

# Introduction

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Thank you for purchasing DIGNO® BX2.

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↓ [Before You Begin](#)

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↓ [Guide Usage Notes](#)

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↓ [Data communication](#)

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↓ [Screenshots & Key Labels](#)

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## Before You Begin

- DIGNO® BX2 is referred to as "handset" in this guide.
- Read "Safety Precautions" and this guide thoroughly beforehand for proper usage.
- Accessible services may be limited by contract conditions.
- Unauthorized copying of any part of this guide is prohibited.
- Guide content subject to change without prior notice.
- Contact SoftBank Customer Support, General Information if you find inaccuracies.

## Guide Usage Notes

- Most operation descriptions are based on default settings.
- In this guide and on handset, "abroad" means "outside Japan" with regard to handset/service usage.
- In this guide, microSD™/microSDHC™/microSDXC™ Card is referred to as "SD Card."

## Data communication

- Since constant Internet connection is possible with the product, data communication may be performed automatically.
- If you transmit a large amount of data, such as when downloading applications or watching video, data communication charges become high. Therefore, subscription to the flat-rate service for data communication charges is recommended.
- Depending on the applications or service you use, data communication charge may be applied even in Wi-Fi communication.

## Screenshots & Key Labels

Screenshots and Key labels are provided for reference only. Actual handset windows, menus, etc. may differ in appearance.

# Package Contents

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↓ [Package Contents](#)

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## Package Contents

- Handset (DIGNO® BX2)  
(Battery is built in)
- AC Charger [KYCAV1]
- クイックスタート (Japanese)
- お願いとご注意 (Japanese)

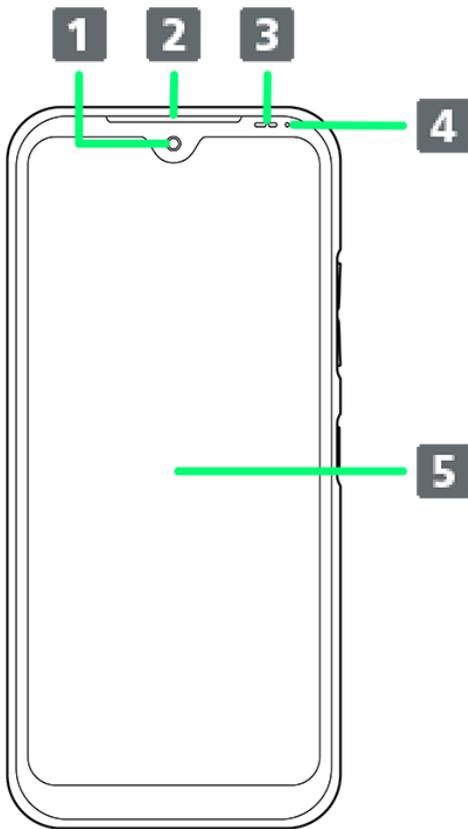
# Parts & Functions

↓ Handset (Front)

↓ Handset (Back/Side)

↓ Keys

## Handset (Front)

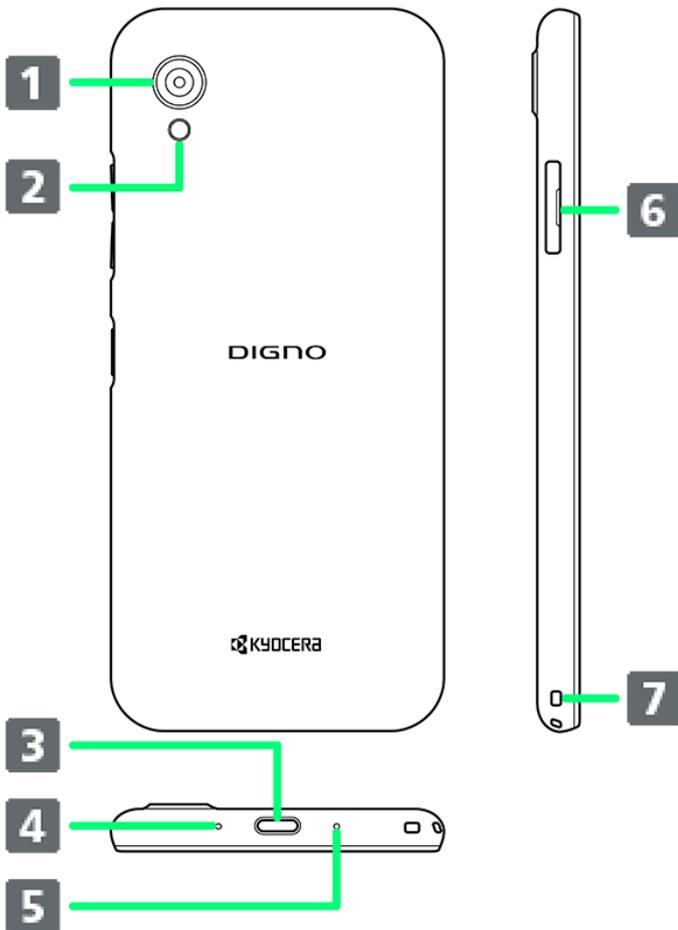


Part	Description
<b>1</b> Front Camera	Use to shoot photos or videos of yourself.
<b>2</b> Earpiece/Speaker	Hear the other party's voice, sound of music or video, etc. here.
<b>3</b> Light/Proximity Sensor	Detects surrounding brightness/prevents Touchscreen misoperation during call.
<b>4</b> Notification/Charging LED	Lights/flashes while charging, when powering handset on, etc.
<b>5</b> Display	Touchscreen-type display, operate with your fingers on Display.

## Cautions

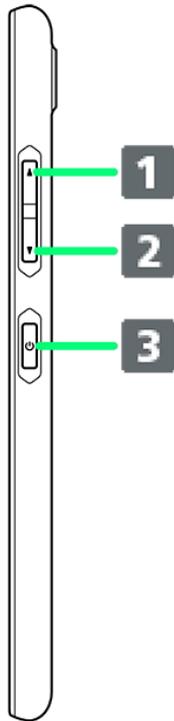
Handset is airtight to maintain water resistance (IPX8). Pressing handset forcefully may produce sound around Earpiece/Speaker, but this is not a function or performance abnormality.

## Handset (Back/Side)



Part	Description
<b>1</b> Camera	Capture photos and videos.
<b>2</b> Mobile Light	Use light when taking photos, etc.
<b>3</b> External Device Port	Connect AC Charger or USB Type-C™ cable (sold separately)
<b>4</b> Mic	Speak here.
<b>5</b> Air Pressure Holes	Maintain handset performance. Do not cover with sticker, etc.
<b>6</b> Card Slot Cap	Insert USIM Card and SD Card.
<b>7</b> Straphole	Attach a strap.

# Keys



Part	Description
<b>1</b> Volume Up Key	Increase the volume.
<b>2</b> Volume Down Key	Decrease the volume.
<b>3</b> Power Key	Turn Display on/off. Long Press for Emergency call / Power off / Reboot / Screenshot menu; power on when powered off.

# eSIM

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eSIM is a type of SIM that is embedded in a device. If your device supports an eSIM, you only need to set up a service plan that you purchased with eSIM and start using it. You don't need a USIM card.

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↓ [Download your service plan with eSIM](#)

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↓ [Enable or disable eSIM](#)

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↓ [Erase your service plan with eSIM](#)

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## Handling eSIM

To learn about setting up your service plan with eSIM, see the following website.

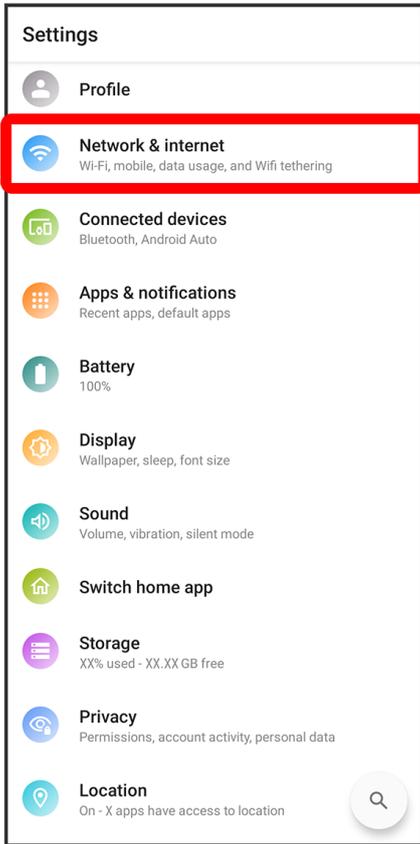
<https://www.softbank.jp/mobile/support/product/sim/esim/>

## Download your service plan with eSIM

1

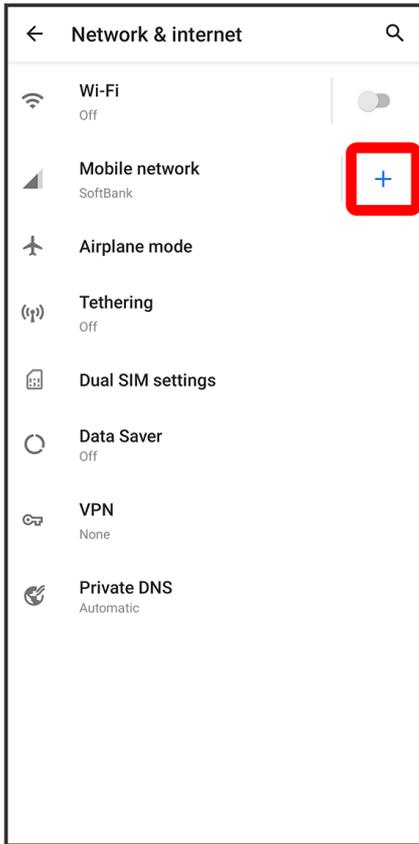
---

In Home Screen,  (Settings)  **Network & internet**



2

+



- If USIM Card is not inserted, Tap **Mobile Network**.

3

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**Download a SIM instead?**



### Connect to mobile network

To use a new SIM card, you'll need to remove the one that's currently in the device



Download a SIM instead?  
Add a number using eSIM

Cancel

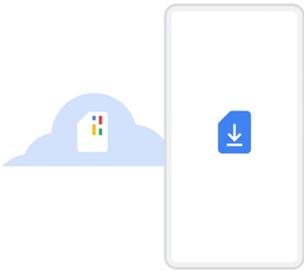
4

Next



## Download your SIM

Connect to your mobile network by downloading the info that's usually on a SIM card. This replaces standard SIM cards and is just as safe.



[Open source licenses](#), [Privacy policy](#) and [Terms of service](#)

Next

5

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Scan a QR code



### Scan QR code from network

If your network provider gave you a QR code, scan it now by keeping the code centered in the box



[Need help?](#)

6

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Activate



### Use SoftBank?

1 SoftBank number is available for this device.  
SoftBank may begin charging for the service when you activate.

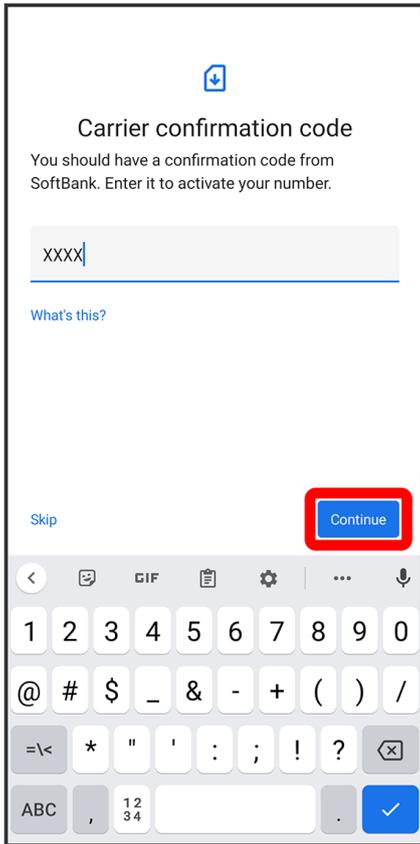
[Use a different network](#)

Activate

7

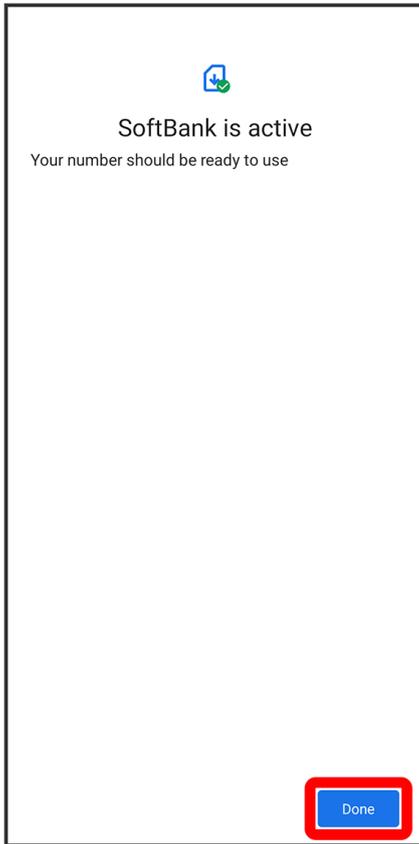
---

Enter carrier confirmation code  **Continue**



8

Done



 Your service plan with eSIM is downloaded.

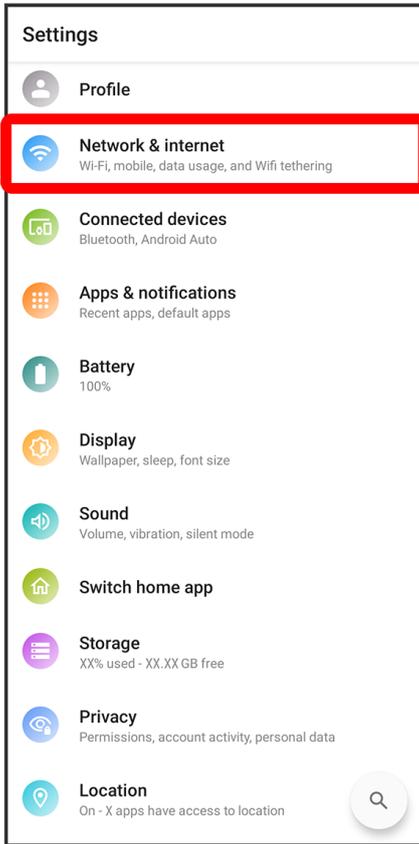
## Enable or disable eSIM

Method to disable eSIM is described as an example.

1

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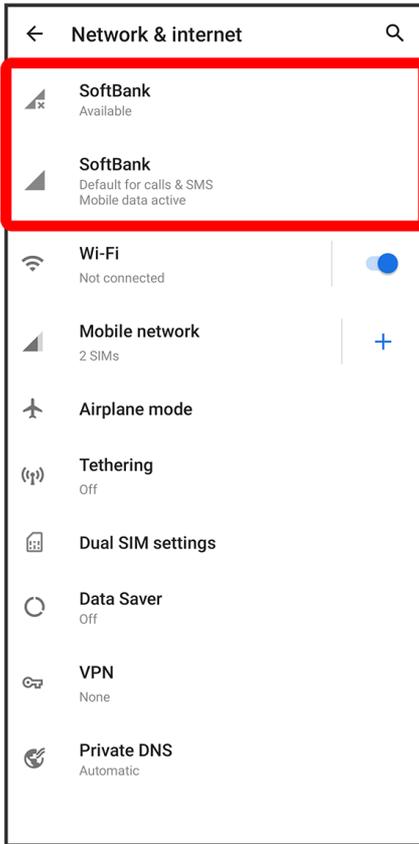
In Home Screen,  (Settings)  **Network & internet**



2

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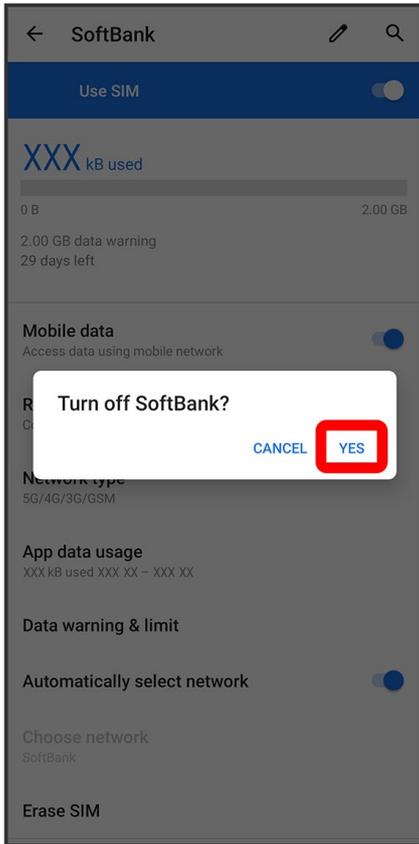
Select eSIM



- If **Erase SIM** appears on the screen displayed after selecting SIM, selected SIM will be your eSIM.
- Tap **Mobile network** when using eSIM only, or to enable eSIM.

3

Use SIM (☐) ➔ YES



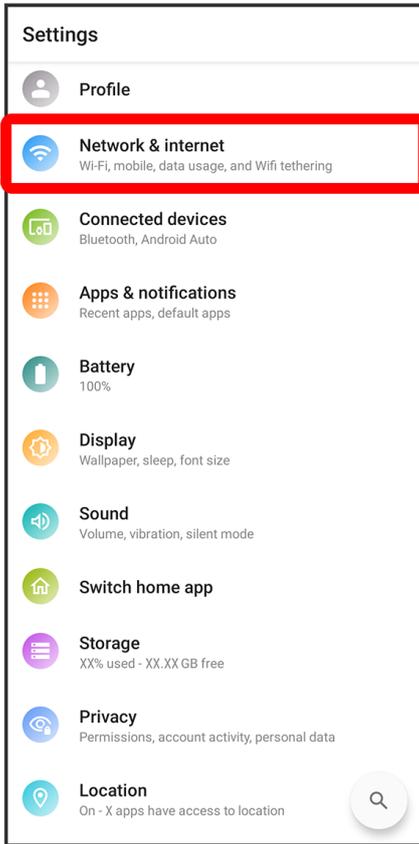
 eSIM is disabled.

- Off ()  YES to enable eSIM.

## Erase your service plan with eSIM

1

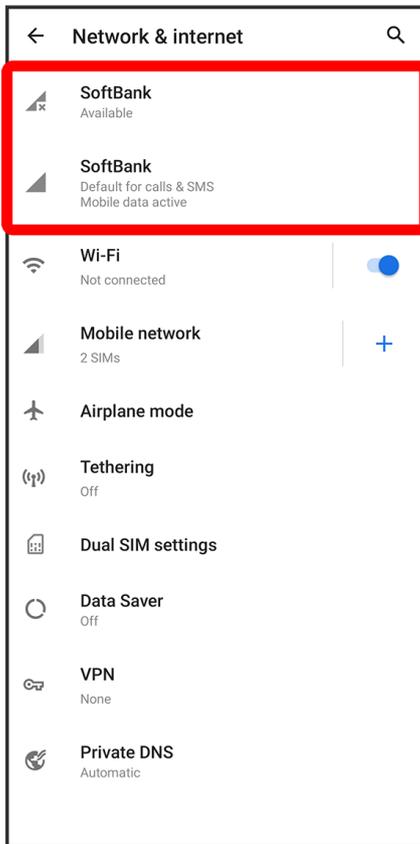
In Home Screen,  (Settings)  **Network & internet**



2

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Select eSIM

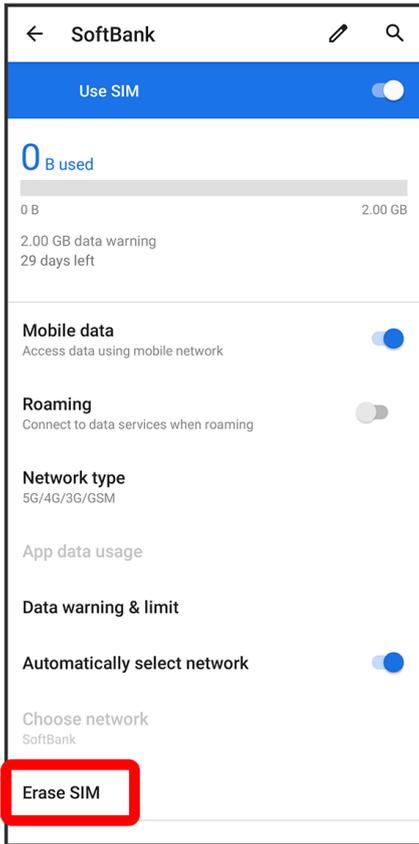


- If **Erase SIM** appears on the screen displayed after selecting SIM, selected SIM will be your eSIM.
- Tap **Mobile network** when using eSIM only, or to enable eSIM.

3

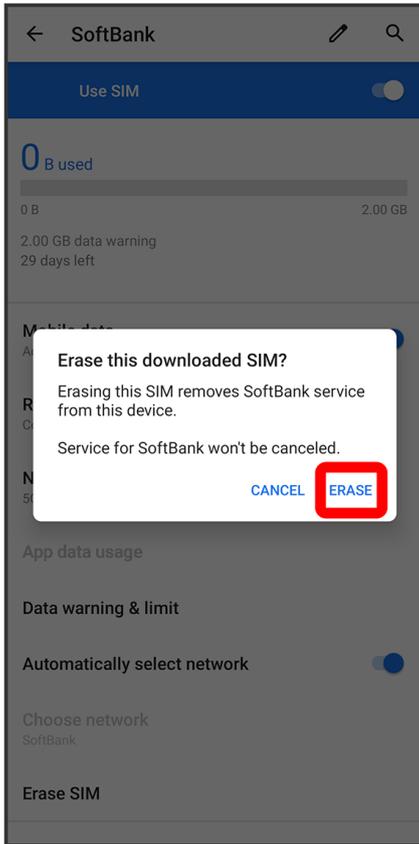
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**Erase SIM**



4

ERASE



 Your service plan with eSIM is erased.

 **Restart your service plan with eSIM after erasing it**

Your service plan with eSIM is not terminated by erasing it. To restart it, you need a new QR code to download the plan again.

# USIM Card

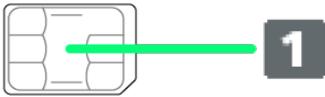
USIM Card is an IC card containing phone number and other customer information.

↓ [Inserting USIM Card](#)

↓ [Removing USIM Card](#)

## Handling USIM Card

For USIM card handling, see following items.



### ① IC chip

For USIM card handling, see SoftBank Website.

<https://www.softbank.jp/mobile/support/protect/usim/>

- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage USIM Card.

## USIM Card Cautions

Observe the following when using USIM Card.

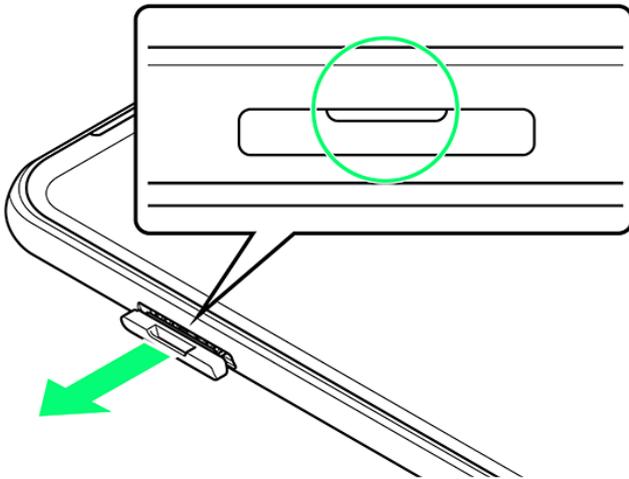
- Customer is responsible for any damage caused by inserting USIM Card in an other-brand IC card reader, etc. SoftBank Corp. is not responsible in such case.
- USIM Card is the property of SoftBank Corp.
- USIM is replaceable (at cost) in case of loss/damage.
- Return USIM Card to SoftBank Corp. when cancelling subscription.
- Returned USIM Cards are recycled for environmental purposes.
- Note that USIM Card specifications and performance may change without notice. without notice.
- It is recommended that you keep a separate copy of information that is stored on USIM Card. SoftBank Corp. is not responsible for damages from stored information that is lost.
- Always follow emergency procedures to suspend service if your USIM Card or handset (USIM Card inserted) is lost/stolen. For details, contact Customer Service.
- Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. SoftBank Corp. does not guarantee operation whatsoever.

# Inserting USIM Card

If SD Card is inserted, always unmount SD Card before inserting USIM Card. For details, see "Unmounting SD Card."

1

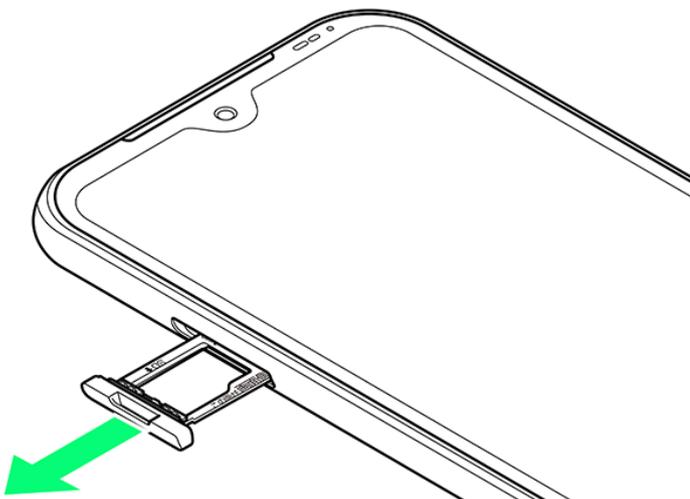
Pull out Card Slot Cap



- Use fingernail.

2

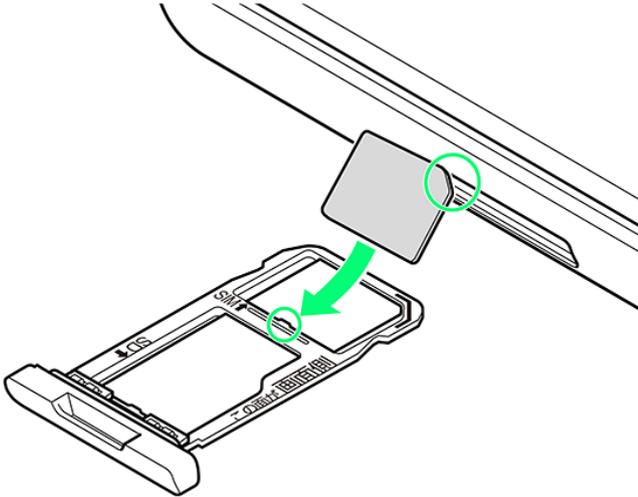
Remove SD/USIM Card Tray



- Pull out slowly without bending in direction shown.

3

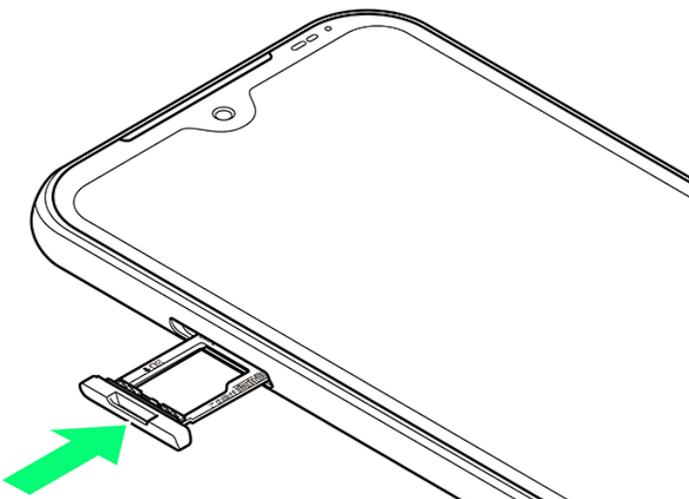
### Set USIM Card in SD/USIM Card Tray



- Note orientation of USIM Card. Set Card noting location of notch and with IC (metal) chip facing down. Wrong orientation may cause USIM Card to fall or cause handset malfunction or damage.
- Make sure USIM Card is completely in SD/USIM Card Tray and not jutting upward.
- Slide in USIM Card in direction shown to avoid damaging tab on SD/USIM Card Tray.

4

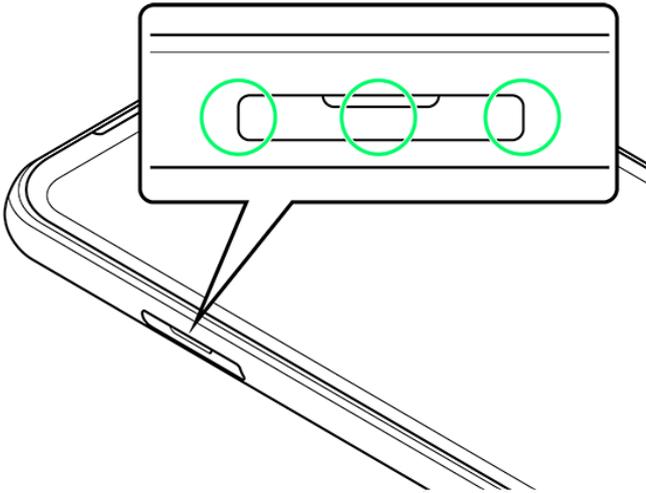
### Insert SD/USIM Card Tray



- Insert slowly without bending in direction shown.
- Note orientation of SD/USIM Card Tray. Wrong orientation may cause USIM Card or SD Card to fall or cause handset malfunction or damage.

5

## Install Card Slot Cap



 USIM Card is installed.

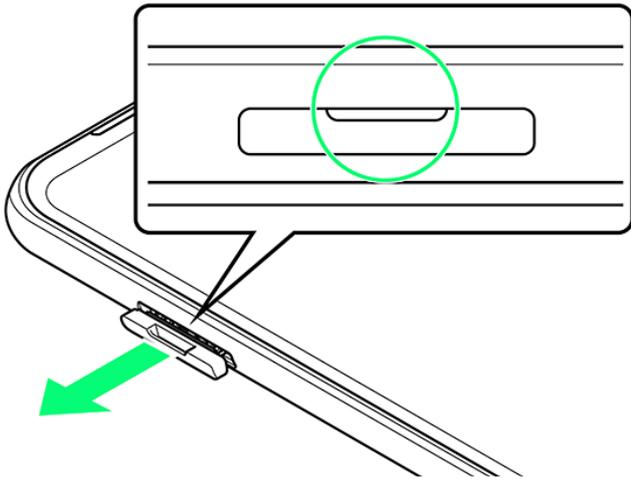
- Press down firmly where circled ○, and check that Card Slot Cap is not jutting out.

## Removing USIM Card

If SD Card is inserted, always unmount SD Card before removing USIM Card. For details, see "Unmounting SD Card."

1

## Pull out Card Slot Cap

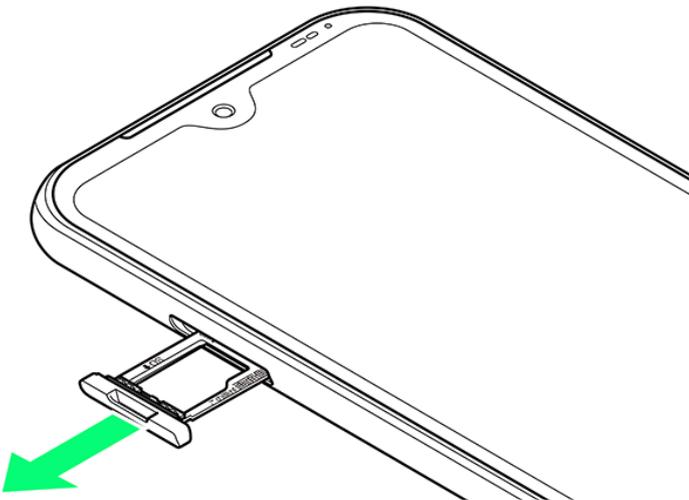


- Use fingernail.

2

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### Remove SD/USIM Card Tray

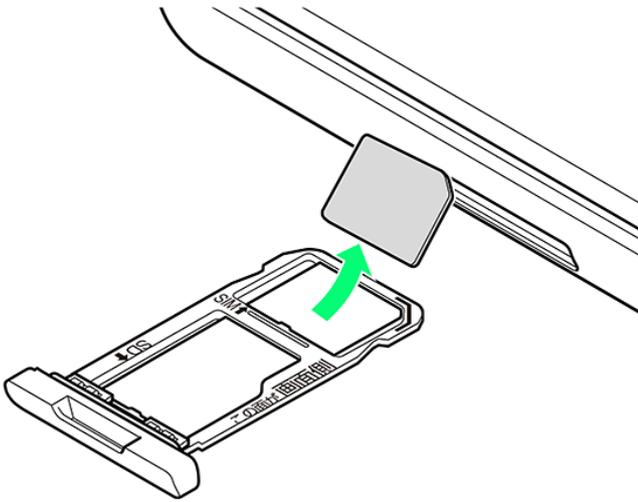


- Pull out slowly without bending in direction shown.

3

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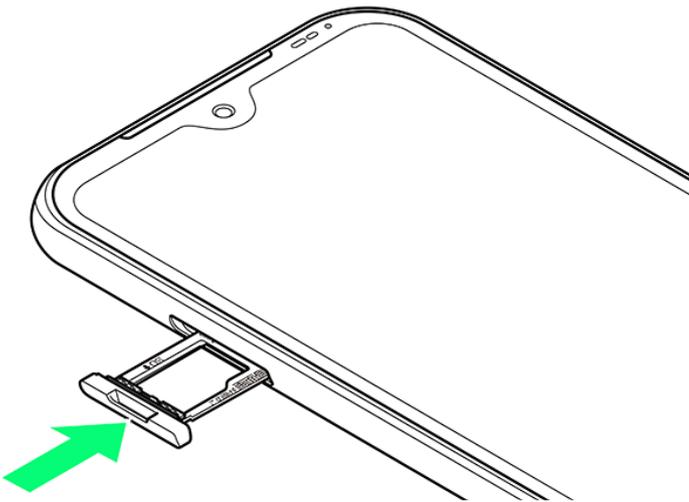
### Remove USIM Card from SD/USIM Card Tray



4

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#### Insert SD/USIM Card Tray

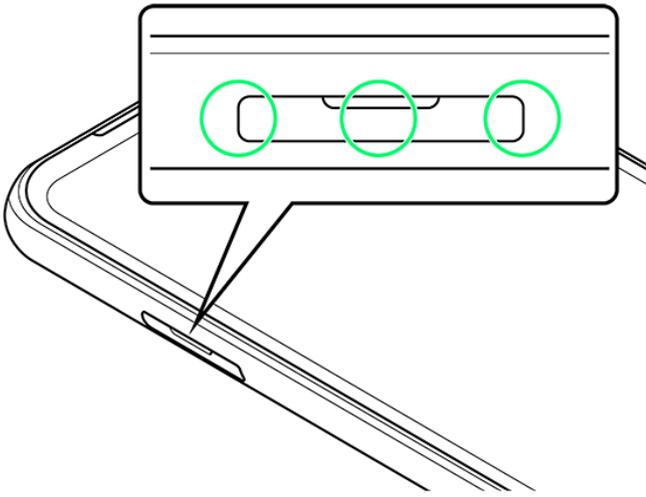


- Insert slowly without bending in direction shown.
- Note orientation of SD/USIM Card Tray. Wrong orientation may cause handset malfunction or damage.

5

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#### Install Card Slot Cap



🚩 USIM Card is removed.

- Press down firmly where circled ○, and check that Card Slot Cap is not jutting out.

# SD Card

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Handset supports SD Cards up to 1 TB. Some SD Cards may not operate properly. When using a new SD card for the first time, always format it on handset.

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↓ [Inserting SD Card](#)

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↓ [Formatting SD Card](#)

---

↓ [Unmounting SD Card](#)

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↓ [Removing SD Card](#)

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## SD Card Cautions

### Data

Information stored on SD Card can become lost or changed accidentally or as a result of damage. It is recommended that you keep a separate copy of important data. SoftBank Corp. is not responsible for damages from data that is lost or changed.

### Reading/Writing Data

Never power off while reading or writing data.

### Battery Level

A low battery charge may prevent reading/writing to SD Card.

## Handling SD Card

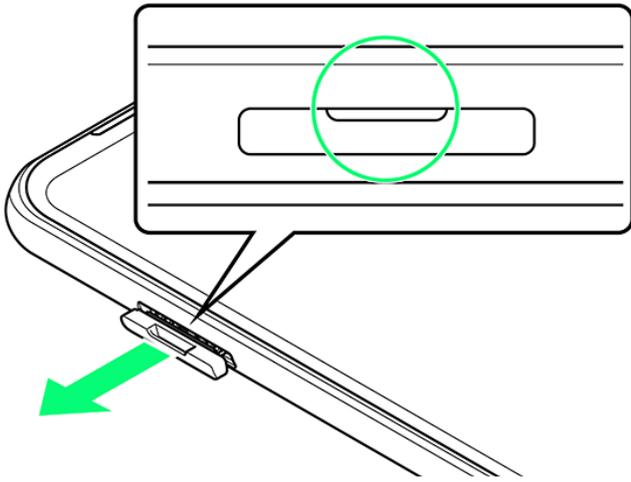
Use/store SD Cards away from the reach of infants. May cause choking if swallowed.

## Inserting SD Card

1

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Pull out Card Slot Cap

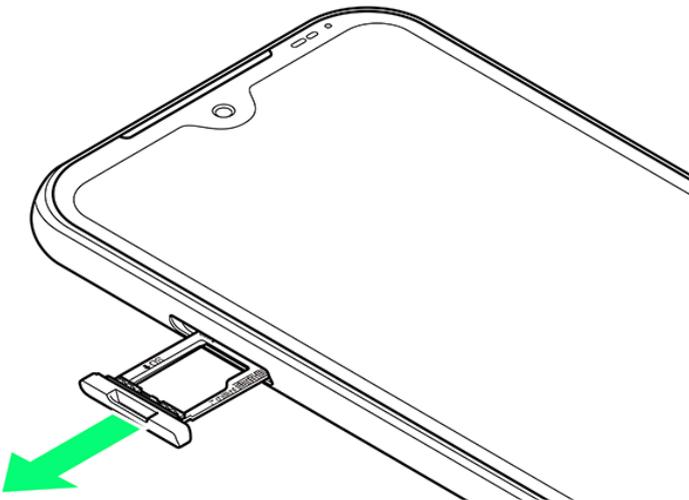


- Use fingernail.

2

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### Remove SD/USIM Card Tray

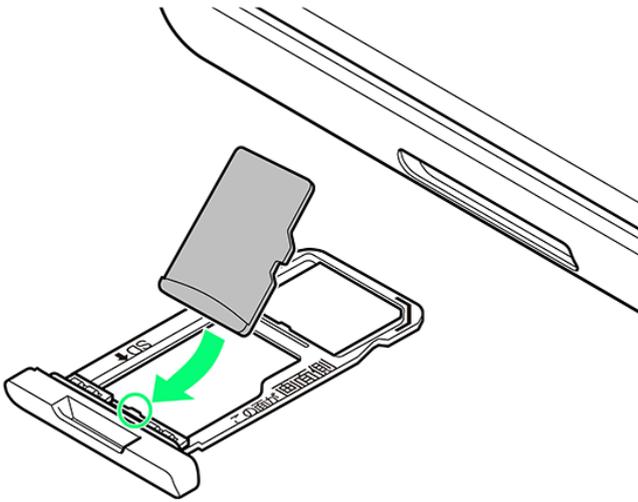


- Pull out slowly without bending in direction shown.

3

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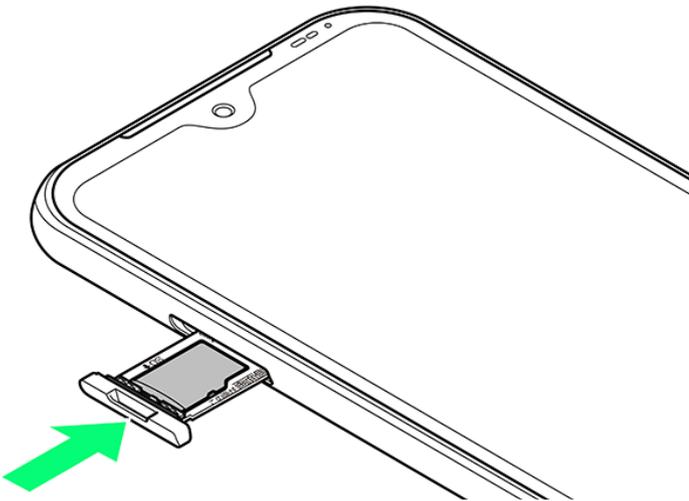
### Set SD Card in SD/USIM Card Tray



- Set Card noting orientation of SD Card and with terminals facing down. Wrong orientation may cause SD Card to fall or cause handset malfunction or damage.
- Make sure SD Card is completely in SD/USIM Card Tray and not jutting upward.
- Slide in SD Card in direction shown to avoid damaging tab on SD/USIM Card Tray.

4

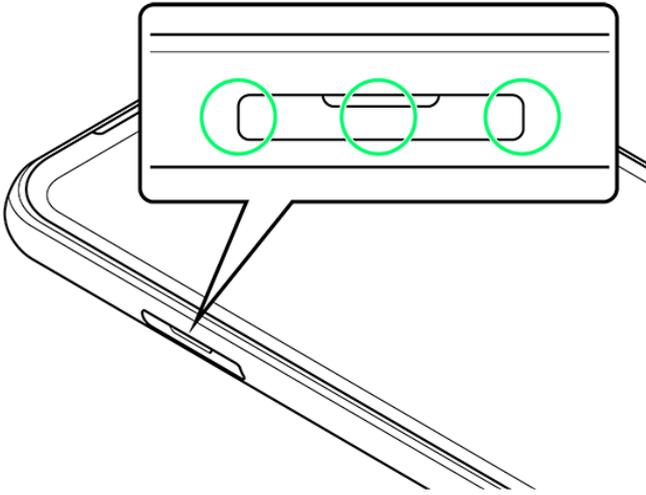
## Insert SD/USIM Card Tray



- Insert slowly without bending in direction shown.
- Note orientation of SD/USIM Card Tray. Wrong orientation may cause USIM Card or SD Card to fall or cause handset malfunction or damage.

5

## Install Card Slot Cap



 SD Card is installed.

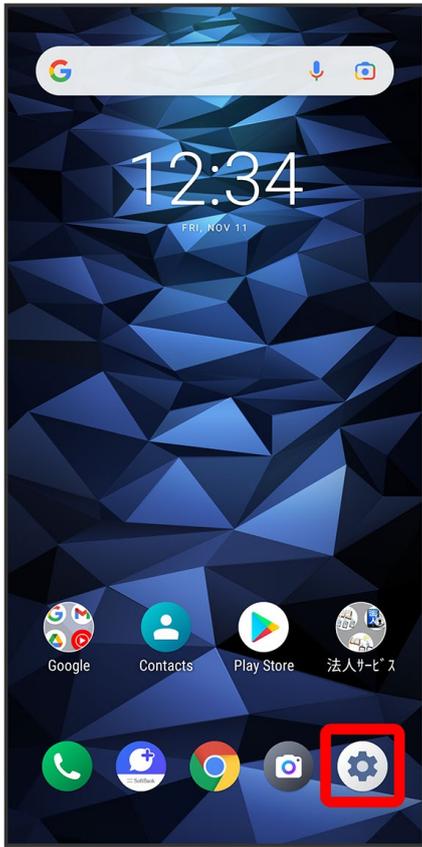
- Press down firmly where circled ○, and check that Card Slot Cap is not jutting out.

## Formatting SD Card

"Files" screen is described as an example.

1

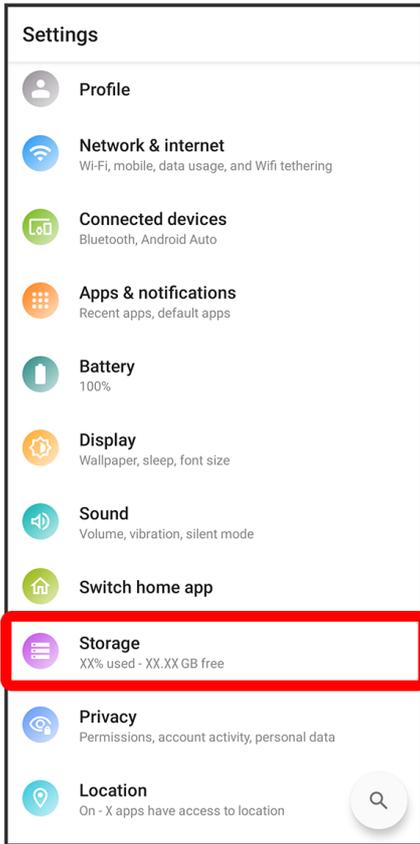
In Home Screen,  (Settings)



2

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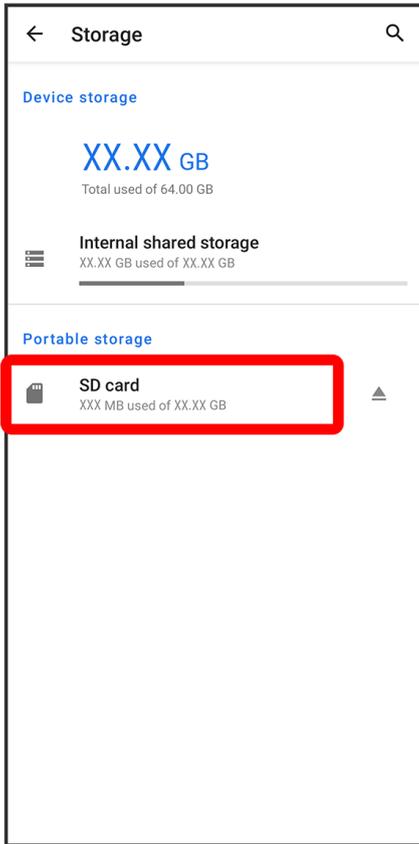
Storage



3

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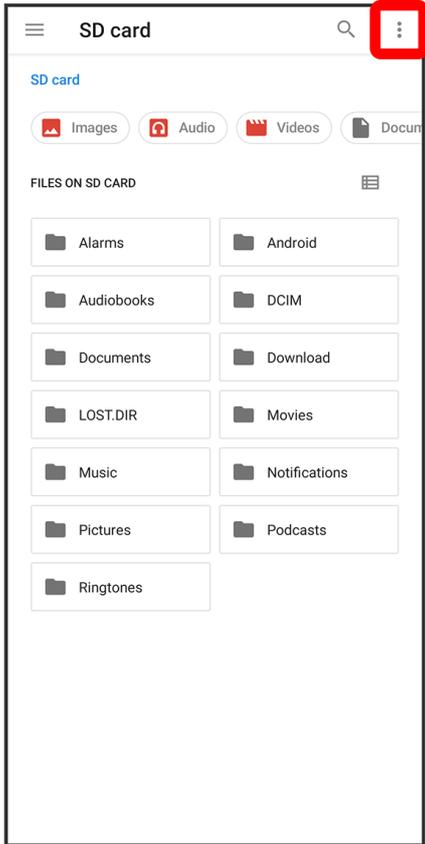
SD card



- If app selection screen appears, Select app → Just once/Always.

4

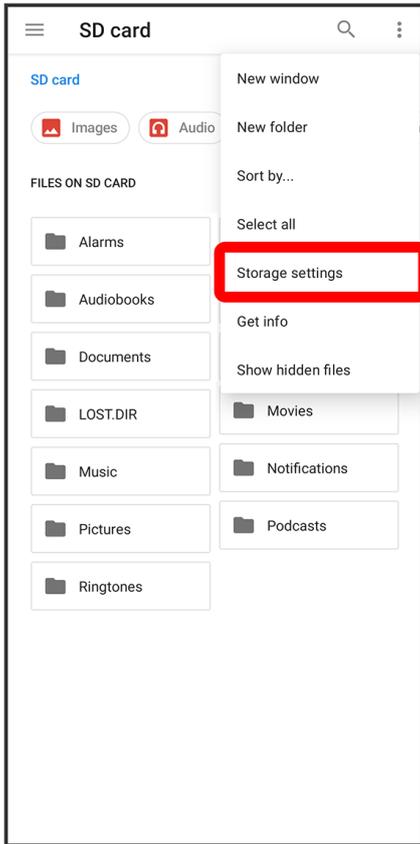




5

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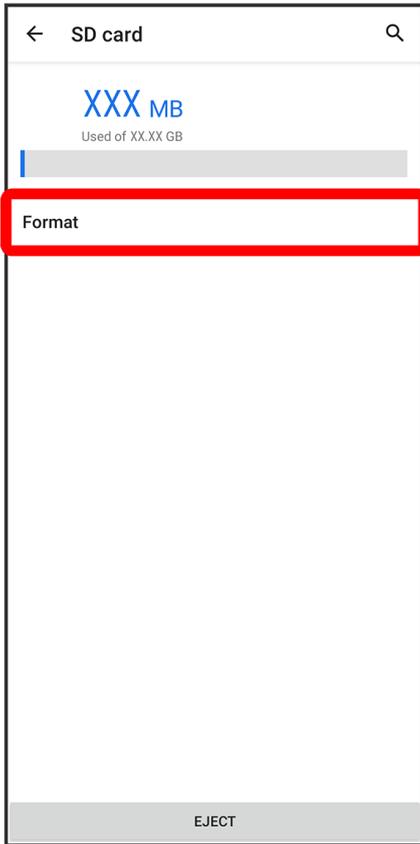
## Storage settings



6

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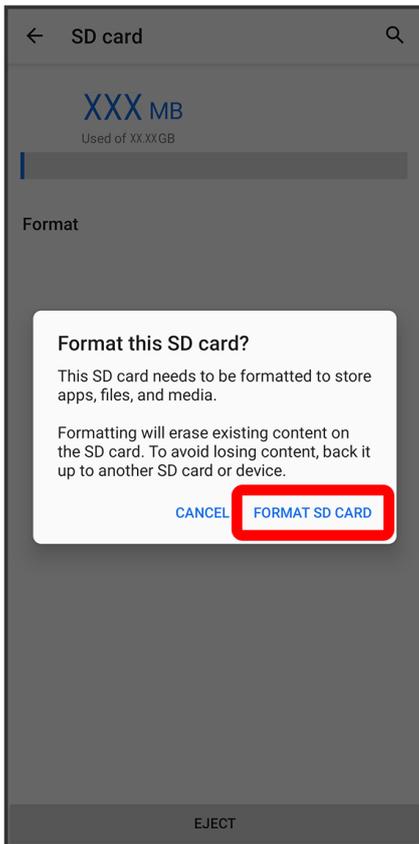
Format



7

---

## FORMAT SD CARD



8

Done

 Handset erases all data in SD Card.

### **Formatting SD Card Cautions**

Observe the following when formatting SD Card.

- Formatting erases all data on SD Card. Carefully check any SD Card that was used on another device before formatting.
- Charge Battery while formatting, or format with adequate battery charge.

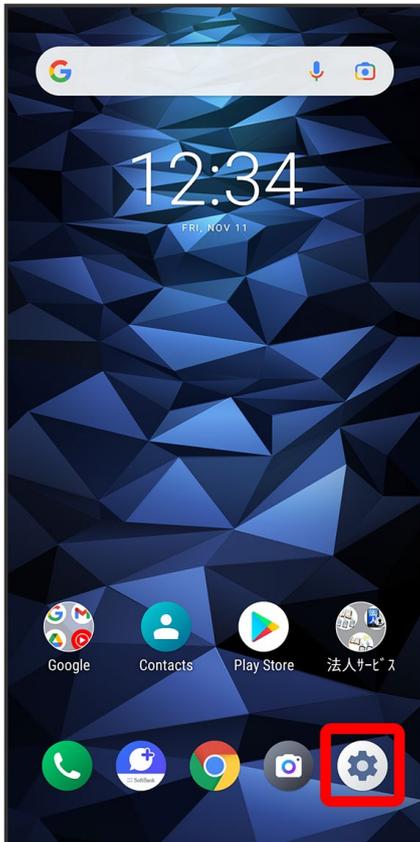
## Unmounting SD Card

Always unmount SD Card before removing.

1

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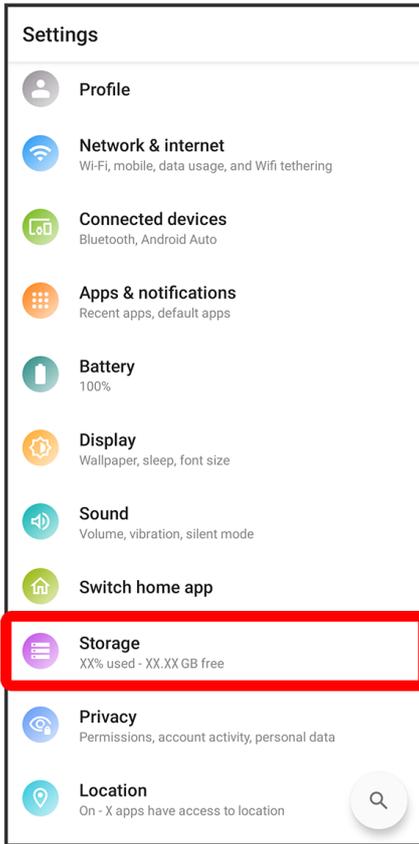
In Home Screen,  (Settings)



2

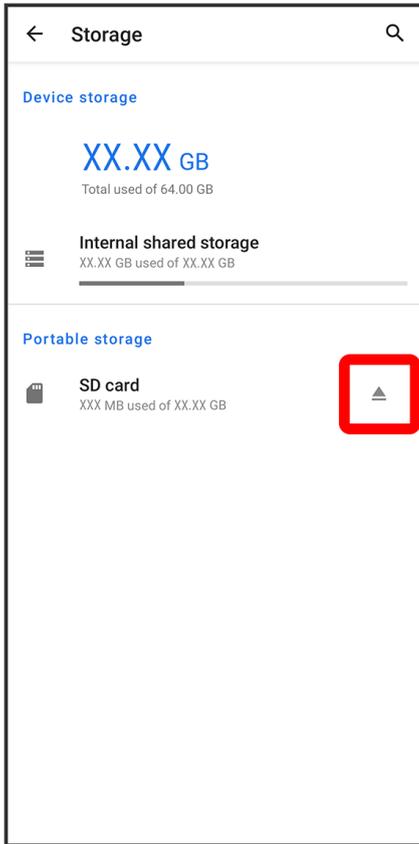
---

Storage



3

 for SD card



 "SD card is safely ejected" appears, and SD Card is unmounted.

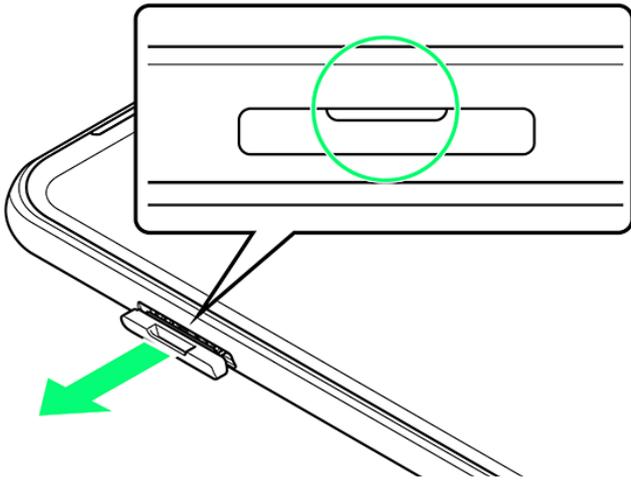
## Removing SD Card

Always unmount SD Card before removing. For details, see "Unmounting SD Card."

1

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Pull out Card Slot Cap

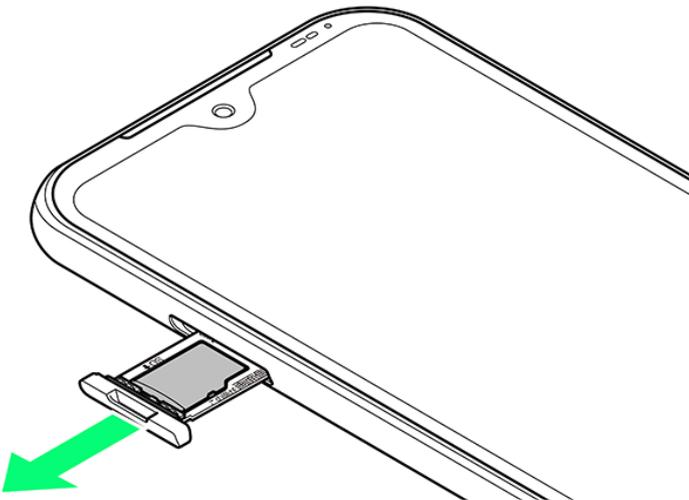


- Use fingernail.

2

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### Remove SD/USIM Card Tray

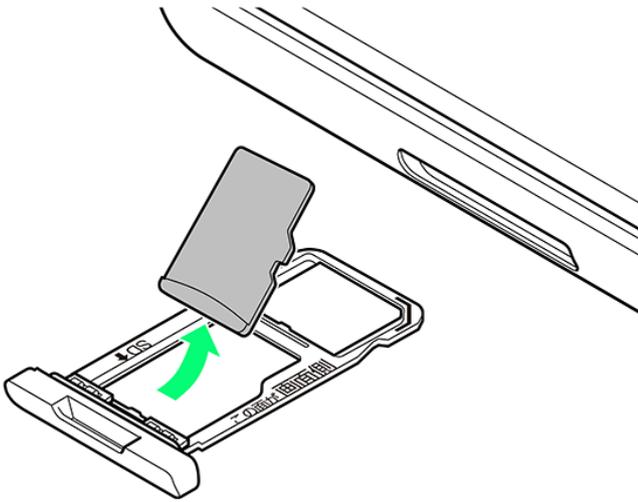


- Pull out slowly without bending in direction shown.

3

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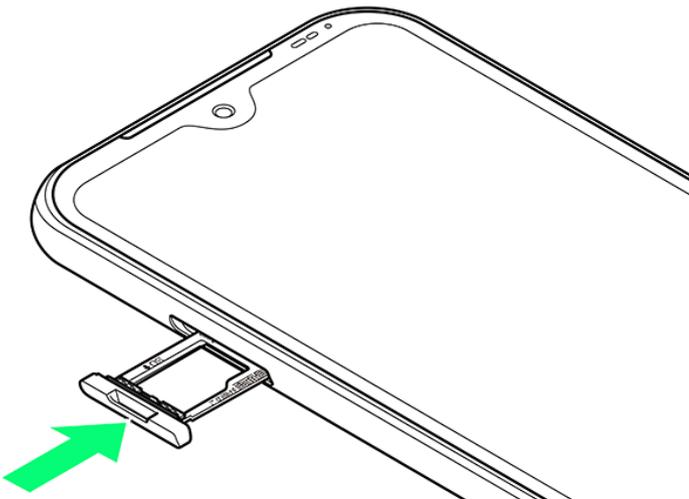
### Remove SD Card from SD/USIM Card Tray



4

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#### Insert SD/USIM Card Tray

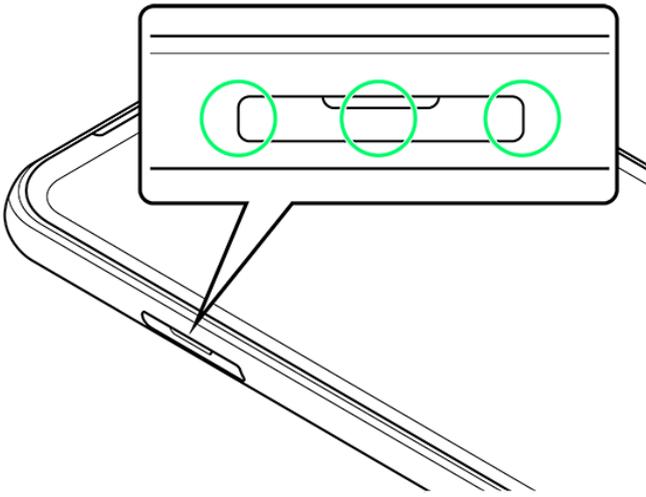


- Insert slowly without bending in direction shown.
- Note orientation of SD/USIM Card Tray. Wrong orientation may cause handset malfunction or damage.

5

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#### Install Card Slot Cap



🚩 SD Card is removed.

- Press down firmly where circled ○, and check that Card Slot Cap is not jutting out.

# Charging Battery

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↓ [Charging with AC Charger](#)

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## **!** Charging Cautions

Never connect USB Type-C plug while handset or peripheral equipment is wet.

## Charging with AC Charger

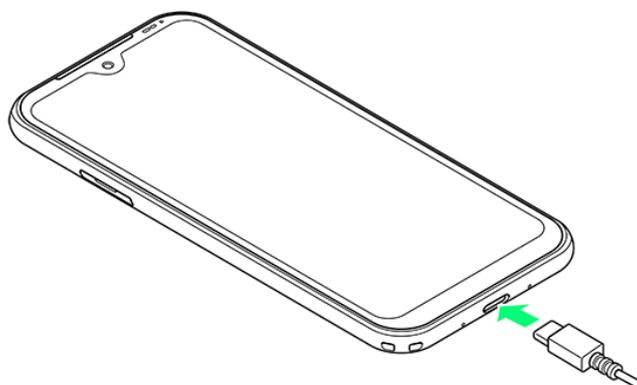
Be sure to use an AC Charger specified by SoftBank. For information on AC Charger and other peripheral devices, see SoftBank Website.

Charging with included AC Charger [KYCAV1] is described as an example.

1

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Insert USB Type-C plug of AC Charger into External Device Port

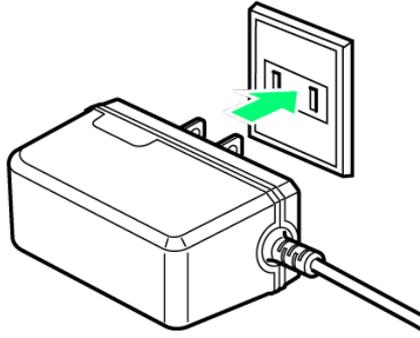


- Holding plug by connector, insert without bending as shown.

2

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Plug AC Charger into household AC outlet

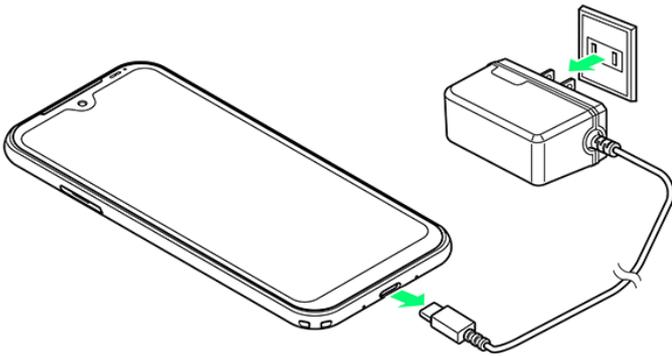


🚩 Notification/Charging LED lights up red when charging starts. Notification/Charging LED lights up green when charging ends.

3

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When charging ends, unplug AC Charger from outlet, and disconnect from handset



🚩 Charging ends.

# Power On/Off

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↓ Powering On

↓ Powering Off

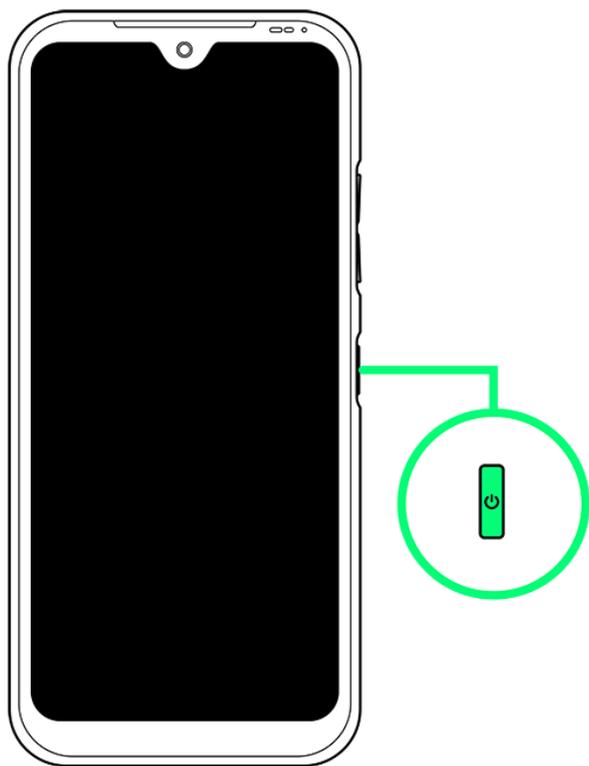
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## Powering On

1

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Long Press Power Key



🚩 Start Screen appears.

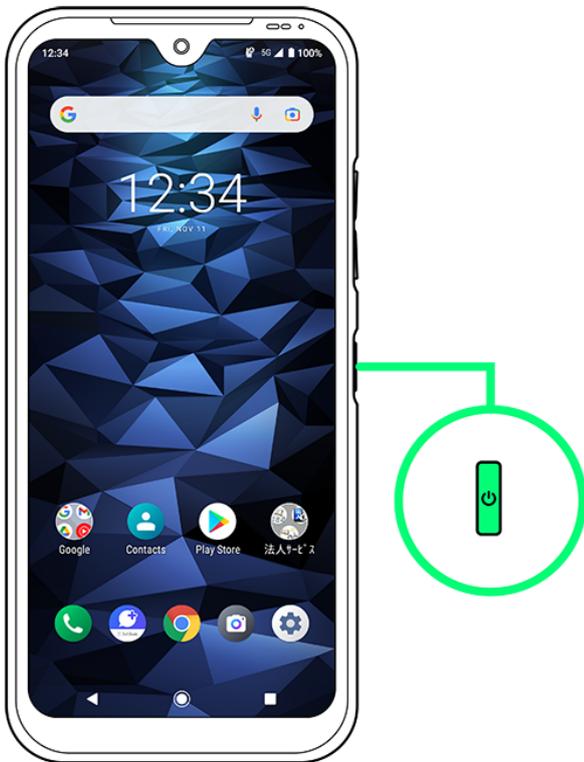
- See "Waking Handset from Sleep" to unlock Start Screen.
- When handset is powered on for the first time, Long Press Power Key for at least 5 seconds. After that, charge handset sufficiently.
- Startup wizard appears the first time handset is powered on. See "Making Initial Settings" to

make settings.

## Powering Off

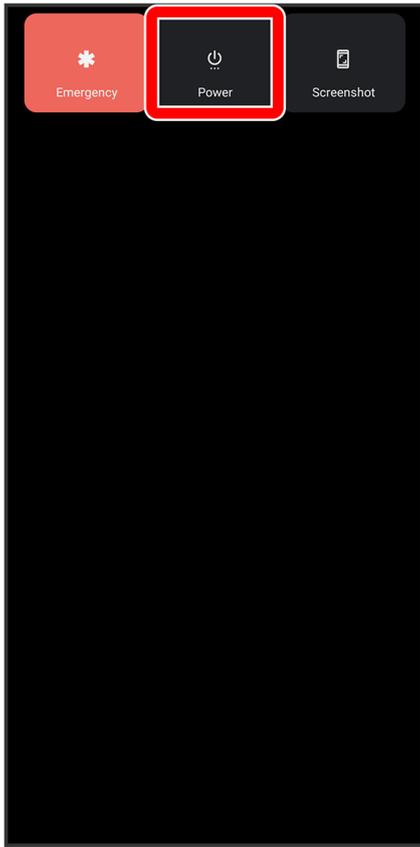
1

Long Press Power Key



2

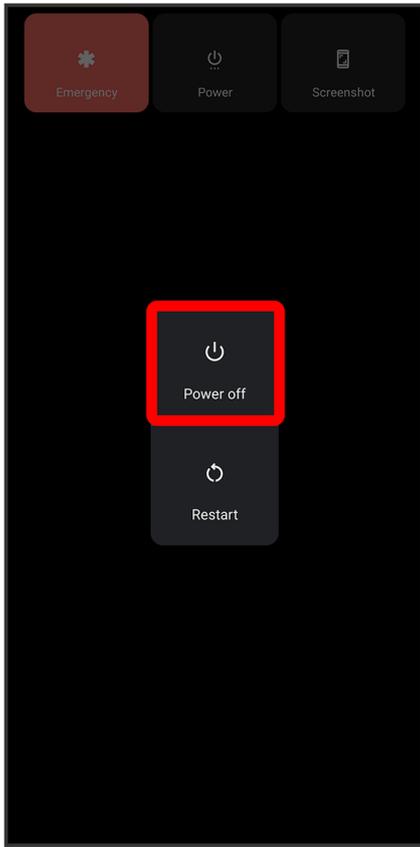
Power



3

---

Power off



🚩 Handset powers off.

# Making Initial Settings

---

When powering on the first time, an initial settings wizard appears for optionally making Wi-Fi, Google™ account, and other settings. Follow onscreen instructions to set items.

---

↓ Making Initial Settings

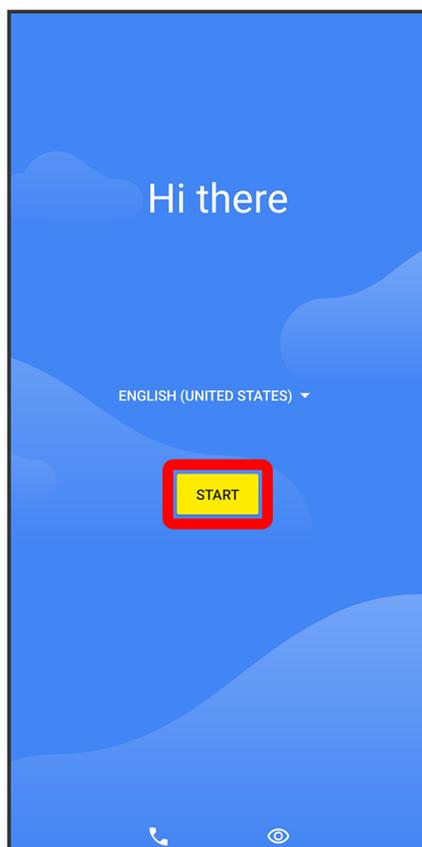
---

## Making Initial Settings

1

---

Select language then → **START**

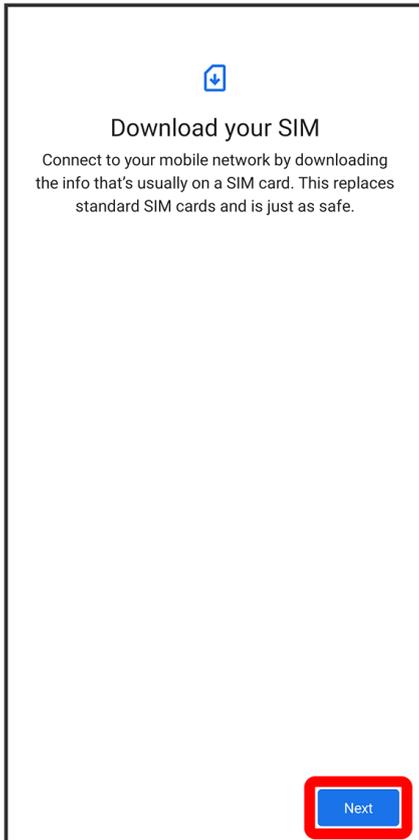


- If USIM Card is inserted, proceed to step **3**.

**2**

---

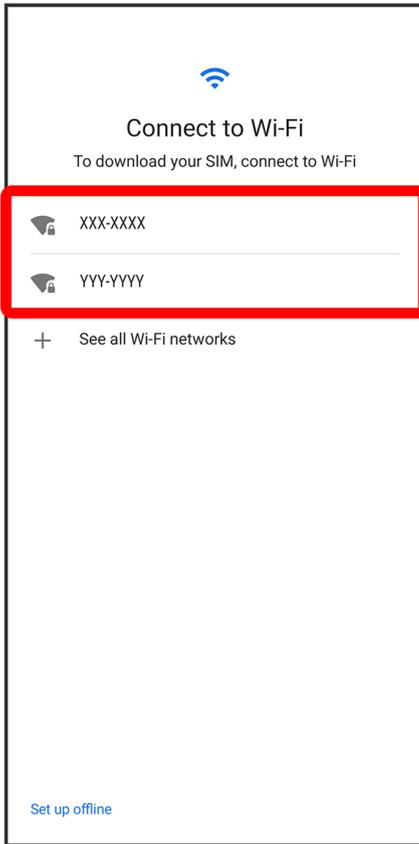
Download a SIM instead?  Next



**3**

---

Select Wi-Fi network to connect to

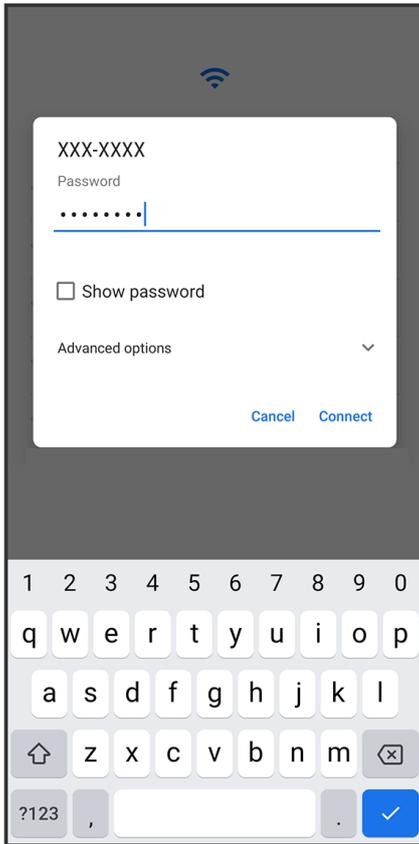


- To skip Wi-Fi settings, select **Set up offline**. Continue by following onscreen instructions.
- To skip Wi-Fi settings with USIM Card inserted, select **Use mobile network for setup/Set up offline**. Continue by following onscreen instructions.

## 4

---

Follow onscreen instructions



- If Wi-Fi network selection screen appears, select Wi-Fi network to connect to again.
- If USIM Card is inserted, proceed to step **6**.

## 5

---

Download eSIM following onscreen instructions



### Scan QR code from network

If your network provider gave you a QR code, scan it now by keeping the code centered in the box

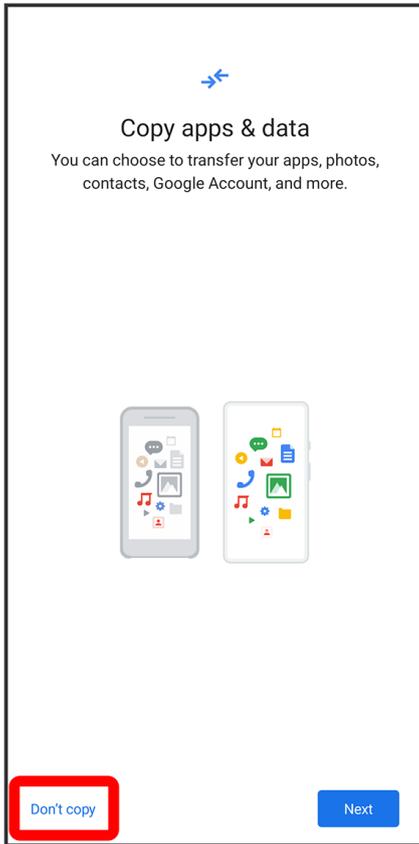


[Need help?](#)

6

---

Don't copy

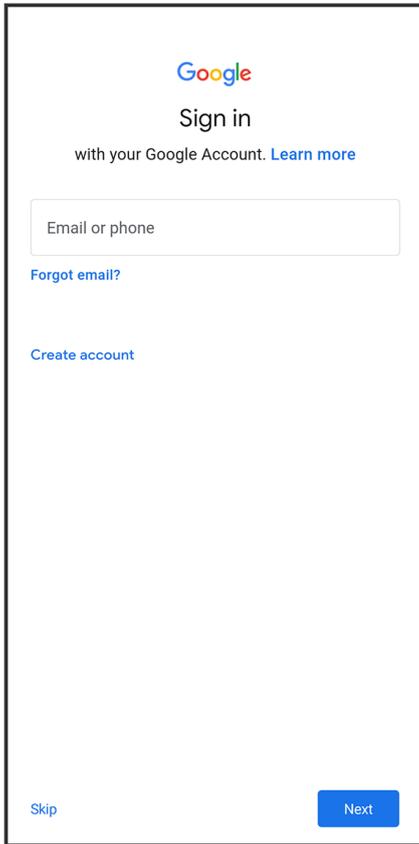


- Tap **Next** to copy data from another mobile. Follow onscreen instructions.

## 7

---

Follow onscreen instructions



- For details on Google accounts, see "Setting a Google Account."
- If not making Google account settings, Tap **Skip** → **Skip**.

8

---

Follow onscreen instructions



## Google Services

●●●●●●●●●●@gmail.com

Tap to learn more about each service, such as how to turn it on or off later. Data will be used according to Google's [Privacy Policy](#).

### Backup & storage



#### Back up to Google Drive ▼

Easily restore your data or switch devices at any time. Your backup includes apps, app data, call history, contacts, device settings (including Wi-Fi passwords and permissions), and SMS.



Your backups are securely encrypted and uploaded to Google. For some data, your device's screen lock PIN, pattern or password is used for enhanced protection.

### Location



#### Use location ▼

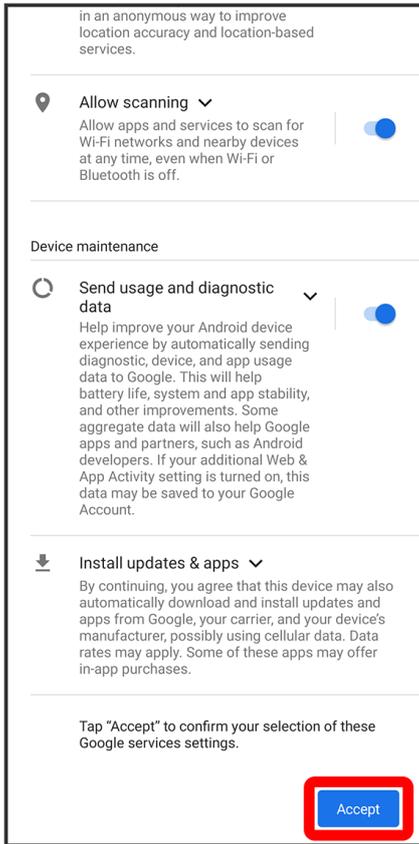
Allow apps and services with location permission to use your device's location. Google may collect location data periodically and use this data in an anonymous way to improve



More

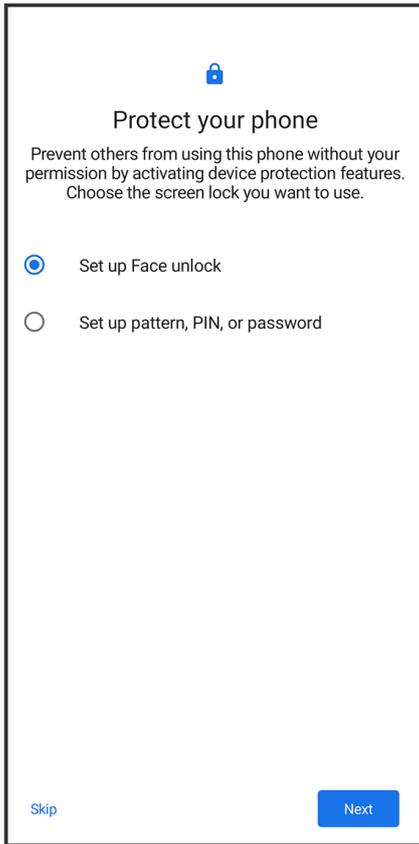
9

Accept



10

Follow onscreen instructions

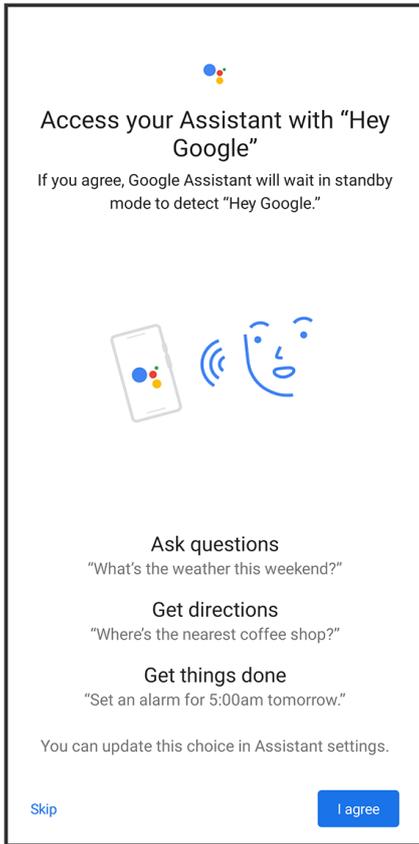


- If not setting a security method for Start Screen, Tap **Skip**.

11

---

Follow onscreen instructions



12

---

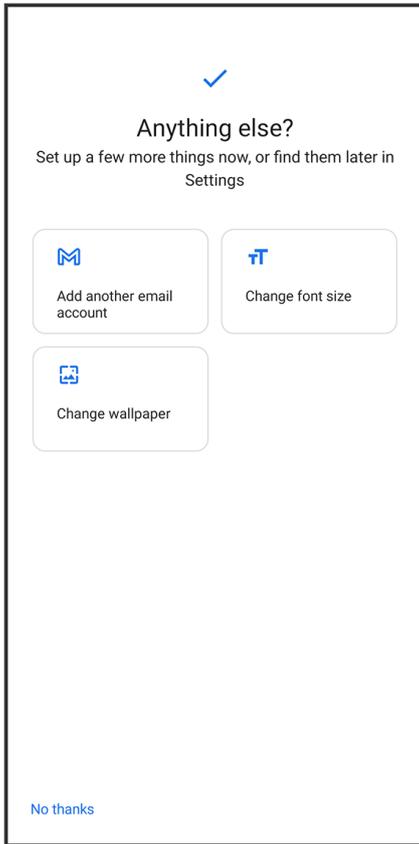
## Follow onscreen instructions

- Tap **Add a card** to save credit card information. Follow onscreen instructions.
- If not saving credit card information, Tap **Skip**.

13

---

## Follow onscreen instructions to make other settings

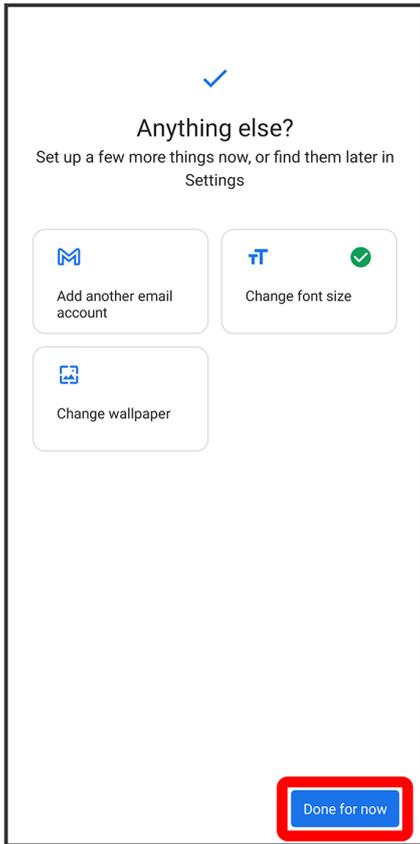


- If not making other settings, Tap **No thanks** to complete settings.

14

---

**Done for now**



 Settings are complete.

# Setting a Google Account

---

Use a Google account and get more convenience with Google services. A Google account is required to use some services or fully use some applications.

---

↓ [Creating a Google Account](#)

---

↓ [Logging In with a Google Account](#)

---

## Google Account Cautions

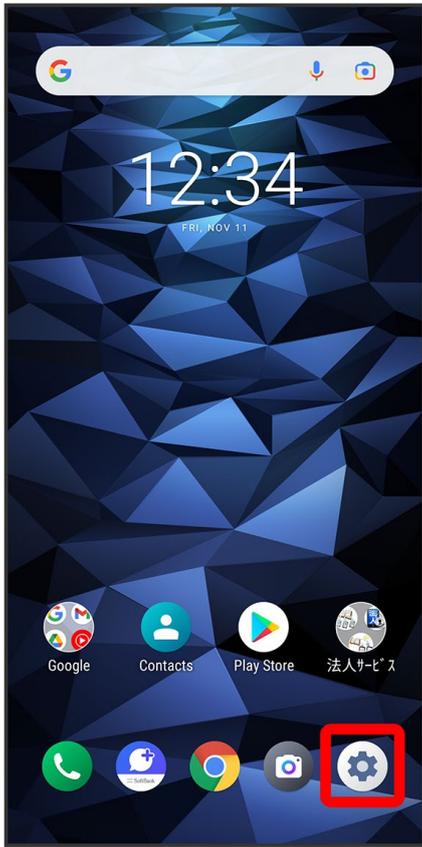
Be careful not to forget your Google account mail address or password.

## Creating a Google Account

1

---

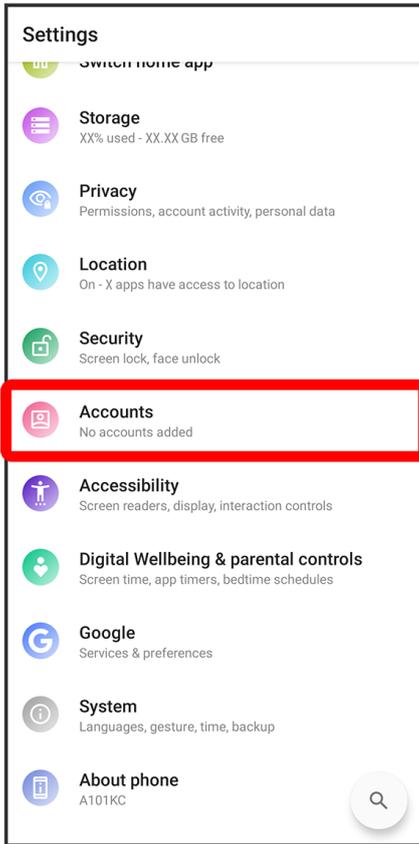
In Home Screen,  (Settings)



2

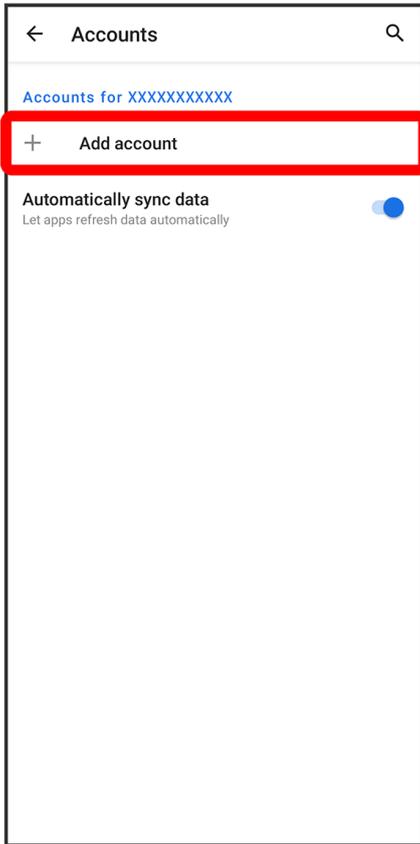
---

Accounts



3

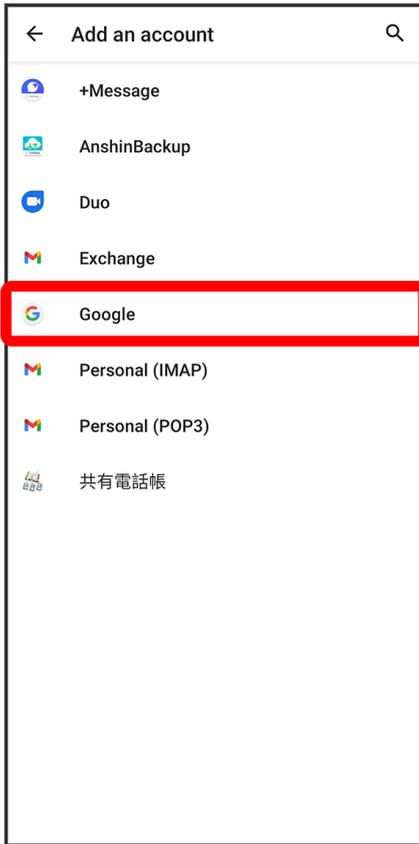
Add account



4

---

Google

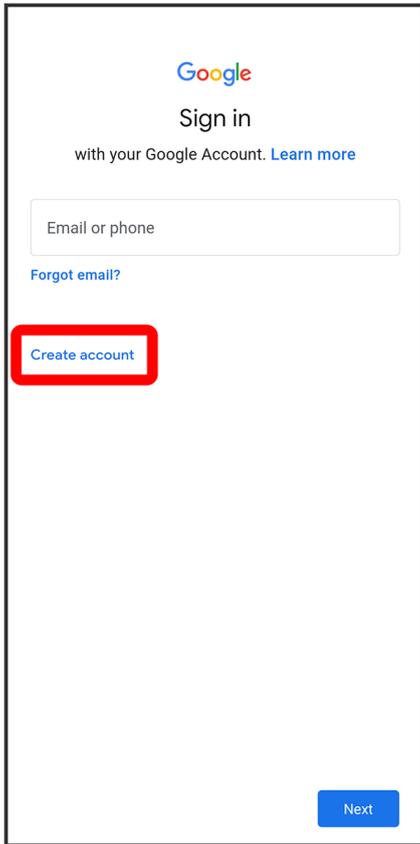


 Window for logging in to a Google account opens.

5

---

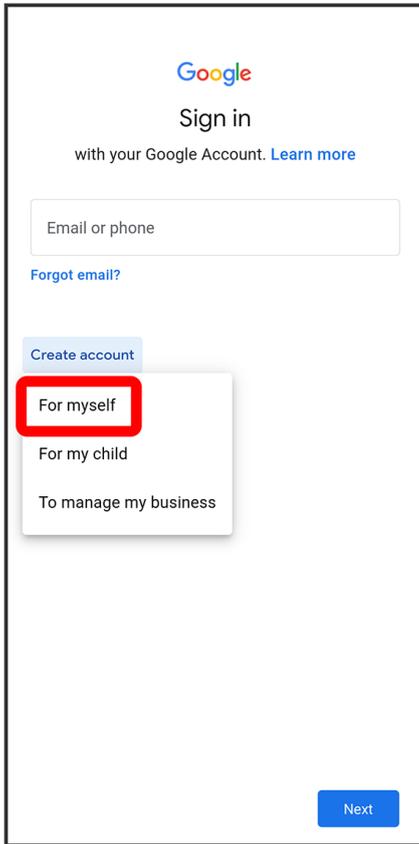
Create account



6

---

For myself

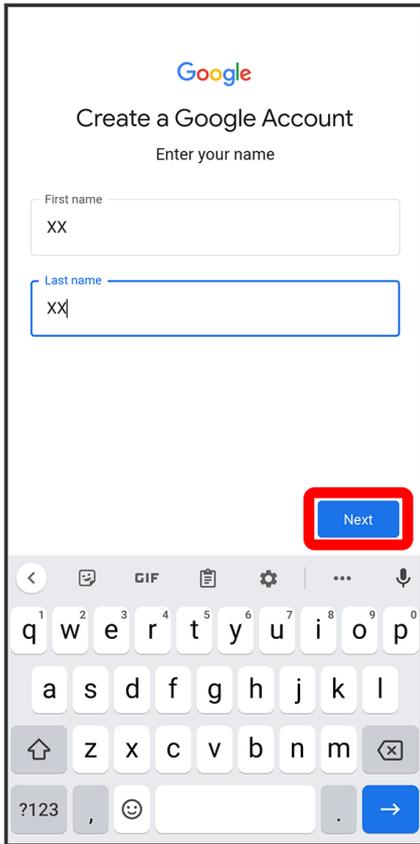


- To create an account for a child or business management, Tap **For my child/To manage my business** and follow onscreen instructions.

7

---

Enter first name → Enter last name → **Next**



8

Enter date of birth → Select gender → Next



### Basic information

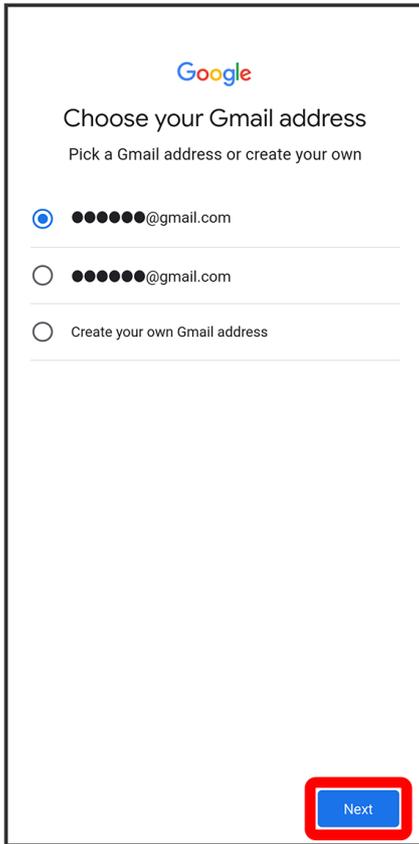
Enter your birthday and gender

Month XXXXXX ▾	Day XX	Year XXXX
Gender Rather not say ▾		

Next

9

Select username (mail address) → Next

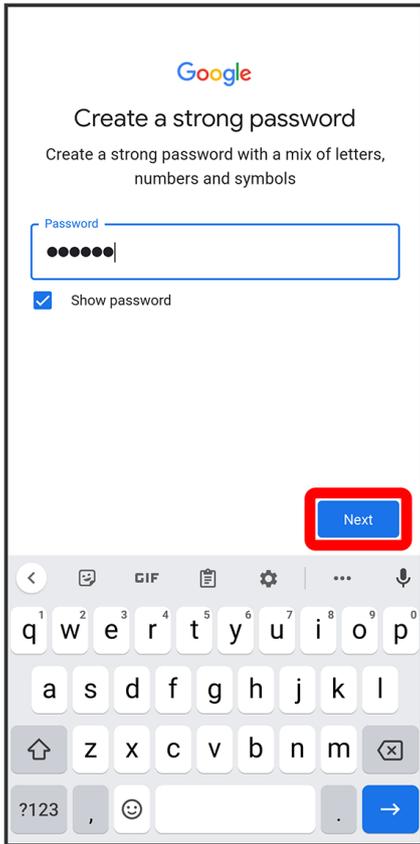


- To create a username (mail address) you prefer, Tap **Create your own Gmail address** → Enter username (mail address) → **Next**.

10

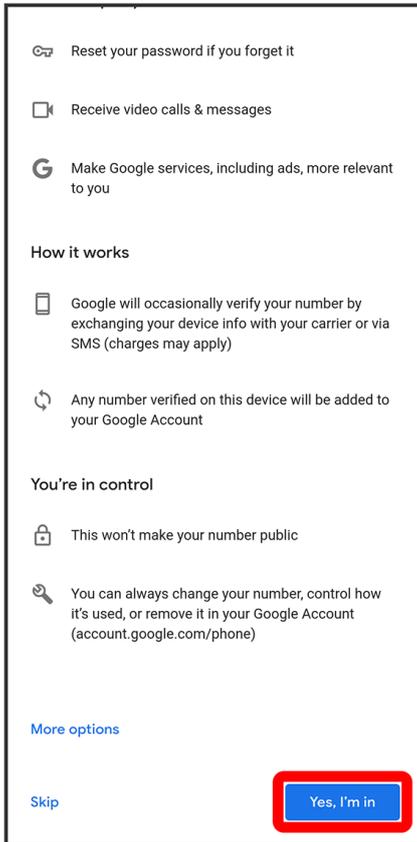
---

Enter password → **Next**



11

Yes, I'm in



- If not adding a phone number, Tap **Skip**.
- To add a phone number for security purposes only, Tap **More options**. Continue by following onscreen instructions.

12

Next



## Review your account info

You can use this Gmail address to sign in later

XX XX  
●●●●●●@gmail.com

Next

13

---

Check the privacy policy and terms of use, then **I agree**

- Help our services deliver more useful, customized content such as more relevant search results;
- Improve the quality of our services and develop new ones;
- Deliver personalized ads, depending on your account settings, both on Google services and on sites and apps that partner with Google;
- Improve security by protecting against fraud and abuse; and
- Conduct analytics and measurement to understand how our services are used. We also have partners that measure how our services are used.  
[Learn more](#) about these specific advertising and measurement partners.

#### Combining data

We also combine this data among our services and across your devices for these purposes. For example, depending on your account settings, we show you ads based on information about your interests, which we can derive from your use of Search and YouTube, and we use data from trillions of search queries to build spell-correction models that we use across all of our services.

#### You're in control

Depending on your account settings, some of this data may be associated with your Google Account and we treat this data as personal information. You can control how we collect and use this data now by clicking "More Options" below. You can always adjust your controls later or withdraw your consent for the future by visiting My Account ([myaccount.google.com](http://myaccount.google.com)).

[More options](#) ▾

I agree

14

---

Follow onscreen instructions



## Google Services

●●●●●●@gmail.com

Tap to learn more about each service, such as how to turn it on or off later. Data will be used according to Google's [Privacy Policy](#).

### Backup & storage



#### Back up to Google Drive ▼

Easily restore your data or switch devices at any time. Your backup includes apps, app data, call history, contacts, device settings (including Wi-Fi passwords and permissions), and SMS.



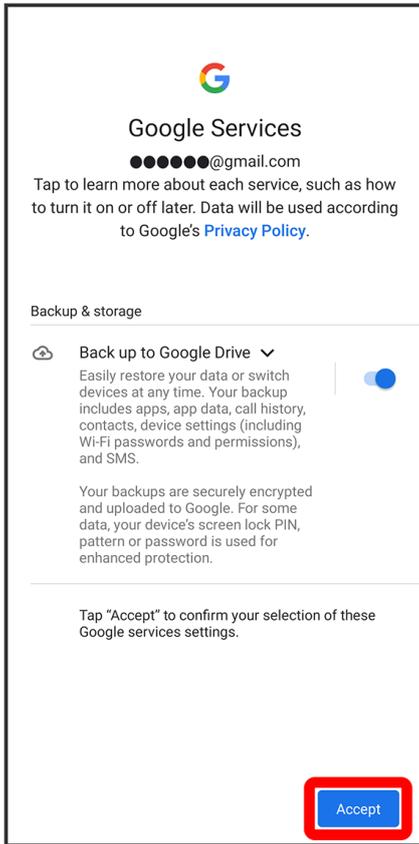
Your backups are securely encrypted and uploaded to Google. For some data, your device's screen lock PIN, pattern or password is used for enhanced protection.

Tap "Accept" to confirm your selection of these Google services settings.

Accept

15

Accept

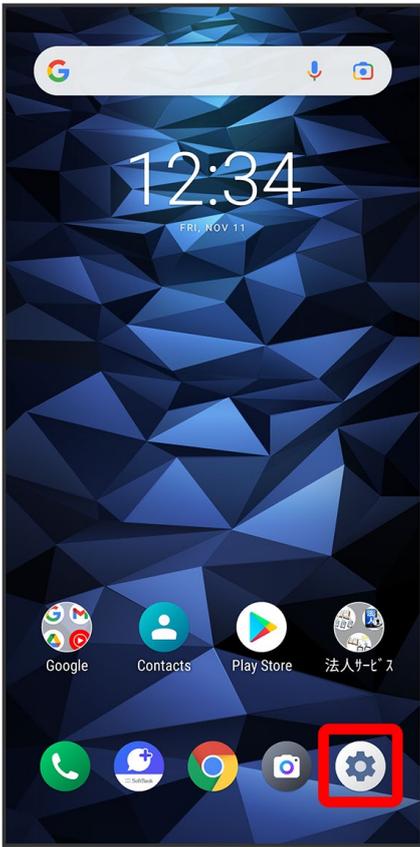


 Account is created.

## Logging In with a Google Account

1

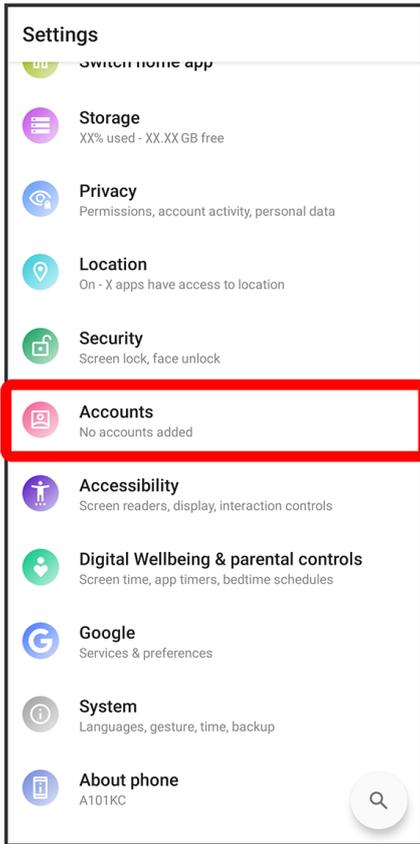
In Home Screen,  (Settings)



2

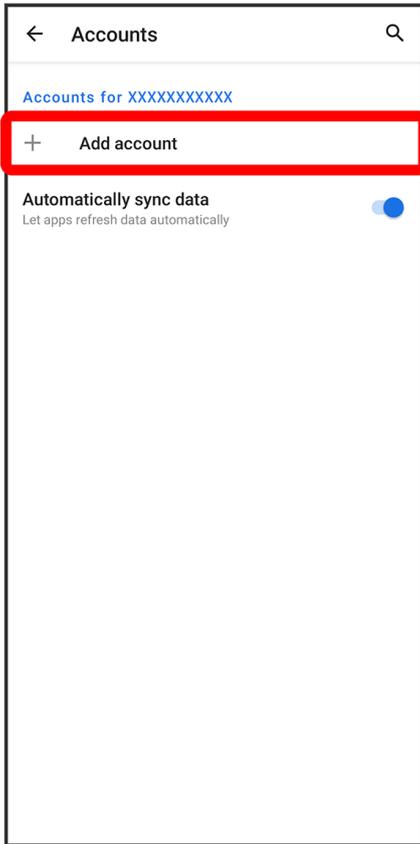
---

Accounts



3

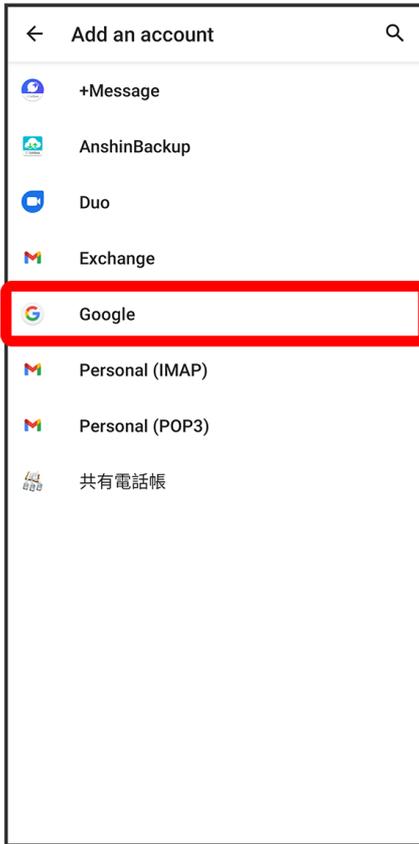
Add account



4

---

Google



 Window for logging in to a Google account opens.

5

---

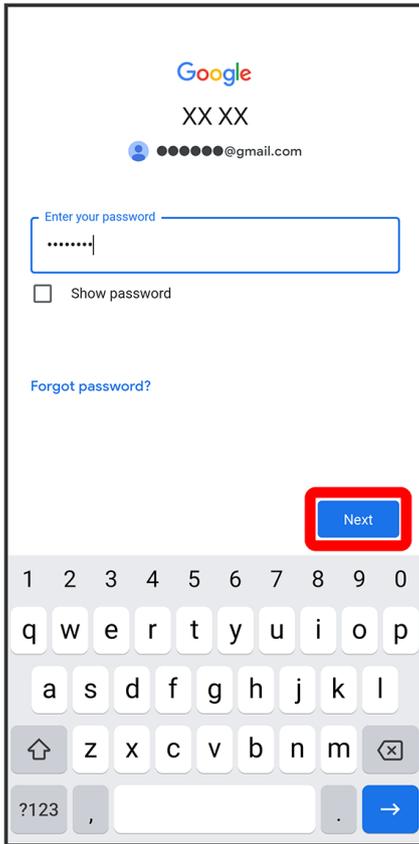
In window for logging in to a Google account, enter mail address or phone number 

Next



6

Enter password → Next



## 7

### Follow onscreen prompts

 You are logged in to your Google account.

# Waking Handset from Sleep

---

Display goes out after a set period of inactivity. Alternatively, Press Power Key to enter sleep manually. This saves battery power and prevents accidental Touchscreen operation.

---

↓ Sleep

---

↓ Unlocking Start Screen

---

## Sleep

Display goes out after a set period of inactivity to save power (sleep). Touchscreen becomes inoperative and prevents accidental operation.

- Press Power Key while Display is on to enter sleep manually.



### If Handset Enters Sleep while Music Playing

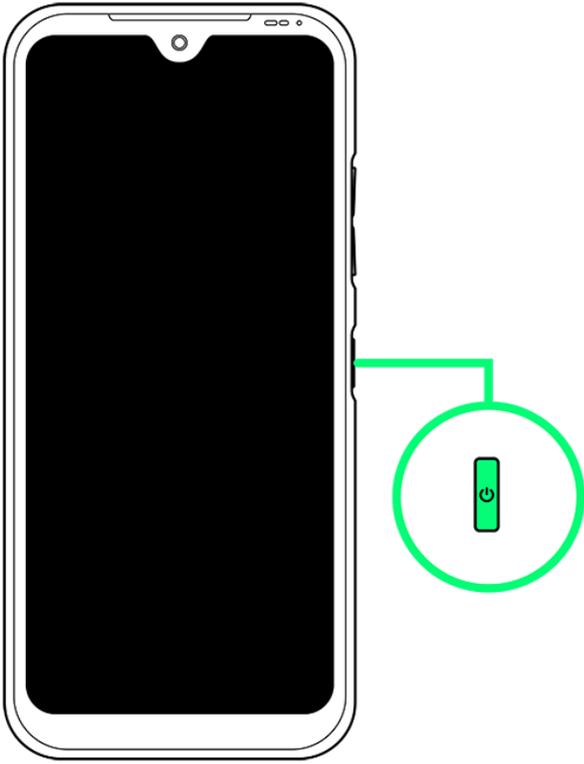
Music continues to play. After pressing Power Key while Display is off (sleep), operation panel appears in Start Screen (operation depends on application being used).

## Unlocking Start Screen

1

---

In Sleep mode, Press Power Key

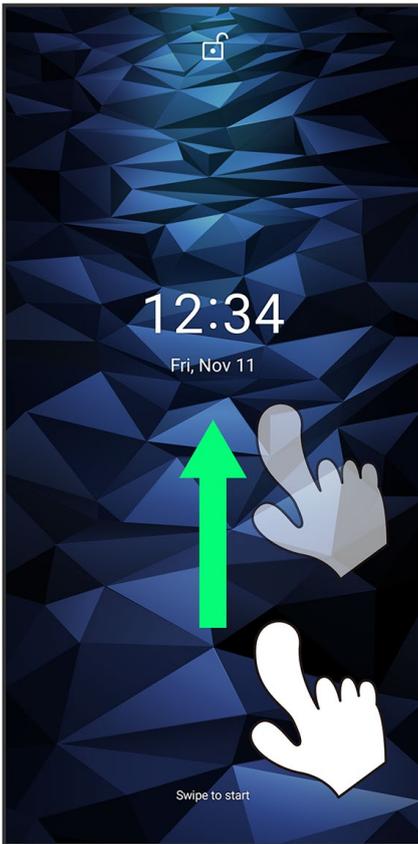


🚩 Start Screen appears.

2

---

Flick screen



 Start Screen is unlocked.

- If Pattern / PIN / Password is set for Start Screen, follow onscreen instructions to unlock.
- Security method for Start Screen can be changed. See "Security Settings" for the security method.
- If you register your face data, Start Screen can be unlocked by auto face authentication when Screen is turned on.

# Basic Operation

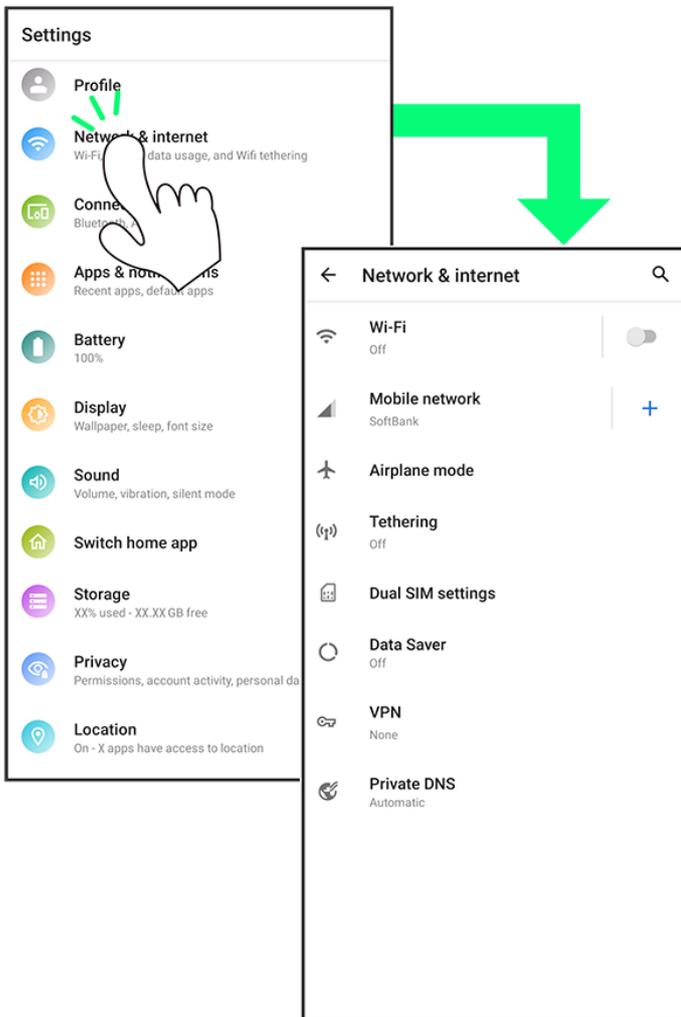
↓ Selecting Options and Navigating Screens

↓ Menu Operations

## Selecting Options and Navigating Screens

Tap items, icons, onscreen keys, etc. to open assigned items.

■ Tap  to go back to previous screen.



## Menu Operations

Tap  for available settings and items.



Screens may also have settings and items that are available by Touching & Holding Display.



# Using Touchscreen

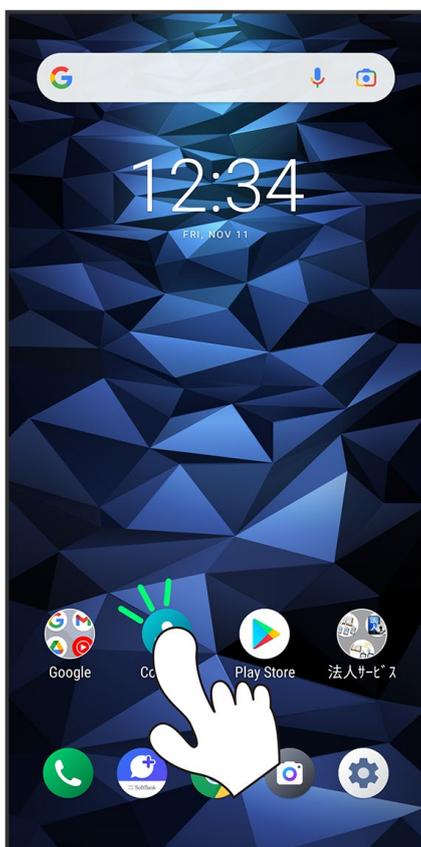
---

Handset uses a touchscreen-type Display. Operate with your fingers on Display.

- ↓ Tap
- ↓ Touch & Hold
- ↓ Drag
- ↓ Swipe/Flick
- ↓ Pinch/Spread

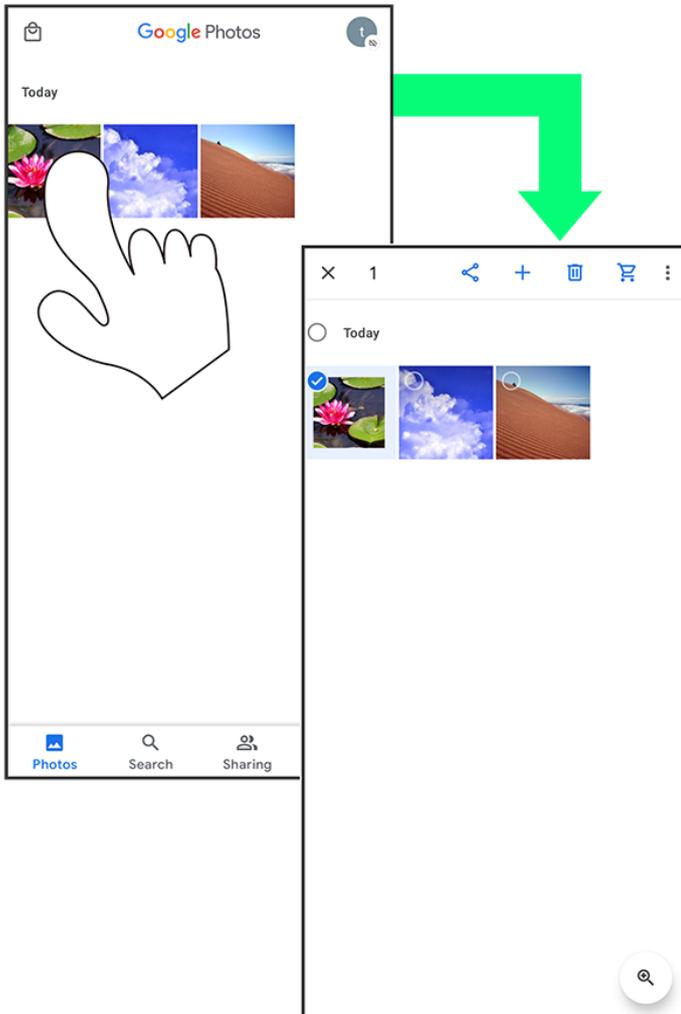
## Tap

Contact Display lightly and briefly.



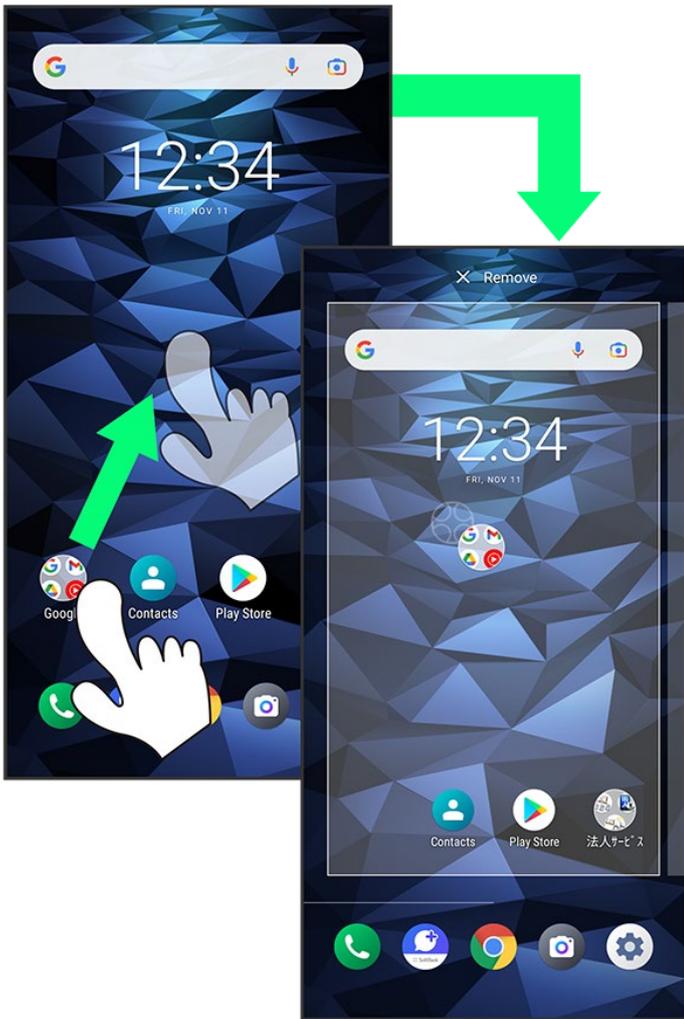
# Touch & Hold

Contact Display lightly; release finger when screen changes.



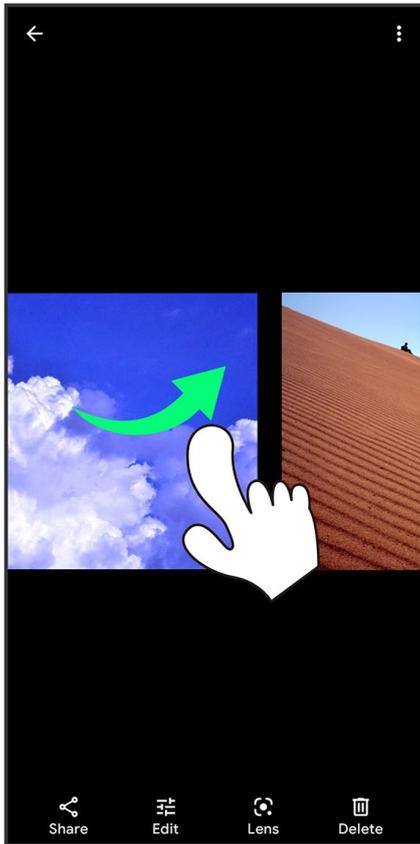
# Drag

Touch icon or other item lightly, move it where desired, and release finger.



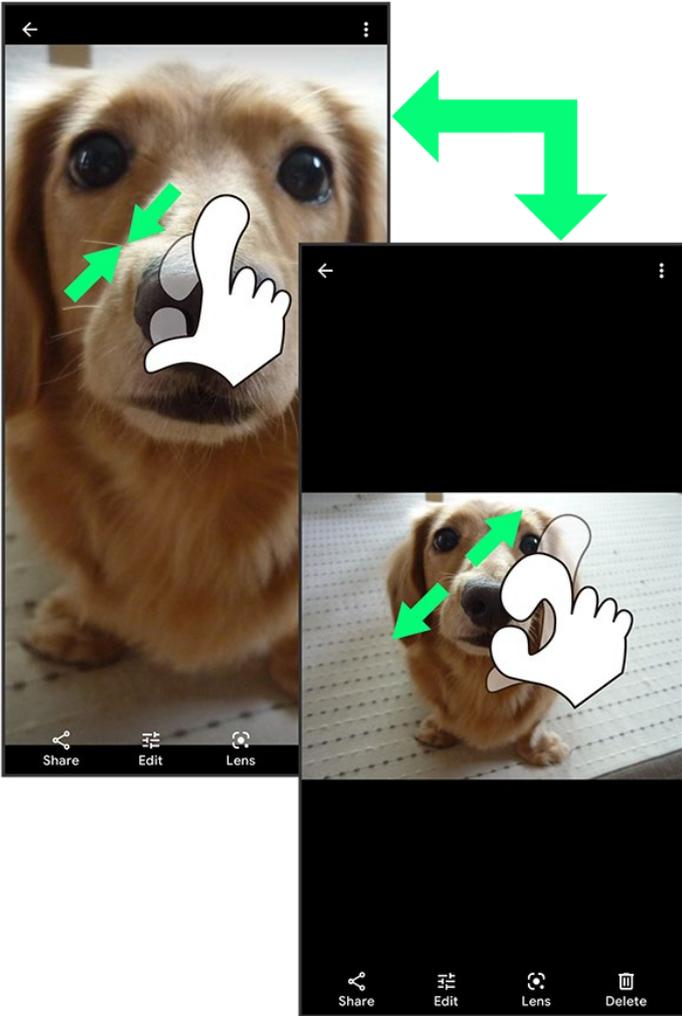
## Swipe/Flick

Contact Display lightly, then brush screen up/down or left/right.



## Pinch/Spread

Contact Display lightly, then close/widen fingers.



# Silent Mode

---

Mute ringtones and other handset sounds to avoid disturbing others around you.

---

↓ [Using Silent Mode \(Vibrate\)](#)

---

↓ [Using Silent Mode \(Mute\)](#)

---

↓ [Using Silent Mode \(Drive\)](#)

---

## Silent Mode Cautions

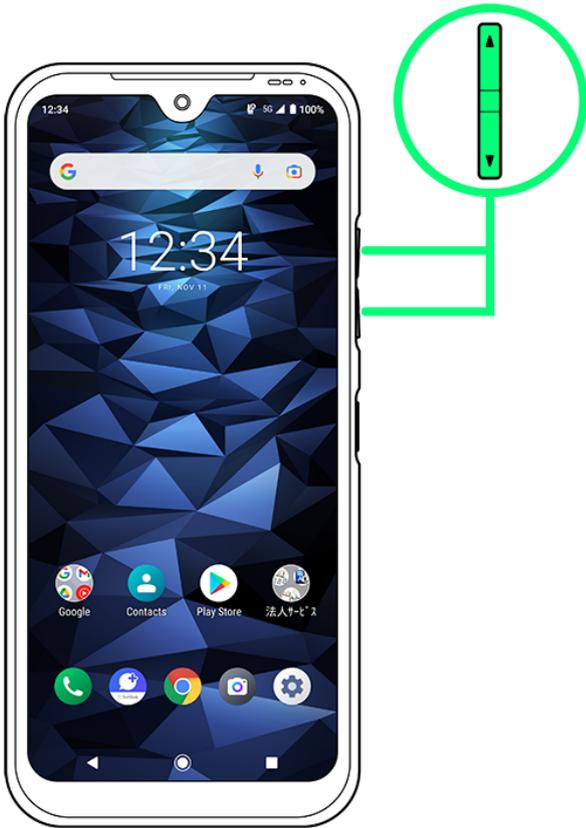
Camera shutter, video start/stop tones, Alarm, video/music audio during calls sound when Silent mode is set to vibrate/mute. In drive mode, Alarm and media audio (movie/music) are muted.

## Using Silent Mode (Vibrate)

1

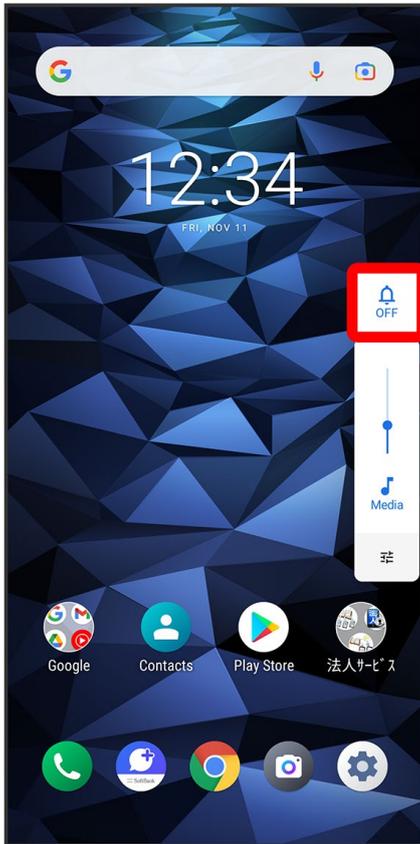
---

Press Volume Up/Down Key



2

While volume adjust bar appears,  (OFF)



 Icon changes to  (vibrate), and handset enters Silent mode (vibrate).

## Using Silent Mode (Vibrate)

### From Quick Settings

Enter Silent mode (vibrate) from Quick Settings.

Flick Status Bar down using two fingers   (OFF)

### Exiting Silent Mode (Vibrate)

Press Volume Up/Down Key  While volume adjust bar appears,  (Vibrate)

  (Mute)   (Drive)

 Icon changes to  (OFF), and handset enters Silent mode.

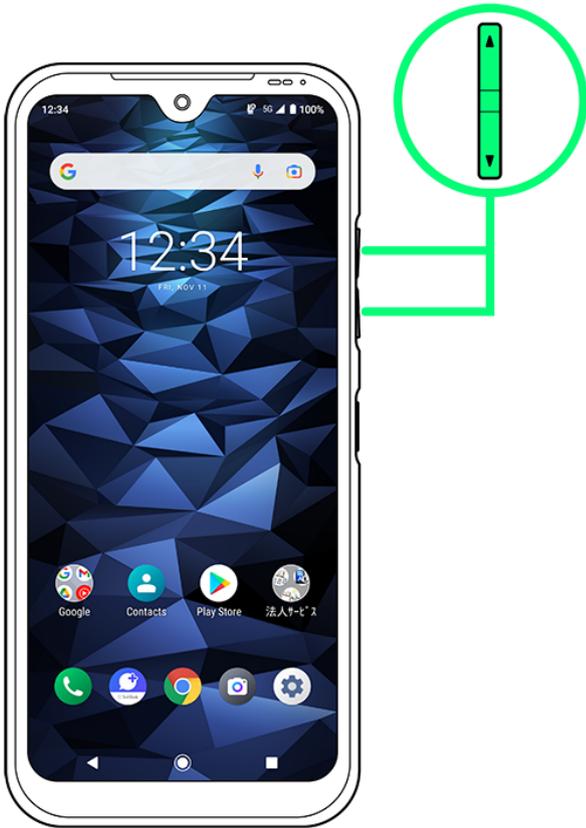
## Using Silent Mode (Mute)

1

Press Volume Up/Down Key

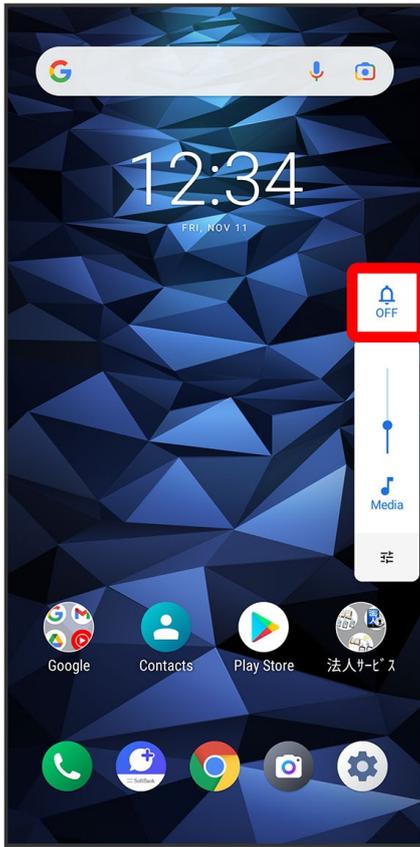
10/25

Basic Operations



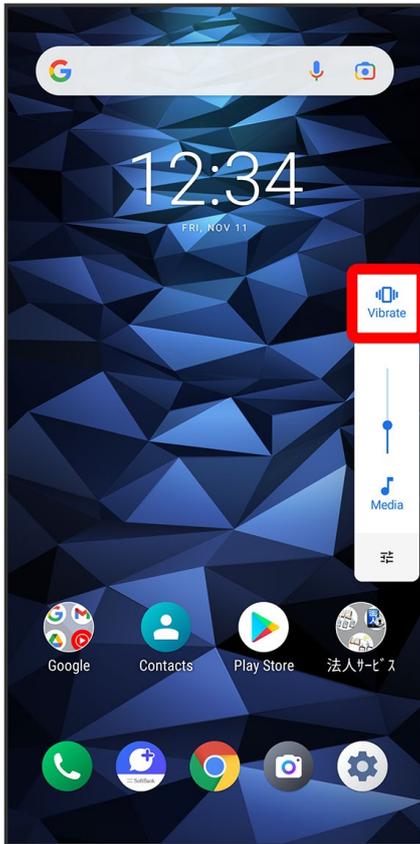
2

While volume adjust bar appears,  (OFF)



3

While volume adjust bar appears,  (Vibrate)



 Icon changes to  (Mute), and handset enters Silent mode.

## Using Silent Mode (Mute)

### From Quick Settings

Enter Silent mode (mute) from Quick Settings.

Flick Status Bar down using two fingers   (OFF)   (Vibrate)

### Exiting Silent Mode (Mute)

Press Volume Up/Down Key  While volume adjust bar appears,  (Mute)

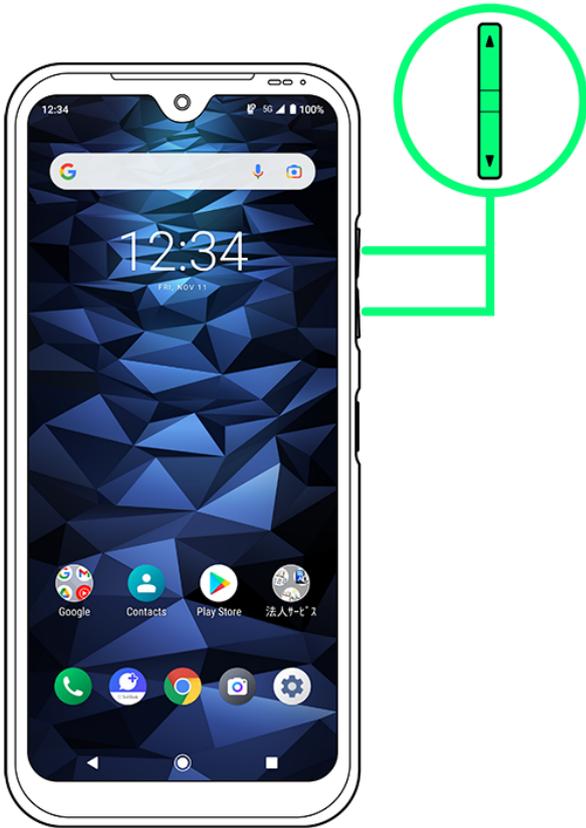
  (Drive)

 Icon changes to  (OFF), and handset enters Silent mode.

## Using Silent Mode (Drive)

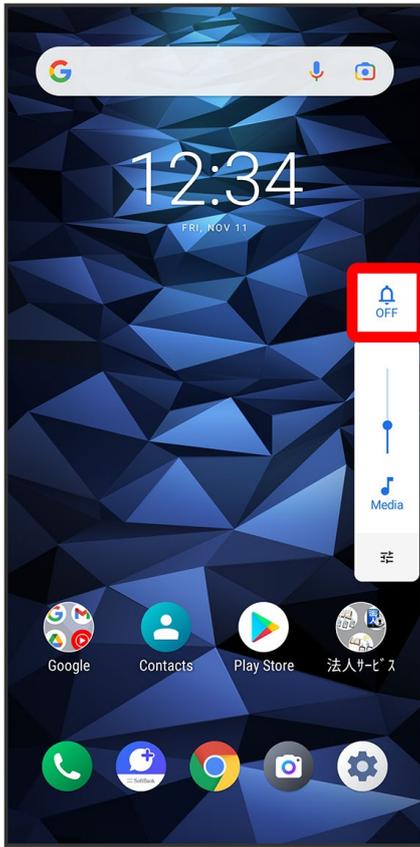
1

Press Volume Up/Down Key



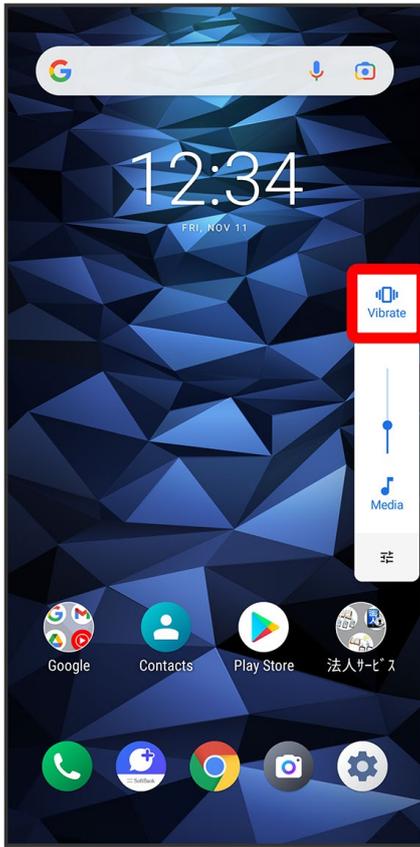
2

While volume adjust bar appears,  (OFF)



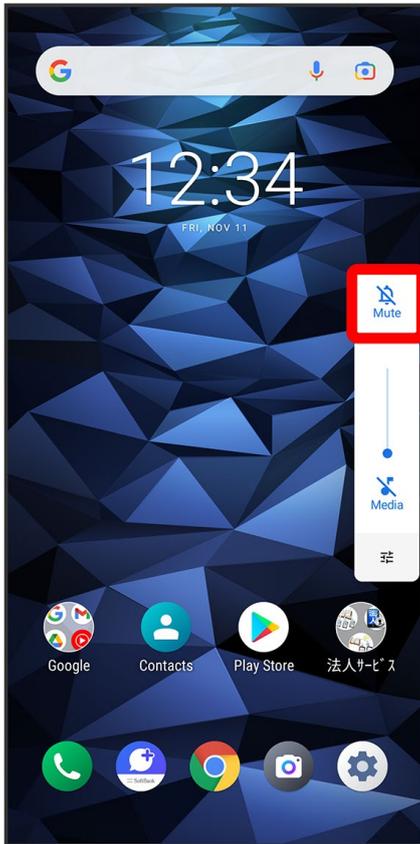
3

While volume adjust bar appears,  (Vibrate)



4

While volume adjust bar appears,  (Mute)



 Icon changes to  (Drive), and handset enters Silent mode (Drive).

## Using Silent Mode (Drive)

### From Quick Settings

Enter Silent mode (Drive) from Quick Settings.

Flick Status Bar down using two fingers   (OFF)   (Vibrate)   (Mute)

### Exiting Silent Mode (Drive)

Press Volume Up/Down Key  While volume adjust bar appears,  (Drive)

 Icon changes to  (OFF), and handset enters Silent mode.

# Airplane Mode

---

Disable all functions that emit signals. Handset remains powered on.

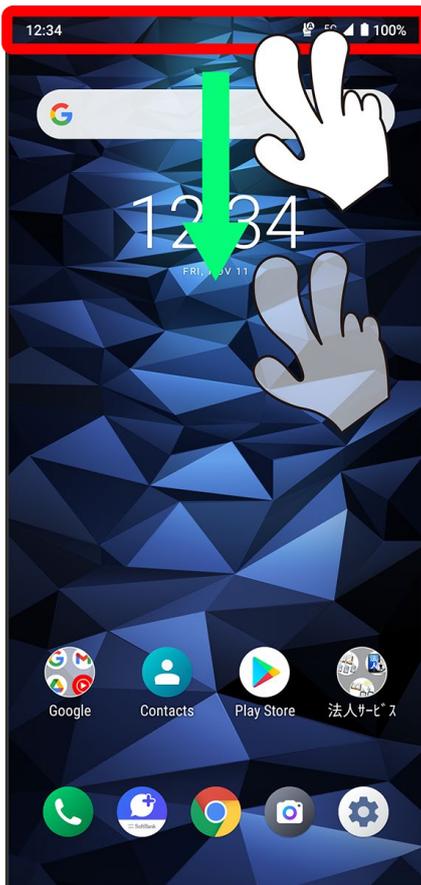
↓ [Using Airplane Mode](#)

---

## Using Airplane Mode

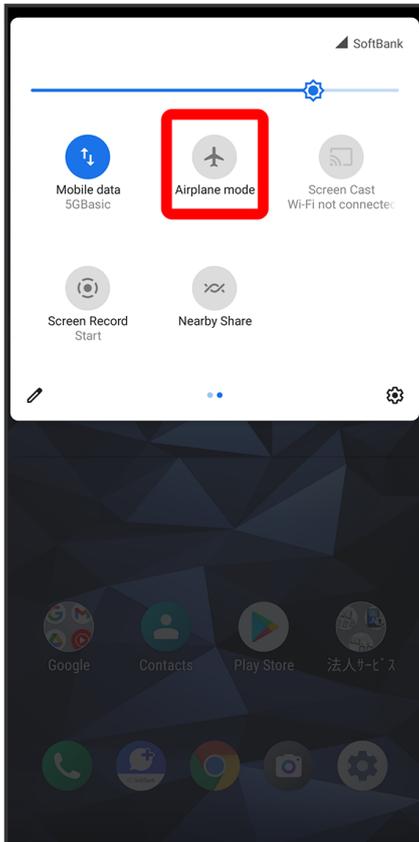
1

Flick Status Bar down using two fingers



 Quick Settings open.

Flick Quick Settings left   (Airplane mode)



 Handset is in Airplane mode.

- Use same operation again while in Airplane mode to cancel.

# Text Entry

---

↓ [Keyboards](#)

↓ [QWERTY Keyboard Layout](#)

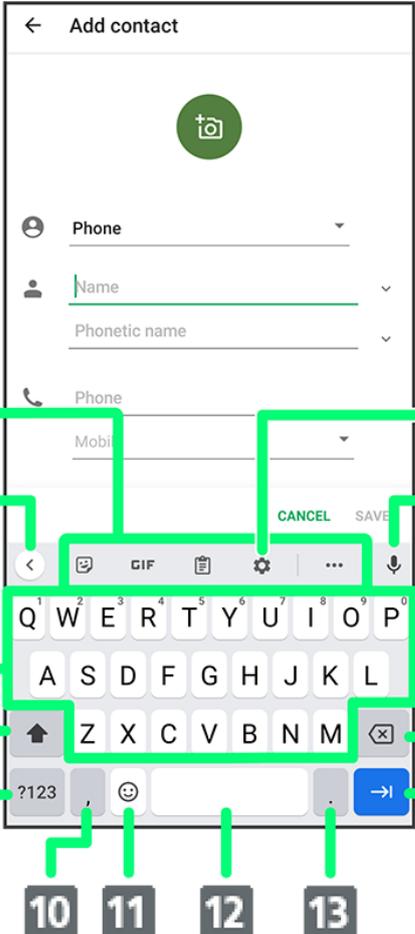
↓ [Switching Keyboards](#)

## Keyboards

Use onscreen keyboards for text entry.

- To switch between keyboards, Tap  in keyboard  Languages  English (US)   
QWERTY/Handwriting/QWERTZ/AZERTY/Dvorak/Colemak/PC/Morse code ()  Done.
- To hide keyboard, Tap .

## QWERTY Keyboard Layout



The diagram shows a mobile device screen with a QWERTY keyboard overlay. The keyboard is annotated with 13 numbered callouts:

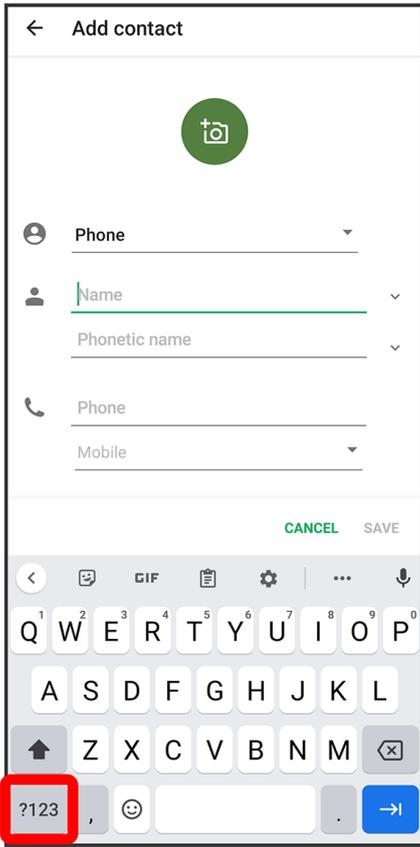
- 1: Points to the top row of keys (Q, W, E, R, T, Y, U, I, O, P).
- 2: Points to the top toolbar (back, emoji, GIF, clipboard, settings, voice input).
- 3: Points to the second row of keys (A, S, D, F, G, H, J, K, L).
- 4: Points to the third row of keys (Shift, Z, X, C, V, B, N, M, Delete).
- 5: Points to the bottom row of keys (Shift, ?123, space, comma, period, apostrophe, double quote, backslash, forward slash, equals, greater than, less than, asterisk, hash, tilde, backspace).
- 6: Points to the settings gear icon in the toolbar.
- 7: Points to the voice input microphone icon in the toolbar.
- 8: Points to the delete key (X).
- 9: Points to the enter/return key (blue arrow).
- 10: Points to the ?123 key.
- 11: Points to the emoji key (smiley face).
- 12: Points to the space key.
- 13: Points to the comma/semicolon key.

- ① Shortcuts for frequently used functions (Toolbar)
- ② Show/Hide Toolbar
- ③ Enter characters
- ④ Toggle uppercase/lowercase
- ⑤ Switch to number/symbol keyboard
- ⑥ Show settings menu
- ⑦ Activate voice input
- ⑧ Delete character to left of cursor
- ⑨ Insert line break or move to next entry field ; confirm current characters
- ⑩ Enter a ","; Long Touch for settings menu / enable One-handed mode
- ⑪ Enter emoji / stickers / GIFs / emoticons
- ⑫ Enter space
- ⑬ Enter a "." ; Long Touch for symbols

## Switching Keyboards

1

In a text entry window, Tap 



 Keyboard switches.

# Updating Software

---

Check whether updates are required via the Internet, and update as required. Checking and performing available software update is free.

---

## Updating Software

---

### Before Updating Software

Saved data may be lost depending on condition of handset (malfunctioning, damaged, water seepage, etc.). It is recommended that you back up important data before updating software. SoftBank Corp. is not responsible for damages from loss of data.

### Software Update Cautions

#### During Update

Handset cannot be used until software is updated. It may take time to update software.

When a device is running software update, don't remove a USIM card from the device or turn its power off. Doing so can cause failure of the update and result in the device that may be inoperable or malfunction. If the device is inoperable or malfunctions, contact Customer Service.

#### Signal during Update

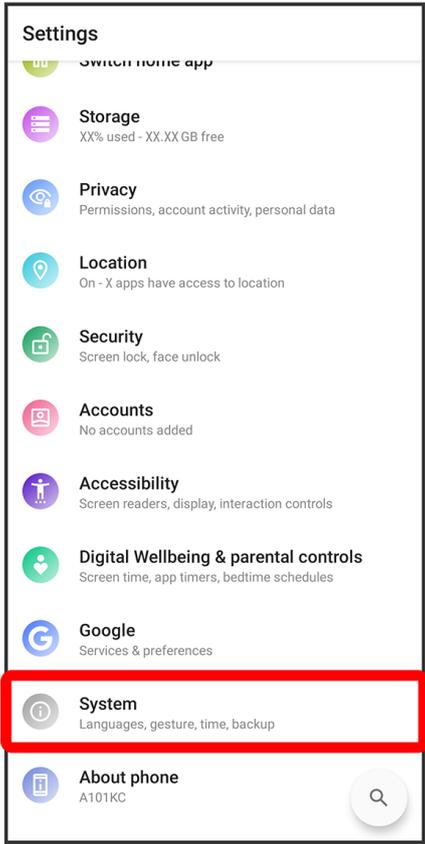
Operate handset where signal reception is good and without changing location. Also operate with adequate battery charge. Signal becoming weak or Battery becoming low during an update may cause an update failure. An update failure may disable handset.

## Updating Software

1

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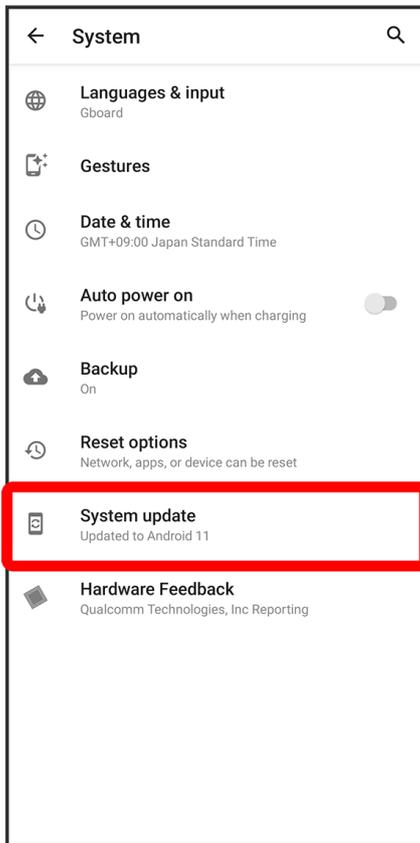
In Home Screen,  (Settings)  **System**



2

---

## System update



3

Follow onscreen prompts

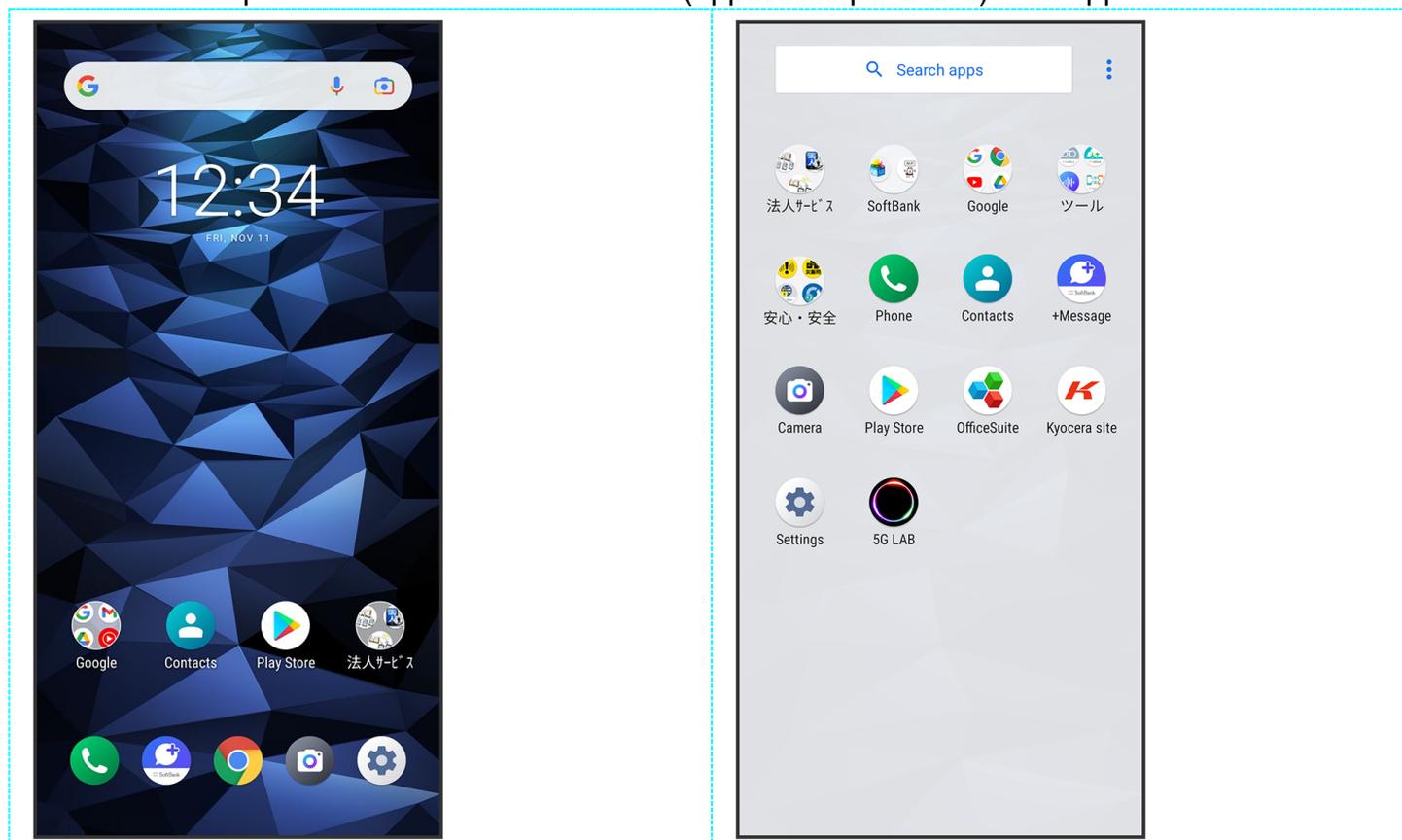
 Software update starts.

# Handset Screens

- ↓ Home Screen & Apps Menu
- ↓ Home Screen Layout
- ↓ Toggling Home Screen Sheets
- ↓ Navigation Bar
- ↓ Portrait Orientation & Landscape Orientation
- ↓ Multi-Window
- ↓ Capturing Screenshots

## Home Screen & Apps Menu

Most handset operations start in Home Screen (appears at power on) or in Apps Menu.



# Home Screen Layout

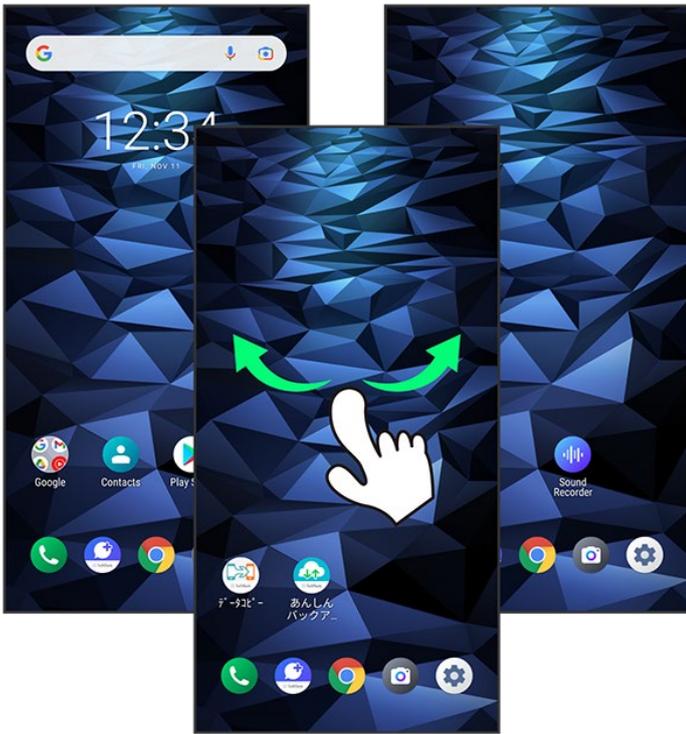


Part	Description
<b>1</b> Status Bar	Flick down for Notifications Window. Flick down using two fingers for Quick Settings.
<b>2</b> Standby area	Place application shortcuts, folders, widgets freely.
<b>3</b> Quick launch area	Tap an icon to launch application or function. Customize Home Screen with application shortcuts, widgets, and folders.
<b>4</b> Navigation Bar	Tap icons to access functions.

# Toggling Home Screen Sheets

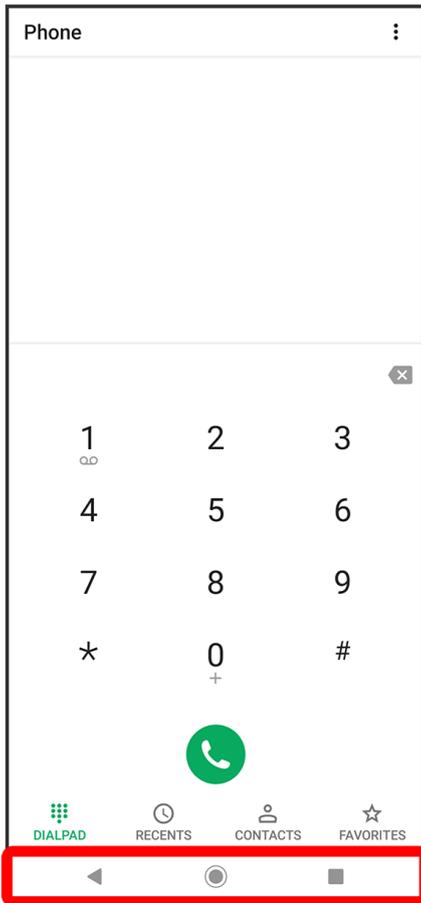
Flick Home Screen left/right to toggle sheets.

- In any Home Screen sheet, Tap  to return to Home Screen top sheet.



## Navigation Bar

Tap icons on Navigation Bar (Display bottom) for the following functions/operations.



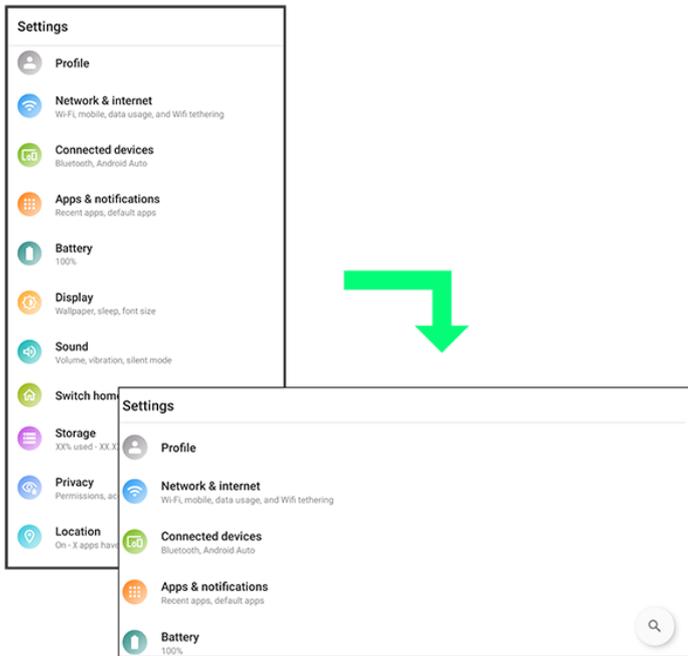
Part	Description
 (Back)	Return to previous screen. Appears as  for onscreen keyboard; Tap to close keyboard.
 (Home)	Return to Home Screen. Touch & Hold for Google Assistant.
 (Recent apps)	Open listing of recently used applications and activate or delete applications.
 <sup>1</sup> (rotate sideways) /  <sup>1</sup> (rotate upright)	The screen changes to portrait/landscape orientation.

<sup>1</sup> Appears when **Auto-rotate screen** is disabled and handset is rotated upright/sideways.

## Portrait Orientation & Landscape Orientation

When handset is rotated sideways,  appears on Navigation Bar. Tap  to change screen to landscape orientation. To change to portrait orientation, rotate handset upright and Tap . When **Auto-rotate screen** is enabled and handset is rotated sideways, screen automatically changes to landscape orientation.

- Depending on the current screen, the orientation may not change even by changing handset orientation.



## Multi-Window

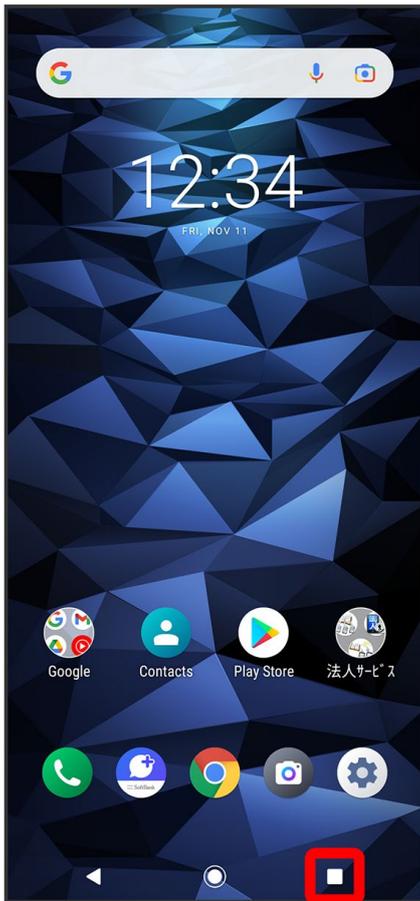
Split screen to view and operate 2 applications.

Activate the 2 applications beforehand. Viewing and operating  (Contacts) and  (Phone) is described as an example.

- Multi-Window is unavailable with some applications.

1



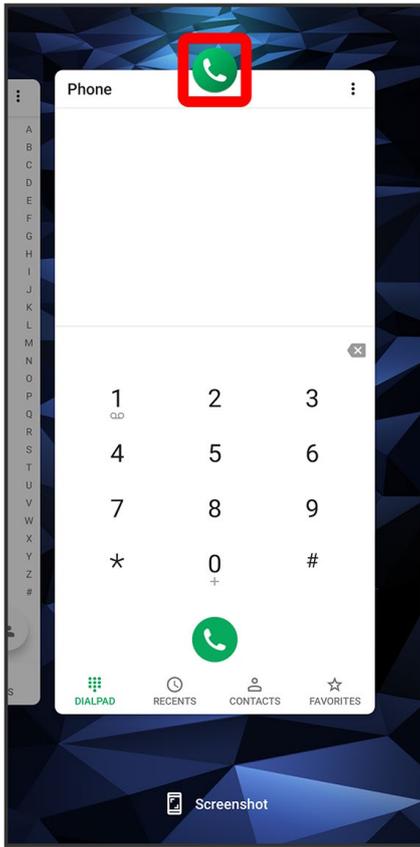


 History of recently used applications opens.

2

---

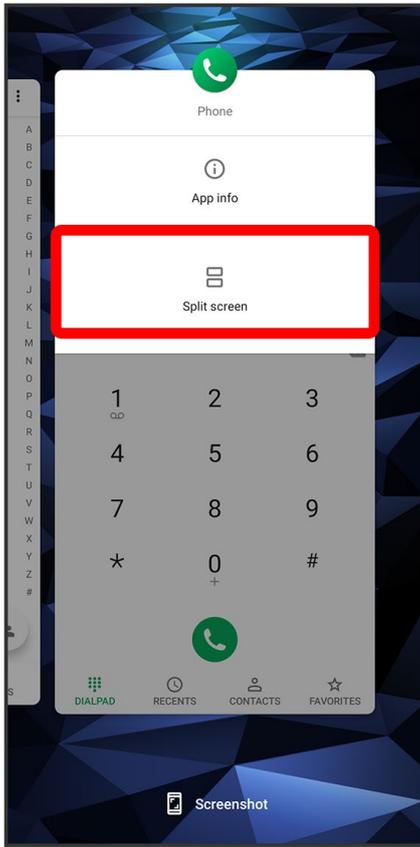
Tap application to use



3

---

Split screen

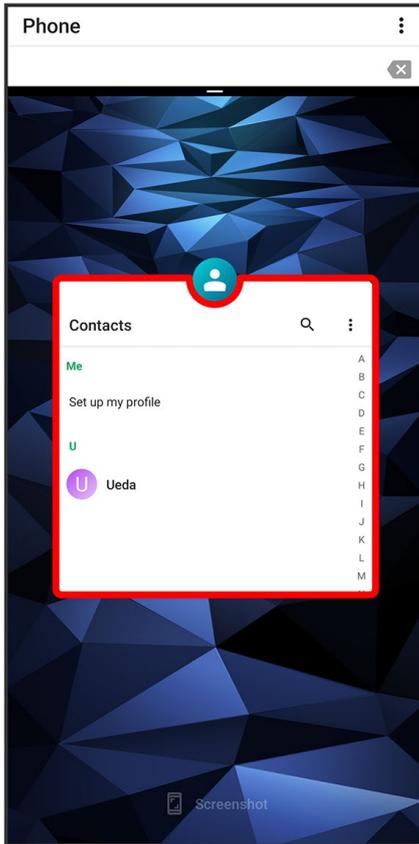


 Multi-Window opens, and application appears at top of Display.

4

---

From application history at bottom of Multi-Window, Tap next application



🚩 Tapped application opens.

## + Multi-Window Operations

### Switching between Applications

🗑️➡️ Tap application

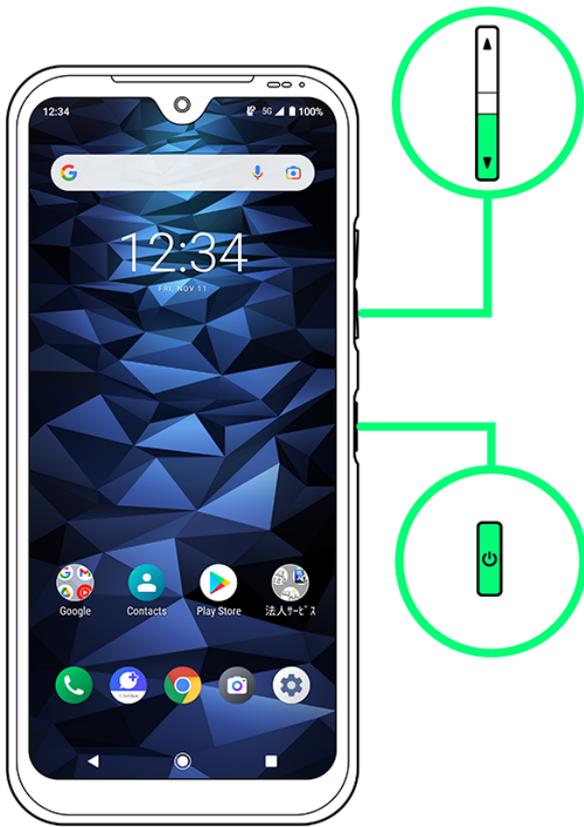
- Activate application beforehand.

### Exiting Multi-Window

Click pane bar (  ) up or down

## Capturing Screenshots

Press Power Key and Volume Down Key at the same time.



- Alternatively, Long Press Power Key → Screenshot or  → Screenshot.
- View captured screenshots in  (Photos), etc.
- Screenshot capture may not work depending on the application or function.

# Status Bar

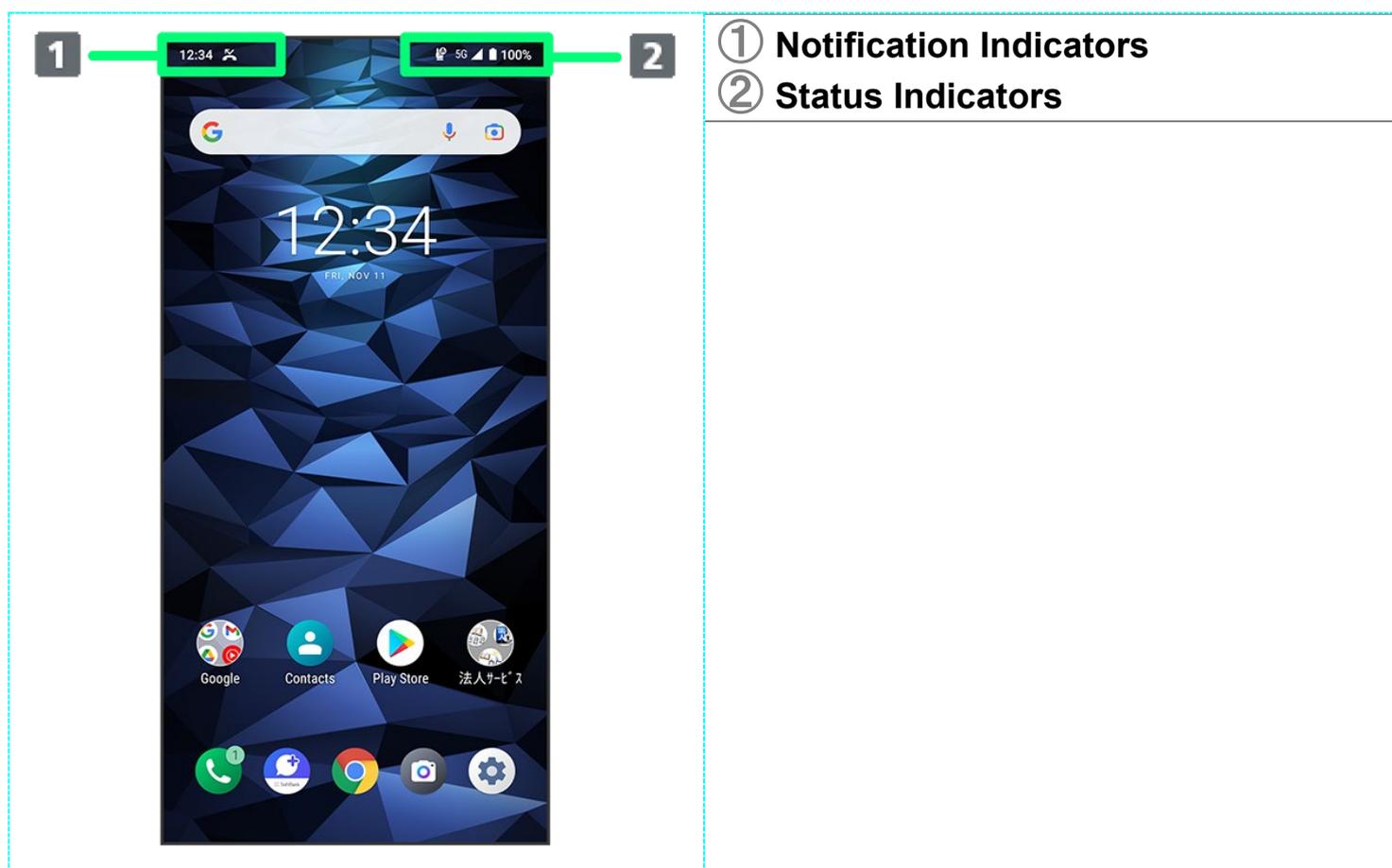
Status Bar appears at the top of Display. Notification Indicators for new mail, etc. and Status Indicators for handset appear here.

↓ [Status Bar Layout](#)

↓ [Main Notification Indicators](#)

↓ [Main Status Indicators](#)

## Status Bar Layout



## Main Notification Indicators

Notification Indicators appearing in Status Bar include the following.

Indicator	Description
	New Gmail™
	New Text Message (SMS)/+Message
	New Message (Auto Answering)
	Call Arriving/in Progress
	Missed Call
	New Message (Voicemail)
	Calendar Event Notification
	Snoozing/Unchecked Alarm
	Timer Running
	Stopwatch Running
	Urgent News
	Data Uploading
	Data Downloading
	Application Update Notification
	Sharing File via Bluetooth®
	Readying SD Card

## Main Status Indicators

Status Indicators appearing in Status Bar include the following.

Indicator	Description
	Auto Answering Set
	Bluetooth® Connected
	Silent Mode (Vibrate)
	Silent Mode (Mute)
	Silent Mode (Drive)
	5G <sup>1</sup> Data in Use
	4G LTE/4G <sup>2</sup> Data in Use
	3G Data in Use
	Wi-Fi Connected
	Signal Strength
	Roaming
	No Signal
	Airplane Mode
	Charge Battery
	Battery Charged

	Battery Charging
	Battery Care Mode
	Glove Touch Mode (Always On) Set
	Glove Touch Mode (Auto) Set
	Obtaining Location
	Alarm Set
	Talking Using Speaker

- 1 Even if "5G" appears on Display (upper part), 4G communication may be used, changing the icon to "4G."
- 2 Handset supports FDD-LTE (SoftBank 4G LTE) and AXGP (SoftBank 4G); indicator appears when handset is connected to either. Handset connects to SoftBank 4G first.

# Using Notifications Window

---

Flick Status Bar down to open Notifications Window. Open Notification Indicators to check details.

---

↓ [Opening Notifications Window](#)

---

↓ [Notifications Window Layout](#)

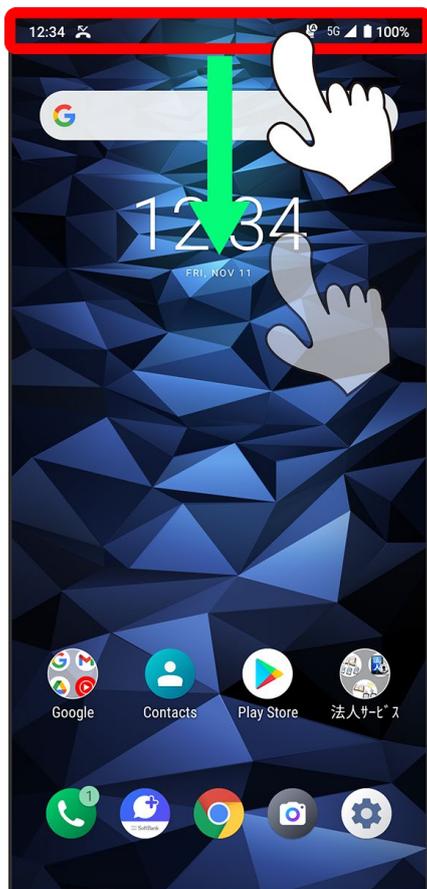
---

## Opening Notifications Window

1

---

Flick Status Bar down



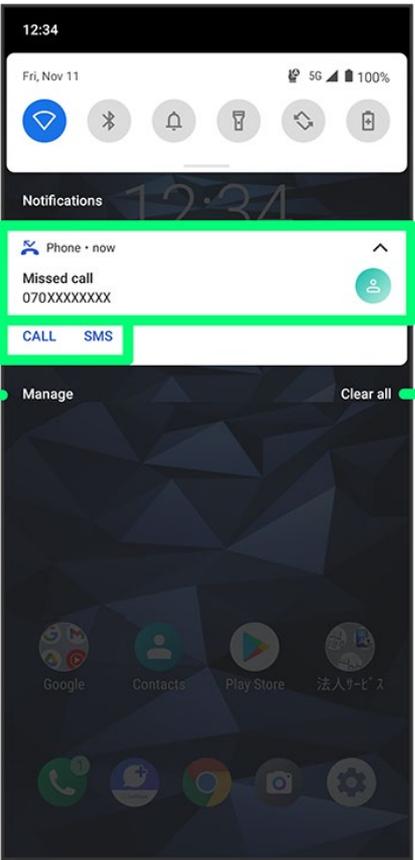
 Notifications Window appears.

## + Closing Notifications Window

Flick Notifications Window up

- Alternatively, Tap  to close Notifications Window.

## Notifications Window Layout



① Show notifications (incoming calls, etc.) and active functions

② Use notification content<sup>1</sup>

③ Manage notifications

④ Erase all notifications

- 1 Usable functions differ with each notification. For example, dialing or SMS are available with a new call notification.

# Using Quick Settings

---

Flick Notifications Window down to access Quick Setting. Tap icons to toggle functions on/off, etc.

---

↓ [Opening Quick Settings](#)

---

↓ [Quick Settings Layout](#)

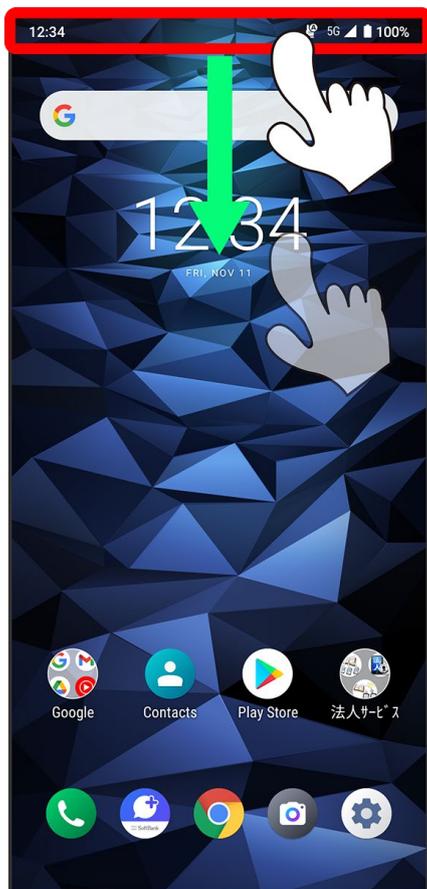
---

## Opening Quick Settings

1

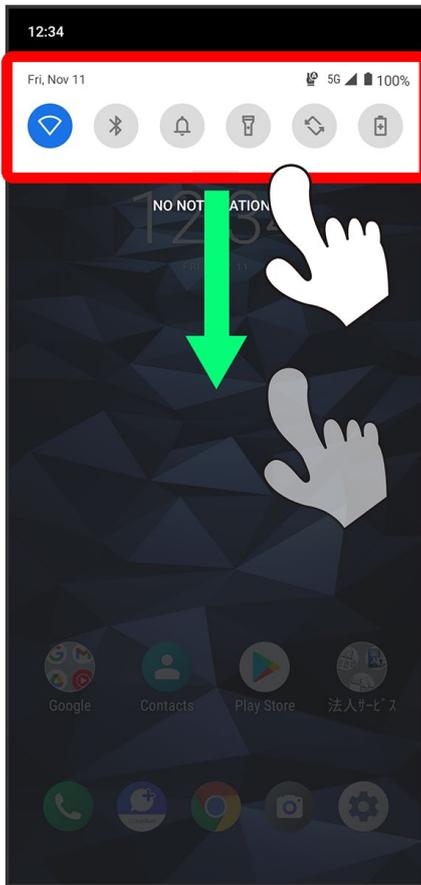
---

Flick Status Bar down



 Notifications Window appears.

## Flick Notifications Window down



 Quick Settings open.

- Alternatively, Flick Status Bar down using two fingers.

### Quick Settings Operations

#### Closing Quick Settings

Flick Quick Settings up

- Alternatively, Tap  to close Quick Settings.

#### Arranging Quick Settings

Add, delete, and change order of functions in Quick Settings.

In Quick Settings,   Follow onscreen instructions and Drag icon

# Quick Settings Layout

1 Adjust brightness

2 Wi-Fi on/off

3 Bluetooth® on/off

4 Flashlight on/off

5 Auto-rotate on/off

6 Edit Quick Settings

7 Silent mode on/off

8 Battery saver on/off

9 Show handset settings

10 Mobile data on/off

11 Airplane mode on/off

12 Screen record on/off

13 Show Nearby Share

14 Show screen cast

# Placing/Answering Calls

---

How to dial directly to make a call and answer a call, as well as options when a call is arriving/during a call are described.

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↓ [Placing Calls](#)

---

↓ [Answering Calls](#)

---

↓ [In-Call Screen Layout/In-Call Operations](#)

---

## Phone Function

### Emergency Location Report

Making emergency calls (110, 119 or 118) automatically reports handset location to corresponding agency (police, etc.). This system is referred to as Emergency Location Report, and notifies location based on positioning from base stations.

- Location Report does not incur registration/transmission fees.
- Location/signal conditions affect positioning accuracy. Always provide location and call purpose.
- Hiding Caller ID (using 184, etc.) cancels Location Report. However, corresponding agency may obtain location information in life threatening situations.
- Location Report is not sent for calls made while outside Japan.

---

### VoLTE/VoLTE (HD+) and HD Voice

Handset supports VoLTE/VoLTE (HD+) and HD Voice for higher voice call quality.

## Hints

**Q** Difficulty during call

**A** It may not be possible to make a call properly in a noisy location.

**A** When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.

---

**Q** Sound pops momentarily during a call

**A** Are you changing location while calling? Sound pops when signal is weak and handset switches to a different area.

## Emergency Call Cautions

### Areas Where Usable

Emergency calls from handset can be made only in SoftBank service areas.

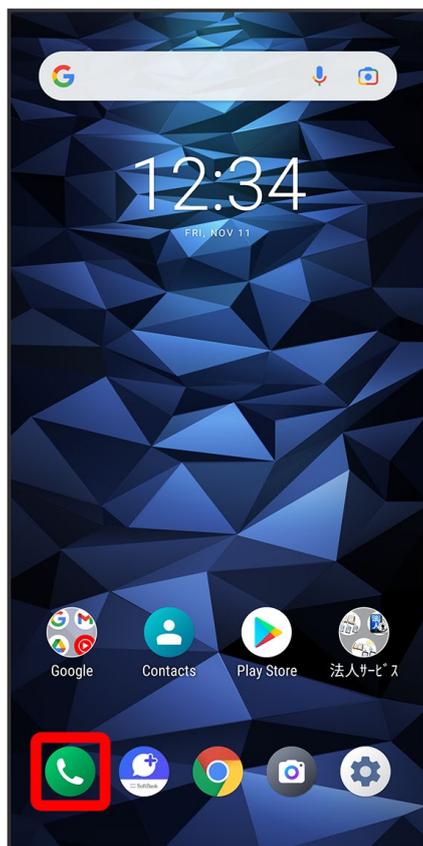
### Airplane Mode

Note that emergency calls cannot be made in Airplane mode.

## Placing Calls

1

In Home Screen,  (Phone)



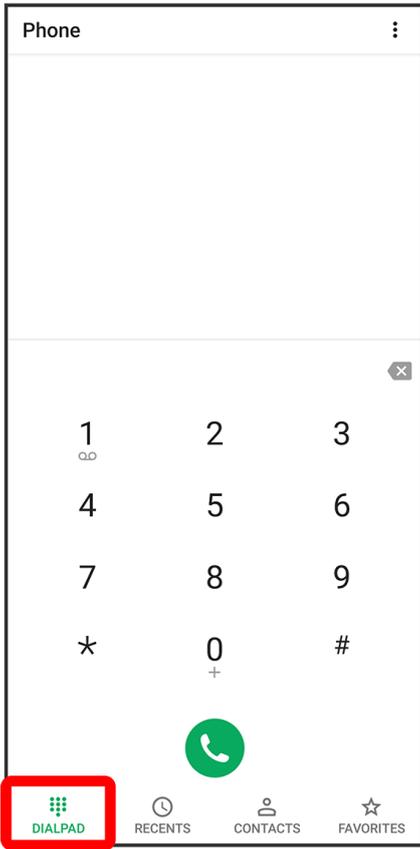
 Phone opens.

2

DIALPAD

2/48

Phone

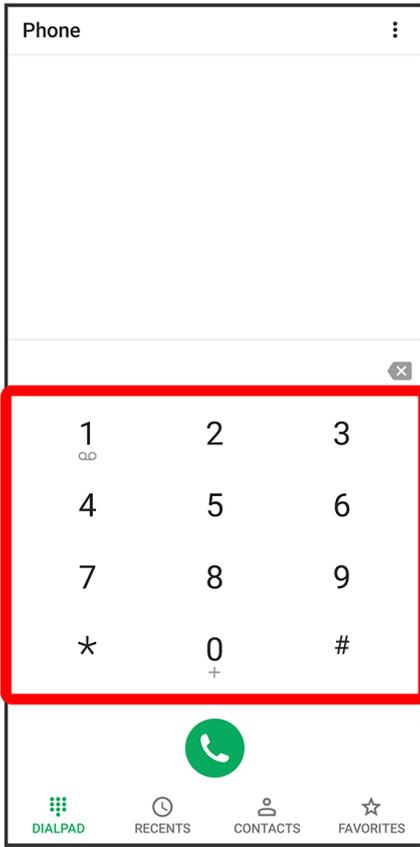


 Call window opens.

**3**

---

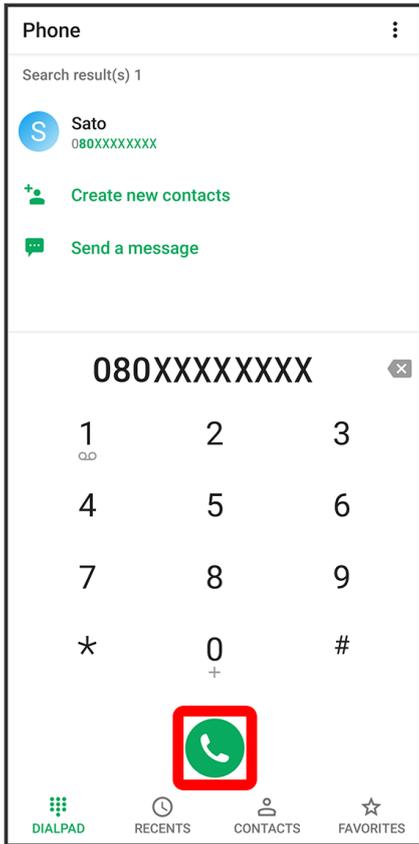
Tap dialpad to enter the other party's number



- Enter area code first for calling landline numbers.

4



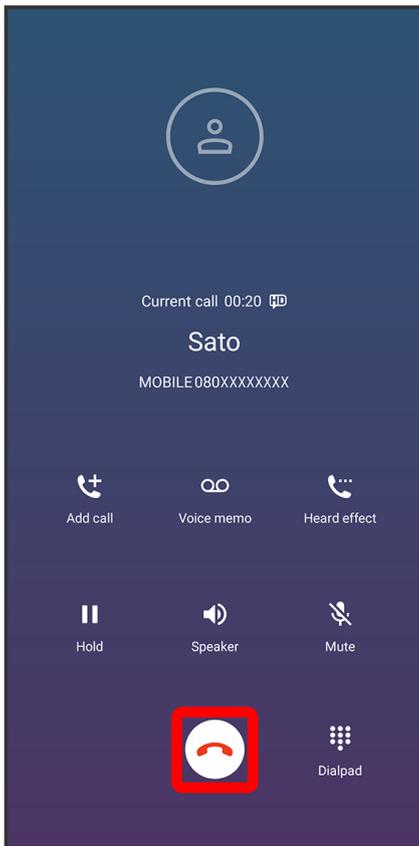


 Handset dials number. Call begins when other party answers.

5

---

To end call, 



 Call ends.

## Calling an Emergency Number when Start Screen Is Locked

Emergency call  Enter number for emergency service  

- Available when security method is any setting other than **None**. See "Security Settings" for Start Screen security.

## Hints

**Q** Call does not connect

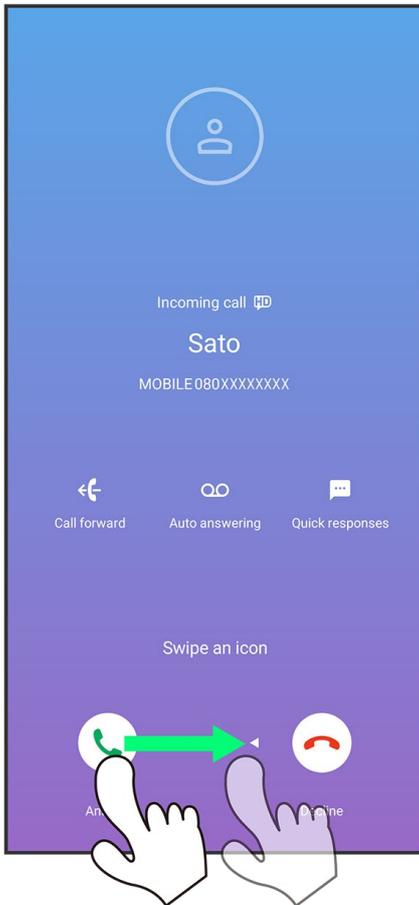
**A** Was the number dialed using the area code? Dial the number starting with "0."

**A** Are signal conditions poor? Call again after moving where signal is good.

# Answering Calls

1

When call arrives, Drag  to right



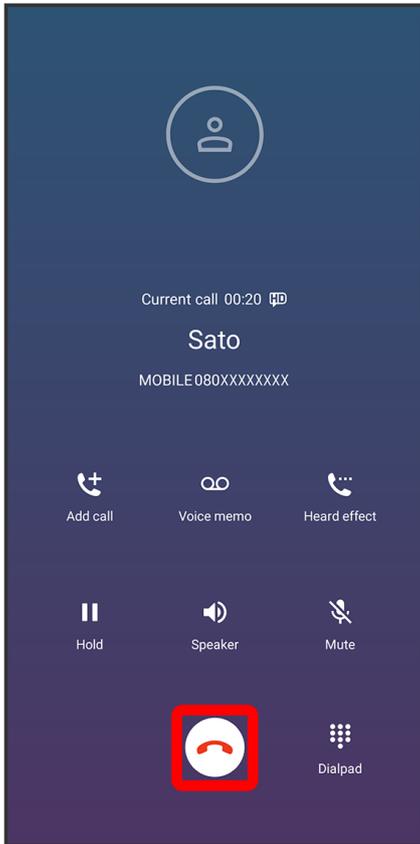
 Call begins.

- If **Step-up ring volume** is on, ringtone volume gradually increases for a call from the same number within 10 minutes after a missed call.

2

---

To end call, 



 Call ends.

## Arriving Call Operations

### Cancelling Ringtone

Press Volume Up/Down Key when call is arriving

### Rejecting Arriving Calls

Drag  to left when call is arriving

## In-Call Screen Layout/In-Call Operations

During a call, Tap icons to use the following functions.

The image shows a screenshot of an iPhone call interface with 12 numbered call actions. The interface includes a contact profile picture, call duration (00:20), HD indicator, contact name (Sato), and phone number (MOBILE080XXXXXXX). Call controls include Add call, Voice memo, Heard effect, Hold, Speaker, Mute, End call, and Dialpad.

Number	Action
1	Show image registered for contact
2	Show call time
3	Show name/number of other party
4	Record call
5	Call another party
6	Place call on hold
7	Call using Speaker
8	End call
9	Calling using HD Voice
10	Set call quality
11	Mute your voice to the other party
12	Show dialpad

 **When USIM Card and eSIM Are Used at the Same Time**  
 SIM in use appears.

# Optional Services

---

This handset is compatible with SoftBank Optional Services.

- ↓ [Optional Services](#)
- ↓ [Using Call Forwarding](#)
- ↓ [Using Voicemail](#)
- ↓ [Using Call Waiting](#)
- ↓ [Using Group Calling](#)
- ↓ [Using Caller ID Notification](#)
- ↓ [Using Call Barring](#)

## Optional Services

The following optional services are available.

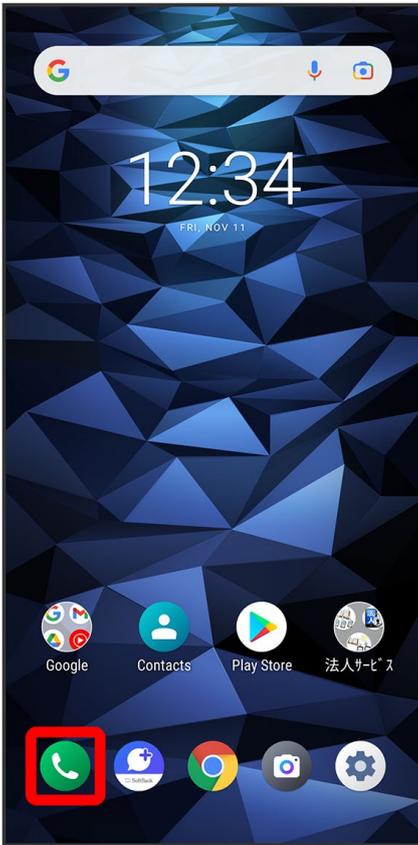
Service	Description
<b>Call Forwarding</b>	Divert calls to a preset number when out of service area or unable to answer.
<b>Voicemail</b>	Divert calls to a Voicemail Center to take messages when out of service area or unable to answer.
<b>Call Waiting<sup>1</sup></b>	Answer calls during a call.
<b>Group Calling<sup>1</sup></b>	Merge multiple calls.
<b>Notify Caller ID</b>	Send or hide your number when placing calls.
<b>Call Barring</b>	Restrict incoming/outgoing calls by conditions.

<sup>1</sup> Requires separate subscription

## Using Call Forwarding

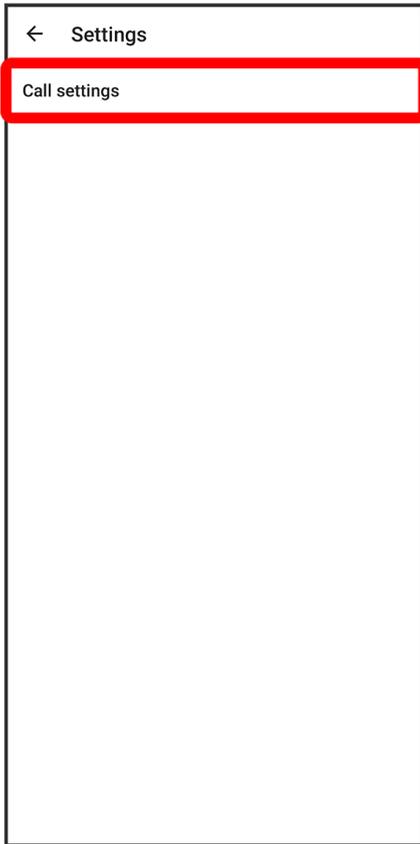
1

In Home Screen,  (Phone)



2

⋮ → Settings → Call settings

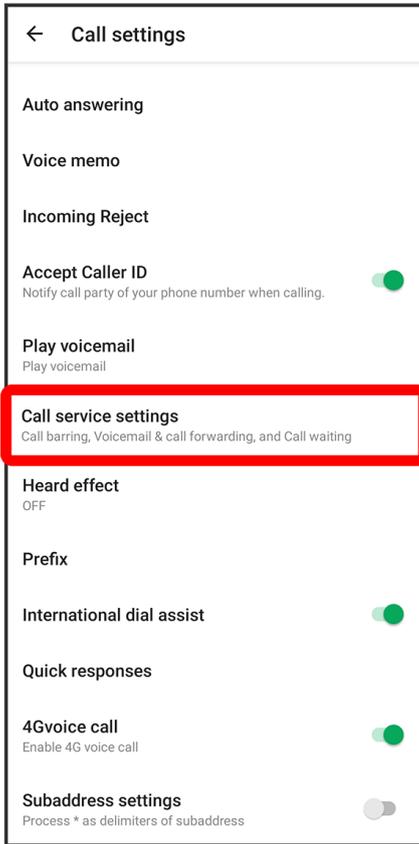


 Call settings open.

**3**

---

Call service settings

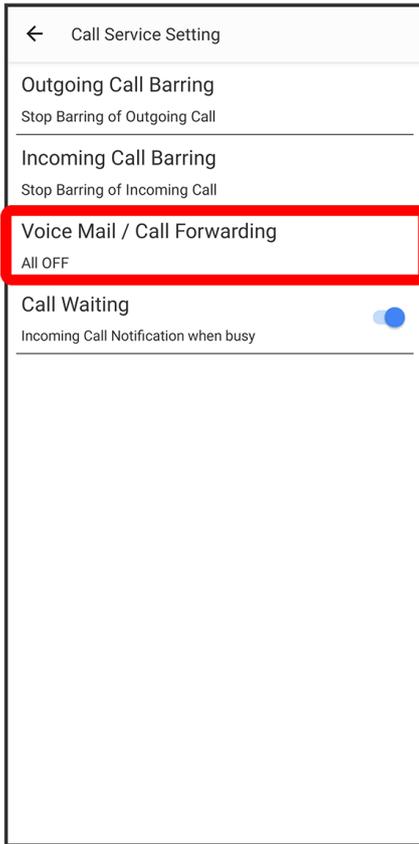


- When USIM card and eSIM are used at the same time, Tap **Call service settings** of SIM to set.

## 4

---

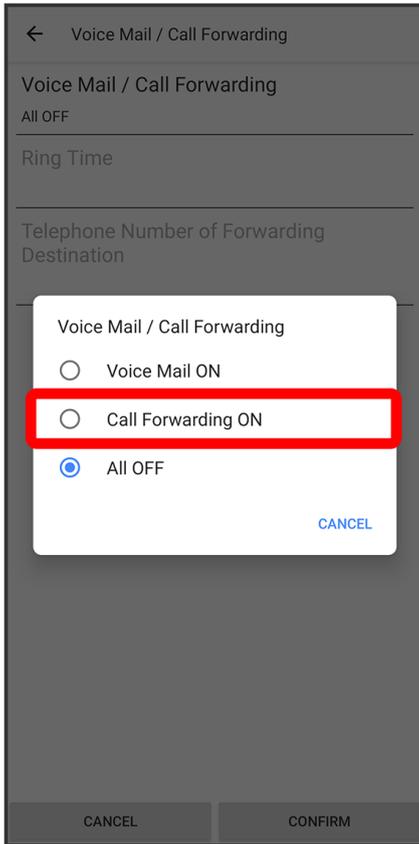
### Voice Mail / Call Forwarding



5

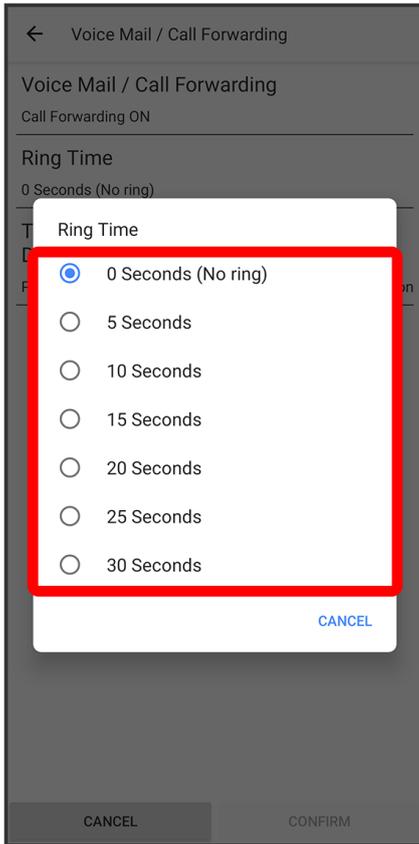
---

Voice Mail / Call Forwarding → Call Forwarding ON



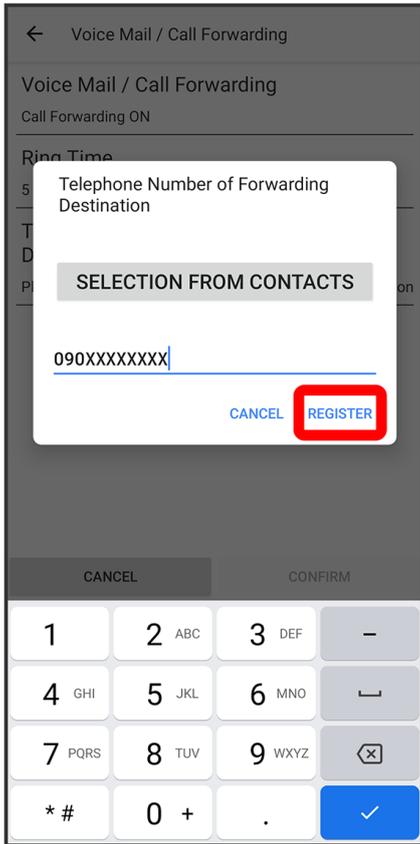
6

Ring Time → Select ring time



7

Telephone Number of Forwarding Destination → Enter number → REGISTER



🚩 The forwarding number is set.

8

---

CONFIRM

← Voice Mail / Call Forwarding

Voice Mail / Call Forwarding

Call Forwarding ON

Ring Time

5 Seconds

Telephone Number of Forwarding Destination

090XXXXXXX

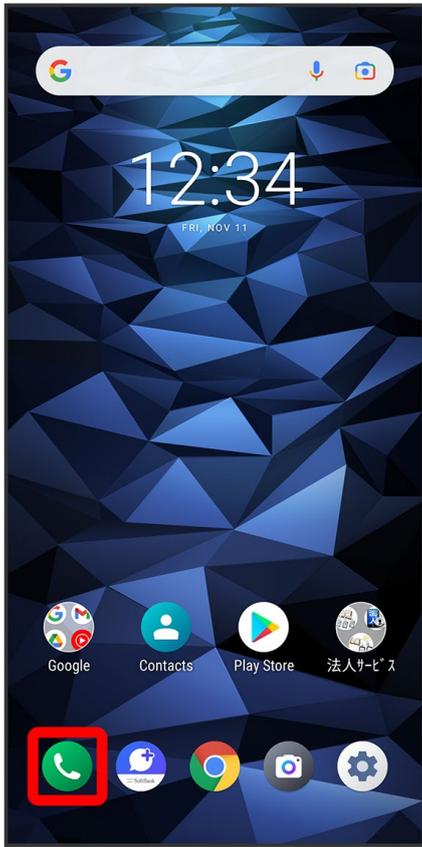
CANCEL CONFIRM

 Call Forwarding is set.

## Using Voicemail

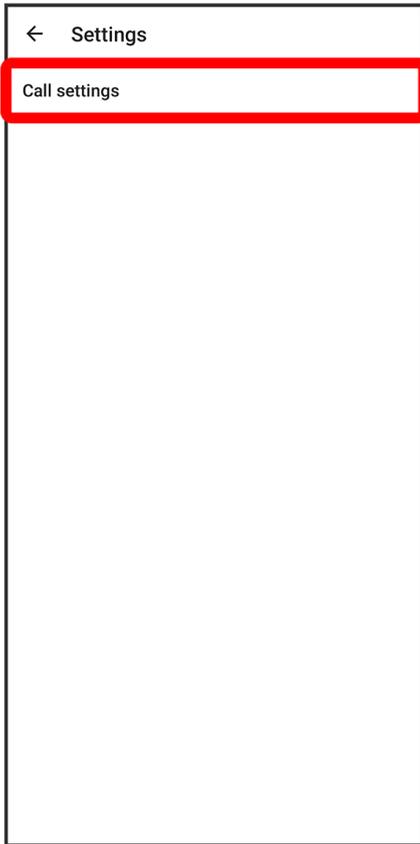
1

In Home Screen,  (Phone)



2

⋮ → Settings → Call settings

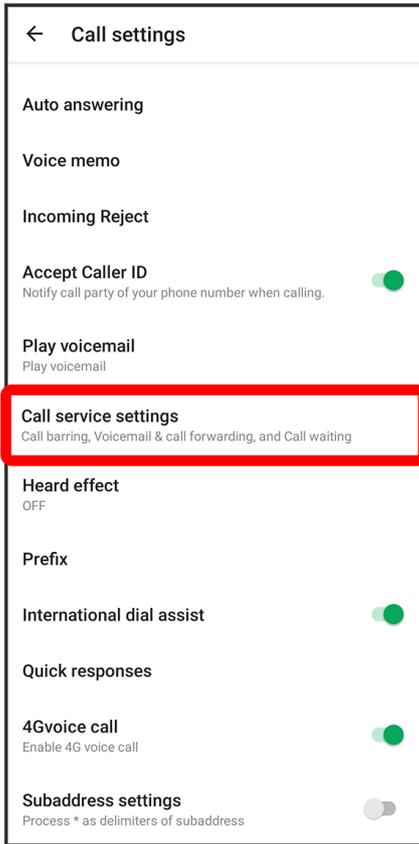


 Call settings open.

**3**

---

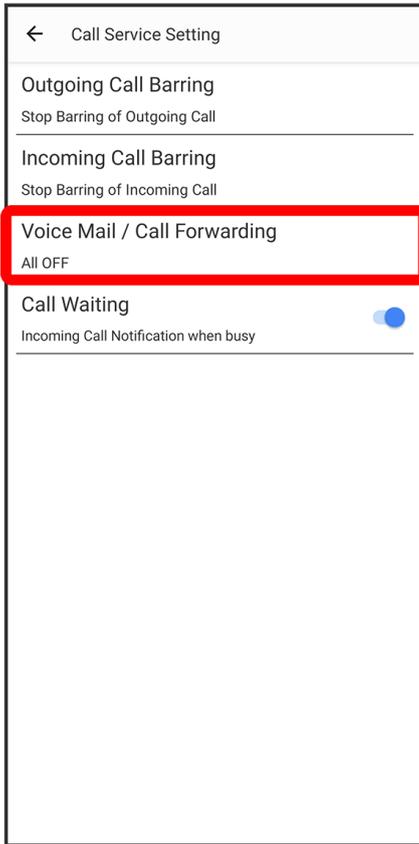
Call service settings



- When USIM card and eSIM are used at the same time, Tap **Call service settings** of SIM to set.

## 4

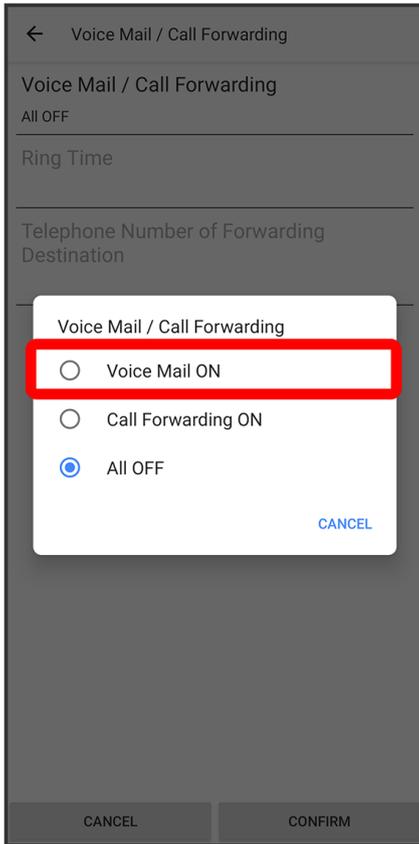
### Voice Mail / Call Forwarding



5

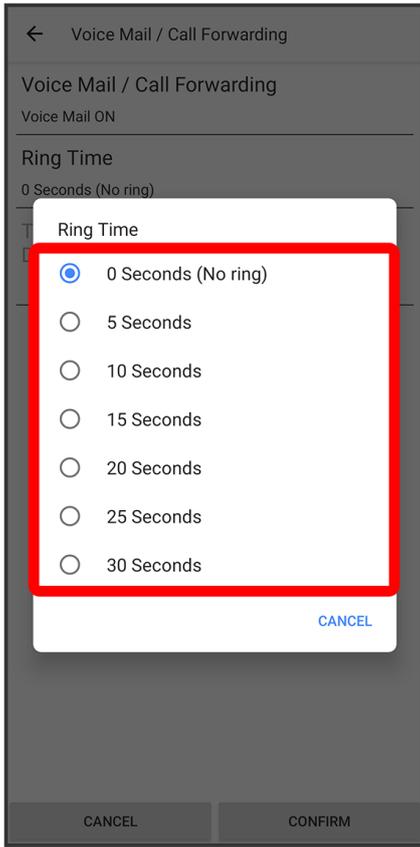
---

Voice Mail / Call Forwarding → Voice Mail ON



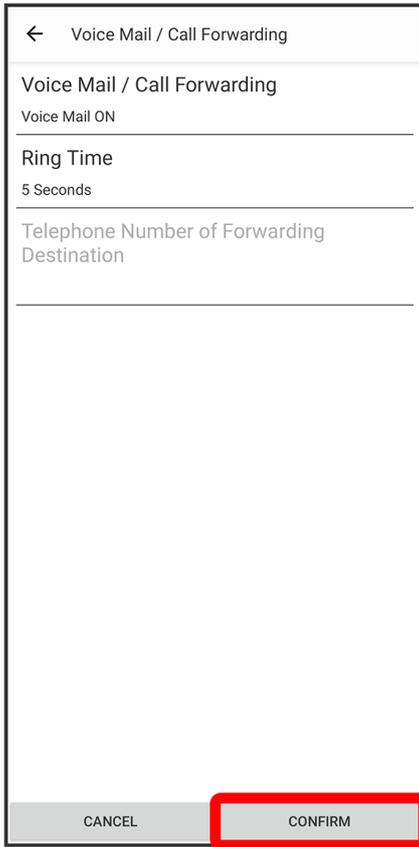
6

Ring Time → Select ring time



7

CONFIRM



 Voicemail is set.

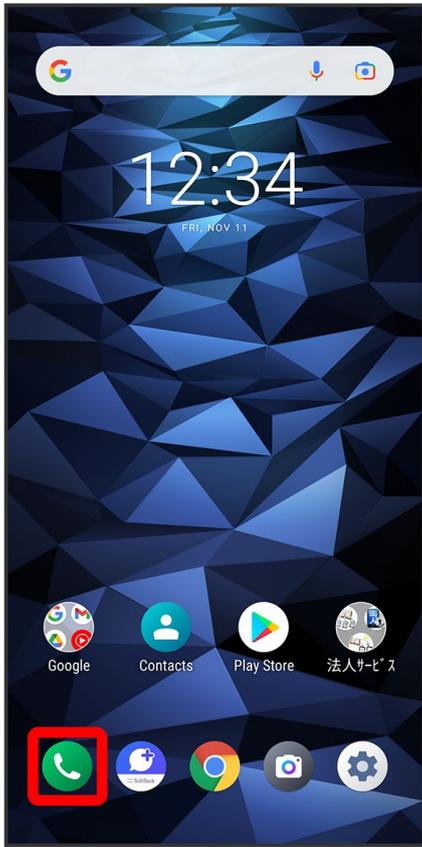
-  appears in Status Bar for new message. Flick Status Bar down, Tap Voicemail notification, and follow voice guidance.

## Using Call Waiting

Requires separate subscription.

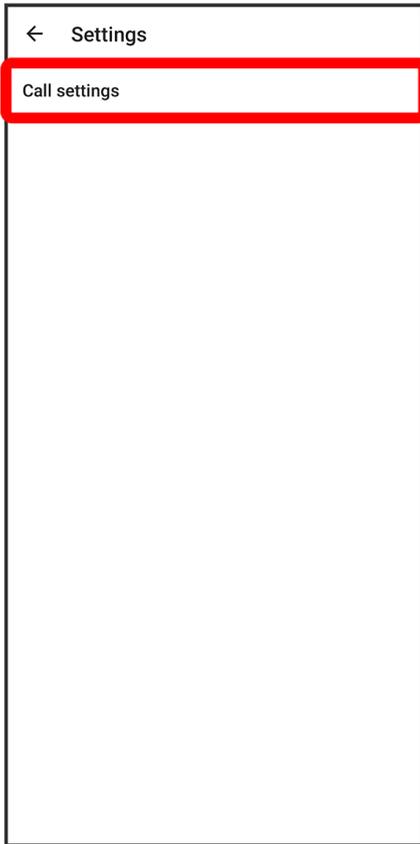
1

In Home Screen,  (Phone)



2

⋮ → Settings → Call settings

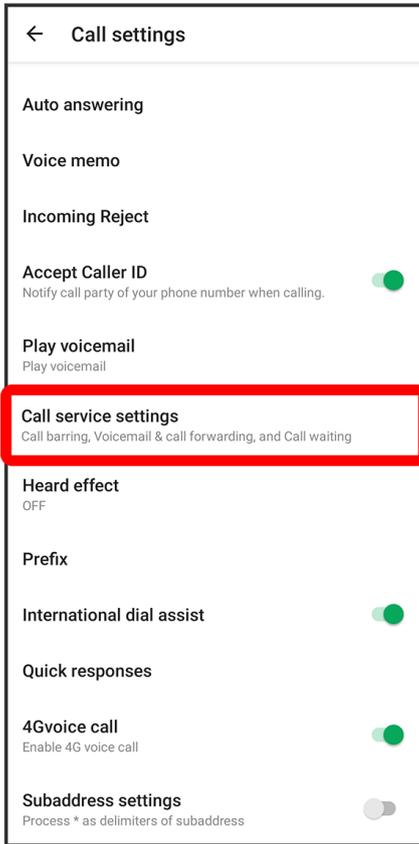


 Call settings open.

**3**

---

**Call service settings**

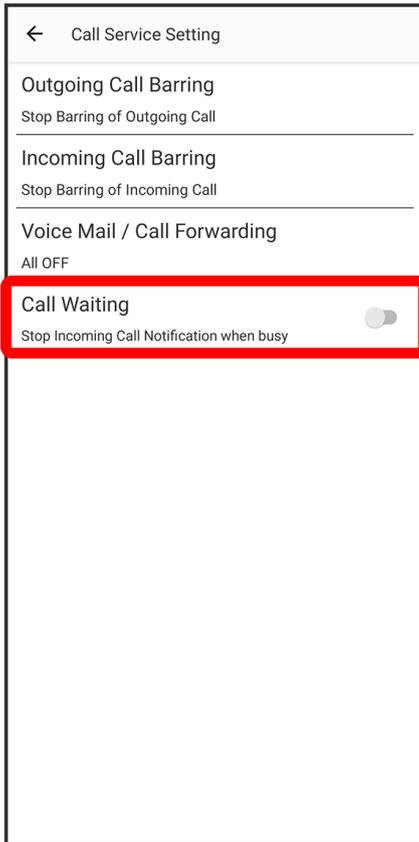


- When USIM card and eSIM are used at the same time, Tap **Call service settings** of SIM to set.

4

---

 of "Call Waiting" ()



 Call Waiting is set.

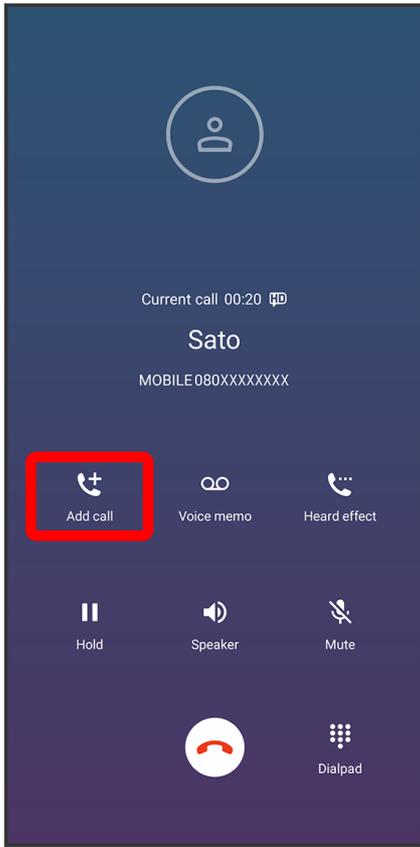
- Tap to toggle on () / off (.
- When call arrives during another call, tone sounds. Drag  to right to begin call.

## Using Group Calling

Requires separate subscription.

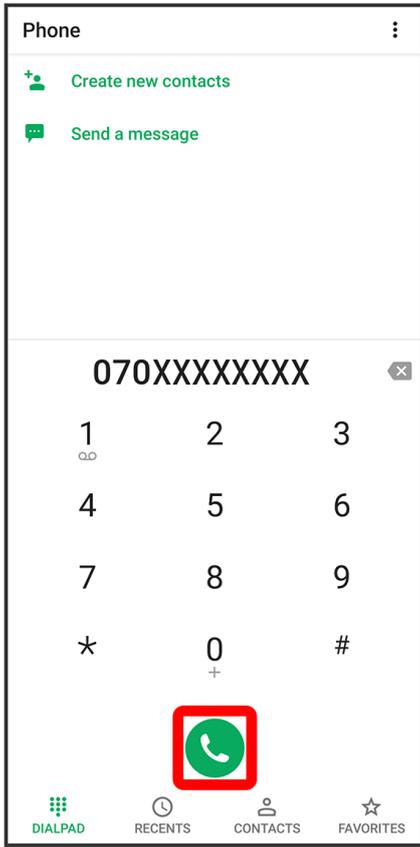
1

During a call, 



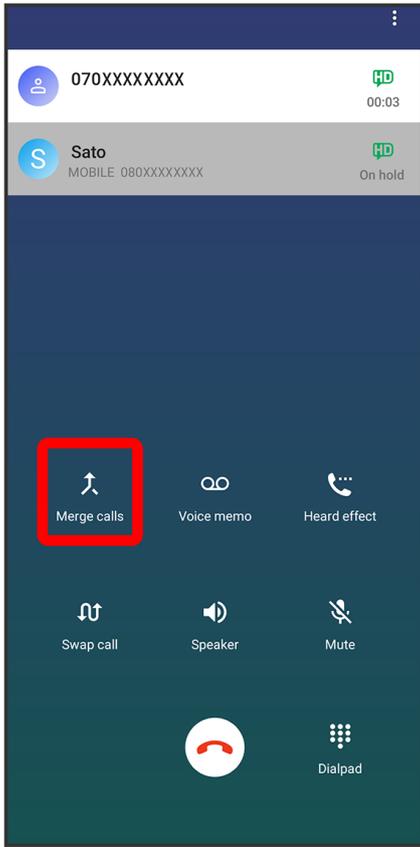
2

Enter number  



3

When call connects, 

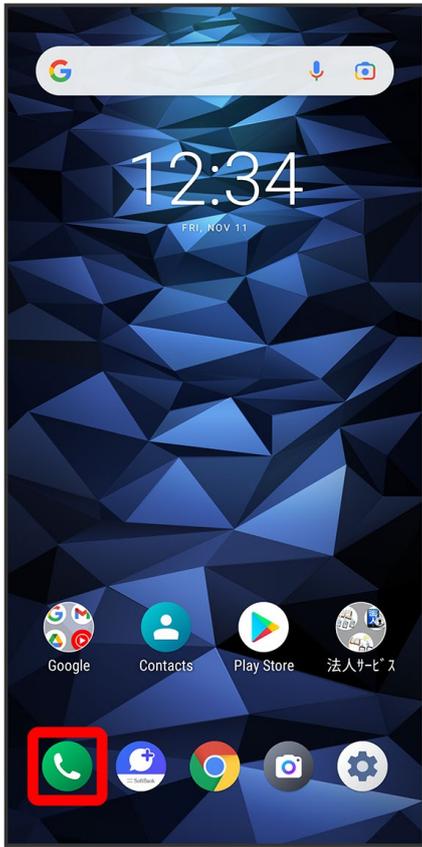


 Group Calling starts.

## Using Caller ID Notification

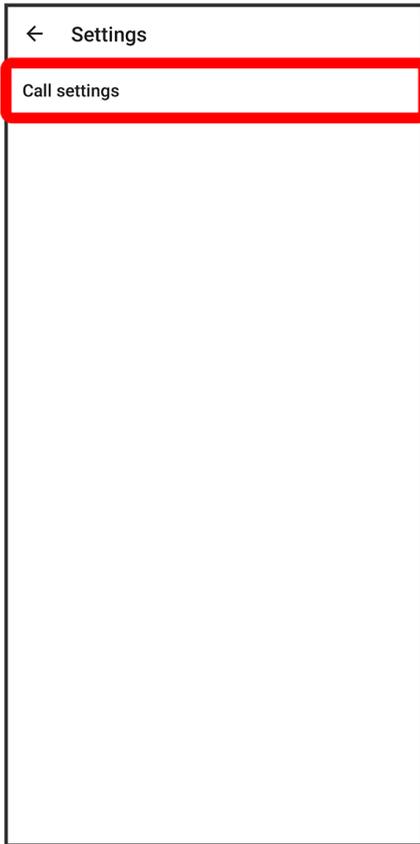
1

In Home Screen,  (Phone)



2

☰ → Settings → Call settings

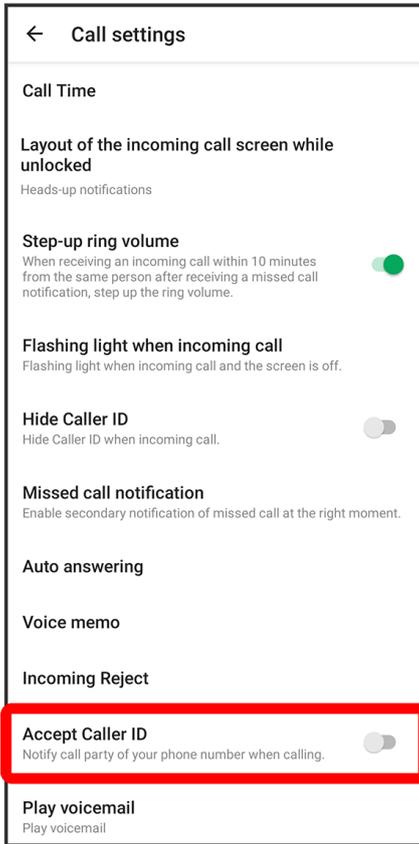


 Call settings open.

3

---

Accept Caller ID ()



 Notify Caller ID is set.

- Tap **Accept Caller ID** to toggle on () / off () .

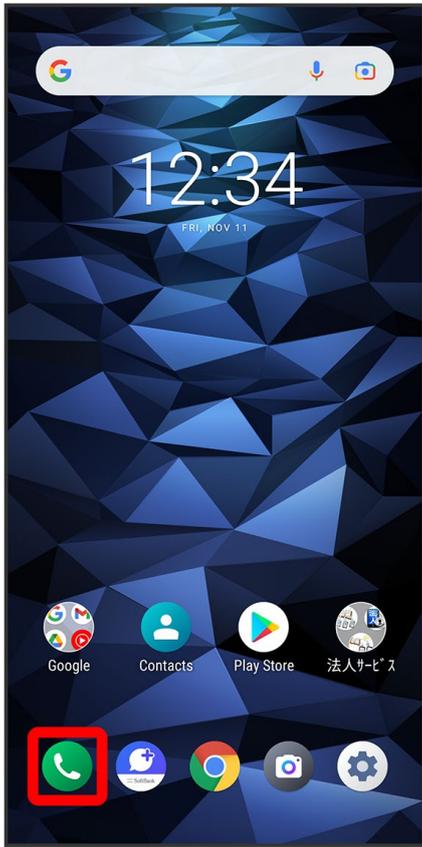
## Using Call Barring

Restrict outgoing calls to specific numbers.

- When attempting to place call while calling is restricted, a message appears. Message may take time to appear in some areas.

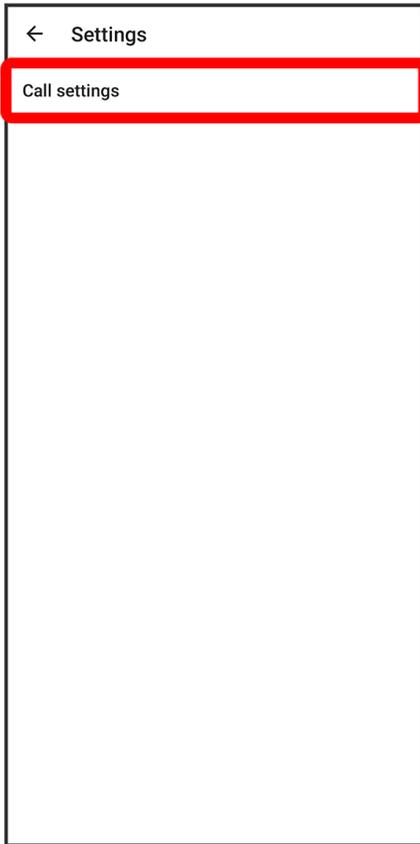
1

In Home Screen,  (Phone)



2

☰ → Settings → Call settings

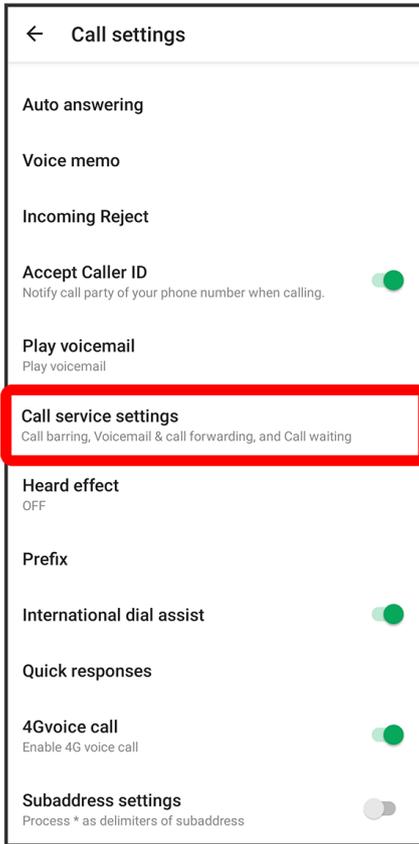


 Call settings open.

**3**

---

Call service settings

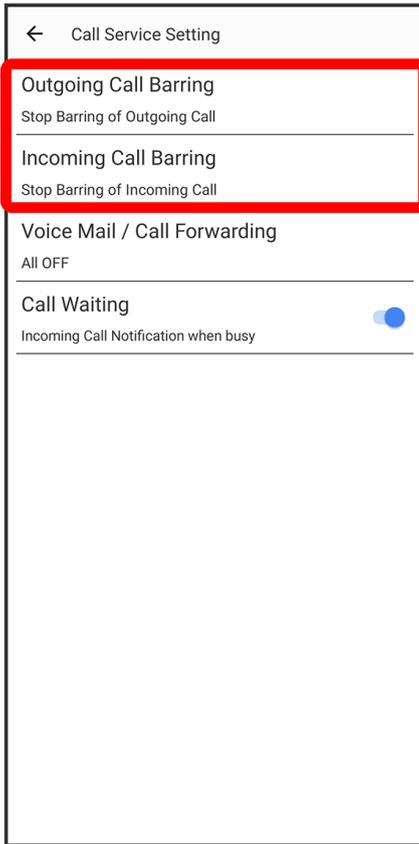


- When USIM card and eSIM are used at the same time, Tap **Call service settings** of SIM to set.

## 4

---

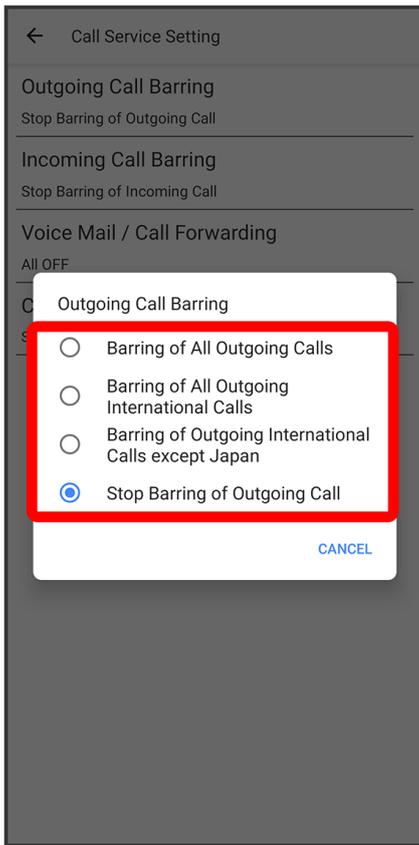
### Outgoing Call Barring/Incoming Call Barring



5

---

Tap outgoing/incoming restriction



 Call Barring is set.

# Phone Number

---

↓ [Checking Your Phone Number](#)

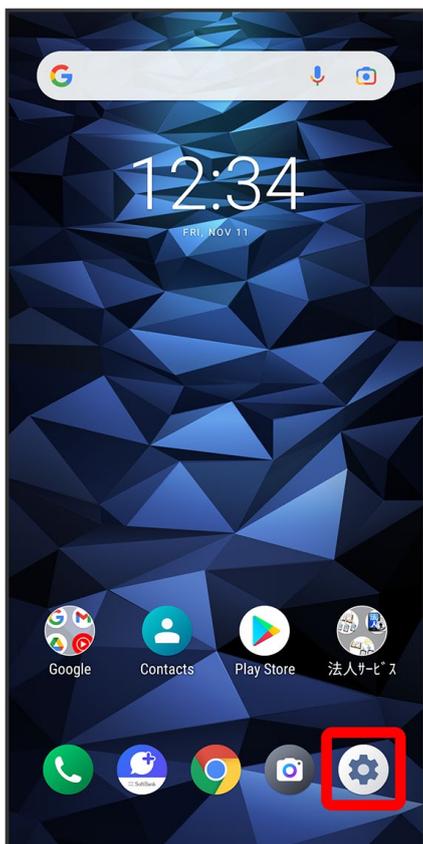
---

## Checking Your Phone Number

1

---

In Home Screen,  (Settings)



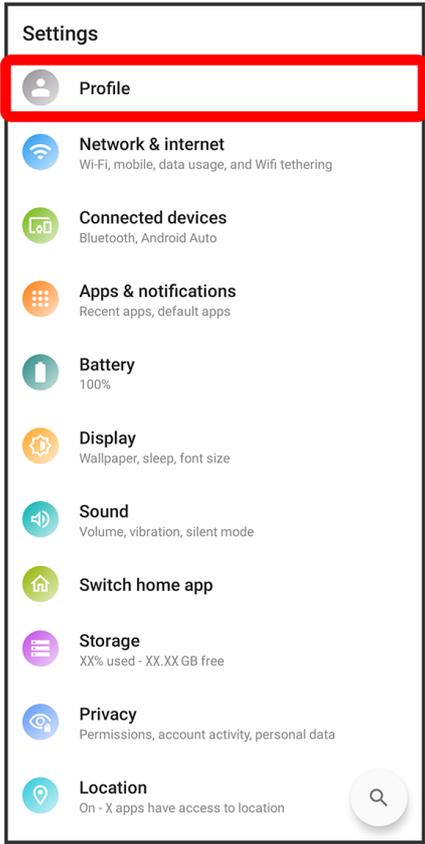
2

---

Profile

41/48

Phone



 Check phone number.

# Using Contacts

---

Save phone numbers, mail addresses, etc. to Contacts.

---

↓ [Adding New Contacts](#)

---

## **Contacts Cautions**

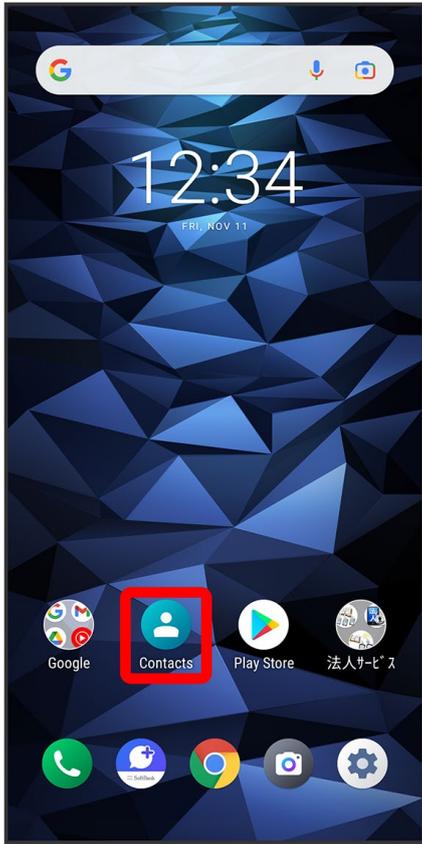
Information saved in Contacts may be lost or changed if Battery is left uncharged. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. SoftBank Corp. is not responsible for any damages from lost or changed contacts.

## Adding New Contacts

1

---

In Home Screen,  (Contacts)

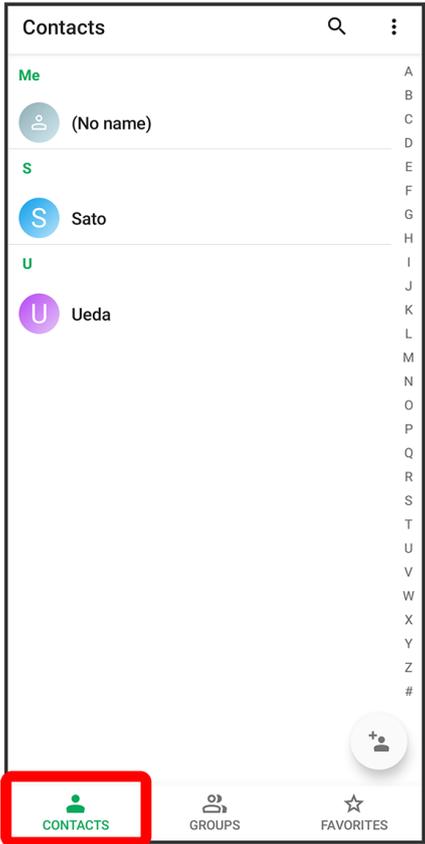


🚩 Contacts appear.

2

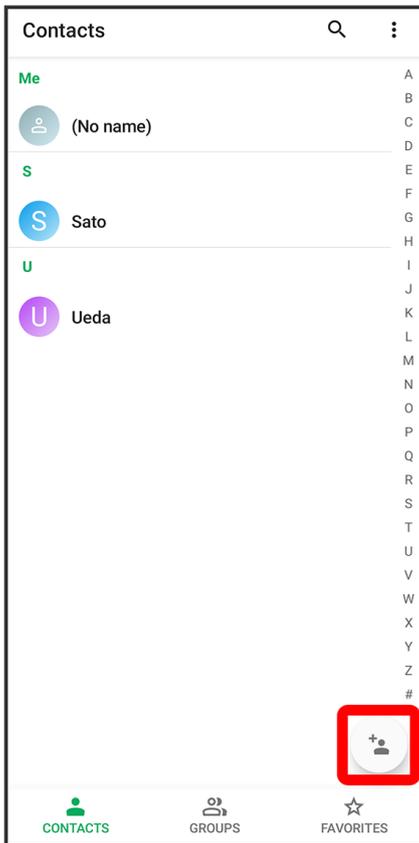
---

CONTACTS



3





- If confirmation appears, follow onscreen instructions.

4

---

Enter items

← Add contact



 Google account  
●●●●●●●●@gmail.c... ▾

 Name ▾  
Phonetic name ▾

 Phone  
Mobile ▾

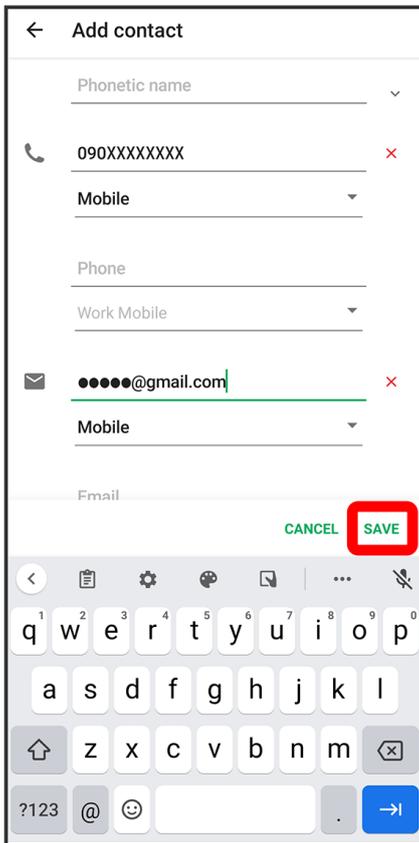
 Email  
Mobile ▾

✓ More Fields

CANCEL SAVE

5

SAVE



🚩 Contact is added.

## + Saving Contacts from Call Window

Save a number entered in call window directly to Contacts.

In Home Screen, 📞 (Phone) ➔ DIALPAD ➔ Tap dialpad to enter number to save ➔

Create new contacts ➔ Create contact ➔ Enter items ➔ SAVE

# +Message

---

↓ [Using +Message](#)

---

## Using +Message

For information on +Message, see this SoftBank Website.  
<http://help.mb.softbank.jp/app/plusmessage/sp/> (Japanese)

# Using Gmail

---

Gmail is Google's webmail service. Use this service to exchange email.

---

↓ [Creating/Sending Mail](#)

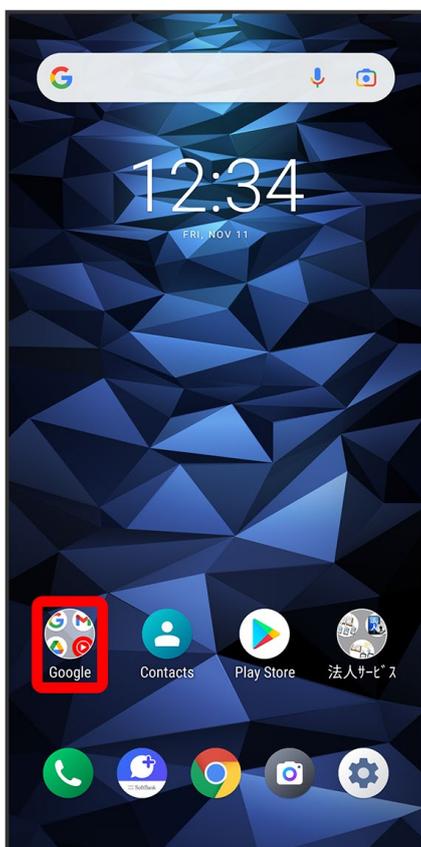
---

## Creating/Sending Mail

1

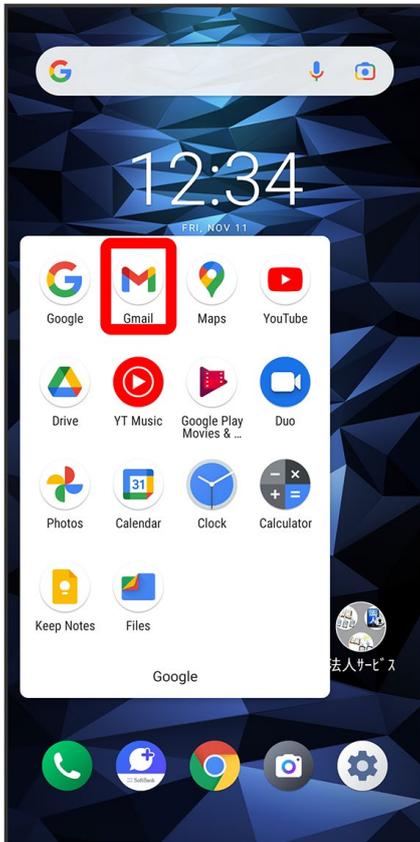
---

In Home Screen,  (Google)



2

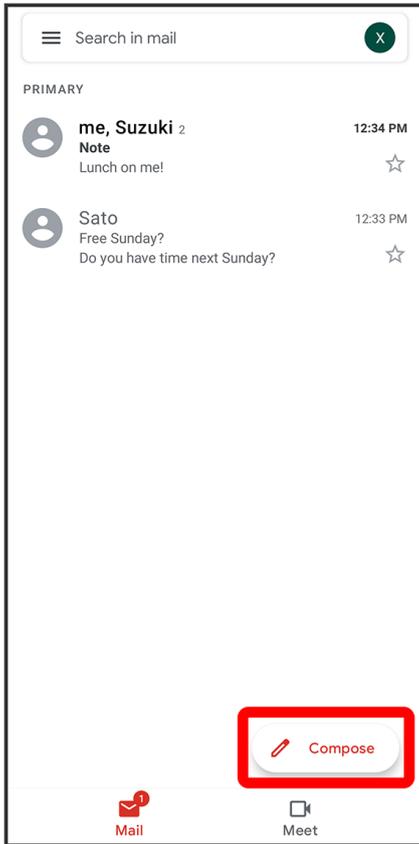
 (Gmail)



 Mail list opens.

3

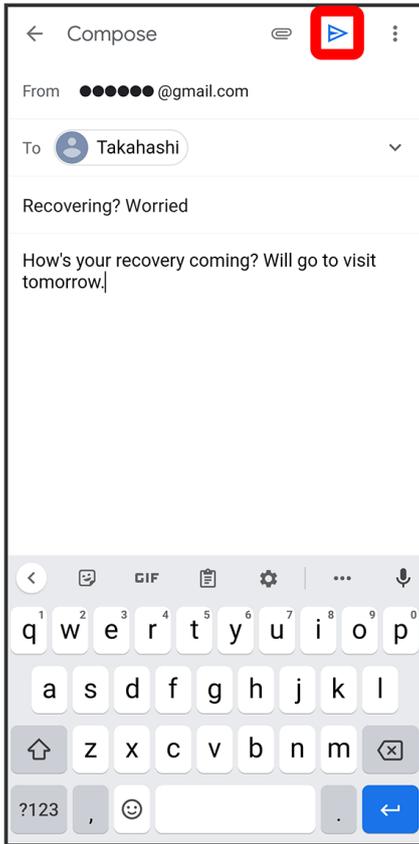
Compose



Mail composition window opens.

4

Enter recipient/subject/mail text ➔ ➤



🚩 Mail is sent.

## + Operations when Composing Mail

### Adding Cc/Bcc

In mail composition window, ✓ for recipient → Enter recipient

### Attaching Files

In mail composition window, 📎 → Attach file → Select where file is saved → Select file to attach

### Save Mail Being Composed as a Draft

In mail composition window, ⋮ → Save draft

### Delete Mail Being Composed

In mail composition window, ⋮ → Discard

■ If confirmation appears, follow onscreen instructions.

# Using Chrome

---

Use Chrome simply by entering words to search and URLs.

---

↓ [Using Chrome](#)

---

↓ [Adding Bookmarks](#)

---

## **TLS**

TLS (Transport Layer Security) is a protocol for encrypting sent/received data. While in a screen connected by TLS, data is encrypted to safely send/receive private information, credit card numbers, corporate secrets, etc., and provide protection against online threats (eavesdropping, falsification, impersonation, etc.).

## **TLS Cautions**

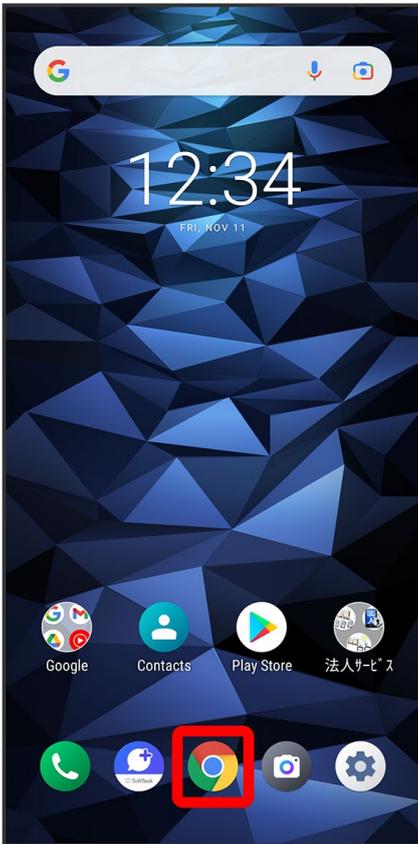
When opening a secured page, users must decide as their responsibility whether or not to open the page with use of TLS. SoftBank Corp. and the Certification Authorities Symantec Website Security G.K. and Cybertrust make no guarantees whatsoever to users regarding security of TLS.

## Using Chrome

1

---

In Home Screen,  (Chrome)



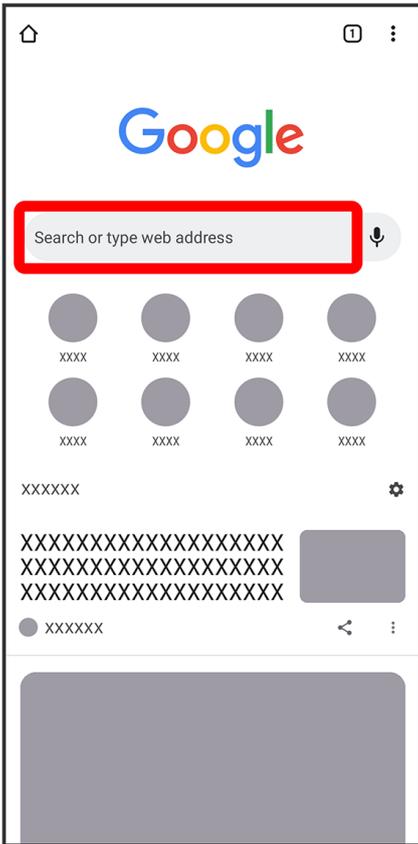
 Chrome opens.

- If confirmation appears, follow onscreen instructions.
- Tapping Web links within text messages automatically opens Chrome.

2

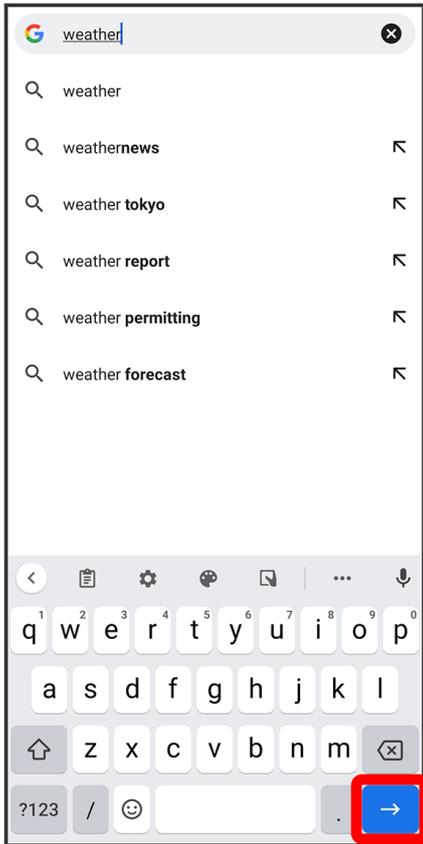
---

Tap Entry field



3

Enter search words or URL  



 Search results appear or a Website opens.

## Opening New Tabs

Open several tabs to switch between Websites easily.

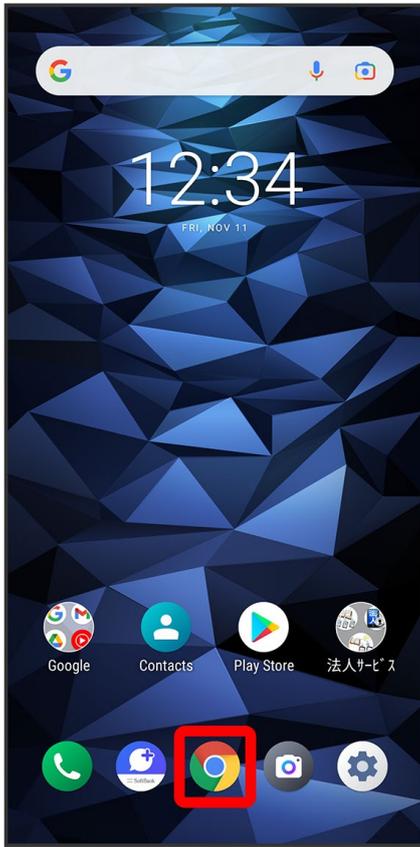
In Chrome,   New tab

■ To switch tabs, Tap  and then target tab.

## Adding Bookmarks

1

In Home Screen,  (Chrome)

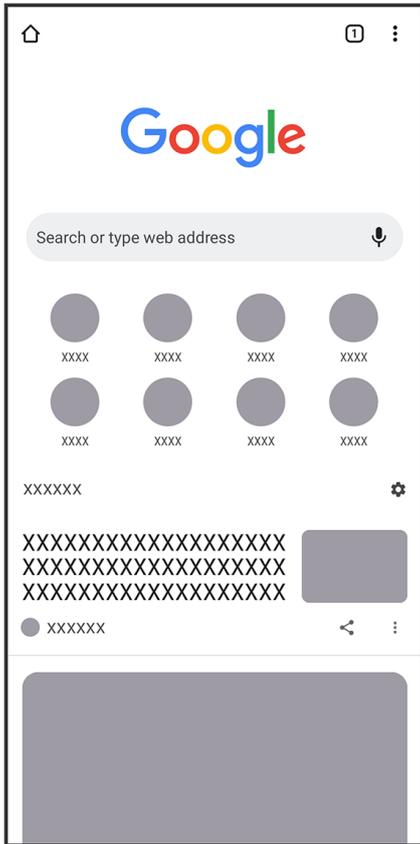


 Chrome opens.

2

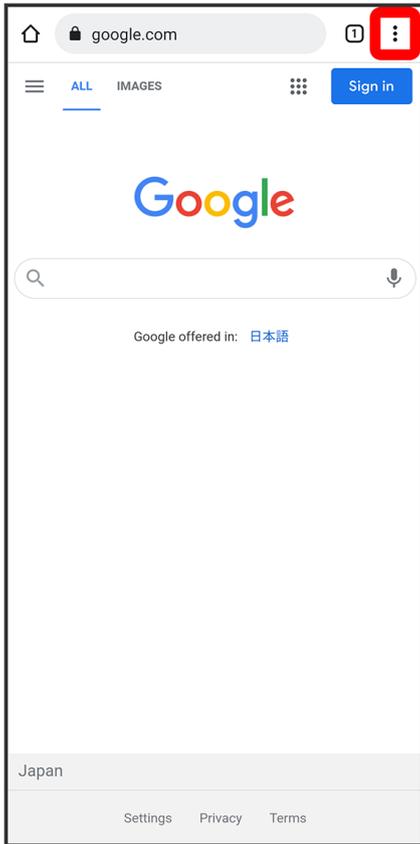
---

Show Website to add



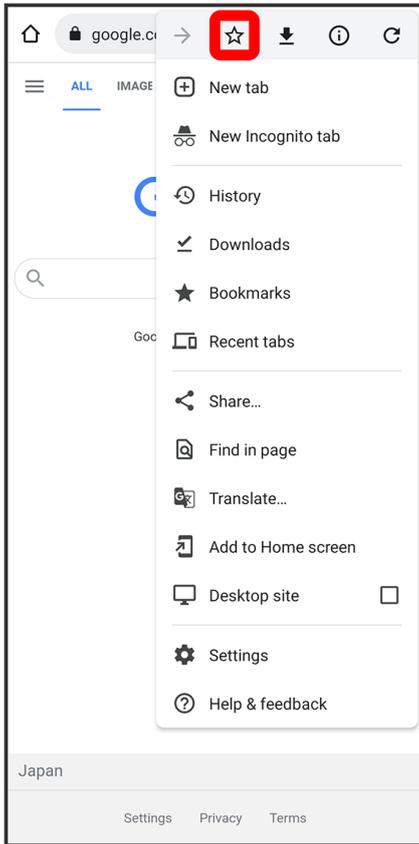
3





4





🚩 Current Website is added to Bookmarks.

## + Bookmark Operations

### Editing Bookmarks

In Chrome, ⋮ → Bookmarks → Touch & Hold target bookmark → ✎ → Edit items  
→ ←

### Deleting Bookmarks

In Chrome, ⋮ → Bookmarks → Touch & Hold target bookmark → 🗑️

# Capturing Still Images/Videos

---

↓ [Capturing Still Images](#)

↓ [Capturing Videos](#)

## **File Format for Still Images/Videos**

### **File Format for Still Images**

File format for still images is JPEG.

### **File Format for Videos**

File format for videos is MPEG-4.

## **Camera Cautions**

### **If Lens Becomes Dirty**

Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

### **Avoid Exposure to Direct Sunlight**

Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.

## **Mobile Light Warning**

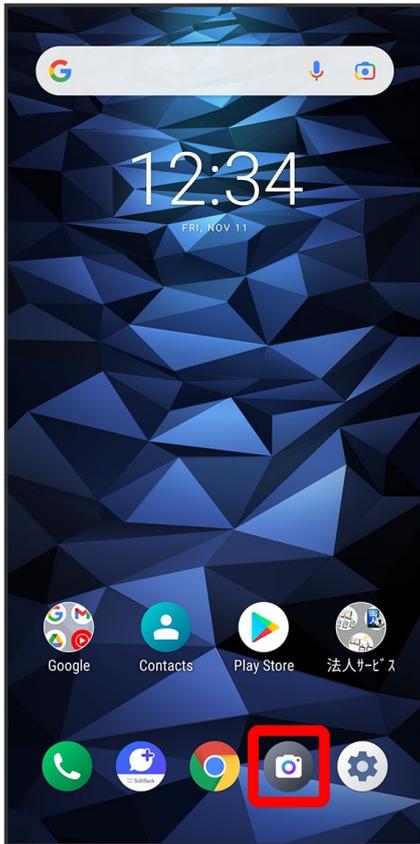
Do not shine Mobile Light close to eyes. Do not look directly at Mobile Light when shining. Do not shine Mobile Light at other people's eyes. May affect eyesight, etc.

## Capturing Still Images

1

---

In Home Screen,  (Camera)



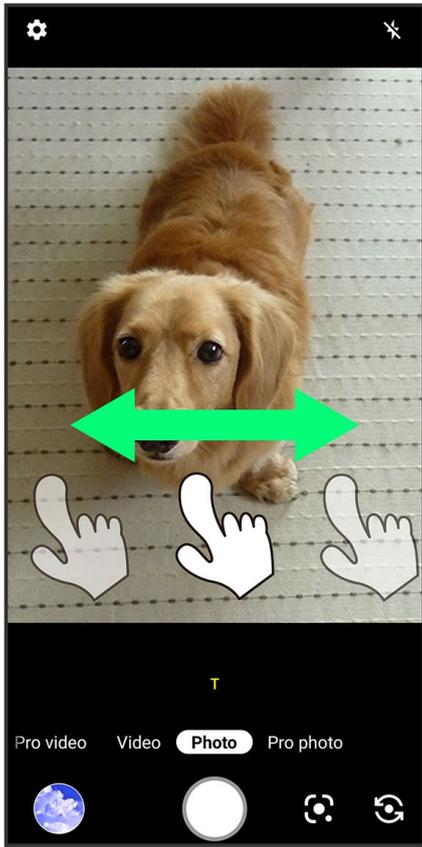
 Viewfinder appears.

- If confirmation appears, follow onscreen instructions.

**2**

---

Flick Viewfinder left/right to select **Photo/Pro photo**



3

Aim Camera at subject



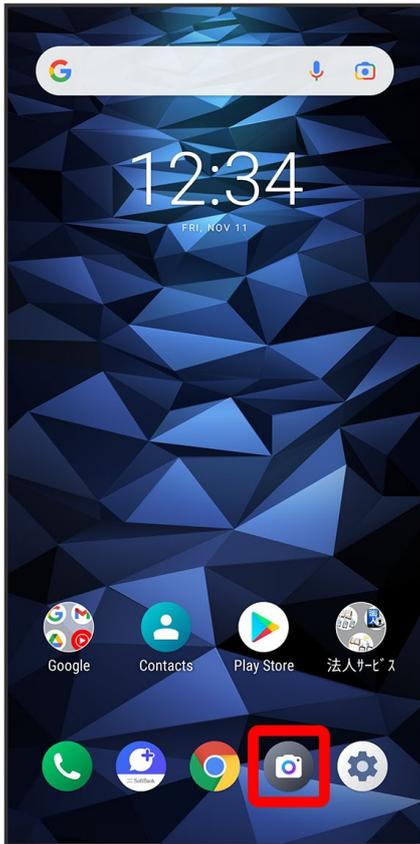
🚩 Shutter clicks and still image is saved.

■ Touch & Hold  to shoot continuously.

## Capturing Videos

1

In Home Screen,  (Camera)



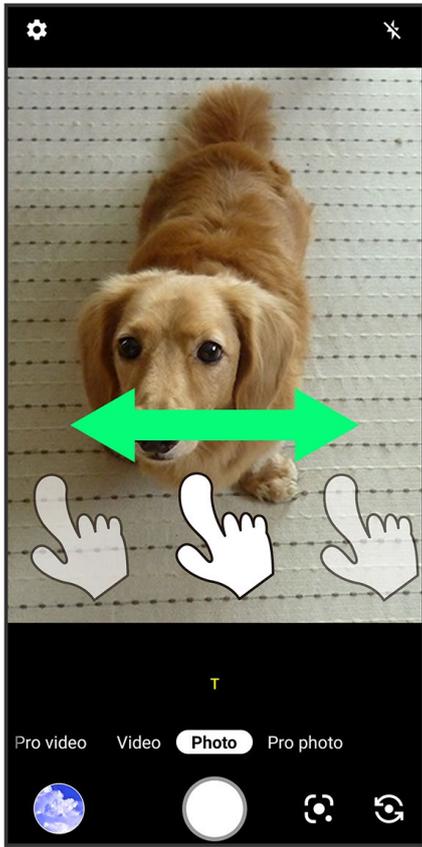
 Viewfinder appears.

- If confirmation appears, follow onscreen instructions.

**2**

---

Flick Viewfinder left/right to select **Pro video/Video**



3

Aim Camera at subject → ●



🚩 Video recording starts.

- Tap  while recording a video to capture a still image. The still image is saved at the size set with **Video size**.

4

---

To stop recording, 



🚩 Video recording stops and video is saved.

# Viewing Still Images/Videos (Photos)

---

Show still images and videos downloaded or captured with Camera. Log in to your Google account beforehand.

---

↓ [Opening Still Images/Videos](#)

---

## Opening Still Images/Videos

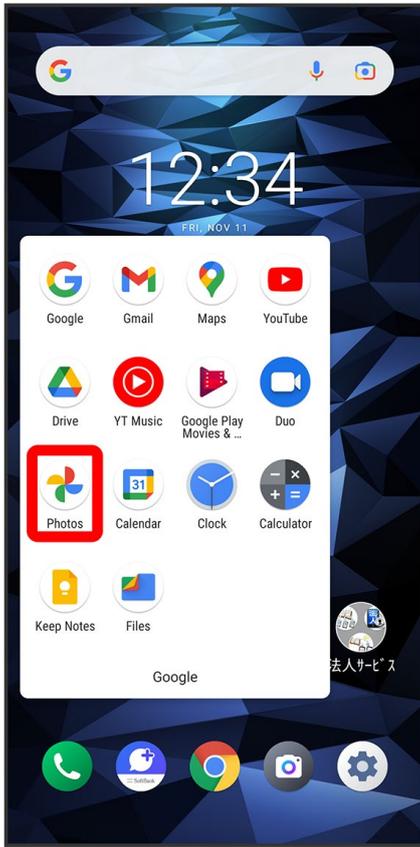
Show captured or downloaded still images and videos. Supported file formats:

Type	File Format
Still image	JPEG, GIF, PNG, BMP, WebP
Video	MP4, 3GPP, TS, WebM

1

---

In Home Screen,  (Google)   (Photos)



Still image/video list opens.

- If confirmation appears, follow onscreen instructions.

2

---

Tap still image/video



Still image/video appears.

## **Zooming Still Images**

When viewing still image, Tap Display twice or Pinch.

# Applications

## ↓ Setting Required Permissions for Applications

### Setting Required Permissions for Applications

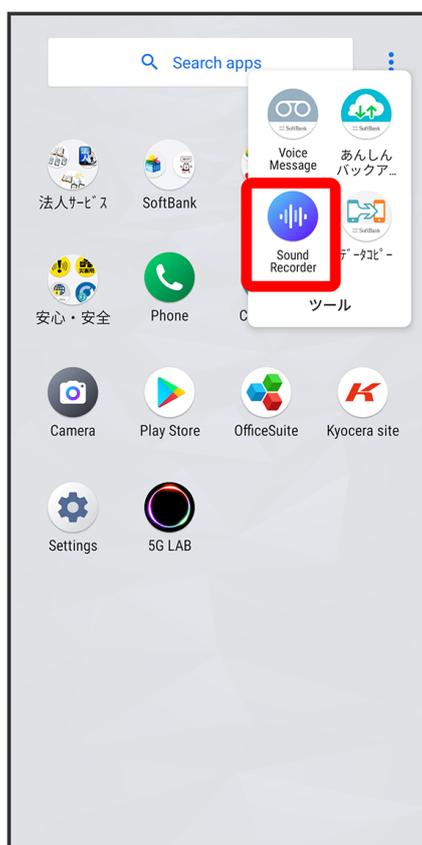
Set the operation of applications when activating for the first time.

The type and content of a confirmation differs with the application. Activating  (Sound Recorder) for the first time is described as an example.

- An application may not function correctly if permission to use it was not set.

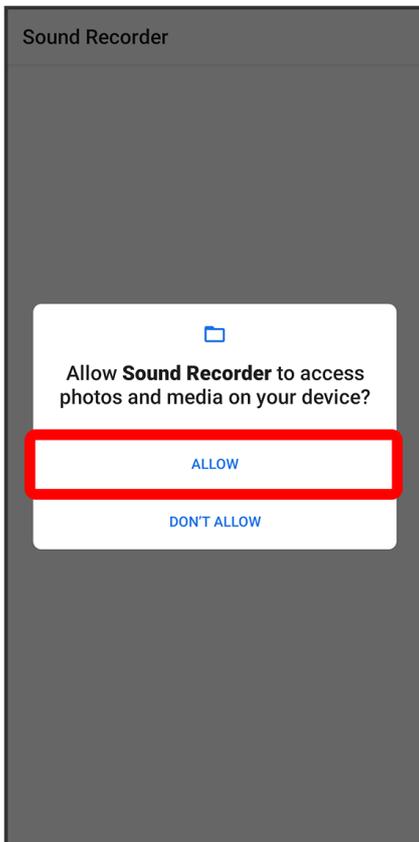
1

Flick Home screen up   (ツール)  (Sound Recorder)



 Sound Recorder window opens.

## ALLOW



🏠 Settings are complete.

- For several functions, continue in the same way.

## + Other Ways to Set Required Permissions for Applications

### Setting Functions to Use for Each Application

In Home Screen, ⚙️ (Settings) → Apps & notifications → See all XX apps → Tap application → Permissions → Tap function → Allow/Don't allow

- XX in See all XX apps indicates number of installed applications.
- Depending on function, items other than Allow/Don't allow may appear.

### Setting Applications with Permitted Usage for Each Function

In Home Screen, ⚙️ (Settings) → Apps & notifications → Permission manager → Tap function → Tap application → Allow/Don't allow

- Depending on application or function, items other than Allow/Don't allow may appear.

# Adding/Deleting Applications

---

Download a variety of applications (free/paid) from Google Play. Change the setting of downloaded applications to enable manual or automatic updates. Log in to your Google account beforehand.

---

↓ [Installing Free Applications](#)

---

↓ [Purchasing Paid Applications](#)

---

↓ [Updating Applications](#)

---

## Installing Applications

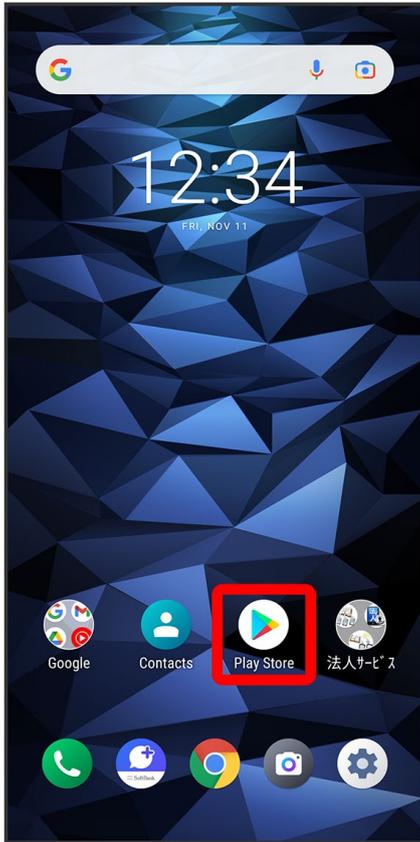
Many different kinds of applications can be installed on handset from Google Play (provided by Google LLC). SoftBank Corp. is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

## Installing Free Applications

1

---

In Home Screen,  (Play Store)



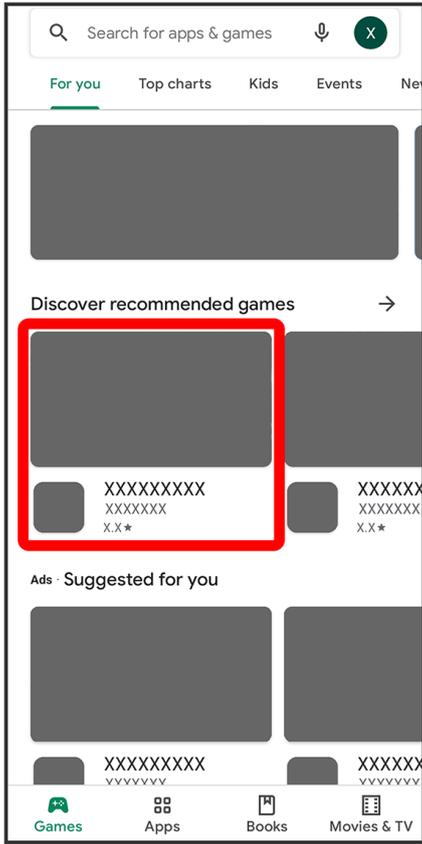
 Google Play appears.

- If confirmation appears, follow onscreen instructions.

2

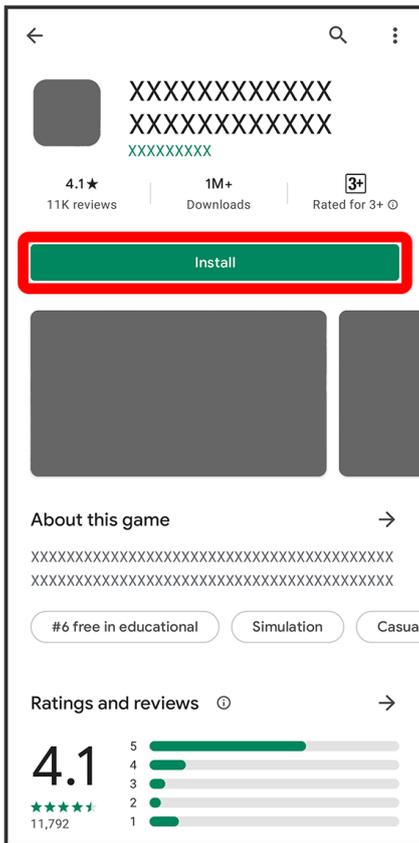
---

Tap free application



3

Install

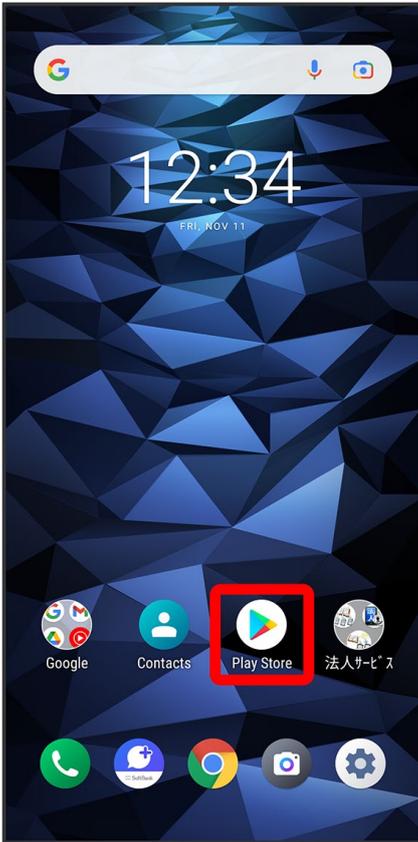


🚩 Application is downloaded and installed.

## Purchasing Paid Applications

1

In Home Screen,  (Play Store)



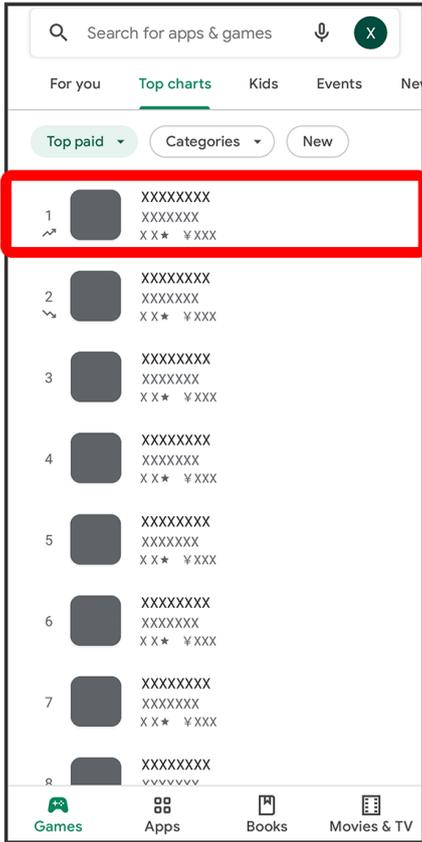
 Google Play appears.

- If confirmation appears, follow onscreen instructions.

2

---

Tap paid application



3

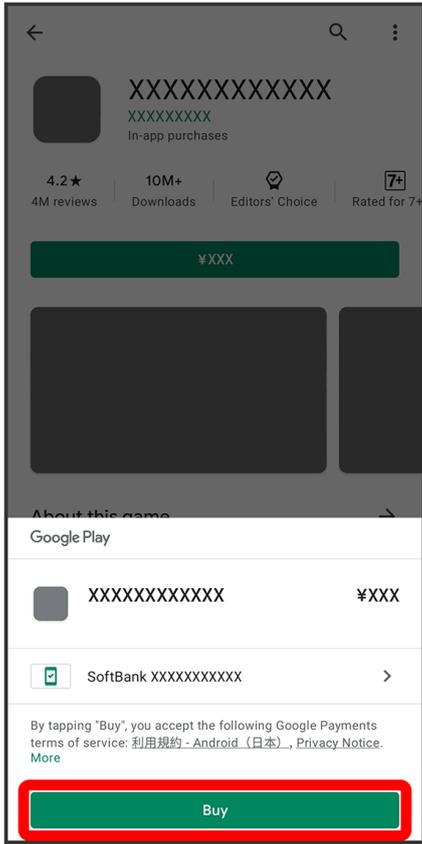
Tap amount



- If payment confirmation appears, follow onscreen instructions.

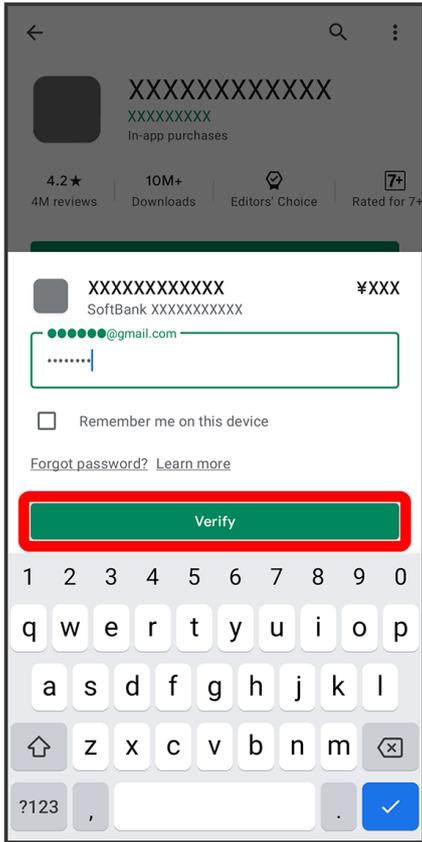
4

Buy



5

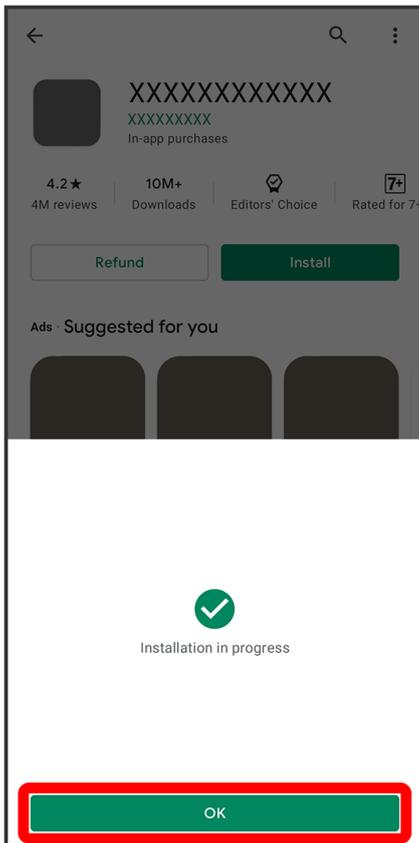
Enter Google account password  



- If confirmation appears, follow onscreen instructions.

6

OK



Application is downloaded and installed.

## Purchased Applications

### Payment

Pay only once. Redownloads of uninstalled applications are free of charge.

### On Other Android Devices

Install an application on any Android device under the same Google account for free.

## Requesting Refunds

Refund is possible within a limited time. By requesting a refund, the application is deleted and the charge is cancelled. A refund request is valid only once per one application.

Tap account icon on Google Play  Manage apps & device  Manage  Tap application  Refund  Request refund

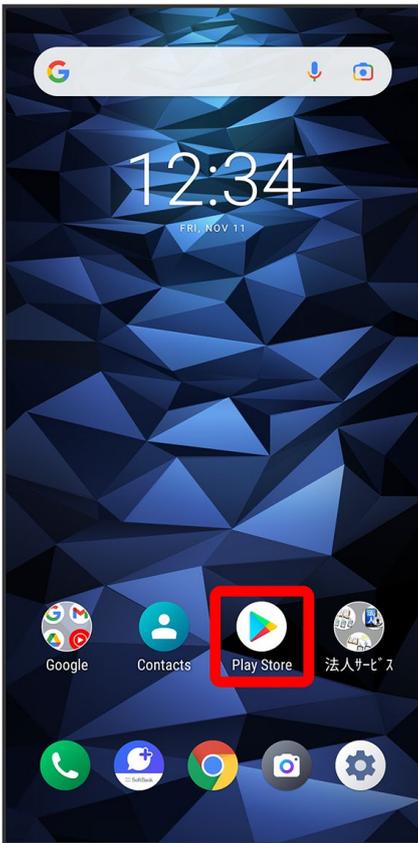
## Purchasing Applications

Purchase applications at your own risk. SoftBank Corp. is not responsible for any disadvantage resulting for user or third parties.

# Updating Applications

1

In Home Screen,  (Play Store)



 Google Play appears.

- If confirmation appears, follow onscreen instructions.

2

Tap account icon  Manage apps & device  Manage  Tap application to update 

Update

 The application is downloaded and installed.

- If confirmation appears, follow onscreen instructions.

## **Setting Application Updates**

### **Setting Automatic Application Updates**

Tap account icon on Google Play screen  Settings  Network preferences  Auto-update apps  Set update method

### **Setting Automatic Updates for Individual Applications**

Tap account icon on Google Play screen  Manage apps & device  Manage  Tap application    Enable auto update 

- Automatic updates are unavailable for some applications.

# Connecting by Wi-Fi

---

Handset supports Wi-Fi (wireless LAN). Access the Internet via a household Wi-Fi connection environment.

---

↓ [Connecting Selected Access Points](#)

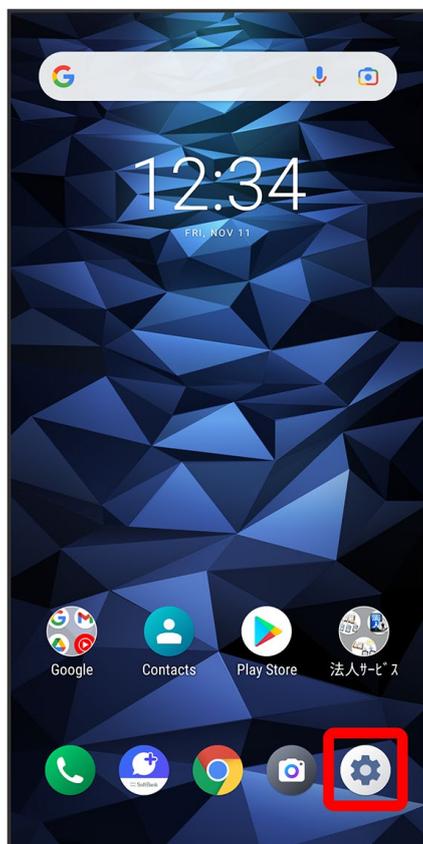
---

## Connecting Selected Access Points

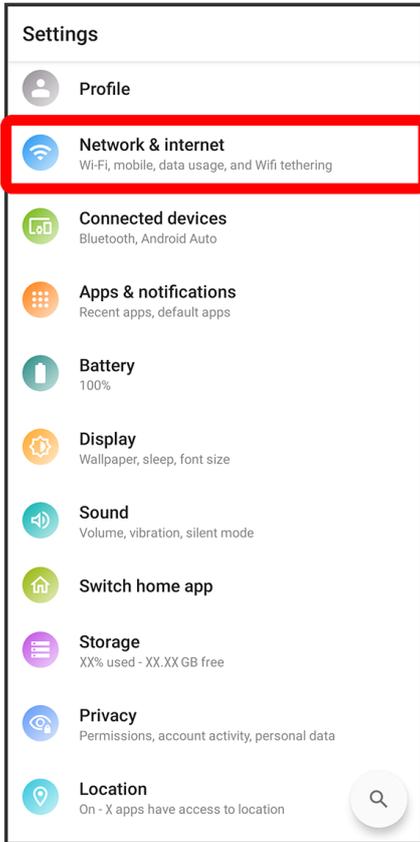
1

---

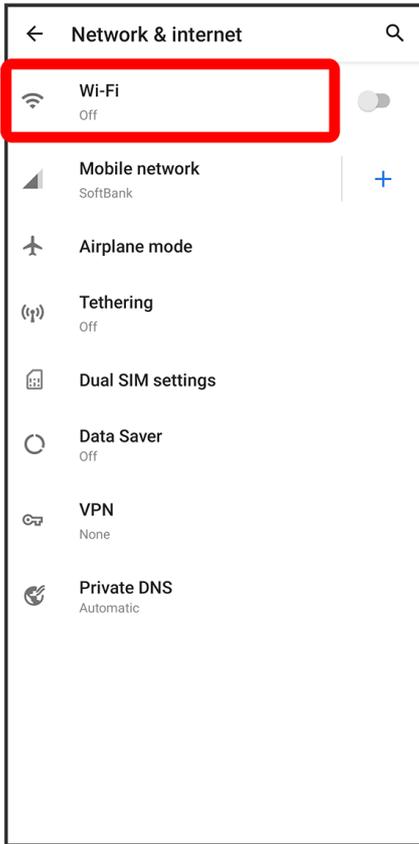
In Home Screen,  (Settings)



## Network & internet



## Wi-Fi

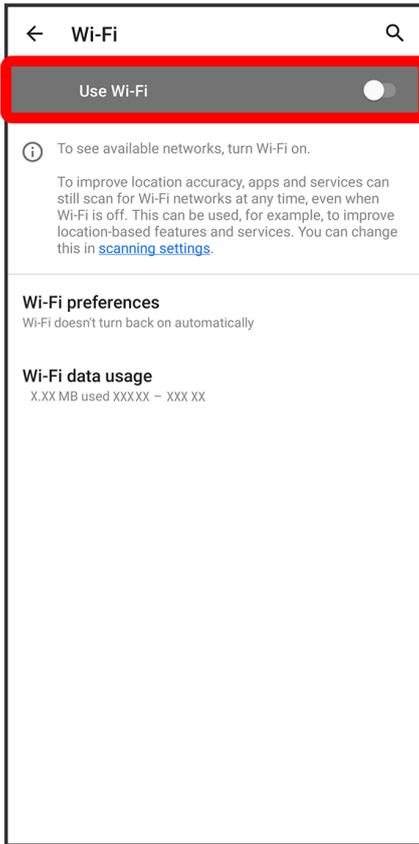


 Wi-Fi settings open.

4

---

Use Wi-Fi ()



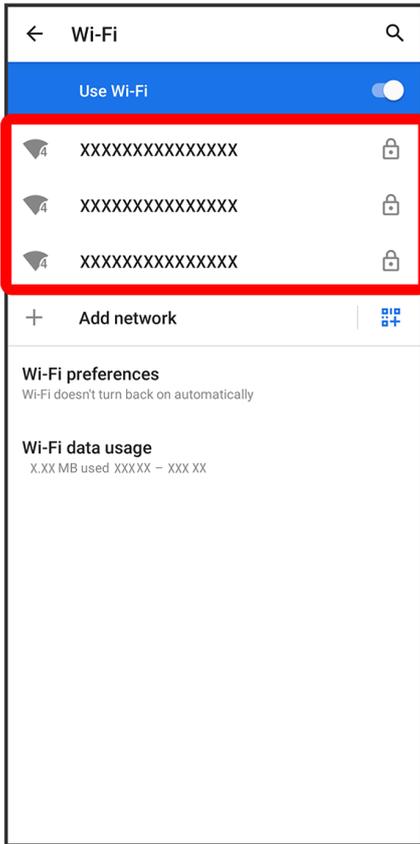
 Wi-Fi is enabled.

- Tap **Use Wi-Fi** to toggle on () / off ().

5

---

Tap access point



6

Enter password  **CONNECT**

XXXXXXXXXXXXXXXXXX

Password

.....|

Show password

Advanced options ∨

CANCEL CONNECT

 Handset is connected.

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if an access point is not security protected.

# Using Bluetooth® Function

---

Connect to a Bluetooth®-capable wireless phone, etc. for calls or to a hands-free device such as a headset.

---

## ↓ Enabling Bluetooth® Function

---

### ? Hints

**Q** Cannot use Bluetooth®

**A** Is handset in Airplane mode? If in Airplane mode, Bluetooth® function is disabled. Bluetooth® function can be enabled again after placing handset in Airplane mode.

### ! Bluetooth® Function Cautions

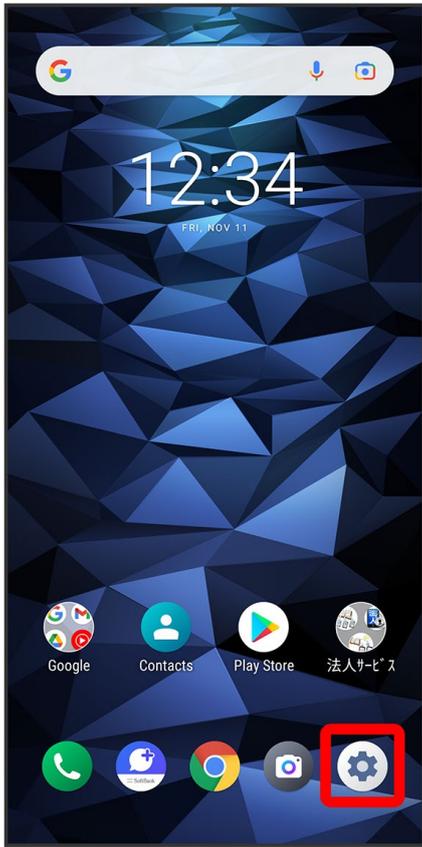
Information may not appear correctly on both devices depending on the transferred data.

## Enabling Bluetooth® Function

1

---

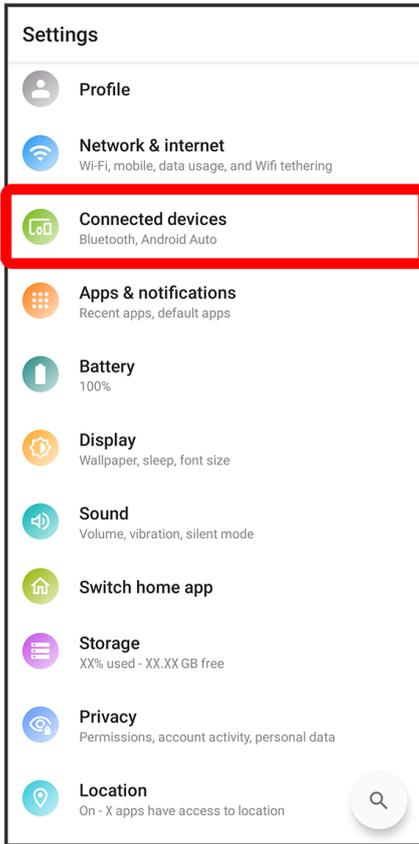
In Home Screen,  (Settings)



2

---

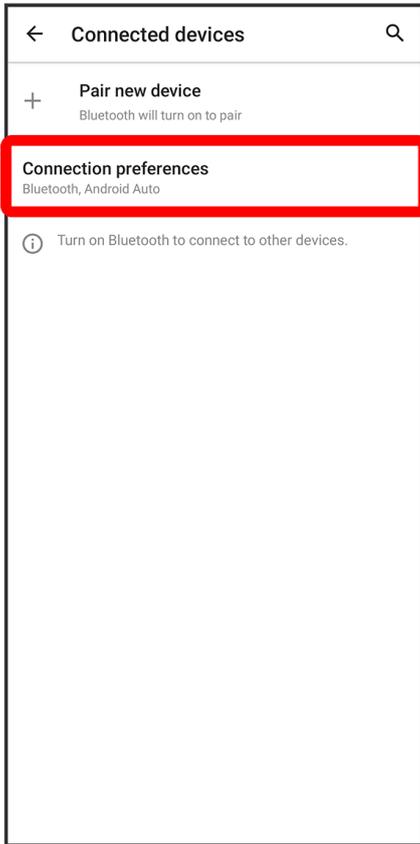
Connected devices



3

---

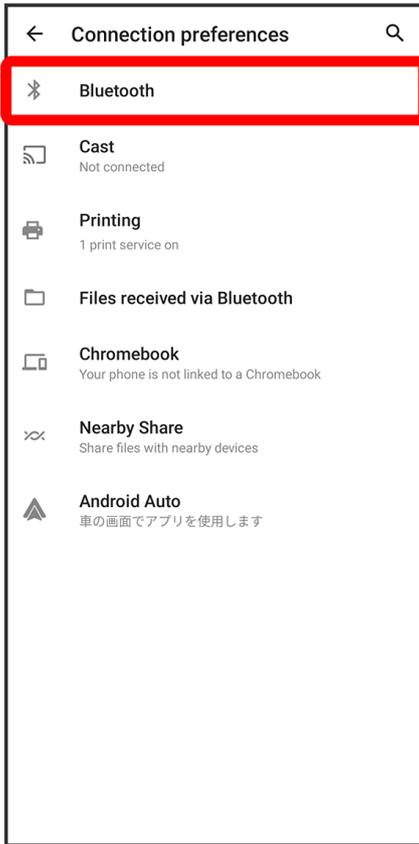
## Connection preferences



4

---

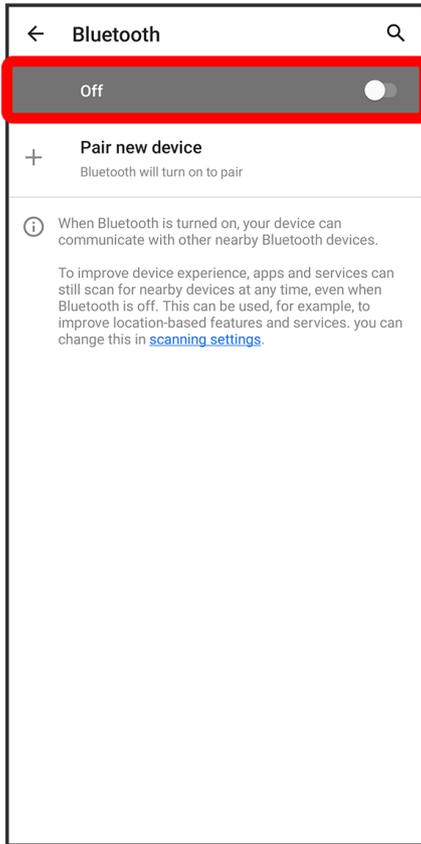
Bluetooth



 Bluetooth® settings open.

5

Off 



 Bluetooth® function is enabled.

- To disable Bluetooth® function, Tap **On** ()

# Handset Settings

↓ Handset Settings

## Handset Settings

In Home Screen,  (Settings) to customize operation of handset functions.

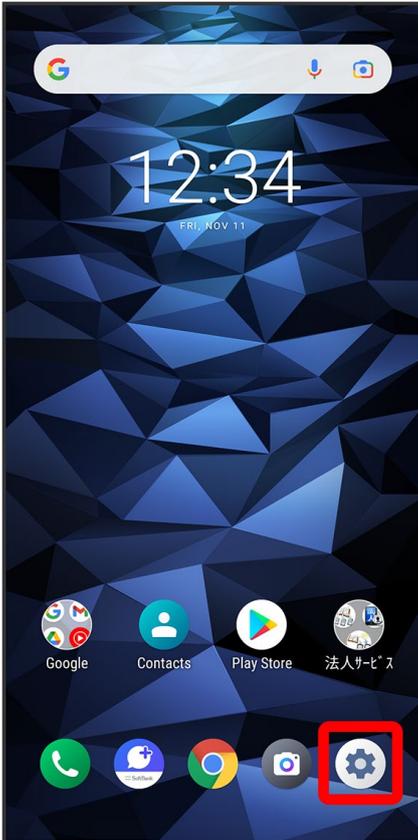
Handset settings include the following items.

Item	Description
<b>Profile</b>	Check and edit your phone number, e-mail address, etc.
<b>Network &amp; internet</b>	Make network and Internet settings for Wi-Fi, mobile networks, Airplane Mode, etc.
<b>Connected devices</b>	Make settings for Bluetooth® connection, etc.
<b>Apps &amp; notifications</b>	Make settings for installed applications and notifications.
<b>Battery</b>	Check Battery usage and make settings to save battery power.
<b>Display</b>	Set Display brightness, wallpaper, etc.
<b>Sound</b>	Make ringtone, operation tones, and other sound settings.
<b>Switch home app</b>	Switch the Home screen to Simple Home or Standard Home.
<b>Storage</b>	Check space in internal storage and on SD Card. Also erase SD Card storage data or mount/unmount SD Card.
<b>Privacy</b>	Make settings regarding privacy such as app permissions or password display.
<b>Location</b>	Make location settings.
<b>Security</b>	Make settings for Start Screen security, USIM Card lock, etc.
<b>Accounts</b>	Create/add accounts and sync accounts.
<b>Accessibility</b>	Set captions, magnification gestures, and other useful accessibility functions.
<b>Digital Wellbeing &amp; parental controls</b>	Check handset usage habits at a glance and get more offline time.
<b>Google</b>	Make settings for Google services.
<b>System</b>	Check and make settings for language and input, date and time, backup, reset, etc.
<b>About phone</b>	Check device name, own phone number, and register emergency information.

1

---

In Home Screen,  (Settings)

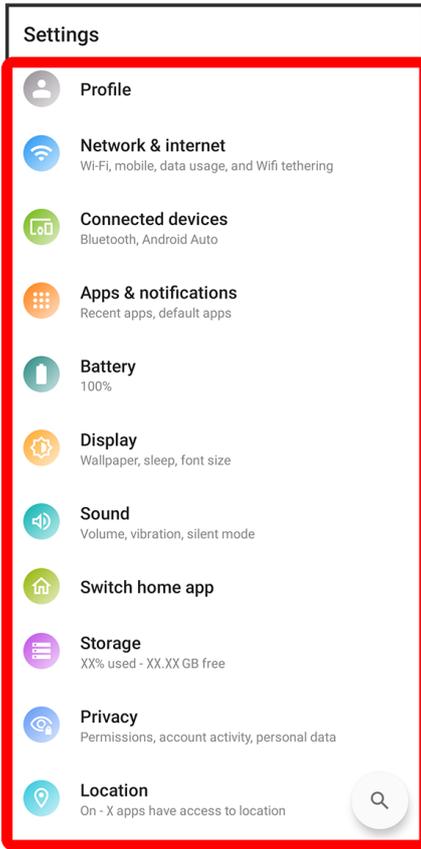


 Handset settings open.

2

---

Set items



🚩 Settings are made.

# Data Usage Settings

## ↓ Data Usage Settings

### Data Usage Operations

#### Set Data Saver

In Home Screen,  (Settings)  Network & internet  Data Saver  Use Data Saver 

- Tap Use Data Saver to toggle on () / off ()

#### Set Functions Not Subject to Data Saver

In Home Screen,  (Settings)  Network & internet  Data Saver  Unrestricted data  Tap functions to set ()

- Tap function to toggle on () / off ()

#### Enable Cellular Data

In Home Screen,  (Settings)  Network & internet  Mobile network  Mobile data

- If confirmation appears, follow onscreen instructions.
- Tap Mobile data to toggle on () / off ()
- When USIM card and eSIM are used at the same time, select SIM to set.

#### View Data Usage with Wi-Fi

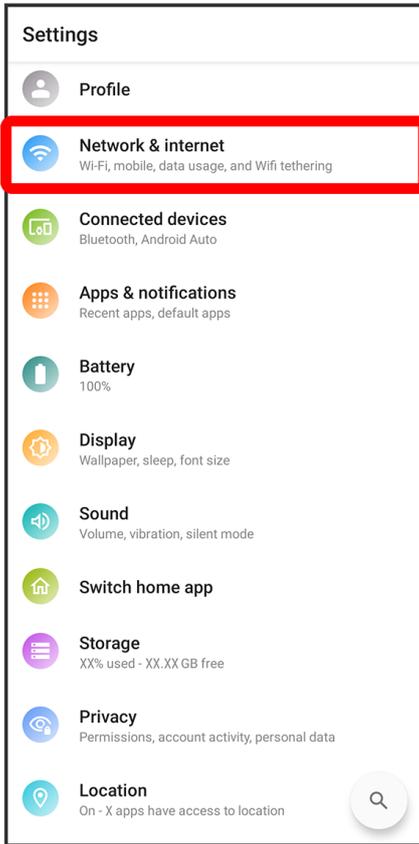
In Home Screen,  (Settings)  Network & internet  Wi-Fi  Wi-Fi data usage

## Data Usage Settings

Check amount of cellular data transfers and set limit on usage.

1

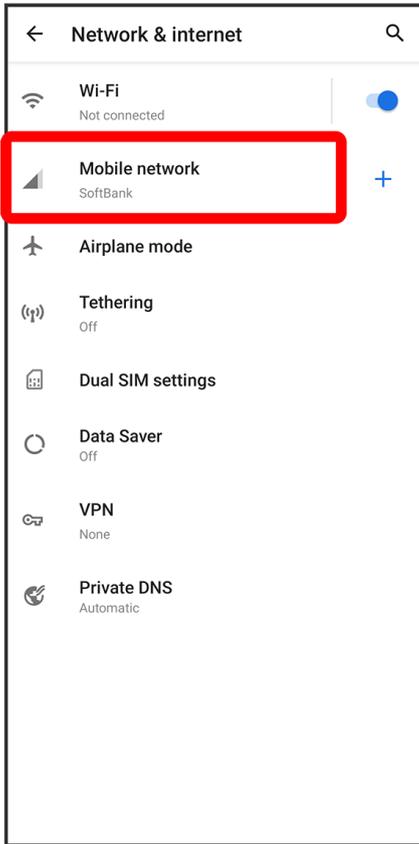
In Home Screen,  (Settings)  Network & internet



2

---

## Mobile network



🚩 Data usage window opens.

- When USIM card and eSIM are used at the same time, select SIM to display.

# Battery Settings

---

↓ Battery Settings

↓ Using Battery Care Mode

---

## Battery Settings

Check Battery consumption settings and Battery usage. Settable items are the following.

Item	Description
XX%	Check Battery, time remaining, etc.
Battery Saver	Set Battery saver.
Adaptive Battery	Enable adjustment that apps which are not used often are running less.
Battery percentage	Set showing battery percentage in status bar.
Last full charge	Check time since last full charge.
Screen usage since full charge	Check usage since last full charge.
Battery Care Mode	Enable Battery Care Mode.
Charge efficiency	Check Battery charging efficiency.

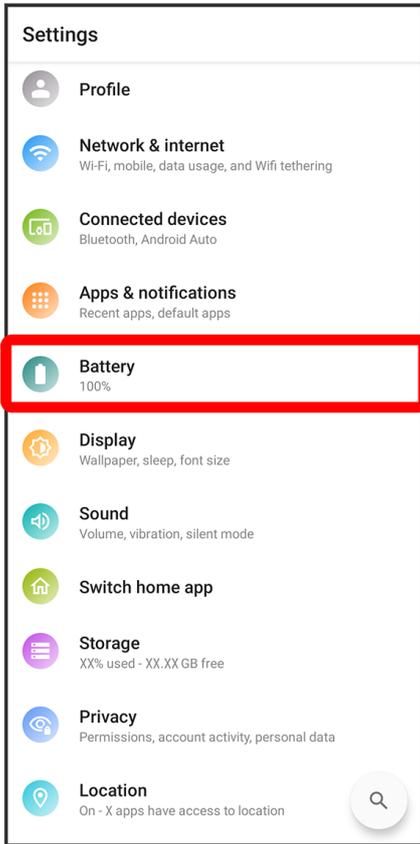
## Using Battery Care Mode

Avoid charging completely to keep Battery optimal and longer-lasting.

1

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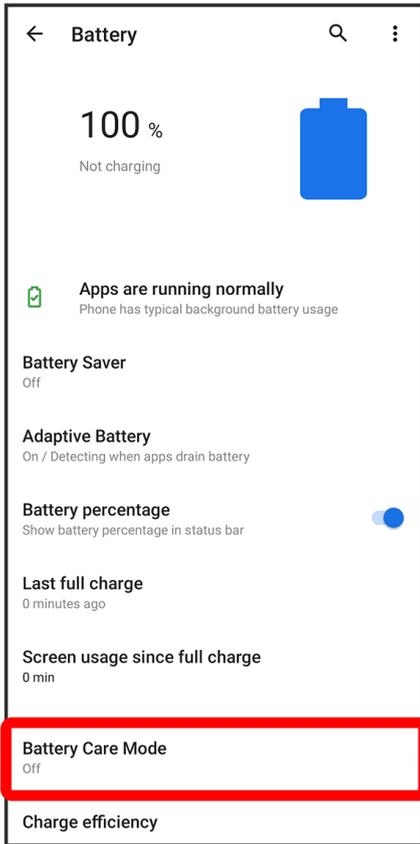
In Home Screen,  (Settings)  **Battery**



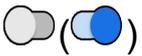
2

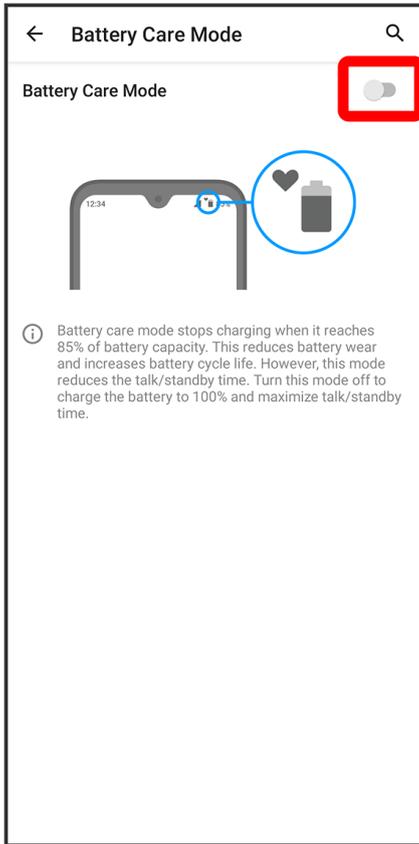
---

## Battery Care Mode



3





 Handset is in Battery Care Mode.

- Charging stops at 85% when Battery Care Mode is on. However, battery percentage is displayed as "100%."

Battery icon changes to .

- Tap  to enable, and  to disable.

# Display Settings

↓ [Display Settings](#)

## Display Settings

Make settings for Display brightness, Wallpaper, etc. Settable items are the following.

Item	Description
<b>Brightness level</b>	Set brightness of Display.
<b>Dark theme</b>	Set dark theme on/off and make schedule settings.
<b>Night Light</b>	Tint screen amber.
<b>Adaptive brightness</b>	Enable adjustment of brightness for surroundings.
<b>Wallpaper</b>	Set Wallpaper for Home Screen.
<b>Sleep time</b>	Set a period of inactivity after which Display turns off automatically.
<b>Glove touch mode</b>	Enable Touch action when wearing gloves.
<b>Pocket mode</b>	Set whether to reduce unintended touch operations while handset is in a pocket or bag, etc.
<b>Auto-rotate screen</b>	Set whether to rotate Display with handset orientation automatically.
<b>Font size</b>	Set size of font for Display.
<b>Display size</b>	Set the size of images, icons, etc. in Display.
<b>Screen saver</b>	Set screensaver.
<b>Lock screen display</b>	Set notification operations, etc. on Start Screen.
<b>Lift to wake</b>	Set whether to turn on Display when lifting handset during sleep mode.
<b>Display quick settings</b>	Set whether to show Quick Settings Panel.

# Sound Settings

↓ [Sound Settings](#)

## Sound Settings

Make ringtone, operation tones, and other sound settings. Settable items are the following.

Item	Description
<b>Media volume</b>	Set volume for music, videos, etc.
<b>Call volume</b>	Set volume for call.
<b>Ring &amp; Notification volume</b>	Set volume for Phone ringtone, etc.
<b>Alarm volume</b>	Set volume for alarm.
<b>Vibrate for calls</b>	Enable vibration for ringtone.
<b>Silent mode</b>	Mute ringtones and other handset sounds to avoid disturbing others around you.
<b>Media</b>	This option allows users to hide the media player after it completes media playing.
<b>Shortcut to prevent ringing</b>	Set Silent mode entered when Power and Volume Up Keys Pressed.
<b>Phone ringtone</b>	Set Phone ringtone.
<b>Vibration pattern</b>	Set vibration pattern.
<b>Vibration intensity</b>	Set vibration intensity.
<b>Default notification sound</b>	Set notification sound.
<b>Default alarm sound</b>	Set alarm sound.
<b>Dial pad tones</b>	Set operation sound in call window on/off.
<b>Screen locking sound</b>	Set unlocking sound for Start Screen security on/off.
<b>Charging sounds and vibration</b>	Set charging start sound and vibration on/off.
<b>Charged sounds and vibration</b>	Set charging end sound and vibration on/off.
<b>Touch sounds</b>	Set Tapping sound on/off.
<b>Touch vibration</b>	Set vibration when Tapping on/off.
<b>Do Not Disturb</b>	Set/cancel Do not disturb. Make settings such as notification action when Do Not Disturb is set.

# Security Settings

↓ Security Settings

↓ Enabling USIM/eSIM PIN

↓ Changing USIM/eSIM PIN

## Security Settings

Make settings for Start Screen security, USIM Card lock, etc. Settable items are the following.

- Displayed items depend on the setting for **Screen lock**.

Item	Description
<b>Google Play Protect</b>	Set whether to scan handset for security issues.
<b>Security update</b>	Check for available system updates.
<b>Find My Device</b>	Set location to be shown if handset is lost.
<b>Google Play system update</b>	Update OS and security patches.
<b>Screen lock</b>	Set Screen lock.
<b>Face unlock</b>	Registering your face enables you to unlock handset by auto face recognition when Display is turned on.
<b>Smart Lock</b>	Enable handset to check if it is being carried and to check for trusted place or device and unlock Start Screen.
<b>Device admin apps</b>	Set whether to enable device administration functionality.
<b>SIM card lock</b>	Make settings for USIM Card/eSIM lock.
<b>Encryption &amp; credentials</b>	Make settings for encrypt handset data and set credentials storage.
<b>Trust agents</b>	Set whether to show trusted agents.
<b>App pinning</b>	Set to keep only screen of specified application in view.

### + Setting Handset Not to Lock Start Screen

In Home Screen,  (Settings)  Security  Screen lock  None

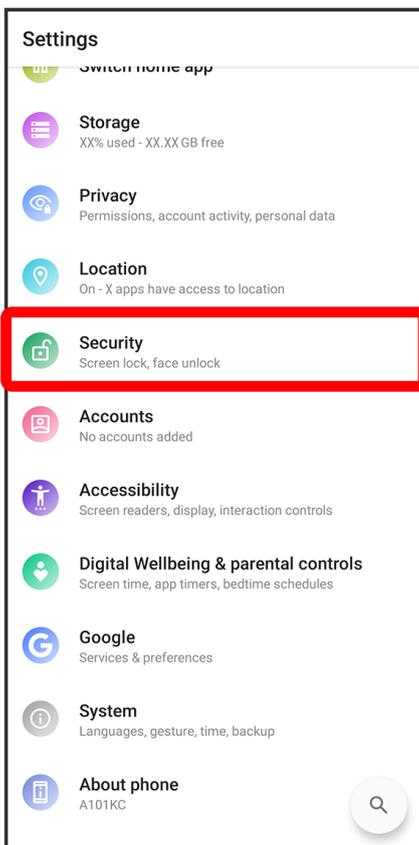
- If method for unlocking screen is setting other than **None** or **Swipe** before changing setting, first Tap **Screen lock** and unlock screen.
- If confirmation appears, follow onscreen instructions.

# Enabling USIM/eSIM PIN

When PIN is enabled, a window for entering PIN appears to allow handset use each time handset is powered on with USIM Card installed/eSIM activated.

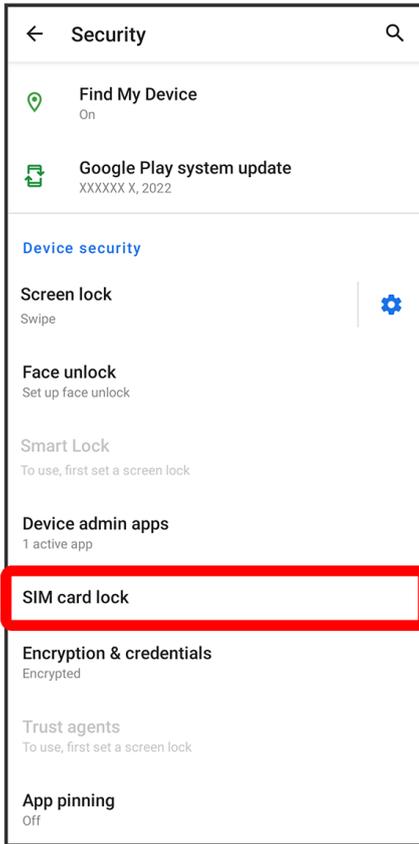
1

In Home Screen,  (Settings)  **Security**



2

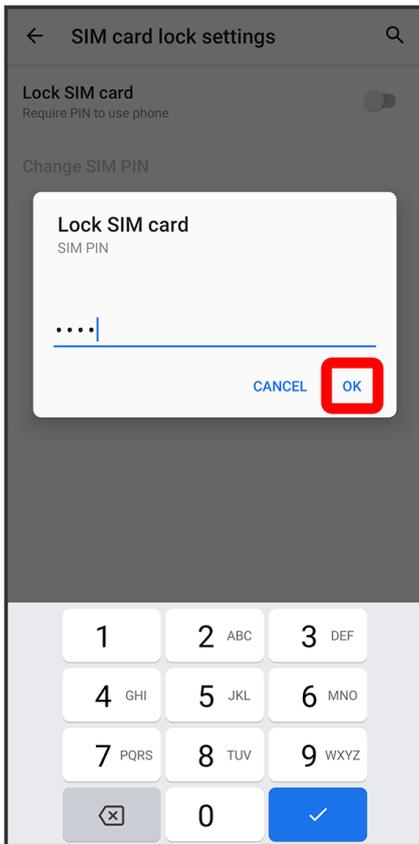
**SIM card lock**



- When USIM card and eSIM are used at the same time, select SIM to set.

3

Lock SIM card (🔒) → Enter PIN → OK



 PIN is enabled.

### **PIN Cautions**

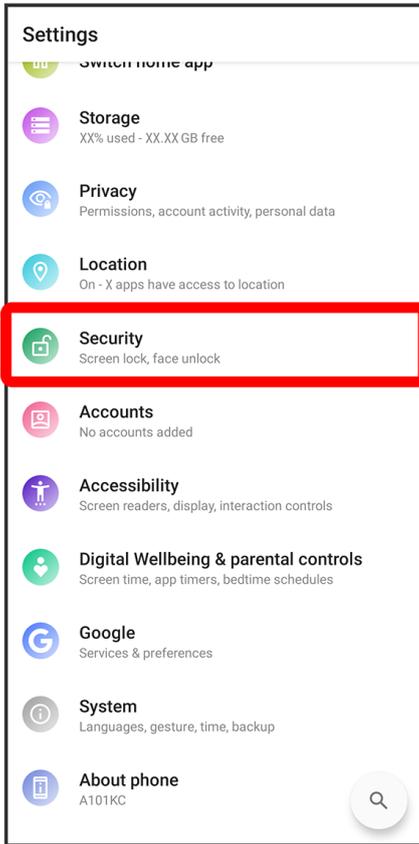
Entering incorrect PIN three consecutive times activates PIN Lock. To cancel, Personal Unblocking Key (PUK) is required; contact Customer Service. Entering incorrect PUK ten consecutive times locks USIM Card/eSIM, disabling handset. For recovery, USIM Card/eSIM must be reissued at a SoftBank (fees apply).

## Changing USIM/eSIM PIN

First enable USIM/eSIM PIN to change PIN.

1

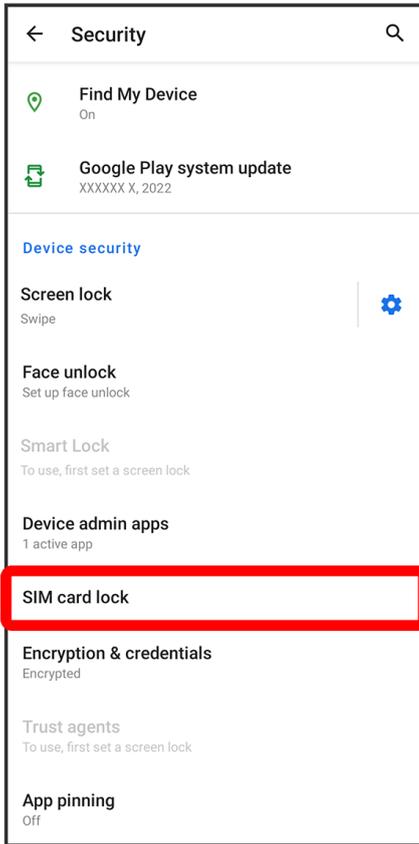
In Home Screen,  (Settings)  **Security**



2

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## SIM card lock

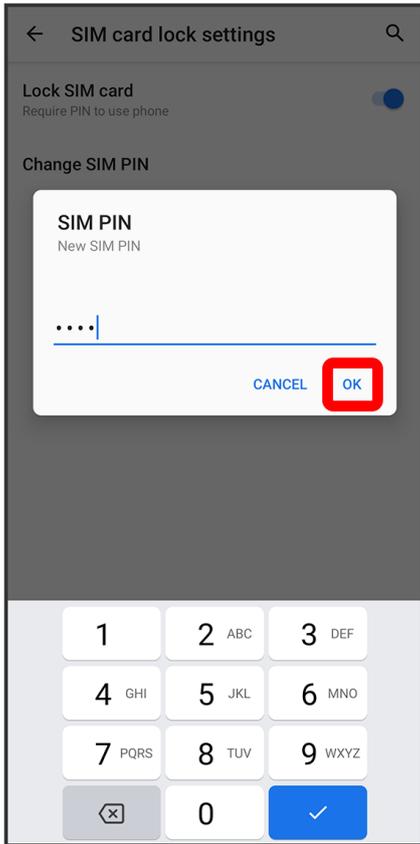


- When USIM card and eSIM are used at the same time, select SIM to set.

3

---

Change SIM PIN → Enter current PIN → OK → Enter new PIN → OK → Re-enter new PIN → OK



🚩 PIN is changed.

# System Settings

↓ System Settings

## System Settings

Check and make settings for language and input, date and time, backup, and reset, etc. Settable items are the following.

Item	Description
<b>Languages &amp; input</b>	Make settings for display and text entry.
<b>Gestures</b>	Enable Camera activation when Power Key is Pressed twice, set Navigation Bar, and set the ringtone stop when Power and Volume Up Keys are Pressed, etc.
<b>Date &amp; time</b>	Make settings for date and time.
<b>Auto power on</b>	Set whether to start handset automatically when charged during power off.
<b>Backup</b>	Backup application data, call history, etc. to Google server.
<b>Reset options</b>	Reset network settings, application settings, and initialize data.
<b>System update</b>	Make settings for system update. For details, see "Updating Software."
<b>Hardware Feedback</b>	Set whether to send Qualcomm Technology report.

### + Languages & Input Operations

#### Set the Display Language

In Home Screen,  (Settings)  System  Languages & input  Languages   
Tap language  

#### Set Input Method

In Home Screen,  (Settings)  System  Languages & input  On-screen keyboard  Tap input method  Tap setting items  Follow onscreen instructions

# Other Settings

- ↓ Profile
- ↓ Network & Internet Settings
- ↓ Connected Device Settings
- ↓ Apps & Notification Settings
- ↓ Switch Home App Settings
- ↓ Storage Settings
- ↓ Privacy Settings
- ↓ Location Settings
- ↓ Account Settings
- ↓ Accessibility Settings
- ↓ Digital Wellbeing & Parental Controls
- ↓ Google Settings
- ↓ About phone

## Profile

Check and edit your phone number, e-mail address, etc.

### + Profile Operations

#### Editing Profile

In Home Screen,  (Settings)  Profile    Set each item  **SAVE**

#### Sharing Profile

In Home Screen,  (Settings)  Profile    **Share**  Select app  Follow  
onscreen instructions

#### Deleting Saved Profile Information

In Home Screen,  (Settings)  Profile    **Delete**  **OK**

## Network & Internet Settings

Make network and Internet settings for Wi-Fi, mobile networks, data usage, etc. Settable items are the following.

Item	Description
<b>Wi-Fi</b>	Enable Wi-Fi connection. For details, see "Connecting by Wi-Fi."
<b>Mobile network</b>	Set a network type, etc. For details, see "Global Roaming."
<b>Airplane mode</b>	Disable all settings that emit signals. Handset stays powered on.
<b>Tethering</b>	Make tethering settings.
<b>Dual SIM settings</b>	Select SIM to use, and check SIM information.
<b>Data Saver</b>	Turn off background data generated by some apps.
<b>VPN</b>	Add a VPN.
<b>Private DNS</b>	Make private DNS settings.

## Connected Device Settings

Make settings for Bluetooth® connection and other settings. Settable items are the following.

Item	Description
<b>Pair new device</b>	Search for and pair nearby Bluetooth® devices.
<b>Connection preferences</b>	Make settings for Bluetooth® connection, Cast etc.

## Apps & Notification Settings

Make settings for installed applications and notifications. Settable items are the following.

Item	Description
<b>See all XX apps</b>	Check and make settings for installed applications.
<b>Conversations</b>	Notification from app compatible with conversation function. Appears when notification is set to display on conversation section. Check priority and make settings for notification.

<b>Notifications</b>	Make notification settings.
<b>Call settings</b>	Make call settings.
<b>Screen time</b>	View time spent in apps.
<b>Default apps</b>	Make settings for default applications.
<b>Permission manager</b>	Set permissions required by applications. For details, see "Setting Required Permissions for Applications."
<b>Emergency alerts</b>	Make settings for Emergency alerts.
<b>Special app access</b>	Make settings for access of Special applications.

## Switch Home App Settings

Switch Home Screen app. Settable items are the following.

Item	Description
<b>Simple Home</b>	Simple Home Screen arranging necessary information and frequently used functions to find them easily
<b>Standard Home</b>	Standard Home Screen

## Storage Settings

Check space in internal storage and on SD Card. Also erase SD Card storage data or mount/unmount SD Card. Settable items are the following.

Item	Description
<b>Internal shared storage</b>	View information on internal storage usage.
<b>SD card</b>	Make settings and check total space/free space for SD Card.
<b>USB storage name</b>	Make settings for USB storage and check storage space.

## Privacy Settings

Make privacy settings. Settable items are the following.

Item	Description
------	-------------

<b>Permission manager</b>	View and edit app permissions.
<b>Show passwords</b>	Mask or unmask characters briefly as you type your passwords.
<b>Notifications on lock screen</b>	Control how notifications show on Start Screen.
<b>Autofill service from Google</b>	Fill in forms with information saved in Google Account like passwords by one tap.
<b>Advanced</b>	<ul style="list-style-type: none"> <li>• Google location history Save locations where you go with the handset if Location History is turned on.</li> <li>• Activity controls Control the activities and information you allow Google to save.</li> <li>• Ads Control the ads you see.</li> <li>• Usage &amp; diagnostics Choose whether to send usage and diagnostics information to Google.</li> </ul>

## Location Settings

Make location settings. Settable items are the following.

Item	Description
<b>Use location</b>	Turn on or off Location Information.
<b>RECENT LOCATION REQUESTS</b>	View apps that requested your handset's location information.
<b>App access to location</b>	View and change permissions ("Allowed all the time," "Allowed while in use," "Ask every time," "Not allowed") for app to access your handset's location.
<b>Wi-Fi and Bluetooth scanning</b>	Choose whether to let your handset scan for Wi-Fi access points or Bluetooth® devices.
<b>Emergency Location Service</b>	Choose whether to use Emergency Location Service.
<b>Google Location Accuracy</b>	Get more accurate location by additionally using Wi-Fi, mobile networks, and sensors.
<b>Google Location History</b>	Save locations where you go with the handset if Location History is turned on.
<b>Google Location Sharing</b>	Choose who can see your real-time location.

## Account Settings

Create/add accounts and sync accounts. Settable items are the following.

Item	Description
<b>Add account</b>	Create or add accounts.
<b>Automatically sync data</b>	Set permissions for syncing data automatically.

## Accessibility Settings

Set captions, magnification gestures, and other useful accessibility functions. Settable items are the following.

Item	Description
<b>Smart Security</b>	Set whether to use Smart Security.
<b>詐欺ウォール</b>	Enable Internet SagiWall.
<b>Select to Speak</b>	Set whether to speak tapped item.
<b>TalkBack</b>	Set handset to read out screen information.
<b>Text-to-speech output</b>	Set the engine for text readout, as well as change the readout speed and play a sample.
<b>Font size</b>	Set size of font for Display.
<b>Display size</b>	Set the size of images, icons, etc. in Display.
<b>Dark theme</b>	Turn on or off Dark Theme and customize Schedule.
<b>Magnification</b>	Set whether to enlarge view by Triple-Tapping or using accessibility key.
<b>Color correction</b>	Correct screen colors.
<b>Color inversion</b>	Invert screen colors.
<b>Large mouse pointer</b>	Set whether to use a large pointer.
<b>Remove animations</b>	Set whether to remove animations.
<b>Accessibility Menu</b>	Set whether to use accessibility menu.
<b>Switch Access</b>	Set handset to be controllable by one or several switches.
<b>Dwell timing</b>	Make settings for using mouse.
<b>Power button ends call</b>	Enable end of call by Pressing Power Key.
<b>Auto-rotate screen</b>	Enable automatic rotation of Display.
<b>Touch &amp; hold delay</b>	Set time to press Display for Touch & Hold.
<b>Time to take action (Accessibility timeout)</b>	Choose how long temporary dialogs that receive your action stay on screen.

<b>Vibration intensity</b>	Set vibration intensity for ringtone, notifications, and tapping operation.
<b>System navigation</b>	Select whether to use gesture operation or use icons on the bottom of Display for moving to Home Screen, switching apps, or returning operation.
<b>Mono audio</b>	Set whether to use monaural audio playback.
<b>Audio balance</b>	Balance left-right sound
<b>Caption preferences</b>	Make settings for captions.
<b>High contrast text</b>	Make text easier to see by adding outline, etc.
<b>Shortcut from lock screen</b>	Set whether to start Accessibility function by Touching & Holding Volume Up Key and Volume Down Key for several seconds when Home Screen is displayed.

## Digital Wellbeing & Parental Controls

Check handset usage habits at a glance and get more offline time. Settable items are the following.

■ Displayed items depend on the handset status.

Item	Description
<b>XXhr, XXmin<sup>1</sup></b>	Check total handset usage time for the day.
<b>Dashboard<sup>1</sup></b>	Check history of total handset usage time. Limit usable time for each application.
<b>Bedtime mode<sup>1</sup></b>	Change Display to monochrome, halt notifications, etc. at preset time.
<b>Focus mode<sup>1</sup></b>	Pause app which prevents you from concentrating.
<b>Manage notifications<sup>1</sup></b>	Make notification settings for applications.
<b>Do Not Disturb<sup>1</sup></b>	Set/cancel advanced notification management. Make settings such as notification action when advanced notification management is set.
<b>Heads Up<sup>1</sup></b>	Set whether to display notification which urges you to stop using handset while walking.
<b>Show icon in the app list<sup>1</sup></b>	Enable Digital Wellbeing icon to be shown in app list.
<b>Set up parental controls</b>	Supervise handset remotely with family link app for parents and restrict usage time.

<sup>1</sup> Appears when tapping **Show your data**.

## Google Settings

Make settings for Google services together at the same time. Settable items are the following.

Item	Description
<b>COVID-19 Exposure Notifications</b>	Set whether to use COVID-19 Exposure Notifications.
<b>Ads</b>	Make settings for your advertising ID.
<b>Autofill</b>	Set whether to enter information such as password or SMS confirmation code saved in your Google account automatically.
<b>Backup</b>	Make settings for backup.
<b>Devices &amp; sharing</b>	Make settings for Chromecast, Chromebook™, and nearby devices, and share files using nearby share.
<b>Find My Device</b>	Set whether to show handset location if it is lost.
<b>Mobile data &amp; messaging</b>	Make settings for phone number, etc. for setting up a Google Account again.
<b>Parental controls</b>	Make settings for parental controls.
<b>Personal Safety</b>	Set whether to turn on Do Not Disturb automatically while driving.
<b>Personalize using shared data</b>	Set whether to use shared data.
<b>Set up &amp; restore</b>	Make settings for a nearby device/work profile and restore contacts.
<b>Settings for Google apps</b>	Make settings for Google Fit, which records walking and running activity and manages your weight, etc., and Google Play Instant.

## About phone

Check device name, own phone number, and register emergency information. Settable items are the following.

Item	Description
<b>Device name</b>	View/change the device name.
<b>Phone number</b>	View your device's phone number.
<b>Emergency information</b>	Add medical information and emergency contacts for first responders to see in an emergency.

<b>Legal information</b>	View legal information.
<b>Technical regulations conformity certification</b>	View technical regulations conformity certification.
<b>SIM Status</b>	View information stored in the SIM.
<b>Model &amp; hardware</b>	View device's model name, serial number, and hardware version.
<b>IMEI</b>	View device's IMEI information.
<b>Android version</b>	View the versions of Android OS.
<b>IP address</b>	View the device's IP address.
<b>Wi-Fi MAC address</b>	View the device's Wi-Fi MAC address.
<b>Device Wi-Fi MAC address</b>	View the device's Device Wi-Fi MAC address.
<b>Bluetooth address</b>	View the device's Bluetooth® address.
<b>Up time</b>	View screen time.
<b>Build number</b>	View the device's build number.

# Global Roaming

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Handset is Global Roaming Service eligible. Use the same handset number outside Japan.

Handset connects to an appropriate cellular provider automatically by default. A specific carrier can also be selected manually.

Change communications method and roaming settings as needed.

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↓ [Setting a Cellular Provider](#)

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↓ [Changing Data Roaming Setting](#)

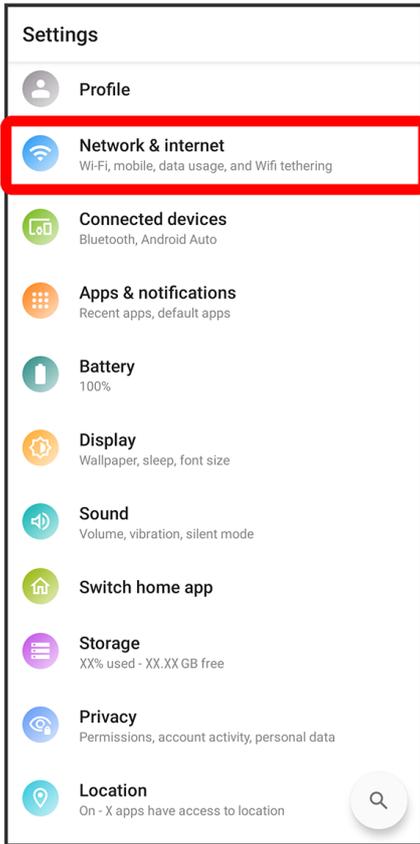
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## Setting a Cellular Provider

1

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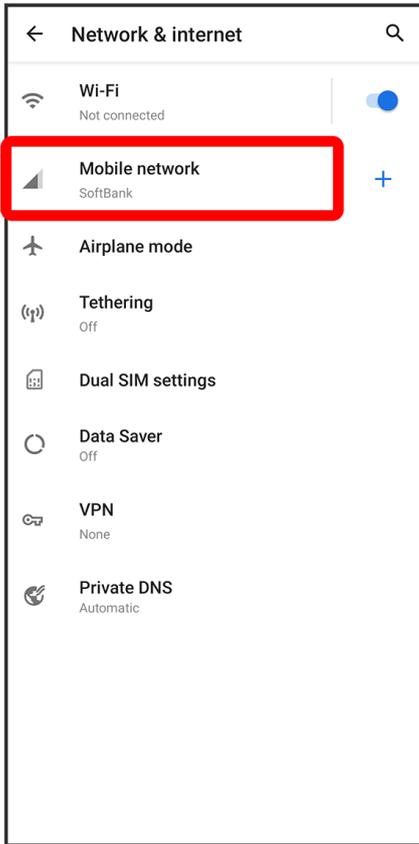
In Home Screen,  (Settings)  **Network & internet**



2

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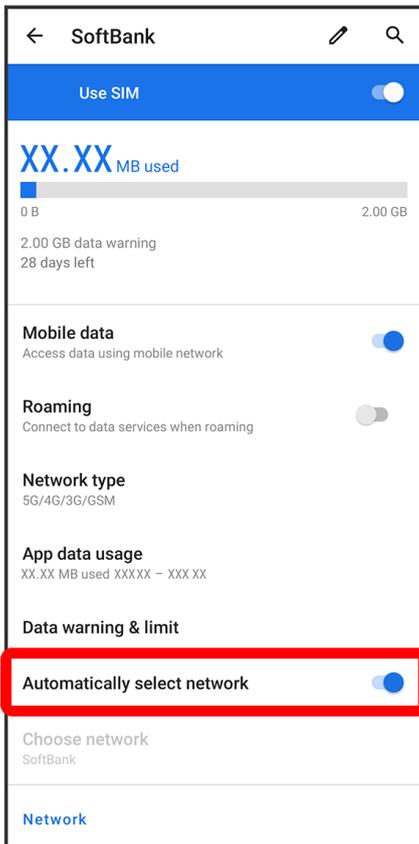
## Mobile network



- When USIM card and eSIM are used at the same time, select SIM to set.

3

Automatically select network (🌐)



 Handset searches for available network.

- If **Automatically select network** is off () , Tap **Choose network**.

4

## Tap provider

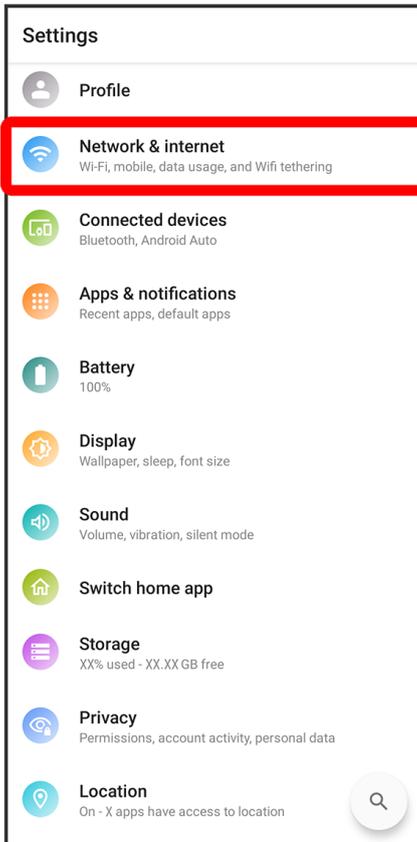
 Cellular provider is set.

- To set an appropriate cellular provider automatically, Tap **Automatically select network** () .
- If using handset in Japan, set **Automatically select network** on () . To select a provider manually, select **SoftBank**. Connection is only possible by selecting SoftBank.

# Changing Data Roaming Setting

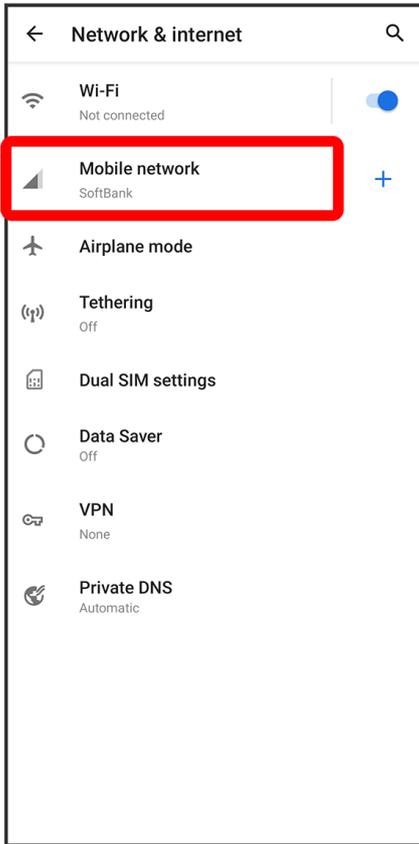
1

In Home Screen,  (Settings)  **Network & internet**



2

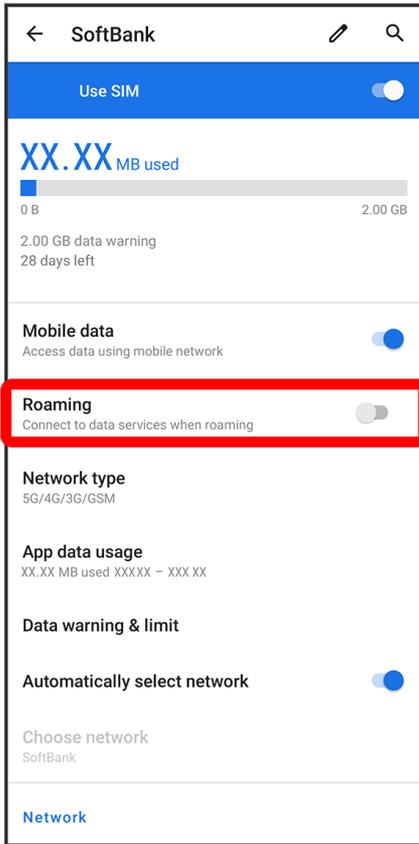
**Mobile network**



- When USIM card and eSIM are used at the same time, select SIM to set.

3

Roaming (  )



 Data roaming is enabled.

- Tap **Roaming** to toggle on () / off () .
- If confirmation appears, follow onscreen instructions.

# Making Calls while Abroad

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See SoftBank Website to learn about roaming areas/services, etc.

<https://www.softbank.jp/en/mobile/service/global/>

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↓ [International Calls to Japan and Other Countries from Abroad](#)

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↓ [Calls to Landline Phones/Cell Phones in Country of Stay](#)

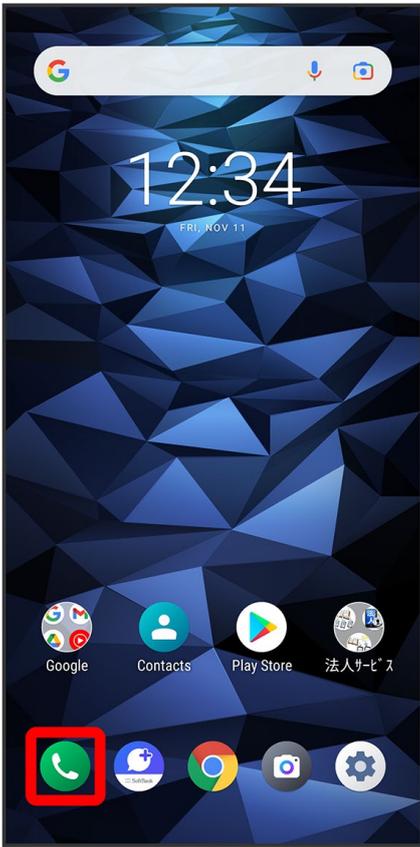
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## International Calls to Japan and Other Countries from Abroad

1

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In Home Screen,  (Phone)

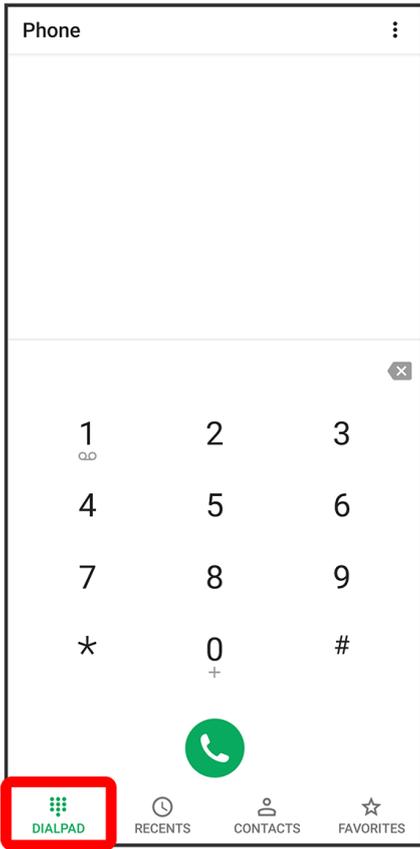


 Phone opens.

2

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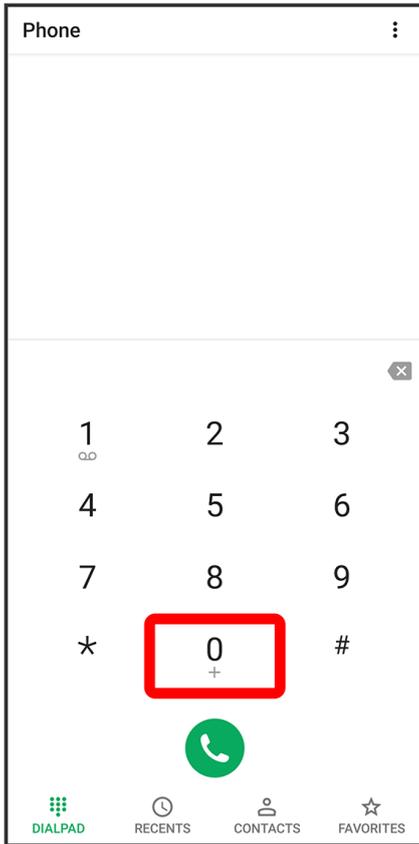
DIALPAD



 Call window opens.

**3**

Touch & Hold 



🇺🇸 "+" is entered.

4

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Enter country code then other party number (omit first 0)



- Do not omit first 0 from phone numbers when dialing Italy (39).

5





 Handset dials number. Call begins when other party answers.

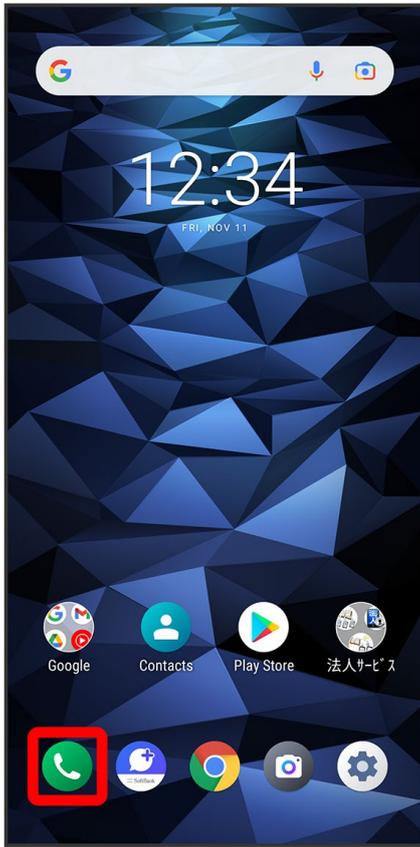
## Calls to Landline Phones/Cell Phones in Country of Stay

Place calls the same way you would within Japan.

- Do not enter country code or omit first 0 from phone numbers.

1

In Home Screen,  (Phone)

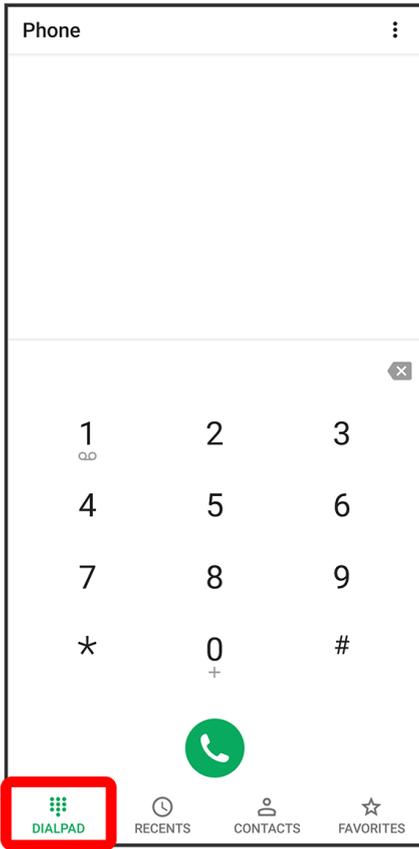


 Phone opens.

2

---

DIALPAD

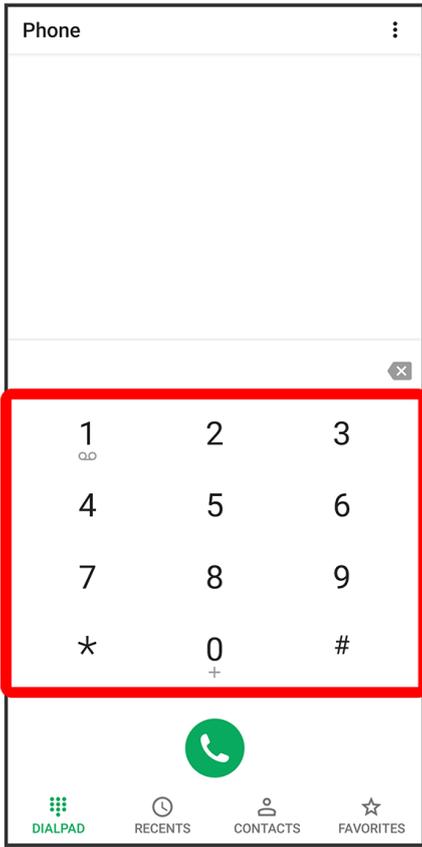


 Call window opens.

**3**

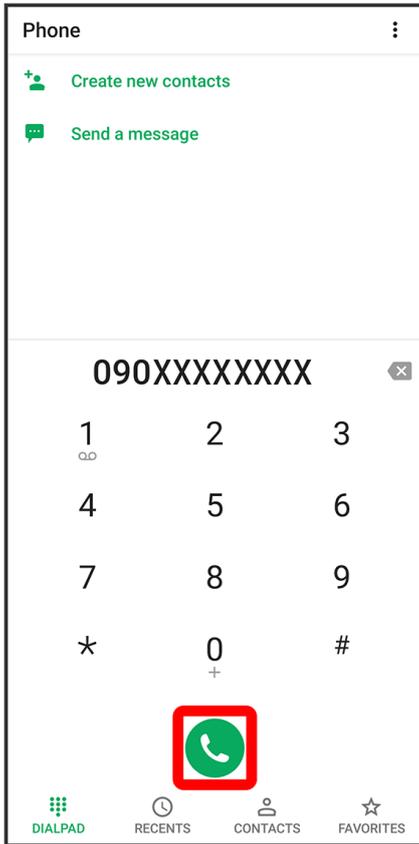
---

Tap dialpad to enter the other party's number



4





🚩 Handset dials number. Call begins when other party answers.

# Warranty & After-Sales Service

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↓ Warranty

↓ After-Sales Service

---

## Warranty

- The warranty period is 1 year from the date of newly purchase.
- Free repairs will be done based on terms of repair service. Terms of repair service is referred to SoftBank website.  
<https://cdn.softbank.jp/mobile/set/common/pdf/legal/spguide/common/warranty.pdf> (Japanese)
- Warranty covers only handset and AC Charger [KYCAV1]. Accessories such as cables are not covered by terms of repair service.

### Cautions

#### Damages

SoftBank Corp. is not responsible for any damages for user or third party resulting from lost opportunities to make a call, etc. due to breakage, malfunction, or trouble of product.

#### Accidents/Repair

Files and settings may be lost or altered due to accidents or repairs. Keep a copy of important files, etc. SoftBank Corp. is not liable for damages resulting from loss or alteration of files (contacts/images/sound etc.) or settings due to accident or repair.

#### Disassembly/Modification

Disassembly/modification of handset is prohibited under the Radio Law. Note that handset cannot be accepted for repairs if modified.

## After-Sales Service

To request repairs, contact Customer Service or a nearby SoftBank Shop. Have details of symptoms ready.

- During the warranty period, repairs are made under the terms of repair service.
- After the warranty period, if handset can be repaired, repairs will be made at cost. The functional parts necessary to repair the handset will be available for 4 years generally after the manufacture

is discontinued. Repair may not be possible because of a shortage of repair parts even during the warranty period.



### **Further inquiries**

For more information on after-sales service, contact a nearby SoftBank Shop or Customer Service.

# Specifications

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↓ Handset

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## Handset

Item	Description
<b>Weight</b>	Approx. 168 g
<b>Continuous Talk Time<sup>1</sup></b>	Approx. 2470 minutes (4G LTE)
<b>Continuous Standby Time<sup>2</sup></b>	Approx. 680 minutes (4G) Approx. 680 minutes (4G LTE)
<b>Charging Time (handset power off)</b>	AC Charger (KYCAV1): Approx. 210 minutes
<b>Dimensions (W x H x D)</b>	Approx. 72 × 156 × 8.9 mm (excluding projections)
<b>Maximum Output</b>	5G: 0.2 W 4G (LTE: FDD-LTE network): 0.2 W

- 1 Average for a fully charged Battery and normal signal reception at a single location.
- 2 Average for a fully charged Battery and normal signal reception at a single location without being in call or operation. Value when data transmission is disabled. Time varies with conditions of usage (charge, temperature, etc.) and function settings.

# Materials

↓ Handset

↓ AC Charger [KYCAV1] (Supplied)

## Handset

Parts	Material/Finishing
Outer Case (Display Side)	PC+GF resin
Outer Case (Back Side)	PC resin
Display	Reinforced glass
Mesh for Receiver Sound Hole	PE
Power Key, Volume Up/Down Key	PC resin
Camera Lens	PMMA resin
Mobile Light	PMMA resin
Card Slot Cap	PC resin, silicone rubber
SD/USIM Card Tray	POM resin

## AC Charger [KYCAV1] (Supplied)

Parts	Material/Finishing
Outer Case	PC resin
Cord	PVC
Power Plug	Zinc/Nickel
Charging Terminal	Stainless/Nickel

# Customer Service

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If you encounter any difficulties or are unsure of anything, contact customer service.

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↓ [SoftBank Customer Support](#)

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↓ [Smartphone Technical Support Center](#)

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## SoftBank Customer Support

- From a SoftBank handset, dial toll free at 157
- From a landline/IP phone, dial toll free at 0800-919-0157
- Business hours : Call: 10:00am - 7:00pm / Chat: 9:00am - 8:00pm

## Smartphone Technical Support Center

- From a SoftBank handset, dial toll free at 151
- From a landline/IP phone, dial toll free at 0800-1700-151
- Business hours : Mon. - Fri. 9:00am - 7:00pm/Sat., Sun., and Holiday 9:00am - 5:00pm/9:00am - 8:00pm (for general information)

# Safety Precautions

For proper handset use, carefully read Safety Precautions beforehand. Keep this guide for future reference.

Observe these safety precautions to prevent injury or damage to property.

↓ [Safety Precautions](#)

↓ [Handset, USIM Card, AC Charger, Desktop Holder \(Optional\) \(Common\)](#)

↓ [Handset](#)

↓ [AC Charger, Desktop Holder \(Optional\)](#)

↓ [USIM Card](#)

↓ [Handset Use & Electronic Medical Equipment](#)

## Safety Precautions

Risks of injury or damage from improper use are categorized by levels.

Mark	Descriptions
 <b>DANGER</b>	Great risk of death or serious injury <sup>1</sup> from improper use
 <b>WARNING</b>	Risk of death or serious injury <sup>1</sup> from improper use
 <b>CAUTION</b>	Risk of injury <sup>2</sup> or damage to property <sup>3</sup> from improper use

- 1 Serious injury includes: Loss of eyesight, physical injury, high temperature burns, low temperature burns, electric shock, fractures, poisoning and other conditions having side effects or requiring hospitalization or long-term treatment.
- 2 Injury includes: Physical injury, high-temperature burns, low-temperature burns, electric shock, and other conditions not requiring hospitalization or long-term treatment.
- 3 Damage to property includes: Incidental damage to structures and household property and/or to pets and livestock.

These symbols indicate prohibited or compulsory actions. Make sure you thoroughly understand their meanings before reading on.

Mark	Descriptions
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 Prohibited	Action prohibited
 Do Not Disassemble	Disassembly prohibited
 Avoid Liquids Or Moisture	Exposure to liquids prohibited
 Do Not Use Wet Hands	Handling with wet hands prohibited
 Compulsory	Compulsory actions
 Disconnect Power Source	Unplug power cord from outlet

## Handset, USIM Card, AC Charger, Desktop Holder (Optional) (Common)

### DANGER



Prohibited

**Do not use, store, or leave handset or related hardware in places subject to high temperatures or where heat collects (near an open flame or heating equipment, under a kotatsu or blanket, in direct sunlight, or inside a car on a hot day).**

May cause fire, burns, injury, electric shock, etc.



Prohibited

**Do not place handset or related hardware in or near a microwave oven, induction cooktop, etc. or pressure cooker.**

May cause fire, burns, injury, electric shock, etc.



Prohibited

**Do not place handset or related hardware directly on or get soiled with sand, dirt or mud. Do not touch if hands are dirty with sand, etc.**

May cause fire, burns, injury, electric shock, etc.

For details on water and dust resistance, see "Water/Dust/Shock Resistance."



Prohibited

**Do not charge if exposed to water or other liquid (beverage, sweat, seawater, pet urine, etc.).  
Do not charge where equipment will be in contact with water (bath room, etc.).**

May cause fire, burns, injury, electric shock, etc.

For details on water resistance, see "Water/Dust/Shock Resistance."



Prohibited

**Do not apply excessive force to or break handset. Particularly when carrying handset in your clothes pocket, do not bump it or place it between objects.**

Damage to Internal Battery may result in fire, burns, injury, etc.

\* Examples of where to be careful

- Sitting or squatting with handset in your pants or skirt pocket
- Handset becoming caught in a sliding door or vehicle door when in a jacket pocket
- Stepping on handset when it is on something soft such as a sofa, bed, or futon or on the floor
- Getting handset caught between the gap of a seat of train or bus



Do Not  
Disassemble

**Do not disassemble or modify.**

May cause fire, burns, injury, electric shock, etc.



Prohibited

**Do not try to remove Internal Battery from handset.**

May cause fire, burns, injury, etc.



Prohibited

**Back Cover cannot be removed. Do not try to remove it from handset.**

May cause fire, burns, injury, etc.



Avoid Liquids  
Or Moisture

**Do not get wet with water or other liquid (beverage, sweat, seawater, pet urine, etc.).**

May cause fire, burns, injury, electric shock, etc.

For details on water resistance, see "Water/Dust/Shock Resistance."



Avoid Liquids  
Or Moisture

**Do not allow water or other liquid (beverage, sweat, seawater, pet urine, etc.) to enter External Device Port.**

May cause fire, burns, injury, electric shock, etc.

For details on water resistance, see "Water/Dust/Shock Resistance."



Compulsory

**Use only SoftBank-designated optional accessories.**

Using products other than those specified may cause fire, burns, injury, electric shock, etc.



# WARNING



Prohibited

**Do not drop, step on, throw, or otherwise subject to strong force or impact, or to vibration.**

May cause fire, burns, injury, electric shock, etc.



Prohibited

**Do not allow conductive materials (anything metal, pencil lead, etc.) to contact or dust to enter External Device Port.**

May cause fire, burns, injury, electric shock, etc.



Prohibited

**Do not cover or wrap with a blanket, etc. during use or while charging.**

May cause fire, burns, etc.



Avoid Liquids  
Or Moisture

**When cleaning handset, be careful not to allow disinfectant or moisture to come into the gaps of handset, Charging Terminals, External Device Port, Mic, Earpiece/Speaker, or Air Pressure Adjustment Hole.**

Handset is damaged and may cause injuries or electric shock, etc.



Compulsory

**If charging does not complete even after specified charging time, stop charging.**

Overcharging or other conditions may cause fire, burns, injury, etc.



Compulsory

**Always turn off handset as well as stop charging before entering gas stations or other places where flammable gases or fine particulates generate.**

Using handset in presence of flammable gases may cause explosion, fire, etc.



Compulsory

**Follow the instructions of a gas station or other such location before using handset there.**

Do not charge handset at a gas station, etc.

Take care not to drop handset at a gas station, etc.; in particular, do not use handset while filling.

Ignition of flammable gas may cause explosion, fire, etc.



Compulsory

**If you notice an unusual odor, unusual sound, smoke, overheating, discoloration, deformation, etc. while using, charging or storing handset, do the following with safety and care.**

- Unplug from outlet.

- Turn handset power off.

Not doing the above may cause fire, burns, injury, electric shock, etc.



# CAUTION



Prohibited

**Do not use damaged.**

May cause fire, burns, injury, etc.



Prohibited

**Do not place on an uneven or unstable surface. Be particularly careful while vibrator is activated.**

May fall, leading to injury, etc.



Prohibited

**Do not store in a humid or dusty location or any place that reaches a high temperature.**

May cause fire, burns, electric shock, etc.

For details on water and dust resistance, see "Water/Dust/Shock Resistance."



Prohibited

**Before a child uses handset or related hardware, a parent/guardian should provide instruction**

**and ensure proper usage.**

Failing to do so may cause accidental ingestion, injury, electric shock, etc.



Prohibited

**Keep out of reach of infants.**

They may swallow parts, or may cause injury, electric shock, etc.



Compulsory

**Note that equipment may become warm if handset is used for a continued period or while charging. Be careful not to have unintended, continued contact with equipment such as by falling asleep with equipment in pocket, etc.**

Handset or AC Charger may become warm when using applications, calling, exchanging data, watching videos, etc. for a continued period or when charging. Continued contact with hot parts may cause redness, itchiness, rash, low-temperature burns, etc. depending on the individual.

## Handset



### DANGER



Prohibited

**Do not throw in fire or heat.**

May cause fire, burns, injury, etc.



Prohibited

**Do not pierce with a sharp object (nail, etc.), hit with a hard object (hammer, etc.), step on, or otherwise subject equipment to excessive force.**

May cause fire, burns, injury, etc.



Compulsory

**If internal matter should get in your eyes, mouth, etc., immediately rinse with clean water, and then promptly seek medical attention.**

Internal matter may cause loss of eyesight, affect health, etc.



### WARNING



Prohibited

**Do not shine Mobile Light near or photograph with Mobile Light close to someone's eyes. Especially, do not photograph infants up close.**

May affect eyesight, etc. May also temporarily affect eyesight or startle, leading to injury or other accident.



Prohibited

**Do not shine Mobile Light at or use Mobile Light to photograph the driver of a vehicle, etc.**

May interfere with driving, leading to accident, etc.



Prohibited

**Do not look at a repeatedly flickering screen for a long period.**

May cause convulsions, loss of consciousness, etc.



Prohibited

**Do not allow water or other liquids (beverage, sweat, seawater, pet urine, etc.) or foreign objects such as anything metal, flammable material, etc. to enter handset USIM Card/SD Card Slot (from Card Slot Cap).**

**Do not mistake USIM Card and SD Card Slots.**

May cause fire, burns, injury, electric shock, etc.



Prohibited

**Do not expose Camera Lens to direct sunlight for extended period.**

Concentration of light by lens may cause fire, burns, injury, etc.



Compulsory

**Before boarding an aircraft, power off handset or place handset in Airplane mode.**

Restrictions are in place for use aboard aircraft; follow airline instructions.

If any functions that power on handset automatically are activated, deactivate them.

Radio waves may affect operation of onboard electronic equipment.

Prohibited use aboard an aircraft may be punishable by law.



Compulsory

**Follow instructions of each medical institution for use in a hospital.**

Power off handset where use is prohibited.

If any functions that power on handset automatically are activated, deactivate them.  
Radio waves may affect operation of electronic equipment and electric medical devices.



Compulsory

**Always keep handset away from ears when making a Speakerphone call, the ringtone is sounding loudly, or when waiting for a call.**

**If an earphone-microphone, etc. is attached for gaming or video/music playback, adjust to a moderate volume.**

When making a Speakerphone call, handset emits sound loudly.

Even in standby, the ringtone or alarm may ring suddenly.

Listening to loud sound continuously for a long time may cause hearing impairment or other difficulty.

Too loud volume may cause inability to hear surrounding sound may also cause an accident.



Compulsory

**Individuals with a weak heart should take care with handset vibration and ringtone settings for new calls/mail.**

Handset suddenly vibrating and ringing for a new call may startle you, and affect your heart.



Compulsory

**Individuals with an electric medical device should consult with the device manufacturer or distributor regarding any effects from electronic signals before using handset.**

Radio waves may affect operation of electric medical devices, etc.



Compulsory

**Keep handset power off near high precision electronic devices or devices using weak signals.**

Radio waves may cause malfunctioning or otherwise affect electronic devices.

Devices that may be affected:

Hearing aids, implanted cardiac pacemakers and implanted defibrillators, other electric medical equipment, other automatically controlled equipment, etc. Individuals using an implanted cardiac pacemaker, implanted defibrillator, or other electric medical equipment should consult with the device manufacturer or distributor regarding any effects from electronic signals.



Compulsory

**If Display or Camera Lens becomes damaged, be careful with shattered parts and exposed handset interior.**

Touching broken portions or exposed components may cause burns, injury, electric shock, etc.



Compulsory

**If Internal Battery leaks or emits odor, immediately discontinue use and keep away from flames.**

Leaking fluid can catch fire and ignite, rupture, etc.



Compulsory

**Do not allow pets, etc. to bite handset.**

Internal Battery may ignite, rupture, overheat, or leak, resulting in fire, burns, injury, etc.



## CAUTION



Prohibited

**Do not swing handset around by holding the strap, etc.**

May cause an accident such as injury.



Prohibited

**When using Motion Sensor, check the safety around you, hold handset firmly, and do not shake it unnecessarily.**

May cause an accident such as injury.



Prohibited

**If Display breaks and internal matter leaks, avoid getting it on your skin (face, hands, etc.), clothes, etc.**

May cause harm to your vision, skin, etc.

If internal matter should get in your eyes, mouth, etc., or on your skin or clothes, immediately rinse with clean water.

After rinsing your eyes, mouth, etc., promptly seek medical attention.



Prohibited

**Do not dispose of with ordinary waste.**

May cause fire, burns, injury, etc. May also degrade the environment. Bring old handsets to a SoftBank Shop or other location accepting handsets, or dispose of in accordance with local collection regulations.



Prohibited

**If internal matter from Internal Battery leaks, avoid getting it on your skin (face, hands, etc.), clothes, etc.**

May cause harm to your vision, skin, etc.

If internal matter should get in your eyes, mouth, etc., or on your skin or clothes, immediately rinse with clean water.

After rinsing your eyes, mouth, etc., promptly seek medical attention.



Compulsory

**Before using handset in a vehicle, consult with the vehicle manufacturer or distributor regarding any effects from electronic signals.**

Some makes of car may have onboard electronic devices that can be affected. Immediately discontinue use if such devices are onboard.



Compulsory

**If any skin abnormality occurs with use of handset, immediately discontinue use and seek medical attention.**

May cause itchiness, rash, etc. depending on the individual.

For details on materials used in handset, see "Materials."



Compulsory

**Handset Earpiece/Speaker uses magnetic components. Make sure that nothing metal (cutter blades, staples, etc.) have become attached to them.**

Attached objects may cause injury, etc.



Compulsory

**When viewing Display, view in a sufficiently bright place with Display at an adequate distance.**

Viewing in a dark place or too closely may affect vision, etc.

## AC Charger, Desktop Holder (Optional)



### WARNING



Prohibited

**Do not use AC Charger if cable is damaged.**

May cause fire, burns, electric shock, etc.



Prohibited

**If thunder is audible, do not touch AC Charger.**

May cause electric shock.



Prohibited

**Do not short-circuit Charging Terminals while plugged in. Do not touch Charging Terminals with hands, fingers, etc.**

May cause fire, burns, electric shock, etc.



Prohibited

**Do not place heavy objects on, pull, or otherwise subject AC Charger cable.**

May cause fire, burns, electric shock, etc.



Prohibited

**When plugging in/unplugging AC Charger, do not allow anything metal (metal strap, etc.) to come in contact.**

May cause fire, burns, electric shock, etc.



Prohibited

**Do not use a voltage converter (such as a travel converter for overseas travel) with AC Charger.**

May cause ignition, overheating, electric shock, etc.



Prohibited

**If AC Charger is connected to handset or Desktop Holder, do not place excessive force where they are connected.**

May cause fire, burns, injury, electric shock, etc.



Do Not Use  
Wet Hands

**Do not touch AC Charger cord, Charging Terminals, power plug, or Desktop Holder with wet hands.**

May cause fire, burns, electric shock, etc.



Compulsory

**Use with the specified power source at the specified voltage.**

**If charging while abroad, charge with an AC Charger compatible with use abroad.**

Use with an incorrect power source or voltage may cause fire, burns, electric shock, etc.

AC Charger: 100 V AC (household AC outlet only)

AC Chargers compatible with use abroad: 100 V to 240 V AC (be sure to connect only to household AC outlet)



Compulsory

**Wipe away dust on power plug.**

Using with dust on plug may cause fire, burns, electric shock, etc.



Compulsory

**When plugging in AC Charger, plug in firmly.**

Failing to do so may cause fire, burns, electric shock, etc.



Compulsory

**Hold AC Charger by body to unplug and do not pull forcefully by cord.**

Pulling by cord can damage cord, causing fire, burns, electric shock, etc.



Compulsory

**When connecting/disconnecting AC Charger from handset, insert/remove straight from terminal without bending, and without pulling by cord or otherwise subjecting to excessive force.**

Failing to do so may cause fire, burns, injury, electric shock, etc.



Compulsory

**If Charging Terminals are bent or otherwise deformed, immediately discontinue use. Do not try to return to original shape and resume use.**

Short-circuiting of Charging Terminals may cause fire, burns, injury, electric shock, etc.



Disconnect Power Source

**If not using AC Charger, unplug power plug from outlet.**

Leaving plugged in may cause fire, burns, electric shock, etc.



Disconnect Power Source

**If water or other liquid (beverage, sweat, seawater, pet urine, etc.) gets on AC Charger, immediately unplug from outlet.**

Water or other liquid getting on AC Charger may cause short-circuiting, resulting in fire, burns, electric shock, etc.



**Before caring for equipment, unplug from outlet.**

Failing to do so may cause fire, burns, electric shock, etc.

## CAUTION



**Do not be touching AC Charger for a long period while plugged in.**

May cause burns, etc.

## USIM Card

### CAUTION



**When handling USIM Card, be careful not to scratch fingers, etc. on notch.**

The notch may be sharp and may cause injury.

## Handset Use & Electronic Medical Equipment

### WARNING



**When carrying handset, keep a minimum of 15 cm from implanted cardiac pacemaker, implanted defibrillator, etc.**

Radio waves may interfere with the operation of electric medical devices.



**When using electronic medical equipment (other than implanted cardiac pacemaker/defibrillator) outside of medical institutions, consult device manufacturer about the influence of radio waves.**

Radio waves may interfere with the operation of electric medical equipment.



Compulsory

**Set handset to not emit radio waves (power off or place in Airplane mode) if you will be in a packed location and cannot maintain a distance of 15 cm from those around you.**

Persons with an implanted pacemaker, defibrillator, etc. may be around you. Radio waves may affect operation of electric medical devices.



Compulsory

**Follow instructions of each medical institution for use of handset in a hospital.**

Radio waves may affect operation of electric medical devices.

# General Notes

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Observe the following for optimal performance. Please use handset after reading carefully.

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↓ [General Use](#)

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↓ [Precautions](#)

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↓ [Touchscreen](#)

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↓ [Camera](#)

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↓ [Music/Videos](#)

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↓ [Urgent News \(Application\)](#)

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↓ [Bluetooth®](#)

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↓ [Wi-Fi \(Wireless LAN\)](#)

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## General Use

- Content saved to handset (contacts, mail, music, photos, videos, etc.) may be altered or erased if handset encounters an accident or damage, requires repair, or by other handling. Keep a copy of important content. SoftBank Corp. is not liable for any damages or lost profit resulting from alteration or loss of content.
- Do not use in places with much dust or vibration.
- Use of handset near a landline phone, TV, or radio may affect the image and sound quality of the equipment.
- Depending on conditions of use (in call, using Internet or mail, charging, etc.), handset and USIM Card may become warm. This is not a defect or malfunction.
- Be sure to charge Internal Battery before using handset for the first time or if handset has not been used for a long time. (During charging, Internal Battery may become warm. This is not a defect or malfunction.)
- Depending on usage, bulges may appear on Internal Battery near end of battery life. This is normal for lithium-ion batteries and does not affect safety.
- The sticker with the product number on handset (at slot for Card Slot Cap) certifies that your SoftBank handset is approved by the Radio Law and Telecommunications Business Law. Do not remove.
- Mail saved on handset, downloaded content (whether paid for or free), etc. cannot be transferred

to an exchange SoftBank handset (replacing old handset, submitting handset for repairs, etc.).

- When using handset in public places, take care not to annoy other people around you.
  - Wearing polarized sunglasses may cause Display to appear dark or distorted at certain angles.
  - Be sure to center Earpiece/Speaker over ear to hear Earpiece/Speaker sound. Your ear may block Earpiece/Speaker (sound hole) and prevent clear sound.
  - Trying to use keys during content playback may cause content to stop or other abnormal operation.
  - Surrounding brightness is detected by Light Sensor. Avoid covering Sensor.
  - Note that viewing photo viewfinder continuously for a long period while capturing photos and repeatedly using video capture, browser, etc. for a long period will cause a portion of handset to become warm, and may cause low-temperature burns if in prolonged contact with your skin.
  - Handset may become warm depending on usage and where used, and some functions (charging, etc.) will stop as a precaution. Handset powers off if use is continued while warm.
  - If a message appears indicating error due to temperature while External Device Port is in use, immediately disconnect cable.
  - SD Card may be warm after extended use. This is normal.
  - Do not use or store SD Card in locations prone to static electricity or electrical noise.
  - Back up SD Card data to a PC or other media. SoftBank Corp. is not liable for any damages resulting from loss of saved data due to damage, etc. of SD Card.
  - Be careful not to forget Pattern / PIN / Password for unlocking Start Screen if set. If forgotten, you will be required to visit your nearest SoftBank Shop for assistance. Saved information and settings will be lost.
  - Many different kinds of applications can be installed on handset from Google Play (provided by Google™). The company is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).
  - A Google account is required for use of Google services such as Google Play. Your Google account is used by other setting functions and synchronization functions; be sure to keep a written record of account information.
  - Never modify handset. Use of modified handset is a violation of the Radio Law and Telecommunications Business Law.  
Handset has received certification of compliance with technical standards as a specific wireless device based on the Radio Law as well as compliance with technical standards as a device based on the Telecommunications Business Law, indicated by the "technical conformity mark ." To check certification: In Home Screen,  (Settings)  About phone  Technical regulations conformity certification
- Removing screws and modifying handset interior voids technical conformity certification. Using handset with its technical conformity certification voided infringes on the Radio Law and Telecommunications Business Law, and handset should never be used in this condition.

# Precautions

- Excess weight on handset may damage Display or internal parts, resulting in malfunction. Do not sit with handset in pocket or place at bottom of bag with other heavy objects. Even without exterior damage, it will not be covered under warranty.
- Do not use the following items in extreme temperatures or high humidity (use in temperatures between 5°C - 35°C and humidity within 35% - 85%).
  - AC Charger
  - Desktop Holder (optional)
- Do not use the following items in extreme temperatures or high humidity. Use in temperatures between 5°C - 35°C and humidity within 35% - 90% (limited use in temperatures between 36°C - 40°C).
  - DIGNO® BX2 unit
- To clean handset, wipe it with a dry, soft cloth. Do not use benzine, thinner, soap, or other agent; may alter exterior or print.
- Usable battery time decreases in extreme temperature conditions (left in car with closed windows on a hot day, etc.). Battery life also shortens. Using handset at room temperature is recommended.
- Before extended period of disuse, store handset away from high temperature and humidity. Note that not energizing handset for extended period may cause content in handset to be erased.
- Internal Battery is near end of its life when charging no longer restores handset functionality or bulges appear. Replace Internal Battery. For replacement, visit a SoftBank Shop or contact Customer Service. Life depends on conditions of usage.
- Do not dispose of handset with other waste. For environmental and recycling reasons, please take old handset to a SoftBank Shop, etc., where Internal Battery can be recycled.



## Li-ion00

- Handset Display pixels may be missing or remain lit. This is not a defect or malfunction.
- Do not subject Display to strong shock such as pressing forcefully or hitting it. May cause scratches or breakage.
- Do not let a hard object rub against and scratch Display or Camera Lens.
- When placing handset in a pocket or bag, ensure that metal or other hard materials do not contact Display.
- Water forms inside handset (called condensation) if moved from a cold to hot place (outdoors to indoors) or used in high humidity. May cause malfunction.
- Do not leave near air conditioning vent. Condensation from sudden temperature changes may cause corrosion of handset interior and malfunction.

- A strong magnet nearby may cause malfunction.
- Display may be difficult to view in bright conditions (outdoors, under fluorescent lighting, etc.). This is not a defect or malfunction.
- If not using AC Charger, unplug from outlet.
- Do not wrap cable of AC Charger around plug. May cause electric shock, ignition, or fire.
- USIM Card remains the property of SoftBank Corp. If lost or damaged, it is replaced at cost. If it seems to be malfunctioning or if lost/stolen, visit a SoftBank Shop or contact Customer Service. Take old USIM Card (after subscription cancelation, etc.) to a SoftBank Shop.
- Do not use excessive force to insert/remove USIM Card.
- Malfunction due to inserting USIM Card in another IC Card reader/writer, etc. is at your own risk.
- Keep IC (metal) portion clean for use.
- Do not adhere labels, etc. on USIM Card.
- Do not disassemble or modify USIM Card. May cause content to be erased or malfunction.
- Install SD Card correctly. SD Card can only be used if installed correctly.

## Touchscreen

- Operate Touchscreen with fingers for touch operation. Do not operate with a pen, pencil, or other pointed object. In addition to not operating correctly, it may scratch or damage Display.
- Touch screen may not operate or may misoperate in the following instances.
  - Stickers or commercially-available sheets are adhered to Display
  - Display is soiled
  - Operation with fingernails
- If carrying in pocket or bag, metal or other conductive objects that are close to Touchscreen may cause it to misoperate.
- While touch operation is possible while wearing gloves when Glove touch mode is set to **Always ON** or **Auto**, glove thickness/material may prevent optimal operation.
- Touchscreen may not operate properly if gloves have any water on them. Wipe away water.
- Touchscreen may not operate properly if glove fingers do not fit. Use pads of fingers to operate.
- It is recommended that Glove touch mode be set to **Always OFF** when not wearing gloves or before using handset where Display will be exposed to wetting.
- If touch operations with both gloved finger and bare finger are done at the same time, handset will prioritize operation with bare finger.
- Touch operation with gloved finger may be invalid after that with bare finger. In such case, first Press Power Key to turn Display off then back on again. If Glove touch mode is set to **Always ON**, touch operation with gloved finger is possible after that with bare finger.
- If handset initiates operation even when the touch panel (Display) is not touched, or if handset does not respond to touch operation, first Press Power Key to turn Display off then back on again.

## Camera

- Do not leave Camera Lens under direct sunlight. May burn or fade colors of elements.
- Capturing or saving photos after handset has been left in a warm location for a long period may affect images.
- Camera is high-precision, including pixels which always appear bright or dark. Blue, red, white, etc. dots will appear when shooting in extremely dark conditions.
- When shooting indoors under fluorescent lighting, flickering (extremely faint and not visible) may appear as stripes in image. This is not a defect or malfunction.
- Camera may make sound during operation, such as when being activated. This is not a defect or malfunction.
- Note that viewing photo viewfinder continuously for a long period while capturing photos and repeatedly using video capture for a long period will cause a portion of handset to become warm, and may cause low-temperature burns if in prolonged contact.
- Observe proper etiquette when using Camera.
- Creating a public nuisance with Camera may be punishable by law.
- Practice taking and previewing pictures, videos, and audio before using Camera on important occasions like wedding ceremonies.
- Photo files (below, content) may be altered or erased due to repairs or other handling. SoftBank Corp. is not liable for any damages or lost profit resulting from content alteration/erasure or its restoration.
- Do not use Camera in locations where shooting photos or videos is prohibited.

## Music/Videos

- Do not listen to music or watch videos while driving a vehicle or riding a scooter/bicycle. Such use of a mobile phone is prohibited by law (use while riding a bicycle may also be punishable). Also be alert while walking; if surroundings are difficult to hear or attention is on Display, a traffic accident may result. Be careful especially at railway crossings, on station platforms, and at intersections.
- Listening at loud volume for an extended period may affect hearing.
- Take care not to disturb those around you (on train, etc.) with earphone or other noise.

## Urgent News (Application)

- Receive setting is enabled by default.
- If **Always alert at full volume** is disabled, alert does not sound during Silent Mode. To disable,

follow steps below.

In Home Screen,  (Settings)  Apps & notifications  Emergency alerts  Always alert at full volume 

- Vibration is enabled by default. To disable, follow steps below.

In Home Screen,  (Settings)  Apps & notifications  Emergency alerts  Vibration 

- Emergency alerts may not be received during calls or transmissions, or when signal is weak.
- Depending on usage/situation, handset may receive alerts for other areas or no alerts.
- When receive setting is enabled, handset standby time becomes shorter.
- SoftBank Corp. cannot be held liable for any damages associated with this service, including accidents resulting from received information, reception timing, or reception/reception failure.

## Bluetooth®

- Frequencies

Handset Bluetooth® function uses 2.402 GHz - 2.480 GHz frequencies in the 2.4 GHz band.

2.4FH1/XX4: Uses 2.4 GHz band, FH-SS and other modulation, with a maximum interference range of 40 m.

 : Utilizes 2.402 GHz - 2.480 GHz band without mobile device bandwidth differentiation.



- Bluetooth® Cautions

- Handset Bluetooth® function is certified as conforming to Japanese domestic and FCC standards. Use is restricted in some countries/regions. Confirm local laws before use abroad.
- The 2.4 GHz band used by handset Bluetooth® function is shared by other devices. Handset Bluetooth® function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.
- Connection speed and distance vary depending on distance between connected devices, obstacles, and Bluetooth® devices.

- Before Using Bluetooth®

Bluetooth® operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").

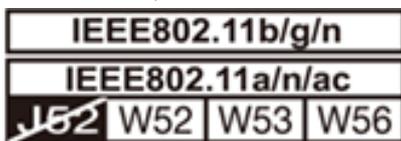
1. Before handset use, be sure "other radio stations" are not in use nearby.
2. If handset radio waves interfere with "other radio stations," promptly move or power off.
3. For further information, visit a SoftBank Shop or contact Customer Service.

- All handset operations when connected with a Bluetooth®-compatible device are not verified and therefore not guaranteed.
- Handset supports the Bluetooth®-standard security function for secure radio communication. However, be careful when using Bluetooth®, as security may be insufficient depending on conditions of usage or settings.
- SoftBank Corp. accepts no liability for data/information leaks during communication using Bluetooth®.

## Wi-Fi (Wireless LAN)

### ■ Wi-Fi Cautions

- Handset WLAN function is certified as compliant with Japanese domestic and FCC standards. Use of WLAN is restricted in some countries/regions. Check the laws and regulations of the country/region before using handset abroad.
- The 2.4 GHz band used by handset Wi-Fi function is shared by other devices. Handset Wi-Fi function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.
- Connection speed and distance vary depending on distance between connected devices, obstacles, and Wi-Fi devices.



### ■ Cautions on Using 2.4 GHz Band

Wi-Fi operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").

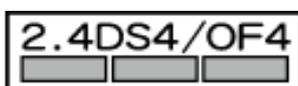
1. Before handset use, be sure "other radio stations" are not in use nearby.
2. If handset radio waves interfere with "other radio stations," promptly move or power off.
3. For further information, visit a SoftBank Shop or contact Customer Service.

### ■ Frequencies

Handset Wi-Fi function uses 2.402 GHz - 2.480 GHz frequencies in the 2.4 GHz band.

Uses 2.4 GHz band, DS-SS/OFDM modulation, with a maximum interference range of 40 m.

 : Utilizes 2.402 GHz - 2.480 GHz band with mobile device bandwidth differentiation.



### ■ Cautions on Using 5 GHz Band

Use of 5.2 GHz or 5.3 GHz band (W52/W53) for outdoor communication is prohibited by the Radio Law (excluding communication with the base stations or land mobile relay stations of high-output data communications systems operating in the 5.2 GHz band). Handset uses the following channels.

- W52 (5.2 GHz band/36, 40, 44, 48 ch)

- W53 (5.3 GHz band/52, 56, 60, 64 ch)

- W56 (5.6 GHz band/100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 144 ch)

- All handset operations when connected with a Wi-Fi-compatible device are not verified and therefore not guaranteed.

- Handset supports the Wi-Fi-standard security function for secure radio communication.

However, be careful when using Wi-Fi, as security may be insufficient depending on conditions of usage or settings.

- SoftBank Corp. accepts no liability for data/information leaks during communication using Wi-Fi.

# Specific Absorption Rate (SAR) for This Product

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【A101KC】 here refers to this mobile phone 【DIGNO® BX2】.

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↓ [Specific Absorption Rate \(SAR\) for This Product \(for Japan\)](#)

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↓ [FCC RF Exposure Information](#)

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↓ [FCC Notice](#)

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↓ [FCC Compliance Information](#)

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## Specific Absorption Rate (SAR) for This Product (for Japan)

This mobile phone 【A101KC】 is compliant with the Japanese technical regulations\* and international guidelines for exposure to radio waves.

The Japanese technical regulations on human exposure to radio frequency energy have established permitted levels of radio frequency energy, based on the standards developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.

The regulations employ a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit is 2 watts/kilogram (W/kg) averaged over ten grams of tissue.

The limit includes a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The value of the limit is equal to the value stipulated in the international guideline recommended by ICNIRP\*\*, which is in collaboration with the World Health Organization (WHO).

The highest SAR value for this mobile phone is 0.458 W/kg\*\*\* when tested for use at the ear, and 0.448 W/kg\*\*\* when worn on the body in the below manner\*\*\*\*.

While there may be differences between the SAR levels of various phones and at various positions, all phones meet the Japanese technical regulations.

Although the SAR is determined at the highest certified power level, the actual SAR of the phone during operation can be well below the maximum value.

\* The technical regulations are provided in the Article 14-2 of the Ministry Ordinance Regulating Radio Equipment.

\*\* International Commission on Non-Ionizing Radiation Protection

\*\*\* The value is under simultaneous transmission use conditions.

\*\*\*\* Use at positions other than at the ear

This mobile phone may be used at positions other than at the ear. By using an accessory such as a belt clip holster that maintains a 1.5 cm separation with no metal (parts) between it and the body and the mobile phone, this mobile phone will comply with international guidelines for radio wave protection.

The World Health Organization has announced that "A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

For more information about SAR, see the following websites:

Ministry of Internal Affairs and Communications (MIC)

<https://www.tele.soumu.go.jp/e/sys/ele/body/index.htm>

Association of Radio Industries and Businesses (ARIB)

<https://www.arib-emf.org/01denpa/denpa02-02.html> (Japanese)

World Health Organization

<https://www.who.int/news-room/fact-sheets/detail/electromagnetic-fields-and-public-health-mobilephones>

List of Specific Absorption Rates (SAR) for radio waves by smartphone/3G model

<https://www.softbank.jp/mobile/support/sar/> (Japanese)

## FCC RF Exposure Information

Your handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The guidelines are based on standards that were developed by independent scientific organization through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age and health.

The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC for each model.

The highest SAR value for this model handset as reported to the FCC when tested for use at the ear is 0.556 W/kg, and when worn on the body in a holder or carry case, is 0.799 W/kg.

Body-worn Operation; This device was tested for typical body-worn operations with the handset kept 1.0 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.0 cm separation distance between the user's body and the handset.

The use of beltclips, holsters and similar accessories should not contain metallic components in its assembly.

The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. This device is not intended to be used with a lanyard or strap on the body. The device contains a mounting point that may be used to attach the device to equipment, a backpack or tool belt, etc. The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model handset is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/> after searching on FCC ID JOYEB1083.

Additional information on Specific Absorption Rates (SAR) can be found on the FCC website at <https://www.fcc.gov/general/radio-frequency-safety-0>.

## FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help and for additional suggestions.

### Warning

The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

## FCC Compliance Information

The product is certified by Federal Communications Commission (FCC).

The FCC ID of this product is JOYEB1083.

Or you can check as follows.

How to check:

In Home Screen,  (Settings)  About phone  Technical regulations conformity certification

# Water/Dust/Shock Resistance

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Handset has water resistance equivalent to IPX5 and IPX8 and dust resistance equivalent to IP6X with Card Slot Cap completely installed. Handset also has shock resistance compliant with MIL standards (Kyocera testing methods).

Specifically, handset can be used in rain (less than 20 mm per hour) without an umbrella. Handset can also be used in bathrooms, kitchens, at poolside, and other places with water.

\* For details, see "In Various Environments."

However, failure to observe precautions given here may allow water, sand, foreign particles, etc. to enter handset and may cause overheating, ignition, electric shock, scratches, malfunction, etc. For safe handset use, first read precautions here.

## IPX5 equivalent

Handset continues to function as a phone after being sprayed from all directions with 12.5 L of water per minute from a 6.3 mm diameter nozzle for at least 3 minutes, from a distance of approximately 3 m.

## IPX8 equivalent

Handset continues to function as a phone without water intrusion after being slowly immersed in still tap water of room temperature to a depth of 1.5 m, and left there for approximately 30 minutes before being removed again. Do not let handset exposed to/immersed in liquid other than tap water such as soap, detergent, seasoning, juice, seawater, etc. Also, do not let handset immersed in/exposed to hot or cold water.

## IP6X equivalent

Handset will be protected even after particulates in dustproof testing (dia. 75  $\mu\text{m}$  or less) have entered handset.

## Compliance with Military Standards

Although drop testing in compliance with MIL-STD-810H Method 516.8:Shock-Procedure IV as stipulated by the US Department of Defense (product dropped in 26 directions onto steel plate from a height of 1.22 m), this is not a guarantee with regard to all types of shock.

\* As handset is designed with shock resistance in everyday usage, handset may break if subjected to excessive impact such as being thrown against something. Dropping may produce scratches, etc. even if handset performance is unaffected.

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↓ Before Use

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↓ In Various Environments

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↓ Shared Precautions

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↓ How to Clean Handset

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↓ When Using a Foam Type Hand Soap/Body Soap

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↓ When Using Alcohol, etc.

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↓ If Exposed to Water

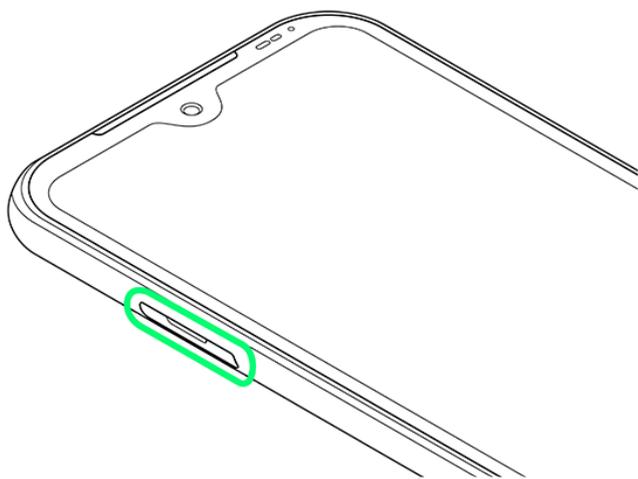
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↓ When Charging

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## Before Use

- To prevent water seepage, close Card Slot Cap firmly. Close all caps completely, ensuring they are not raised.



- Particles (lint, a single hair, grain of sand/dirt, etc.) lodged between joining surfaces may allow water intrusion.
- Never open or close Card Slot Cap while hands or handset is wet.
- Do not place on sand, etc. Sand may enter Mic, Earpiece/Speaker, External Device Port, etc. and affect sound.
- Do not use submersed (including key operation).
- Do not expose to or immerse in liquid other than room temperature fresh water or tap water

(soap/detergent/bath salt water, hot spring water, hot water, muddy water, sea water, pool water, alcohol, etc.).



Soap/detergent/  
bath salt water



Hot spring water



Hot water



Sand/mud



Sea water



Pool water

## In Various Environments

### ■ Rain

- Do not use in heavy rain (20 mm or more per hour).
- \* Water remaining on Display may cause Touchscreen to malfunction.
- Never open or close Card Slot Cap while exposed to rain or while hands are wet. May cause malfunction, etc.

### ■ Bath room

- Do not immerse or drop in bathtub. Do not use submersed.
- \* Water remaining on Display may cause Touchscreen to malfunction.
- Do not immerse in soap/detergent/bath salt water or hot spring water.
- Do not expose directly to warm shower.
- Do not expose to hot water.
- Avoid prolonged use in bath room.
- Use handset in temperatures between 5°C - 35°C and humidity within 35% - 90% (limited use in temperatures between 36°C - 40°C).

### ■ Kitchen

- Do not expose to or immerse in liquid other than fresh water or tap water (water with soap/detergent or spices, or beverage).
- Do not expose to or immerse in hot water or in chilled water.
- Do not leave handset in extremely hot/cold locations, (e.g., near ovens/stoves or in refrigerators).
- Do not subject handset to strong water pressure (more than 6 L per minute).

### ■ Poolside

- Do not immerse or drop in pool water. Do not use submersed.
- Pool water is chlorinated. If wetted with pool water, promptly wash off with room temperature tap water. Do not use a brush.

\* Somewhat low water pressure (6 L or less per minute)

## Shared Precautions

- Close Card Slot Cap firmly after confirming rubber seal is correct location. Lodged particles, no matter how small (lint, a single hair, grain of sand, etc.), may allow water intrusion.
- Do not insert pointed object between Card Slot Cover and handset. May scratch seal and allow water to enter.
- Do not open or close Card Slot Cover while wearing gloves. Lodged particles (lint, hair, sand, etc.) from glove may allow water intrusion.
- Before opening or closing Card Slot Cap, check that handset and hands do not have moisture, sand, grime, etc. on them. Any moisture, sand, grime, etc. can enter handset and become lodged in Card Slot Cap, and may cause malfunction or allow water seepage. If moisture, sand, grime, etc. is visible, no matter how small, first wipe handset and hands with lint-free clean, dry cloth before handling.
- Do not leave handset wetted. Water may enter from gaps. May also reduce volume. If wetted, shake handset, and promptly remove as much water as possible with a lint-free clean, dry cloth. In cold regions, handset may freeze and cause malfunction.
- Handset is waterproof for only for fresh water/tap water. Not waterproof for hot water, salt water, soap water, chemicals, sweat, etc. If exposed to other types of moisture or sand/mud/etc., promptly wash off with room temperature tap water. Hold handset making sure Card Slot Cap cannot open, and hand-wash without using a brush.

\* Somewhat low water pressure (6 L or less per minute)

- Do not expose to strong water pressure (e.g., tap/shower water that hurts) above rating (IPX5, IPX8) or immerse for extended period.
- Do not wash in a washing machine, ultra-sonic washing machine, etc.
- Do not subject to strong shock while submersed (e.g., drop into basin, toilet, washing machine with water).
- Do not poke holes in Mic, Earpiece/Speaker, or External Device Port with a sharp object.
- Rubber seal on back of Card Slot Cap is vital to waterproofing/dustproofing. Observe the following.
  - Do not remove or scratch.
  - Do not allow particles to adhere. Lodged particles (lint, hair, sand, etc.) may allow water intrusion. Always remove.
  - Remaining liquid other than fresh water or tap water (hot water, salt water, detergent water, chemicals, sweat, etc.) may degrade waterproofing.
  - Be careful rubber seal is not pinched when securing Card Slot Cap. Forcing Cap closed with rubber seal pinched can scratch seal and may degrade waterproofing/dustproofing.
  - Replace components for water, dust, and shock resistance every two years regardless of

appearance. Replacement can be provided at cost while handset is retained. Visit a SoftBank Shop or contact Customer Service.

- Do not drop or otherwise subject handset to strong shock. May degrade water, dust, or shock resistance.
- Handset is airtight to maintain water resistance (IPX8), and may produce noise around the Earpiece/Speaker when pressed hard, but this is not indicative of a problem with handset functions or performance.
- Handset will not float.
- Do not immerse in hot water, use in a sauna, or subject to hot air from a hair dryer, etc. Handset is not designed to be heat resistant.
- Use handset in temperatures between 5°C - 35°C and humidity within 35% - 90% (limited use in temperatures between 36°C - 40°C). Use in extremes beyond these ranges may degrade water, dust, and shock resistance.
- Sudden temperature change results in condensation. Let handset reach room temperature before moving from cold to hot places (e.g., shower/bath) to prevent condensation. Handset has no anti-condensation features.
  - \* If condensation forms inside Display, leave at room temperature until condensation dries.
- Do not run tap water directly on External Device Port.
- Do not leave handset with any water drops on it. May short-circuit External Device Port.
- Do not leave any water on External Device Port.
- Before using External Device Port, check that there is no foreign matter in Port.
- Handset fulfills performance requirements for assumed usage. However, handset is not guaranteed for any and all conditions of actual usage. Malfunction determined to be due to mishandling is not covered under warranty.

## How to Clean Handset

Wipe off stain with a foam type hand soap or alcohol, etc. following steps in "When Using a Foam Type Hand Soap/Body Soap" or "When Using Alcohol, etc.."



### Notes

Observe the following when cleaning handset.

- Remove commercially available accessories (handset cover, case, strap, etc.). For handling commercially available accessories, refer to notes for each.
  - \* Commercially available protection film may come off from handset.
- Handset is not designed to resist water pressure. Avoid exposing to high water pressure or submersing in water for a long period.
- When cleaning handset, make sure that Card Slot Cap is closed securely.
  - \* Use a foam type hand soap/body soap manufactured by domestic manufacturers.

Do not mix different types of foam type hand soaps/body soaps.

Do not use a hand soap for kitchen, for business use, additive-free, or alkaline, a body soap for business use, additive-free, or alkaline, a solid soap, detergent, bath salt, shampoo, conditioner, facial cleanser, make-up remover, or toothpaste, etc. If one of these above is attached to the product, wash it with running water immediately. The product performance is confirmed under the test environment. SoftBank Corp. does not guarantee that nothing wrong occurs to the product.

## When Using a Foam Type Hand Soap/Body Soap

1

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Remove the cables from handset completely and turn it off

2

---

Apply a foam type hand soap/body soap to a soft cloth and wipe handset quickly with it

- Be careful not to let the foam type hand soap, etc. come into hole of Mic, Earpiece/Speaker, or External Device Port, etc.

3

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Rinse handset until foams are removed completely

- Rinse with somewhat low water pressure (6 L or less per minute, between 5°C - 30°C).
- Wash the holes of Mic, Earpiece/Speaker, or External Device Port, etc. for approximately 30 seconds with running water.
- As remaining foams may cause malfunction, rinse handset well until foams are removed completely.

4

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Drain the holes of Mic, Earpiece/Speaker, or External Device Port, etc. sufficiently

- For details on draining, see “If Exposed to Water.”

5

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Dry handset sufficiently and check if any waterdrops remain on it

 Cleaning is completed.

- Never charge while handset is wet.
- For details on drying, see “If Exposed to Water.”

## When Using Alcohol, etc.

1

---

Remove the cables from handset completely and turn it off

2

---

Apply small amount of isopropyl alcohol (99.7 % or less), ethanol (99.5 % or less), or sodium hypochlorite (1.0 % or less) to a lint-free soft cloth and wipe handset with it

 Cleaning is completed.

- Be careful not to let the alcohol, etc. come into hole of Mic, Earpiece/Speaker, or External Device Port, etc.

### **Note**

The product performance is confirmed under the test environment. SoftBank Corp. does

not guarantee that nothing wrong occurs to the product.

Use isopropyl alcohol (99.7 % or less), ethanol (99.5 % or less), or sodium hypochlorite (1.0 % or less) sold for disinfection after reading instructions for each thoroughly.

Improper use may result in a negative influence on human body or catching fire.

## If Exposed to Water

Using handset with any moisture on it may allow moisture to collect in Mic, Earpiece/Speaker, or External Device Port, and may cause sound to be inaudible or may wet clothing, bag, etc. Follow steps below to drain water.

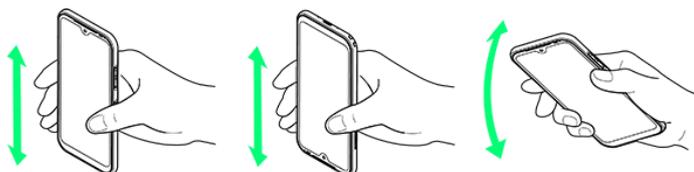
1

Wipe handset with a lint-free clean, dry cloth



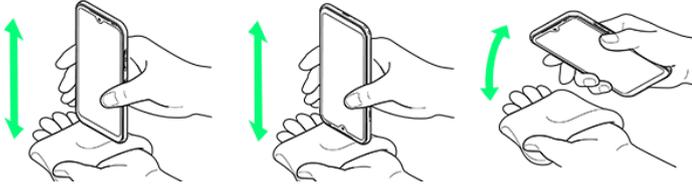
2

Shake handset as shown until there is no more wetting



3

Press a lint-free clean, dry cloth into gaps (Mic, External Device Port, Earpiece/Speaker, etc.) to remove any water



4

After removing as much water as possible, leave handset at room temperature for at least 1 hour

 Water is drained.

- Some water may still remain in handset. Do not leave handset beside/in items that you do not want to get wet (clothing, bag, etc.).

## When Charging

When using handset for the first time, be sure to charge sufficiently first.

Check the following before and after charging.

- Never charge while handset is wet. Charging while wet may result in malfunction, overheating, etc.
- Do not touch AC Charger or Desktop Holder (optional) with wet hands. May cause electric shock.
- Use AC Charger or Desktop Holder where not exposed to water. May cause fire or electric shock.
- Do not use AC Charger or Desktop Holder near water sources (bath room/shower, sinks/basins, etc.). May cause fire or electric shock.