray



6

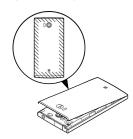
Insert Battery



- With Battery Tab facing up, align Battery terminals with charging terminals.
- \cdot Take care not to get Battery Tab caught between base and Battery Cover.



Replace Battery Cover



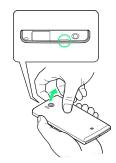
- Align Battery Cover with handset, then firmly press down along shaded areas.
- Close Battery Cover firmly. Debris trapped between base and Battery Cover gasket (for battery housing area) may expose handset to liquid/dust.

Removing USIM Card

Power off first.

1

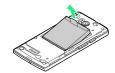
Remove Battery Cover



 \cdot Use notch above Display to lift Battery Cover.



Remove Battery



- Take hold of Battery Tab (printed PULL) and gently lift Battery as shown.
- Fold back Battery Tab to black area; may get caught between base and Battery Cover upon replacing Battery Cover.
- If Battery Tab rips off and Battery cannot be removed, contact a SoftBank Shop.



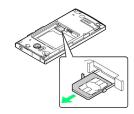
Pull out USIM Tray



- \cdot Use Tab to gently pull USIM Tray straight out until it is about halfway exposed as shown above.
- USIM Tray is not removable; applying excessive force or pulling at an angle may damage USIM Tray.

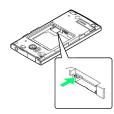
4

Remove USIM Card



· Slide out USIM Card.

Secure USIM Tray



6

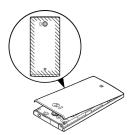
Insert Battery



- \cdot With Battery Tab facing up, align Battery terminals with charging terminals.
- \cdot Take care not to get Battery Tab caught between base and Battery Cover.



Replace Battery Cover



- Align Battery Cover with handset, then firmly press down along shaded areas.
- Close Battery Cover firmly. Debris trapped between base and Battery Cover gasket (for battery housing area) may expose handset to liquid/dust.

SD Card

SoftBank 103SH supports SD Card up to 32 GB. However, some SD Cards may not operate properly.

Unmounting SD Card

Always perform Unmount microSD before removing SD Card. (Complimentary SD Card preinstalled.)



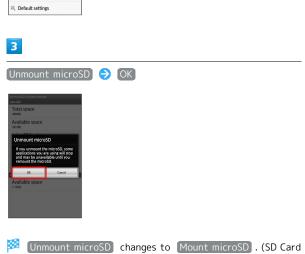
In Home Screen, MENU ightarrow Settings



2

microSD & phone storage

ш	Privacy Reset all data
4	microSD & phone storage Unmount microSD, view available storage.
4	Language & keyboard Set locale (language and region), text input and auto-correction options.
	Voice input & output Set text-to-speech options.
¥	Accessibility Manage accessibility options.
×	Pedometer setting Change pedometer settings.
0	Date & time Set date, time, time zone & formats.
0	About phone View legal info, phone status, software version
52	Default settings



is unmounted.)

10

Removing SD Card

Before removing SD Card, always perform Unmount microSD, then power off.

1

Remove Battery Cover



 \cdot Use notch above Display to lift Battery Cover.

2

Remove Battery



- Take hold of Battery Tab (printed PULL) and gently lift Battery as shown.
- Fold back Battery Tab to black area; may get caught between base and Battery Cover upon replacing Battery Cover.
- If Battery Tab rips off and Battery cannot be removed, contact a SoftBank Shop.



Remove SD Card



 \cdot Gently push in SD Card and release it; SD Card pops out. Carefully remove SD Card without bending it.



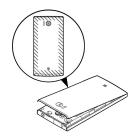
Insert Battery



- With Battery Tab facing up, align Battery terminals with charging terminals.
- Take care not to get Battery Tab caught between base and Battery Cover.

5





- Align Battery Cover with handset, then firmly press down along shaded areas.
- Close Battery Cover firmly. Debris trapped between base and Battery Cover gasket (for battery housing area) may expose handset to liquid/dust.

Inserting SD Card

Power off first.

1

Remove Battery Cover



 \cdot Use notch above Display to lift Battery Cover.

2

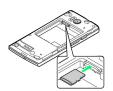
Remove Battery



- Take hold of Battery Tab (printed PULL) and gently lift Battery as shown.
- Fold back Battery Tab to black area; may get caught between base and Battery Cover upon replacing Battery Cover.
- If Battery Tab rips off and Battery cannot be removed, contact a SoftBank Shop.



Insert SD Card



- \cdot Insert SD Card (terminals facing down) until it stops.
- \cdot Do not insert other objects.



Insert Battery



- With Battery Tab facing up, align Battery terminals with charging terminals.
- \cdot Take care not to get Battery Tab caught between base and Battery Cover.

5

Replace Battery Cover

- Align Battery Cover with handset, then firmly press down along shaded areas.
- Close Battery Cover firmly. Debris trapped between base and Battery Cover gasket (for battery housing area) may expose handset to liquid/dust.

12

Formatting SD Card

When using a new SD Card for the first time, format it on handset before trying to save files, etc.

- · Formatting deletes all SD Card files.
- \cdot Charge Battery or install a charged Battery beforehand.

1

In Home Screen, MENU 🔿 Settings



2

microSD & phone storage

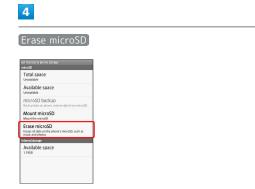
ш	Privacy Reset all data
4	microSD & phone storage Unmount microSD, view available storage.
A	Language & keyboard Set locale (language and region), text input and auto-correction options.
2	Voice input & output Set text-to-speech options.
¥	Accessibility Manage accessibility options.
Ŕ	Pedometer setting Change pedometer settings.
0	Date & time Set date, time, time zone & formats.
0	About phone View legal info, phone status, software version
R	Default settings

3

Unmount microSD 🔿 OK



Unmount microSD changes to Mount microSD. (SD Card is unmounted.)



	-
	-

Erase microSD

will lose all	will erase the microSD. You data on the card!
1	Erase microSD



Enter Handset Code ラ 🛛



 \cdot If Handset Code is unset, follow onscreen instructions.



Erase everything



🏁 Formatting starts.

 \cdot When finished, SD Card is mounted.

👸 Complimentary Sample microSD Card

Complimentary SD Card is preinstalled.

• Warranty does not cover complimentary sample microSD Card.

Important SD Card Usage Note

SD Card files may be lost/altered accidentally. Keep a copy of contacts, etc. in a separate place. SoftBank Mobile is not liable for any damages resulting from accidental loss/ alteration of information.

• Never power off or remove Battery while files are being accessed.

🔕 General Use

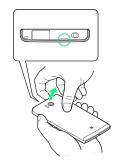
Keep SD Card out of infants' reach; may cause choking if swallowed.

Battery Installation

Inserting Battery

1

Remove Battery Cover



 \cdot Use notch above Display to lift Battery Cover.

2

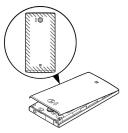
Insert Battery



- With Battery Tab facing up, align Battery terminals with charging terminals.
- Take care not to get Battery Tab caught between base and Battery Cover.

3

Replace Battery Cover



- Align Battery Cover with handset, then firmly press down along shaded areas.
- Close Battery Cover firmly. Debris trapped between base and Battery Cover gasket (for battery housing area) may expose handset to liquid/dust.

Removing Battery

Power off first.

1

Remove Battery Cover



• Use notch above Display to lift Battery Cover.

2

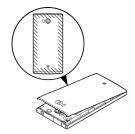
Remove Battery



- Take hold of Battery Tab (printed PULL) and gently lift Battery as shown.
- Fold back Battery Tab to black area; may get caught between base and Battery Cover upon replacing Battery Cover.
- If Battery Tab rips off and Battery cannot be removed, contact a SoftBank Shop.

3

Replace Battery Cover



- Align Battery Cover with handset, then firmly press down along shaded areas.
- Close Battery Cover firmly. Debris trapped between base and Battery Cover gasket (for battery housing area) may expose handset to liquid/dust.

🖉 Lithium-ion Battery

This product requires a lithium-ion battery. Lithium-ion batteries are recyclable. To recycle a used lithium-ion battery, take it to any shop displaying the symbol below.
To avoid fire or electric shock, do not short-circuit or disassemble Battery.



📒 Battery Usage Notes

General

Charge Battery at least once every six months; uncharged Battery may die or affect files/settings.

Battery Life

Replace Battery if operating time shortens noticeably.Depending on usage, bulges may appear near end of battery life; this does not affect safety.

Maintenance

Clean device charging terminals with dry cotton swabs.

Battery Cover

To maintain water/dust resistance, close Battery Cover properly. Do not apply excessive force to Battery Cover; damage may result.

If Battery Cover is damaged, replace it with a new one.
 Use of damaged Battery Cover may cause electric shock,
 Battery corrosion, etc. due to water seepage. (Battery is not water or dust proof.)

Handling Battery Tab (Printed PULL)

Do not apply excessive force; if Battery Tab rips off and Battery cannot be removed, contact a SoftBank Shop.

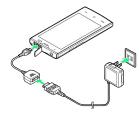
Charging Battery

Battery must be inserted in handset to charge it.

AC Charger

Use Micro USB Charging Adapter with AC Charger ZTDAA1 (sold separately).

 \cdot AC Charger and Micro USB Charging Adapter are not water or dust proof. Do not charge Battery while handset is wet.



1

Insert Charger Connector into Micro USB Charging Adapter



• Confirm Charger Connector orientation, then insert Charger Connector until it clicks.

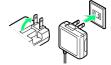
2

Insert Micro USB Charging Adapter into External Device Port



3

Extend blades and plug AC Charger into AC outlet



Notification Lamp illuminates while charging.

• Notification Lamp goes out when Battery is full. Unplug AC Charger and retract blades. Remove Micro USB Charging Adapter and close Port Cover.

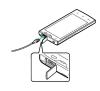
USB Charging

Connect handset to a PC via Micro USB Cable.

- Power on handset and PC first.
- To use Fast transfer mode, install USB Cable driver on the PC beforehand.
- Battery may not charge or charge slowly depending on PC status/environment. Battery may not charge if SD Card is not inserted.



1



2

Insert Micro USB Cable into PC USB port



Notification Lamp illuminates while charging.

Insert Micro USB Cable into External Device Port

• Notification Lamp goes out when Battery is full. Remove Micro USB Cable and close Port Cover.

Charging Precautions

Handling Cords

Do not pull, bend, or twist cord.

Handling External Device Port Cover

Remember these points when closing Port Cover:

- Close Port Cover firmly. Debris trapped between gasket and base may expose handset to liquid/dust.
- Do not try to close Port Cover with hinge extended; may deform Port Cover and affect water/dust resistance.

Important USB Charging Note

Handset may power on automatically when connected to a PC via Micro USB Cable; avoid connection aboard aircraft or in hospitals, etc. where handset use is prohibited.

Handset Power On/Off





🏁 After Power On Graphics, Unlock window appears.

 \cdot When powering on for the first time, water/dust proofing information appears. (Unlock window does not appear first.)







🥦 Water/dust proofing information appears.



🏁 Initial setup menu opens.

 \cdot If handset is set to skip setup menu at Power on, Home Screen appears.



1

也 (Long)





Power off









🏁 Handset shuts down.

Using Touch Panel

Touch Display to navigate menus, open functions, scroll pages, etc.

Тар

Tap item or key to open or execute corresponding function/ operation.



Touch & Hold

Touch item for 1+ seconds (handset vibrates) to move icon, open menu, etc.



Drag

Drag item to move it.



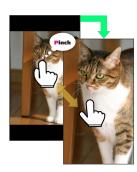
Swipe/Flick

Swipe or Flick to toggle sheets, pages, etc.



Spread & Pinch

Spread or Pinch to enlarge or reduce images, etc.



🚦 Calibrating Touch Panel

Calibrate Touch Panel to improve response. Hold handset normally during calibration.

In Home Screen, MENU 🔿	Settings 🔿 About phone
Adjust touch panel	→ Tap center of each circle

Basic Operations

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USIM PIN	31
Sleep Mode	32
File Backup	32
Software Update	33

Handset Interface

Home Screen

Most operations start here. Home Screen holds up to ten sheets; add shortcuts, widgets or folders to each sheet.

 \cdot See "Home Screen Basics" for details.



Launcher

Applications are grouped by category. Open Apps for App Main Menu, then select group to access App List.

· See "Launcher Basics" for details.



Selection & Execution

Tap (select/execute) item, icon, key, etc. to open or execute corresponding function/operation.

• Press 🖌 to return to previous window.



Options Menu Operations

Press MENU to open Options menu.



• In some windows, Touch & Hold item, etc. to open Options menu. In Home Screen, Touch & Hold open area for quick action menu (below).



Handset Customization

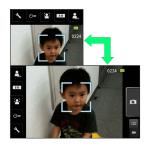
In Home Screen, Press MENU then Tap Settings to change settings.

Checkbox (✓ or
) appears beside some options. Tap to select (✓) or cancel (
) option.

å	Profile Check own phone number and mail address.
ø	Energy saving settings Start energy saving setting.
0.	Wireless & networks Set Wi-Fi, Blaetooth, offline mode, mobile networks, & VPNS.
c	Call settings Set up call timers, answer phone, divert.
4(1)	Sound settings Menner mode, ringtone, lamp, etc.
ø	Display settings Brightness, text forit, wallpaper, etc.
ψ	USB connection Change USB settings.
	Location & security Set my location, screen unlock, USIM card lock, credential storage lock.
17	Applications

Portrait and Landscape Orientation

For some functions/windows, Display orientation changes with handset orientation.



Capturing Screenshots

With SD Card inserted, Press 🕐 and 🔺 simultaneously to capture screenshot.

• Open captured screenshots from Photo in Contents Manager, etc.

Applications

Activating Applications

1

In Home Screen,



🏁 App Main Menu opens.

2

Tap group

\checkmark	O	()
MailPhone	Carriera	Internet
//		
Tools	Music/Novie	5115
	00	
TrafficiMaps	Game	Shopping
a	-	
1		*
Settings	★ Favorite	Download

🏁 App List appears.

 \cdot Tap a tab to toggle groups.



Tap icon



🏁 Application activates.

• If confirmation (authentication prompt, selection, caution, etc.) appears, follow onscreen instructions.

21

Switching Applications

Open list of active applications and switch between them.

1

In Home Screen or Launcher (App Main Menu or App List), etc., (Long)



Active applications appear.

• Swipe left/right to toggle lists.

2

Tap application



Application switches.

 \cdot To hide active application list, Press \blacksquare .

Closing Applications

In any application, Press repeatedly until Home Screen or App List returns. (Some applications may remain active.) To select and close applications:



In any application, 🚹 (Long)



Active applications appear.





🏁 Application ends.

• To close all applications, Tap \times Quitall \rightarrow Yes .

Opening Application Use History

In Home Screen, 👌 (Use history)

 \cdot Use history opens; Tap icon to activate application.

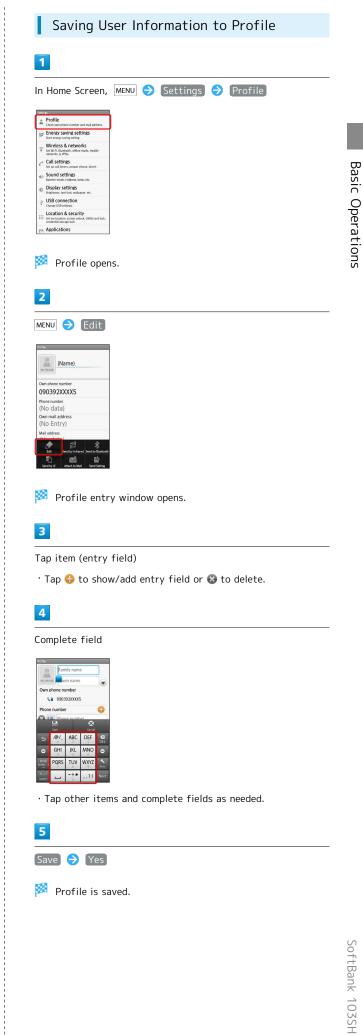
• To erase content from Use history, Press MENU in Use history and Tap Clear history .

My Phone Number

Confirmi	ng Hano	dset Nu	umbe	er	
1					
In Home Screen,	MENU ラ	Setting	IS 🔿	Profile	
2010/000					
Profile Check own phone number and mail address.					
Profile					
Profile Check own phone number and mail address. Med Energy saving settings					
Profile Creck own phone number and mail address. Energy saving settings Start energy saving setting. Wireless & networks Set Wireless through office mode mobile					
Profile Check care places number and mail address. Prefay saving settings Surf energy saving settings Wireless & networks Set Wile Numoth, 4 WWB. Cell settings					
Profile Create any storm runder and mail address. Derery saving settings Set mark rundy settings Wireless & networks Wireless & Networks Call settings sot and invest store show, dwnt. Sound settings					
Profile Creck one hundler and mit address. Sector systems and mit address. Sector systems and mit address. Sector systems and mit address. Sector address and mit address. Sector address					
Profile Creve may have number and mail laberes. Creve may have number and mail laberes. Creve may have settings Survey settings with SS Survey settings may have and mail Survey settings may have and mail Survey settings may have and mail laberes. Display settings in mail laberes. USB concerton					

🏁 Profile opens.

 \cdot Handset number appears in Own phone number field.



Manner Mode & Offline Mode

Activating Manner Mode

Mute most handset function sounds.

• Shutter click, video recording tones, etc. still sound even in Manner mode.

1

In Home Screen or Launcher (App Main Menu or App List), etc., \fbox (\clubsuit ; Long)



🏁 Manner mode activates.

• To cancel, Long Press 💌 (🍄).

Activating Offline Mode

Temporarily suspend all wireless connections.

1

也 (Long)



Phone options appear.



Offline mode

🏁 Offline mode activates.

• To cancel, Long Press 🕐 , then Tap Offline mode .

Text Entry

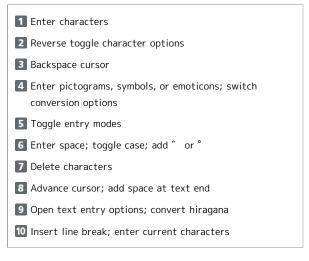
Keyboard Basics

Use a keyboard to enter characters as follows: 12-Key: Multiple characters assigned to each key. QWERTY and Android: Single letters assigned to each key.

- \cdot Tap a text entry field for keyboards.
- In any keyboard, Touch & Hold are or to switch between 12-Key keyboard and QWERTY keyboard.
- To change input method, Touch & Hold text entry window, then Tap [Input method → Android keyboard] or [iWnn IME- SH edition].
- \cdot Default input method: iWnn IME SH edition.

12-Key Keyboard Layout





QWERTY Keyboard Layout * 1 a s d f g h j k 2 zxcvbnm 7 3 8 4 9 5 6 1 Enter characters 2 Enter letters 3 Toggle entry modes 4 Enter pictograms, symbols, or emoticons 5 Open text entry options 6 Enter space; convert hiragana 7 Delete characters 8 Insert line break; enter current characters 9 Advance cursor; add space at text end 10 Backspace cursor

Switching Entry Modes

Tap at to toggle Half Alphabet, Half Numeric, and Kanji modes. To use other entry modes:

1

In a text entry window, 🚵 ⋺ Input mode



2

Tap mode

Input mode	TT 101
あいう [Kanji]	0
Abc [Half Alphabet]	•
123 [Half Numeric]	
719 [Half Katakana]	0
A b c [Full Alphabet]	
1 2 3 (Full Numeric)	
アイウ [Full Katakana]	۲
Cancel	

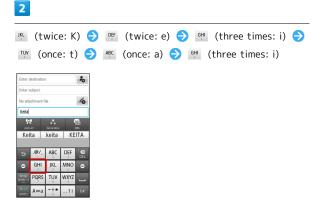
Keyboard interface changes accordingly. Current entry mode indicator-- あ (Kanji), カ (Full Katakana), 感 (Half Alphabet), etc.--appears.

Alphabet

In 12-Key Keyboard, to enter Keitai in Half Alphabet:

In a text entry window, (AB appears)





• The first character is capitalized automatically by default. (Cancel auto capitalization as needed.)



ОK

🏁 Keitai is entered.

 $^{\circ}$ To toggle case, type a letter and Tap $^{\mbox{\tiny Avea}}$.

Flick Input

- In 12-Key Keyboard, Flick key for target character.
- Touch & Hold a key for guidance; Flick toward target character to enter.

📰 Create S! mail	(T.)OKB	
Enter destination	*o	
Enter subject	ES Create SI mail	[T.]OKE
No attachment file	Enter destination	20
l	Enter subject	
	No attachment file	lo
Ato ar De crateo	1	
	DE	
		X
Entil DODC T W	WX ± O P S BC	DEF SEL
		WXYZ
	3) A1 GMUTE	ب ۱۲.,

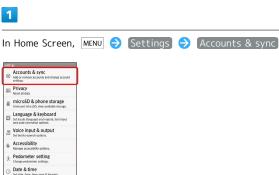
Target Character	Operation
Ρ	Tap PORS once
Q	Touch PORS and Flick left
R	Touch Pors and Flick up
S	Touch res and Flick right
7	Touch Pors and Flick down

 To disable/enable key preview (Flick Input guidance) or Flick Input itself, in Language & keyboard, Tap (iWnn IME - SH edition → Key input guide) or (Flick input).

Using Google Accounts

Sign in to a Google Account to use Google services. (Some applications may be limited or disabled without a Google Account.)

Creating a New Google Account





About phone

Add account





Google



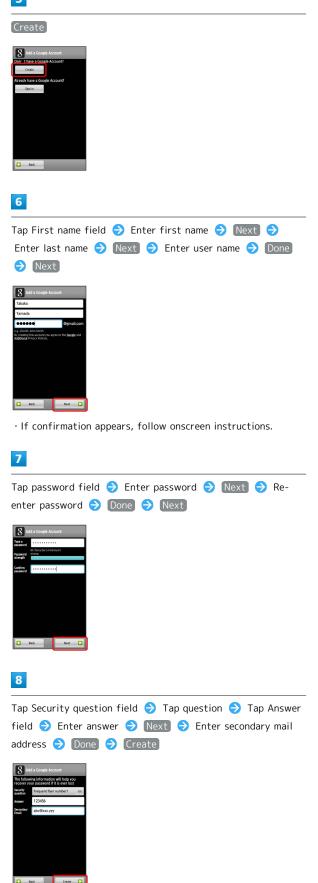
🏁 Add a Google Account appears.



Next



5



9

Read terms of service 🔿 🛛 agree, Next





Enter shown characters 🔿 Done 🔿 Next



- \cdot Distorted characters appear. If they are unreadable, enter a character then Tap [Next] ; other characters appear.
- \cdot If a Google Account is already set up, sync options window opens after Tapping $[{\sf Next}]$.

11

Finish setup: Marka Cooler Account Your Google Account is now linked To this phone. Google and the top of your when the structure of account is now. Now the "structure of accounts of accounts the structure of accounts of accounts Marka Cooler accounts of accounts the structure of accounts of accounts when the structure of accounts when the structure

Account setup is complete.

28

Signing in to a Google Account

For applications requiring a Google Account, Add a Google Account appears; sign in to use the application.

1

In Add a Google Account, Next



2

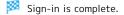


3



4

Finish setup



Important Google Account Usage Note

Do not forget your Google Account ID and password.

Android Market™

Download various applications via Android Market. (Sign in to a Google Account beforehand.)

Installing Free Applications



In Home Screen, ∰ 🔿 Internet ラ 🎓 (Market)



- Market opens.
- · If confirmation appears, follow onscreen instructions.

2

Tap free application → Download or Install → Accept & download

- 🏁 Download (installation) starts.
- Purchasing Paid Applications
- 1
- In Home Screen, ∰ 🔿 [Internet] ラ 🍙 (Market)



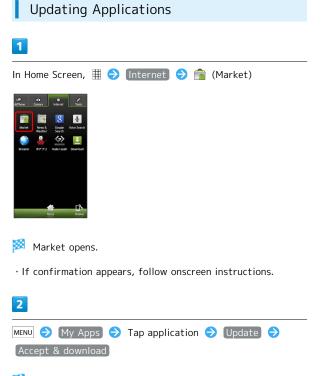
- Market opens.
- \cdot If confirmation appears, follow onscreen instructions.

2

Tap paid application
→ Tap price → Accept & buy → Follow onscreen instructions

🏁 Download (installation) starts.

 \cdot For initial purchase, specify payment method after Tapping price.



Download (update) starts.

 \cdot If confirmation appears, follow onscreen instructions.

Purchased Applications

Payment

No additional payment required for re-downloads of uninstalled purchased applications.

Use on Other Android Devices

Install purchased applications on other Android devices free of charge by using the same Google Account used for the purchase.

• Additional Operations

Refund Requests

Request refunds within designated period. Returned applications are deleted from handset; no payment is required. (One refund request per application.)

 In Market, MENU
 ◆
 My Apps
 ◆
 Tap application
 ◆

 Refund
 ◆
 Tap answer
 ◆
 OK

Enabling Automatic Updates

· Automatic update is not available for some applications.

Important

Application Installation Disclaimer

Various applications are downloadable via Android Market provided by Google Inc. SoftBank Mobile has no warranty or liability for any content (including quality, reliability, legitimacy, fitness for a particular purpose, credibility and accuracy of information) of applications to be installed by users, or for any damages (caused by viruses, etc.) resulting from the installation.

Application Purchase Disclaimer

SoftBank Mobile cannot be held liable for any damages to self or others that arise from purchase of applications.

Android Market Automatic Updates

Automatic Market application updates may change Market operations.

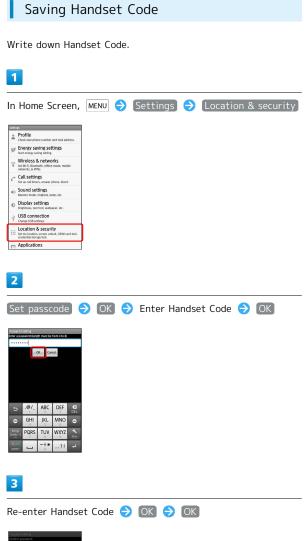
Basic Operations

Security Codes

Handset Code & Center Access Code

Center Access Code (Network Password; 4-digit code in contract) is required to use Optional Services via landlines or subscribe to fee-based information.

- Write down Handset Code and Center Access Code (Network Password). If you forget these codes, contact us for recovery. For details, contact SoftBank Customer Support, General Information.
- Do not reveal Handset Code or Center Access Code (Network Password). SoftBank Mobile is not liable for misuse or damages.
- Incoming/outgoing call restriction settings will be locked if incorrect Center Access Code (Network Password) is entered three times consecutively when making a setting. To unlock, the code must be changed. For details, contact SoftBank Customer Support, General Information.
- If you have previously changed Network Password on a SoftBank handset, enter the latest code to set incoming/ outgoing call restrictions.





🏁 Handset Code is saved.

USIM PIN

9999 by default; activate USIM card lock to restrict handset use.

Locking USIM Card

1

In Home Screen, MENU → Settings → Location & security

	ß
å	Profile Check own phone number and mail address.
ø	Energy saving settings Start energy saving setting.
	Wireless & networks Set Wi-FL Bluetoath, offline mode, mobile networks, & VPNs.
c	Call settings Set up call timers, answer phone, divert.
40	Sound settings Manner mode, ringtone, lamp, etc.
0	Display settings trightness, text fort, wallpaper, etc.
ψ	USB connection Change USB settings.
	Location & security Set my location, screen unlock, USIM card lock credential storage lock.
23	Applications

2

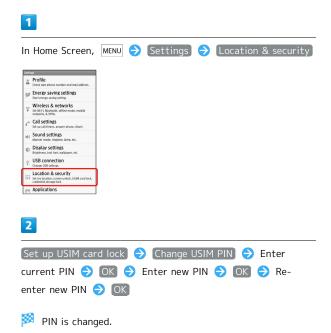
Set up USIM card lock ⇒ Lock USIM card ⇒ Enter PIN



🟁 USIM card lock activates.

Changing PIN

Activate USIM card lock first.



Important

Entering incorrect PIN three consecutive times activates PIN Lock. To cancel, Personal Unblocking Key (PUK) is required; contact SoftBank Customer Support, General Information. Entering incorrect PUK ten consecutive times activates PUK Lock, disabling handset. For recovery, USIM Card must be reissued at a SoftBank Shop (fees apply).

Sleep Mode

Activating Sleep Mode

Display goes completely dark and Sleep mode activates after a period of inactivity.

Sleep mode prevents accidental Touch Panel operation.

• Press 🕐 to activate Sleep mode anytime.



Sleep mode is canceled.

Ö

 \cdot When Security Lock is active, unlock it as well.

Missed Calls & New Messages

Call/message icon appears in Unlock window. Drag icon up to cancel Sleep mode; corresponding menu/window opens.

File Backup

File Backup (Handset to SD Card)

Back up handset files (Address Book contacts, sent/received messages, bookmarks, etc.) to SD Card.



In Home Screen, MENU ⋺ Settings ⋺ microSD & phone





microSD backup





Backup



4

Enter Handset Code → OK → Tap items (→) → Start → Yes → Complete

Backup is complete.

- \cdot If confirmation appears, follow onscreen instructions.
- To select (✓)/cancel (✓) multiple items at once,
 Press MENU in Backup item list, then Tap Check all or Uncheck all .

Ö Important Backup Usage Notes

Battery Strength

Backup stops if battery runs low. Be sure battery is adequately charged beforehand.

Memory Status

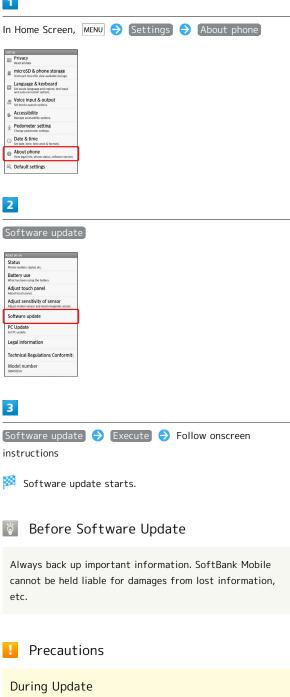
microSD backup requires 11 MB of available memory on handset.

Software Update

Updating Software

At specified time, SoftBank 103SH automatically checks for/ downloads firmware updates as required. To update firmware manually:

1



Handset is disabled until update is complete. Update may take some time.

Signal Conditions

To reduce failure risk, be sure signal is strong and stable, and charge Battery adequately beforehand. Update failure may disable handset.

Handset Interface

Home Screen Basics	36
Launcher Basics	36
Status Bar	38
Notifications Window	39
Customizing Home Screen	39

Home Screen Basics

Most operations start from Home Screen.

Home Screen includes multiple sheets. Add shortcuts, widgets or folders to each sheet.

Window Description



1 Handset status/notifications appear here

- 2 Use Google Search
- 3 Activate applications
- 4 Open Mail Folder list*
- 5 Show onscreen dialpad*
- **6** Sheet indicator* (white circle indicates current sheet)
- Open application use history*
- 8 Activate Browser*
- 9 Open App Main Menu

 \cdot Change functions with * as needed.

Toggling Home Screen Sheets

Tap sheet indicator or Swipe left/right to toggle Home Screen sheets.



Launcher Basics

Use Launcher to access applications.

Open Apps for App Main Menu, then select group to access App List.

App List includes multiple pages; add folders, move icons, etc. as needed.

Opening App Main Menu



In Home Screen, 🏢





App Main Menu Layout



- 1 Open App List
- 2 Open Home Screen
- Set App Main Menu show/hide option
- 4 Change view

Opening App List

1

L

In Home Screen, \blacksquare



2

Tap group



🏁 App List appears.





1 Select group (Swipe left/right to scroll)

- 2 Activate applications
- 3 Open Home Screen
- 4 Change view

Toggling Categories & Pages in App List

Tap a tab to toggle groups.

 \cdot Swipe tab left/right for tabs beyond view.



 \cdot Swipe Display up/down for applications beyond view (if any).

Status Bar

Indicators (new message notification, handset status, etc.) appear at the top of Display.



Notification Indicators

Notification Indicators appear on the left.



Indicator	Description
×	Missed Calls
٩	Answer Phone Message Recorded
8	New SMS/S! Mail
	New Email
	New Gmail
G	Alarm Time Passed

Status Indicators

Status Indicators appear on the right.



Indicator	Description
	Battery Strength
a000	Signal Strength
älol	No Signal
Ter	Offline mode
800	Roaming
3G ↑₽	3G Data in Use
G ₽₽	GSM Data in Use
Û	Alarm Set
Ŷ	Standard manner mode
â	Drive manner mode
<)83	Silent manner mode
Ŷ	Wi-Fi Connected
\$	Bluetooth® On
¢	Bluetooth® Connected
<u>••</u>	Answer Phone (ছিহ্ন : Message Recorded)

 \cdot Some indicators appear in different colors while signed in to a Google Account.

Notifications Window

Open notifications, confirm handset status or change various settings.

Opening Notifications Window

1

Tap Status Bar



🏁 Notifications Window opens.

• Press 👆 to exit.

Window Description



- 1 Toggle Wi-Fi on/off
- Toggle Bluetooth[®] on/off
- **3** Notifications; Tap Clear to delete all Notifications
- 4 Handset status
- 5 Toggle VeilView on/off
- **6** Toggle Display rotation on/off
- **7** Open Manner mode options
- 8 Adjust Display brightness
- 9 Toggle account synchronization on/off
- 10 Clock; Tap for Alarm (Clock application)
- 11 Toggle GPS positioning on/off
- 12 Open microSD & phone storage menu
- 13 Open active application list
- 14 Close Notifications Window

Customizing Home Screen

Setting Wallpaper

1

In Home Screen, Touch & Hold open area





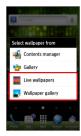
2

Change wallpaper



3

- Live wallpapers or Wallp
 - or Wallpaper gallery



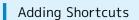
• Tap Contents manager , etc. to set captured image as Wallpaper. Follow onscreen instructions.

4

Select image ⇒ Set wallpaper or Set to wallpaper			
	Select image Ə 🛛 Set wallpaper	or	Set to wallpaper
for the walkager			

🥦 Wallpaper is set.

 \cdot If prompted, follow onscreen instructions (e.g., specify image area and Tap \mbox{Save}).



To add an application shortcut:



In Home Screen, Touch & Hold open area 🗦 [Paste to HOME]



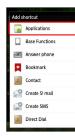


Shortcut





(Applications)

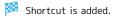


Main Menu opens.



Tap group ⋺ Tap application





Moving Shortcuts

1

In Home Screen, Touch & Hold shortcut



🟁 Quick action menu opens.



Deployment changes





Tap target location

🏁 Shortcut is moved.

- \cdot To a folder: Tap target folder. (Folders cannot be moved to other folders.)
- To another sheet: Swipe left/right and Tap target sheet.

Removing Shortcuts

Single Shortcuts

In Home Screen, Touch & Hold shortcut 🔶 Peel off



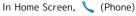
Phone

Placing/Answei	ring Calls	44
Optional Servi	ces	45
Using Address	Book	50

Placing/Answering Calls

See below to dial directly or answer calls. (SoftBank 103SH does not support Video Call.)







🏁 Onscreen dialpad appears.

• When incoming/outgoing call history opens, Tap Phone . If missed call window appears, Press
to return to Home Screen and start over.

2

Use onscreen dialpad to enter number



· Include area code for landline numbers.



Call

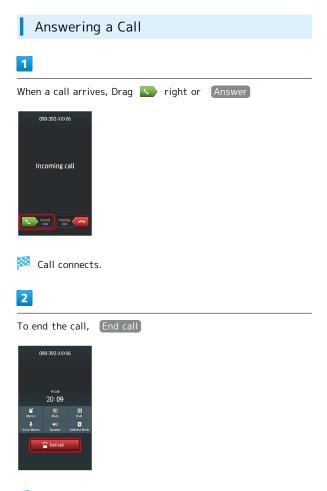


🏁 Handset dials the number.

• Wait for other party to accept the call.

4

- To end the call, End call
- After calls to/from unsaved numbers, save to Address Book confirmation appears. Follow onscreen instructions.



🏁 Call ends.

• After calls to/from unsaved numbers, save to Address Book confirmation appears. Follow onscreen instructions.

Emergency Location Report

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119 or 118) with SoftBank 3G handsets.

- \cdot Registration/transmission fees do not apply.
- Positioning accuracy is affected by location/signal conditions. Always provide your location and purpose on the phone.
- Location Information is not reported when emergency calls are placed without Caller ID (such as when the number is prefixed with 184). However, the corresponding agency may obtain your Location Information in a life threatening situation.
- \cdot Location Information is not reported during Global Roaming.
- Emergency calls are restricted when Offline mode and USIM card lock are active. Long Press 🕐 and cancel Offline mode, then reboot handset.

Optional Services

Use these SoftBank Optional Services:

Optional Services

Service	Description
Call Forwarding	Divert all/all unanswered calls to a preset number
Voicemail	Divert all/unanswered calls to Voicemail Center; access messages via handset/ touchtone phones
Call Waiting ¹	Answer calls during a call
Group Calling ¹	Switch between open lines/connect multiple lines
Caller ID	Show or hide your number when placing calls
Call Barring	Restrict incoming/outgoing calls by conditions

1 A separate contract is required.

Phone

Initiating Call Forwarding	5
1	OK
In Home Screen, MENU 🔿 Settings Ə Call settings	🏁 Call Forward
Service PortIle Image: Service services numbers number and mail address. Image: Service services numbers numbers Image: Service services numbers	Initiating
estimation 4 WHB: Call settings Set are dat times, somer show, duent 45 Sourd settings Moner revis (chains laim est.	1
Display settings Indexent on two sensers re. Vision Concerning and the setting of the setting of the setting of the set of	In Home Screen,
Call settings opens.	Image: Start service a string settings Start service a string settings Image: Start service and string settings Image: Start settings Image: Start settings Call Sectings Start settings
2	Sound settings Marrier note, implicit, implicit, implicit, implicit, implicit, implicit, implicit, implicit, include and implicit terms for a walkager, etc. USB connection Coarse USB some Coarse Coarse USB some Coarse USB
Voicemail/divert	See the Joshy seem unitso USM card lack, code that source lock.
Call times Device at lenses Arry-key answer Let obser as the sourcement and the interest of Adding new contracts to the a when we can add the show	🏁 Call settings
Auto answer tet same dia admittati were verybons, and worked. Calling display settings set committee backgrowhe call ware off	2 Voicemail/divert
Ansare phone Ansare phone Ansare phone Voicemail/Offwert Voicemail/Offwert Voicemail/Offwert Missed calls Individual Instance Instan	🕅 Voicemail/div
🟁 Voicemail/divert menu opens.	3
3	Settings/stop
Settings/stop	🏁 Divert menu
Settings/stop Car doug withins. Play voicemail Can jus registered occurait.	4 Always or No
	Always
Divert menu opens.	Pause 1 2 3 61 • 4 5 6 • - 7 8 9 + • 0 # 0000
4	• For No answe
(Always) or (No answer) ↔ Enter number	needed. • To cancel Voice
Additional and a second and a	5
Pause 1 2 3 60	OK
• 4 5 6 • · 7 8 9 + · • 0 # town	• When a new me
• For No answer, Tap Wait time and select ring time as needed.	messages, Tap then follow voi
• To cancel Call Forwarding, Tap Stop call forward \rightarrow Yes.	
	1 1 1

ł

5
OK
Call Forwarding activates.
Initiating Voicemail
1
In Home Screen, MENU 🔿 [Settings] 🔿 [Call settings]
Image: Second Security Image: Second Securi
🏁 Call settings opens.
2
(Voicemail/divert)
🏁 Voicemail/divert menu opens.
3
Settings/stop
🏁 Divert menu opens.
4
Always or No answer 🔿 (Voicemail)
Always Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Paulos 1 2 3 Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement Image: Constrained Statement </td
· For No answer , Tap Wait time and select ring time as
needed. • To cancel Voicemail, Tap Stop call forward → Yes .
5
OK
🟁 Voicemail activates.
When a new message is recorded on annears. To play

• When a new message is recorded, 🖭 appears. To play messages, Tap Play voicemail in Voicemail/divert menu, then follow voice guidance.

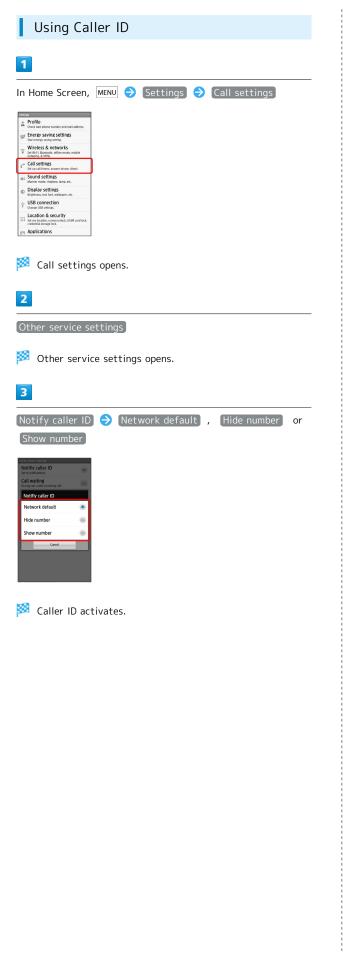


Using Group Calling			
A separate contract is required.			
1			
During a call, MENU 🔿 [Add Call]			
Ken Ofa (9) 37 3 3 3 3 3 4 4 4 4 4 4 4 4 4 4 4 4 4			
2			
Enter number ᅌ Call			
3			
When call connects, MENU 🔿 More 🔿 Merge calls			
🏁 All lines connect to each other.			

П

47

Phone

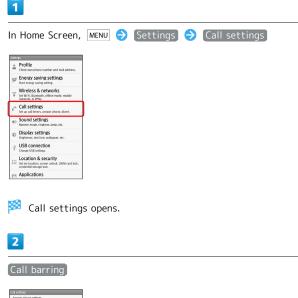


Using Call Barring

Restrict outgoing/incoming calls and SMS messages.

Restriction	Description			
All outgoing calls	Restrict all non-emergency calls			
Bar int'l call	Restrict all international calls			
Local & home only	Restrict all international calls except calls to Japan			
Restrict all incomings	Reject all calls			
Bar if abroad	Reject calls while outside Japan			

- Center Access Code (Network Password) is required to set incoming/outgoing call restrictions.
- Incoming/outgoing call restriction settings will be locked if incorrect Center Access Code (Network Password) is entered three times consecutively when making a setting. To unlock, the code must be changed. For details, contact SoftBank Customer Support, General Information.
- If you have previously changed Network Password on a SoftBank handset, enter the latest code to set incoming/ outgoing call restrictions.
- Failure message appears when attempting to place/send calls/SMS with corresponding restriction active. It may take longer to appear in some areas.





🏁 Call barring menu opens.

Bar outgoing calls	or	Bar incoming calls	€	Tap option
All outgoing calls Net restrict. Bar int't call Net restrict.				
Local & home only				
Stop all outgoing cails				
4				

Enter Center Access Code (Network Password) 🗦 🕅

🏁 Restriction is set.

Additional Operations

Additional Operations
Setting Missed Call Notification Activate this function for records of calls missed when handset is off/out-of-range. Activate Voicemail then follow these steps: In Call settings, Missed calls → Settings → Call → Follow voice guidance
Setting Handset Response to Missed Calls In Call settings, Missed calls ⋺ Sounds & alerts ⋺ Set • Set Missed calls sound, Vibration pattern, Incoming calls lamp and Ring duration.
Canceling All Outgoing Call Restrictions In Call barring menu, Bar outgoing calls 🔿 Stop all outgoing calls 🔿 Enter Center Access Code ラ OK
Canceling All Incoming Call Restrictions In Call barring menu, Bar incoming calls 🔿 Stop All incoming calls 🔿 Enter Center Access Code 🔿 OK
Limiting Calls to Numbers Saved in Address Book In Call barring menu, Restrict destinations ラ Enter Handset Code ラ OK ᅙ Restrict address book (🛩)
Limiting Calls to Numbers in Call Permitted List In Call barring menu, Restrict destinations Enter Handset Code OK Specified phone number Switch on/off () Call permitted list Enter number OK
Rejecting Calls from Unsaved Numbers In Call barring menu, Reject call ⊖ Not registered numbers (☑)
Rejecting Calls from Specified Numbers In Call barring menu, Reject call → Specified numbers → Switch on/off (✓) → Reject numbers list → <empty> → Enter number → OK</empty>

Rejecting Calls with No/Undisplayable Caller ID or from Payphones

In Call barri	ng m	enu,	Reject	call	9	Number	not sent	,
Payphone	or	Una	vailable	() 	1		

Using Address Book

Save contacts including names, phone numbers, mail addresses, etc.

Adding Contacts



In Home Screen, I to Mail/Phone I (Address Book)



🏁 Address Book opens.

 \cdot If confirmation appears, follow onscreen instructions.



MENU 🔿 (Add new entry)



🏁 Add contact window opens.

 \cdot If confirmation appears, follow onscreen instructions.



Tap item ⋺ Complete entry



• Tap Next to move to other items. (Tap Done after mail address entry.)

4

Save 🔿 Yes



🏁 Contact is saved.

🏁 Contact opens.

 \cdot Contacts are sorted by the first character of last name (Read last).



5

E CITOP



🏁 Handset dials the number.

Important Address Book Usage Note

If handset is left with no Battery inserted or an exhausted one, contacts may be altered/lost; handset damage may also affect information recovery. SoftBank Mobile is not liable for any resulting damages. Keep separate copies of contacts, etc. Phone

SoftBank 103SH

Messaging & Browser

54
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59
60
61
61
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Mail Types

S! Mail

Exchange messages with S! Mail-compatible SoftBank handsets and e-mail compatible devices (other mobiles, PCs, etc.) beyond SMS character entry limit; attach media files, etc.

SMS

Exchange short messages with mobiles.

Gmail

Google webmail service; synchronize Gmail between handset and Google server automatically.

Email

Exchange Email (POP3/IMAP4) messages on handset.

- \cdot Set up an account to use Email.
- Upon Email message retrieval, accounts are synchronized between handset and source mail server; messages are also accessible from PCs.

Sending S! Mail/SMS

Sending S! Mail

To send S! Mail to a number/address saved in Address Book:



In Home Screen, 🚊 (Mail)



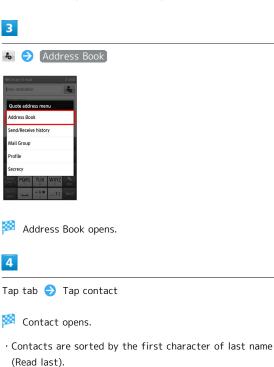
🏁 Folder list appears.



Create

Folder list	
1000 受信メール	0
m フォルダ1	0
□ フォルダ2	0
💜 All Mails	0
🐨 Outbox	
💼 送信メール	0
🛃 Unsent box	
The Unsent Folder	0
Template box	
Conte Receive new Sections	0

S! Mail Composition window opens.



5

Tap mail address (or number)



6

Enter subject \Rightarrow Next \Rightarrow Enter message



Send



🟁 S! Mail is sent.

· Handset saves failed S! Mail messages to Unsent Folder; automatically attempts redelivery up to two times.

Sending SMS

To send SMS via sent/received mail records:



2

In Home Screen, 🚊 (Mail)



Create ラ (SMS)

*0 lo



SMS Composition window opens.

3
✤ ◆ Send/Receive history
4
Send history or Receive history \supset Tap number
5
Enter message 🔿 Send
SMS is sent.
 Handset saves failed SMS messages to Unsent Folder; automatically attempts redelivery up to two times.
Saving without Sending
S! Mail
In S! Mail Composition window, MENU → Save → Save
to unsent box 🔿 Save as New
SMS
In SMS Composition window, Save

SoftBank 103SH

Important S! Mail/SMS Transmission Note

If Outbox is full, handset automatically deletes sent messages, unprotected ones first.

Receiving & Replying S! Mail/SMS

Handset retrieves S! Mail/SMS messages automatically; set message retrieval to manual or retrieve Server Mail as needed.

Opening New Messages

When message arrives, ringtone sounds and B appears.

- • appears in Unlock window. Drag
 • to cancel Sleep mode;
 message list (Inbox) or message window opens. In message list (Inbox), select a message.
- \cdot Unread message count (0) appears above application icon.



Tap Status Bar



2

Tap message notification



Message window opens.

• For multiple new messages, message list (Inbox) appears; select one.

Replying to Messages

To reply from message window, skip ahead to 3.

1

In Home Screen, 🚊 (Mail)



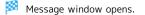






Tap folder in Inbox ⋺ Tap message







Reply or Reply to all



 \cdot Reply to all appears for messages addressed to multiple recipients.



Enter message 🔿 Send

🏁 Message is sent.



In message window, Receive

• Tap i to select item to retrieve.

Important Message Retrieval Notes

Retrieval System

By default, complete message including attachments is retrieved; transmission fees may apply depending on subscribed price plan.

Automatic Message Deletion

If Inbox is full, handset automatically deletes oldest received messages, opened/unprotected ones first. If all messages are unopened, handset automatically deletes oldest unprotected ones first.

Retrieval Outside Japan

Message retrieval outside Japan may incur high charges.

SoftBank 103SH

Messaging & Browser

Handling S! Mail/SMS

Opening Messages

To open received messages:

1

In Home Screen, 🚊 (Mail)



🏁 Folder list appears.



Tap folder in Inbox



🏁 Message list appears.

 \cdot Flick left/right to switch message lists.

3

Tap message



🏁 Message window opens.

 \cdot Tap \ll or \gg to open other messages.

Creating/Sending Gmail

Use Google webmail service. Sign in to a Google Account beforehand.

Creating/Sending Messages



In Home Screen, 🏢 🔿 [Mail/Phone] 🔿 🖄 (Gmail)



🏁 Inbox opens.

· If confirmation appears, follow onscreen instructions.



🏁 Mail Composition window opens.



Complete message

🏁 Message is sent.

Gmail Composition Operations

Adding Cc/Bcc Recipients

In Mail Composition window, MENU → Add Cc/Bcc → Add recipient

Attaching Files

In Mail Composition window, MENU \Rightarrow Attach \Rightarrow Select file

 \cdot If confirmation appears, follow onscreen instructions.

Saving without Sending

After entering recipient, subject or message text,

 \cdot Message is saved to Drafts.

🚦 Important Gmail Usage Note

Gmail messages are not received if recipient handset is set to reject messages sent from PCs.

Opening Received Gmail

Gmail groups all related messages by subject. (Conversation view)

Opening New Messages

When message arrives, ringtone sounds and \blacksquare appears.

1

Tap Status Bar



2

Tap message notification



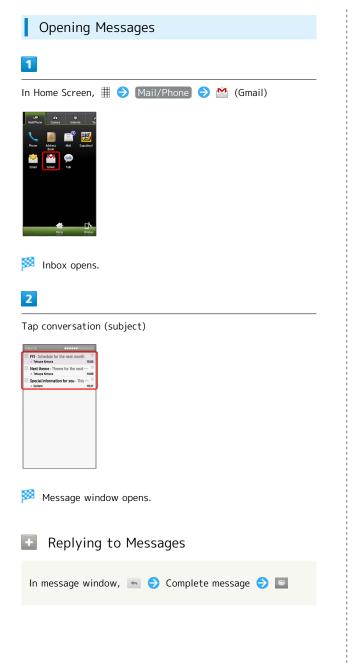


3

Tap message



🏁 Message window opens.



Email Settings

Mail Account Setup

Confirm user name (user ID), password, server name, etc. beforehand.



In Home Screen, 🏢 🔿 [Mail/Phone] 🔿 譥 (Email)







Enter mail address and password \Rightarrow Next



• If address requires manual configuration of incoming/ outgoing server settings, complete setup manually. (For manual setup, Tap Manual setup and proceed.)

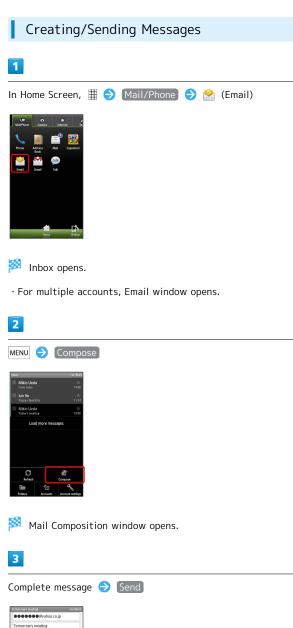


Enter account name/sender name 🔿 Done

Account setup is complete.

• Sender name appears on outgoing messages.

Creating/Sending Email





🏁 Message is sent.

Opening Received Email

Opening New Messages

When message arrives, ringtone sounds and \mathbf{M} appears.

1

Tap Status Bar



2

Tap message notification



🏁 Inbox opens.

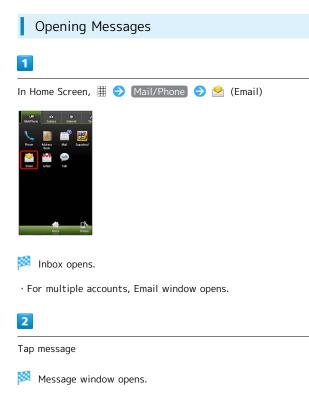
3

Tap message



🏁 Message window opens.

SoftBank 103SH



Browsing the Internet

View Internet sites via Browser.

Using Browser

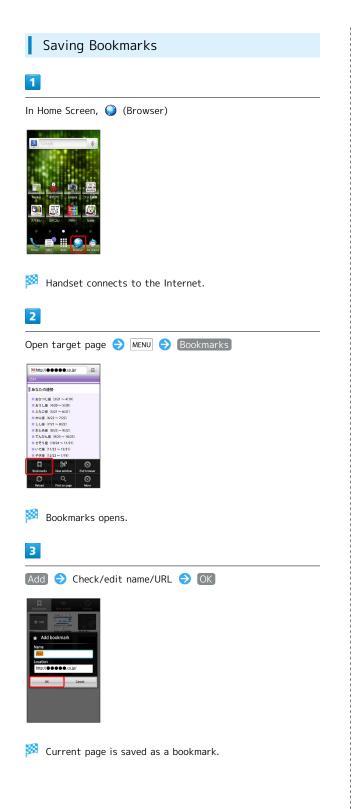


In Home Screen, 🥥 (Browser)



🏁 Handset connects to the Internet.

- Flick up/down to scroll.
- Internet connection confirmation appears upon Tapping URL within message text; Tap Yes to open linked page in Browser.

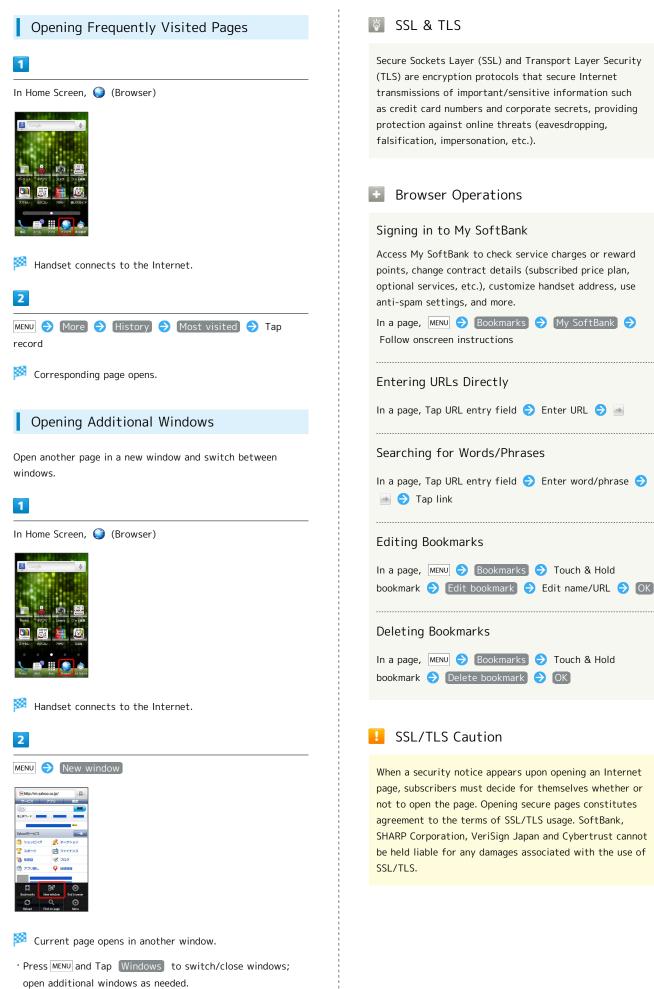


In Home Screen, 🌍 (Browser)	
🏁 Handset connects to the Internet.	
2	
MENU 🔿 Bookmarks 🔿 Tap bookmark	R
🏁 Corresponding page opens.	essag
Using History	Messaging & Browser
1	owse
In Home Screen, () (Browser)	jr
2	
MENU 🔿 More 🗢 History 🗢 Tap item 🔿 Tap record	

Opening Bookmarks

63

Corresponding page opens.



Camera

Photo	Camera	66
Video	Camera	67

Photo Camera

Capturing Photos

Capture JPEG images.

 Insert SD Card beforehand. (Captured photos are saved to SD Card.)

1

In Home Screen, 🏢 🔿 Camera 🔿 🔯 (Camera)



🏁 Photo Viewfinder appears.

 \cdot If confirmation appears, follow onscreen instructions.

2

Frame subject on Display



 \cdot For people, focus automatically locks on detected face.

3

•

Shutter clicks; photo is saved to SD Card.

🚹 Photo Viewfinder Operations

Adjusting Brightness

In Photo Viewfinder, Drag vertically for Brightness Scale

Adjusting Zoom

In Photo Viewfinder, Drag horizontally for Zoom Slider

Locking Focus

In Photo Viewfinder, Tap focus lock target

- · Camera continuously focuses on moving subjects.
- To release shutter, Tap the subject again.
- Camera uses color to track subjects; may not correctly track faintly colored subjects or ones similar to background color.

Opening Captured Photo

After photo capture, Tap preview thumbnail

• Press MENU to send captured photo via mail or set it as Wallpaper, etc.

Changing Image Size

In Photo Viewfinder, 📧 , etc. (Picture Size) ⋺ Tap size

Changing Scene Setting

In Photo Viewfinder, 🔤 , etc. (Scene) ⋺ Tap scene

Using Self-timer



• Tap 💽 ; shutter is released after specified time elapses.

Opening Help

In Photo Viewfinder, MENU 🔿 Help

Important Camera Usage Note

Mind etiquette when using Camera.

Video Camera

Recording Video

Record MPEG-4/AMR or H.264/AAC video.

- · Available format varies by recording size.
- Insert SD Card beforehand. (Recorded videos are saved to SD Card.)



In Home Screen,	≣ ラ	Camera	€	01	(Camera)
Mathematical Control of Control o					
🏁 Photo Viewf	finder a	ippears.			

· If confirmation appears, follow onscreen instructions.





🏁 Video Viewfinder appears.



Frame subject on Display 🔿 📰



Tone sounds and recording starts.

· For people, focus automatically locks on detected face.

4

to stop

³²⁸ Tone sounds and recording stops; video is saved to SD Card.

Video Viewfinder Operations

Adjusting Brightness

In Video Viewfinder, Drag vertically for Brightness Scale

Adjusting Zoom

In Video Viewfinder, Drag horizontally for Zoom Slider

Locking Focus

In Video Viewfinder, Tap focus lock target

- · Camera continuously focuses on moving subjects.
- Camera uses color to track subjects; may not correctly track faintly colored subjects or ones similar to background color.

Playing Recorded Video

After recording, Tap preview thumbnail ⋺ Tap video

- Press MENU to send recorded video via mail, open video properties, etc.
- \cdot If confirmation appears, follow onscreen instructions.

Changing Recording Size

In Video Viewfinder, 🔟 , etc. (Picture Size) 🔿 Tap size

Changing Scene Setting

In Video Viewfinder, 💷 , etc. (Scene) ⋺ Tap scene

Using Self-timer

In Video Viewfinder, 论 🚥 , etc. (S	elf-timer) ଚ Tap time
------------------------------------	-----------------------

• Tap 📰 ; recording starts after specified time elapses.

Enabling/Disabling Mic

In Video Viewfinder, ≪ (Settings) → Mic Setting →

Opening Help

In Video Viewfinder, MENU 🔿 Help

📙 Important Camera Usage Notes

General Use

Mind etiquette when using Camera.

Continuous Recording Time

Recording capacity is 2 GB per file (recording stops when exceeded). To continue recording, start another session.

Music & Images

Musi	с			70
Still	Images	&	Video	70

Music

Playing Music

Supported file formats:

· 3GPP, 3GPP2, MP4, MP3, AMR, WMA, ASF, PIFF, OGG Vorbis, WAVE, MIDI, XMF, RTTTL/RTX, OTA, iMelody

1

In Home Screen, I to Music/Movie 🗦 ฦ (MusicPlayer)



🟁 Library opens.

 \cdot MusicPlayer opens in the last-used state.

2

Tap file



🏁 File plays.

Still Images & Video

View still images and videos saved on SD Card.

Opening/Playing Files

Supported file formats:

Image	File Format
Still Images	JPEG, PNG, GIF, BMP, WBMP
Video	3GPP, 3GPP2, MP4, WMV, ASF, PIFF, WebM
1	
In Home Screen,	🗄 ラ Camera ⋺ 🌇 (Picture)
Methods Terrer Carro	
🏁 Folder list app	pears.

• Picture opens in the last-used state.

· If confirmation appears, follow onscreen instructions.



Tap folder



🏁 File list appears.

• Tap Portrait , Event or Map to open files by category.

Tap file



File opens/plays.

- Tap 🕸 for slideshow. (If hidden, Tap Display for 🕸 .) Press 🖛 to stop.
- \cdot For video playback, Tap file again. (If confirmation appears, follow onscreen instructions.)

Connectivity

Conneo	cting	to	Wi-Fi	74
Using	Blueto	oot	:h®	77

Connecting to Wi-Fi

Use household Wi-Fi networks, etc. to connect to the Internet.

Connecting Selected Access Points

1

n Home Screen,	MENU	✐	Setting	jsj 🔿	Wireless &
etworks					
ettings					
Profile Check own phone number and mail address.					
Energy saving settings Start energy saving setting.					
Wireless & networks Set WI-FL Bluetooth, offine mode, mobile networks, & WNIS.					
Call settings Set up call timers, arower phone, divert.					
Sound settings Manner mode, ringtone, lamp, etc.					
Display settings Brightness, text font, wallpaper, etc.					
↓ USB connection Change USB settings.					
Location & security Set my location, screen unlock, USIM card lock, credential storage lock.					
Applications					

2

Wi-Fi settings

🏁 Wi-Fi settings opens.

• If disabled (🔛), Tap 🛛 Wi-Fi to enable it (🗹).



Tap access point



4

Tap Password field ラ Enter password



 Password (indicated by WEP, WPA, KEY, etc.) may be found on a label on your wireless LAN router. For details, contact the vendor of your wireless LAN router. For public wireless LAN services, check the password with your ISP.

5

Connect

🏁 Connection is established.

 \cdot Password entry omitted for some access points.

Registering Private Access Points

SoftBank 103SH supports WPS standard, which automatically configures settings for easy Wi-Fi network access upon establishing a connection on handset.

1

In Home Screen, MENU → Settings → Wireless & networks

å	Profile Check own phone number and mail address.
ø	Energy saving settings Start energy saving setting.
	Wireless & networks Set W-FL Bluetooth, offline mode, mobile networks, & WNS.
с	Call settings Set up call timers, arower phone, divert.
1 (1)	Sound settings Manner mode, ringtone, lamp, etc.
0	Display settings Brightness, text fort, wallpaper, etc.
ψ	USB connection Change USB settings.
111	Location & security Set my location, screen unlock, USIM card lock credential storage lock.
123	Applications



Wi-Fi settings

Nireless & network settings	
Offline mode Disable all wireless connections.	ad.
Wi-Fi	~
Wi-Fi settings Set up & manage wireless access	s points.
Home network settings.	ngs
Bluetooth Turn on Bluetooth	n/s
Bluetooth settings Manage connections, set device discoverability.	name &
VPN settings Set up & manage Virtual Private	Networks (VPNs).
Mobile networks	ks, APNs,

🏁 Wi-Fi settings opens.

• If disabled (🔛), Tap 🛛 🛛 Wi-Fi to enable it (🗹).



Easy Wi-Fi registration

Wi-Fi	~
Network notification Notify me when an open network is available	~
Wi-Fi sleep policy Specify when to switch from Wi-Fi to mobile data	۲
Easy Wi-Fi registration Register using WPS.	
Auto login settings	
1-Fi networks	
mobile xxx Secured with WPA/WPA2 PSK	1
Space Town 845632 Secured with WEP	1
Add Wi-Fi network	

🟁 Easy Wi-Fi registration opens.

4

WP	S method	
	WPS method	
v	Auto-registration by Wi-Fi Protected Setup	J

 \cdot Enter PIN that appears on Display into the access point.

5

[Start]

- Access point registration starts.
- \cdot Follow onscreen instructions.
- \cdot Connection is established automatically thereafter.

Using Public Wireless LAN Services

To connect to BB mobilepoint:

• To use public wireless LAN services, subscription with the corresponding ISP, etc. is required.

1

In	Home Screen,	MENU	€	Settings	€	Wireless &
ne	tworks					
Settin	3 Profile Check own phone number and mail address.					
ø	Energy saving settings Start energy saving setting.					
÷	Wireless & networks Set Wi-FL Bluetooth, offline mode, mobile networks, & WNS.					
С	Call settings Set up call timers, answer phone, divert.					
1(1)	Sound settings Manner mode, ringtone, lamp, etc.					
ø	Display settings Brightness, text fort, wallpaper, etc.					
ψ	USB connection Change USB settings.					
	Location & security Set my location, screen unlock, USIM card lock, credential storage lock.					
123	Applications					

2

Wi-Fi settings

🏁 Wi-Fi settings opens.

• If disabled (🛁), Tap 🛛 Wi-Fi to enable it (🗹).

3

Auto login settings

Wi-Fi	~
Network notification Notify me when an open network is availa	itie 🗸
Wi-Fi sleep policy Specify when to switch from Wi-Fi to mob data	de 🐨
Easy Wi-Fi registration Register using WPS.	
Auto login settings	
VI-FI networks	
	1
mobile xxx Secured with WPA/WPA2 PSK	
	1

Public wireless LAN account settings opens.

4



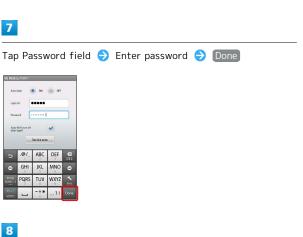






ON or OFF

Tap Login ID field ラ Enter login ID



OK

Handset is ready for connection to public wireless LAN services.

- · If confirmation appears, follow onscreen instructions.
- \cdot When Auto-login is set to ON, handset connects to BB mobilepoint automatically in the service range.
- Connection to some public wireless LAN services may not be possible. Additional charges may apply depending on service area.

Wi-Fi Operations

Connecting Access Points Manually

In Wi-Fi settings, Add Wi-Fi network → Tap Network SSID field → Enter Network SSID → Done → → → Tap security protocol → Save

 Selected security protocol may require other fields to be completed.

Dismissing Access Points

In Wi-Fi settings, Tap connected access point ⋺ Forget

Disconnecting Access Points

In Wi-Fi settings, Touch & Hold access point ⋺ Forget network → Yes

Troubleshooting

- Q. Cannot detect access points
- A. There may be multiple access points nearby sharing the same channel. In this instance, handset may not detect access points correctly.

Using Bluetooth®

Wirelessly transfer files/data between handset and compatible devices (handsfree devices, etc.).

Activating Bluetooth®

1

In Home Screen, MENU 🔿 Settings 🔿 Wireless & networks

	45
å	Profile Check own phone number and mail address
ø	Energy saving settings Start energy saving setting.
0	Wireless & networks Set W-Fi, Bluetooth, offline mode, mobile networks, & VPNs.
c	Call settings Set up call timers, answer phone, divert.
n(i)	Sound settings Manner mode, ringtone, lamp, etc.
0	Display settings Brightness, text fort, wallpaper, etc.
ψ	USB connection Charge USB settings.
	Location & security Set my location, screen unlock, USWI card a credential storage lock.
22	Applications



Bluetooth

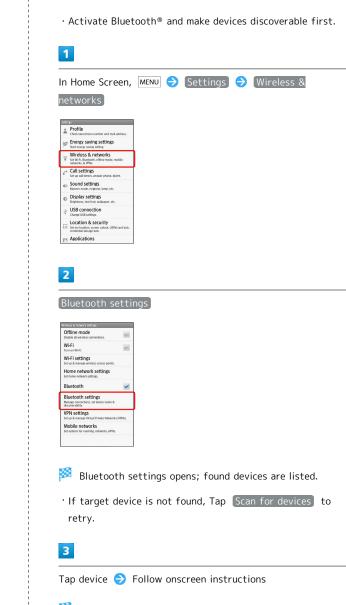
Wireless & network settings	
Offline mode Disable all wireless connections.	-
Wi-Fi Turn on Wi-Fi.	ndi.
Wi-Fi settings Set up & manage wireless access point	5.
Home network settings Set home network settings.	
Bluetooth Turn on Bluetooth	ada
Bluetooth settings Manage connections, set device name discoverability.	6
VPN settings Set up & manage Virtual Private Netwo	rks (VPNs).
Mobile networks	
Set options for roarning, networks, API	45.

Bluetooth® activates.

· Tap Bluetooth to toggle on (✓)/off (</ >

Device Search & Pairing

Pair nearby Bluetooth® devices with handset to transfer files.



Pairing completes; handset connects to handsfree devices, etc. automatically.

 \cdot Pairing procedure varies by device.

Connecting Paired Handsfree Devices,	Bluetooth [®] Connection Operations
Etc.	Unpairing Devices
In Home Screen, MENU ⇒ Settings ⇒ Wireless &	In Bluetooth settings, Touch & Hold device 🔿 Unpair (or Disconnect & unpair)
Sector 2 Polie Consumption strates and mail allors. 2 Descript straining settings 2 The Revolution strates and mail allors. 2 More and a field human, difference, molta- manum, allow and the molta- manum, allow and the molta- manum, allow and the molta- manum allow and the moltamanum and the molta- strate and interaction and and down.	Disconnecting Handsfree Devices, Etc.
Boold Setting Mover mid-lights. Name, etc. Display settings Bislay settings ight and the setting is a setting is a setting in the setting is a set in the setting is a set in the set in the set in the setting is a set in the set in	 Allowing Other Devices to Detect Handset In Bluetooth settings, Discoverable (≤) Discoverable turns off automatically after a certain period of time.
2 Bluetooth settings	 To change Discoverable timeout time, in Wireless & networks, Tap Bluetooth settings → Discoverable timeout .
With a Number a Num Number a Number a N	Accepting Connection Requests while Connected to a Device
Bluckooth settings Manue and resolutions of the field starts & Manue and the set of the starts of the set Manue and the set of the set of the set Manue and the set of the set Manue and the set Manu	 In Bluetooth settings, Detailed Bluetooth Settings → Multiple connect standby → ON If Discoverable is on (✓), handset receives files regardless of the setting above.
Bluetooth settings opens.	Receiving Files (e.g., Address Book via All File Transfer)
 Tap device	When file reception request arrives, 🎄 appears. To receive files:
The device is connected.	In Home Screen, etc., Tap Status Bar ◆ Tap notification ◆ Accept ◆ After receiving files, Tap Status Bar ◆
Accepting Connection Request	Tap notification ⇒ Tap file (.vcf) ⇒ Register of data ⇒ Enter Handset Code ⇒ ○K ⇒ Tap option
Handset automatically accepts connection requests from paired devices. For unpaired devices, set handset to be discoverable first; when connection request arrives, follow onscreen prompt.	 If confirmation appears, follow onscreen instructions. Received files are saved to SD Card; open them from Contents Manager.
• If confirmation appears, follow onscreen instructions.	Sending Single Files (e.g., Address Book)
	In Home Screen, ∰ <a> Mail/Phone <a> <a> <a> <a> <a> <a> <a> <a> <a> <
	Sending Selected Files (e.g., Address Book) In Home Screen, ∰ → Mail/Phone → Mail(Address
	Book)

 Book)
 →
 MENU
 →
 Send
 →
 Send by Bluetooth
 →

 Select and send
 →
 Tap contacts (
 ✓
)
 →
 Send
 →

 Yes
 (
 Yes
 or
 No
 if portrait is saved)
 →
 Tap device

In Home Screen, 🏢 ⋺ Mail/Phone 🔿 🎽 (Address
Book) ラ MENU 🔿 Send ラ Send by Bluetooth ラ
Send all items 🔿 Yes (Yes or No if portrait
is saved) ラ Enter Handset Code ラ 💽 ラ Tap
account ⋺ Tap device

Troubleshooting

- Q. Cannot use Bluetooth®
- A. Offline mode may be active. Cancel it to use Bluetooth[®] functions.

📙 Important Bluetooth® Usage Notes

Connection

Bluetooth® connection may not be possible with some Bluetooth® devices. Noise may interfere with wireless or handsfree conversations.

File Transfer

Files may not appear correctly on recipient devices.

Global Services

Global	Roaming	82
Calling	from Outside Japan	83

Global Roaming

SoftBank 103SH is Global Roaming Service eligible. Use the same handset number outside Japan.

Switching Network Services

Handset connects to 3G Network automatically by default. To change setting according to Network service provided by target network operator outside Japan:

• Use default Network service setting in Japan or other 3G Network areas.

1					
In Home Screen,	MENU 🔿	Settings		Wireless &	
networks					
Profile					
Energy saving settings					
 Wireless & networks 					
Set W-FL Blactooth, offline mode, mobile networks, & WNS. Call settings Call settings					
Sound settings					
Manner mode, ringtone, lamp, etc.					
Display settings Brightness, test fort, wallpaper, etc.					
USB connection Change USB settings					
Location & security Set my location, screen unlock, USWI card lock, credential storage lock					
P Applications					
2					
Data roming Image: Control to dia structure data st	tings ope	ns.			
3					
Manual 🔿 (3G	/GSM),	3G or	(GSM		
Auto Select network type automatically. Manual					

Metwork service is set.

• To switch Network services automatically, Tap Auto .

Selecting a Network Operator

Handset connects to an appropriate network operator automatically by default. To select a network operator manually:

networks]						
Settinas						
Profile Check own phone number and mail address	15.					
Energy saving settings Start energy saving setting.						
Wireless & networks Set Wi-FL Blactooth, offline mode, mobile networks, & WNS.						
Call settings Set up call timers, arower phone, divert.						
(i) Sound settings Manner mode, ringtone, lamp, etc.						
Display settings Brightness, text font, walpaper, etc.						
↓ USB connection Change USB settings.						
Location & security Set my location, screen unlock, USIM card I credential storage lock.	lock,					
Applications						
2 Mobile netwo	rks 🔿	Netwo	rk opera	ators	s	
Mobile network Mobile network Data transmission Trade and access our Makie integer Data consider	rks 🔿	Netwo	rk opera	ators	s	
Mobile network Male ranked corrus Data transmission Trade data cress over Male in theory Data coraning Connect to data concious when rearring. Access Point Names	~	Netwo	rk opera	ators	s	
Mobile network Data transmission Tote at a near of water meters Data or mini- Correct to that annot water meters Access Point Names 30/6/SM settings Anno	~	Netwo	rk opera	ators	5	
Mobile network Mobile network Mobile network Data ransmission Data roaming Control to dam meta where entron Access Point Names SarGSM settings	~	(Netwo	rk opera	ator	5	
Mobile network Data transmission Transmission Transmission Data cransmission Consent is a survey with a survey wit	~	Netwo	rk opera	ators	s	
Mobile network Data transmission Transmission Transmission Data cransmission Consent is a survey with a survey wit	~	Netwo	rk opera	ators	5	
Mobile network Data transmission Transmission Transmission Data cransmission Consent is a survey with a survey wit	~	Netwo	rk opera	ator	5	
Mobile network Data transmission Transmission Transmission Data cransmission Consent is a survey with a survey wit	~	Netwo	rk opera	ator	5)	
Mobile network Markenerer Data transmission Unde and a transmission Data coming Control to data unders where Access Point Names Access Point Names Ans Network operators	~	Netwo	rk opera	ators	5)	

- 🏁 Network operator is set.
- Tap Select automatically to set an appropriate network operator automatically.
- Tap Search networks to search for all available network operators.

Calling from Outside Japan

See SoftBank Mobile Website for details: http://mb.softbank.jp/en/global_services/

Access roaming area/rate information or print it out to carry with you while traveling abroad.

Calling Japan

1

In Home Screen, 🔪 (Phone)



- 🯁 Onscreen dialpad appears.
- When incoming/outgoing call history opens, Tap Phone . If missed call window appears, Press
 to return to Home Screen and start over.

2

Use onscreen dialpad to enter number 🗦 Call

- 🏁 Roaming assistant appears.
- \cdot Do not add + before the number.

3

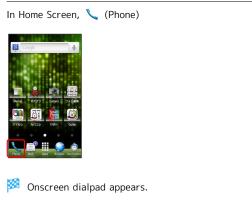
Japan number



🏁 Handset dials the number.

Calling Landlines & Mobiles within the Same Country

1



• When incoming/outgoing call history opens, Tap Phone . If missed call window appears, Press
to return to Home Screen and start over.

2

Use onscreen dialpad to enter number 🔶 Call

- 🏁 Roaming assistant appears.
- \cdot Do not add + before the number.

3

Stay country number



🏁 Handset dials the number.

Calling Countries aside from Japan International Call Operations Changing Country Codes 1 In Home Screen, MENU 🔿 Settings 🔿 Call settings In Home Screen, 📞 (Phone) ♦ Int'l call settings ♦ User List ♦ Tap country/ area ラ Change by list ラ Tap country/area ⋺ Register ' Tap Entry direct to enter country name and code directly. **Deleting Country Codes** In Home Screen, MENU 🔿 Settings 🔿 Call settings 🏁 Onscreen dialpad appears. ⇒ Int'l call settings ⇒ User List ⇒ Tap country/ area 🔿 Delete from list · When incoming/outgoing call history opens, Tap Phone . If missed call window appears, Press 🖌 to return to Home Screen and start over. Enabling/Disabling Abroad Assistant In Home Screen, MENU 🔿 Settings 🔿 Call settings 2 Ont'l call settings ⇒ Abroad assistant Use onscreen dialpad to enter number 🔿 Call • Tap Abroad assistant to toggle Enable (🗹) and 🏁 Roaming assistant appears. Disable (屋). · Do not add + before the number.

3

Other country number



🟁 Country code list appears.



Tap country

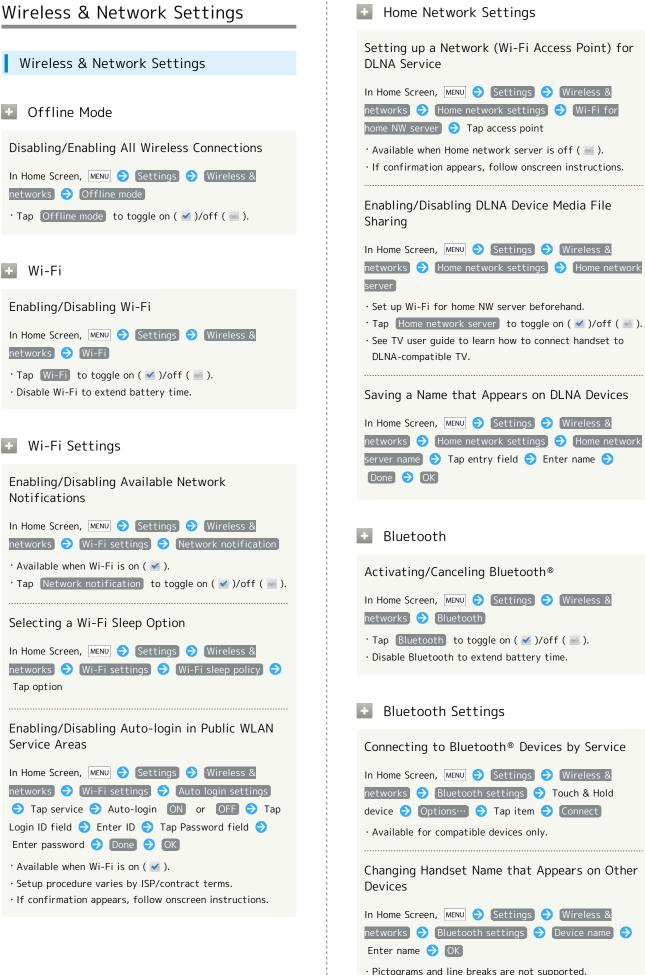
Enter code
Country number all list
1日本(JPN)
2 イギリス(GBR)
3イタリア(ITA)
4 スイス(CHE)
5 スペイン(ESP)
6 ドイツ(DEU)
▼ ポルトガル/PRT)

🏁 Handset dials the number.

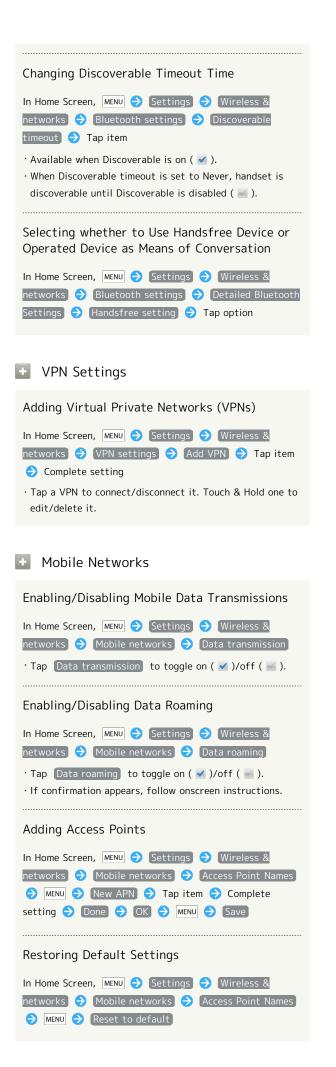
• When calling SoftBank handsets, always Tap 日本(JPN) in country code list.

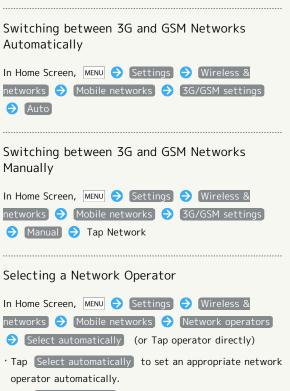
Settings

Wireless & Network Settings	86
Sound Settings	88
Application Settings	89
Accounts & Sync Settings	90
Privacy Setting	91
Language & Keyboard Settings	91
Date & Time Settings	93
About Phone	93



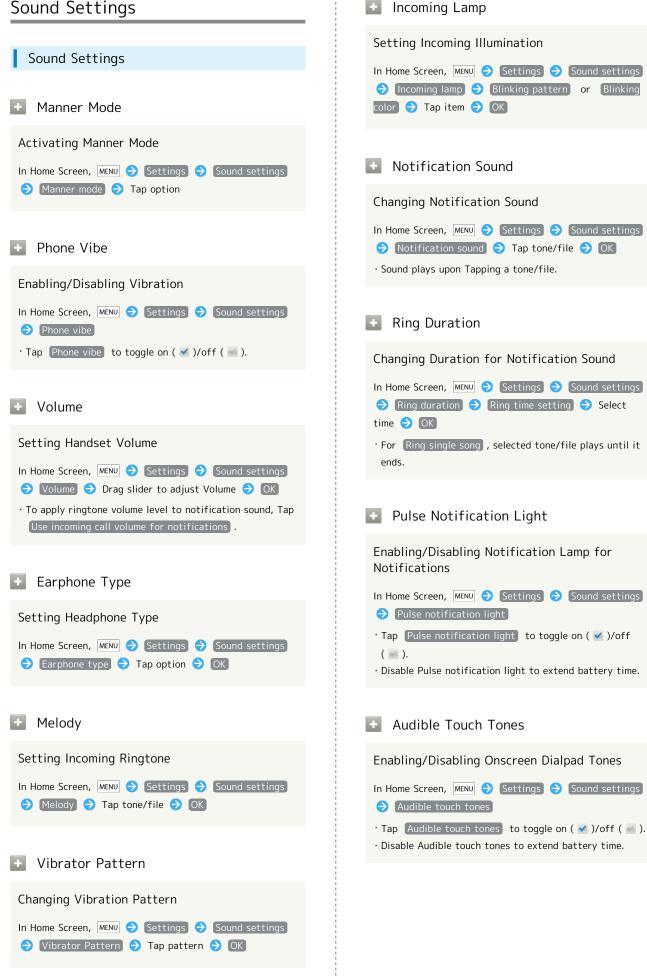
• Pictograms and line



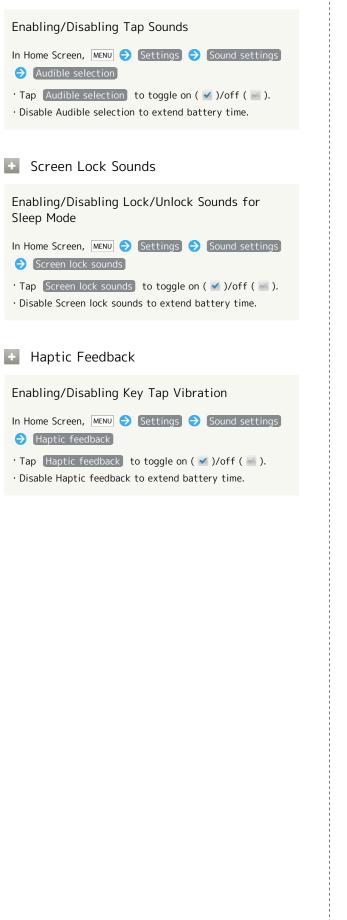


• Tap Search networks to search for network operators again.

Sound Settings



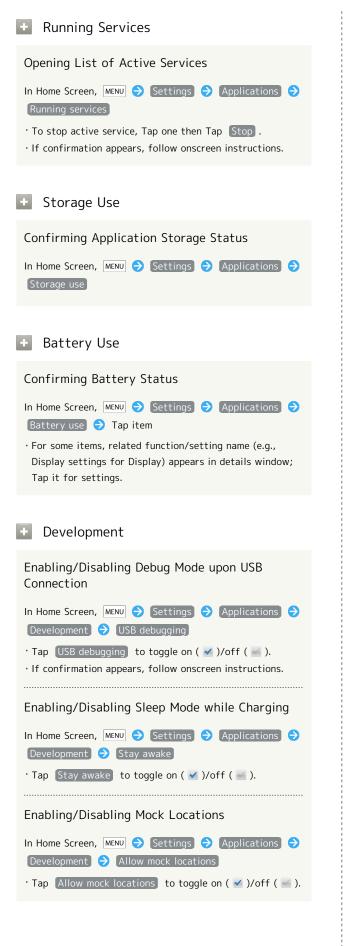
Audible Selection



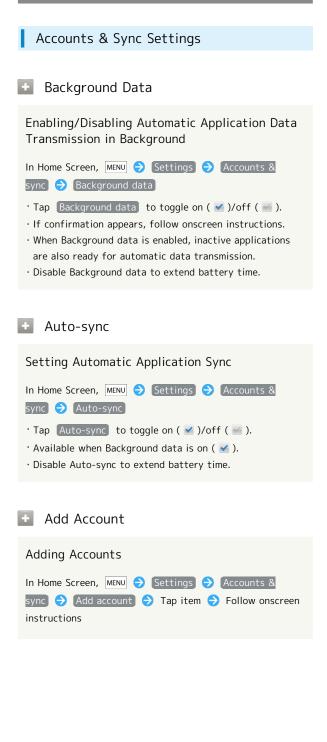
89 Application Settings **Application Settings Unknown Sources** Enabling/Disabling Installation of Non-Android Market Applications In Home Screen, MENU 🔿 Settings 🔿 Applications 🔿 Unknown sources • Tap Unknown sources to toggle on (✓)/off (🛁). · If confirmation appears, follow onscreen instructions. Preferred Install Location Setting Install Location In Home Screen, MENU 🔿 Settings ラ Applications 🔿 Preferred install location 🔿 Tap option File Transfer Mail Software Setting Default Mailer for Sending Attachments In Home Screen, MENU ⇒ Settings ⇒ Applications ⇒ File transfer mail software 🔿 [Set the mail software] Tap item • Disable Set the mail software (📝) to select a mailer upon attaching a file. Home Applications Changing Home Application In Home Screen, MENU 🔿 Settings 🔿 Applications 🔿 Home applications 🔿 Tap item · Download Home applications via Android Market, etc. beforehand. Manage Applications **Opening Application Properties** In Home Screen, MENU 🔿 Settings 🔿 Applications 🔿 Manage applications \Rightarrow Tap application

· Confirm version/memory usage, uninstall/force-stop application, etc.

90



Accounts & Sync Settings



Privacy Setting Reset All **Deleting All Handset Files** In Home Screen, MENU 🔿 Settings 🔿 Privacy 🔿 Reset all → Enter Handset Code → OK → Read message 🔿 Reset phone 🔿 Erase everything · Handset reboots after Reset all. • To delete all SD Card files simultaneously, Tap Erase User Dictionary microSD before Tapping Reset phone. · Reset all deletes all handset files including some preinstalled applications irreversibly. SD Card files are also deleted if Erase microSD is selected (🗹). · Always back up important information before performing Reset all. For backup procedure on handset, see "File Enter word 🔿 OK Backup (Handset to SD Card)." press Eı press Guidance)

Language & Keyboard Settings

Language & Keyboard Settings

Select Language

Selecting Handset Interface Language

In Home Screen, MENU 🔿 Settings 🔿 Language & keyboard 🔿 Select language ラ Tap option

Saving Words to User Dictionary

In Home Screen, MENU 🔿 Settings ラ Language & keyboard Ə User dictionary ラ 📧 Ə Add ラ

 \cdot Tap a saved word to edit/delete it.

iWnn IME - SH edition

Enabling/Disabling Key Tap Sound

In Home Screen, MENU 🔿 Settings 🔿 Language & keyboard) ⋺ [iWnn IME - SH edition] ラ [Sound on key

• Tap Sound on key press to toggle on (✓)/off (</ >

nabling/Disabling Key	Tap Vibration	
-----------------------	---------------	--

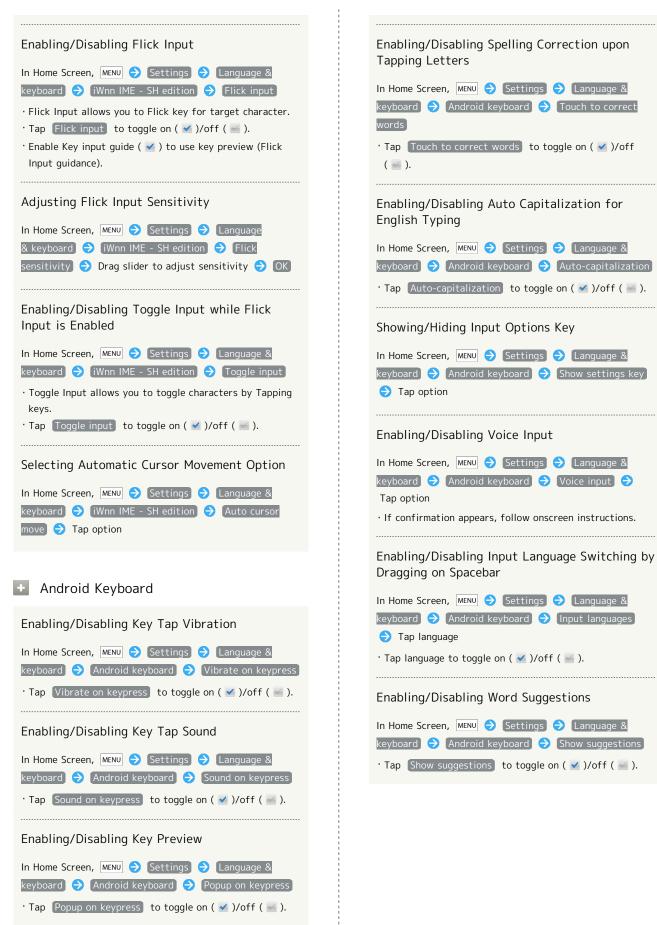


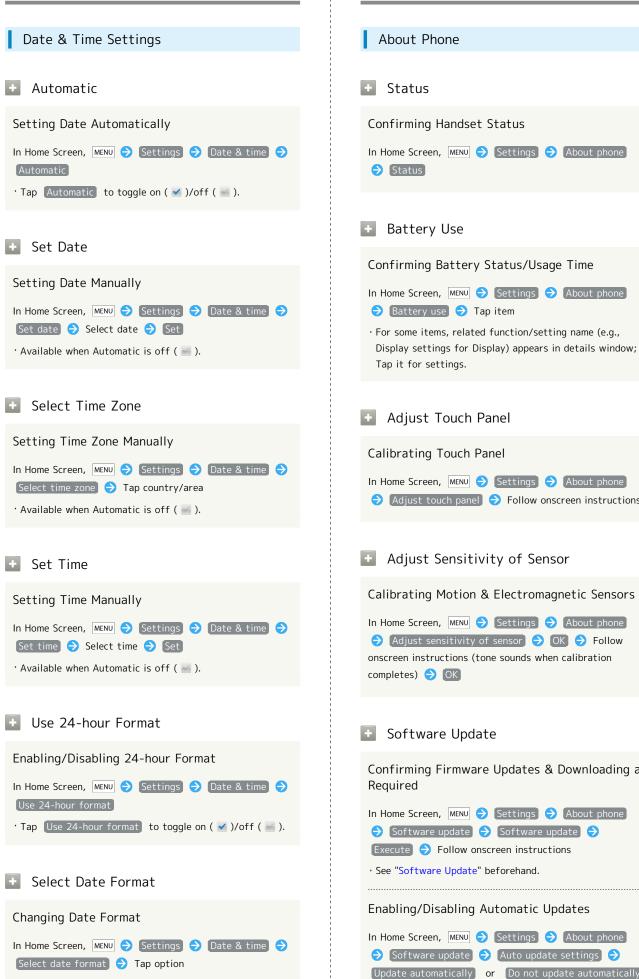
Enabling/Disabling Key Preview (Flick Input

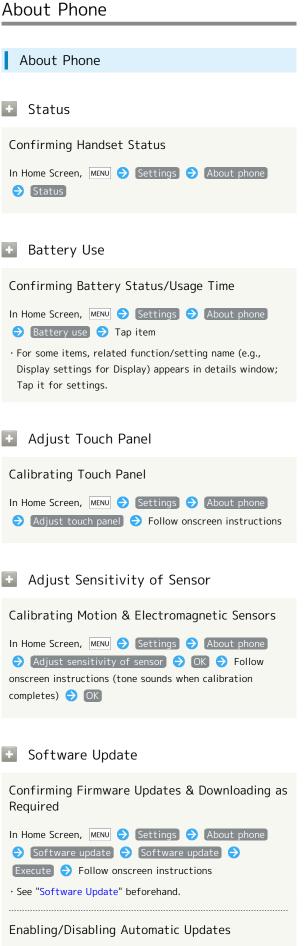
In Home Screen, 📧 🔿 Settings ラ Language &
keyboard) 🔿 [iWnn IME - SH edition] 🔿 [Key input guide
• Tap 🛛 Key input guide to toggle on (🗹)/off (🛁).

Selecting a Keyboard Skin

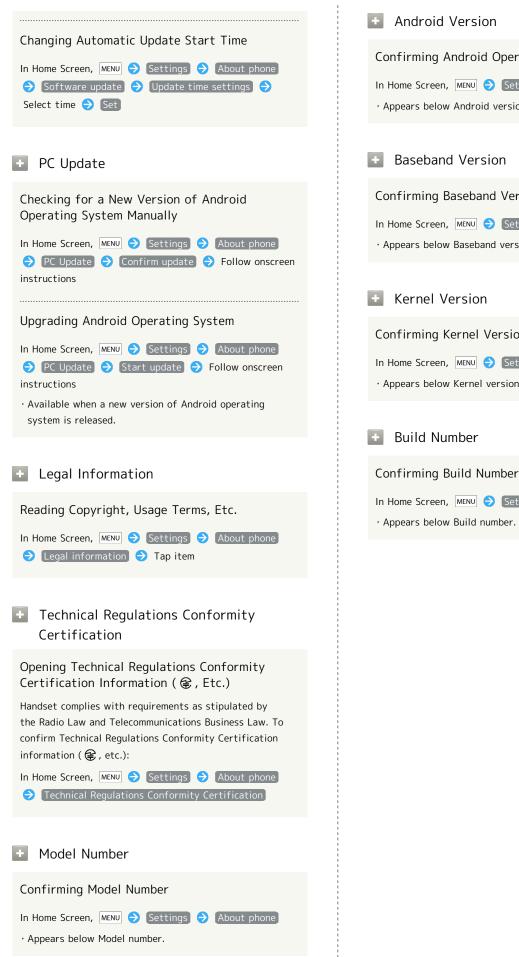
In Home Screen, 🔤 😔 Settings 🔿 Language &
keyboard ラ iWnn IME - SH edition ラ Keyboard
image 🔿 Tap option

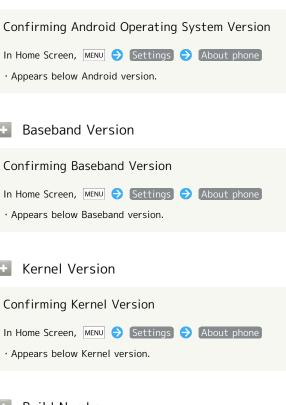






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In Home Screen, MENU 🔿 Settings 🔿 About phone

· Appears below Build number.

Appendix

Specificat	ions	.96
Customer	Service	.96

Handset

Item	Description
Weight	90 g (120 g with Battery) ¹
Continuous Talk Time ²	3G: 510 minutes ¹ GSM: 460 minutes ¹
Continuous Standby Time³	3G: 640 hours ¹ GSM: 470 hours ¹
Continuous One Seg Reception Time ⁴	7.5 hours ¹
Charging Time⁵	240 minutes ¹
Size	61 x 123 x 10.4 mm (without protruding parts)
Maximum Output	3G: 0.25 W GSM: 2.0 W

1 Approximate value.

- 2 Average measured with a new, fully charged Battery, in strong signal conditions without moving handset.
- 3 Average measured with a new, fully charged Battery, without calls or operations, in strong signal conditions without moving handset, and with Data transmission and Urgent News disabled. May vary with battery strength, ambient temperature, settings, etc.
- 4 Measured with a new, fully charged Battery, with AV mode set to Standard, Sound setting set to OFF and Smooth mode set to ON, using Headphones with Microphone (sold separately), until Battery runs low (10% of capacity).
- 5 Measured with Power off using AC Charger.
- Talk Time, Standby Time and One Seg Reception Time when Automatic brightness is disabled and Brightness is set to approximately half of maximum (11 of 21).
- Talk Time/Standby Time/One Seg Reception Time may vary with location, status, settings, etc.
- \cdot Display employs precision technology, however, some pixels may remain on/off.

Battery

Item	Description
Voltage	3.7 V
Battery Type	Lithium-ion
Capacity	1,520 mAh
Size (W x H x D)	43.8 x 47.8 x 6.3 mm (without protruding parts) ¹
Materials/ Finishing	PC resin/Gold plating

Customer Service

For information about SoftBank handsets or services, contact us at the following numbers.

SoftBank Customer Support

🖉 General Information

From a SoftBank handset, dial toll free at 157 From a landline/IP phone, dial toll free at 0800-919-0157

Customer Assistance (Repairs/Lost Handsets)

From a SoftBank handset, dial toll free at 113 From a landline/IP phone, dial toll free at 0800-919-0113 If you cannot reach a toll free number, use the number (charges apply) below for your service area: Hokkaido Area, Tohoku Area, Hokuriku Area, Kanto-Koshinetsu Area: 022-380-4380 Tokai Area: 052-388-2002 Kansai Area: 06-7669-0180 Chugoku-Shikoku Area, Kyushu-Okinawa Area: 092-687-0010

Smartphone Technical Support Center

From a SoftBank handset, dial toll free at 151 From a landline/IP phone, dial toll free at 0800-1700-151

SoftBank Mobile Global Call Center

From outside Japan, dial +81-3-5351-3491 (toll free from SoftBank handsets)

If handset is lost/stolen, call this number immediately (international charges apply)

1 Approximate value.

Safety Precautions

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Safety Precautions

Read Safety Precautions before using handset.

Observe precautions to avoid injury to self or others, or damage to property.

SoftBank Mobile is not liable for any damages resulting from use of this product.

Safety Precautions

These labels show degree of risk from improper use; learn them before reading on:

Label	Description
	Great risk of death or serious injury
	Risk of death or serious injury
	Risk of minor injury or damage to property

These symbols signify prohibited/compulsory actions; learn them before reading on:

Symbol	Description
Symbol	Description
Prohibited	Prohibited actions
Do Not Disassemble	Disassembly prohibited
Avoid Liquids Or Moisture	Exposure to liquids prohibited
Do Not Use Wet Hands	Use with wet hands prohibited
Compulsory	Compulsory actions
Disconnect Power Source	Unplug from outlet

Handset, Battery, USIM Card, Micro USB Cable, Micro USB Charging Adapter, AC Charger (Sold Separately) & SD Card

A DANGER

Compulsor

Use specified Battery, Micro USB Cable, Micro USB Charging Adapter and Charger only.

Non-specified equipment use may cause Battery to leak, overheat, burst or ignite, and may cause Charger to overheat, ignite, malfunction, etc.



Do not disassemble, modify or solder handset or related hardware.

May cause fire, injury, electric shock or malfunction. Battery may leak, overheat, burst or ignite. Modifying handsets is prohibited by the Radio Law and subject to a penalty.

\otimes
Avoid Liquid Or Moistur

Do not expose internal handset parts, Battery or Charger to liquids.

Do not let exposed internal parts remain wet; do not charge wet Battery. May cause overheating, electric shock, fire, injury or malfunction. Use only as directed.

\bigcirc
Prohibited

Do not charge Battery in or expose handset or related hardware to extreme heat (fire, heat sources, direct sunlight, inside vehicles, etc.). Do not charge, leave, use, or be carrying handset or related hardware in a warm place or where heat collects, such as under a kotatsu (blanketed warming table) or electric blanket, next to a kairo (worn warming patch), etc.

May cause warping/malfunction; Battery may leak, overheat, ignite or burst. Handset or related hardware may become hot to the touch, leading to burn injuries, etc.



Do not force Battery/Charger into handset. Confirm terminal/connector orientation; retry.

Battery may leak, overheat, burst, ignite, etc.



Do not place handset, Battery or Charger in/ on ovens, microwave ovens, pressure cookers, induction stoves or other cooking appliances.

Battery may leak, overheat, burst or ignite. Handset/ Charger may overheat, emit smoke, ignite, malfunction, etc.

Compulsor

Keep handset off and Charger disconnected near gas stations or places with fire/explosion risk.

Handset use near petrochemicals or other flammables may cause fire/explosion; power off before using Osaifu-Keitai® at gas stations (cancel Osaifu-Keitai Lock beforehand).



Do not drop/throw or apply strong impacts.

Battery may leak, overheat, burst or ignite, resulting in fire, electric shock, malfunction, etc.



For unusual sound/odor, smoke or other abnormality:

Continued use may cause fire, electric shock, etc.; grasp plug to disconnect Charger, power off, then remove Battery, being careful not to burn or injure yourself.



Keep liquid (water, pet urine, etc.) or conductive material (pencil lead, metal strip/ jewelry, etc.) away from External Device Port.

May cause short circuit, resulting in fire, malfunction, etc.

Do not charge Battery while handset is wet.

May cause electric shock or short circuit, resulting in fire, malfunction, etc.



Do not expose handset or related hardware to hot air from dryers, etc. to dry them or for other purposes. Avoid saunas or hot water.

Battery may leak, overheat, burst or ignite. Handset or Charger may overheat, emit smoke, ignite, malfunction, etc.



Do not place handset or related hardware on unstable surfaces.

Handset or related hardware may fall, resulting in injury, malfunction, etc.; take added care when Vibration is set or while charging.



Keep handset and related hardware out of infants' reach.

Infants may choke from swallowing handset or related hardware or be injured, etc.



For use of handset/related hardware by child, explain instructions and supervise use.

Misuse may cause injury, etc.

Battery

Read battery label to confirm battery type; use/dispose of Battery accordingly.

Symbol on Label

Battery Type

Li-ion00

Lithium-ion

 \bigcirc

Do not dispose of Battery in fire.

Battery may leak, burst, ignite, etc.

Do not damage (nail, hammer, stomp, etc.) Battery or subject it to strong impacts.

Battery may leak, overheat, burst, ignite, etc.

Prohibit

Keep wire or other metal objects away from battery terminals. Do not carry/store Battery with conductive material (pencil lead, metal strip/jewelry, etc.).

Battery may leak, overheat, burst, ignite, etc.

0

If battery fluid gets in eyes, do not rub; rinse with water and consult a doctor immediately.

Eyes may be severely damaged.

M MARNING

0

If battery fluid contacts skin or clothes, discontinue handset use and rinse with clean water immediately.

May cause skin damage.

Computer

If Battery does not charge properly, stop trying.

Battery may leak, overheat, burst, ignite, etc.



For abnormal odor, excessive heat, discoloration or distortion, remove Battery, being careful not to burn or injure yourself. Avoid fire sources.

Continued use may cause Battery to leak, overheat, burst, ignite, etc.



Keep Battery away from pets.

Pet bites may cause Battery to leak, burst, overheat, ignite, etc.

A CAUTION



Do not dispose of an exhausted Battery with ordinary refuse.

Tape over battery terminals before disposal. Take Battery to a SoftBank Shop, or follow the local disposal regulations.

Do not use handset while driving or cycling.

Accidents may result. Phone use while driving or cycling is prohibited by law and subject to a penalty; park legally beforehand.

Compulsory

Power off near electronic devices that employ high precision control systems or weak signals.

May cause electronic malfunctions, etc. Take added care near these devices: Hearing aids, implanted pacemakers/ defibrillators and other electronic medical equipment; fire alarms, automatic doors and other automatic control devices.

Compulsory

Power off before boarding aircraft to avoid possible radio wave interference with aircraft operations.

If mobile phone use is allowed on board, follow airline or cabin crew instructions regarding handset use.

Compulsory

Users with a heart condition should adjust ringtone Vibration and Volume as needed.

May cause heart damage.

Compulsor

If thunder is audible while outdoors, power off; find cover.

There is a risk of lightning strike or electric shock.

Do not look into Infrared Port during infrared transmissions.

Eyesight may be affected.



Do not use handset when it may affect a vehicle's electronic equipment.

Handset use inside vehicles may cause electronic equipment to malfunction, resulting in accidents.



For any skin irritation associated with use, discontinue use and consult a doctor.

Metal and other materials may cause skin irritation, rashes, or itchiness depending on your physical condition.



Keep handset away from magnetic cards, etc.

Data on bank cards, credit cards, telephone cards, floppy disks, etc. may be lost.

Prohibited

Do not swing handset by Strap.

May harm self or others; Strap may break, resulting in injury or handset malfunction/breakage.



Handset may become hot while in use, especially at high temperature.

Prolonged contact with skin may cause burn injuries.



Always maintain some distance from Speaker while ringtones, music or other handset sounds play.

Excessive volume may damage ears or hearing.



Watch One Seg from a distance in good light.

Watching in poor light or too close may affect eyesight.



Moderate handset Volume when using Headphones.

Excessive volume may damage ears or hearing.

AC Charger (Sold Separately)

A WARNING

Do not cover/wrap Charger while charging.

Charger may overheat, resulting in fire, malfunction, etc.

Use only the specified voltage.

Non-specified voltages may cause fire, malfunction, etc. • AC Charger: AC 100 V-240 V Input

 \cdot In-Car Charger (use in negative earth vehicles only): DC 12 V/24 V Input

Do not use power adapters. Transformer use may cause fire, electric shock or malfunction.



Unplug Charger for periods of disuse; grasp plug to disconnect.

May cause electric shock, fire or malfunction.



If liquid (water, pet urine, etc.) gets inside, grasp plug to disconnect it immediately.

May cause electric shock, smoke or fire.

Compulsor

To remove debris, grasp plug to disconnect Charger, then clean with dry cloth.

Fire may result.

Compulsor

Plug Charger firmly into the outlet, keeping plug and charging terminals away from conductive material (pencil lead, metal strip/ jewelry, etc.).

May cause electric shock, short circuit, fire, etc.



Do not touch plug with wet hands.

May cause electric shock, malfunction, etc.

Prohibited

Do not touch Charger if thunder is audible.

May cause electric shock, etc.

Do not expose Charger to moisture (precipitation, bath/shower, etc.).

May cause fire, electric shock or malfunction.



Do not use In-Car Charger in positive earth vehicles.

May cause fire, etc. Use in negative earth vehicles only.

Compulso

Use only the specified fuse for In-Car Charger.

Non-specified fuse may cause fire or malfunction. See In-Car Charger manual for details.



Grasp plug to disconnect Charger before cleaning.

May cause electric shock, etc.



Always grasp plug (not cord) to disconnect Charger.

Pulling plug by cord may damage cord; may cause electric shock, fire, etc.



Do not subject Charger to strong impacts while it is plugged in.

May cause malfunction or injury.

▲ CAUTION



For any skin irritation associated with use, discontinue use and consult a doctor.

Metal and other materials may cause skin irritation, rashes, or itchiness depending on your physical condition.

Handset Use & Electronic Medical Equipment

This section is based on "Guidelines on the Use of Radio Communications Equipment such as Cellular Telephones and Safeguards for Electronic Medical Equipment" (Electromagnetic Compatibility Conference, April 1997) and "Report of Investigation of the Effects of Radio Waves on Medical Equipment, etc." (Association of Radio Industries and Businesses, March 2001).



Persons with implanted pacemaker/defibrillator should keep handset more than 22 cm away.

Radio waves may interfere with implanted pacemakers or defibrillators.



If you intend to use electronic medical equipment other than implanted pacemaker/ defibrillator outside medical facilities, consult the vendor on radio wave effects.

Radio waves may interfere with electronic medical equipment.

Compulsory

Power off in crowds or trains where persons with implanted pacemaker/defibrillator may be near.

Radio waves may interfere with implanted pacemakers or defibrillators causing such devices to malfunction.



Observe these rules inside medical facilities to avoid effects of radio waves on electronic medical equipment:

 \cdot Do not enter an operating room or an Intensive or Coronary Care Unit while carrying a handset.

 \cdot Keep handset off in hospitals.

 \cdot Even in lobbies or other places where handset use is permitted, keep handset off near electronic medical equipment.

 \cdot Obey medical facility rules on mobile phone use.

Important Product Information

General Use

- If your USIM Card or handset (with USIM Card inserted) is lost or stolen, suspend your service immediately. For details, contact SoftBank Customer Support, General Information.
- SoftBank Mobile is not liable for any damages resulting from accidental loss/alteration of handset/SD Card files or settings. Keep separate copies of contacts, etc.
- Handset transmissions/One Seg reception may be disrupted inside buildings, tunnels or underground, or when moving into/out of such places.
- \cdot Use handset without disturbing others.
- Handsets are radios as stipulated by the Radio Law. Under the Radio Law, handsets must be submitted for inspection upon request.
- Handset use near landlines, TVs or radios may cause interference.
- · Beware of eavesdropping.

Because this service is completely digital, the possibility of signal interception is greatly reduced. However, some transmissions may be overheard.

Eavesdropping

Deliberate/accidental interception of communications constitutes eavesdropping.

- Beware of harmful/malicious websites. Take added care when posting personal information, etc.
- An export license may be required to carry handset into other countries if it is to be used by or transferred to another person. However, no such license is required when you take handset abroad for personal use on a vacation or business trip and then bring it back. Export control regulations in the United States provide that an export license granted by the US government is required to carry handset into Cuba, Iran, North Korea, Sudan or Syria.

Camera

- \cdot Mind etiquette when using Camera.
- · Test Camera before capturing/recording special moments.
- \cdot Do not use Camera in places where shooting is prohibited.
- Captured images may not be used/transferred without copyright holder (photographer, etc.) permission, except for personal use.

Function Usage Limits

USIM Card must be inserted to use handset. If the full handset price has been paid, some functions are accessible without USIM Card. For the procedure, contact a SoftBank Shop.

In-Call/Transmission Cautions

- During calls/transmissions, calling/transmission charges/ fees apply even if other functions or operations are simultaneously in use.
- Transmissions involving JavaScript or Flash[®] may incur high charges.

Urgent News (Application)

- Handset receives earthquake alerts by default (Urgent News Incoming Setting is enabled).
- · Alert tones sound even in Manner mode.
- Alerts are not received during calls/transmissions or in poor signal conditions.
- Depending on usage/situation, handset may receive alerts for other areas or no alerts.
- Standby Time may decrease when Urgent News Incoming Setting is active.
- SoftBank Mobile cannot be held liable for any damages associated with this service, including accidents resulting from received information, reception timing or reception failure.

Wi-Fi (Wireless LAN)

Wireless LAN (hereafter "Wi-Fi") uses radio waves to enable communication between compatible devices within range. However, it is advisable for the user to configure security settings to avoid risk of data interception.

- Do not use Wi-Fi near electrical appliances, audiovisual equipment or office automation equipment; may affect Wi-Fi transmission speed, availability, clarity, etc. (Especially when a microwave oven is in use.)
- If there are multiple access points nearby, handset may not detect access points correctly.

Precautions

The frequency band utilized by handset Wi-Fi is shared with industrial, scientific or medical equipment, including household microwave ovens, etc., and used by radio stations, amateur radio stations, etc. (hereafter "other radio stations").

 Before using Wi-Fi, visually confirm that no other radio stations sharing the same frequency band are in use nearby.
 Should interference occur between handset and other radio stations, move or disable Wi-Fi immediately.

3 For additional information and support, contact SoftBank Customer Support, General Information: From a SoftBank handset, call toll free at 157. To call toll free from a landline/IP phone, see "Customer Service."

Frequency Band

This radio station utilizes 2.4 GHz band with DSSS-OFDM modulation. Maximum transmission radius is 40 meters (131 feet).



■Simultaneous Use with Bluetooth®

Wi-Fi (IEEE 802.11b/g/n) and Bluetooth® transmit on the 2.4 GHz band. Enabling handset Bluetooth® or using Bluetooth® devices near handset may affect Wi-Fi transmission speed, availability and clarity. Should interference occur, cancel handset Bluetooth® or discontinue Bluetooth® device use.

- Handset supports Wi-Fi channels 1 13. Handset will not connect to access points set to other channels.
- \cdot Available channels vary by country.
- For use of Wi-Fi aboard aircraft, check with airline beforehand.
- In some countries/regions, such as France, there are restrictions on the use of Wi-Fi. If you intend to use Wi-Fi on handset abroad, confirm the local laws and regulations beforehand.

Bluetooth[®] Function

SoftBank Mobile is not liable for any damages resulting from data/information leakage due to use of handset Bluetooth® function.

Precautions

The frequency band utilized by handset Bluetooth® function is shared with industrial, scientific or medical equipment, including household microwave ovens, etc., and used by radio stations, amateur radio stations, etc. (hereafter "other radio stations").

1 Before using Bluetooth[®], visually confirm that no other radio stations sharing the same frequency band are in use nearby.

2 Should interference occur between handset and other radio stations, move or cancel Bluetooth® function immediately. 3 For additional information and support, contact SoftBank Customer Support, General Information: From a SoftBank handset, call toll free at 157. To call toll free from a landline/IP phone, see "Customer Service."

Frequency Band

This radio station utilizes 2.4 GHz band with FHSS modulation. Maximum transmission radius is 10 meters (32 feet). It is not possible for the radio station to avoid using the frequency band of a mobile unit identification apparatus.



Handset & Hardware Care

Handset & Hardware Care

- · If handset is left with no Battery inserted or an exhausted one, data may be altered/lost. SoftBank Mobile is not liable for any resulting damages.
- · Use handset within 5°C 35°C (up to 40°C for brief periods in bath/shower rooms, etc.) and 35% - 90% humidity.
- · Avoid extreme temperature or direct sunlight.
- · Handset/Battery may become warm during operation or while charging. This is normal.
- · Warranty does not cover malfunctions resulting from misuse.
- · Exposing Lens to direct sunlight may damage Color Filter and affect image color.
- \cdot Battery may not charge properly if Port/terminals are obstructed by dust, etc. Clean with dry cloth, cotton swab, etc.
- · Clean handset with soft dry cloth. Alcohol/solvent use may fade color/label.
- · Avoid scratching Display.
- · Avoid heavy objects or excessive pressure. May cause malfunction or injury.
- \cdot Do not sit on handset in back pants pocket.
- · Do not place heavy objects on handset inside handbags, packs, etc.
- · Connect only specified products to Port. Other devices may malfunction or cause damage.
- · Always power off before removing Battery. If Battery is removed while saving data or sending mail, data may be lost, changed or destroyed.
- · Do not power off while using SD Card; may result in data loss or malfunction.
- \cdot When walking outside, moderate handset Volume to avoid accidents.
- · Avoid covering Speaker while using handset.

Touch Panel

- · Touch Panel may not respond in these situations:
- \cdot Use with gloves/long fingernails
- \cdot Use of pens, pencils or sharp objects
- · Use with objects on/against Display
- · To prevent malfunctions, do not:
- · Touch Display with wet fingers
- · Use if Display is wet
- · Subject Display to force/pressure
- · Place labels or stickers over Display
- · If Display is wet, wipe it with soft cloth.
- · To improve response, calibrate Touch Panel as follows: MENU ⇒ Settings ⇒ About phone ⇒ Adjust touch panel 🔿 Follow onscreen instructions
- Press 🕑 to activate Sleep mode, then Press 🕑 again to cancel it when:
- · Handset operates automatically without touch input
- · Handset does not respond to touch input

Mic

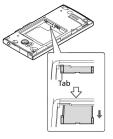


Avoid covering Mic; obstructions may affect Mic sensitivity.

USIM Tray

Do not apply excessive force, or do not pull USIM Tray at an angle; damage may result.

· Use Tab to gently pull USIM Tray straight out until it is about halfway exposed as shown below.



Headphones

Headphones with Microphone (SHLDL1) is available for separate purchase. Other headphone mics may not function properly on SoftBank 103SH.

· Do not subject Headphone Port to strong impacts while using Headphones with Microphone; water/dust resistance may be affected.

When Handset Freezes

If handset has stopped processing or won't respond to operation, reboot it as follows: Remove Battery 🔿 Wait a few seconds 🔿 Install Battery <> 𝔄 (Long)

Resetting Handset

Reset all deletes all handset files irreversibly. (Some preinstalled applications are also deleted.)



· To delete all SD Card files simultaneously, select Erase microSD before Tapping Reset phone .

The small opening (bottom) is handset Mic.

Picasa Web Albums Synchronization

Save a Google Account associated with Picasa Web Albums to handset. If you save a Google Account to handset then create a Picasa Web Albums account with that Google Account, corresponding Picasa Web Albums is unsynchronizable on handset.

Using Energy Saving Settings

To extend battery time:

MENU → Settings → Energy saving settings → Wazaari or Emergency → OK

Notes

- \cdot If confirmation appears, follow onscreen instructions.
- \cdot Use three modes (Normal, Waza-ari and Emergency) as needed.
- For Waza-ari and Emergency, some functions/settings are limited or disabled. Emergency minimizes Brightness and disables Wi-Fi, GPS and some other transmissions.
- Tap Edit or Check to change/check settings. (Emergency settings are fixed and cannot be changed.)
- Energy save stndby disables some applications that run in the background when Sleep mode is active. (Some applications may not run properly when Sleep mode is active.) In Waza-ari mode, to specify applications to disable/enable:
- Edit
 (next to Waza-ari)
 ♥
 ⑦ (next to Energy

 save stndby
)
 ●
 Advanced
 ●
 ✓
 (applications)

with 🗹 remain active)

 Some applications that establish periodic network connections do not start communication after switching back to Normal from Waza-ari or Emergency. In this case, Long Press (), then reboot handset.

General Notes

Portrait Rights

Portrait rights protect individuals' right to refuse to be photographed or to refuse unauthorized publication/use of their photographs. Portrait rights consist of the right to privacy, which is applicable to all persons, and the right to publicity, which protects the interests of celebrities. Therefore, photographing others including celebrities and publicizing/distributing their photographs without permission is illegal; use Camera responsively.

Copyrights

Copyright laws protect sounds, images, computer programs, databases, other materials and copyright holders. Duplicated material is limited to private use only. Use of materials beyond this limit or without copyright holder permission may constitute copyright infringement, and be subject to criminal punishment. Comply with copyright laws when using images captured with Camera.

The software contained in handset is copyrighted material; copyright, moral right and other related rights are protected by copyright laws. Do not copy, modify, alter, disassemble, decompile or reverse-engineer the software; do not separate it from hardware in whole or part.

Electromagnetic Safety

For body-worn operation, this phone has been tested and meets RF exposure guidelines when used with accessories containing no metal, that position handset a minimum of 15 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines.

CE Declaration of Conformity

In some countries/regions, such as France, there are restrictions on the use of Wi-Fi. If you intend to use Wi-Fi on the handset abroad, confirm the local laws and regulations beforehand.

Hereby, Sharp Telecommunications of Europe Ltd, declares that 103SH is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the original declaration of conformity for each model can be found at the following Internet address: http:// www.sharp.co.jp/k-tai/



SoftBank 103SH

Battery Cautions

Use specified Battery or Charger only.

Non-specified equipment use may cause malfunctions, electric shock or fire due to battery leakage, overheating or bursting. Do not dispose of an exhausted Battery with ordinary refuse; always tape over battery terminals before disposal. Take Battery to a SoftBank Shop, or follow the local disposal regulations.

Charge Battery in ambient temperature $5 \,^{\circ}$ C - $35 \,^{\circ}$ C; Battery may leak/overheat and performance may deteriorate outside this range.

European RF Exposure Information

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.751 W/kg*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this use guide**. In this case, the highest tested SAR value is 0.436 W/kg. As SAR is measured utilizing the device's highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the Network. The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a handsfree device to keep the mobile phone away from the head and body. *The tests are carried out in accordance with international guidelines for testing.

**Please see "Electromagnetic Safety" for important notes regarding body-worn operation.

Headphone Signal Level

The maximum output voltage for the music player function, measured in accordance with EN 50332-2, is 23.0 mV.

FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

FCC Information to User

This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient/relocate the receiving antenna.

2. Increase the separation between the equipment and receiver.

3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

4. Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Information

Your handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

The tests are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC for each model.

The highest SAR value for this model handset as reported to the FCC when tested for use at the ear is 0.613 W/kg, and when worn on the body in a holder or carry case, is 0.598 W/kg.

This device was tested for typical body-worn operations with the back of the handset kept 1.0 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.0 cm separation distance between the user's body and the back of the handset. The use of beltclips, holsters and similar accessories should not contain metallic components in its assembly.

The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model handset is on file with the FCC and can be found at http://www.fcc.gov/oet/fccid under the Display Grant section after searching the corresponding FCC ID (APYHRO00161).

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Website at http://www.ctia.org.

Specific Absorption Rate (SAR)

Specific Absorption Rate (SAR)

SoftBank 103SH meets the government's requirements for exposure to radio waves.

These requirements are based on scientific basis to assure that radio waves emitted from mobile phones and other handheld wireless devices do not affect human health. They require that the Specific Absorption Rate (SAR), which is the unit of measurement for the amount of radiofrequency absorbed by the body, shall not exceed 2 W/kg*. This limit includes a substantial safety margin designed to assure the safety of all persons, regardless of age or health, and meets the international standard set by International Commission on Non-Ionizing Radiation Protection (ICNIRP) in cooperation with World Health Organization (WHO).

The highest SAR value of SoftBank 103SH is 0.615 W/kg. SAR tests were conducted with handset transmitting at its highest certified power level in accordance with testing methods set by the government. While there may be differences between the SAR levels for various handsets, they all meet the governmental requirements for safe exposure. The actual SAR level of the handset while operating can be well below the highest value.

This is because the handset is designed to operate at multiple power levels so as to use only the power required to reach the Network.

Additional information on SAR can be obtained on the following Websites.

Ministry of Internal Affairs and Communications (MIC) http://www.tele.soumu.go.jp/e/sys/ele/index.htm

Association of Radio Industries and Businesses (ARIB) http://www.arib-emf.org/ (Japanese)

*Requirements are stipulated in Radio Law (Ordinance Regulating Radio Equipment, Article 14-2).

Water & Dust Resistance

Water & Dust Resistance

SoftBank 103SH complies with IPX5 (former JIS protection level 5)¹ and IPX7 (former JIS protection level 7)² water protection standards as well as IP5X (JIS protection level 5)³ dust protection standard, with Port Cover and Battery Cover closed firmly.

¹IPX5 compliant means that a handset continues to function as a phone after being subjected to a water jet (approximately 12.5 liters/min.) discharged from a nozzle (inner diameter: 6.3 mm), from all directions (approximately 3 m from handset) for at least 3 minutes.

²IPX7 compliant means that a handset continues to function as a phone after being gently submerged to the depth of 1 m in still tap water at room temperature, left there for approximately 30 minutes, then removed from it.

 3 IP5X compliant means that a handset continues to function as a phone and its safety is maintained after being agitated in a device containing dust of 75 µm or smaller in diameter for 8 hours, then removed from the device.

- Water/dust resistance may be affected under some circumstances. Warranty does not cover malfunctions resulting from misuse.
- SoftBank 103SH is compliant with IPX5, IPX7 and IP5X water/dust protection standards. However, ingress of dirt, sand, mud, metal powder, food, beverage, etc. may cause malfunction.
- ■Important Notes
- Close Battery Cover and Port Cover firmly. Debris (hair, sand, fibers, etc.) trapped between gasket and base may expose handset to liquid/dust.
- If Battery/Port Cover is left open liquid exposure may cause handset malfunction/electric shock. Power off, then remove Battery.
- \cdot If handset is wet, wipe it with dry cloth.
- \cdot Do not open/close Battery/Port Cover with wet hands or while handset is wet.
- Do not use Headphones while Headphone Port is wet or obstructed by sand/dirt; water/dust resistance may be affected causing malfunction.
- Handset is only water resistant against fresh/tap water between 5°C 35°C.
- ■Dust Resistance
- SoftBank 103SH complies with IP5X dust protection standard. However, dust resistance may not be guaranteed under some circumstances (placing handset directly on sand, etc.).
- \cdot Remove dust from handset completely before use by rinsing off with water, etc.
- Any residue may damage Display; may cause serious malfunction.

Precautions

- Do not subject handset to soap, detergent, bath powder/oil, sea/pool/spa water, hot water, etc.
- Rinse off sea/pool water, beverage, dirt, sand, mud, etc. immediately; residue may cause malfunction if allowed to dry.
- Rinse off sand, dirt, etc. completely before use; any residue may damage handset causing malfunction.
- Do not soak handset in bath or pool; never use it in water (including opening/closing of handset and key operation).
- Handset is not resistant to water pressure. Avoid highpressure water/shower (over 6 liters/min.) or water immersion.
- Do not expose handset to extreme humidity for long periods; avoid prolonged use in bath/shower rooms.
- · Do not use in saunas. Avoid hot air from dryers, etc.
- \cdot Use handset within 5°C 35°C (up to 40°C for brief periods in bath/shower rooms, etc.) and 35% 90% humidity.
- Avoid extreme temperature (near stoves, inside refrigerators, etc.).
- Volume may be low when Mic/Earpiece/Speaker is wet; dry handset before use (see "Drying Handset").
- Battery and optional accessories are not water or dust proof.
- Do not subject handset to strong impacts; do not poke Mic, Earpiece, Speaker, etc. with a cotton swab or sharp object; water/dust resistance may be affected.
- Avoid placing handset directly on sand. Sand may penetrate Earpiece, Speaker, etc., resulting in low volume.
- Touch Panel may not respond properly if wet or touched with wet fingers.
- Do not move handset directly from a cold place to a warm humid place; condensation may occur. Should this happen, dry handset naturally at room temperature.
- SoftBank 103SH does not float on water.
- · Keep handset out of heavy rain.
- Do not let liquid-exposed handset remain wet; exposure to cold may freeze liquid causing malfunction.
- Damaged Battery/Port Cover affects water/dust resistance; contact a SoftBank Shop.

Charging Precautions

- Battery and optional accessories are not water or dust proof. Avoid moisture (precipitation, bath/shower, etc.); may cause fire, electric shock or damage.
- Never charge Battery while handset is wet; may cause fire or damage due to electric shock or short-circuit.
- · Close Port Cover firmly after charging.
- \cdot Do not touch Charger with wet hands. Electric shock may occur.
- Do not use Charger in rooms in which water is regularly in use (kitchens, bath/shower rooms, etc.); may cause fire or electric shock.
- Should External Device Port be exposed to liquid, never charge Battery; follow these steps first:
- 1 Holding handset firmly by its sides, shake it about 20 times
- 2 Pat against dry cloth to remove moisture from External Device Port
- 3 Leave handset on dry cloth for approximately 2 3 hours at room temperature

Care & Maintenance

- Proper care of Port Cover gasket and Battery Cover gasket (for battery housing area) is crucial for continued handset water/dust resistance. Observe the following:
 - \cdot Do not remove or damage gaskets. Keep them clean.
- Do not insert sharp objects through Port/Battery Cover gaps or Headphone Port; may damage gasket and affect water/dust resistance.
- If Port Cover gasket or Battery Cover gasket (for battery housing area) is damaged or deformed, contact a SoftBank Shop.
- To maintain water/dust resistance, replace related parts every two years regardless of their condition. Customerrequested parts replacement incurs fees and requires handset submission. For details, contact a SoftBank Shop or SoftBank Customer Support, General Information.

Washing Handset

Wipe off dirt, sand, beverage, etc., gently with cloth. Then with Battery Cover closed, hold handset approximately 10 cm below faucet or shower head and wash with low-pressure tap water (6 liters/min. or lower) at normal temperature (5°C - 35°C). Wash with your hands, taking care not to open Battery Cover and Port Cover; do not use a brush or sponge. Dry handset before use.

- Before washing handset, make sure that Battery Cover and Port Cover are closed firmly.
- · Do not use a washing machine or ultrasonic cleaner.
- Headphone Port tends to accumulate dust, sand, etc.; rinse it off and dry Headphone Port completely before use. Any residue may cause malfunction.
- Do not put a cotton swab, cloth, etc. into Headphone Port; water/dust resistance may be affected causing malfunction.
- Do not place handset in a microwave oven to dry it. Battery/handset may leak, burst, overheat or ignite; may cause malfunction, accident or injury.
- Do not dry handset using extreme heat (hot air from dryers, etc.); may cause warping, discoloration or damage.

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Drying Handset

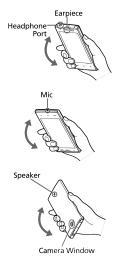
Dry Headphone Port, Earpiece, Mic, Speaker and Camera window when exposed to water.

1

Wipe handset surface with dry cloth

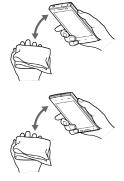
2

Holding handset firmly by its sides, shake it about 20 times



3

Pat against dry cloth to remove moisture from grooves



 \cdot Do not put a cotton swab, cloth, etc. into the opening.

4

Leave handset on dry cloth for approximately 2 - 3 hours at room temperature

! Important

Do not use wet handset.

- \cdot Voice quality may be affected, or moisture may transfer to clothes, bag, etc.
- \cdot Moisture may short-circuit Headphone Port, etc.
- Exposure to cold may freeze moisture; may cause malfunction.

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Visit SoftBank Shop for assistance

Model : SoftBank 103SH Manufacturer : SHARP CORPORATION