キッズフォン3 User Guide

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About the User Guide

In the User Guide, most operation descriptions are based on handset at time of purchase.

Unless noted otherwise, descriptions are for Home Screen. Some operation descriptions may be simplified.

Before Using This Product

Read "はじめよう! キッズフォン3 (お子様向け操作ガイド) (Japanese)", "クイックスタート (Japanese)", and "Safety Precautions" thoroughly for proper usage.

Accessible services may be limited by contract conditions.

Screenshots & Key Labels

Screenshots and Key labels are provided for reference only.

Actual handset windows, menus, etc. may differ in appearance.

Other Notations

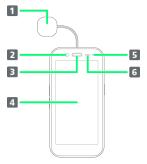
In the User Guide, the product is referred to as "handset."

Getting Started

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eSIM	
Charging Battery	12
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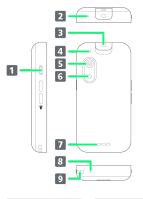
Parts & Functions

Handset (Front)



Part	Description
1 Buzzer Strap	Emergency Buzzer sounds by pulling Buzzer Strap to slide Emergency Buzzer Switch.
2 Camera (Front)	Use to shoot photos or videos of yourself.
3 Earpiece	Hear the other party's voice.
4 Display (Touch Panel)	Touchscreen-type display, operate with your fingers on Display.
5 Notification LED	Notify handset status by lighting/flashing while charging or when arriving call/mail.
6 Proximity/ Brightness Sensor	While calling, detect a face approaching to prevent misoperation by turning off/ on screen, and detect brightness to adjust screen brightness automatically.

Handset (Back/Side)



Part	Description
1 External Device Port	Connect AC Charger, USB Type-C Cable etc.
2 Sub Mic	Use to speak, record sound, or video.
3 Emergency Buzzer Switch	Emergency Buzzer sounds by pulling Buzzer Strap to slide Emergency Buzzer Switch. Push to stop Emergency Buzzer.
4 Speaker for Emergency Buzzer	Sound Emergency Buzzer.
5 Camera (Rear)	Capture photos and videos.
6 Mobile Light	Use as a flash when taking photos, etc.
7 Speaker	Hear sound (ringtone, etc.) from here.
8 Main Mic	Use to speak, record sound, or video.
9 Strap Hole	Hole for attaching a strap.

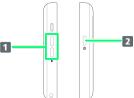
Notes on Attaching a Strap

Attach Neck Strap (Complimentary Sample) to Strap Hole.



 \cdot Do not attach Neck Strap to Buzzer Strap. May cause $\,$ Emergency Buzzer to sound by mistake.

Keys



	J
Part	Description
1 Volume Up/ Down Key	Adjust call volume, ringtone volume, etc. Capture photos while activating Camera. Long Press Volume Down Key to enable/ disable Manner mode.
2 Power Key	Toggle Display on/off. Long Press (at least 2 seconds) to power on/off.

eSIM

eSIM is a type of SIM that is embedded in a device.

Handling eSIM

To learn about setting up your service plan with eSIM, see the following website. https://www.softbank.jp/mobile/ support/product/sim/esim/ (Japanese)

Download your service plan with eSIM (When Powering ON for the First Time)

1

Power Key (Long Press)



- Handset turns on and eSIM setting window opens.
- 2





- Terms and conditions appears.
- 3

同意する (Agree)









5

完了 (Finish)



Your service plan with eSIM is downloaded.

6

同意する (Agree)

プライバシーボリシー ソフトウェア運輸は、キップス スックシステムバグなどの対応 と適倍専業者のカスタムサービ 天更新のためのサビスを提供 します。ソフトウェア運防サービ ス、電路とストレージへのアクセ スが色質であり、また、お客様子 の他の人が色質であり、製品モデル、宣 様、およがリアシェアシステ ムのビルド情報を収集する必要 があります。 で製造を大力が自動的に 更新されないようにするには、 「管理者的定」の「ソフトウェア アア更新」を選択し、「自動更新

7

OK

ソフトウェア更新設定 常に最新版のソフトウェアを使 用するために、自動更新をオン に設定します。初期設定では、午 前1時から午前の間に自動更 新を実行します。 更新時間の変更セイフにしたい 場合は、信理者設定1一株体設 定1一ソフトウェア更納から変更 できます。

Mome Screen opens.

· You can change display language to English. For details, see "Switching Display Language to Hiragana/Kanji/English."

If Screen for Scanning QR Code Appears

Prepare QR code offered by SoftBank Corp. and PIN code specified when making a contract.

QR code is issued at a shop or attached to mail by a URL when making an online contract.

Scan these QR codes and make settings following onscreen instructions.

Download your service plan with eSIM (When Making Settings from "Admin Settings")

In Home Screen, Settings





🏁 Handset settings open.

2

Admin Settings



3

Enter password \bigcirc OK

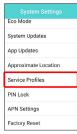


4

System Settings



Service Profiles



6

Add



Select connection method



 \cdot Appears only when downloading eSIM from "Admin Settings."

8

[Next]





[Agree]





Scan QR code



Your service plan with eSIM is downloaded.

' Tap Skip to go back to Step 6.

Enable or disable eSIM



In Home Screen, Settings





Handset settings open.



Admin Settings



3

Enter password 🔵 OK



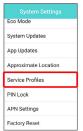
4

System Settings



5

Service Profiles



6

Tap profile



7

Enable/Disable



8

[Yes]



- eSIM is disabled.
- To enable eSIM, start from Step 1, and tap Yes on screen displayed in Step 7.

Erase your service plan with eSIM

1

In Home Screen, Settings



- Handset settings open.
- 2

Admin Settings



3

Enter password

OK



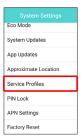
4

System Settings





Service Profiles





Tap profile





[Remove]

Enable/Disable
Change Nickname
Remove



[Yes]



- Your service plan with eSIM is erased.
- Restart your service plan with eSIM after erasing it

To restart it, you need a new QR code to download the plan again. For downloading service plan with eSIM again, contact a nearby SoftBank Shop or SoftBank dealer.

Your service plan with eSIM is not terminated by erasing it.

Charging Battery

Charging Cautions

Never connect USB Type-C plug while handset or peripheral equipment is wet.

Charging with AC Charger

AC Charger is sold separately. Use a SoftBank specified AC Charger. For information on AC Charger or other peripheral devices, see SoftBank Website.

Charging with AC Charger (USB Type-C[™] rapid charging AC Charger (supporting USB PD-PPS) [ZSDBAV] (SB-AC22-TCPD)) is described as an example.

· Refer to Instruction Manual supplied with AC Charger.

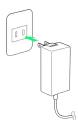


Insert USB Type-C plug of AC Charger into handset External Device Port



2

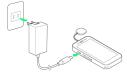
Raise plug on AC Charger and plug into power outlet



- When charging starts, Notification LED lights in red.
- Part indicating battery level of Battery icon turns green. When charging is complete, Notification LED goes off.



When charging is complete, unplug AC Charger and remove USB Type-C plug on AC Charger from handset





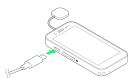
Charging with PC

Always charge with PC powered on.

Charging may not be possible depending on connection environment of PC.



Insert Type-C plug on USB Type-C Cable for connecting to a PC into handset External Device Port



2

Insert USB plug on USB Type-C Cable for connecting to a PC into USB Port on PC $\,$



- Notification LED lights in red and charging starts.
- · When charging is complete, Notification LED goes off.



Remove USB Type-C Cable for connecting to a PC from handset and PC $\,$



Charging ends.

Power On/Off

If handset does not work properly such as when screen freezes or application does not open, etc. restart handset forcibly.

Powering On



Power Key (Long Press)

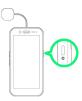


- Handset powers on and Lock Screen appears.
- · For unlocking screen, see "Unlocking Screen."

Powering Off



Power Key (Long Press)



2





Handset powers off.

Notification Mail

When handset powers off, notification mail is sent.

- It may take time to power off, as notification mail is sent to notify handset powers off.
- \cdot If handset powers off automatically because battery is running short, notification mail may not be sent.
- \cdot If you turn handset off out of service area or in places where signal is weak, notification mail may not be sent.

Restarting Handset Forcibly



Power Key (Long Press at least 14 seconds)





Release your finger when handset vibrates



Basic Operations

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Basic Operation

Selecting Options and Navigating Screens

Tap items, icons, onscreen keys, etc. to open assigned items.

 $^{\cdot}$ To return to the previous screen, Tap $\, \, \blacktriangleleft \, \, .$



Navigation to Home Screen

Tap to go to Home Screen.



Menu Operations

Tap of for available settings and items.



Handset Settings and Setting Operation

In Home Screen, Settings to customize each handset function.

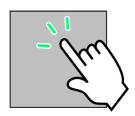


Using Touchscreen

Handset uses a touchscreen-type Display. Operate with your fingers on Display.

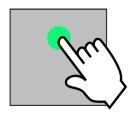
Тар

Contact Display lightly and briefly.



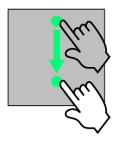
Touch & Hold

Contact Display lightly; release finger when screen changes.



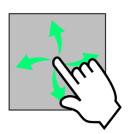
Drag

Touch icon or other item lightly, move it where desired, and release finger.



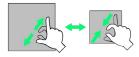
Flick (Swipe)

Contact Display lightly, then brush screen up/down or left/right.



Pinch/Spread

Contact Display lightly, then close/widen fingers.



Notification LED

Lighting/Flashing Pattern of Notification LED

Check handset status by Notification LED lighting/flashing.

LED color and pattern	Status
Lighting red	Charging
Flashing green (short)	Call arriving
Flashing green (long)	Missed call, voicemail, mail, or Public Alerts

Unlocking Screen

After approximately 30 seconds of inactivity, Display turns off and is locked. Press Power Key to turn off Display and lock manually.

Lock screen

When you power on handset or turn it on, Lock Screen appears.

Unlocking Screen



While screen is locked, press Power Key



Lock Screen appears.



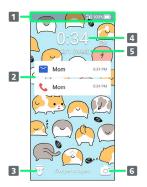
Swipe lock screen up



Home Screen opens.

Screen Layout

Lock Screen Layout



Item	Description
1 Indicator area	Notifications such as Public Alerts, unreceived mail, etc. or indicators showing handset status appear here.
2 Notifications	Notifications when receiving a mail or missed call appear here. Tap a notification to show details.
3 Turn on Light	Long Press to turn on Light.
4 Time	Show current time.
5 Date and day	Show current date and day.
6 Launch Camera	Long Press to launch Camera.

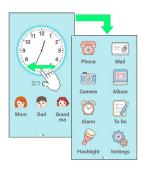
Home Screen Layout



Item	Description
1 Indicator area	Notifications such as Public Alerts, unreceived mail, etc. or indicators showing handset status appear here.
2 Time	Show current time.
3 Functions	Launch each function.

Toggling Home Screen Sheets

Flick Home Screen sheet left/right to toggle screens.



Indicators

Indicators appearing on Lock Screen and Home Screen include the following.

Indicator	Description
.1	Signal Strength (very strong)
	Signal Strength (strong)
1	Signal Strength (middle)
	Signal Strength (weak)
×	No Signal (4G/3G)
4 G	Data communication available (4G/LTE) ¹
3 G	Data communication available (3G)
	Battery Charged
	Battery Low
	Charge Battery
	Charging required
	Charging
	Part indicating battery level turns green while charging.
	Manner Mode
	Silent Mode
<u></u>	Automatic Call Pickup
	New voicemail
	New unreceived mail
 ©	Alarm Set
<u></u>	
<u></u>	Alarm sounding Timer countdown
© <u>.</u> 	Timer sounding
	System Updates available
<u> </u>	GPS positioning
(i)	Missed Public Alerts
	Auto Backup Set

1 Handset supports FDD-LTE (SoftBank 4G LTE) and AXGP (SoftBank 4G); indicator appears when handset is connected to either. Handset connects to SoftBank 4G first.

Text Entry

Keyboards

Use onscreen keyboards for text entry. Multiple characters are assigned to one key on onscreen keyboards.

· To hide keyboard, Tap .

Keyboard Layout



- 1 Enter assigned characters.
- 2 Switch between upper case/lower case.
- 3 Toggle entry modes.
- 4 Delete a character before cursor.
- 5 Insert line break; confirm current characters.
- 6 Enter a comma. Touch & Hold for entry options.
- 7 Enter a space.
- 8 Enter a period. Touch & Hold for entry options.

Switching Character Types (Entry Modes)

Tap to toggle entry mode between hiragana/half-width numeric/half-width alphabet.



on text entry screen



Character type (entry mode) switches.

Manner Mode

Manner Mode Cautions

Emergency Buzzer, warning for Public Alerts, Camera shutter, video start/stop tones, etc. sound even in Manner mode/Silent mode.

Manner Mode

Mute ringtones and other handset sounds to avoid disturbing others around you.

Manner Mode Type	Description
Manner mode	Mute sound such as ringtone, etc. and handset vibrates.
Silent mode	Mute sound such as ringtone, etc. and handset does not vibrate.

Using Manner Mode



Volume Down Key (Long Press)



- Handset is in Manner mode.
- · 🏻 appears on upper part of Display.
- · Alternatively, Long Press Volume Down Key until volume level turns 0 to enable Manner mode.

Operations in Manner Mode



Disabling Manner Mode

Volume Down Key (Long Press) while in Manner mode

- · Alternatively, Long Press Volume Up Key while in Manner mode to disable Manner mode.
- · You can also disable Manner mode in Home Screen,













Using Silent Mode

1

In Home Screen, Settings



Handset settings open.

2

[Manner Mode]

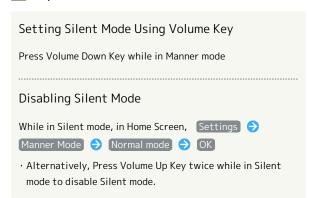


3





- Handset is in Silent mode.
- · **◄** appears on upper part of Display.
- Operations in Silent Mode



Setting Sound

Changing Phone/Mail/Alarm Sound



In Home Screen, Settings



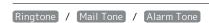
Handset settings open.



[Sound]



3





Sound list opens.



Tap sound type
OK



Sound type is changed.

Changing Phone/Mail/Alarm Sound Volume

1

In Home Screen, Settings



🔀 Handset settings open.

2

[Sound]



3

[Volume]



4

Drag on "Ringtone & Mail Tone" or "Alarm Tone" left/right OK



Sound volume is changed.

Changing Screen Design

Changing Theme



In Home Screen,



Handset settings open.

2

[Screen]



3

[Theme]



Theme list opens.

4

Tap a theme



Theme is changed.

Changing Lock Screen

1

In Home Screen, Settings



Handset settings open.

2

[Screen]



3

[Lock Screen]



4

Original Wallpapers / Custom Wallpapers



original image/Photo list opens.

5

Tap an image



6





- Lock Screen is set.
- · To change image, Cancel and tap an image again.

Changing Clock Design

In Home Screen, Settings





Handset settings open.

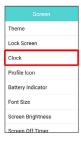
2

[Screen]



3

[Clock]



4

(Clock



5

Tap a clock design



6





Clock design is set.

 $\dot{}$ To change clock design, $\mbox{\sc Cancel}$ and tap a clock design again.

Changing Clock Display

1

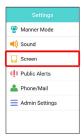
In Home Screen, Settings



Handset settings open.

2

[Screen]



3

[Clock]



4

Time Format



5





Time format is switched.

Changing Profile Image

Register contacts beforehand.

1

In Home Screen, Settings

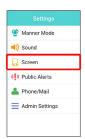




🔀 Handset settings open.

2

[Screen]



3

Profile Icon



4

Tap a contact



5

Original Icons / Custom Icons



6

Tap an image 🗦 Set



Profile image is set.

 \cdot $\fbox{\sc Cancel}$ to return to previous screen.

Changing Battery Display

1

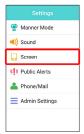
In Home Screen, Settings



🔀 Handset settings open.

2

[Screen]



3

Battery Indicator



4

Show percentage / Hide percentage 🗦 OK



Battery display is changed.

Changing Font Size

1

In Home Screen, Settings



Handset settings open.

2

[Screen]



3

[Font Size]

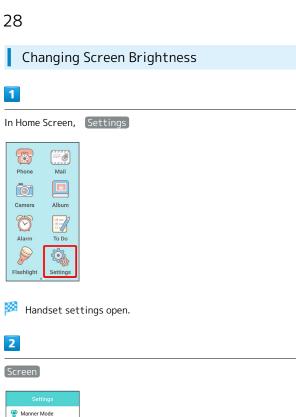


4

[Standard] / [Large] → [OK]



Font size is changed.







3



Uncheck ✓ of Automatic adjustment (○)





Screen brightness is changed.

Changing Time to Lock Screen

1

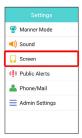
In Home Screen, Settings



Handset settings open.

2

Screen



3

Screen Off Timer



4

30 sec / 1 min / 2 min / 3 min / 4 min / 5 min

/ [Timer off]



Time to lock screen is changed.

Switching Display Language to Hiragana/ Kanji/English

Switch display language to hiragana/kanji/English.

1

In Home Screen, Settings



Handset settings open.

2

Screen



3

[Language]



4

にほんご (ひらがな) (Japanese (Hiragana))/ にほんご (漢字)) (Japanese (Kanji))/ [English]



Display language is switched.

Using Public Alerts (Wireless Emergency Alerts)

Handset receives Earthquake Early Warning, tsunami warning, or special warning from Japan Meteorological Agency, or receives Disaster/evacuation information from national and local governments, and notifies them by warning sound, voice sound, or message.

Enable/disable Public Alerts from handset Admin Settings. For details, see "Enabling Public Alerts."

Public Alerts (Wireless Emergency Alerts) Cautions

Receiving Public Alerts

Depending on usage/situation, handset may receive emergency alerts for other areas or no emergency alerts. In addition, SoftBank Corp. is not responsible for damages caused by using this service, including accidents resulting from received information, reception timing, or reception/ reception failure.

Standby Time

While Public Alerts is enabled, standby time may be shorter.

When Handset Receives Public Alerts (Wireless Emergency Alerts)

- (the state of the Earthquake Early Warning or Disaster/evacuation information by individual warning sound, voice sound, and vibrator.
- · Public Alerts cannot be received during calls, communication, or when signal is weak.
- · Warning sounds when handset receives Public Alerts even in Manner mode/Silent mode.



After receiving Public Alerts, Close





- Warning sound stops and returns to normal screen.
- · Also returns to normal screen 10 seconds after Public Alerts is received.

Checking Public Alerts (Wireless Emergency Alerts) Received Before



In Home Screen,





- Handset settings open.

Public Alerts



- Public Alerts list opens.

Tap a Public Alerts to check



Public Alerts contents open.

Phone Number/Mail Address

Checking Your Phone Number/Mail Address



In Home Screen, Settings



Handset settings open.

2

Phone/Mail



- Your phone number and mail address appear.
- Setting Mail Address

Follow onscreen instructions

Phone/Phonebook

Placing/Answering Calls	34
Using Call History	38

Placing/Answering Calls

Notes on Placing/Answering Calls

Place/receive calls only with administrator or contacts added to Phonebook using handset.

- \cdot Up to 20 contacts (one administrator and 19 contacts) can be added.
- · For adding administrator and contacts, see "Adding/Editing Contacts."

Hints

- Q. Difficulty during call
- A. It may not be possible to make a call properly in a noisy
- A. When calling hands free, check the call volume. Raising the call volume may make calling difficult.
- Q. Sound pops momentarily during a call
- A. Are you changing location while calling? Sound pops when signal is weak and handset switches to a different area. This is not a malfunction.
- Q. Call does not connect
- A. Are signal conditions poor? Call again after moving where signal is good.

Areas Where Emergency Call Available

Emergency calls from handset can be made only in SoftBank service areas.

Making a Call from Phonebook

Display Phonebook (contact list) in Home Screen, select a destination, and make a call.



In Home Screen, Phone



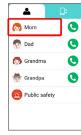


Contact list opens.

· If call history opens, tap 🔼 .

2

Tap destination name



- · Tap 🕓 to make a call directly.
- 3





- Handset dials number. Call begins when other party answers.
- · To cancel, End call while making a call.
- 4

To end call, End call



Call ends.

Making a Call from Home Icon

Tap Home Icon to make a call.

 \cdot Register contacts on Home Icons beforehand.



Flick Home Screen to right



Mome Icons appear.



Tap destination Home Icon



3

Call



Handset dials number. Call begins when other party answers.

· To cancel, End call while making a call.

4

To end call, End call



🔀 Call ends.

Making an Emergency Call

Make a call to 110 (Police), 119 (Ambulance/Fire), and 118 (Coast guard).



In Home Screen, Phone





Contact list opens.

· If call history opens, tap .



Public safety



3

Tap a contact for emergency call



Handset dials number.

· To cancel, End call while making a call.



To end call, End call



Call ends.

Notes on Emergency Call

Location Report

Making emergency calls (110, 119 or 118) automatically reports handset location to corresponding agency (police, etc.). This system is referred to as Emergency Location Report, and notifies location based on positioning from base stations.

- · Location Report does not incur registration/transmission
- \cdot Location/signal conditions affect positioning accuracy. Always provide location and call purpose.

Notes on Receiving Calls

After making an emergency call, handset receives a call from unregistered number for a certain period of time to receive a return call from Emergency services.

Answering Calls Manually

If Call Pickup is set to Manual , answer a call by swiping an icon on incoming call screen.

In this section, answering a call while Display is off or Lock Screen is displayed as an example.

· Enable/disable Call Pickup from handset Admin Settings. For details, see "Setting Call Pickup."





Swipe right when call is arriving



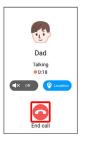


· When call arrives while Home Screen is displayed or making some operations, Answer.



To end call, End call







Notes on Receiving Calls while **Emergency Buzzer Is Sounding**

While Emergency Buzzer is sounding, it pauses when receiving a call. After ringtone sounds 3 seconds, call starts automatically and call hands free. When call ends, Emergency Buzzer start sounding again.

Rejecting Arriving Calls

Swipe left when call is arriving

· When call arrives while Home Screen is displayed or making some operations, End call .

Answering Calls Automatically

If Call Pickup is set to Automatic , answer a call without operations.

When call arrives, ringtone sounds and call starts automatically after 3 seconds. Hear the voice from Speaker and call hands free.

· Enable/disable Call Pickup from handset Admin Settings. For details, see "Setting Call Pickup."



3 seconds after call arrives





Have other party end call



· You cannot end call from handset. Have other party end call.

Notes on Receiving Calls while **Emergency Buzzer Is Sounding**

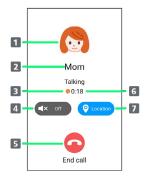
While Emergency Buzzer is sounding, it pauses when receiving a call. After ringtone sounds 3 seconds, call starts automatically and call hands free. When call ends, Emergency Buzzer start sounding again.

Cautions on Calling Hands Free

Be careful not to bother others.

Also, when calling hands free, loud sound from Receiver (Earpiece) may come to your ear directly. Stimulating your ear by loud sound may cause hearing impairment. When calling hands free, call carefully keeping handset away from your ear, etc.

In-Call Screen Layout/In-Call Operations



- 1 Show profile image
- 2 Show name of other party
- 3 Appears for high-quality sound calls
- 4 Show enable/disable hands free
- 5 End call
- 6 Show call time
- Send current location to other party ¹
- 1 Appears when Approximate Location is set to On .

Adjusting Call Volume

Press Volume Up/Down Key while calling

- \cdot Press Volume Up Key to increase volume. Press Volume Down Key to decrease volume.
- · Also adjust volume by dragging \int left/right.

Using Call History

Check call history to make a call or send mail to other party or listen to voicemail.

Up to recent 50 call histories are displayed.

Making a Call from Call History



In Home Screen,

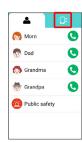




Contact list opens.







- Call history opens.
- · If there are missed calls/voicemails, a number appears on 📑 .



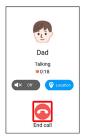
of destination



Handset dials number. Call begins when other party answers.

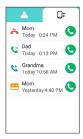


To end call, End call



Call ends.

Indicators on Call History



Indicator	Description		
Ä	Missed call		
<u> </u>	Call arrived		
C	Call made		
=	New voicemail		
<u></u>	Checked voicemail		

Notes on Call History Display

On call history, display items differ according as a caller is added to Phonebook or not.

Checking Voicemail

Voicemail can be recorded up to 60 seconds in one message.



In Home Screen, Phone

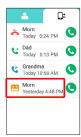


- Contact list opens.
- 2
- **□**‡



- Call history opens.
- · If there are missed calls/voicemails, a number appears on 📑 .
- 3

苎 / 😬 on call history



4

(Voicemail



Message is played back.

Notes on Voicemail

If Answering a Call While Recording Voicemail

If you answer a call while recording voicemail, recorded message will be deleted.

Answering Time for Voicemail

You can change time limit to activate voicemail. For details, see "Setting Voicemail."

Stopping Voicemail Playback

Pause while message is played back.

· To resume playback, Play while playback is paused.

Sending Mail from Call History

1

In Home Screen, Phone



- Contact list opens.
- 2





- Call history opens.
- · If there are missed calls/voicemails, a number appears on 📑 .

3

Tap destination



4

[Mail]



Message entry field opens.

5

Tap text entry field



6

Enter message



7





Message is sent.

· To cancel, Cancel while sending mail.

Messaging

Receiving/Checking Mail4	44
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Receiving/Checking Mail

Notes on Receiving Mail

Send/receive mails only with administrator or contacts added to Phonebook using handset.

- \cdot Up to 20 contacts (one administrator and 19 contacts) can be added.
- For adding administrator and contacts, see "Adding/Editing Contacts."

Checking New Mail

When receiving a mail, handset vibrates and notification appears on Lock Screen.

· Handset does not vibrate when Silent mode is enabled.



Tap notification on Lock Screen



- Mail contents window opens.
- · If new mails have been received from multiple contacts, contact list opens.
- · You can also check in Home Screen, Mail 🔵 Tap a contact.

Receiving Mail Manually



In Home Screen, Mail



- Contact list opens.
- 2

Check new



- Mail is received.
- · To cancel, Cancel while receiving mail.

Checking Mail

In Home Screen, Mail



- Contact list opens.
- \cdot If there are unread mails, a number appears at the "Mail" icon on Home Screen.

2

Tap a contact



- Mail contents window opens.
- \cdot If there are unread mails, a number appears on the right of the contact.

Mail Contents Screen Layout



- 1 Show profile image
- 2 Show contents of received mail
- 3 Show received date and time
- 4 Show sent date and time
- 5 Show contents of sent mail
- 6 Show the still image attached to mail

Notes on Contents of Received Mail

If received mail exceeds 3 MB, handset shows the mail with text and attached file deleted.

Saving Attached Still Images

In mail contents window, Tap attached still image 🗦 Save



' You can see saved still image in Home Screen, Album .

Sending Mail

Notes on Sending Mail

Send/receive mails only with administrator or contacts added to Phonebook using handset.

- \cdot Up to 20 contacts (one administrator and 19 contacts) can be added.
- · For adding administrator and contacts, see "Adding/Editing Contacts."

Sending Mail

Enter message to send mail.



In Home Screen, Mail





Contact list opens.

Create new



 $\boldsymbol{\cdot}$ To send mail to a contact with which you have exchanged mails, tapping a contact opens mail contents window.



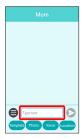
Tap a contact 🔵 OK





4

Tap message entry field



5

Enter message



6





🏁 Mail is sent.

· To cancel, Cancel while sending mail.

When Sending Mail Fails

If sending mail fails, a message "Failed to send mail." appears. Tap OK to resend mail.

Sending Mail from Phonebook

1

In Home Screen, Phone



Contact list opens.

· If call history opens, tap 🄼 .

2

Tap destination name



3

[Mail]



4

Tap message entry field



5

Enter message



6





Mail is sent.

· To cancel, Cancel while sending mail.

When Sending Mail Fails

If sending mail fails, a message "Failed to send mail." appears. Tap OK to resend mail.

Sending Mail from Home Icon

Tap Home Icon to send mail.

 \cdot Register contacts on Home Icons beforehand.



Flick Home Screen to right



Home Icons appear.

2

Tap destination Home Icon



3

[Mail]



4

Tap message entry field



5

Enter message



6





Mail is sent.

· To cancel, Cancel while sending mail.

When Sending Mail Fails

If sending mail fails, a message "Failed to send mail." appears. Tap OK to resend mail.

Sending Template

Select template registered beforehand to send mail. In this section, explain the case to send mail to a contact with which you have exchanged mails as an example.



In Home Screen, Mail



Contact list opens.

2

Tap a contact



3





4

[Template]



Template list opens.

5

Tap a template to send



Selected template is entered in message entry field.

6





Mail is sent.

· To cancel, Cancel while sending mail.

Notes on Sending Template

When Sending Mail Fails

If sending mail fails, a message "Failed to send mail." appears. Tap $\boxed{\mbox{OK}}$ to resend mail.

Adding/Editing Template

Add new template or edit templates. For details, see "Adding/Editing Template."

Sending Still Images

Send mail with still images attached.

In this section, explain the case to send mail to a contact with which you have exchanged mails as an example.

 \cdot You cannot send SMS with still images attached.



In Home Screen, Mail





Contact list opens.

2

Tap a contact







4

Photo



Image list opens.

5

Tap still image to attach (♥) → OK



 \cdot You can select multiple still images to attach.

6

Enter message 🗦 🝃







Mail is sent with still images attached.

- · To delete attached still images, ⊗ on displayed still image 🔿 Yes .
- · To cancel, Cancel while sending mail.

When Sending Mail Fails

If sending mail fails, a message "Failed to send mail." appears. Tap OK to resend mail.

Sending Sound (Sending Voice)

Send mail with recorded voice attached.

In this section, explain the case to send sound to a contact with which you have exchanged mails as an example.

- \cdot Voice message can be recorded up to 60 seconds.
- \cdot You cannot send SMS with voice attached.



In Home Screen, Mail



Contact list opens.

2

Tap a contact



3





4

(Voice)



Recording window opens.

5

Start recording



Recording starts.

6

Talk to handset \Rightarrow When recording ends, Stop



Sound sending window opens.

7

[Send]



Mail with sound is sent.

· To cancel, Cancel while sending mail.

Notes on Sending Sound

When Sending Mail Fails

If sending mail fails, a message "Failed to send mail." appears. Tap OK to resend mail.

Receiving Call/Public Alerts

Recording stops if handset receives call or Public Alerts while recording. After call ends or Public Alerts is received, sound sending window opens. If recording is not complete,

Record 🔵 Yes to retry recording.

Operations when Recording Message

Checking Recorded Contents

In sound sending window, Play



· Pause / Play to switch between pause and playback.

Retrying Recording

In sound sending window, Record 🔵 Yes





Recording window opens.

Sending Location Information (Sending Your Location)

Send location information.

In this section, explain the case to send location information to a contact with which you have exchanged mails as an example.

- · Set Approximate Location to On beforehand.
- \cdot Location information can be sent to recipients to enable

Send location in Monitoring notifications.



In Home Screen, Mail





Tap a contact







[Location]









Location information is sent.

Notification Mail

Notification Mail

Notification mail is sent automatically to administrator or contacts for which notification mail is enabled according to handset status. The following notification mails are sent.

You can select which type of notification mail is sent.
 In addition, you can also set to add the current location information. For details on setting notification mail, see
 "Adding/Editing Contacts."

Notification	Description/Contents	
mail type	Description, contents	
	Sent when a contact is added to Phonebook	
Adding contacts	Subject: [Add contacts] Kids Phone	
	The following contact information is added to Kids Phone.	
	●Phone & email XXXXXXXXXXXI	
	Sent when Emergency Buzzer sounds.	
	Subject: [SOS buzzer] Kids Phone	
	The child pressed the SOS buzzer.	
Sounding	Make sure that the child stays safe. View	
Emergency	the current location and text or call to	
Buzzer	communicate with the child.	
	●The current location	
	XXXXXXXXX ²	
	●Location accuracy: ★★★ ⁷	
	●Time: HH:MM⁵	
	Sent when a call is made from handset.	
	Subject: [Call] Kids Phone	
Call	The child made a call.	
	●The current location	
	XXXXXXXXX ²	
	•Location accuracy: $\star\star\star^7$	
	●Time: HH:MM ⁵	
	Sent when location information is sent	
	from handset.	
	Subject: [Location information] Kids Phone	
Notifying		
location	Kids Phone shared the location.	
information		
	●The current location	
	XXXXXXXXX ²	
	●Location accuracy: ★★★ ⁷	
	●Time: HH:MM ⁵	

	Sent when a message is opened with handset.		Sent according to Wi-Fi Geofence setting.
Opening message	Subject: [Read message] Kids Phone		Subject: [Wi-Fi geofence] Kids Phone
ý	The child read the message.		• If the child has entered Wi-Fi coverage area:
	Sent when handset is powered on.		The child entered the following Wi-Fi coverage area.
	Subject: [Power on] Kids Phone	Wi-Fi Geofence	Wi-Fi area name: XXXXXX ⁴
Power on operation	Kids Phone is turned on.		Battery life: XXX% ⁸
	●The current location XXXXXXXXXX ²		•If the child has exited Wi-Fi coverage area:
	●Location accuracy: ★★★ ⁷ ●Time: HH:MM ⁵		The child exited the following Wi-Fi coverage area.
	Sent when handset is powered off.		Wi-Fi area name: XXXXXX ⁴
	Subject: [Power off] Kids Phone		Battery life: XXX% ⁸ Sent when Auto Backup is unset. (To
Power off operation	Kids Phone is turned off.		administrator only)
	●The current location XXXXXXXXXX ²		Subject: [Automatic backup information] Kids Phone
	●Location accuracy: ★★★ ⁷ ●Time: HH:MM ⁵	Auto Backup	Not set up automatic backup yet?
Battery Low	Sent when the battery level is low. Subject: [Need battery charge] Kids Phone	unset	By setting it up, you can recover data that is deleted from the phone by using data automatically backed up to the cloud.
Battery Low	Kids Phone battery is depleting. Charge it.		Satura sutamatic backup
	Sent according to Mode of Travel setting.		Set up automatic backup Settings > Administrator settings > Phone > Backup > Automatic backup
	Subject: [Transit alert] Kids Phone		Sent when notifying handset usage reports
	The child is detected traveling on a vehicle for which you set to get alerted.		once a week. (To administrator only)
Mode of	Make sure that the child stays safe. View	 	Subject: [Usage report] Kids Phone This week usage report
Travel	the current location and text or call to communicate with the child.		■ Phone
	●The current location		· Phone unlocked X times ⁹
	XXXXXXXXX ² •Location accuracy: ★★★ ⁷	Usage Reports	 Charger plugged in X times⁹ Storage XX% empty¹⁰
	● Vehicle: XX³	1	■Call/mail/camera
	● Time: HH:MM⁵	1	■Call/mail/camera · Call X, X min. ⁹
			· Receive X, X min. ⁹
			· Send X(SMS X) ⁹
			· Receive X(SMS X) ⁹
			· Photos taken X ⁹
			· Videos recorded X ⁹
			If subscribing to Touch and Mail, sent when touching a transportation IC card attached to handset on a ticket gate, etc.
			* Notification mail below is an example.
		Touch and Mail	Subject: [Touch and Mail] Kid's phone
			yyyy/mm/dd ¹¹ HH:MM ⁵ entered XXXX ¹²

The balance is $XXXX^{13}$ yen.

Sent when system updates are available. (To administrator only)

●When system updates are available (when

(Auto Update) is (On)

Subject: [Software updates: Notice] Kids

Phone

Software updates run at the following

Time: HH:MM⁵

Updates: XXXXXXXXXXXX6

To choose another time for running the updates, in Kids Phone, go to the administrator settings.

Turning off and on Kids Phone before the time chosen for the automatic updates still installs the updates.

ullet When system updates are available (when

Auto Update is Off)

Subject: [Software updates: Notice] Kids Phone

Software updates are available.

To run the updates, turn off Kids Phone.

Then, turn it on.

System Updates

Updates: XXXXXXXXXXXX6

When system updates have completed:Subject: [Software updates: Completion]Kids Phone

The software is successfully updated.

●When system updates have failed (reexecution)

Subject: [Software updates: Error] Kids Phone

The software can't be updated.
The updates run again at the following time.

Time: HH:MM⁵

To choose another time for running the updates, in Kids Phone, go to the administrator settings.

When system updates have failed (contact support)

Subject: [Software updates: Error] Kids Phone

The software can't be updated.

To try again, wait a while and turn off Kids

Phone. Then, turn it on. The updates start
running.

Subject: [Storage] Kids Phone

Kids Phone has no space available.

You can't text. Photos and videos can't be captured or saved.

Make space by deleting content of the mail box or photos and videos. Be sure to make copies, if you need, before deleting them.

Storage notification

* Setting the automatic backup option automatically backs up contacts, photos, and videos in the phone storage to the cloud.

● Set up automatic backup
Settings > Administrator settings > Phone
> Backup > Automatic backup

For how to delete or manually back up data to the cloud, see the online user manual.

- 1 Display registered phone number or mail address.
- 2 Display the current location by a URL.
- 3 Display "自転車 (Bicycle)" or "自動車 (Car)."
- 4 Display the specified Wi-Fi coverage area.
- 5 HH and MM represent hour and minute respectively.
- 6 Display updated contents.
- 7 Display the accuracy by the number of stars.
- 8 Display the battery level.
- 9 Display the number of operations and hours.
- 10 Display storage space.
- 11 yyyy, mm, and dd represent year, month, and day respectively.
- 12 With a transportation IC card attached, display touched station name and location information.
- 13 Display the balance charged in the transportation IC card, train fare, etc.

Notes on Notification Mail Transmission

Depending on the handset status or settings of notification mail recipient, it may take time to send mails or mail transmission may fail.

- · It may take time to send mails due to time taken to position the current location.
- · Mail is not sent when out of service area.
- If the notification mail recipient handset is set to block a mail including a URL, note that a mail with a URL indicating the current location cannot be received.

Camera

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Capturing Still Images/Videos

File Format for Still Images/Videos

File Format for Still Images

File format for Photos is JPEG.

File Format for Videos

File format for videos is MPEG-4.

Camera Cautions

If Lens Becomes Dirty

Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

Avoid Exposure to Direct Sunlight

Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.

Detach Transportation IC Card

When you use Camera, detach a transportation IC card from Handset Case with Card Pocket.

Mobile Light Warning

Do not shine Mobile Light close to eyes. Do not look Mobile Light directly while in use. Do not shine Mobile Light at other people's eyes. May affect eyesight, etc.

Capturing Still Images

In Home Screen, [Camera]



Photo Viewfinder opens.

· Alternatively, in Lock Screen, Long Press 👩 to open Photo Viewfinder.

2

Aim Camera at subject



· Tap a focus point to display Focus Frame (📳), and white Focus Frame turns green when focused.





- Shutter clicks and still image is saved in Album.
- \cdot Alternatively, Press Volume Up/Down Key to capture.

Operations when Capturing Still Images

Using Zoom

Pinch in/out on Viewfinder

- Viewfinder image is enlarged/reduced.
- · Alternatively, Drag right/left which appears by pinch in/out to enlarge/reduce Viewfinder image.

Switching Camera

In Viewfinder,



Switches between Camera (Front) and Camera (Rear).

Changing Image Ratio

Change image ratio to 1:1.

1

In Home Screen, Camera





- Photo Viewfinder opens.
- · Alternatively, in Lock Screen, Long Press o to open Photo Viewfinder.

2









- Image ratio is changed to 1:1.
- · Tap Full Screen to go back to default ratio.

Capturing Still Images Using Face **Recognition Stamp**

Face Recognition Stamp recognizes faces of persons on Viewfinder and attach stamps such as animal ears, etc. to capture persons' still images with stamps.

1

In Home Screen, Camera



- Photo Viewfinder opens.
- · Alternatively, in Lock Screen, Long Press o to open Photo Viewfinder.

2

 \odot



Tap stamp to attach



 \cdot Flick the menu of Face Recognition Stamp left/right to select.

4

Tap

Aim Camera at person's face



Selected stamps appear fitted with faces on Viewfinder.

- · Tap On the leftmost menu of Face Recognition Stamp to cancel stamps.
- \cdot It may take time to recognize faces. If persons' faces are not recognized, tilt Camera so that they look upright.



0



Still image is saved in Album.

Viewfinder Layout



- 1 Flash (Light) Switch between Auto/On/Off.
- 2 Count Timer Switch between 10 sec/5 sec/Off.
- 3 Focus Frame
- 4 Shutter
- 5 Check captured still image/video.
- 6 Switch between Camera (Front)/Camera (Rear).
- 7 Enable/Disable Face Recognition Stamp.
- 8 Change image ratio.
- 9 Switch to Video Viewfinder.

Capturing Videos

Video can be recorded up to 10 minutes.

1

In Home Screen, Camera









Video Viewfinder opens.

Aim Camera at subject 🗦 🔲





Video recording starts.

4

To stop recording,





Video recording stops and video is saved in Album.

Operations when Capturing Videos

Capturing Still Images while Recording a Video

In Viewfinder, while recording a video.

Still image is saved.

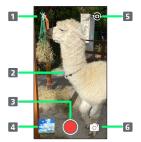
Switching Camera

In Viewfinder,

n viewfinder,

Switches between Camera (Front) and Camera (Rear).

Video Viewfinder Layout



- 1 Flash (Light) Switch between On/Off.
- 2 Focus Frame
- 3 Shutter
- 4 Check captured still image/video.
- 5 Switch between Camera (Front)/Camera (Rear).
- 6 Switch to Photo Viewfinder.

Browsing Still Images/Videos (Album)

Showing Still Images/Videos

Show captured still images/videos and data in PC imported in DCIM folder via USB Type-C cable. For details, see "Saving Still Images/Videos in PC."

Supported file formats:

Type File Format

Still image jpeg, png, gif, bmp

Video MPEG-4 (mp4), 3gp

1

In Home Screen, Album



- Still image/video list opens.
- · is displayed on videos in the list.

2

Tap still image/video to show



- Still image/video opens.
- Images in the list are arranged from the upper part in chronological order. Display Mode Sort by
 Date to show images by date.
- Operations when Showing Still Images/ Videos

Rotating Still Image

- on displayed still image
- \cdot Tap to rotate an image to the left by 90 degrees.

Pausing Video Playback

· Tap **\(\)** to resume playback.

Changing Video Playback Position

Drag to the position you start playback.

Adding to Favorite



In Home Screen, Album





- Still image/video list opens.
- · is displayed on videos in the list.



Tap still image/video to add to Favorite



- Still image/video opens.





- Still image/video is added to Favorite.
- · In the still image/video list, \square is displayed on still images/ videos you added to Favorite.
- · In Home Screen, Tap Album 🗦 💟 to show the list of still images/videos you added to Favorite.
- \cdot You cannot delete still images/videos you added to Favorite.
- \cdot To cancel Favorite, show still image/video you added to Favorite and tap .

Changing Display Mode

1

In Home Screen, Album



- Still image/video list opens.
- is displayed on videos in the list.
- 2

63



- Album menu opens.
- 3

Display Mode



4

List All/Sort by Date



- Display mode is changed.
- · List All shows still images/videos from the upper part in chronological order, and Sort by Date shows them by date.

Editing Still Images (Album)

Editing Still Images

1

In Home Screen, Album



Still image/video list opens.

• is displayed on videos in the list.

2

Tap still image to edit



Still image opens.

3

0



Still image editing window opens.

4



5

Tap Tap to add text → Enter text → OK



 \cdot Up to 20 characters can be entered.

6

Specify text color, frame shape, and transparency



7





Edited image is saved.

Deleting Still Images/Videos (Album)

Deleting Still Images/Videos

You cannot delete still images/videos you added to Favorite.

1

In Home Screen, Album



- Still image/video list opens.
- is displayed on videos in the list.

2

(6)



- Album menu opens.
- 3

[Delete]



- 4
- on still image/video to delete (🕗)



- \cdot Tap again to uncheck.
- 5

[Delete]



- Confirmation screen to delete opens.
- 6

Yes



- Still image/video is deleted.
- Deleting Still Images/Videos

Deleting All Still Images/Videos

In Album menu, Delete All Delete Yes

Deleting a Still Image/Video One by One after Confirmation

In Home Screen, Album Tap still image/video to delete Tes

Sending Still Images

Sending Still Images by Mail

1

In Home Screen, Album



Still image/video list opens.

2

Tap still image



Still image opens.



Mail contact list opens.

4

Tap a contact 🔵 OK



With still images attached, mail composition window opens.

5

Enter message 🗦 🦻





Mail is sent with still images attached.

- · To delete attached still images, ⊗ 🗦 Yes .
- $\boldsymbol{\cdot}$ To replace still images attached to mail, go back to Home Screen and proceed from the beginning.
- · To cancel, Cancel while sending mail.

Useful Functions

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Using Emergency Buzzer

Emergency Buzzer Cautions

Observe the following.

- You cannot turn on Emergency Buzzer while handset is powered off.
- · Notification mail is not sent when out of service area.
- If you turn on Emergency Buzzer and turn it off immediately, note that mail may not be sent.
- · Handset continues to sound Emergency Buzzer until you press down Buzzer Switch or battery has run out.
- · You cannot adjust Emergency Buzzer volume.
- · Emergency Buzzer does not secure your safety.
- Do not turn on Emergency Buzzer close to an ear. May cause hearing impairment.

Turning On Emergency Buzzer

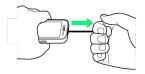
Handset sounds a loud buzzer to warn your surroundings of danger.

When Emergency Buzzer turns on, handset camera captures a still image automatically and notification mail is sent to administrator and contacts specified to send notification mail. Notification mail includes URL indicating the current location information, captured still image, and notification that Emergency Buzzer has turned on. In addition, Mobile Light on the back turns on while Emergency Buzzer is sounding.

 Enable/disable notification mail and automatic capturing from handset Admin Settings. For details, see "Adding/Editing Contacts" and "Setting Parental Control."



Pull Buzzer Strap

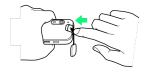


Emergency Buzzer turns on.

Turning Off Emergency Buzzer



Press down Emergency Buzzer Switch while Emergency Buzzer is sounding



Emergency Buzzer turns off.

Operations while Emergency Buzzer Is Sounding

While in Manner Mode/Silent Mode

Emergency Buzzer turns on even while in Manner mode/Silent mode.

Receiving a Call while Emergency Buzzer Is Sounding

If handset receives a call while Emergency Buzzer is sounding, it pauses and hands free call starts automatically. You cannot end call from handset. Have other party end call. When call ends, Emergency Buzzer start sounding again.

Making a Call while Emergency Buzzer Is Sounding

While Emergency Buzzer is sounding, Phone window opens.

Call OOO / Call other Tap either to make a call and
Emergency Buzzer pauses. When call ends, Emergency Buzzer
start sounding again.

Turning On/Off Light

Turn on/off Mobile Light on the back of handset.

Turning On/Off Light



In Home Screen, Flashlight



- Mobile Light turns on.
- · Turn off to turn off Mobile Light.
- · Alternatively, in Lock Screen, Long Press if to turn on Mobile Light.

Using Alarm/Stopwatch/Timer

Use Alarm/Stopwatch/Timer.

Setting Alarm



In Home Screen, Alarm



- Alarm window opens.
- · If alarm is already set, alarm list opens.



Add alarm



- Alarm setting window opens.
- 3

Flick AM / PM of set time up/down



4

Flick hour and minute up/down





[Recurring]



Setting window opens to select days to sound alarm at the same specified time.



Tap day to enable alarm (♥) → OK







Returns to Alarm setting window.



Save



- Alarm is set.
- · o appears on upper part of Display.
- · At specified time, alarm sounds and notification screen appears.
- · "One time" is displayed on alarm without Recurring . Days you checked are displayed on alarm for which you checked other days. If you check all days, "Every day" is displayed.

Changing Alarm Settings



In Home Screen, Alarm





Alarm window opens.



Tap alarm to change



🏁 Alarm setting window opens.

· In alarm list, Tap on / off to enable/disable alarm.



Change alarm settings

Save



Alarm setting is changed.

Deleting Alarm

Tap alarm in alarm list → 🛅 → Yes

Selected alarm is deleted from alarm list.

Changing Alarm Volume

You can change alarm volume beforehand.

You can also change alarm volume while alarm is sounding by pressing Volume Up/Down Key.

1

In Home Screen, Settings



🔀 Handset settings open.

2

Sound



3

[Volume]



4

Drag on "Alarm Tone" left/right 🔵 💽



Alarm volume is set.

Turning Off Alarm

1

Stop on alarm notification screen



Alarm turns off.

 \cdot Alternatively, Press Power Key to turn off alarm.

Disabling Alarm

1

In Home Screen, Alarm



Alarm window opens.

2

on of alarm to disable (Off)



Alarm is disabled.

Using Stopwatch

In Home Screen, Alarm





🌠 Alarm window opens.





Stopwatch window opens.

3

[Start]



Measurement starts.

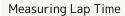
4

Pause



- Measurement pauses and measured time is displayed.
- · While measurement is paused, Start to resume measurement.

Operations while Measuring



Lap while measuring

 \cdot Lap time is recorded by every tapping. Tap lap time after measurement is complete to display lap time list.

Resetting

Reset while measurement is paused



1

In Home Screen, Alarm



Alarm window opens.

2

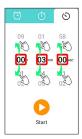




Timer window opens.

3

Flick time (hour, minute, and second) up/down to count down



4

[Start]



Countdown starts.

 $\boldsymbol{\cdot}$ When count down ends, timer sounds and notification screen appears. Operations during Countdown

Pausing Countdown

Pause during countdown

 $\cdot \ \, \text{Start} \ \, \text{to resume countdown}.$

Resetting

Reset during countdown or while it is paused.

Turning Off Timer

1

Stop on timer notification screen



Timer turns off.

 \cdot Alternatively, Press Power Key to turn off alarm.

Using To Do (Assist Guide)

Using Assist Guide

Assist Guide is an application to let you have entire vision of "What to do" or "How to do" so that you do your activity without worry.

Assist Guide supports those who have difficulty in daily life so that they behave with confidence by themselves to make full use of their ability.

For details on Assist Guide, see SoftBank Website below. https://www.softbank.jp/mobile/service/assistguide/ (Japanese)

Before use, make initial settings following procedures below.



In Home Screen, To Do





Following onscreen instructions, set nickname, icon, etc. 🗦







Start



Now, you can use Assist Guide.

Creating Schedule



In Home Screen, To Do





To do list opens.

2

Add



Edit Icon



 \cdot Select a schedule icon from the list on the bottom. To view other icons, slide your finger while touching Display slightly.



Set title, start date/time, and alarm



- \cdot Up to 30 characters can be entered for title.
- · Checking Alarm displays time on schedule list. In addition, schedule is notified at start date/time.



Set timer as necessary



• To set approximate time to carry out schedule, check "Timer" and tap 5min on the right.

6

to display schedule details



7

Set displayed items as necessary



- Check "All-day" for schedule with start time undecided or for that to be reminded.
- · If created schedule is to be repeated, tap Never on "Repeat schedule", select Daily / Weekly / Monthly / Yearly and set end date for repeat schedule.
- \cdot Enter place for schedule in "Location."
- \cdot Enter note regarding schedule in "Comment."

8

Paste Existing Note as necessary



· You can attach up to 3 Existing Helpful Notes for schedule. For details see "Pasting Helpful Notes for Schedule." 9





- Schedule is saved.
- · Tap Preview to check entered contents.

Checking Schedule

1

In Home Screen, To Do



- To do list opens.
- 2

Select schedule to check



- Schedule details window opens.
- \cdot Swipe Display right to left to check schedule for next day, and left to right to check that for previous day.

Deleting Schedule



In Home Screen, To Do





To do list opens.

2

Select schedule to delete



Schedule details window opens.

3





4

Delete this schedule



5

[Delete]



Schedule is deleted.

Carrying Out Schedule

1

In Home Screen, To Do



To do list opens.

2

Select schedule to carry out



3

Check contents of schedule, Start



Timer starts.

- Start is displayed if timer is set for registered schedule. If Start is not displayed, go to Step 4 .
- · Tap ▶ to pause timer while it is ON. Tap Ⅲ to resume it.
- \cdot You can check Helpful Notes attached to schedule even while timer is ON.

4

[Completed]



5

Back to schedule



- Schedule is complete.
- · Checkmark is added on completed schedule in schedule list and the schedule turns to light color.

Proceeding Train Using Ticket



In Home Screen, To Do





To do list opens.

2

Tap train icon on lower left of Display



Use Ticket to Proceed



- · You can get 1 ticket every time you carry out schedule.
- \cdot Proceed 1 step (1 km) for 1 ticket.
- · Tap Check Trip Journal to review distance you traveled or reward history.

4

You have reached your goal



· Get reward you set beforehand (You need not set it).

5





· Tap Start with Same Settings to set the same goal (proceeding distance or reward) as that you set last.



Set details of your new goal



 \cdot Set distance to goal and reward.



Confirm Settings



New goal is set.

Creating Helpful Notes

1

In Home Screen, To Do



To do list opens.

2

Helpful Notes Select category (type) of note from What to do / How to get there / What to bring



Helpful Notes list opens.

3

Add



4

Set title of Helpful Notes



 \cdot Up to 30 characters can be entered for title.

5

Enter description of item/Set image



- \cdot Up to 45 characters can be entered for description of item.
- · Check Show this photo in the list to use image as icon when displayed on Helpful Notes list.
- · Tap Add item to add items.
- · Tap 📋 to reduce items.
- You cannot edit image such as adding red arrow or rectangle set for Helpful Notes. If you set edited image for Helpful Notes, send image edited with photo editing application of administrator's smartphone to handset.

6





Helpful Notes is created.

Pasting Helpful Notes on Schedule

In Home Screen, To Do





To do list opens.

Add



· If you paste Helpful Notes on Schedule you created, tap schedule on the schedule list \bigcirc \boxed{Z} .

3

Paste Existing Note



 \cdot You can paste up to 3 Helpful Notes.

4

Select category (type) of Helpful Notes



Helpful Notes list opens.

5

Select Helpful Notes from Helpful Notes list



6

Check contents of Helpful Notes, Confirm



Helpful Notes is pasted.

Checking/Changing Train Trip

1

In Home Screen, To Do



To do list opens.

2

Settings → Check/Set Train Trip



3





4

Change contents of your goal



5

Confirm Settings



Contents of your goal is changed.

Transferring Application Data



In Home Screen, To Do





To do list opens.









3





[Issue Code]





Check displayed code for transferring data



 \cdot Code for transferring data has validity period.



Download Assist Guide application with smartphone to transfer data and start Assist Guide





Make initial settings with smartphone to transfer data



8

In "アシストガイドの利用設定を開始します (Start settings to use Assist Guide)" screen, 子どもがアプリをすでに利用している (My child already uses this application)





Enter code for transferring data in Step 5 , 入力完了 (Finish)





Make sure nickname for data you transfer is displayed, OK



11

【はじめる】 (Start)



Transferring application data is complete.

Administrator Settings

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Admin Settings

Notes on Password

Entering password is required to make Admin Settings.

- \cdot Password is set to "9999" at time of purchase.
- · Be careful not to let others know your password. SoftBank Corp. is not responsible for damages caused by abusing your password known to others.

Admin Settings

Settable items in Admin Settings are the following.

Item	Description
Information	Check mails from particular sources specified by SoftBank (157, etc.). For details, see "Checking Information Mail."
Phone/Mail Settings	Add/edit contacts, make settings for Home Icons/Call Pickup/Voicemail, add/edit template, and delete mails. For details, see "Making Phone/Mail Settings."
Safety Settings	Make settings for Touch and Mail, Parental Control, Wi-Fi Geofence, Screen Time, Usage Reports, Mode of Travel, and Public Alerts. For details, see "Using Safety Settings."
System Settings	Make settings for Change Password, Backup, Easy Data Copy, Eco Mode, System Updates, App Updates, Approximate Location, Service Profiles, PIN Lock, APN Settings, and Factory Reset. For details, see "Using System Settings."
About Phone	Check information regarding Open Source License/Certificate Information. For details, see "Checking Handset Information."

1

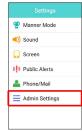
In Home Screen, Settings



🏁 Handset settings open.

2

[Admin Settings]



3

Enter password



4





Admin Settings window opens.

When Admin Settings window opens for the first time, confirmation screens open regarding whether to change password, add contacts, and make settings for Touch and Mail and Auto Backup. Yes to change your password. Next, confirmation screen to add contacts opens. Yes to add contacts. For details, see "Changing Password"/"Adding/ Editing Contacts." Yes to make settings for Touch and Mail and Auto Backup. For details, see "Enabling Touch and Mail" and "Using Auto Backup."



Set each item

Settings are complete.

Information Mail

Information Mails are sent from particular sources specified by SoftBank (157, etc.). When handset receives Information Mail, the mail is forwarded to "Information" on Admin Settings.

Checking Information Mail









 \cdot If there are unread Information Mails, a number appears on the right of "Admin Settings."

2

Enter password
OK





3

[Information]



4

Tap an Information Mail to check



Contents of Information Mail opens.

Making Phone/Mail Settings

Make settings for Phone/Mail.

Adding/Editing Contacts

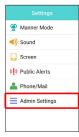
Add administrator and contacts to Phonebook. Names added to Phonebook are displayed as those for mail contacts.

- · First, adding administrator is required.
- \cdot One administrator and up to 19 contacts can be registered.
- · You cannot use Phone or Mail with contacts you do not add to Phonebook.









2

Enter password
OK







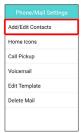


Phone/Mail Settings





[Add/Edit Contacts]



Add/Edit Contacts window opens.

5

Add new



6

Check contents, OK



Administrator adding window opens.

- · When you add administrator for the first time, explanation window for adding administrator opens.
- · If administrator has already been added, Add new and go to Step 11.

7

Enter name and phone number



 $\boldsymbol{\cdot}$ Be sure to enter administrator name and phone number.

8

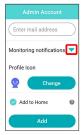
By phone number / By mail address



- $\cdot \text{ If you enter phone number of SoftBank/Y!} mobile \text{ handset, you} \\$ can send/receive mails using entered phone number.
- · If you select SMS , transmission fee will be incurred. Also, you cannot send "Photo" or "Voice."
- · If you select By mail address, enter mail address.

9

of Monitoring notifications



10

O of notification mail to send (♥)



· For details on notification mail, see "Notification Mail."

11









Administrator is added and confirmation mail is sent to contacts you added.

· If you continue to add contacts, Add new and go to Step 12



Enter name

Enter/set each item



 \cdot Be sure to enter contacts name and enter either phone number or mail address.











Contacts are added and confirmation mail is sent to contacts you added.

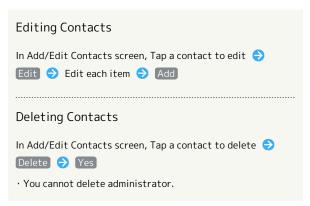
Changing Profile Image



Adding Profile Image to Home Icon



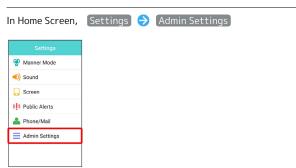
Editing/Deleting Contacts



Setting Home Icons

- · By placing Home Icons on Home Screen, you can make a call or send a mail with easy operation.
- \cdot Up to 3 Home Icons can be placed.





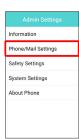
Enter password

OK



3

Phone/Mail Settings



Home Icons





Create new



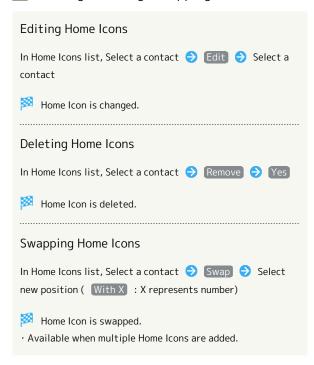


Select a contact



Selected contact is added to Home Screen.

■ Editing/Deleting/Swapping Home Icons



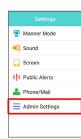
Setting Call Pickup

When a call arrives, you can select either answering a call by operating Display (Manual) or answering a call without operating Display (Automatic).

Call Pickup	Description
Manual	Answer a call by swiping an lcon on incoming call screen.
Automatic	Answer a call automatically 3 seconds after a call arrives.









Enter password OK



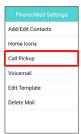


Phone/Mail Settings



4

Call Pickup



5

Manual / (Automatic)



Call Pickup is set.

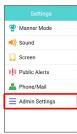
Setting Voicemail

Set whether to use voicemail.

· To use voicemail, set Call Pickup to Manual beforehand.

1

In Home Screen, Settings → Admin Settings



2

Enter password
OK



3

Phone/Mail Settings



4

[Voicemail]









- · If you select On , go to Step 6.
- · If you select Off , voicemail is set to Off and returns to Phone/Mail Settings screen.



Flick number to set time limit for voicemail to answer

OK







Voicemail is set to On.

Adding/Editing Template

Add new template or edit templates for mail.

 \cdot 20 templates are registered at time of purchase. Up to 25 templates can be registered.











2

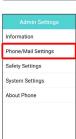
Enter password
OK





3

Phone/Mail Settings



Edit Template



Create new



 \cdot If you edit template already registered, tap template to edit.

6

Enter/Edit template
Save



- Template is added/edited.
- $\boldsymbol{\cdot}$ Template order is not changed according to use history.

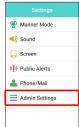


Delete mails by each contact.



In Home Screen, Settings

Admin Settings



2

Enter password

OK



3

Phone/Mail Settings



4

Delete Mail





Tap a contact whose mails you delete













- All mails you exchanged with selected contact are deleted.
- · Select and Delete \Rightarrow Select mail to delete \Rightarrow Delete \Rightarrow Yes to delete mails you exchanged with selected contact.

Using Safety Settings

Safety Settings

Settable items in Safety Settings are the following.

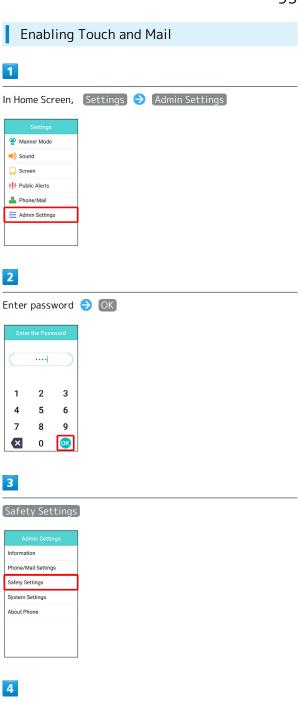
Item	Description
Touch and Mail	Set Touch and Mail. For details, see "Enabling Touch and Mail."
Parental Control	Set Parental Control. For details, see "Setting Parental Control."
Wi-Fi Geofence	Set Wi-Fi Geofence. For details, see "Enabling Wi-Fi Geofence."
Screen Time	Set Screen Time. For details, see "Enabling Screen Time."
Usage Reports	Set Usage Reports. For details, see "Setting Usage Reports."
Mode of Travel	Set Mode of Travel. For details, see "Enabling Mode of Travel."
Public Alerts	Set whether to receive Public Alerts. For details, see "Enabling Public Alerts."
Remote Lock/ Remote Alarm	Lock handset or turn on handset alarm from administrator's handset. For details, see "Remote Lock" and "Remote Alarm."

Using Safety Settings (Touch and Mail)

Touch and Mail

When touching a transportation IC card, etc. put in handset case on a ticket gate, etc., mail is sent to notify current location.

· Monthly subscription is required to use Touch and Mail.

























Touch and Mail is enabled.

Using Safety Settings (Parental Control)

Setting Parental Control

Procedure to enable Parental Control for Camera is described as an example.



In Home Screen, Settings 🔿 (Admin Settings)



2

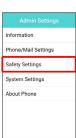
Enter password

OK



3

Safety Settings



4

Parental Control



Available



- Changed to Unavailable and Parental Control for Camera is enabled.
- Tap Unavailable to change to Available and Parental Control is disabled.
- · While Parental Control for Camera is enabled, Camera in Home Screen turns gray and not selectable. Also, or is not displayed in Lock Screen.
- · Tap Available / On to disable other functions. Tap

 Unavailable / Off to disable Parental Control.

Using Safety Settings (Wi-Fi Geofence)

Wi-Fi Geofence

When handset enters/exits registered Wi-Fi area at specified time, mail is sent to administrator and contacts set to receive notification mail.

By registering Wi-Fi used at home, you can see whether your child is at home.

Notes on Detection Time

Multiple periods of time can be set in a day for Wi-Fi Geofence. Also, periods of time can be overlapped. Handset detects time every 7 minutes at specified period of time, and Wi-Fi Geofence is executed according to Geofence Monitor setting.

- · If Geofence Monitor is set to "Enter": Wi-Fi Geofence is executed when handset enters Wi-Fi area. After that, Wi-Fi Geofence is executed if handset exits Wi-Fi area and enters it again.
- · If Geofence Monitor is set to "Exit": Wi-Fi Geofence is executed when handset exits Wi-Fi area. After that, Wi-Fi Geofence is executed if handset enters Wi-Fi area and exits it again.
- If Geofence Monitor is set to "Enter and exit": Wi-Fi Geofence is executed every time handset enters/exits Wi-Fi area.

Caution on Signal Condition

Depending on Wi-Fi signal condition, handset cannot detect Wi-Fi access point and Wi-Fi Geofence may not be executed accurately.

Enabling Wi-Fi Geofence

Up to 10 Wi-Fi Geofences can be registered.

Make settings in where handset can detect Wi-Fi access point.

1

In Home Screen, Settings (Admin Settings)



2

Enter password

OK



3

Safety Settings



4

[Wi-Fi Geofence]



5

Next



Wi-Fi Geofence setting list opens.

6

Create new



7

Set Label, Day, Time, Wi-Fi name (SSID), and Geofence Monitor

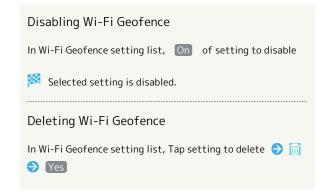




Wi-Fi Geofence is enabled.

· If you continue to register, Create new and go to Step 7.

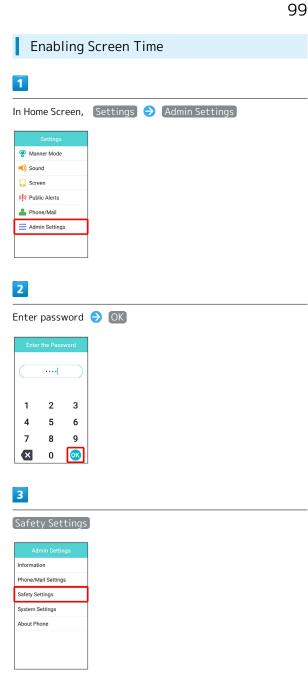
Disabling/Deleting Wi-Fi Geofence



Using Safety Settings (Screen Time)

Screen Time

Lock handset automatically at specified time.



Screen Time

















Set Day and Time 🔵 Save



Screen Time is enabled.

Display while Screen Time Is Enabled

During specified day and time, following screen is displayed.



· To unlock, Tap Unlock and enter password.

Using Safety Settings (Usage Reports)

Usage Reports

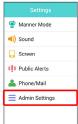
Mail is sent to administrator between 9 AM and noon once a week to notify handset usage. Notification day can be set freely.

 \cdot By default, notification day is set to Sunday.

Setting Usage Reports

1

In Home Screen, Settings → Admin Settings



2

Enter password 🔵 OK



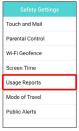
3

Safety Settings



4

(Usage Reports)



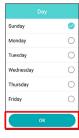
5

[Next]



6

Set notification day 🔵 OK



Usage Report is sent on specified day.

Using Safety Settings (Mode of Travel)

Mode of Travel

When handset moves faster than specified speed at specified time, mail is sent to administrator and contacts set to receive notification mail.

Notes on Operations of Mode of Travel

Detected Speed

Estimated speeds handset can detect are approx. 16 km/h for "Car", and approx. 8 km/h for "Bicycle." Set detection speed referring to these estimated speeds.

Notes on Detection Time

Multiple periods of time can be set in a day for Mode of Travel. Also, periods of time can be overlapped. After detecting speed, handset decides whether to continue to detect speed or disable detection depending on detected

- · If detection speed is "Car", detection is disabled regardless of whether speed of "Car" or of "Bicycle" is detected.
- · If detection speed is "Bicycle", detection is disabled only when speed of "Bicycle" is detected. Detection continues when speed of "Car" is detected.

Even if detection is disabled, it will be enabled again on next specified time such as next day, etc.

Cautions on Mode of Travel

Detected Speed

Speed detected by handset is not actual speed, but is calculated based on distance between 2 points measured by GPS and time difference (10 minutes) between them.

Measuring Condition

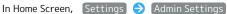
Depending on measuring condition, detected speed may differ and notification mail may be sent based on the result.

Enabling Mode of Travel

Up to 10 Mode of Travel settings can be registered.









2

Enter password
OK







3

Safety Settings



4

Mode of Travel



Next



Mode of Travel setting list opens.

6

Create new



7

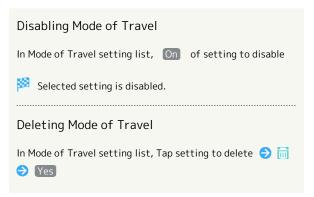
Set Label, Day Time, and Mode 🗦 Save



Mode of Travel is enabled.

· If you continue to register, Create new and go to Step 7.

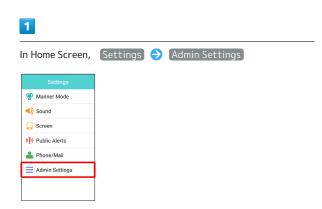
Disabling/Deleting Mode of Travel



Using Safety Settings (Public Alerts)

Enabling Public Alerts

Make settings so that handset can receive Earthquake Early Warning, tsunami warning, or special warning from Japan Meteorological Agency, or receives Disaster/evacuation information from national and local governments.



Enter password
OK



3

Safety Settings





Public Alerts



Public Alerts setting window opens.



[Settings]



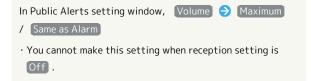
6





Public Alerts is enabled.

 Setting Volume when Receiving Public Alerts



Using Safety Settings (Remote Lock/Alarm)

Remote Lock

From administrator handset, sending " $\square y \mathcal{D}$ " via SMS displays following screen and handset is locked. This function prevents handset from being abused when you lose it.



・To unlock, send "ロック解除" from administrator handset via SMS, or tap Unlock and enter password.

Remote Alarm

From administrator handset, sending "ならす" or "鳴らす" via SMS displays following screen, handset alarm turns on, and Mobile Light flashes. This function helps you find handset when you lose it.



Using System Settings

System Settings

Settable items in System Settings are the following.

Item	Description
Change Password	Change administrator password. For details, see "Using System Settings (Change Password)."
Backup	Make settings for backing up and restoring data saved in handset. For details, see "Using System Settings (Backup)."
Easy Data Copy	Data saved in handset can be copied to another handset easily. For details, see "Using System Settings (Easy Data Copy)."
Eco Mode	Set whether to enable Eco Mode. For details, see "Using System Settings (Eco Mode)."
System Updates	Make settings for handset software update. For details, see "Using System Settings (System Updates)."
App Updates	Make settings for handset application update. For details, see "Using System Settings (App Updates)."
Approximate Location	Set whether to use positioning information with low reliability. For details, see "Using System Settings (Approximate Location)."
Service Profiles	Make settings for Service Profiles. For details, see "Using System Settings (Service Profiles)."
PIN Lock	Set whether to enable PIN code and change PIN code. For details, see "Using System Settings (PIN Lock)."
APN Settings	Change APN settings. For details, see "Using System Settings (APN Settings)."
Factory Reset	Delete all data and settings registered to handset and revert handset at time of purchase. For details, see "Using System Settings (Factory Reset)."

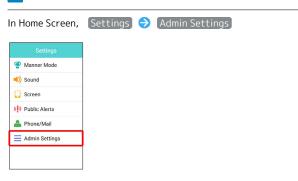
Using System Settings (Change Password)

Changing Password

Password is set to "9999" at time of purchase.

• Be careful not to forget your password; otherwise, you cannot make settings for Admin Settings.





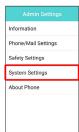
2

Enter password 🔵 OK



3

System Settings



4

Change Password





Enter new password 🔵 OK





Re-enter new password
OK OK









Password is changed.

 \cdot If you forget your password, contact a nearby SoftBank Shop or SoftBank dealer.

Using System Settings (Backup)

Backup/Restore

Backing up and restore data saved in handset. Data you can back up/restore are the following.

Data	Backup location
Administrator and contacts information added to	Yahoo!ボックス (Yahoo! box)
Phonebook	
Still images/	Yahoo!ボックス (Yahoo! box)/PC
videos	
captured by	
Camera	

Using Auto Backup

You can save still images, videos, and contacts in Yahoo!ボック ス (Yahoo! box) automatically.

- \cdot To use, it is required to obtain Yahoo! Japan ID for your child. New Yahoo! Japan ID is created when making initial settings for Auto Backup.
- · If you change Yahoo! Japan ID to cooperate with, change it from My SoftBank (Smart Login Setting) after initial setup.
- * Do not disable Smart Login Setting; otherwise, note that it may be required to make settings for Auto Backup again and new Yahoo! Japan ID will be cooperated with Auto Backup.









2

Enter password \bigcirc OK





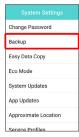
3

System Settings



4

Backup



Backup window opens.

5

(Auto Backup



6

IDの取得へ進む (Go to obtain ID)



Enter code number specified at contract 🗦 同意して設定す



る (Agree and Set)





Enter required items 🗦 追加して次へ (Add and Next)









- Auto Backup settings are complete.
- $\boldsymbol{\cdot}$ Backup is done automatically when charging.

Restoring Contacts/Still Images/Videos

In this section, explain the case to restore still images in Album as an example.

1

In Home Screen, Settings → Admin Settings



2

Enter password

OK







3

System Settings



4

[Backup]



Backup window opens.

(Auto Backup



6

Restore



7

(Album)



8



9

Selected Images and Videos



· Tap All Images and Videos to select all data.

10

Tap still image to restore (♥) → Restore



11

[Yes]



Restore is executed.

Deleting Contacts/Still Images/Videos

1

In Home Screen, Settings → Admin Settings



2

Enter password

OK



3

[System Settings]



4

[Backup]



Backup window opens.

5

[Auto Backup]



6

Restore



7

(Album)



8

Select data to delete



9

面



[Yes]



- Backup data is deleted.
- ・If you delete still images in Yahoo!ボックス (Yahoo! box), these deleted images will be no longer backed up even if the same images as were deleted are saved in handset.

Saving Still Images/Videos in PC

Save still images/videos in PC by connecting handset and PC with USB Type-C cable.

1

In Home Screen, Settings Admin Settings



2

Enter password 🔵 OK



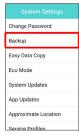
3

System Settings



4

[Backup]



Backup window opens.



PC (Album)





Connect handset and PC with USB Type-C cable



Handset driver is installed in PC automatically and handset is recognized.



Operate with PC

- Data is saved in PC.
- During operation, be careful not to remove USB Type-C cable from handset/PC.
- Restoring Data Saved in PC to Handset

In Backup screen, PC (Album) Oconnect handset and PC with USB Type-C cable Save data in "DCIM" folder in handset

Using System Settings (Easy Data Copy)

Using Easy Data Copy

Data saved in handset can be copied to another handset such as smartphone, etc. easily.

- · Install "Easy Data Copy" application in handset to which you copy data beforehand.
- Enable SoftBank USIM/eSIM for handset to which you copy data and start copying data.
- · Still images/contacts/videos/mails can be copied.
- For details on Easy Data Copy, see SoftBank Website below. https://www.softbank.jp/mobile/service/datamigration/ (Japanese)





2

Enter password
OK



3

System Settings



Easy Data Copy



5

START



6











7

[NEXT]



8

Select device type
NEXT



9

(NEXT)



"Same Screen" confirmation window opens.

10

Launch "Easy Data Copy" application with handset to which you copy data

11

With handset to which you copy data, proceed following onscreen instructions until DONE appears

12

In "Same Screen" confirmation screen of handset, DONE





13

Follow onscreen instructions to display QR code of handset to which you copy data and scan QR code with handset

Screen to select data you can copy opens.

14

□ on data you copy (✓) ⇒ SELECTED



START COPYING



Data transmission starts.

 $\boldsymbol{\cdot}$ Do not make any operations during data transmission.



(COMPLETE)



Data transmission is complete.

Using System Settings (Eco Mode)

Setting Eco Mode

Set whether to enable Eco Mode.

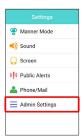
- · If Eco Mode is enabled, handset restricts its functions according to battery level to save battery consumption.
- \cdot When battery level falls under 20%, notification mail is sent.
- \cdot When battery level falls under 20%, Eco Mode is enabled. Brightness of backlight and Mobile Light is reduced or Screen Timer is short. Also, Camera, Album, Mobile Light, and Distracted walking alert are disabled.
- · When battery level rises over 21%, Eco Mode is disabled.











2

Enter password 🔵 OK





System Settings











Eco Mode is enabled/disabled.

Using System Settings (System Updates)

Software Update

Check whether handset updates are required via the network, and update as required. Checking and performing available software update is free.

- · Auto Update is On at time of purchase.
- · You can also update software manually.

Before Updating Software

Saved data may be lost depending on condition of handset (malfunctioning, damaged, wet with water, etc.). It is recommended that you back up important data before updating software. The company is not responsible for damages from loss of data.

Software Update Cautions

During Update

Handset cannot be used until software is updated. It may take time to update software.

- \cdot Do not power off handset during the process. It may cause an update failure.
- · If you update software manually via Wi-Fi, some operations may be restricted.

Signal Status/Battery Level during Update

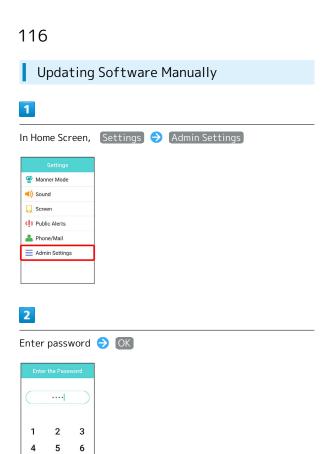
Update software where signal status is good and without changing location. Also, update software with adequate battery charge. Signal becoming weak or Battery becoming low during an update may cause an update failure. An update failure may disable handset.

Function Operations

Other functions cannot be operated during a software update.

Notes on Notification Mail Transmission

When software update is available, software installation is complete, or it failed, notification mail is sent to administrator. Note that software update may be executed even if notification mail is not sent.



× 0

System Settings

8 9



4

System Updates



System Updates window opens.

5

[Manual Update]



6





Connect the network to check whether updates are required and download update files if required.

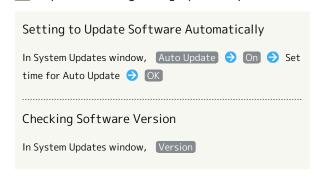
· If you tap Wi-Fi network , select Wi-Fi name (SSID) to use and enter password.

7

Follow onscreen instructions

Software update starts.

Operations regarding System Updates



Using System Settings (App Updates)

App Updates

Update applications so that they are the latest.

- · You can set to update applications periodically. Periodical update is set to Off at time of purchase.
- \cdot You can also update applications manually.

Cautions during App Update

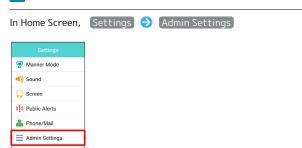
Signal Status/Battery Level during App Update

Update applications where signal status is good and without changing location. Also, update applications with adequate battery charge. Signal becoming weak or Battery becoming low during an update may cause an update failure.

Notes on Notification Mail Transmission

When application/terms of use update is available, update is executed, it is complete, or it failed, notification mail is sent to administrator.

Updating Applications Manually



2

Enter password
OK





3

System Settings



App Updates



App update settings window opens.



(Apps updates



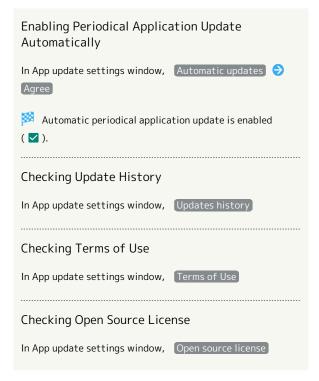
6

[Update]



Application update starts.

Operations regarding Application Update

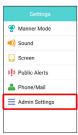


Using System Settings (Approximate Location)

Setting Approximate Location



In Home Screen, Settings → Admin Settings



2

Enter password

OK



3

System Settings



4

Approximate Location









Approximate Location is enabled/disabled.

Using 位置ナビ (Location Navigation)

位置ナビ (Location Navigation)

Search current handset location or search approximate handset location when it is lost.

・For details on 位置ナビ (Location Navigation), see SoftBank Website.

https://www.softbank.jp/mobile/service/ichinavi/ (Japanese)

🦉 Using 位置ナビ (Location Navigation)

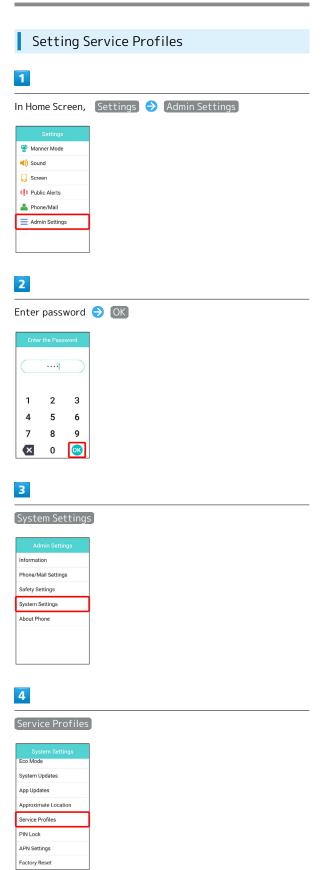
Using

To search handset using 位置ナビ (Location Navigation), subscription to 位置ナビ (Location Navigation) and 位置ナビ (Location Navigation) searcher setting are required. If not, handset cannot receive 位置ナビ (Location Navigation) search request.

Measurement Accuracy

If you use handset in places where signal reception from GPS satellites or base stations is poor, handset cannot measure location information or measurement may be less accurate.

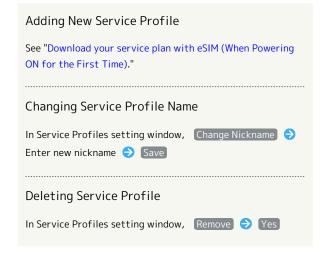
Using System Settings (Service Profiles)



5 Tap Service Profile XXXXXXXX 6 Enable/Disable Yes Enable/Disable

Service Profile is enabled/disabled.

Operations when Setting Service Profiles



Enabling PIN In Home Screen, Settings Admin Settings Settings Manner Mode Screen Sound Screen Phone/Mail Admin Settings

2

Enter password
OK



3





4

PIN Lock



5

Enable/Disable



6





7

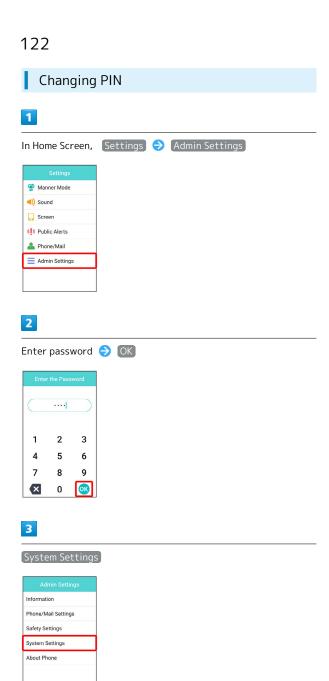
Enter current PIN 🗦 OK



PIN Lock is enabled.

PIN Cautions

Entering incorrect PIN three consecutive times activates PIN Lock. To cancel, Personal Unblocking Key (PUK) is required; contact Customer Service. Entering incorrect PUK ten consecutive times locks eSIM, disabling handset. For recovery, eSIM must be reissued at a SoftBank Shop (fees apply).



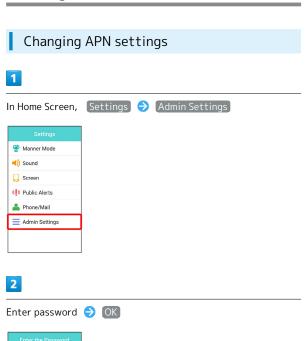
PIN Lock





PIN is changed.

Using System Settings (APN Settings)

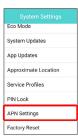


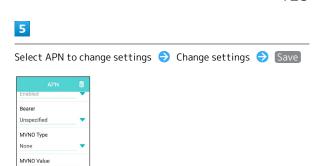
× 0





APN Settings





APN settings are changed.

Using System Settings (Factory Reset)

Delete all data and settings registered to handset and revert handset at time of purchase.

Factory Reset

Deleted contents cannot be recovered. It is recommended that you back up important data beforehand.

1

In Home Screen, Settings Admin Settings

Settings
Manner Mode

1) Sound
Screen
10 Public Alerts
Phone/Mail
Admin Settings

2

Enter password
OK



3

Factory Reset



4

Factory reset



· If you proceed with Erase downloaded SIMs checked, note that current eSIM will be erased.



Yes



Handset restarts. All data and settings registered to handset are deleted and revert handset at time of purchase.

Restart your service plan with eSIM after erasing it

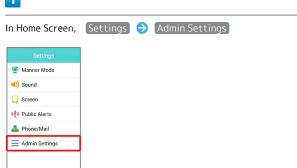
Your service plan with eSIM is not terminated by erasing it. For downloading service plan with eSIM again, contact a nearby SoftBank Shop or SoftBank dealer. To restart it, you need a new QR code to download the plan again.

Checking Handset Information

Check information regarding Open Source License/Certificate Information.

Displaying Handset Information

1



2

Enter password 🔵 OK



3





4



Selected handset information is displayed.

Troubleshooting

Troubleshooting	12	g	5
11 Oubles1100 t111q	1 2	Ю	9)

Troubleshooting

Before Assuming Handset Has Problems

If your problem persists after checking symptom details, contact a nearby SoftBank Shop or Customer Service.

? Hints

- Q. Handset does not power on
- A. Has battery run out? Charge handset if it has run out of battery.
- Q. Cannot charge
- A. Is External Device Port, etc. dirty? If dirty, clean with a dry cotton swab, etc.
- A. Is the plug on AC Charger inserted into power outlet properly? Remove the plug and insert it securely.
- A. Are handset and AC Charger connected properly? Remove the plug and insert it securely.
- Q. Handset freezes/Unstable operation
- A. Restart handset forcibly.
- Q. Phone/mail not available
- A. Make sure you are not in a place with weak signal or out of service area.
- A. Power on again.
- A. Avoid covering built-in antenna with your hand, etc.
- A. Make sure eSIM is set or enabled.
- Q. Cannot send mail
- A. Did you suspend operation immediately after making a call or turning on Emergency Buzzer? Sending mail is also suspended.
- A. Are you turning on Emergency Buzzer with displayed? Mail cannot be sent if you are out of service area.
- Q. Battery runs out fast
- A. Are you staying in a place with weak signal or out of service area? Battery is consumed more if making a call with weak signal or you are out of service area.
- A. Battery runs out faster if Mode of Travel or Wi-Fi Geofence is ON.
- Q. Emergency Buzzer does not work after attempting to turn it on
- A. Is handset powered off? Emergency Buzzer does not work when handset is powered off.

Warranty/Specifications/ Customer Service

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Warranty & After-Sales Service

Warranty

- The warranty period is 1 year from the date of newly purchase.
- Repairs will be done based on terms of repair service. Terms
 of repair service is referred to SoftBank website.
 https://cdn.softbank.jp/mobile/set/common/pdf/legal/
 spguide/common/warranty.pdf (Japanese)
- Warranty covers only handset. Accessories such as cables are not covered by terms of repair service.

Cautions

Damages

SoftBank Corp. is not responsible for any damages for user or third party resulting from lost opportunities to make a call, etc. due to breakage, malfunction, or trouble of product.

Accidents/Repair

Files and settings may be lost or altered due to accidents or repairs. Keep a copy of important files, etc. SoftBank Corp. is not liable for damages resulting from loss or alteration of files (contacts/images/sound etc.) or settings due to accident or repair.

Disassembly/Modification

Disassembly/modification of handset is prohibited under the Radio Law. Note that handset cannot be accepted for repairs if modified.

After-Sales Service

To request repairs, contact Customer Service or a nearby SoftBank Shop. Have details of symptoms ready.

- During the warranty period, repairs are made under the terms of repair service.
- After the warranty period, if handset can be repaired, repairs
 will be made at cost. The functional parts necessary to
 repair the handset will be available for 4 years generally
 after the manufacture is discontinued. Repair may not be
 possible because of a shortage of repair parts even during the
 warranty period.

👸 Further inquiries

For more information on after-sales service, contact a nearby SoftBank Shop or Customer Service.

Specifications

Handset

Item	Description
Dimensions (W \times H \times D)	Approx. 52 x 105 x 14.9 mm
Weight (including Buzzer Strap)	Approx. 115 g
Continuous Talk Time¹	Approx. 822 minutes (4G LTE)
Continuous Standby Time ¹	Approx. 256 hours (4G LTE)
Charging Time	AC Charger (supporting USB PD-PPS) [ZSDBAV] ² : Approx. 65 minutes
Maximum Output	4G LTE: 0.2 W

- 1 Time varies with condition of usage (charge, temperature, etc.), signal condition, handset settings, etc.
- 2 SoftBank SELECTION USB Type-C™ rapid charging AC Charger (supporting USB PD-PPS) [SB-AC22-TCPD]

Customer Service

If you encounter any difficulties or are unsure of anything, contact customer service.

SoftBank Customer Support

- · From a SoftBank handset, dial toll free at 157
- · From a landline/IP phone, dial toll free at 0800-919-0157
- \cdot Business hours : Call 10:00am 7:00pm / Chat 9:00am 8:00pm

Smartphone Technical Support Center

- \cdot From a SoftBank handset, dial toll free at 151
- · From a landline/IP phone, dial toll free at 0800-1700-151
- Business hours: Mon. Fri. 9:00am 7:00pm / Sat., Sun., and Holiday 9:00am 5:00pm / 9:00am 8:00pm (for general information)

Safety Precautions

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Safety Precautions

Read safety precautions before using handset.

Observe precautions to avoid injury to self or others, or damage to property.

Safety Precautions

These indications show degree of risk from improper use.

Mark	Descriptions
⚠ DANGER	Great risk of death or serious injury ¹
 MARNING	Risk of death or serious injury ¹
 ∴ CAUTION	Risk of minor injury ² or property damage ³

- 1 Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, poisoning, etc. with remaining aftereffects, and injuries requiring hospital admission or long-term hospital visitation.
- 2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that donot require hospital admission or long-term hospital visitation.
- 3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

These symbols indicate prohibited or compulsory actions. Make sure you thoroughly understand their meanings before reading on.

Mark	Descriptions
Prohibited	Prohibited actions
Do Not Disassemble	Disassembly prohibited
Avoid Liquids Or Moisture	Exposure to liquids prohibited
Do Not Use Wet Hands	Use with wet hands prohibited
Compulsory	Compulsory actions
Disconnect Power Source	Unplug Charger from outlet

Handset, AC Charger (Sold Separately), Handset Case with Card Pocket (Optional), Buzzer Strap, Neck Strap (Complimentary Sample) (Common)

⚠ DANGER



Do not use, store, or leave where heat reaches a high temperature or accumulates (e.g. near fire or heater, under/in a kotatsu or bedding, in direct sunlight, inside a car in the hot sun, etc.)

May cause fire, burns, injury, electric shock, etc.



Do not put in or place nearby a cooking appliance such as a microwave oven, or IH cooktop, or highpressure container such as a pressure cooker.

May cause fire, burns, injury, electric shock, etc.



Do not get dirty with or place directly on sand, soil, or mud. Do not touch with soiled hands.

May cause fire, burns, injury, electric shock, etc.



Do not charge if exposed to water or other liquid (beverage, sweat, seawater, pet urine, etc.). Do not charge where handset can come in contact with water (bathroom or near a humidifier).

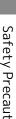
May cause fire, burns, injury, electric shock, etc.
For details on water/dust resistance, see "Water/Dust/
Shock Resistance."



Do not subject handset to excessive force or break it. Especially when carrying it in your pocket, do not hit it or press it between other objects.

 $Internal\ Battery\ breakage\ may\ cause\ fire,\ burns,\ injury,\ etc.$

- * Examples of where to be careful
- \cdot Sitting or squatting with handset in your pants or skirt pocket
- \cdot Handset becoming caught in a sliding door or vehicle door when in a jacket pocket
- \cdot Stepping on handset when it is on something soft such as a sofa, bed, or futon or on the floor
- \cdot Handset becoming caught in a seat on a train or bus



Do not disassemble or modify.

May cause fire, burns, injury, electric shock, etc.



Do not try to remove Internal Battery.

May cause fire, burns, injury, etc.



Handset Back Cover cannot be removed. Do not try to remove.

May cause fire, burns, injury, etc.



Do not get wet with water or other liquid (beverage, sweat, seawater, pet urine, etc.).

May cause fire, burns, injury, electric shock, etc. For details on water/dust resistance, see "Water/Dust/ Shock Resistance."



Do not allow liquids such as water (beverage, sweat, seawater, pet urine, etc.) to come into Charging Terminals or External Device Port.

May cause fire, burns, injury, electric shock, etc. For details on water/dust resistance, see "Water/Dust/ Shock Resistance."



Use optional accessories specified by SoftBank.

Using unspecified accessories or those with unclear manufacturer, distributor, or specifications may cause fire, burns, injury, electric shock, etc.

⚠ WARNING



Do not drop, step on, throw, or otherwise subject to strong force, impact, or vibration.

May cause fire, burns, injury, electric shock, etc.



Do not allow Charging Terminals or External Device Port to contact conductive materials (metal parts, pencil leads, etc.), or do not allow dust to enter inside.

May cause fire, burns, injury, electric shock, etc.



Do not cover or wrap with bedding or other blanketing during use or while charging.

May cause fire, burns, etc.



When cleaning handset, be careful not to allow disinfectant or moisture to come into the gaps of handset, Charging Terminals, External Device Port, Main Mic, Sub Mic, or Speaker.

Handset is damaged and may cause injuries or electric shock,



Stop charging if charging does not complete within a prescribed charging time.

Overcharging may cause fire, burns, injury, etc.



Always power off handset or stop charging before entering anywhere flammable gas or dust may be generated.

Ignition of flammable gas, etc. may cause explosion, fire, etc.



For use at a gas station or similar location, follow the instructions of the facility.

Do not charge at a gas station or similar location. If using at a gas station or similar location, be careful not to drop, and in particular, do not use while filling. Ignition of flammable gas, etc. may cause explosion, fire, etc.



If there is abnormal odor/sound, smoke, overheating, discoloration, distortion, or other abnormalities during use, charging, or storage, do the following while exercising caution.

- · Unplug from outlet.
- · Power off handset.

Not doing so may cause fire, burns, injury, electric shock, etc.

⚠ CAUTION



Do not use damaged equipment.

May cause fire, burns, injury, etc.



Do not place on unstable surface (wobbling table, uneven surface, etc.). In particular, be careful handset is set to vibrate.

Handset may fall and cause injury, etc.



Do not use or store in a humid, dusty, or high-temperature place.

May cause fire, burns, electric shock, etc.
For details on water/dust resistance, see "Water/Dust/
Shock Resistance."



Do not allow children to use equipment in wrong way. A guardian should provide instruction.

May cause accidental swallowing, injury, electric shock, etc.



Do not place handset within reach of infants or

In particular, take care with where small parts such as Buzzer Strap, etc. are stored.

May cause accidental swallowing, injury, electric shock, etc.



Handset temperature may become high when used continuously or while charging. Avoid unintentional continued contact with handset for a long time such as by placing handset in clothes pocket, falling asleep, etc.

Handset or AC Charger may become hot after continued use of applications, call functions, data communication, video viewing functions, etc. or while charging. Continued contact with a high-temperature area may cause redness, itching, rash of skin, or low-temperature burns depending on the user's physical condition. Especially, be careful when you put handset in a pocket of clothes or at bedtime.

Handset

⚠ DANGER



Do not throw into a fire or apply heat.

May cause fire, burns, injury, etc.



Do not pierce with a sharp object (nail, etc.), hit with a hard object (hammer, etc.), step on, or otherwise subject to excessive force.

May cause fire, burns, injury, etc.



If substance in handset gets in eyes, mouth, etc., immediately rinse with clean water and promptly seek medical attention.

Substance in handset may cause loss of sight, affect health, etc.

⚠ WARNING



Do not shine Mobile Light or photograph with it flashing close to someone's eyes. In particular, keep adequate distance from infants.

May harm sight. May temporarily blind or startle, and cause injury or other accident.



Do not shine Mobile Light or photograph with it flashing toward the driver of a vehicle, etc.

May hinder driving and cause an accident, etc.



Do not look at a repeatedly blinking screen for a long time.

May cause convulsions, loss of consciousness, etc.



Do not expose camera lens to direct sunlight, etc. for a long time.

Concentrated light may cause fire, burns, injury, etc.



Do not sound Emergency Buzzer close to the ear.

May affect ears such as difficulty in hearing, etc.



Power off handset before boarding an aircraft.

Use of handset on board an aircraft is restricted. Follow instructions of the airline.

Radio waves may adversely affect an aircraft's electronic devices.

Prohibited use aboard an aircraft may be subject to penalty by law.



For use at a hospital, follow the instructions of the institution.

Power off handset where its use is prohibited. Radio waves may affect operation of electronic equipment and electric medical devices.



Always keep handset away from your ear when calling hands free, Emergency Buzzer is sounding, ringing loudly for incoming calls, or during standby.

Handset sound is loud when making a hands-free call. Even in standby, ringtone or alarm may ring suddenly. Listening to loud sound continuously for a long time may cause hearing impairment or other difficulty. In addition, not being able to hear surroundings may cause an accident.



Users with a heart condition should adjust vibration and ringtone volume as needed.

Handset suddenly vibrating and ringing for a new call may startle and affect persons with heart conditions.



If wearing an electric medical device or similar apparatus, check with the manufacturer or vendor regarding any effect that radio waves may have on it.

Radio waves may adversely affect electronic medical devices,



Power off handset near electronic devices that use precision control or faint signals.

Radio waves may cause electronic devices to malfunction or may adversely affect their operation.

* Examples of devices to be careful near
Hearing aids, implanted cardiac pacemakers, implanted
cardioverter defibrillators, other electronic medical
equipment, and other automatically controlled devices
or equipment. If you are using an implanted pacemaker,
implanted defibrillator, or other electronic medical device,
check with the manufacturer or vendor regarding any effect
that radio waves may have on it.



If Display or Camera lens breaks, be careful with broken parts and exposed handset parts.

Touching broken or exposed parts may cause burns, injury, electric shock, etc.



If Internal Battery leaks or has an unusual smell, immediately cease using handset, and keep away from fire.

Leaking fluid may ignite, causing fire, rupture, etc.



Do not allow pets, etc. to bite handset.

May cause Internal Battery to ignite, burst, overheat, or leak, causing fire, burns, injury, etc.

⚠ CAUTION



Do not swing handset around by holding the strap, etc.

May cause an accident such as injury.



Before using the motion sensor, ensure your safety around you, hold handset firmly, and do not wave more than necessary.

Not doing so may cause injury or other accident.



If Display is broken, do not allow leaking internal substance to come in contact with your skin (face, hands, etc.), clothes, etc.

May harm sight or skin.

If substance in handset gets in your eyes, mouth, etc. or on your skin or clothes, immediately rinse with clean water. If it gets in your eyes, mouth, etc., immediately rinse with clean water and promptly seek medical attention.



Do not dispose of handset together with ordinary trash.

May cause fire, burns, injury, etc. May also adversely affect the environment. Bring old handset where accepted such as a SoftBank Shop, or follow municipal instructions for recycling.



If substance in Internal Battery leaks, do not let it get on your skin (face, hands, etc.) or clothes.

May harm sight or skin.

If substance in handset gets in your eyes, mouth, etc. or on your skin or clothes, immediately rinse with clean water. If it gets in your eyes, mouth, etc., immediately rinse with clean water and promptly seek medical attention.



Before using handset in a car, check with the car manufacturer or dealer regarding any effect that radio waves may have on it.

Handset radio waves may affect the vehicle's electronic equipment in some car models. In such case, cease using handset.



If skin abnormalities develop during use, immediately cease using handset and consult a doctor.

Continuing use may cause itching, rash, eczema, or other symptoms depending on your physical condition.
For details on materials used, see "Material List."



Handset Earpiece, Speaker, Camera, and Vibrator part (back upper right) use magnetic components. Make sure that nothing metal (cutter blades, staples, etc.) is adhering.

Anything adhering may cause injury, etc.



View Display in a well-lit place at an adequate distance.

Viewing in a dark place or too closely may affect vision, etc.

AC Charger (Sold Separately)

№ WARNING



Do not use AC Charger if cord is damaged.

May cause fire, burns, electric shock, etc.



If thunder is audible, do not touch AC Charger.

May cause electric shock, etc.



Do not short-circuit charging terminal when it is connected to an outlet. Do not allow any part of yourself (hands, fingers, etc.) to come in contact with charging terminal.

May cause fire, burns, electric shock, etc.



Do not put anything heavy on the cord of AC Charger or pull it forcefully.

May cause fire, burns, electric shock, etc.



When plugging/unplugging AC Charger, keep any metal strap, etc. away.

May cause fire, burns, electric shock, etc.



Do not use a voltage converter (travel converter for overseas use, etc.) when charging with AC Charger.

May ignite, overheat, cause electric shock, etc.



Do not apply excessive force to where handset and AC Charger are connected.

May cause fire, burns, injury, electric shock, etc.



Do not touch AC Charger cord, charging terminal, or power plug with wet hands.

May cause fire, burns, electric shock, etc.



Use with specified power supply and voltage.

Incorrect power supply and voltage may cause fire, burns, electric shock, etc.

AC Charger: 100 V AC (household AC power outlet only)



Wipe off any dust on power plug.

Using while dusty may cause fire, burns, electric shock, etc.



Insert AC Charger in outlet firmly.

Not doing so may cause fire, burns, electric shock, etc.



When unplugging from an outlet, grasp AC Charger body and do not pull cord or otherwise subject to excessive force.

Pulling cord of AC Charger may damage it and cause fire, burns, electric shock, etc.



Insert or remove AC Charger without bending or applying force such as pulling cord.

Not doing so correctly may cause fire, burns, injury, electric shock, etc.



Cease use immediately if charging terminal is bent or otherwise deformed. Also, do not repair charging terminal to use AC Charger.

Short-circuiting of charging terminal may cause fire, burns, injury, electric shock, etc.



When not using, unplug from outlet.

Leaving plugged in may cause fire, burns, electric shock, etc.



If splashed with water or other liquid (beverage, sweat, seawater, pet urine, etc.), unplug from outlet immediately.

Splashing can cause short-circuiting, causing fire, burns, electric shock, etc.



Before caring for AC Charger, unplug from outlet.

Not doing so may cause fire, burns, electric shock, etc.

⚠ CAUTION



Do not touch AC Charger continuously while it is plugged in.

May cause burns, etc.

Handset Use & Electronic Medical Equipment

M WARNING



Persons with an implanted pacemaker or defibrillator should carry handset at least 15 cm away from the implant.

Radio waves may affect operation of electric medical devices.



When using electronic medical equipment (other than implanted cardiac pacemakers/ defibrillators) outside medical facilities, check with the equipment manufacturer, etc. regarding any effect that radio waves may have on it.

Radio waves may affect operation of electric medical devices.



Power off handset if you will be in a packed location and cannot maintain a distance of 15 cm from those around you.

There may be someone who is wearing an implanted pacemaker, defibrillator, or other medical device. Radio waves may affect operation of electric medical devices.



For use at a medical facility, follow the instructions of the facility.

Radio waves may affect operation of electric medical devices.

Material List

· Kids Phone 3

Part	Material/Surface Treatment
Outer Case	PC + 10% GF/coating
External Device Port	Stainless steel, flame retardant plastic
Volume Key	PC + 10% GF/coating
Earpiece	Stainless steel/nickel plating + gold plating, PPA
Display	Tempered glass, PET
Power Key	PC + 10% GF/coating
Emergency Buzzer Switch	LCP/coating
Camera Lens	PC
Mobile Light	PMMA

· Buzzer Strap

Part	Material/Surface Treatment
Strap Pull	PC + 10% GF/coating
Strap	Nylon

Neck Strap (Complimentary sample)

Part	Material/Surface Treatment
Resin Part	ABS, PP, POM
Strap	Nylon

· Handset Case with Card Pocket (Optional)

Part	Material/Surface Treatment
Case	TPU

General Notes

General Use

- · Handset is waterproof/dustproof, however, do not allow water or other liquid (beverage, sweat, seawater, pet urine, etc.) or foreign materials such as dust to enter into handset or to come in contact with accessories or optional accessories. Carrying in pocket may allow perspiration humidity to corrode handset interior and cause malfunction. Important: Handset may not be repairable under warranty if malfunction is determined to be due to such water exposure.
- · AC Charger is not waterproof. Do not use in high humidity (e.g., in bathrooms) or where exposed to rain, etc.
- If handset surface is deformed, waterproof/dustproof performance cannot be maintained.
- \cdot Wipe clean with a dry, soft cloth (for eyeglasses, etc.).
- Clean External Device Port regularly and keep in clean condition.
- Use in a soiled condition may prevent normal use. Avoid damaging terminal when cleaning.
- Do not place near air conditioner vent. Sudden change of temperature can cause condensation and internal corrosion.
- \cdot We assume that handset is used in Japan. Note that handset cannot be used overseas.
- Depending on the environment (e.g. place, radio wave condition, etc.) when positioning, the accuracy of positioning result may differ.
- Emergency Buzzer does not necessarily prevent crime or quarantee your safety.
- ・When you use Emergency Buzzer, read "はじめよう!キッズフォン3 (お子様向け操作ガイド) (Japanese)" and Online Manual thoroughly and use it properly.
- · When you bring handset in school, confirm the school rules beforehand.
- Do not use Buzzer Strap and Neck Strap for anything other than their intended purpose. Applying an excessive force and damaging them cause the metal part to be sharp, resulting in injuries, etc.
- · Do not wind Neck Strap around the neck. May cause choking.

Handset

- Do not press Display forcefully, and do not operate with anything pointed. May scratch handset and cause malfunction or damage.
- \cdot Do not drop handset or subject to impact.
- Display is manufactured with high precision technology, however, some pixels may not illuminate or may always be illuminated, and is characteristic.
- \cdot Do not use in extremely hot or cold conditions. Always use within temperatures of 0°C to 35°C and humidity of 20% to 75%.
- When the Internal Battery temperature exceeds 60°C, handset turns off automatically. In addition, when the Internal Battery temperature becomes below -10°C, handset may turn off.
- · Handset use near a landline phone or a TV, radio, etc. may cause interference. Distance handset as much as possible.
- When connecting an external device to External Device Port, avoid inserting at angle, and avoid pulling while connected.
 May cause malfunction or damage.
- · Handset may become warm while in use or charging, but is normal. Continue use/charging.
- Do not let handset come close to a strongly magnetized object, otherwise, it may cause unexpected trouble such as handset malfunction, etc.
- \cdot Do not decorate handset with films other than those specified by SoftBank Corp.
- Functions that require touch panel or Proximity/Light Sensor may not operate correctly.
- · If handset screen freezes or does not turn off, Long Press Power Key for at least 14 seconds and release Power Key after handset vibrates to restart it forcibly.

Mobile Light

- Do not use handset in extremely hot, cold, or humid conditions. May shorten usable life of Mobile Light.
- · Mobile Light will become dimmer after repeated flashing and it reaches the end of its usable life.

Speaker/Speaker for Emergency Buzzer

- Be careful of loud sound when you let handset come close to your ear, as the ringtone, etc. sounds from Speaker.
- Emergency Buzzer sounds from Speaker for Emergency Buzzer.

 Do not let Emergency Buzzer sound near the ear. May cause hearing impairment.
- · You can call hands free using handset. When calling hands free, loud sound may come into your ear directly. Loud sound may stimulate your ear and may be harmful to hearing. When calling hands free, be careful to keep handset away from your ear.

Internal Battery

· Internal Battery is a lithium-ion battery.



Li-ion 00

- · Battery is built in and is not removable.
- · Handset is not fully charged at time of purchase. Charge handset before use when using for the first time. Internal Battery discharges slowly even while handset is not used. Charge handset before use after it has not been used for a long time.
- Internal Battery is a consumable, and not covered by warranty.
- Depending on use, Internal Battery may bulge near end of usable life.
- Replace if operating time shortens noticeably even after charging or if it bulges. For details on replacement, contact a SoftBank Shop or Customer Service.
- Always charge where at an appropriate temperature (0°C to 35°C)
- · Internal Battery usable time depends on environment of usage and Internal Battery deterioration.
- To help maintain performance and life of Internal Battery, do not store handset in the following conditions.
- Full (immediately after charging is complete)
- Exhausted (too low to power on handset) Optimal battery level for storage is 40%.

Charger

- Always charge where at an appropriate temperature (0°C to 35°C).
- $\boldsymbol{\cdot}$ Do not charge in these locations.
- Where there is much humidity, dust, or vibration
- Near a landline phone, TV, radio, etc.
- \cdot Charger may become warm while charging, but is normal. Continue charging.
- Do not subject to strong impact. Do not deform charging terminal.

May cause malfunction.

Handset Case with Card Pocket (Optional)

- · When you use handset with Neck Strap attached, do not swing handset around by holding Neck Strap. May cause an accident such as injury. Also, may cause Handset Case with Card Pocket to come off and handset/Handset Case with Card Pocket may be damaged, or IC card may be lost.
- · When you put IC card in Card Pocket, insert IC card firmly into Card Pocket to fit with the fixing tab.
- · Only one IC card can be put in Card Pocket. You cannot put multiple IC cards.
- \cdot You cannot use handset Camera (Rear) with IC card put. When you use handset Camera (Rear), remove IC card from Case.
- · Depending on the shape of charging cable, it may not connect to handset with Handset Case with Card Pocket and charging may not be possible. Use an optimal charging cable.
- · If IC card reader/writer cannot be used properly, remove IC card from Card Pocket and use IC card alone.
- · Do not expose Handset Case with Card Pocket to sunlight or light emitting strong ultraviolet. May cause discoloration or damage.
- · Be careful not to let Handset Case with Card Pocket come in contact with chemicals such as nail polish remover or thinner, etc. May cause discoloration or damage.
- · If you find any discoloration or damage with Handset Case with Card Pocket, use handset without case or purchase new "Handset Case with Card Pocket (ZEKBX1)" (Optional).

Emergency Alerts

- · Receive setting is enabled at time of purchase.
- · At time of purchase, alert sounds for arriving emergency alert even if in Manner mode or Silent mode.

To disable alert while in Manner mode or Silent mode, In Home Screen, Settings → Admin Settings → Enter administrator password OK Safety Settings Public Alerts > Volume > Same as Alarm, then in Home Screen, Settings → Sound → Volume → Drag

- "Alarm Tone" slider to left end 🔵 OK
- · Emergency alerts are not received during calls (except for VoLTE calls), during data transmissions, or when signal is weak.
- · Depending on usage/situation, handset may receive emergency alerts for other areas or no emergency alerts.
- · While receive setting is enabled, standby time is shorter.
- \cdot SoftBank Corp. is not responsible for damages caused by using this service, including accidents resulting from received information, reception timing, or reception/reception failure.

Precautions

· Never use handset if modified. Using handset if modified is a violation of the Radio Law and the Telecommunications Business Law.

Handset has received certification of compliance with technical standards as a specific wireless device based on the Radio Law as well as compliance with technical standards as a device based on the Telecommunications Business Law, indicated by the "technical conformity mark

"" on its electronic nameplate.

To view: In Home Screen, Settings

Admin Settings











Removing handset screws and modifying handset voids technical conformity certification.

Using handset with its certification voided is a violation of the Radio Law and the Telecommunications Business Law. Never use with certification voided.

- · Do not change the base software without authorization. This is regarded as software modification, and handset may be refused for malfunction repair.
- · Handset and its included accessories may be subject to Japanese export control regulations ("Foreign Exchange and Foreign Trade Control Act" and related laws and regulations). They may also be subject to Export Administration Regulations of the US. Before exporting or reexporting handset and its included accessories, necessary procedures must be followed at your responsibility and expense. For details, contact the Ministry of Economy, Trade and Industry of Japan or the US Department of Commerce.
- Back up data saved on handset to your computer or cloud, etc., or make a separate note. SoftBank Corp. is not responsible for saved information that is lost.
- · Saved mail, files, etc. cannot be copied to next handset when handset is replaced for model upgrade or repair.

Frequency Bands

Handset Wi-Fi (wireless LAN) frequency bands are as shown below.



2.4: Wireless facility using 2400 MHz band.

FH/XX/DS/OF: FH-SS modulation, other-method modulation, DS-SS, OFDM.

- 4: Expected maximum interference range of about 40 m.
- 8: Expected maximum interference range of about 80 m. Band frequency: Utilizes 2412 MHz to 2472 MHz band without mobile device bandwidth differentiation.

Wi-Fi (Wireless LAN)

Wi-Fi (wireless LAN) exchanges information using radio waves, and allows you to freely establish a LAN connection if you are within an area where radio waves reach. However, communication without appropriate security settings may allow communication to be intercepted by malicious parties. It is recommended to make security settings, and is at your discretion.

- Do not use Wi-Fi where there is an electromagnetic field such as near electrical appliances or AV/OA devices.
- Magnetic fields may increase electrical noise or may affect communication (especially when using a microwave oven).
- It may interfere with reception if near a TV, radio, etc., or the TV screen may become unviewable.
- If multiple Wi-Fi (wireless LAN) access points using the same channel are in proximity, handset may not detect access points correctly.
- Handset wireless LAN (Wi-Fi) function conforms to Japanese domestic standards and has been certified.
 If you use handset wireless LAN (Wi-Fi) function overseas, you may be punished.
- Cautions on Using 2.4 GHz Devices

 WLAN devices use the same frequency band used by household appliances (microwave ovens) and industrial/scientific/medical equipment as well as by in-place radio stations (requiring a license) and specific low-power radio stations (not requiring a license) for mobile identification as used in production lines, and by amateur radio stations (requiring a license).
- 1. Before using handset, check that no in-place radio stations for mobile identification, specific low-power radio stations, or amateur radio stations are in operation nearby.
- 2. If use of handset causes interference with regard to an inplace radio stations for mobile identification, immediately change the usage frequency, or discontinue use.
- 3. If handset is otherwise a cause of interference with regard to specific low-power radio stations for mobile identification or amateur radio stations and assistance is required, contact a SoftBank Shop or Customer Service.
- Cautions on Using 5 GHz Devices

 Handset Wi-Fi function uses 5 GHz frequency band.

 Handset uses the following channels.
- W52 (5.2 GHz band/36, 40, 44, 48 ch)
- W53 (5.3 GHz band/52, 56, 60, 64 ch)
- W56 (5.6 GHz band/100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 144 ch)

Use of 5.2 GHz or 5.3 GHz band (W52/W53) for outdoor communication is prohibited by the Radio Law (excluding communication with the base stations or land mobile relay stations of high-output data communications systems operating in the 5.2 GHz band).

Bluetooth® Devices and Interference
Bluetooth® and Wi-Fi (wireless LAN) use the same frequency
band. Their use at the same time may cause interference and
affect communication speed or disrupt the connection.
Distance the Bluetooth® and Wi-Fi (wireless LAN) devices, or
power off and discontinue using either device.

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Specific Absorption Rate (SAR) for This Product (for Japan)

"A201ZT" here refers to this mobile phone "キッズフォン3".

This mobile phone "A201ZT" is compliant with the Japanese technical regulations* and international guidelines for exposure to radio waves.

The Japanese technical regulations on human exposure to radio frequency energy have established permitted levels of radio frequency energy, based on the standards developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.

The regulations employ a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit is 2 watts/kilogram (W/kg) averaged over ten grams of tissue.

The limit includes a substantial safety margin designed to assure the safety of all persons regardless of age and health. The value of the limit is equal to the value stipulated in the international guideline recommended by ICNIRP**, which is in collaboration with the World Health Organization (WHO). The highest SAR value for this mobile phone is 1.100 W/kg*** when tested for use at the ear, and 1.240 W/kg*** when worn on the body in the below manner****.

While there may be differences between the SAR levels of various phones and at various positions, all phones meet the Japanese technical regulations.

Although the SAR is determined at the highest certified power level, the actual SAR of the phone during operation can be well below the maximum value.

- * The technical regulations are provided in the Article 14-2 of the Ministry Ordinance Regulating Radio Equipment.
- ** International Commission on Non-Ionizing Radiation Protection
- *** The value is under simultaneous transmission use conditions.
- **** Use at positions other than at the ear

This mobile phone may be used at positions other than at the ear. By using an accessory such as a belt clip holster that maintains a 0.5 cm separation with no metal (parts) between it and the body and the mobile phone, this mobile phone will comply with international quidelines for radio wave protection.

The WHO has announced that "A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

For more information about SAR, see the following websites:

- Ministry of Internal Affairs and Communications (MIC) https://www.tele.soumu.go.jp/e/sys/ele/body/index.htm
- Association of Radio Industries and Businesses (ARIB) https://www.arib-emf.org/01denpa/denpa02-02.html (Japanese)
- World Health Organization https://www.who.int/news-room/fact-sheets/detail/ electromagnetic-fields-and-public-health-mobile-phones
- List of Specific Absorption Rates (SAR) for radio waves by smartphone/3G model

Water/Dust/Shock Resistance

Handset has water resistance equivalent to IPX5¹ and IPX7² and dust resistance equivalent to IP5X³. Also, handset comprises the shock resistant structure which passed the test in accordance with United States Military Standard⁴.

1 IPX5 means that handset continues to function as a phone after being sprayed from all directions with 12.5 L of water per minute from a 6.3 mm diameter nozzle for at least 3 minutes, from a distance of approximately 3 m.

2 IPX7 means that handset retains its functions as a phone after it is slowly submerged to depth of 1 m in static tap water at room temperature, left there for 30 minutes and then taken out. (Camera function is not available underwater.)

3 IP5X means that handset retains its functions as a phone and its safety is maintained when placed in a device containing grit and dust 75 μ m or smaller in diameter and shaken for 8 hours. 4 Compliance with Military Standards means that a drop test (dropping handset from 1.22 meters height in 26 directions) is carried out compliant with MIL-STD-810G Method 516.6:Shock set forth by the U.S. Department of Defense.

As handset is designed with shock resistance in everyday usage, handset may break if subjected to excessive impact such as being thrown against something. Dropping may produce scratches, etc. even if handset performance is unaffected.

What You Can Do with Water/Dust Resistance Performance of Handset

- \cdot You can use handset to talk without using an umbrella in the rain (with a rainfall of about 20 mm per hour).
- · Handset can be washed with tap water at room temperature.
- Do not expose to strong water flow above rated. For details on water flow strength, see "Water/Dust/Shock Resistance."
- When you wash handset, wash it with hands instead of using a brush, sponge, soap, or detergent, etc. After washing handset, drain it before use. For details on draining, see "Drying Handset."
- When you wash handset, do not rub it hard.

To Maintain Water/Dust Resistance Performance

- Do not make handset exposed to or immersed in liquid other than tap water at room temperature.
- Do not poke Earpiece, Main Mic, Sub Mic, Speaker, External Device Port, etc. with a sharp object.
- Do not drop handset. May cause handset to deteriorate water/dust resistance performance resulting from scratches.
- Replace components to maintain water/dust resistance performance every two years regardless of appearance.
 Replacement can be provided at cost while handset is retained. Visit a SoftBank Shop or contact Customer Service.

Before Use

Do not perform actions shown in the illustrations below.



Observe the following precautions to use handset properly.

- Handset
- Do not expose directly to strong water flow above rated.

 May cause malfunction, though handset has waterproof
 performance compliant with IPX7. For details on rated water
 flow, see "Water/Dust/Shock Resistance."
- If handset is exposed to moisture such as salt water, seawater, refreshing beverages, or sand/mud/etc., promptly wash off. If they dry out, it is hard to remove the dirt and it may cause damage or malfunction.
- Do not immerse in hot water, use in a sauna, or subject to hot air from a hair dryer, etc.
- Do not move handset underwater or strike it on water surface.
- Do not immerse handset in tap water longer than 30 minutes.
- Handset will not float.
- Do not leave handset wetted. In cold regions, handset may freeze and cause malfunction.
- Do not remain any waterdrops on Earpiece, Main Mic, Sub Mic, or Speaker. May interfere with talking.
- · Others
- Accessories or Optional accessories are not water/ dustproof.
- SoftBank Corp. does not guarantee actual operations under all states. Malfunctions deemed to be caused by inappropriate operation by the customer are not covered by the warranty.

Drying Handset

If handset gets wet with water, remaining water may flow out after a while even if you wipe off water from handset. Follow steps below to drain water.



Hold handset firmly and wipe handset (front and back) well with a clean, dry cloth



2

Hold handset firmly and shake it approximately 20 times until there is no more water splattering



3

Push handset against a dry, clean cloth, etc. approximately 10 times to completely wipe off water in the gaps of Earpiece, Main Mic, Sub Mic, Speaker, External Device Port, Power Key, Volume Up/Down Key, etc.



4

Wipe off water drained from handset with a dry, clean cloth, etc. sufficiently and dry handset naturally

- \cdot If any waterdrop remains in handset after wiping off, water may ooze out.
- \cdot Do not wipe off remaining water in the gaps directly with a cotton swab, etc.

When Charging

Check the following before and after charging.

- · Never charge while handset is wet.
- · If you charge handset after it gets wet, drain water from handset thoroughly and wipe it off with a clean, dry cloth, etc., then start charging.
- \cdot Before charging, make sure that no waterdrops or foreign materials are attached to handset or External Device Port.
- Do not use AC Charger near water sources (bath room/shower, sinks/basins, etc.). May cause fire or electric shock.
- Do not touch AC Charger with wet hands. May cause electric shock.

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キッズフォン3 User Guide

February 2023, First Edition SoftBank Corp.

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Model : キッズフォン3 Manufacturer : ZTE Corporation