OPPO Reno3 5G

User Guide

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About the User Guide

Most operation descriptions are based on default settings.
Unless noted otherwise, descriptions are for Home Screen.
Some operation descriptions may be omitted.

Before Using This Product

Read "Safety Precautions" and this guide thoroughly beforehand for proper usage.
Accessible services may be limited by subscription contract conditions.

Data Communication

- Handset is designed to be always connected to the Internet. Some functionality, such as data syncing, initiate transmission automatically.
- Large-volume data communication (application downloads, video viewing, etc.) incur expensive transmission fees. Subscription to a flat-rate data plan is strongly recommended.
- Depending on applications and services used, transmission fees may be incurred even while connected by Wi-Fi.

Screenshots & Key Labels

Screenshots in the User Guide may differ in appearance with actual Display. Key labels in the User Guide are simplified for description purposes and differ with actual Display.

Other Notations

In the User Guide, the product is referred to as "handset."

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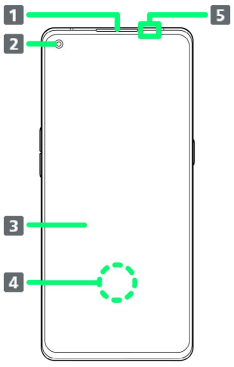
Parts & Functions

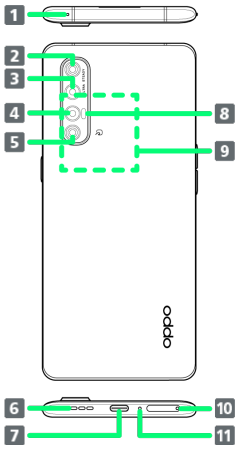
Handset (Front)



Part	Description
1 Receiver	Hear the other party's voice as well as music and video here.
2 Front Camera	Use to shoot still images, videos of yourself, etc.
3 Display[1]	Touchscreen-type display, operate with your fingers on Display.
4 Screen Fingerprint	Unlock screen with fingerprint recognition.
5 Proximity sensor/ Ambient light sensor	Detects proximity of your face during a call and adjusts handset for Display on/ off, and detects surrounding brightness and adjusts Display backlight.

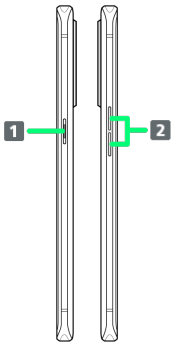
1 Display is provided with protective film (complimentary sample) at time of purchase. Remove before adhering a commercially available LED protective film.

Handset (Back/Side)



Part	Description
1 Sub-Mic	Hear the other party's voice here.
2 Ultra-Wide-Angle Camera	Capture still images and videos with an ultra-wide-angle lens.
3 Main Camera	Capture still images and videos with the main lens.
4 Monochrome Camera	Capture still images and videos with a monochrome lens.
5 Telephoto Camera	Capture still images and videos with a telephoto lens.
6 Speaker	Hear sound (music, videos, etc.) from here.
7 USB Port & Headphone Port	Connect USB Type-C cable, headphones, etc.
8 Mobile Light	Use as camera flash when taking photos, etc.
9 NFC Antenna Area	Hold up to a reader/writer to use NFC / Osaifu-Keitai®.
10 SIM Card Tray	Install/remove SIM Card.
11 Main Mic	Speak here.

Handset Keys



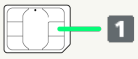
Part	Description
1 Power Key & Screen Lock Key	Long Press for power on/off. Turn Display on/off.
2 Volume Up/ Down Key	Adjust Volume.

SIM Card

SIM Card is an IC card containing phone number and other customer information.

Handling SIM Card

For SIM Card handling, see following items.



1 IC chip

For SIM Card handling, see SoftBank Website.
https://www.softbank.jp/mobile/support/protect/usim/
(Japanese)

- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage SIM Card.

SIM Card Cautions

Observe the following when using SIM Card.

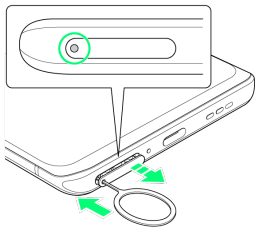
- Customer is responsible for any damage caused by inserting SIM Card in an other-brand IC card reader, etc. SoftBank Corp. is not responsible in such case.
- SIM Card is the property of SoftBank Corp.
- SIM is replaceable (at cost) in case of loss/damage.
- Return SIM Card to SoftBank Corp. when cancelling subscription.
- Returned SIM Cards are recycled for environmental purposes.
- Note that SIM Card specifications and performance may change without notice.
- It is recommended that you keep a separate copy of information that is stored on SIM Card. SoftBank Corp. is not responsible for damages from stored information that is lost.
- Always follow emergency procedures to suspend service if your SIM Card or handset (SIM Card inserted) is lost/ stolen. For details, contact Customer Service.
- Always power off handset before inserting/removing SIM Card.

Inserting SIM Card

Always power off beforehand.

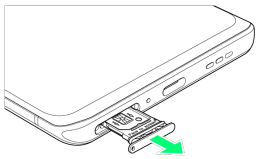
1

Insert SIM Card Slot Pin (complimentary sample) in hole in SIM Card Tray



2

Pull out SIM Card Tray



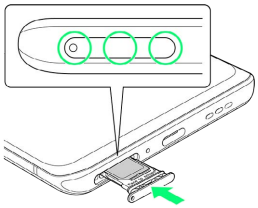
3

Set SIM Card in SIM Card Tray

・Place gently, noting orientation of SIM Card (notch/IC (gold) chip facing up).
・Make sure SIM Card is in SIM Card Tray securely.

4

Insert SIM Card Tray in slot straight



SIM Card is inserted.

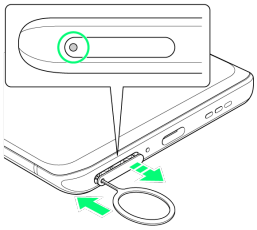
・Press firmly where circled ○, and make sure there is no gap between handset and SIM Card Tray.

Removing SIM Card

Always power off beforehand.

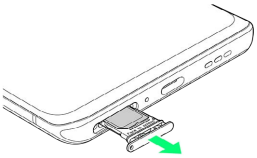
1

Insert SIM Card Slot Pin (complimentary sample) in hole in SIM Card Tray



2

Pull out SIM Card Tray

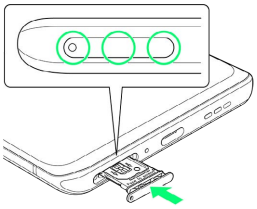


3

Remove SIM Card from SIM Card Tray

4

Insert SIM Card Tray in slot straight



SIM Card is removed.

・Press firmly where circled ○, and make sure there is no gap between handset and SIM Card Tray.

SIM-Unlocking Handset

Handset can be SIM-unlocked. SIM-unlocking handset allows other-carrier SIM cards to be used with it.

・Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. SoftBank Corp. does not guarantee operation whatsoever.
・For details, see SoftBank Website.

Phone Storage

Use phone storage to save data (captured still images and videos, music, applications, etc.).

Phone Storage

Information saved in phone storage can become lost or changed accidentally or as a result of damage. It is recommended that you back up important data regularly. SoftBank Corp. is not responsible for damages from data that is lost or changed.

・Never power off while reading or writing data.

Charging Battery

Display while Charging

"Charging" and battery remaining in "%" appear in Lock Screen. If rapid-charging, "VOOC" appears below battery remaining.

・Rapid charging available only when using AC Charger (complimentary sample) and USB Type-C™ Cable (complimentary sample).

Charging Cautions

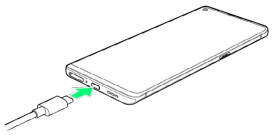
Never connect USB Type-C plug while handset or peripheral equipment is wet.

Charging with AC Charger

Always use the supplied AC Charger (complimentary sample) and USB Type-C™ Cable (complimentary sample), or the optional AC Charger (USB Type-C™ rapid charging AC Charger with USB PD capability [ZSDBAS] (SB-AC20-TCPD).
For information on other peripheral devices, see SoftBank Website.
How to charge using the supplied AC Charger (complimentary sample) and USB Type-C™ Cable (complimentary sample) is described as an example.

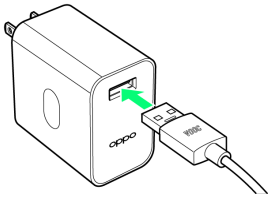
1

Insert USB Type-C plug on USB Type-C™ Cable (complimentary sample) in handset USB Port & Headphone Port



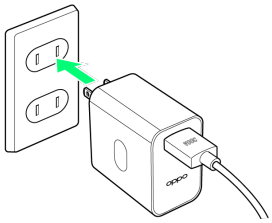
2

Insert USB plug on USB Type-C™ Cable (complimentary sample) in USB Port on AC Charger (complimentary sample)



3

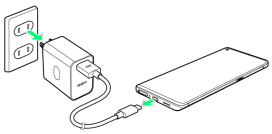
Plug AC Charger (complimentary sample) into power outlet



Charging starts.

4

When charging is complete, unplug AC Charger (complimentary sample) and remove USB Type-C plug on USB Type-C™ Cable (complimentary sample) from handset



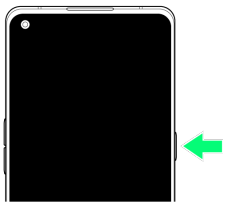
Charging ends.

Power On/Off

Powering On

1

Power Key & Screen Lock Key (Long Press)



Lock Screen appears.

・For details on unlocking screen, see "Unlocking Screen."
・Startup wizard appears for the first time handset is powered on. For details on initial settings, see "Making Initial Settings."

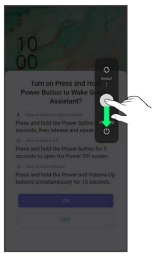
Powering Off

1

Power Key & Screen Lock Key (Long Press for 3 seconds)

2

Drag ○ to "Power Off"



Handset powers off.

Making Initial Settings

When powering on the first time, an initial settings wizard appears for optionally making Wi-Fi, Google™ account, and other settings. Follow onscreen instructions to set items.

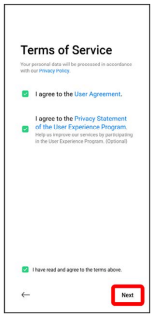
Making Initial Settings

1

Select English (United States) , then Tap Next

2

Confirm the Terms of Service, then Tap Next



3

Next

4

Select Wi-Fi network to connect to

・To not make Wi-Fi network settings, Tap Skip . Continue by following onscreen instructions.

5

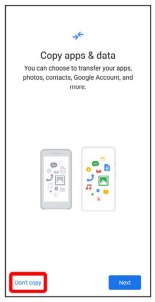
Follow onscreen instructions to set Wi-Fi Next

6

Set Wi-Fi Assistant Next

7

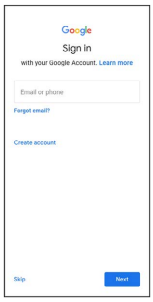
Don't copy



・Tap Next to copy data from another mobile with Google account settings. Follow onscreen instructions.

8

Follow onscreen instructions to set a Google account



・For details on Google accounts, see "Setting a Google Account."

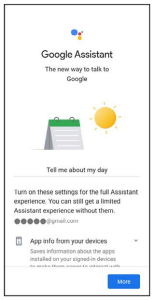
・If not making Google account settings, Tap Skip .

9

Set/check Google Services → Accept

10

Follow onscreen instructions to set Google Assistant™



11

Follow onscreen instructions to set Lock Screen Password

・For details on Lock Screen Password, see "Setting Password to Unlock Screen With."

・To not set Lock Screen Password, Tap Later .

12

Next

13

Get Started

Settings are complete.

Setting a Google Account

Use a Google account and get more convenience with Google services. A Google account is required to use some services or fully use some applications.

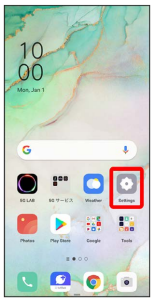
Google Account Cautions

Be careful not to forget your Google account mail address or password.

Creating a Google Account

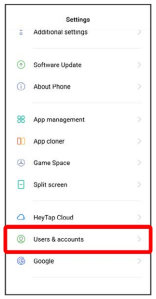
1

In Home Screen, (Settings)



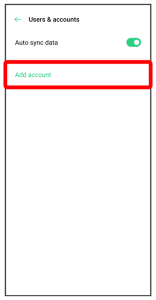
2

Users & accounts



3

Add account



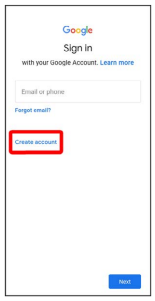
4

Google

Window for logging in to a Google account opens.

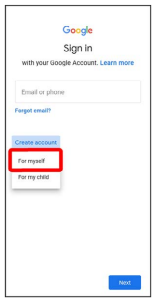
5

Create account



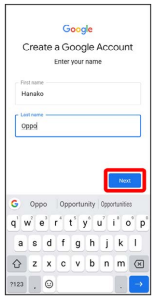
6

For myself



7

Enter First name → Last name → Next



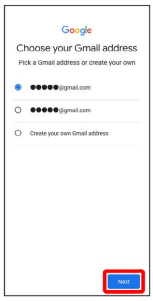
・If confirmation appears, follow onscreen instructions.

8

Enter date of birth → Select gender → Next

9

Select Gmail address → Next



10

Enter password → Enter password again (for confirmation) → Next

11

Yes, I'm in

・To not add a phone number, Tap Skip .

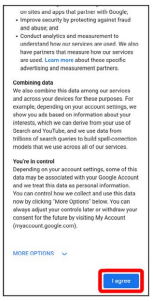
・To add a phone number only for security protection, Tap More options . Continue by following onscreen instructions.

12

Next

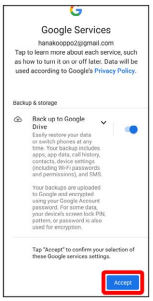
13

Check the privacy policy and terms of usage, I agree



14

Set Google service → Accept

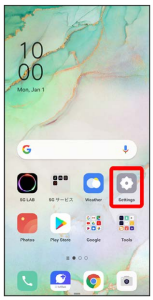


Account is created.

Logging In with a Google Account

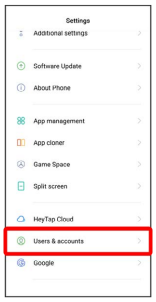
1

In Home Screen, (Settings)



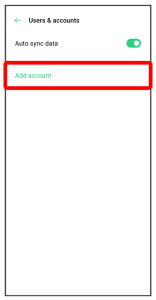
2

Users & accounts



3

Add account



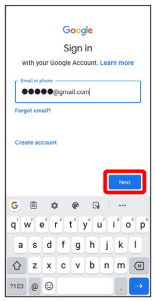
4

Google

Window for logging in to a Google account opens.

5

In window for logging in to Google account, enter mail address Next

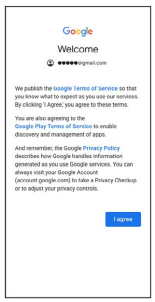


6

Enter password Next

7

Follow onscreen instructions



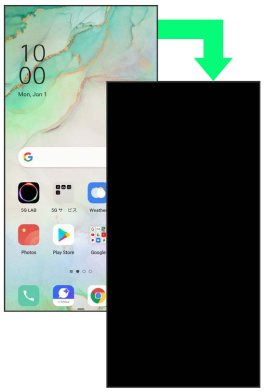
You are logged in to your Google account.

Locking Screen

Display is locked after a set period of inactivity.
Alternatively, Press Power Key & Screen Lock Key for manual screen lock. This saves battery power and prevents accidental touchscreen operation.

Screen Lock

Display goes out after a set period of inactivity to save battery power (screen lock).
This also prevents accidental touchscreen operation.



・To activate Screen lock manually, Press Power Key & Screen Lock Key when Display is turned on.

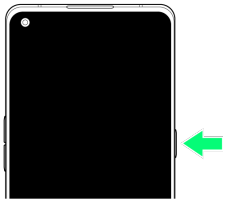
When Screen Locks during Music Playback

Music playback continues. While Display is off (screen is locked), Press Power Key & Screen Lock Key for control panel to use in Lock Screen (operation may differ with application).

Unlocking Screen

1

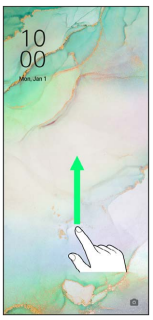
While screen is locked, Press Power Key & Screen Lock Key



Lock Screen appears.

2

Flick/Swipe Lock Screen up



Screen is unlocked.

・The method for unlocking the screen can be changed. For how to unlock screen, see "Fingerprint, Face, and Password Settings."

Basic Operations

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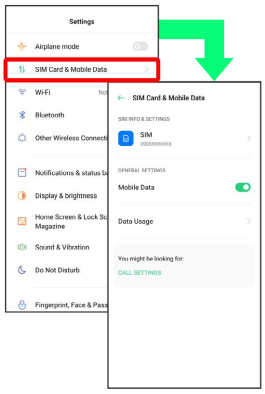
Basic Operation

Selecting Options and Navigating Screens

Tap items, icons, onscreen keys, etc. to open assigned items.

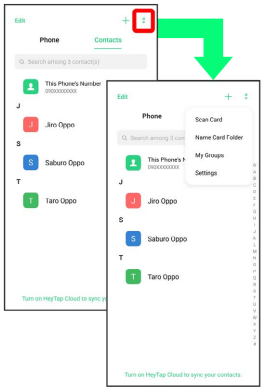
・Tap ◁ to go back to previous screen.



Menu Operations

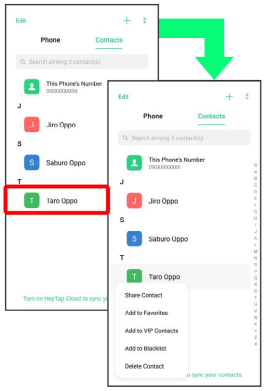
1

Tap ⋮ for available settings and items.



2

Screens may also have settings and items that are available by Touching & Holding Display.

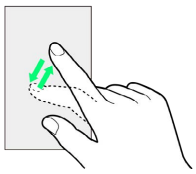


Using Touchscreen

Handset uses a touchscreen-type Display. Operate with your fingers on Display.

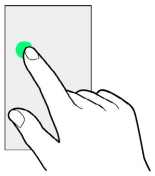
Tap

Contact Display lightly and briefly.



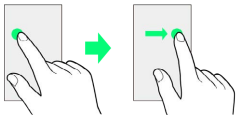
Touch & Hold

Touch screen lightly and hold it for a while. When the screen changes, release finger.



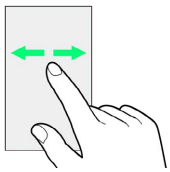
Drag

Touch icon or other item lightly, move it where desired, and release finger.



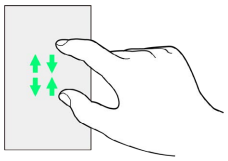
Flick/Swipe

Contact Display lightly, then brush screen up/down or left/right.



Pinch/Spread

Contact Display lightly, then close/widen fingers.



Silent Mode

Set ringtone, operation sounds, etc. not to sound to avoid disturbing others around you.

Silent Mode Cautions

Camera shutter, video start/stop tones, Alarm, video/music, etc. sound even in Silent mode.

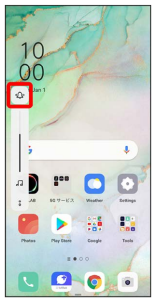
Entering Silent Mode (Mute)

1

Press Volume Key

2

On volume adjustment bar,



Icon on sound volume adjustment bar turns to and Silent mode (Mute) is set.

Entering Silent Mode from Control Center

Use Control Center to enter Silent mode (Mute).

Flick/Swipe Status Bar down ( )

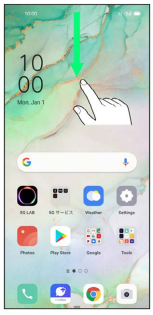
Airplane Mode

Disable all functions that emit signals. Handset stays powered on.

Using Airplane Mode

1

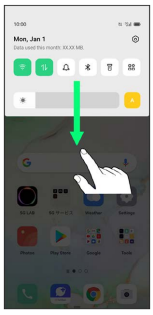
Flick/Swipe Status Bar down



Notifications Window opens.

2

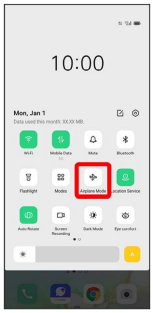
Flick/Swipe Notifications Window down



Control Center appears.

3

(Airplane Mode)



Handset is in Airplane mode.

・Use same operation again while in Airplane mode to cancel.

・Alternatively, in Home Screen, (Settings) Airplane Mode ( ) to enter Airplane mode.

Text Entry

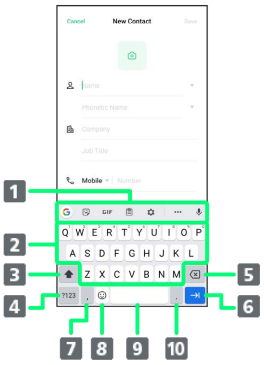
Keyboards

Enter text with onscreen QWERTY keyboard by Tapping each character individually, or by using Glide typing feature and sliding finger from character to character (on by default). Touch & Hold each character for extended characters.

・To set keyboard to use, while keyboard displayed, Tap , then Languages English (US) QWERTY / Handwriting / QWERTZ / AZERTY / Dvorak / Colemak / PC / Morse code Done. If several keyboards are set, in a text entry window, Tap to switch between keyboards.

・Tap to hide keyboard.

QWERTY Keyboard Layout



1 Function icons appear (toolbar).

2 Enter assigned characters.

3 Switch between upper case/lower case.

4 Toggle entry modes.

5 Delete a character before cursor.

6 Insert line break; confirm current characters. Touch & Hold for entry options.

7 Enter a comma. Touch & Hold for entry options.

8 Show emoji, stickers, emoticons, or symbols.

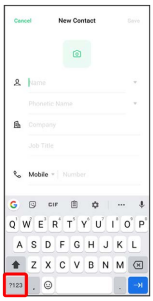
9 Enter a space.

10 Enter a period.

Switching Character Types (Entry Modes)

1

In QWERTY keyboard, Tap ?123



Entry mode is changed to number and symbol mode.

・To enter more symbols, Tap =\<.

・Tap ABC to back to alphabet mode.

Updating Software

Check whether updates are required via the network, and update as required.

Before Updating Software

Saved data may be lost depending on condition of handset (malfunctioning, damaged, water exposure, etc.). It is recommended that you back up important data before updating software. SoftBank Corp. is not responsible for damages from loss of data.

Software Update Cautions

During Update

Handset cannot be used until software is updated. It may take time to update software.

Signal Reception during Update

Operate handset where signal reception is good and without changing location. Also operate with adequate battery charge. Signal becoming weak or Internal Battery becoming low during an update may cause an update failure. An update failure may disable handset.

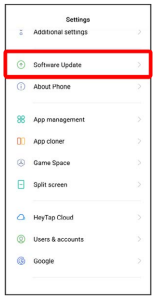
If Using Other Functions

Other functions cannot be operated during a software update.

Updating Software

1

In Home Screen, (Settings) Software Update

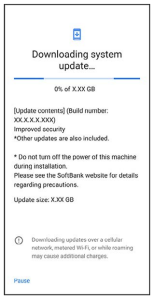


2

Check for update

3

Follow onscreen instructions



Software update starts.

Handset Interface

ColorOS..... 24
Handset Screens..... 24
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Using Notifications Window..... 26
Using Control Center..... 27

ColorOS

ColorOS

Handset uses ColorOS. ColorOS is an Android operating system, based on Android and uniquely customized by OPPO.
Designed so that anyone can operate it, it has a simple and easy-to-view user interface, a selectable icon design, animated display, and other features.
Enjoy faster application launch, enhanced overall performance, and use handset for extended periods with its power-saving function.

Handset Screens

Home Screen Layout

Item	Description
1 Status Bar	Flick/Swipe down for Notifications Window. Flick/Swipe down using two fingers for Control Center.
2 Free Area	Place application shortcuts, folders, widgets freely.
3 Current screen location	Indicates current Home Screen location.
4 Dock	Tap an icon to activate application or function. Customize with up to four application shortcuts. Also, create folders.

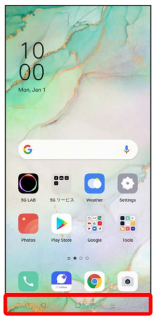
Toggling Home Screen Sheets

Flick/Swipe Home Screen left/right to toggle sheets.

Navigation Buttons

Tap icons in Navigation Buttons (Display bottom) for the following functions/operations.

・Available when navigation mode set to Virtual Buttons. For details on changing the navigation mode, see "Convenience Tools."

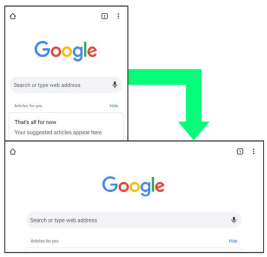


Item	Description
(Back)	Return to previous screen.
(Home)	Tap for Home Screen.
(Recent)	Open listing of recently used applications and activate or delete applications.

Portrait Orientation & Landscape Orientation

The screen changes to landscape orientation when handset is rotated sideways.

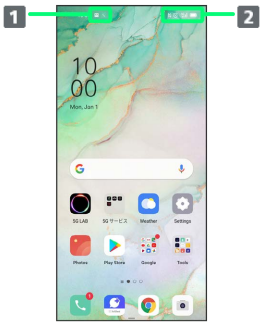
・Depending on the current screen, the orientation may not change even by changing handset orientation.



Status Bar

Status Bar appears at the top of Display. Notification Indicators for new mail, etc. and Status Indicators for handset appear here.

Status Bar Layout



1 Notification Indicators
2 Status Indicators

Main Notification Indicators

Notification Indicators appearing in Status Bar include the following.

Indicator	Description
	New Gmail
	New Text Message (SMS) / +Message
	Play Back Music / Music Paused
	USB Device Connected
	Missed Call
	New Message (Voicemail)
	Calendar Event Reminder
	Snoozing Alarm / Unchecked Alarm / Alarm within 15 Minutes / Timer Running
	Smart Driving Set
	New Urgent News
	Data Downloading
	Application Update Available
	Application Installation Complete
	Sharing File via Bluetooth®
	High Performance Mode

Main Status Indicators

Status Indicators appearing in Status Bar include the following.

Indicator	Description
	Bluetooth® On
	Silent Mode (Mute)
	Do Not Disturb
	5G Data in Use
	4G LTE/4G Data in Use (With Carrier Aggregation)
	4G LTE/4G Data in Use
	HSPA+ Data in Use
	HSDPA Data in Use
	3G Data in Use
	Wi-Fi Connected
	Signal Strength
	Roaming
	No Signal
	Airplane Mode
	Charge Battery
	Battery Low
	Battery Full
	Battery Charging
	Rapid-Charging
	Power Saving Mode
	Obtaining Current Location
	Alarm Set
	Osaifu-Keitai® Locked
	Headphones Connected

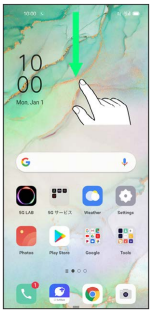
Using Notifications Window

Flick/Swipe Status Bar down for Notifications Window. Open Notification Indicators to check details.

Opening Notifications Window

1

Flick/Swipe Status Bar down

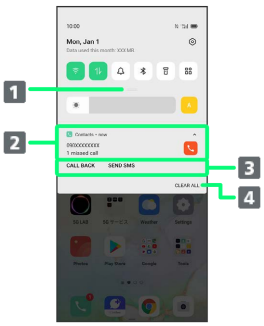


Notifications Window opens.

Closing Notifications Window

Flick/Swipe Notifications Window up

Notifications Window Layout



1 Open Control Center

2 Show notifications (incoming calls, etc.) and active functions

3 Use notification details[1]

4 Delete all notifications, close Notifications Window[2]

1 Available applications depend on notification.

2 Deletion may not be possible depending on notification details.

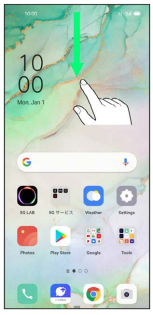
Using Control Center

Flick/Swipe Notifications Window down for Control Center.
Tap icons to toggle functions on/off, etc.

Open Control Center

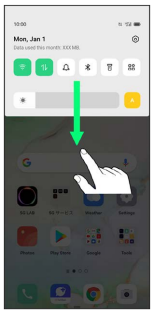
1

Flick/Swipe Status Bar down



2

Flick/Swipe Notifications Window down



Control Center appears.

・Alternatively, Flick/Swipe Status Bar down using two fingers for Control Center.

Control Center

Closing Control Center

Flick/Swipe Control Center up

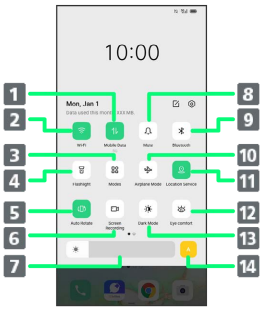
・Alternatively, Tap .

Arranging Control Center

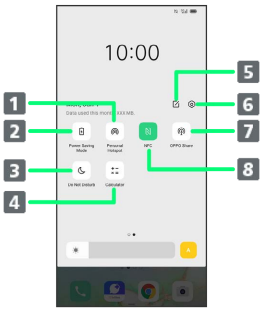
Add, delete, and change order of functions in Control Center.

In Control Center, Follow onscreen instructions and Drag icon

Control Center Layout



1. Mobile Data on/off
2. Wi-Fi on/off
3. Mode (Standard Mode / Focus Mode / Driving Mode) on/off
4. Flashlight on/off
5. Auto Rotate on/off
6. Activate Screen Recording
7. Adjust Display Brightness
8. Silent Mode (Mute) on/off
9. Bluetooth® on/off
10. Airplane Mode on/off
11. Location Service on/off
12. Eye Comfort on/off
13. Dark Mode on/off
14. Display Brightness Auto on/off



1. Personal Hotspot on/off
2. Power Saving Mode on/off
3. Do Not Disturb on/off
4. Activate Calculator Widget
5. Customize Control Center
6. Open Settings
7. OPPO Share on/off
8. NFC on/off

Phone

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Placing/Answering Calls

Phone Function

Emergency Location Report

Making emergency calls (110, 119 or 118) automatically reports handset location to corresponding agency (police, etc.). This system is referred to as Emergency Location Report, and notifies location based on positioning from base stations.

- Location Report does not incur registration/transmission fees.
- Location/signal conditions affect positioning accuracy. Always provide location and call purpose.
- Hiding Caller ID (using 184, etc.) cancels Location Report. However, corresponding agency may obtain location information in life threatening situations.
- Location Report is not sent for calls made while outside Japan.

VoLTE and HD Voice

Handset supports VoLTE and HD Voice for higher voice call quality.

Hints

Q. Difficulty during call

A. It may not be possible to make a call properly in a noisy location.

A. When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.

Q. Sound pops momentarily during a call

A. Are you changing location while calling? Sound pops when signal is weak and handset switches to a different area.

Emergency Call Cautions

Areas Where Usable

Emergency calls from handset can be made only in SoftBank service areas.

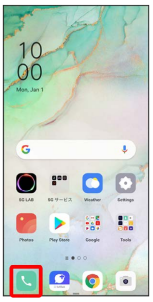
Airplane Mode

Note that Airplane mode disables Emergency calls.

Placing Calls

1

In Home Screen, (Phone)

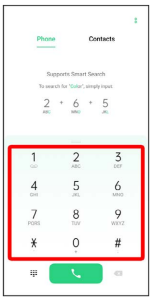


Phone opens.

- If confirmation appears, follow onscreen instructions.

2

Tap dialpad to enter the other party's number



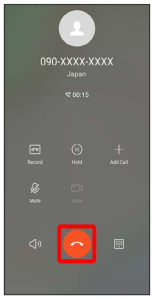
- Enter area code first for calling landline numbers.

3

Handset dials number. Call begins when other party answers.

4

To end the call,



Call ends.

Calling the Emergency Number When the Phone's Screen is Locked

Flick/Swipe Lock Screen up → Emergency call → Enter number for emergency service →

・Available only when screen lock is set. For details on setting screen lock, see "Fingerprint, Face, and Password Settings."

Hints

Q. Call does not connect

A. Was the number dialed using the area code? Dial the number starting with "0."

A. Are conditions for calling poor? Call again after moving where signal is good.

Answering Calls

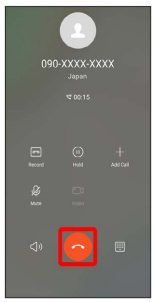
1

Flick/Swipe up when call is arriving

Call begins.

2

To end the call,



Call ends.

Arriving Call Operations

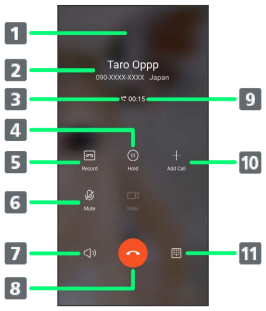
Cancelling Ringtone

Press Volume Key when call is arriving

Rejecting Arriving Calls

Flick/Swipe up when call is arriving

In-Call Screen Layout/In-Call Operations



1 Show image registered for contact
2 Show name/number registered for other party
3 Appears for calls with HD Voice
4 Place call on hold
5 Record call
6 Mute your voice to the other party
7 Call using Speaker
8 End call
9 Show call time
10 Call another party
11 Show/hide dialpad

Optional Services

Use the following optional services.

Optional Services

Use the following optional services.

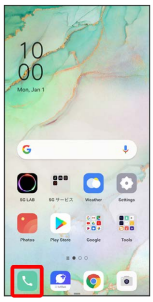
Service	Description
Call Forwarding	Divert calls to a preset number when out of service area or unable to answer.
Voicemail	Divert calls to a Voicemail Center to take messages when out of service area or unable to answer.
Call Waiting[1]	Answer calls during a call.
Group Calling[1]	Merge multiple calls.
Notify Caller ID	Send or hide your number when placing calls.
Call Barring	Restrict incoming/outgoing calls by conditions.

1 Requires separate subscription.

Using Call Forwarding

1

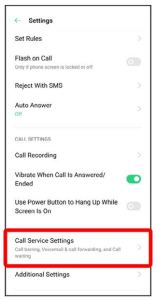
In Home Screen, (Phone)



Phone opens.

2

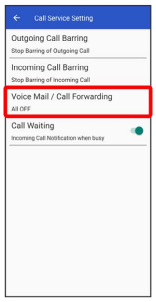
Settings → Call Service Settings



Call service settings open.

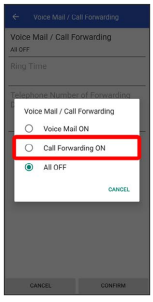
3

Voice Mail / Call Forwarding



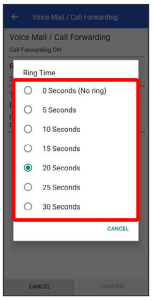
4

Voice Mail / Call Forwarding → Call Forwarding ON



5

Ring Time → Select ring time



6

Telephone Number of Forwarding Destination → Enter phone number to forward to → REGISTER

7

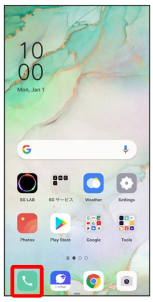
CONFIRM

Call Forwarding is activated.

Using Voicemail

1

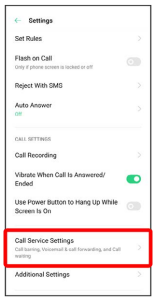
In Home Screen, (Phone)



Phone opens.

2

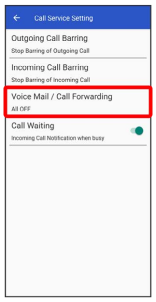
Settings → Call Service Settings



Call service settings open.

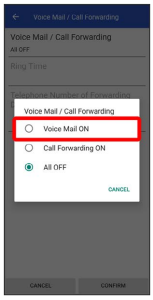
3

Voice Mail / Call Forwarding



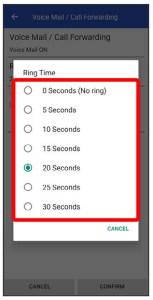
4

Voice Mail / Call Forwarding → Voice Mail ON



5

Ring Time → Select ring time



6

CONFIRM

Voicemail is activated.

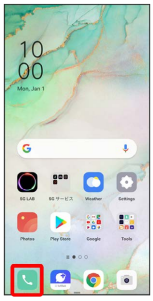
・ appears in Status Bar for new message. Dial "1416" then follow voice guidance.

Using Call Waiting

This service requires subscription.

1

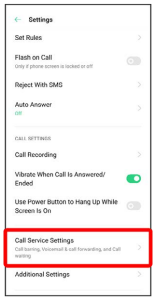
In Home Screen, (Phone)



Phone opens.

2

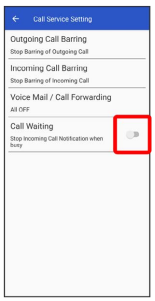
Settings Call Service Settings



Call service settings open.

3

for Call Waiting ( )



Call Waiting is set.

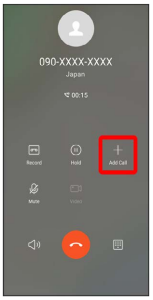
・When call arrives during another call, tone sounds. Tap to either end current call and answer, or place current call on hold and answer.

Using Group Calling

This service requires subscription.

1

During a call, Add Call

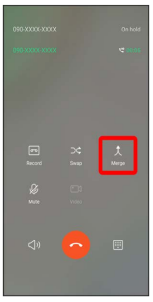


2

Enter number

3

When the other party answers, Merge

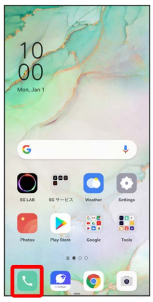


Group Calling starts.

Using Caller ID Notification

1

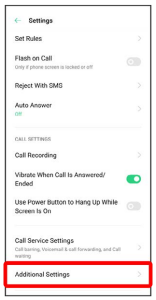
In Home Screen, (Phone)



Phone opens.

2

Settings → Additional Settings



3

My Number → Hide Number / Show Number

My Number is set.

Using Call Barring

Restrict outgoing calls to specific numbers.

・When attempting to place call while dialing is restricted, a message appears. Message may take time to appear in some areas.

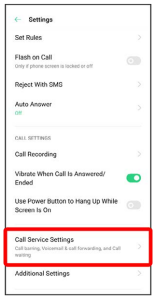
1

In Home Screen, (Phone)

Phone opens.

2

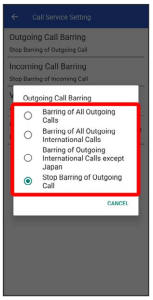
Settings → Call Service Settings



Call service settings open.

3

Outgoing Call Barring / Incoming Call Barring → Select outgoing/incoming condition to bar



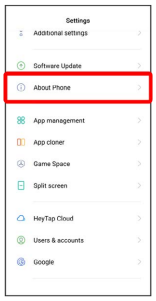
Call Barring is set.

Phone Number

Checking Your Phone Number

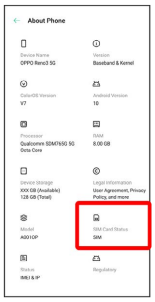
1

In Home Screen, (Settings) About Phone



2

SIM Card Status



Your phone number appears below "Phone number" field.

Using Contacts

Save phone numbers, mail addresses, etc. to Contacts.

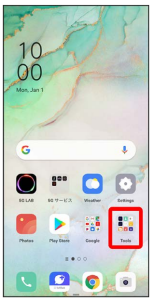
Contacts Cautions

Information saved in Contacts may be lost or changed if Internal Battery is left uncharged for a long period. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. SoftBank Corp. is not responsible for any damages from lost or changed contacts.

Adding New Contacts

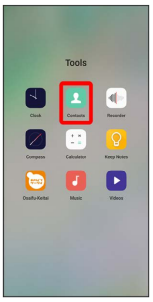
1

In Home Screen, (Tools)



2

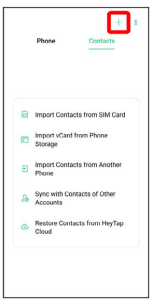
(Contacts)



Contacts appear.

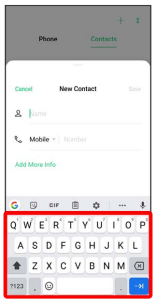
3

+



4

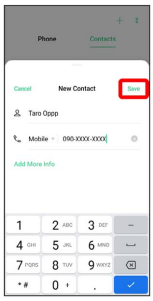
Enter items



・Tap Add More Info to add a still image, mail address, etc.

5

Save



Contact is added.

Saving Contacts from Dialing Screen

Save a number entered in dialing screen directly to Contacts.

In Home Screen, (Phone) Tap dialpad to enter number to save New Contact Enter each item Save

Messaging

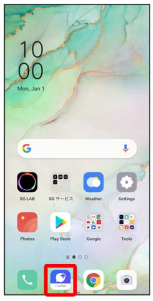
Sending Messages (+Message)..... 40
Using Gmail..... 41

Sending Messages (+Message)

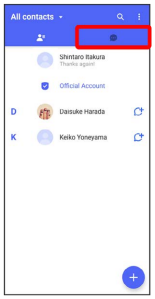
Sending New Messages

1

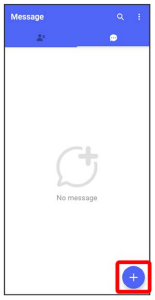
In Home Screen, (+Message)



2



3

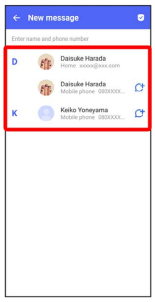


4

New message

5

Tap destination

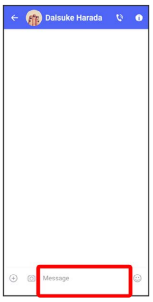


Message window opens.

・To send to a phone number/email address not saved in contacts, Tap destination entry field at top of Display Enter phone number/email address Add and create message.

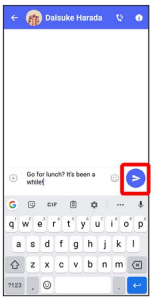
6

Tap message entry field



7

Enter message



Message is sent.

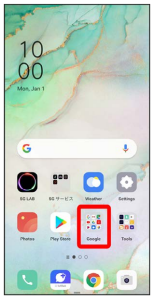
Using Gmail

Use Google's webmail service. Use this service to exchange email.

Creating/Sending Mail

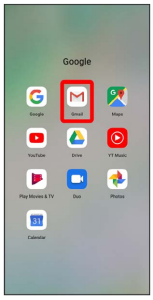
1

In Home Screen, (Google)



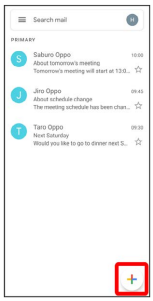
2

(Gmail)



Mail list opens.

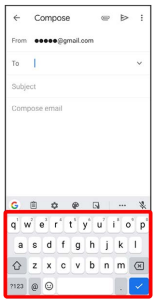
3



Mail composition window opens.

4

Enter recipient/subject/mail text



5

Message is sent.

Operations when Composing Mail

Adding Cc/Bcc

In mail composition window, for recipient Enter recipient

Attaching Files

In mail composition window, Attach file Select saving location Select file to attach

Saving Mail Being Composed as a Draft (Send Later)

In mail composition window, Save draft

Deleting Mail Being Composed

In mail composition window, Discard

Internet

Using Chrome..... 44

Using Chrome

Use Chrome simply by entering words to search and URLs.

TLS

TLS (Transport Layer Security) is a protocol for encrypting sent/received data. While in a screen connected by TLS, data is encrypted to safely send/receive private information, credit card numbers, corporate secrets, etc., and provide protection against online threats (eavesdropping, falsification, impersonation, etc.).

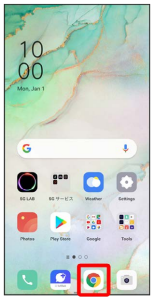
TLS Cautions

When opening a secured page, users must decide as their responsibility whether or not to open the page with use of TLS. SoftBank Corp. and the Certification Authorities Symantec Website Security G.K. and Cybertrust make no guarantees whatsoever to users regarding security of TLS.

Using Chrome

1

In Home Screen, (Chrome)

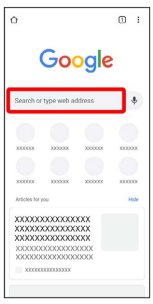


Chrome opens.

・If confirmation appears, follow onscreen instructions.

2

Tap entry box



3

Enter words to search or URL →

Search results appear or a Website opens.

Opening New Tabs

Open several tabs to switch between Websites easily.

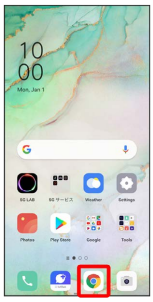
In Chrome, New tab

・To switch between tabs, Tap 2 and Tap tab. Number in icon matches number of opened tabs.

Adding Bookmarks

1

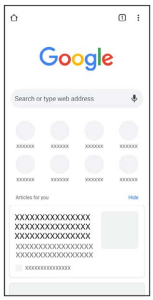
In Home Screen, (Chrome)



Chrome opens.

2

Show Website to add

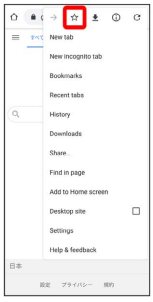


3

⋮

4

☆



Current Website is added to Bookmarks.

Bookmark Operations

Editing Bookmarks

In Chrome, ⋮ → Bookmarks → Touch & Hold target bookmark → Edit items →

Deleting Bookmarks

In Chrome, ⋮ → Bookmarks → Touch & Hold target bookmark →

Camera

Capturing Still Images/Videos.....48
Viewing Still Images/Videos (Photos).....49

Capturing Still Images/Videos

Capturing Still Images/Videos

File Format for Still Images

File format for still images is JPEG.

File Format for Videos

File format for videos is MPEG-4.

Camera Cautions

If Lens Becomes Dirty

Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

Avoid Exposure to Direct Sunlight

Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.

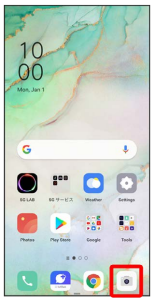
Mobile Light Warning

Do not shine Mobile Light close to eyes. Do not look at Mobile Light directly while in use. Do not shine Mobile Light at other people's eyes. May affect eyesight, etc.

Capturing Still Images

1

In Home Screen, (Camera)



・If confirmation appears, follow onscreen instructions.

2

PHOTO

Photo Viewfinder appears.

・Alternatively, Drag shooting mode left/right.

3

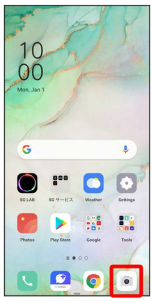
Aim Camera at subject

Shutter clicks and still image is saved.

Capturing Videos

1

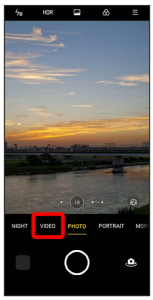
In Home Screen, (Camera)



・If confirmation appears, follow onscreen instructions.

2

VIDEO



Video Viewfinder appears.

・Alternatively, Drag shooting mode left/right.

3

Aim Camera at subject

Video capturing starts.

4

To stop recording,

Video capturing stops and video is saved.

Viewing Still Images/Videos (Photos)

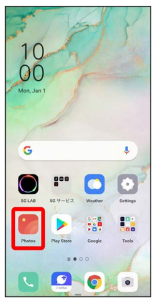
Showing Still Images/Videos

Show captured or downloaded still images/videos. Supported file formats are as follow.

Type	File Format
Still image	BMP, GIF, JPEG, PNG, WebP, HEIF
Video	H.264, MPEG-2, VP8, VP9, HEVC, HEIF/HEIC, MPEG-4, H.263

1

In Home Screen, (Photos)



2

Photos

Still image/video list opens.

・After Tapping Albums / Explore, continue by Tapping folder that appears.

・If confirmation appears, follow onscreen instructions.

3

Tap still image/video

Still image/video window opens.

・For videos, Tap ▶ to play.
・If confirmation appears, follow onscreen instructions.
・To select other files, return to still image/video window and select file, or Flick/Swipe still image/video window left or right and select.

Operations when Viewing Still Images/ Videos

Zooming In or Out Still Image

In still image window, Tap Display twice or Pinch

Viewing Still Image/Video Details

In still image/video window, More → Details

Application Basics

Applications.....52
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Applications

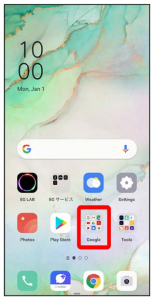
Setting Required Permissions for Applications

Set the operation of applications when activating for the first time.
The type and content of a confirmation differs with the application. Activating (Photos) for the first time is described as an example.

・An application may not function correctly if permission to use it was not set.

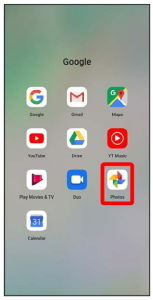
1

In Home Screen, (Google)



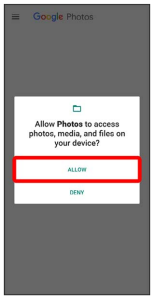
2

(Photos)



3

ALLOW



Settings are complete.

・For several functions, continue in the same way.

Other Ways to Set Required Permissions for Applications

Setting Functions to Use for Each Application

In Home Screen, (Settings) App management App list Tap application Permissions Tap each function Allow / Deny

・Allow all the time or Allow only while using the app appears depending on function.
・If confirmation appears, follow onscreen instructions.

Setting Applications with Permitted Usage for Each Function

In Home Screen, (Settings) App management App permissions Tap function Tap application

・Tap application to toggle on ( )/off ( ).
・Only with Location Info, any of Always / Never / While Using always selectable.
・If confirmation appears, follow onscreen instructions.

Adding Applications

Download a variety of applications (free/paid) from Google Play. Change the setting of downloaded applications to enable manual or automatic updates. Log in to your Google account beforehand.

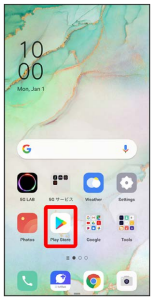
Installing Applications

Many different kinds of applications can be installed on handset from Google Play (provided by Google LLC). SoftBank Corp. is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

Installing Free Applications

1

In Home Screen, (Play Store)

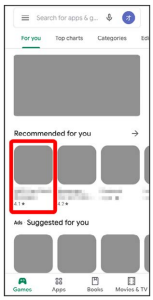


Google Play appears.

・If confirmation appears, follow onscreen instructions.

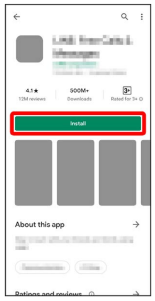
2

Tap free application



3

Install



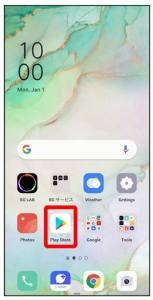
Application is downloaded and installed.

・If confirmation appears, follow onscreen instructions.

Purchasing Paid Applications

1

In Home Screen, (Play Store)



Google Play appears.

・If confirmation appears, follow onscreen instructions.

2

Tap paid application

3

Tap amount

4

Buy

・If confirmation appears, follow onscreen instructions.

5

Enter password for Google account → Verify

・If confirmation appears, follow onscreen instructions.

6

OK

Application is downloaded and installed.

Purchased Applications

Payment

Pay only once. Redownloads of uninstalled applications are free of charge.

On Other Android Devices

Install an application on any Android device under the same Google account for free.

Requesting Refunds

Refund is possible within a limited time. By requesting a refund, the application is deleted and the charge is cancelled. A refund request is valid only once per one application.

In Google Play, → My apps & games → Tap application → Refund → YES

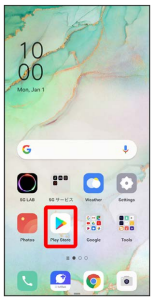
Purchasing Applications

Purchase applications at your own risk. SoftBank Corp. is not responsible for any disadvantage resulting for user or third parties.

Updating Applications

1

In Home Screen, (Play Store)

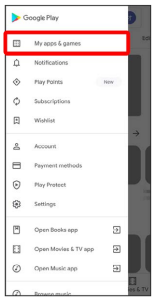


Google Play appears.

・If confirmation appears, follow onscreen instructions.

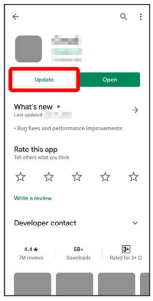
2

≡ ➔ My apps & games



3

Tap application to update ➔ Update



Application is updated.

・If confirmation appears, follow onscreen instructions.

Setting Application Updates

Setting Automatic Updates for Applications

In Google Play, ≡ ➔ Settings ➔ Auto-update apps ➔ Set update method ➔ DONE

Setting Automatic Updates for Individual Applications

In Google Play, ≡ ➔ My apps & games ➔ Tap application ➔ ⋮ ➔ Enable auto update (☑)

・If confirmation appears, follow onscreen instructions.

・Automatic updates are unavailable for some applications.

Wi-Fi/Bluetooth

Connecting by Wi-Fi..... 58
Using Bluetooth® Function..... 59

Connecting by Wi-Fi

Handset supports Wi-Fi (wireless LAN). Access the Internet via a household Wi-Fi connection environment.

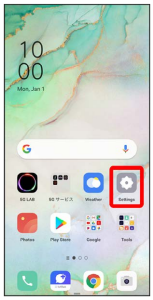
Automatic Updates for Optimizing Wi-Fi Connection

While using Wi-Fi, updates for optimizing connection may be received or applied automatically.

Selecting a Network Connection

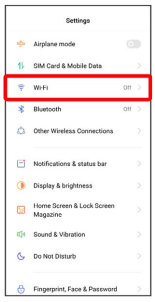
1

In Home Screen, (Settings)



2

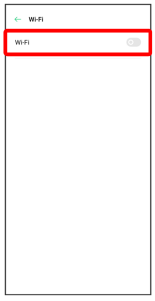
Wi-Fi



Wi-Fi settings open.

3

Wi-Fi ( )

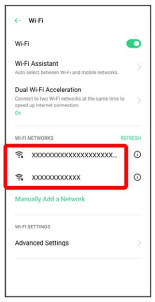


Wi-Fi is enabled.

・Tap Wi-Fi to toggle on ( )/off ( ).

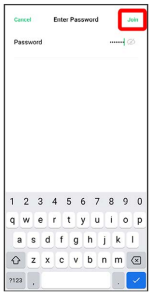
4

Tap Wi-Fi network



5

Enter password Join



Handset is connected.

・The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
・Entering a password is not required if an access point is not security protected.

Using Bluetooth® Function

Connect to a Bluetooth®-capable wireless phone, etc. for calls or to a hands-free device such as a headset.

Hints

Q. Cannot use Bluetooth®

A. Is handset in Airplane mode? Bluetooth® turns off in Airplane mode. Turn on Bluetooth® enable in Airplane mode.

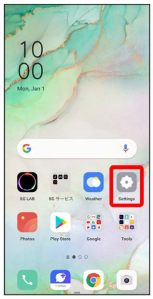
Bluetooth® Function Cautions

Information may not appear correctly on both devices depending on the transferred data.

Enabling Bluetooth® Function

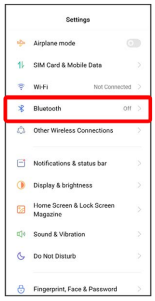
1

In Home Screen, (Settings)



2

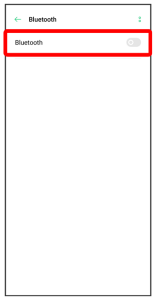
Bluetooth



Bluetooth® settings open.

3

Bluetooth ( )



Bluetooth® function is enabled.

・Tap Bluetooth to toggle on ( )/off ( ).

Handset Settings

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Data Usage Settings.....63
Display & brightness Settings.....64
Sound & Vibration Settings.....64
Fingerprint, Face, and Password Settings.....65
Security Settings.....68
Battery Settings.....70
Additional settings.....70
Other Settings.....71

Handset Settings

Main setting options are described.

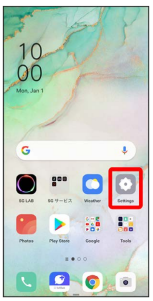
Handset Settings

Customize operation of handset functions. Handset settings include the following items.

Item	Description
Airplane mode	Enable Airplane mode. See "Using Airplane Mode" for details.
SIM Card & Mobile Data	Check information and make settings for SIM Card, network, Data Usage, etc.
Wi-Fi	Enable Wi-Fi connection. See "Connecting by Wi-Fi" for details.
Bluetooth	Enable Bluetooth® connection. See "Using Bluetooth® Function" for details.
Other Wireless Connections	Make tethering, wireless casting, and other settings.
Notifications & status bar	Make notifications and status bar settings.
Display & brightness	Make settings for Display such as brightness, auto rotate, etc.
Home Screen & Lock Screen Magazine	Make Home Screen, Wallpaper, and other settings.
Sound & Vibration	Set ringtone, touch sounds, etc.
Do Not Disturb	Set Do Not Disturb and mute ringtone, messages, notifications, etc.
Fingerprint, Face & Password	Make settings for password as well as fingerprint and face recognition.
Smart Services	Make settings for notifications and incoming calls while driving.
Convenience Tools	Make settings for Navigation Buttons, Smart Sidebar, etc.
Privacy	Make privacy settings such as app permissions and password display.
Location	Make settings for location.
Security	Set security functions such as SIM card lock.
Battery	Check battery usage and make settings to save battery power.
Digital Wellbeing & parental controls	Manage time that handset is used, set parental limitations on use, etc.
Language & Region	Set language.
Additional settings	Make settings for storage and date & time.
Software Update	View and update the software version. See "Updating Software" for details.
About Phone	View device name, phone number, etc.
App management	Make application settings.
App cloner	Set application cloning.
Game Space	Make Game Space settings.
Split screen	Set a split screen.
HeyTap Cloud	Set a cloud service.
Users & accounts	Create accounts as well as add, sync, etc.
Google	Set for Google services.

1

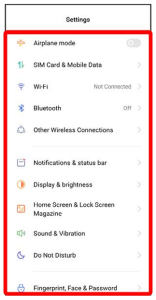
In Home Screen, (Settings)



Handset settings open.

2

Select item to set



Settings open.

Data Usage Settings

Check mobile data traffic and set limit.

Data Usage Operations

Setting Data Saving

In Home Screen, (Settings) → SIM Card & Mobile Data → Data Usage → Data Saving → Data Saving

・Tap Data Saving to toggle on ( )/off ( ).
・If confirmation appears, follow onscreen instructions.

Setting Applications Not Subject to Data Saving

In Home Screen, (Settings) → SIM Card & Mobile Data → Data Usage → Data Saving → Apps With Unlimited Data Usage → Tap application not to be subject

・Tap application to toggle on ( )/off ( ).
・Available when Data Saving is enabled.

Enabling Mobile Data

In Home Screen, (Settings) → SIM Card & Mobile Data → Mobile Data

・Tap Mobile Data to toggle on ( )/off ( ).

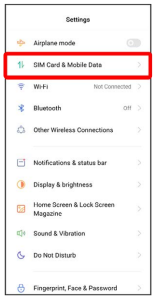
Viewing Data Usage with Wi-Fi

In Home Screen, (Settings) → SIM Card & Mobile Data → Data Usage → Wi-Fi data usage

Data Usage Settings

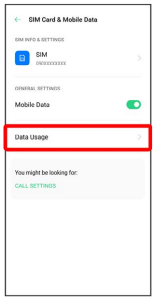
1

In Home Screen, (Settings) → SIM Card & Mobile Data



2

Data Usage



Data Usage window opens.

Display & brightness Settings

Set screen brightness, font size, etc.

Display & brightness Settings

Settings can be made for the following items.

Item	Description
Brightness level	Set brightness of Display.
Auto brightness	Enable adjustment of brightness for surroundings.
Dark mode	Make settings for Dark mode and reduce amount of power handset uses.
Eye comfort	Make eye comfort settings and reduce blue light from Display.
Auto rotate	Enable Display to rotate with handset orientation automatically.
Auto screen off	Set time for Display to turn off after no operation.
Always-On Display	Enable time to be shown while Display off.
SCREEN COLOR TEMPERATURE	Set color temperature of Display.
Screen Color Mode	Set Display color mode.
Screen Refresh Rate	Set Display refresh rate.
Font	Change type of font for Display.
Font Size	Set size of font for Display.
Display Size	Set the size of images, icons, etc. in Display.
Low-brightness flicker-free eye comfort	Enable flicker blocking when Display at low brightness.
Screen display	Set viewing range on Display for each application.
Edge lighting	Make settings for edge lighting.

Sound & Vibration Settings

Set ringtone, touch sounds, etc.

Sound & Vibration

Settings can be made for the following items.

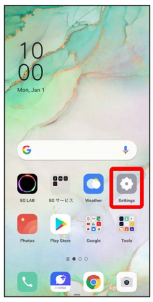
Item	Description
Vibrate for Incoming Calls	Enable vibration for incoming calls.
Vibrate on Silent	Enable vibration while in Silent mode.
Silent	Enable Silent mode.
Media Volume	Set volume for music, videos, etc.
Ringer Volume	Set volume for ringtone, etc.
Alarm Volume	Adjust alarm volume.
Volume button function	Set Volume Key to adjust media volume or to adjust ringtone volume.
Ringtone	Set a ringtone.
Default Notification Sound	Set a notification sound.
Dial Pad Tone	Enable confirmation tones when Tapping dialpad
Touch Sounds	Enable confirmation tones for touch operation.
Lock Screen Tone	Enable tone when locking or unlocking screen.
Vibrate on Touch	Enable vibration for touch operation.
Screenshot Sound	Enable confirmation tone for screenshot.
Fingerprint Animation Sound	Enable sound for animation when unlocking screen with fingerprint.
Deletion Sound	Enable confirmation tones when deleting still images, videos, notifications, etc.
Dolby Atmos	Set Dolby Atmos.
Default Audio Recorder	Set an audio recorder.
Headphones Monitor	Enable headphones monitor function.

Fingerprint, Face, and Password Settings

Setting Password to Unlock Screen With

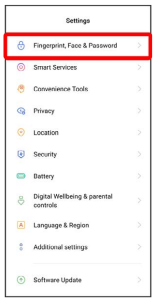
1

In Home Screen, (Settings)



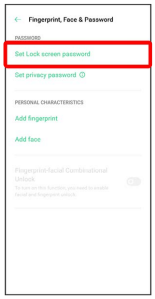
2

Fingerprint, Face & Password



3

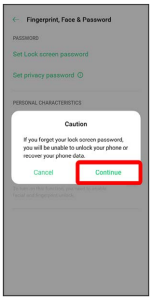
Set Lock screen password



Entry window for Lock Screen password appears.

4

Confirm the cautions, then Tap Continue



5

Enter new password

・If confirmation appears, follow onscreen instructions.

6

Enter new password again

Password is set.

・If confirmation appears, follow onscreen instructions.

Changing Password Length before Setting

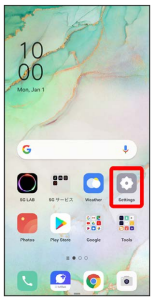
In entry window for Lock Screen password, Other Encryption Methods → 4-digit password / 4-16 digit password / Password with 4-16 Alphanumeric Characters → Enter new password → Enter new password again

・If confirmation appears, follow onscreen instructions.

Unlock Screen by Tracing Pattern

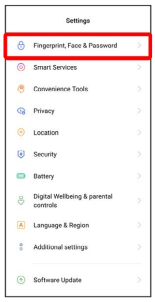
1

In Home Screen, (Settings)



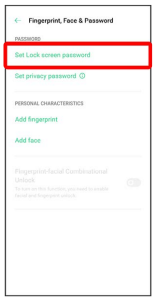
2

Fingerprint, Face & Password



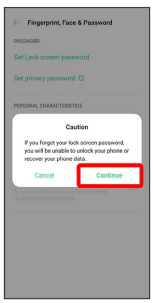
3

Set Lock screen password



4

Confirm the cautions, then Tap Continue

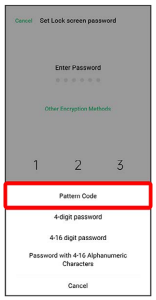


5

Other Encryption Methods

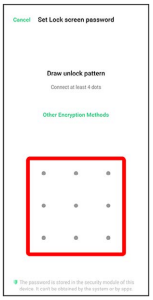
6

Pattern Code



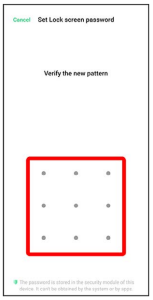
7

Enter new pattern



8

Enter new pattern again



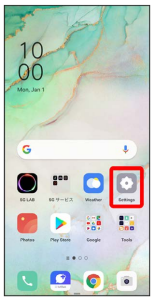
Pattern is set.

・If confirmation appears, follow onscreen instructions.

Using Face Authentication

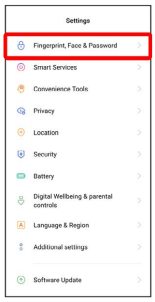
1

In Home Screen, (Settings)



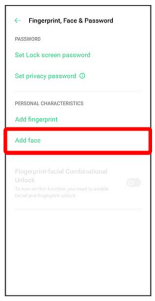
2

Fingerprint, Face & Password



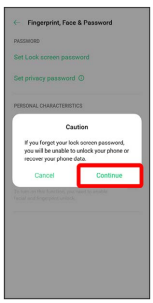
3

Add face



4

Confirm the cautions, then Tap Continue



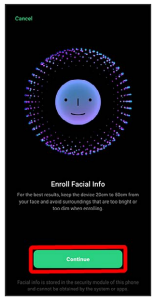
5

Follow onscreen instructions to set Lock Screen password

・See "Setting Password to Unlock Screen With" for details on Lock Screen password.
・If Lock Screen password is already set, unlock screen.

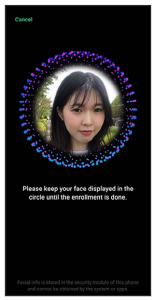
6

Continue



7

Position your face frontward in the onscreen circle



Face is saved.

・If confirmation appears, follow onscreen instructions.

Security Settings

Set a screen lock, passwords, etc.

Security Settings

Settings can be made for the following items.

Item	Description
Google Play Protect	Enable regular scanning of handset to check for security issues.
Find My Device	Set handset to show its location when misplaced.
Security update	Check for system updates.
Google Play system update	Check for operating system and security patch updates.
Smart Lock	Enable handset to check if being carried or for trusted place or device and unlock screen.
SIM card lock	Make settings for SIM Card lock.
Show password	Enable password to be visible as password is entered in entry box.
Unknown source installations	Enable installation of applications from unknown sources.
Device admin apps	Check and enable/disable applications managing handset.
Storage type	Check the phone storage type.
Trusted certificates	Enable/disable security certificates.
Install certificates from storage	Install certificates from phone storage.
Remove all user certificates	Delete all user certificates from phone storage.
Device ID & ads	Make settings for advertisements that are shown.
Join User Experience Program	Set whether to take part in the User Experience Program.
Trust agents	Set whether to show trusted agents.
Screen pinning	Set to keep only screen of specified application in view.

Security Codes

Operation Password and Center Access Code are required for using handset.
Operation Password is a code required for using some functions. Unset at time of purchase.
Center Access Code is a four-digit code set in subscription contract; necessary to use optional services from landlines, etc.

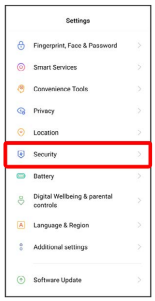
- Do not forget Center Access Code. If you forget the code, contact us for recovery. Contact Customer Service for details.
- Be careful not to reveal security codes to others. If misused by others, SoftBank Corp. is not liable for any resulting damages.

Enabling SIM PIN

When PIN is enabled, a window for entering PIN appears to allow handset use each time handset is powered on with SIM Card installed.

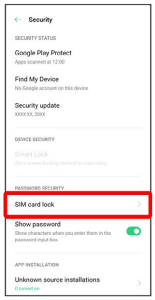
1

In Home Screen, (Settings) Security



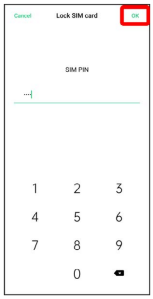
2

SIM card lock



3

Lock SIM card Enter PIN OK



PIN is enabled.

PIN Cautions

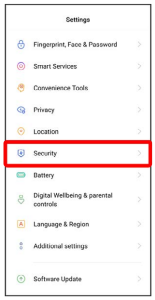
Entering incorrect PIN three consecutive times activates PIN Lock. To cancel, Personal Unblocking Key (PUK) is required; contact Customer Service. Entering incorrect PUK ten consecutive times locks SIM Card, disabling handset. For recovery, SIM Card must be reissued at a SoftBank Shop (fees apply).

Changing SIM PIN

First enable SIM PIN to change PIN.

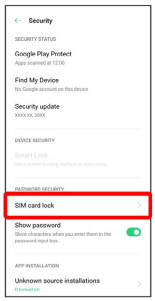
1

In Home Screen, (Settings) Security



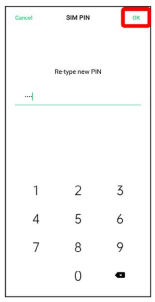
2

SIM card lock



3

Change SIM PIN Enter current PIN OK Enter new PIN OK Re-enter new PIN OK



PIN is changed.

Battery Settings

Check battery usage and make settings to save battery power.

Battery Settings

Items that can be checked/set are the following.

Item	Description
Battery level	Check battery level.
Issues with power consumption	Check detected issues with battery consumption.
Save power	Optimize battery consumption to extend battery life.
Used since last full charge	Check time elapsed since last full charge.
Screen on since last full charge	Check time handset used since last full charge.
Available	Check remaining usable time.
Power saving mode	Make settings for Power Saving mode.
Smart Power Saver	Enable Power Saving to allow applications running in the background to be unaffected
Custom Power Saver	Set Smart Power Saver for individual applications when Smart Power Saver disabled.
Phone battery usage	Check 3-day power consumption for individual applications.
Power saver options	Enable handset to detect sleep mode and use Sleep Standby Optimization to operate in a low-energy mode.
High performance mode	Enable High Performance mode (this mode has a higher power requirement).
Show battery percentage on status bar	Enable battery level to be shown in battery indicator in Status Bar.

Additional settings

Check and make system settings for date and time, default reset, etc.

Additional settings

Settings can be made for the following items.

Item	Description
Storage	Check total space/used space and details regarding phone storage.
Date & time	Make settings for date and time.
Keyboard & input method	Make settings for keyboard and text entry.
Screenshot	Make screenshot settings.
Screen recording	Make screen recording settings.
Search	Set searchable range.
Download Management	Manage downloaded files.
User Guide	Check troubleshooting tips and handset safety and after-sales servicing information.
Video Call Beautification	Enable higher-quality sound when using a video-calling application.
Automatic on/off	Set times for handset to power on and off automatically.
Accessibility	Set enlarged screen operation, captions, and other useful accessibility functions.
Recent tasks manager	In Recent window, enable handset to show total/used amount of task memory and lock applications running in background.
OTG connection	Enable handset to use USB On-The-Go and allow charging and data exchange between handset and other devices with a USB cable.
Back up and reset	Set data backup using a Google account, and reset the system/applications to their defaults.

Operations with Other Additional Settings

Enabling Voice Input

In Home Screen, (Settings) Additional settings Keyboard & input method Gboard Voice typing Use voice typing

・Tap Use voice typing to toggle on ( )/off ( ).

Setting Voice Input

In Home Screen, (Settings) Additional settings Keyboard & input method Google voice typing Set items

Enabling Text-to-Speech Output

In Home Screen, (Settings) Additional settings Accessibility Select to Speak Select to Speak ( ) OK

・Tap Select to Speak to toggle on ( )/off ( ).

Setting Speed of Pointer for Mouse/Trackpad

In Home Screen, (Settings) Additional settings Accessibility Click When the Pointer Stops Moving Click When the Pointer Stops Moving ( ) Drag bar left/right to adjust speed

Other Settings

SIM Card & Mobile Data

Check information and make settings for SIM Card, network, data usage, etc. Settings can be made for the following items.

Item	Description
SIM	Set preferred network type and other SIM Card settings. See "Global Roaming" for details on carriers and data roaming.
Mobile Data	Enable communication using mobile data.
Data Usage	Check information and make settings for data usage. See "Data Usage Settings" for details.

Other Wireless Connections

Make tethering, wireless casting, and other settings. Settings can be made for the following items.

Item	Description
Personal Hotspot	Make settings for higher-speed tethering.
Wi-Fi Tethering	Set Wi-Fi Tethering.
USB Tethering	Enable USB tethering.
Bluetooth Tethering	Enable Bluetooth® tethering.
Osaifu-Keitai Settings	Make settings for Osaifu-Keitai®.
Screencast	Enable Screencast and show handset screen on other display devices.
VPN	Add and make settings for a Virtual Private Network and connect to a more secure network.
Private DNS	Make Private DNS settings and enhance network security.

Notifications & status bar

Make notification and Status Bar settings. Settings can be made for the following items.

Item	Description
Swipe to delete	Enable to notifications to be deleted by Flicking/Swiping left/right.
Swipe Down on Lock Screen for Notification Drawer	Enable Notifications Window to appear by Flicking/Swiping down in Lock Screen.
Display data usage in Notification Drawer	Enable amount of data used per day to appear in Notifications Window.
Manage notifications	Make notification settings.
Battery percentage	Enable battery level to be shown in battery indicator in Status Bar.
Real-time network speed	Enable network speed to be shown in real time in Status Bar.
Notification icon in status bar	Set how Indicators appear.
Wake Screen When Notifications Received on Lock Screen	Light up Lock Screen when notification received.
Show banner notifications on fullscreen	Enable notifications to be shown in full screen so as not to block videos or games.

Setting Applications to Block Notifications From

In Home Screen, (Settings) Notifications & status bar Manage notifications Tap application to block notifications from Allow Notifications ( )

Home Screen & Lock Screen Magazine

Make settings for Home Screen, wallpaper, etc. Settings can be made for the following items.

Item	Description
Home Screen Mode	Change the Home Screen mode.
Show Apps Prediction	Enable handset to predict and show applications.
Add Apps to Home Screen	Set downloaded applications to be added to Home Screen.
Home Screen Layout	Set a Home Screen layout.
Icon Autofill	Enable handset to arrange icons in Home Screen.
App Startup and Closing Animation Speed	Set speed of animation when applications activate.
Swipe Down on Home Screen	Set either search window or Notifications Window to appear when Flicking/Swiping down in Home Screen.
Set Theme	Set theme for Lock Screen and Home Screen. Also access (Theme Store) and download themes.
Set Wallpaper	Set wallpaper for Home Screen.
Set Icon Style	Set an icon style.
Lock Screen Magazine	Set handset to download and show wallpapers in Lock Screen at random.

Do Not Disturb

Set Do Not Disturb and mute ringtone, messages, notifications, etc. Settings can be made for the following items.

Item	Description
Enable Now	Enable Do Not Disturb.
Do Not Disturb at scheduled times	Set/add start/stop times and repeating.
Silence media when in Do Not Disturb	Mute videos and other media when Do Not Disturb enabled.
Allowed notifications	Set notifications that can appear when Do Not Disturb enabled.
Allow messages from	Set contacts that messages can appear from when Do Not Disturb enabled.
Allow calls from	Set contacts that calls can arrive from when Do Not Disturb enabled.
Ring for Repeated Calls	Mute ringtone for same-number calls arriving second and subsequent times when Do Not Disturb enabled.

Smart Services

Make settings for notifications and incoming calls while driving. Settings can be made for the following items.

Item	Description
Smart Driving	Make settings for muting notifications other than for incoming calls while driving.
Smart Assistant	Enable frequently used functions, etc. to appear by Flicking/Swiping right in Home Screen.

Convenience Tools

Make settings for Navigation Buttons, Smart Sidebar, etc. Settings can be made for the following items.

Item	Description
Press and Hold the Power Button for 0.5s to Wake up Google Assistant	Activate Google Assistant by Long Pressing the Power Key for 0.5 seconds.
Navigation Buttons	Set the navigation mode and layout of Navigation Buttons.
Smart Sidebar	Set Smart Sidebar.
Gestures & Motions	Make gesture and motion settings.

Changing Navigation Modes

In Home Screen, (Settings) Convenience Tools Navigation Buttons Swipe Gestures from Both Sides / Virtual Buttons / More

- After Tapping More, continue by Tapping Swipe-up Gestures.
- How to operate is viewable after selecting Swipe Gestures from Both Sides and Swipe-up Gestures.

Privacy

Make privacy settings. Settings can be made for the following items.

Item	Description
App permissions	Set permissions required by applications. See "Setting Required Permissions for Applications" for details.
Floating windows	Float video and game application windows so messages, etc. are viewable.
Find My Device	Set handset to show its location when misplaced.
Payment Protection	Check risk level of payment system.
File Protection	Set handset to make an alert when deleting photos, screenshots, etc. with an application you installed.
Advanced	Make Google settings for privacy.
Block & Filter	Set call blocking.
Pseudo Base Station Blocking	Check a log of calls and messages blocked from pseudo base stations.
App lock	Use a privacy password and encrypt applications.
Kid Space	Parents/guardians can control screen time, applications, and network connection.
Private Safe	Use a privacy password and hide files.
Show password	Enable password to be visible as password is entered.
Lock Screen	Enable notifications to be shown in Lock Screen.
Emergency Alerts Settings	Make settings for emergency alerts.
Emergency Alerts History	Check log of emergency alerts.
Other Security Features	Check security keyboard and other security functions.

Location

Make settings for location. Settings can be made for the following items. Some functions require that you log in to your Google account.

Item	Description
Location	Enable locationing service
Wi-Fi and Bluetooth scanning	Enable handset to scan networks and devices even when Wi-Fi and Bluetooth® are disabled.
RECENT LOCATION REQUESTS	Applications with access permission to location appear.
Emergency Location Service	Enable emergency locationing service
Google Location Accuracy	Improve accuracy of location information using Wi-Fi, the mobile network, and sensor data.
Google Location History	Save locations visited while holding handset.
Google Location Sharing	Set handset to share current location with other users.

Digital Wellbeing & parental controls

Manage time that handset is used, set parental limitations on use, etc. Settings can be made for the following items. When setting for the first time, Tap Show your data to view items.

Item	Description
Dashboard	Check Screen time, Notifications received, and Times opened for handset and each application.
Wind Down	Set screen to change to monochrome and mute ringtone, messages, notifications, etc. at specified time/day of week.
Focus mode	Select and pause applications that can be distracting.
Manage notifications	Make notification settings. See "Notifications & status bar" for details.
Do Not Disturb	Mute ringtone, messages, notifications, etc. See "Do Not Disturb" for details.
Show icon in the app list	Enable handset to show Digital Wellbeing icon.
Set up parental controls	Set parental limitations on smartphone use.

Language & Region

Set language. Settings can be made for the following items.

Item	Description
Language	Set the language shown on Display.
Language Update	Check for updates.

Setting Display Language

In Home Screen, (Settings) Language & Region Language Tap language Done Change to XXX

About Phone

Check handset name, phone number, etc. Items that can be checked are the following.

Item	Description
Device Name	Check handset name.
Version	Check the software version.
ColorOS Version	Check the ColorOS version.
Android Version	Check the Android operating system version, security patch level, etc.
Processor	Check the processor.
RAM	Check the total amount of RAM memory.
Device Storage	Check the usable/total phone storage space.
Legal Information	Check licensing and Google terms of usage.
Model	Check the handset model.
SIM Card Status	Check information pertaining to SIM Card such as network status and phone number.
Status	Check handset status (battery, IMEI, IP address, etc.).
Regulatory	Check credentials and regulatory information.

App management

Make application settings. Settings can be made for the following items.

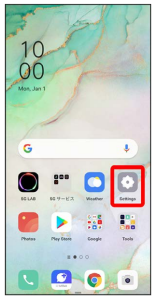
Item	Description
App list	Check and make settings for installed applications.
Default app	Set applications that launch as standard applications.
App permissions	Set permissions required by applications. See "Setting Required Permissions for Applications" for details.
Startup manager	Set applications to activate in background, etc.
Floating windows	Float video and game application windows so messages, etc. are viewable.

App cloner

Clone applications to add to Home Screen. Cloned applications run independently of originals.

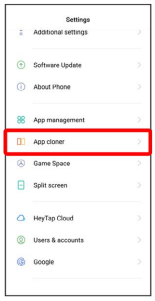
1

In Home Screen, (Settings)



2

App cloner

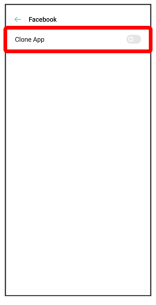


3

Tap cloned application

4

Clone App ( )



Cloned application is added to Home Screen.

Game Space

Make Game Space settings. Settings can be made for the following items.

Item	Description
Manage My Games	Add applications to (Game Space).
Hide Game Icons on Home Screen	Set icons of applications added to (Game Space) to be hidden on Home Screen.
Game Assistant	Enable Game Assistant.

Split screen

Set a split screen. Settings can be made for the following items.

Item	Description
Split screen	Enable split screen mode.
Swipe up with 3 fingers to enable Split screen	Split screen by Flicking/Swiping up using three fingers.

HeyTap Cloud

Set a cloud service. Settings can be made for the following items. Requires that you sign in to your HeyTap account.

Item	Description
Account	Manage your profile, share to family, etc.
Manage	Check how much cloud storage has been used and upgrade storage.
Cloud drive	Upload files on handset to a cloud drive.
Cloud backup	Enable handset to automatically back up data (call history, SMS, settings, etc.) when connected by Wi-Fi, or select and manually back up data by type.
Photos	Make automatic sync settings for still images and videos.
Recordings	Make automatic sync settings for recorded audio data.
Contacts	Enable automatic syncing of contacts.
Wi-Fi	Enable automatic syncing of Wi-Fi connection information.
More	Restore previous data from contacts history, and view frequently asked questions and send feedback.

Users & accounts

Automatically update data and create and add accounts. Settings can be made for the following items.

Item	Description
Auto sync data	Enable automatic updating of data for applications.
Add account	Create and add accounts.

Setting Automatic Syncing

In Home Screen, (Settings) Users & accounts Auto sync data OK

・Tap Auto sync data to toggle on ( )/off ( ).

Google Settings

Make settings for Google services. Settings can be made for the following items. Some functions require that you log in to your Google account.

Item	Description
Manage your Google Account	Set a Google account.
Account services	Make settings for Google Fit, Google Play Instant, etc.
Ads	Make settings for your advertising ID.
Autofill	Set information (residential address, password, etc.) that will automatically enter when typing.
Backup	Enable backup to Google Drive.
Chromebook	Connect handset to Chromebook.
Data & messaging	Enable messages to be exchangeable between handsets using differing applications, and set the update method for files on Google Drive.
Device connections	Make handset connection settings.
On-device sharing	Let Google applications use on-device data shared by these applications.
Parental controls	Use application "Google Family Link for parents" to set controls such as usage time management and content filtering.
Security	Check handset search functionality and security status.
Set up & restore	Make work profile settings and settings for nearby devices, and restore backed up contacts.

Global Services

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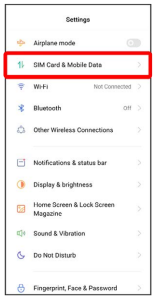
Global Roaming

Handset is Global Roaming Service eligible. Use the same handset number outside Japan.
Handset connects to an appropriate cellular provider automatically by default. A specific carrier can also be selected manually.
Change communications method and Data Roaming settings as needed.

Setting a Cellular Provider

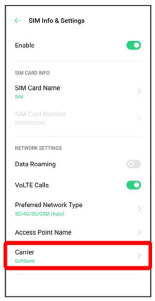
1

In Home Screen, (Settings) SIM Card & Mobile Data



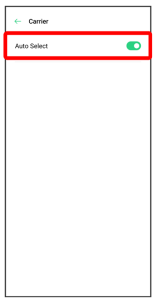
2

SIM Carrier



3

Auto Select ( )



Handset scans for networks and available networks appear.

- If confirmation appears, follow onscreen instructions.
- To connect automatically to the optimal carrier, Tap Auto Select again ( ).

4

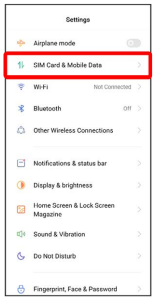
Tap network to connect to

The selected carrier is set.

Changing Data Roaming Setting

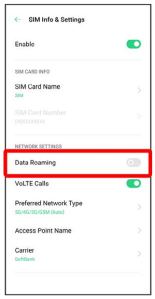
1

In Home Screen, (Settings) SIM Card & Mobile Data



2

SIM Data Roaming ( )



Data Roaming is enabled.

- Tap Data Roaming to toggle on ( )/off ( ).
- If confirmation appears, follow onscreen instructions.

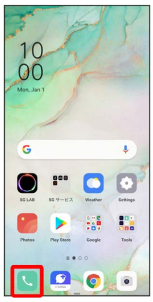
Making Calls while Abroad

See SoftBank Website to learn about roaming areas/services, etc.
https://www.softbank.jp/en/mobile/service/global/

International Calls to Japan and Other Countries from Abroad

1

In Home Screen, (Phone)



Phone opens.

・If confirmation appears, follow onscreen instructions.

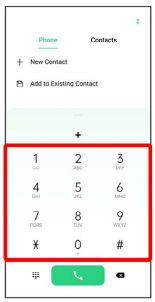
2

Touch & Hold "0"

"+" is entered.

3

Enter country code then other party number (omit first 0)



・Do not omit first 0 from phone numbers when dialing Italy (39).

4

Handset dials number. Call begins when other party answers.

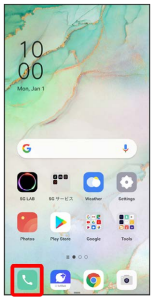
Calls to Landline Phones/Cell Phones in Country of Stay

Place calls the same way you would within Japan.

・Do not enter country code or omit first 0 from phone numbers.

1

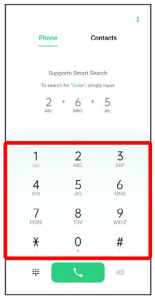
In Home Screen, (Phone)



Phone opens.

2

Tap dialpad to enter the other party's number



3

Handset dials number. Call begins when other party answers.

Warranty/Specifications/ Customer Service

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Warranty & After-Sales Service

Warranty

・The warranty period is 1 year from the date of newly purchase.
・Repairs will be done based on terms of free repair service. Terms of free repair service is referred to SoftBank website.
https://cdn.softbank.jp/mobile/set/common/pdf/legal/spguide/common/warranty.pdf (Japanese)
・Warranty covers only handset. Accessories such as cables are not covered by terms of free repair service.

Cautions

Damages

SoftBank Corp. is not responsible for any damages for user or third party resulting from lost opportunities to make a call, etc. due to breakage, malfunction, or trouble of product.

Accidents/Repair

Files and settings may be lost or altered due to accidents or repairs. Keep a copy of important files, etc. SoftBank Corp. is not liable for damages resulting from loss or alteration of files (contacts/images/sound etc.) or settings due to accident or repair.

Disassembly/Modification

Disassembly/modification of handset is prohibited under the Radio Law. Note that handset cannot be accepted for repairs if modified.

After-Sales Service

To request repairs, contact Customer Service or a nearby SoftBank Shop. Have details of symptoms ready.

・During the warranty period, repairs are made under the terms of free repair service.
・After the warranty period, if handset can be repaired, repairs will be made at cost. The functional parts necessary to repair the handset will be available for 4 years generally after the manufacture is discontinued. Repair may not be possible because of a shortage of repair parts even during the warranty period.

Further inquiries

For more information on after-sales service, contact a nearby SoftBank Shop or Customer Service.

Specifications

Handset

Item	Description
Dimensions (W x H x D)	Approx. 72 × 159 × 7.7 mm
Weight	Approx. 171 g
Battery Capacity	4,025 mAh
Continuous Talk Time[1]	5G: 1,200 minutes 4G (FDD-LTE): 1,250 minutes
Continuous Standby Time[1]	5G: 360 hours 4G (AXGP): 360 hours 4G (FDD-LTE): 360 hours
Charging Time	AC Charger (complimentary sample) / USB Type-C™ Cable (complimentary sample): Approx. 56 minutes
Maximum Output	5G: 0.2 W 4G (AXGP): 0.4 W 4G (FDD-LTE): 0.2 W

1 Approximate time, based on fully charged handset, no calls or operation, and in strong signal conditions; actual available time may be shorter with environment of usage, applications, handset settings, frequency of use, etc. While "Allow alerts" is enabled, available time per charge may be shorter.

AC Charger (Complimentary Sample)

Item	Description
Input	AC 100 to 240 V 50/60 Hz 1.2 A
Output	DC 5 V 2 A / DC 5 V 6 A

USB Type-C™ Cable (Complimentary Sample)

Item	Description
Dimensions	1 m

SIM Card Slot Pin (Complimentary Sample)

Item	Description
Dimensions	29.75 × 13.74 mm

Headphones (Complimentary Sample)

Item	Description
Standard	USB Type-C™

Protective Case (Complimentary Sample)

Item	Description
Dimensions	75.76 × 163.09 × 10.83 mm

Customer Service

If you encounter any difficulties or are unsure of anything, contact customer service.

SoftBank Customer Support

- From a SoftBank handset, dial toll free at 157
- From a landline/IP phone, dial toll free at 0800-919-0157
- Business hours : Call 10:00 am - 7:00 pm / Chat 9:00 am - 8:00 pm

Smartphone Technical Support Center

- From a SoftBank handset, dial toll free at 151
- From a landline/IP phone, dial toll free at 0800-1700-151
- Business hours : Weekdays 9:00 am - 7:00 pm / Sat., Sun. and holidays 9:00 am - 5:00 pm

Safety Precautions

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Safety Precautions

Read safety precautions before using handset.
Observe precautions to avoid injury to self or others, or damage to property.

Safety Precautions

These labels indicate the degree of risk from improper use. Make sure you thoroughly understand their meanings before reading on.

Mark	Descriptions
⚠ **DANGER**	Great risk of death or serious injury[1] from improper use
⚠ **WARNING**	Risk of death or serious injury[1] from improper use
⚠ **CAUTION**	Risk of minor injury[2] or damage to property[3] from improper use

1 Serious injury includes: Loss of eyesight, physical injury, high temperature burns, low temperature burns, electric shock, fractures, poisoning and other conditions having side effects or requiring hospitalization or long term treatment.
2 Minor injury includes: Physical burns (high-temperature and low-temperature), electric shock, and other conditions not requiring hospitalization or long-term treatment.
3 Damage to property includes: Incidental damage to structures and household property and/or to pets and livestock.

These symbols indicate prohibited or compulsory actions. Make sure you thoroughly understand their meanings before reading on.

Mark	Descriptions
	Prohibited actions
	Disassembly prohibited
	Exposure to liquids prohibited
	Use with wet hands prohibited
	Compulsory actions
	Unplug AC Charger from outlet

Handset, AC Charger (Complimentary Sample), USB Type-C™ Cable (Complimentary Sample), SIM Card Slot Pin (Complimentary Sample), Headphones (Complimentary Sample), Protective Case (Complimentary Sample) (Common)

⚠ DANGER

Do not use, store, leave in a high temperature or heat accumulating place (e.g. near fire or heater appliances, under kotatsu or bedding, in direct sunlight, inside a sun-heated car, etc.)

May cause fire, burns, injury, electric shock, etc.

Do not put in or place nearby cooking appliances such as a microwave oven, or IH cooking heater, or high-pressure container such as pressure cooker.

May cause fire, burns, injury, electric shock, etc.

Do not allow sand, soil, or mud to contact, or do not place directly on sand, soil, or mud. Do not touch with soiled hands.

May cause fire, burns, injury, electric shock, etc.

Do not charge when handset or related accessory is wet with liquids such as water (drinking water, sweat, sea water, urine of pets, etc.) Do not charge where handset can come in contact with water.

May cause fire, burns, injury, electric shock, etc.

Do not subject handset to excessive force or break it. Especially when carrying it in your pocket, do not hit it or press it between other objects.

Internal Battery breakage may cause fire, burns, injury, etc.
* Take additional care in instances such as the following:
・Sitting or squatting with the product in your pants or skirt pocket
・The product becoming caught in a sliding door or vehicle door when in a jacket pocket
・Stepping on the product when it is on something soft such as a sofa, bed, or futon or on the floor
・Product becoming caught in a train or bus seat.

Do not disassemble, modify, or solder.

May cause fire, burns, injury, electric shock, etc.

Do not try to remove Internal Battery.

May cause fire, burns, injury, etc.

Do not try to remove Back Cover from handset.

May cause fire, burns, injury, etc.

Do not allow handset or related accessory to get wet with liquids such as water (drinking water, sweat, sea water, urine of pets, etc.)

May cause fire, burns, injury, electric shock, etc.

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pets) to come into Charging Terminals or USB Port & Headphone Port.

May cause fire, burns, injury, electric shock, etc.

Use optional accessories specified by SoftBank.

Using unspecified accessories may cause fire, burns, injury, electric shock, etc.

⚠WARNING

Do not drop, stomp, throw, or otherwise subject to strong force, impact, or vibration.

May cause fire, burns, injury, electric shock, etc.

Do not allow Charging Terminals or USB Port & Headphone Port to contact conductive materials (metal parts, pencil leads, etc.), or do not allow dust to enter inside.

May cause fire, burns, injury, electric shock, etc.

Do not cover or wrap with bedding or other cloths while using or charging.

May cause fire, burns, etc.

Stop charging if not complete when the prescribed charging time has passed.

Overcharge may occur resulting in fire, burns, injury, etc.

Always turn off handset before entering a place where flammable gas may be present, or a place where dusts are generated. Stop charging handset if charging it.

Ignition of flammable gas may cause explosion, fire, etc.

Follow the instructions of a gas station or other such location before using handset there.

Do not charge handset at a gas station, etc.

Take care not to drop handset at a gas station, etc.; in particular, do not use handset while filling.

Ignition of flammable gas may cause explosion, fire, etc.

Compulsory

Take the following actions, exercising caution, in case of abnormal smell, noise, smoke, heat generation, discoloring or deformation while using, charging, or storing.

-Disconnect the power plug from an outlet
-Power off handset
Continued use may cause fire, burns, injury, electric shock, etc.

⚠ CAUTION

Prohibited

Do not use damaged handsets or related accessories.

May cause fire, burns, injury, etc.

Prohibited

Do not place handset on unstable/uneven surfaces. Be extra careful while the vibrator is set.

Handset may drop and cause injury.

Prohibited

Do not use or store handset and related accessories in humid, dusty, or high-temperature places.

May cause fire, burns, electric shock, etc.

Prohibited

Do not allow children to use handset or related accessories in the wrong way. Guardians should supervise use by children.

May cause accidental swallowing, injury, electric shock, etc.

Prohibited

Do not place handset and related accessories within an infant's reach.

In particular, be careful where small parts are stored, such as SIM Card Tray and SIM Card Slot Pin (complimentary sample).

May cause accidental swallowing, injury, electric shock, etc.

Compulsory

If skin abnormalities develop, immediately stop using handset and consult a doctor.

Continuing its use may cause itching, rashes, eczema, or other symptoms depending on the user's physical condition. For the material of each parts, see "Material List."

Handset temperature may become high when used continuously or while charging. Avoid continued contact with handset for a long time involuntarily such as by placing handset in clothes pocket, falling asleep, etc.

While using applications, calling, transmitting data, watching videos, or charging battery, the temperature of handset or AC Charger may become high. Continued contact with a high-temperature area may cause redness, itching, rash of skin, or low-temperature burns depending on the user's physical condition.

Handset

⚠ DANGER

Do not throw handset into a fire or apply heat.

May cause fire, burns, injury, etc.

Do not penetrate with a sharp object (nail), hit with a hard objects (hammer), stomp, or otherwise subject handset to strong force.

May cause fire, burns, injury, etc.

If the internal substance of handset gets into your eyes, mouth, etc., immediately rinse with clean water and consult a doctor.

May cause loss of sight, medical problem, etc.

⚠ WARNING

Do not light up or flash the light with the light-emitting part close to other people's eyes.

Keep away from infants.

May harm eyesight. Flash may impair vision or frighten others causing accidents such as injury.

Do not light up or flash the light toward a driver of a car.

May hinder driving and cause accidents, etc.

Do not look at a repeatedly blinking screen for a long time.

May cause twitches, loss of consciousness, etc.

Do not put liquid such as water (drinking water, sweat, sea water, urine of pets, etc.), metal, or flammable object into SIM Card Tray.

Do not insert SIM Card in the wrong position or orientation.

May cause fire, burns, injury, electric shock, etc.

Do not expose the camera lens to direct sunlight, etc. for a long time.

May cause fire, burns, injury, etc. due to light-condensing of lens.

Power off handset or set to Airplane mode before boarding an aircraft.

Use of handset on board an airline is restricted. Follow the airline's instructions.
Cancel any functions that turn on handset automatically.
Handset radio waves may affect electronic devices of the aircraft.
Prohibited use aboard an aircraft may be subject to penalty by law.

For use in hospitals, follow the medical facility's instructions.

Power off handset in a place where its use is prohibited.
Cancel any functions that turn on handset automatically.
Handset radio waves may affect electronic devices or other electronic medical equipment.

Always keep handset away from your ear when calling hands free, ringing loudly for incoming calls, or during standby.

Adjust the sound volume adequately when playing games or playing back videos or music with headphones, etc. connected to handset.

Handset sound is loud when calling hands free.
Even in standby, the ringtone or alarm may ring suddenly.
Listening to loud sound continuously for a long time may cause hearing impairment or other difficulty.
Too loud volume may cause inability to hear ambient sound and may also cause an accident.

Users with heart conditions should adjust vibration and ringtone volume as needed.

Handset suddenly vibrating and ringing for a new call may startle and affect persons with heart conditions.

When using electric medical equipment, etc., check with the equipment vendor or distributor for information about the effects of radio waves.

Handset radio waves may affect electronic medical equipment.

Power off handset near electronic devices that use precision control or faint signals.

Handset radio waves may cause electronic malfunctions, etc.
* Take additional care near these devices:
Hearing aids, implanted cardiac pacemakers, implanted cardioverter defibrillators, other electronic medical equipment, and other automatically controlled devices or equipment. For users of implanted cardiac pacemakers, implanted cardioverter defibrillators, other electric medical equipment, check with the equipment vendor or distributor for information about the effects of radio waves.

If Display or Camera lens is broken, do not touch the broken parts or exposed inside of handset.

Touching the broken or exposed part may cause burns, injury, electric shock, etc.

If Internal Battery leaks or has an unusual smell, immediately stop using, and keep away from fire.

The leaked fluid may catch on fire causing ignition, explosion, etc.

Do not allow a pet, etc. to bite handset.

Internal Battery may ignite, explode, overheat, or leak causing fire, burns, injury, etc.

⚠ CAUTION

When using the motion sensor, ensure the safety of the surroundings and hold handset firmly, not swinging around more than necessary.

Failure to do so may cause accidents such as injury.

If Display is broken, do not allow the leaked internal substance to contact the skin of your face or hands, or clothes.

May cause injury to eyes, skin, etc.
If the internal substance gets into your eyes, mouth, etc., or contacts your skin or clothes, immediately rinse with clean water.
Also, in case it gets into your eyes, mouth, etc., immediately consult a doctor after rinsing.

Do not dispose handset together with ordinary trash.

May cause fire, burns, injury, etc. Also, may cause environmental destruction. Bring unnecessary handset into a sales outlet such as a SoftBank Shop or follow the municipality instructions for recycling.

If the internal fluid is leaked from Internal Battery, do not allow it to contact the skin of your face or hands, or clothes.

May cause injury to eyes, skin, etc.
If the internal substance gets into your eyes, mouth, etc., or contacts your skin or clothes, immediately rinse with clean water.
Also, in case it gets into your eyes, mouth, etc., immediately consult a doctor after rinsing.

When removing SIM Card, be careful of the tip of SIM Card Slot Pin (complimentary sample) so as not to hurt yourself such as fingers.

Tip of SIM Card Slot Pin (complimentary sample) may cause injury, etc.

Before using handset in a car, check with the car manufacturer or dealer for information about the effects of radio waves.

Handset radio waves may affect the vehicle's electronic equipment in some car models. In that case, stop using handset immediately.

Make sure that metallic pieces (cutter blade, staples, etc.) are not adhered to Receiver or Speaker since magnetic parts are included.

Adhered objects may cause injury, etc.

Watch Display in a well-lit place with enough distance kept.

Watching in a dark place or getting too close to Display may reduce visual acuity, etc.

AC Charger (Complimentary Sample) / USB Type-C™ Cable (Complimentary Sample)

⚠ WARNING

Do not use USB Type-C™ Cable (complimentary sample) if the cord is damaged.

May cause fire, burns, electric shock, etc.

If thunder is audible, do not touch AC Charger (complimentary sample) or USB Type-C™ Cable (complimentary sample).

May cause electric shock, etc.

Do not short circuit Charging Terminals when it is connected to a power outlet. Also, do not allow body parts such as your hands or fingers to contact Charging Terminals.

May cause fire, burns, electric shock, etc.

Do not put heavy objects on the cord of USB Type-C™ Cable (complimentary sample) or pull it strongly.

May cause fire, burns, electric shock, etc.

When plugging or unplugging AC Charger (complimentary sample) to or from a power outlet, do not allow anything metal to come in contact.

May cause fire, burns, electric shock, etc.

Do not use a voltage converter (travel converter for overseas use, etc.) when charging with AC Charger (complimentary sample).

May ignite, overheat, cause electric shock, etc.

Do not apply unnecessary force where connected when handset and USB Type-C™ Cable (complimentary sample) are connected.

May cause fire, burns, injury, electric shock, etc.

Do not touch the cord of USB Type-C™ Cable (complimentary sample), charging terminals, or power plug with wet hands.

May cause fire, burns, electric shock, etc.

Use with specified power supply and voltage.

Also, use AC Charger for global use when charging overseas.

Using the incorrect power supply and voltage may cause fire, burns, electric shock, etc.
AC Charger (complimentary sample): 100 V AC (household AC power outlet only)
AC Charger for global use: 100 V to 240 V AC (household AC power outlet only)

Wipe off dust on the power plug.

Using with dust adhered may cause fire, burns, electric shock, etc.

Firmly insert the power plug of AC Charger (complimentary sample) in an outlet.

Failure to do so may cause fire, burns, electric shock, etc.

When unplugging from an outlet, grasp AC Charger (complimentary sample) main unit without applying force such as pulling the cord of USB Type-C™ Cable (complimentary sample).

The cord of USB Type-C™ Cable (complimentary sample) may be damaged if it is pulled out and it may cause fire, burns, electric shock, etc.

Insert or remove the connector of USB Type-C™ Cable (complimentary sample) straight against the port without applying force such as pulling the cord.

Incorrect insertion or removal may cause fire, burns, injury, electric shock, etc.

Stop using handset immediately if Charging Terminals are deformed or bent.

Or, do not use AC Charger even with the deformation fixed.

Charging Terminals may short-circuit causing fire, burns, injury, electric shock, etc.

Unplug power plug of AC Charger when not using it.

Keeping the power plug connected may cause fire, burns, electric shock, etc.

If liquid such as water (drinking water, sweat, seawater, urine of pets, etc.) gets on equipment, immediately disconnect the power plug from an outlet.

Liquid on equipment may result in short-circuit causing fire, burns, electric shock, etc.

When cleaning, disconnect the power plug from an outlet.

Failure to do so may cause fire, burns, electric shock, etc.

⚠ CAUTION

Do not touch AC Charger (complimentary sample) that is connected to an outlet continuously.

May cause burns, etc.

SIM Card

⚠ CAUTION

When handling SIM Cards, be careful of the cut surface so as not to hurt your body parts such as fingers.

Cut surface may be sharp and may cause injury, etc.

SIM Card Slot Pin (Complimentary Sample)

⚠ WARNING

Tip of SIM Card Slot Pin (complimentary sample) is pointed. Do not use pointed at yourself or others.

May poke yourself or others, causing injury or loss of sight.

⚠ CAUTION

Do not place within an infant's reach.

May cause accidental swallowing, choking, injury, etc.

Headphones (Complimentary Sample)

⚠ WARNING

Do not use to play games, videos, or music while driving a vehicle or riding a bicycle, motorcycle, etc. or while walking.

Is a safety hazard and may cause an accident.

⚠ CAUTION

Compulsory

Adjust the sound volume adequately when playing games or playing back videos or music.

Listening to loud sound continuously for a long time may cause hearing impairment or other difficulty.
Too loud volume may cause inability to hear ambient sound and may also cause an accident.

Handset Use & Electronic Medical Equipment

⚠ WARNING

Compulsory

Persons with an implanted pacemaker or defibrillator should keep handset at least 15 cm away from the device.

Handset radio waves may affect implanted pacemakers or defibrillators.

Compulsory

When using electronic medical equipment (other than implanted cardiac pacemakers/ defibrillators) outside medical facilities, check with the equipment vendor or distributor for information about the effects of radio waves.

Handset radio waves may affect electronic medical equipment.

Compulsory

Disable handset transmissions (e.g. airplane mode) or power off handset when it is difficult to keep a distance of at least 15 cm away from others such as in a crowd.

There may be someone who is wearing an implanted pacemaker or defibrillator.
Handset radio waves may interfere with implanted pacemakers or defibrillators causing such devices to malfunction.

Compulsory

Observe each medical facility's instruction when using handset.

Handset radio waves may affect electronic medical equipment.

Material List

OPPO Reno3 5G Main Unit

Part	Material/Surface Treatment
Display	Strengthened glass/AF coating
Protective Film	PBT, adhesive/AF coating
Exterior Case (metal frame)	Aluminum/anodized
Exterior Case (antenna area)	PBT + 20% GF/passivation treatment
Back Cover	Strengthened glass/AF coating
Camera Ring	Aluminum/anodized
Camera Panel	Strengthened glass/AF, AR coating
Receiver Decoration	PC/-
Power Key & Screen Lock Key	Aluminum/anodized
Volume Key (Up/Down)	Aluminum/anodized
SIM Card Tray (exterior)	Aluminum/anodized
SIM Card Tray (card placement frame)	PC + 20% GF/-
SIM Card Tray (seal)	Silicone/-
SIM Card Tray (IMEI printed plate)	Stainless steel/-
USB Opening	PBT + 20% GF/-
IMEI Label	Metalized film, adhesive/-
Protective Sheet (under IMEI label)	OPP, adhesive/-

AC Charger (Complimentary Sample)

Part	Material/Surface Treatment
Charger (exterior case)	PC/-
Power Plug (metal)	Copper/nickel plating
Power Plug (insulation)	PC/-
USB Terminal (metal)	Copper/nickel plating
USB Terminal (plastic)	PC/-

USB Type-C™ Cable (Complimentary Sample)

Part	Material/Surface Treatment
USB Plug (exterior case)	TPE/-
USB Plug (metal)	Stainless steel/-
USB Plug (plastic)	PA10T/-
USB Type-C Plug (exterior case)	TPE/-
USB Type-C Plug (metal)	Stainless steel/-
USB Type-C Plug (plastic)	PA10T/-
Cable	TPE/-

SIM Card Slot Pin (Complimentary Sample)

Part	Material/Surface Treatment
SIM Card Slot Pin	Stainless steel/-

Headphones (Complimentary Sample)

Part	Material/Surface Treatment
USB Type-C Plug	Copper/nickel plating
USB Type-C Plug (exterior case)	PC + ABS/-
Cable	TPE/-
Headphones (exterior case)	PC + ABS/-
Headphones (metal mesh)	Copper/baked finish
Operation Keys	PC + ABS/-
Mic (exterior case)	PC + ABS/-

Protective Case (Complimentary Sample)

Part	Material/Surface Treatment
Protective Case	TPU/-

Important Product Information

Handset, AC Charger (Complimentary Sample), USB Type-C™ Cable (Complimentary Sample), SIM Card Slot Pin (Complimentary Sample), Headphones (Complimentary Sample), Protective Case (Complimentary Sample) (Common)

- Handset, AC Charger (complimentary sample), USB Type-C™ Cable (complimentary sample), and Headphones (complimentary sample) are not waterproof. Avoid using in humid places such as a bathroom and exposing it to rain. Contact to dampness from sweat by wearing on your body may cause corrosion inside resulting in malfunction. If malfunction is determined to be caused by above water exposures, warranty will not apply to repair. In the case that repair is possible, repair charge is incurred.
- Do not use in extremely hot, cold, humid, or dusty conditions. Always use within temperatures of 0°C to 35°C and humidity of 35% to 85%.
- Charge Internal Battery within temperatures of 5°C to 35°C.
- Do not use in these locations.
  - Where there is much humidity, dust, or vibration
  - Near a landline phone, TV, radio, etc.
- Note that handset temperature may become high when used for a long time, especially in high-temperature conditions.
- Discontinue using handset temporarily if its temperature becomes high. Prolonged contact with handset when at a temperature may cause low-temperature burns.
- Do not touch handset USB Port & Headphone Port. Static electricity may affect internal components.
- Do not use ethanol, thinner, benzene, etc. when cleaning handset. Use a soft, dry cloth to wipe away oil, adhering substances, and other soiling that is hard to remove. Avoid using fingernails to prevent scratching of Display.
- Use a soft, dry cloth to wipe AC Charger (complimentary sample) and USB Type-C™ Cable (complimentary sample).
- Occasionally clean Charging Terminals with a dry, cotton swab etc. Dirt on Charging Terminals may cause power shut-off or insufficient charging. Take care not to damage Charging Terminals when cleaning.
- Avoid removing SIM Card when saving or transmitting data with handset. May erase data or affect handset.
- Read the health and safety information before using handset. A flashing screen while playing games or watching videos may cause dizziness or convulsions. If you experience these symptoms, consult a doctor.
- Do not place handset near magnetic objects such as magnetic stripe cards. Information saved on memory cards and credit cards may be corrupted by handset's magnetic field.
- Handset uses metal components. A user may experience itching, a rash, skin irritation, or other symptoms depending on their physical condition and health.
- Do not paint handset. Coating may penetrate handset and cause malfunction.
- Use only supplied Headphones (complimentary sample) with handset.

Internal Battery

- Battery is built in and is not removable.
- Internal Battery is capable of charging and discharging at least several hundred times, but will ultimately wear out. Internal Battery needs to be replaced if operating time shortens noticeably. Replace Internal Battery.
- Internal Battery replacement incurs fees and requires handset submission to a SoftBank Shop. Contact a SoftBank Shop or Customer Service. Do not use replace by yourself; may cause fire, explosion, etc.
- Battery is depleted faster when communication functions such as Bluetooth® and Wi-Fi are enabled. It is recommended that you disable these functions when not in use.
- Battery is depleted faster when Display is at a bright setting. Use "Display & brightness" to set a lower brightness and save battery power.
- Internal Battery is a lithium-ion battery.

Indication	Battery Type
Li-ion 00	Lithium-ion polymer battery

- Lithium-ion batteries are precious, recyclable resources. Do not discard of old handsets, batteries, or chargers with ordinary waste, and instead bring them to the nearest shop with the Mobile Recycle Network mark.

Charging

- Always use the supplied AC Charger (complimentary sample) and USB Type-C™ Cable (complimentary sample), or the optional AC Charger (USB Type-C™ rapid charging AC Charger with USB PD capability [ZSDBAS] (SB-AC20-TCPD). Using other charging equipment may cause Internal Battery leakage, overheating, or fire. SoftBank Corp. is not responsible for damages whatsoever from accidents or problems arising from use of other charging equipment.
- Do not force handset and USB Type-C™ Cable (complimentary sample) to connect if it is difficult to connect them.
- When plugging in AC Charger (complimentary sample), do not allow anything that conducts electricity (anything metal, pencil lead, etc.) to come in contact with plug. May cause electric shock, short-circuiting, fire, etc.
- Connect AC Charger (complimentary sample) directly into an outlet. Connection to a power bar may cause overheating and cause a fire.
- Do not subject AC Charger (complimentary sample) to strong impact such as by tripping on it when connected to an outlet. May cause injury or malfunction.
- Do not use AC Charger (complimentary sample) if plug is damaged or does not plug firmly into an outlet.
- Do not charge in these locations.
  - In direct sunlight
  - Where there is much humidity, dust, or vibration
  - Near a TV, radio, or other electric device
- Do not charge handset for more than 12 hours.
- AC Charger (complimentary sample) and USB Type-C™ Cable (complimentary sample) support VOOC rapid charging. To rapid-charge with VOOC, always use AC Charger (complimentary sample) and USB Type-C™ Cable (complimentary sample).

To Ensure Safe Driving

- Using handset while driving risks safety. Follow laws and regulations of countries and regions where using handset. Before using handset, stop vehicle in a safe place.
- Do not store handset or supplied accessories in the same place as liquids or flammable gas. Do not place handset above where an airbag is located. May hinder an airbag when deployed.
- Accuracy of compass can be affected by electromagnetic waves, surroundings, or other magnetic objects. Compass should only be used as a reference.
- If you do not wish location information to be made known, do not use applications that record location information.
- Only viewed map should not be relied on, and should only be used as a reference when searching for places, buildings, directions, and distances. Maps, directions, and places are as provided by service providers and are always subject to change. This type of function is not supported in some locations; map routes and compass may be inaccurate, incomplete, or unsupported.

Operating System

- Power off handset in a place where its use is prohibited or where there may be interference or risk of danger.
- Radio wave interference may cause malfunctioning or other trouble in electronic devices.
- In rare cases, using handset in some vehicles will affect the vehicle's electronic devices. Do not use handset in such cases as a safety precaution.
- Before connecting handset or supplied accessories to any other devices, read instructions included with the devices and ensure safety information is understood.
- Do not connect handset to non-compatible products.
- Using handset while walking risks safety. Avoid walking and using handset.

Emergency Alerts

- Receive setting is enabled at time of purchase.
- If Use full volume is disabled, alarm does not sound in Silent mode. To disable:
  In Home Screen, (Settings) Privacy Emergency Alerts Settings Use full volume ( )
- Handset vibrates regardless of Silent mode setting. To disable handset vibration:
  In Home Screen, (Settings) Privacy Emergency Alerts Settings Vibration ( )
- Emergency alerts may not be received during calls or transmissions, or when signal is weak.
- Depending on usage/situation, handset may receive emergency alerts for other areas or no emergency alerts.
- While receive setting is enabled, standby time is shorter.
- SoftBank Corp. is not responsible for damages caused by using this service, including accidents resulting from received information, reception timing, or reception/reception failure.

Display (Touchscreen)

- Touchscreen-type display, operate with your fingers on Display.
- Display is designed to be contacted lightly by your fingers. Do not press strongly with your fingers or with anything pointed (fingernails, ballpen, pin, etc.).
- Display may not respond to touch operation in these situations. Note that malfunction may occur.
  - Operation with gloves on
  - Operation with fingernail
  - Foreign object on Display
  - Protection sheet or sticker applied on Display
  - Operation with water drops or condensation on Display
  - Operation with fingers wet or sweaty
  - Operation under water
- Immediately discontinue using handset if handset Display is broken. Avoid touching or removing broken parts, and immediately contact a SoftBank Shop or Customer Service.
- Immediately wipe away any liquid, metallic dust, or other matter which Display may have come in contact with.

Volume

- Do not listen for a prolonged period at high volume; may hurt ears.

Receiver

Receiver acts as both a receiver and speaker. Loud played-back sound, ringtone, etc. may enter your ear from the close receiver.
Subjecting your ears to loud sound may affect your hearing ability. Use Earpiece/Speaker with care to prevent your ears from being subject to loud sound. For example, remove Earpiece/Speaker from your ears as soon as a call is ended.

SIM Card Slot Pin (Complimentary Sample)

- Do not insert SIM Card Slot Pin (complimentary sample) in hole, etc. other than hole in SIM Card Tray. May cause malfunction or damage.
- Do not apply excessive force. May cause malfunction or damage.
- Follow local rules regarding collection when disposing.
- Do not use SIM Card Slot Pin (complimentary sample) in any other mobile terminal. May cause malfunction or damage to mobile terminal.

Protective Case (Complimentary Sample)

- Wipe clean Protective Case (complimentary sample) with a cloth dampened with cleaning alcohol if soiled. It is recommended that you care for Protective Case regularly (once every 6 months).
- Do not subject Protective Case (complimentary sample) to excessive force. May cause malfunction or damage.
- Follow local rules regarding collection when disposing.

Personal Information and Data Security

- Use of some handset functions and third-party applications may cause leakage of personal information, loss of data, or allow access by a third party. SoftBank Corp. recommends taking preventative steps to protect personal and confidential information.
- Keep handset in a safe place where it cannot be used inappropriately.
- It is recommended to set a screen lock using handset password, face authentication, fingerprint authentication. etc.
- Back up personal information regularly to SIM Card or phone storage. When changing to a different mobile terminal, always transfer or delete personal information from handset.
- Receiving unfamiliar messages or email may be sources of viruses. Do not open them, and simply delete them.
- When using handset to browse the Internet, do not access websites that are a security risk to prevent personal information from being stolen.
- Set a password for Wi-Fi tethering and Bluetooth® to prevent inappropriate access. Disable when not in use.
- Handset updates software regularly to improve security. To maintain handset security, always use the latest software. It is also recommended that you perform a regular virus scan.
- Always obtain third-party applications from official venues. Scan for viruses when downloading applications.
- Some applications request sending of location information, and share location information with the creators of the application. In such instances, handset, searched information, and diagnostic information may be sent to third-party application providers. Third-party vendors use this information to improve products and services.

Technical Conformity

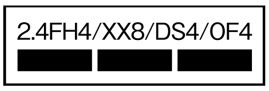
- Handset conforms to technical regulations pursuant to the Radio Law as a wireless radio station facility of a low-power data transmission system, and the mark of technical conformity can be viewed as follows:
  In Home Screen, (Settings) About Phone Regulatory
- Handset conforms to technical regulations, and its disassembly/modification may be punishable under law.

Bluetooth®/Wi-Fi (WLAN)

Connection/operation may not be possible with some Bluetooth®/Wi-Fi (wireless LAN) devices.
Handset Bluetooth®/Wi-Fi (wireless LAN) communication is secured in conformity with Bluetooth®/Wi-Fi (wireless LAN) standards, however, security may be insufficient depending on system environment and settings. Be aware of this when using Bluetooth®/Wi-Fi (wireless LAN) communication.
SoftBank Corp. is not responsible for damages from leakage of data or information occurring using Bluetooth®/Wi-Fi (wireless LAN) communication.

Frequency Bands (2.4 GHz Band)

Frequency band used by handset Bluetooth®/Wi-Fi (WLAN) functions are as follows:



2.4: Frequency band is 2400 MHz
FH/XX/DS/OF: Modulations are FH-SS, other modulation, DS-SS, OFDM
4: Estimated range of radio frequency interference is up to 40 m
8: Estimated range of radio frequency interference is up to 80 m

: Utilizes 2,400 MHz to 2,483.5 MHz band without mobile device bandwidth differentiation

- Available channels may vary by country.
- For use in an airplane, contact your airline.

Frequency Bands (5 GHz Band)

In 5 GHz frequency bandwidth, handset can use following bands:

- 5.2 GHz band (W52/36, 40, 44, 48 ch)
- 5.3 GHz band (W53/52, 56, 60, 64 ch)
- 5.6 GHz band (W56/100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 144 ch)

Using a 5.2/5.3-GHz-band wireless LAN outdoors is prohibited by law (this does not apply to communication with access points/relay stations of high-output data communications systems operating in the 5.2 GHz band).

Cautions for General Use

The frequency band used by handset Bluetooth®/Wi-Fi (wireless LAN) functions is also used for operation by household appliances (microwave ovens) and industrial/scientific/medical equipment as well as by in-place radio stations (requiring a license) and specific low-power radio stations (not requiring a license) for mobile identification as used in production lines, and by amateur radio stations (requiring a license).

1. Before using Bluetooth®/Wi-Fi (wireless LAN), check that no in-place radio stations for mobile identification, specific low-power radio stations, or amateur radio stations are in operation nearby.
2. If use of handset Bluetooth®/Wi-Fi (wireless LAN) causes interference with regard to an in-place radio stations for mobile identification, immediately change the usage frequency, or discontinue use and take measures to avoid interference (putting a partition in place, etc.).
3. If handset is otherwise a cause of interference with regard to specific low-power radio stations for mobile identification or amateur radio stations and assistance is required, contact Customer Service.

Bluetooth® and Wi-Fi (Wireless LAN)-Compatible Devices and Interference

Bluetooth® and Wi-Fi (IEEE 802.11 b/g/n) use the same frequency band (2.4 GHz). Using Bluetooth® near a Wi-Fi (wireless LAN) access point or device may cause interference and affect communication speed connection. If this occurs, either distance handset and the device connecting by Bluetooth®, or turn off the Wi-Fi (wireless LAN) device so as to prevent interference.

Wi-Fi (Wireless LAN)

Do not use where there are devices with magnetic fields (electrical products, AV/OA equipment, etc.) or where there is an electromagnetic field.

- The effect of magnetism and electrical noise may cause increased noise and prevent communication. Handset may in particular be affected by a microwave oven.
- Proximity to a TV, radio, etc. can block reception and cause a snowy TV screen.
- If multiple Wi-Fi (wireless LAN) access points using the same channel are in proximity, handset may not detect access points correctly.

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Export Controls and Regulations

The products may be subject to the application of the Foreign Exchange and Foreign Trade Act and other related laws and regulations in Japan.
In addition, the Export Administration Regulations (EAR) of the United States may be applicable.
In cases of exporting or reexporting the products, customers are requested to follow the necessary procedures at their own responsibility and cost. Please contact the Ministry of Economy, Trade and Industry of Japan or the Department of Commerce of the United States for details about procedures.

Declaration

Declaration

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Radio Wave Exposure and Specific Absorption Rate (SAR) Information

"A001OP" here refers to this mobile phone "OPPO Reno3 5G".

Specific Absorption Rate (SAR) for This Product (for Japan)

This mobile phone 【A001OP】 is compliant with the Japanese technical regulations* and international guidelines for exposure to radio waves.
The Japanese technical regulations on human exposure to radio frequency energy have established permitted levels of radio frequency energy, based on the standards developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.
The regulations employ a unit of measurement known as the Specific Absorption Rate, or SAR.
The SAR limit is 2 watts/kilogram (W/kg) averaged over ten grams of tissue.
The limit includes a substantial safety margin designed to assure the safety of all persons regardless of age and health.
The value of the limit is equal to the value stipulated in the international guideline recommended by ICNIRP**, which is in collaboration with the World Health Organization (WHO).
The highest SAR value for this mobile phone is 1.433 W/kg*** when tested for use at the ear, and 1.497 W/kg*** when worn on the body in the below manner****.
While there may be differences between the SAR levels of various phones and at various positions, all phones meet the Japanese technical regulations.
Although the SAR is determined at the highest certified power level, the actual SAR of the phone during operation can be well below the maximum value.

* The technical regulations are provided in the Article 14-2 of the Ministry Ordinance Regulating Radio Equipment.
** International Commission on Non-Ionizing Radiation Protection
*** The value is under simultaneous transmission use conditions.
**** Use at positions other than at the ear
This mobile phone may be used at positions other than at the ear. By using an accessory such as a belt clip holster that maintains a 0.5 cm separation with no metal (parts) between it and the body and the mobile phone, this mobile phone will comply with international guidelines for radio wave protection.

The WHO has announced that "A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

For more information about SAR, see the following websites:
Ministry of Internal Affairs and Communications (MIC)
https://www.tele.soumu.go.jp/e/sys/ele/body/index.htm
Association of Radio Industries and Businesses (ARIB)
https://www.arib-emf.org/01denpa/denpa02-02.html
(Japanese)
World Health Organization

https://www.who.int/peh-emf/publications/factsheets/en/
List of Specific Absorption Rates (SAR) for radio waves by smartphone/3G model
https://www.softbank.jp/mobile/support/sar/ (Japanese)

European RF Exposure Information

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg and the highest SAR value for this device when tested at the ear is 1.460 W/kg*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body. In this case, the highest tested SAR value is 1.421 W/kg* at the separation distance of 0.5 cm from the body. For electronic safety, maintain the separation distance with accessories containing no metal, that position handset a minimum of the above distance. Use of other accessories may not ensure compliance with RF exposure guidelines.

* The tests are carried out in accordance with international guidelines for testing.

Simplified Declaration of Conformity for 【A001OP】
Hereby, Guangdong OPPO Mobile Telecommunications Corp., Ltd. declares that the radio equipment type 【A001OP】 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: https://www.oppo.com/en/certification/.

FCC RF Exposure Information

Your handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.
The guidelines are based on standards that were developed by independent scientific organization through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.
The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC for each model.
The highest SAR value for this model handset as reported to the FCC when tested for use at the ear is1.499 W/kg, and when worn on the body in a holder or carry case, is 1.253 W/kg.
Body-worn Operation; This device was tested for typical body-worn operations with the handset kept 1.0 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.0 cm separation distance between the user's body and the handset. The use of beltclips, holsters and similar accessories should not contain metallic components in its assembly.
The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model handset is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/ea/ after searching on FCC ID R9C-AP001OP.
Additional information on Specific Absorption Rates (SAR) can be found on the FCC website at https://www.fcc.gov/general/radio-frequency-safety-0.

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