DIGNO® J
User Guide

DIGNO® J User Guide Contents

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Introduction

Thank you for purchasing DIGNO® J.

Before You Begin

・DIGNO® J is referred to as "handset" in this guide.
・Read "Safety Precautions" and this guide thoroughly beforehand for proper usage.
・Accessible services may be limited by contract conditions.
・Unauthorized copying of any part of this guide is prohibited.
・Guide content subject to change without prior notice.
・Contact SoftBank Customer Support, General Information if you find inaccuracies.

Guide Usage Notes

・Most operation descriptions are based on default settings.
・Unless noted otherwise, descriptions are for Home Screen.
・Some operation descriptions may be omitted.
・In this guide and on handset, "abroad" means "outside Japan" with regard to handset/service usage.
・In this guide, microSD™/microSDHC™/microSDXC™ Card is referred to as "SD Card."

Screenshots & Key Labels

Screenshots and Key labels are provided for reference only.
Actual handset windows, menus, etc. may differ in appearance.

Preparing to Use Handset

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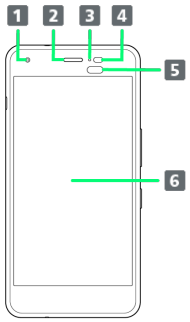
Package Contents

Package Contents

・Handset (DIGNO® J)
(Battery is built in)
・クイックスタート (Japanese)
・お願いとご注意 (Japanese)
・Warranty (Japanese)

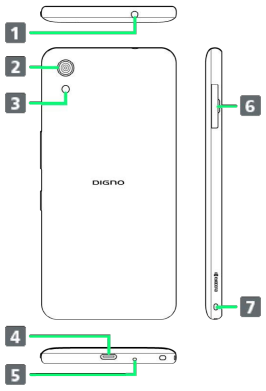
Parts & Functions

Handset (Front)



Part	Description
1 Front Camera	Use to shoot photos or videos of yourself
2 Earpiece/ Speaker	Earpiece is also Speaker; hear the other party's voice and ringtone here After a call, volume increases gradually to set level to prevent loud sound close to ear
3 Notification/ Charging LED	Lights/flashes while charging, when powering handset on, etc.
4 Light/ Proximity Sensor	Detects surrounding brightness/prevents Touchscreen misoperation during call
5 Infrared Port	Transfer by infrared
6 Display	Touchscreen-type display, operate with your fingers on Display; surface is protected with a hybrid shield

Handset (Back/Bottom)

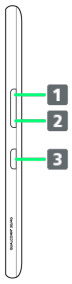


Part	Description
1 3.5mm Headphone Port	Connect headphones
2 Camera	Capture photos and videos
3 Mobile Light	Use light when taking photos, etc.
4 External Device Port	Connect AC Charger (optional) or Micro USB cable (sold separately)
5 Mic	Speak here
6 Card Slot Cap	Insert USIM Card and SD Card
7 Straphole	Attach a strap

Cautions

Handset is airtight to maintain water resistance (IPX7). Pressing handset forcefully may produce sound around Earpiece, but this is not a function or performance abnormality.

Keys



Key	Description
1 Volume Up Key	Increase the volume
2 Volume Down Key	Decrease the volume Long Press to turn Silent mode on/off
3 Power Key	Turn Display on/off Long Press for Power off / Reboot / Screenshot menu; power on when powered off

USIM Card

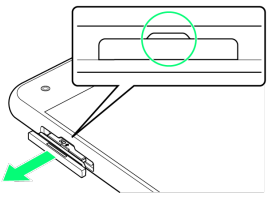
USIM Card is an IC card containing phone number and other customer information.

Inserting USIM Card

Always power off beforehand.

1

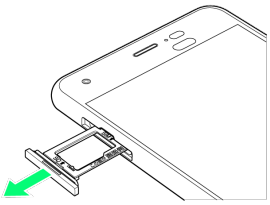
Pull out Card Slot Cap



・Use fingernail.

2

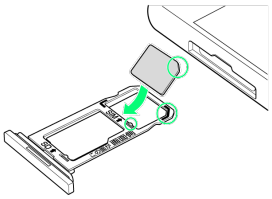
Remove SD/USIM Card Tray



・Pull out slowly without bending in direction shown.

3

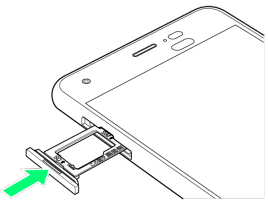
Set USIM Card in SD/USIM Card Tray



・Note orientation of USIM Card. Set Card noting location of notch and with IC (metal) chip facing down. Wrong orientation may cause USIM Card to fall or cause handset malfunction or damage.
・Make sure USIM Card is completely in SD/USIM Card Tray and not jutting upward.
・Slide in USIM Card in direction shown to avoid damaging tab on SD/USIM Card Tray.

4

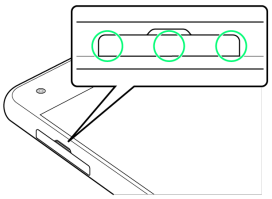
Insert SD/USIM Card Tray



・Insert slowly without bending in direction shown.
・Note orientation of SD/USIM Card Tray. Wrong orientation may cause USIM Card or SD Card to fall or cause handset malfunction or damage.

5

Install Card Slot Cap



USIM Card is installed.

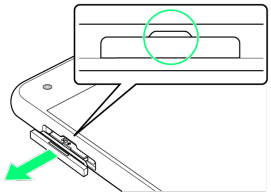
・Press down firmly where circled ○, and check that Card Slot Cap is not jutting out.

Removing USIM Card

Always power off beforehand.

1

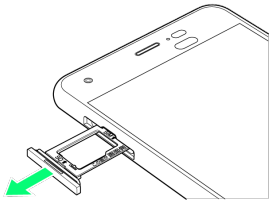
Pull out Card Slot Cap



・Use fingernail.

2

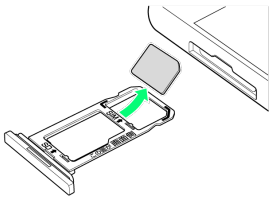
Remove SD/USIM Card Tray



・Pull out slowly without bending in direction shown.

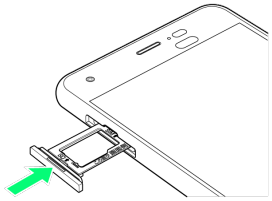
3

Remove USIM Card from SD/USIM Card Tray



4

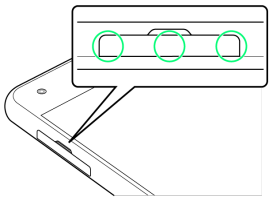
Insert SD/USIM Card Tray



・Insert slowly without bending in direction shown.
・Note orientation of SD/USIM Card Tray. Wrong orientation may cause handset malfunction or damage.

5

Install Card Slot Cap



USIM Card is removed.

・Press down firmly where circled ○, and check that Card Slot Cap is not jutting out.

SIM-Unlocking Handset

Handset can be SIM-unlocked. SIM-unlocking handset allows other-carrier SIM cards to be used with it.

・Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. SoftBank Corp. does not guarantee operation whatsoever.
・For details, see SoftBank Website.

SD Card

Handset supports SD Cards up to 256 GB. Some SD Cards may not operate properly.

SD Card Cautions

Data

Information stored on SD Card can become lost or changed accidently or as a result of damage. It is recommended that you keep a separate copy of important data. SoftBank Corp. is not responsible for damages from data that is lost or changed.

Reading/Writing Data

Never power off handset while it is reading/writing to SD Card.

Battery Level

A low battery charge may prevent reading/writing to SD Card.

Handling SD Card

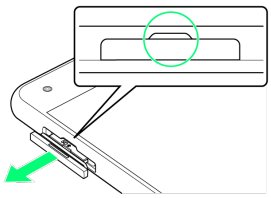
Use/store SD Cards away from the reach of infants. May cause choking if swallowed.

Inserting SD Card

Always power off beforehand.

1

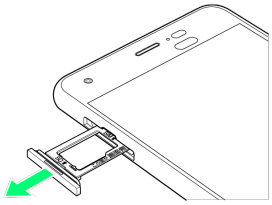
Pull out Card Slot Cap



・Use fingernail.

2

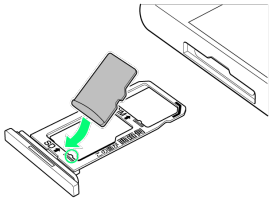
Remove SD/USIM Card Tray



・Pull out slowly without bending in direction shown.

3

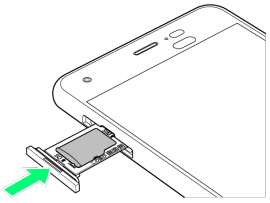
Set SD Card in SD/USIM Card Tray



・Set Card noting orientation of SD Card and with terminals facing down. Wrong orientation may cause SD Card to fall or cause handset malfunction or damage.
・Make sure SD Card is completely in SD/USIM Card Tray and not jutting upward.
・Slide in SD Card in direction shown to avoid damaging tab on SD/USIM Card Tray.

4

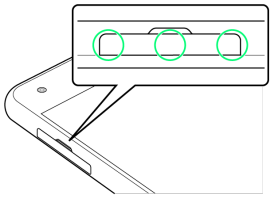
Insert SD/USIM Card Tray



・Insert slowly without bending in direction shown.
・Note orientation of SD/USIM Card Tray. Wrong orientation may cause USIM Card or SD Card to fall or cause handset malfunction or damage.

5

Install Card Slot Cap



SD Card is installed.

・Press down firmly where circled ○, and check that Card Slot Cap is not jutting out.

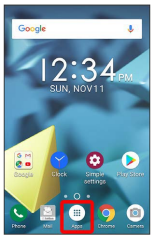
Formatting SD Card

When using a new SD Card for the first time, always format it on handset.

・Formatting erases all data on SD Card. Carefully check any SD Card that was used on another device before formatting.
・Charge Battery while formatting, or format with adequate battery charge.

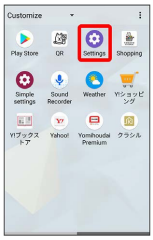
1

In Home Screen, (Apps)



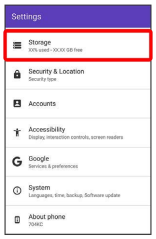
2

(Settings)



3

Storage



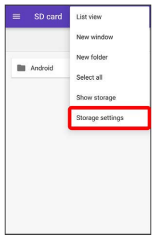
4

SD card

5

6

Storage settings



7

Format

8

ERASE & FORMAT

9

DONE

Handset erases all data in SD Card.

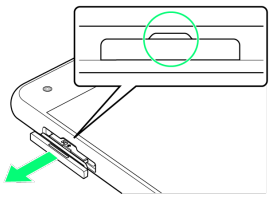
・If confirmation appears, follow onscreen instructions.

Removing SD Card

Always unmount SD Card and then power off beforehand.

1

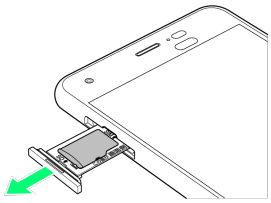
Pull out Card Slot Cap



・Use fingernail.

2

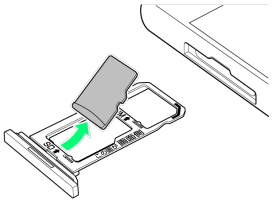
Remove SD/USIM Card Tray



・Pull out slowly without bending in direction shown.

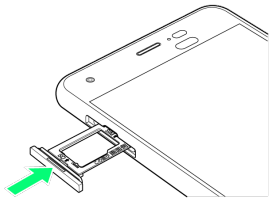
3

Remove SD Card from SD/USIM Card Tray



4

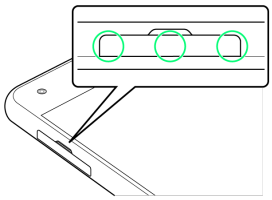
Insert SD/USIM Card Tray



・Insert slowly without bending in direction shown.
・Note orientation of SD/USIM Card Tray. Wrong orientation may cause handset malfunction or damage.

5

Install Card Slot Cap



SD Card is removed.

・Press down firmly where circled ○, and check that Card Slot Cap is not jutting out.

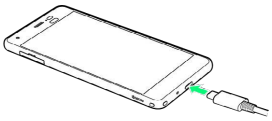
Charging Battery

Charging with AC Charger

AC Charger is an optional item. Be sure to use an AC Charger specified by SoftBank. See SoftBank Website for information on AC Charger and other peripherals.
Charging with AC Charger [ZSCAZX][1] is described as an example.
SoftBank SELECTION USB Type-C rapid charging AC Charger (SB-AC17-TCQC)

1

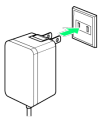
Insert USB Type-C plug of AC Charger into External Device Port



・Holding plug by connector, insert without bending as shown.

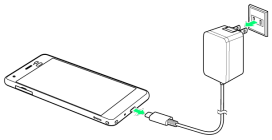
2

Raise plug on AC Charger and plug into household AC outlet



3

After charging, remove AC Charger



Charging ends.

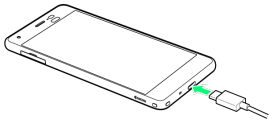
・Unplug AC Charger from outlet, and disconnect from handset.

Charging by PC

Always turn on PC beforehand.
Battery may not charge depending on type of connection to the PC.

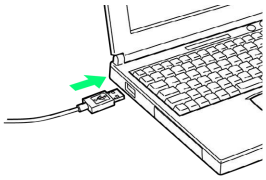
1

Insert USB Type-C plug on USB Type-C cable for PC into External Device Port



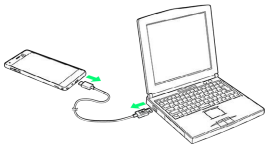
2

Insert USB plug of USB Type-C cable into USB port on PC



3

After charging, remove USB Type-C cable from hand set and PC



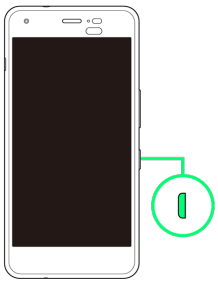
Charging ends.

Power On/Off

Power On

1

Long Press Power Key



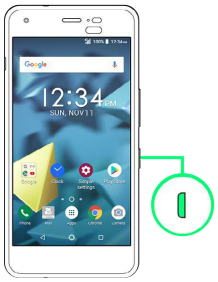
Start Screen appears.

・See "Unlocking Start Screen" to unlock Start Screen.
・Startup wizard appears the first time handset is powered on.

Power Off

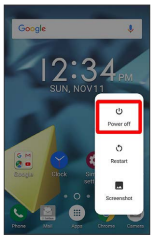
1

Long Press Power Key



2

Power off



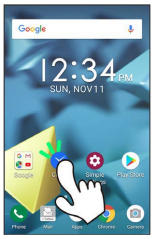
Handset powers off.

Using Touchscreen

Handset uses a touchscreen-type Display. Operate with your fingers on Display.

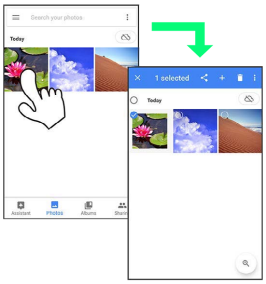
Tap

Contact Display lightly and briefly.



Touch & Hold

Contact Display lightly; release finger when screen changes.

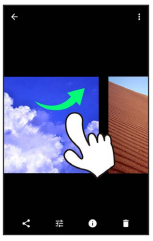


Drag

Touch icon or other item lightly, move it where desired, and release finger.

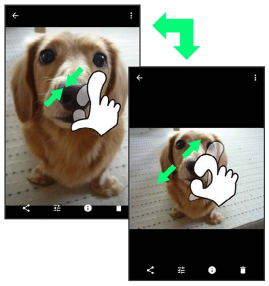
Swipe/Flick

Contact Display lightly, then brush screen up/down or left/right.



Pinch/Spread

Contact Display lightly, then close/widen fingers.



Setting a Google Account

Use a Google account and get more convenience with Google services. A Google account is required to use some services or fully use some applications.

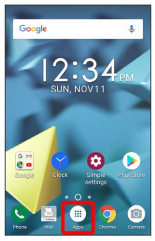
Google Account Cautions

Be careful not to forget your Google account mail address or password.

Creating a Google Account

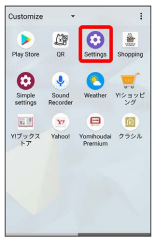
1

In Home Screen, (Apps)



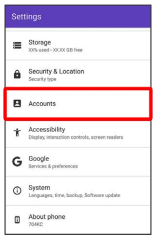
2

(Settings)



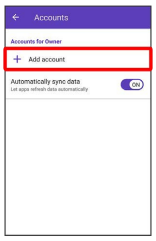
3

Accounts



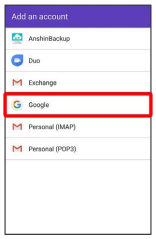
4

Add account



5

Google



Window for logging in to a Google account opens.

6

Follow onscreen instructions

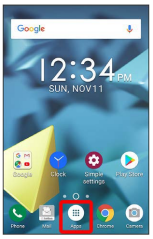
A Google account is added.

Logging In with a Google Account

If an application is activated that requires a Google account, a window for adding a Google account opens. Sign in with a Google account you have so you can use the application.

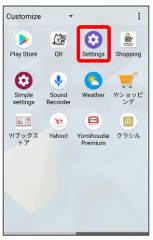
1

In Home Screen, (Apps)



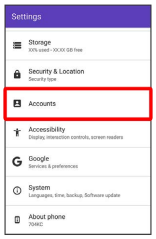
2

(Settings)



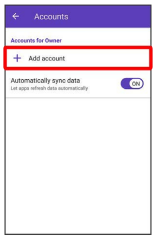
3

Accounts



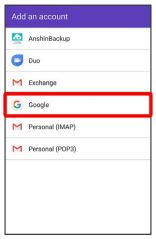
4

Add account



5

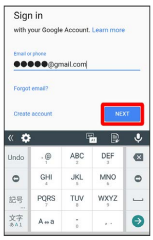
Google



Window for logging in to a Google account opens.

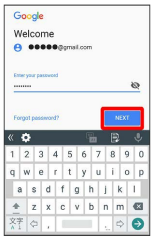
6

In window for logging in to a Google account, enter mail address ➔ NEXT



7

Enter password ➔ NEXT



Follow onscreen instructions

You are logged in to your Google account.

Waking Handset from Sleep

Display goes out after a set period of inactivity.
Alternatively, Press Power Key to enter sleep manually. This saves battery power and prevents accidental Touchscreen operation.

Sleep

Display goes out after a set period of inactivity to save power (sleep).
Touchscreen becomes inoperative and prevents accidental operation.

・Press Power Key while Display is on to enter sleep manually.

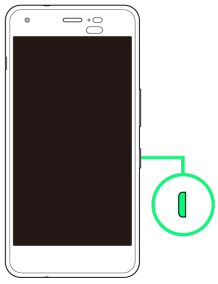
If Handset Enters Sleep while Music Playing

Music continues to play. After pressing Power Key while Display is off (sleep), operation panel appears in Start Screen (operation depends on application being used).

Unlocking Start Screen

1

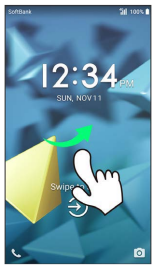
In Sleep mode, Press Power Key



Start Screen appears.

2

Drag/Flick screen



Start Screen is unlocked.

・If Pattern / PIN / Password is set for Start Screen, follow onscreen instructions to unlock.
・Security method for Start Screen can be changed.

Basic Operations

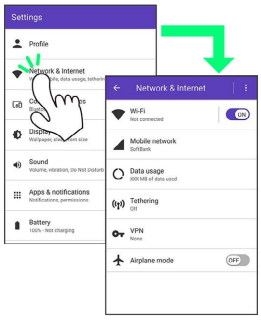
Basic Operations.....20
Silent Mode.....21
Airplane Mode.....22
Text Entry.....22
Updating Software.....23

Basic Operations

Selecting Options and Navigating Screens

Tap menu items, icons, onscreen key, etc. to open assigned items.

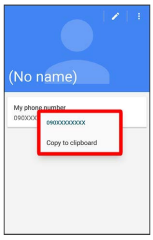
・Press ◁ to go back or escape.



Menu Operations

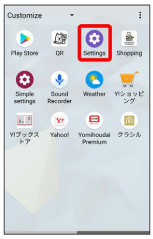
Tap ⋮ for available settings and items.

Screens may also have settings and items that are available by Touching & Holding Display.



Handset Settings and Making Settings

In Home Screen, Tap ⋯ (Apps) then ⚙ (Settings) to customize the operation of handset functions.



Using Google Assistant

Touch & Hold ◉ for information related to onscreen content.

・When launching for the first time, follow onscreen instructions to enable Google Assistant.

Disabling Google Assistant

⋯ (Apps) ➔ (Google) ➔ (Google) ➔ ☰ ➔ Settings ➔ Settings ➔ Phone ➔ Google Assistant (○)

・If Google Assistant is disabled, Google Search bar is shown by Touching & Holding ◉.

Silent Mode

Mute ringtones and other handset sounds to avoid disturbing others around you.

Silent Mode Cautions

Camera shutter, video start/stop tones, Alarm, video/music audio, and Tapping during calls sound even in Silent mode.

Using Silent Mode

1

Long Press Volume Down Key

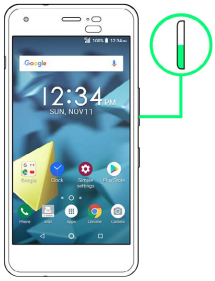
Icon on volume adjust bar changes to , and handset enters Silent mode.

・Long Press Volume Down Key to exit Silent mode.

Using Silent Mode (Alarms Only)

1

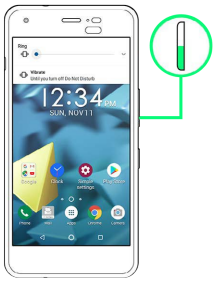
Long Press Volume Down Key



Icon on volume adjust bar changes to , and handset enters Silent mode.

2

Press Volume Down Key while volume adjust bar appears



Icon on volume adjust bar changes to , and handset enters Silent mode (Alarms only).

・Long Press Volume Down Key to exit Silent mode (Alarms only).

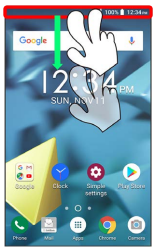
Airplane Mode

Using Airplane Mode

Disable all functions that emit signals. Handset remains powered on.

1

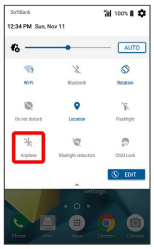
Drag Status Bar down using two fingers



Quick Settings open.

2

Airplane



Handset is in Airplane mode.

・Tap again while in Airplane mode to cancel.

Text Entry

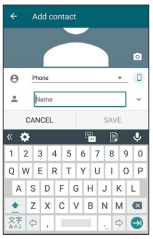
Keyboards

Use onscreen keyboards for text entry. In 10-key keyboard, several characters are assigned to each key. In QWERTY keyboard, one letter is assigned to each key. In 50-key keyboard, kana are assigned to each key in 50-syllable order (goju-onjun). Also use Keitai Input for entering with a mobile phone-type keyboard.

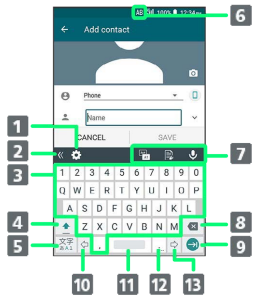
・Tap in any keyboard to toggle 10-key, QWERTY, and 50-key keyboards Keyboard type 10-key keyboard / QWERTY keyboard / 50-key keyboard vertical (right) / 50-key keyboard vertical (left) / 50-key keyboard horizontal .

・In any keyboard, Tap then Japanese iWnn IME Keitai Input for Keitai Input.

・To hide keyboard, Tap .



QWERTY Keyboard Layout

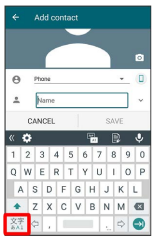


1 Show settings menu
2 Change menu bars
3 Enter characters
4 Toggle uppercase/lowercase or symbols
5 Toggle entry modes
6 Current character type
7 Settings menu shortcuts
8 Delete character to left of cursor
9 Insert line break or move to next entry field; confirm current characters
10 Move cursor left
11 Enter space
12 Enter a "."; Long Touch for symbols
13 Move cursor right

Switching Character Types (Entry Modes)

1

In a text entry window, 文字 あA1



Entry mode switches.

・To change entry mode to double-byte katakana / single-byte katakana / double-byte alphabet / double-byte numbers, in a text entry window, Tap カナ A1 ➔ Entry mode.

Updating Software

Check whether updates are required via the Internet, and update as required.

Before Updating Software

Saved data may be lost depending on condition of handset (malfunctioning, damaged, water seepage, etc.). It is recommended that you back up important data before updating software. SoftBank Corp. is not responsible for damages from loss of data.

Software Update Cautions

During Update

It may take time to update software.

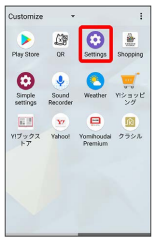
Signal during Update

Operate handset where signal reception is good and without changing location. Also operate with adequate battery charge. Signal becoming weak or Battery becoming low during an update may cause an update failure. An update failure may disable handset.

Updating Software

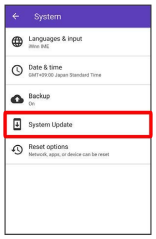
1

In Home Screen, (Apps) ➔ (Settings)



2

System ➔ System Update



3

Software Update ➔ Follow onscreen instructions

Software updates.

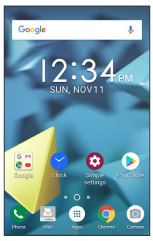
Handset Interface

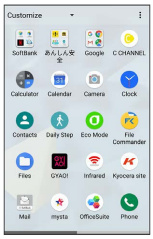
Screen.....26
Status Bar.....28
Using Notifications Window.....29
Using Quick Settings.....30

Screen

Home Screen & Apps Menu

Most handset operations start in Home Screen (appears at power on) or in Apps Menu.





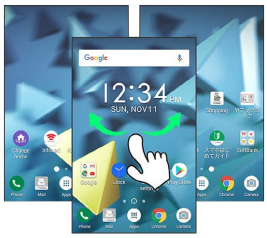
Home Screen Layout

Area	Description
1 Status Bar	Drag down for Notifications Window. Drag down using two fingers for Quick Settings.
2 Standby area	Place application shortcuts, folders, widgets freely.
3 Apps Key	Opens Apps Menu.
4 Quick launch area	Tap an icon to launch application or function. Customize Home Screen with application shortcuts, widgets, and folders.
5 Navigation Bar	Tap icons to access functions.

Toggling Home Screen Sheets

Flick Home Screen left/right to toggle sheets.

・In any Home Screen sheet, Tap ◉ to return to Home Screen top sheet.



Navigation Bar

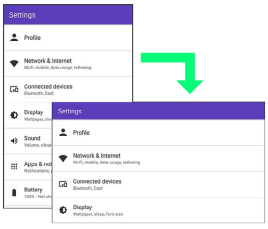
Tap icons on Navigation Bar (Display bottom) for the following functions/operations.

Icon	Description
◁ (Back)	Return to previous screen. Appears as ▽ for onscreen keyboard; Tap to close keyboard.
◉ (Home)	Return to Home Screen. Touch & Hold for Google Assistant.
□ (Recent apps)	Open listing of recently used applications and activate or delete applications. Touch & Hold to use Multi-Window.
⌨ (Keyboard)	Change keyboards.

Portrait Orientation & Landscape Orientation

The screen changes to portrait orientation when handset is rotated sideways.

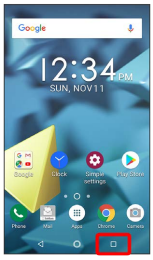
・Depending on the current screen, the orientation may not change even by changing handset orientation.



Multi-Window

Split screen to view and operate 2 applications.
Activate the 2 applications beforehand. Viewing and operating (Contacts) and (Phone) is described as an example.

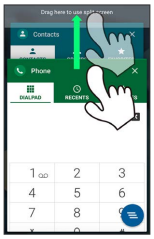
1



History of recently used applications opens.

2

Touch & Hold application to operate Drag to top of Display

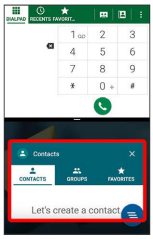


Multi-Window opens.

・Dragged application opens.

3

From application history at bottom of Multi-Window, Tap next application



Tapped application opens.

Multi-Window Operations

Switching between Applications

Tap application

・Activate application beforehand.

Exiting Multi-Window

Touch & Hold

Capturing Screenshots

Long Press Power Key and Volume Down Key at the same time.

・Alternatively, Long Press Power Key Screenshot .
・View captured screenshots in (Photos), etc.
・Screenshot capture may not work depending on the application or function.

Status Bar

Status Bar appears at the top of Display. Notification Indicators for new mail, etc. and Status Indicators for handset appear here.

Status Bar Layout

Status Bar appears at the top of Display. Notification Indicators for new mail, etc. and Status Indicators for handset appear here.

1 Notification Indicators
2 Status Indicators

Main Notification Indicators

Notification Indicators appearing in Status Bar include the following.

・Other Notification Indicators also appear depending on the application.

Indicator	Description
	New Gmail
	New Text Message (SMS)/S! Mail
	New Message (Auto Answering)
	Music Playing
	USB Connected
	Call Arriving/in Progress
	Missed Call
	New Message (Voicemail)
	Calendar Event Notification
	Snoozing/Unchecked Alarm
	Timer Running
	Stopwatch Running
	Urgent News
	Data Uploading
	Data Downloading
	Application Update Notification
	Application Installation(s) Complete
	Sharing File via Bluetooth®
	Readying SD Card
	Screenshot
	Screenshot Failed

Main Status Indicators

Status Indicators appearing in Status Bar include the following.

Indicator	Description
	Auto Answering Set
	Bluetooth® On
	Bluetooth®Connected
	Silent Mode
	Silent (Total Silence) Mode
	Silent (Drive) Mode
	Silent (Alarms Only) Mode
	Silent (Priority Only) Mode
	4G LTE/4G Data in Use[1]
	3G/HSPA Data in Use
	Wi-Fi Connected
	Signal Strength
	Roaming
	No Signal
	Airplane Mode
	Charge Battery
	Battery Low
	Battery Charged
	Battery Charging
	Obtaining Location
	Alarm Set

1 Handset supports SoftBank 4G LTE (FDD-LTE) and SoftBank 4G (AXGP); indicator appears when handset is connected to either. Handset connects to SoftBank 4G first.

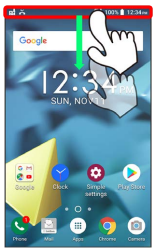
Using Notifications Window

Drag Status Bar down to open Notifications Window. Open Notification Indicators to check details.

Opening Notifications Window

1

Drag/Flick Status Bar down



Notifications Window appears.

Closing Notifications Window

Drag/Flick screen up

・Alternatively, Tap ◁.

Using Quick Settings

Drag Notifications Window down to access Quick Settings. Tap icons to toggle functions on/off, etc.

Opening Quick Settings

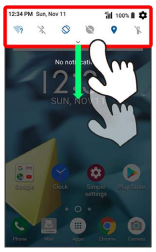
1

Drag/Flick Status Bar down

Notifications Window appears.

2

Drag/Flick Notifications Window down



Quick Settings open.

・Alternatively, Drag Status Bar down using two fingers.

Closing Quick Settings

Drag/Flick Quick Settings up

・Alternatively, Tap ◁.

Phone

Placing/Answering Calls..... 32
Optional Services..... 33
Phone Number..... 39
Using Contacts..... 39

Placing/Answering Calls

How to dial directly to make a call and answer a call, as well as options when a call is arriving/during a call are described.

Phone Function

Emergency Location Report

Making emergency calls (110, 119 or 118) automatically reports handset location to corresponding agency (police, etc.). This system is referred to as Emergency Location Report, and notifies location based on positioning from base stations.

- Location Report does not incur registration/transmission fees.
- Location/signal conditions affect positioning accuracy. Always provide location and call purpose.
- Hiding Caller ID (using 184, etc.) cancels Location Report. However, corresponding agency may obtain location information in life threatening situations.
- Location Report is not sent for calls made while outside Japan.

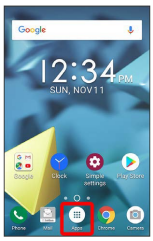
VoLTE and HD Voice

Handset supports VoLTE and HD Voice for higher voice call quality.

Placing Calls

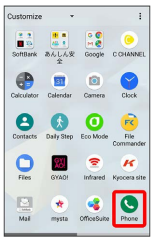
1

In Home Screen, (Apps)



2

(Phone)



Phone opens.

3

DIALPAD

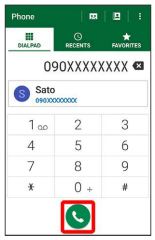
Call window opens.

4

Tap dialpad to enter the other party's number

- Enter area code first for calling landline numbers.

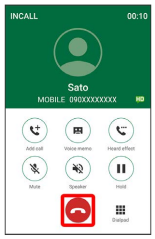
5



Handset dials number. Call begins when other party answers.

6

To end call,

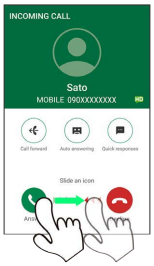


Call ends.

Answering Calls

1

When call arrives, Drag to right

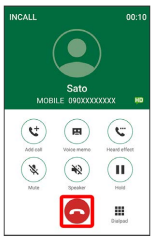


Call begins.

・If Step-up ring volume is on, ringtone volume gradually increases for a call from the same number within 10 minutes after a missed call.

2

To end call,



Call ends.

Optional Services

This handset is compatible with SoftBank Optional Services.

Optional Services

The following optional services are available.

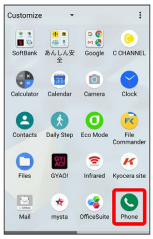
Service	Description
Call Forwarding	Divert calls to a preset number when out of service area or unable to answer.
Voicemail	Divert calls to a Voicemail Center to take messages when out of service area or unable to answer.
Call Waiting[1]	Answer calls during a call.
Group Calling[1]	Merge multiple calls.
Notify Caller ID	Send or hide your number when placing calls.
Call Barring	Restrict incoming/outgoing calls by conditions.

1 Requires separate subscription

Using Call Forwarding

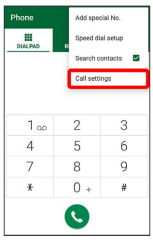
1

In Home Screen, (Apps) (Phone)



2

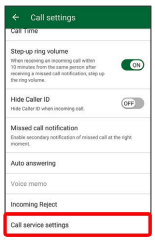
Call settings



Call settings open.

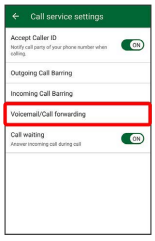
3

Call service settings



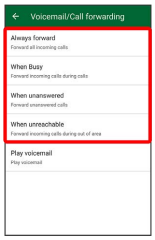
4

Voicemail/Call forwarding



5

Always forward / When Busy / When unanswered / When unreachable



Settings for the service appear.

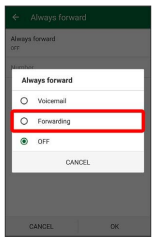
6

In settings for service, Always forward / When Busy / When unanswered / When unreachable

The forwarding window opens.

7

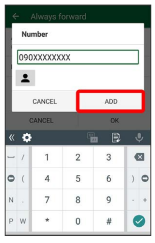
Forwarding



Call Forwarding is enabled.

8

Number Enter number ADD



The forwarding number is set.

9

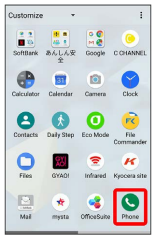
OK

Call Forwarding is set.

Using Voicemail

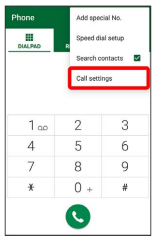
1

In Home Screen, (Apps) (Phone)



2

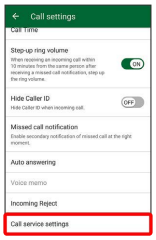
Call settings



Call settings open.

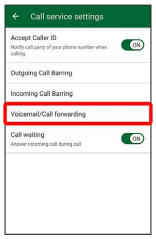
3

Call service settings



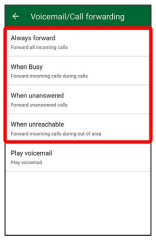
4

Voicemail/Call forwarding



5

Always forward / When Busy / When unanswered / When unreachable



Settings for the service appear.

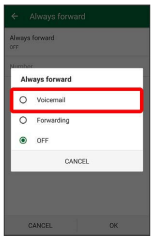
6

In settings for service, Always forward / When Busy / When unanswered / When unreachable

The forwarding window opens.

7

Voicemail



8

OK

Voicemail is set.

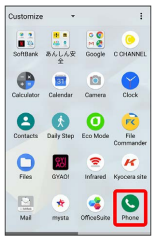
・ appears in Status Bar for new message. Dial "1416" then follow voice guidance.

Using Call Waiting Settings

Requires separate subscription.

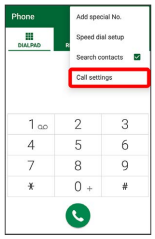
1

In Home Screen, (Apps) (Phone)



2

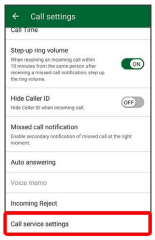
Call settings



Call settings open.

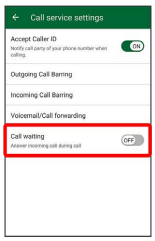
3

Call service settings



4

Call waiting (ON)



Call Waiting is turned off.

・Tap Call waiting to toggle on (ON)/off (OFF).

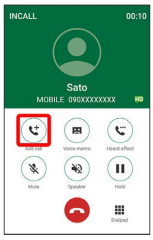
・When call arrives during another call, tone sounds. Drag to right to begin call.

Using Group Calling

Requires separate subscription.

1

During a call,

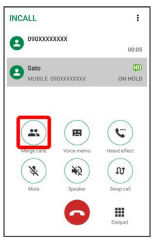


2

Enter number

3

When call connects,

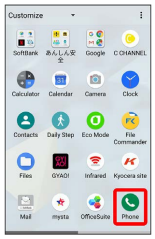


Group Calling starts.

Using Caller ID Notification Settings

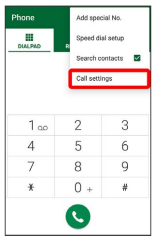
1

In Home Screen, (Apps) (Phone)



2

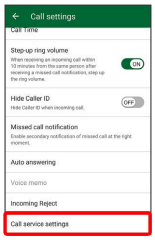
 Call settings



Call settings open.

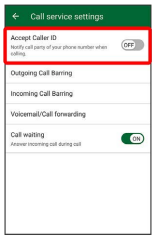
3

Call service settings



4

Accept Caller ID (ON)



Notify Caller ID is set.

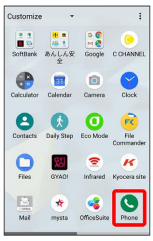
・Tap Accept Caller ID to toggle on (ON)/off (OFF).

Using Call Barring

Restrict outgoing calls to specific numbers.

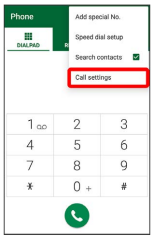
1

In Home Screen, (Apps) (Phone)



2

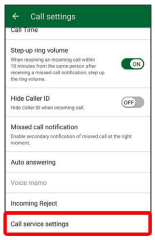
Call settings



Call settings open.

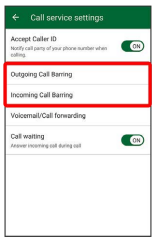
3

Call service settings



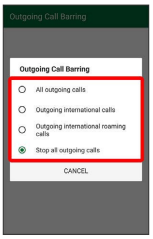
4

Outgoing Call Barring / Incoming Call Barring



5

Tap outgoing/incoming restriction



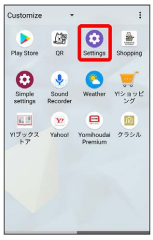
Call Barring is set.

Phone Number

Checking Your Phone Number

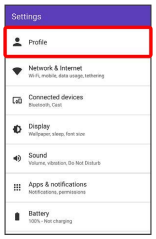
1

In Home Screen, (Apps) (Settings)



2

Profile



Check phone number.

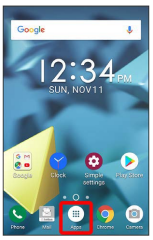
Using Contacts

Save phone numbers, mail addresses, etc. to Contacts.

Adding New Contacts

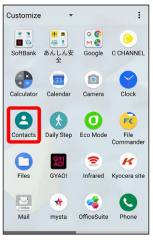
1

In Home Screen, (Apps)



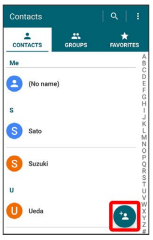
2

(Contacts)



Contacts appear.

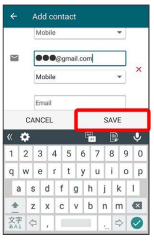
3



・If confirmation appears, follow onscreen instructions.

4

Enter items SAVE



Contact is added.

Messaging

Messaging..... 42
Sending S! Mail/SMS..... 42
Using Gmail..... 43

Messaging

S! Mail

Exchange messages with S! Mail-compatible SoftBank handsets and email compatible devices (other mobiles, PCs, etc.) beyond SMS character entry limit; attach media files.

SMS

Exchange short messages (up to 160 single-byte characters) using handset numbers as addresses.

Gmail

Gmail is Google's webmail service. Handset automatically syncs with Gmail.

Sending S! Mail/SMS

Sending S! Mail/SMS

1

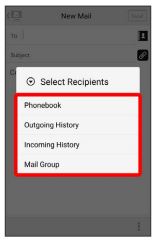
In Home Screen, (Apps) (Mail)

2

・Alternatively, enter phone numbers or email addresses in Recipient field directly.

3

Phonebook / Outgoing History / Incoming History / Mail Group



・Tap Phonebook , Outgoing History , or Incoming History to select recipients from Phonebook, Outgoing History, or Incoming History.

・Tap Mail Group to select a mail group and set all the members on the list as recipients.

4

Select recipients → OK

・Tap Phonebook / Outgoing History / Incoming History / Mail Group to change recipient lists.
・After setting recipients, Tap ○○○○ to check recipients' phone numbers/email addresses or set them to Cc/Bcc.
・If recipients are set to Cc/Bcc, the mail is sent as S! Mail.
・To delete a recipient, Tap ○○○○ and then the ✕ on the ✕○○○○. Alternatively, Tap ○○○○ and then Delete recipient.

5

Tap Subject field/text entry field → Enter subject/text

・Tap to attach a file.
・If a subject is entered or a file is attached, the mail is sent as S! Mail.

6

Send

S! Mail/SMS is sent.

・Failed S! Mail/SMS messages are saved as drafts.

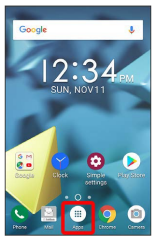
Using Gmail

Gmail is Google's webmail service. Use this service to exchange email.

Creating/Sending Gmail

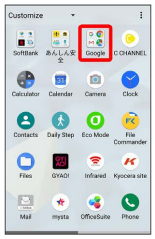
1

In Home Screen, (Apps)



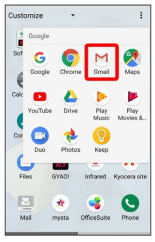
2

(Google)



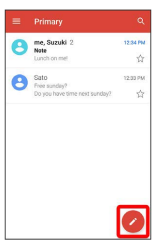
3

(Gmail)



Mail list opens.

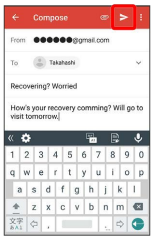
4



Mail composition window opens.

5

Enter recipient/subject/mail text



Mail is sent.

Internet

Using Chrome..... 46

Using Chrome

Use the browser simply by entering words to search and URLs.

TLS

TLS (Transport Layer Security) is a protocol for encrypting sent/received data. While in a screen connected by TLS, data is encrypted to safely send/receive private information, credit card numbers, corporate secrets, etc., and provide protection against online threats (eavesdropping, falsification, impersonation, etc.).

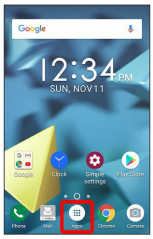
TLS Cautions

When opening a secured page, users must decide as their responsibility whether or not to open the page with use of TLS. SoftBank Corp. and the Certification Authorities Symantec Website Security G.K. and Cybertrust make no guarantees whatsoever to users regarding security of TLS.

Using Chrome

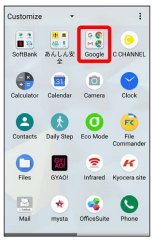
1

In Home Screen, (Apps)



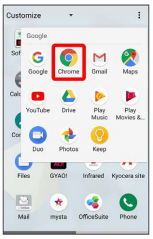
2

(Google)



3

(Chrome)

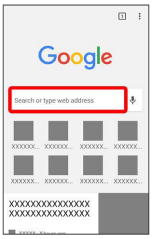


Chrome opens.

- If confirmation appears, follow onscreen instructions.
- Tapping Web links within text messages automatically opens Chrome.

4

Tap entry field



5

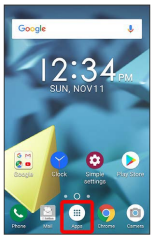
Enter search words or URL

Search results appear or a Website opens.

Adding Bookmarks

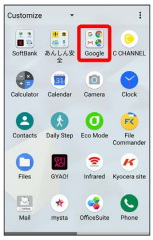
1

In Home Screen, (Apps)



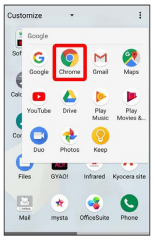
2

(Google)



3

(Chrome)



Chrome opens.

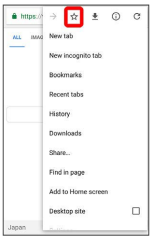
4

Show Website to add

5

6

☆



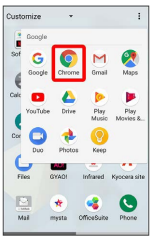
Current Website is added to Bookmarks.

Opening New Tabs

Open several tabs to switch between Website easily.

1

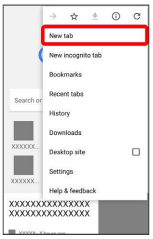
In Home Screen, (Apps) (Google) (Chrome)



Chrome opens.

2

New tab



New tab appears.

・To switch tabs, Tap 2 and then target tab. (Icon indicates number of open tabs.)

Camera

Capturing Still Images/Videos.....50
Viewing Still Images/Videos (Photos).....51

Capturing Still Images/Videos

File Format for Still Images/Videos

File Format for Still Images

File format for still images is JPEG.

File Format for Videos

File format for videos is MPEG-4.

Camera Cautions

If Lens Becomes Dirty

Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

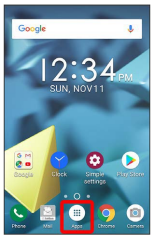
Avoid Exposure to Direct Sunlight

Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.

Capturing Still Images

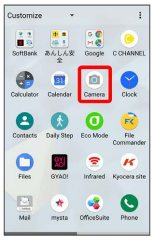
1

In Home Screen, (Apps)



2

(Camera)



Viewfinder appears.

・If confirmation appears, follow onscreen instructions.

3

Aim Camera at subject

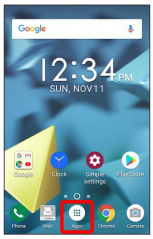
Shutter clicks and still image is saved.

・Touch & Hold to shoot continuously.

Capturing Videos

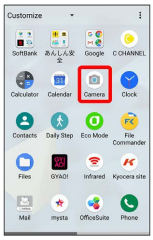
1

In Home Screen, (Apps)



2

(Camera)



Viewfinder appears.

・If confirmation appears, follow onscreen instructions.

3

Aim Camera at subject

Video recording starts.

4

To stop recording,

Video recording stops and video is saved.

Viewing Still Images/Videos (Photos)

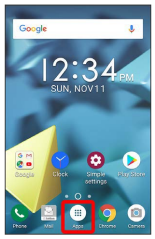
Opening Still Images/Videos

Show captured or downloaded still images and videos.
Supported file formats:

Type	File Format
Still images	JPEG, GIF, PNG, BMP, WebP
Video	MP4, 3GPP, TS, WebM

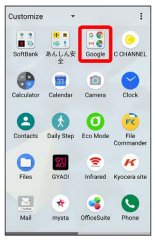
1

In Home Screen, (Apps)



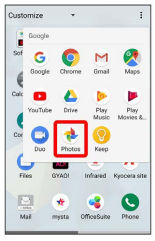
2

(Google)



3

(Photos)



Still image/video list opens.

・If confirmation appears, follow onscreen instructions.

4

Tap still image/video

Still image/video appears.

Zooming Still Images

When viewing still image, Tap Display twice or Pinch.

Application Basics

Adding/Deleting Applications..... 54

Adding/Deleting Applications

Google Play

Download a variety of applications (free/paid) from Google Play. Change the setting of downloaded applications to enable manual or automatic updates. Log in to your Google account beforehand.

How to Use Google Play

In Google Play, ☰ → Help & feedback

The Web browser will take you to the Google Play Help Website.

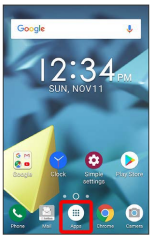
Installing Applications

Many different kinds of applications can be installed on handset from Google Play (provided by Google LLC). The company is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

Installing Free Applications

1

In Home Screen, (Apps)



2

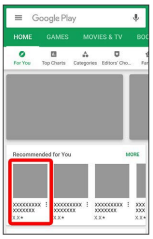
(Play Store)

Google Play appears.

・If confirmation appears, follow onscreen instructions.

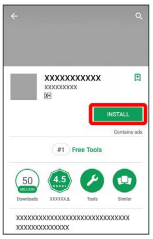
3

Tap free application



4

INSTALL

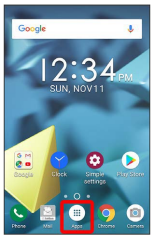


Application is downloaded and installed.

Purchasing Paid Applications

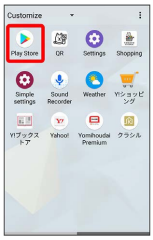
1

In Home Screen, (Apps)



2

(Play Store)

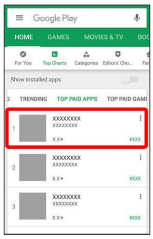


Google Play appears.

・If confirmation appears, follow onscreen instructions.

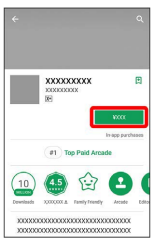
3

Tap paid application



4

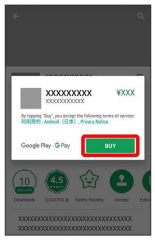
Tap amount



・If confirmation appears, follow onscreen instructions.

5

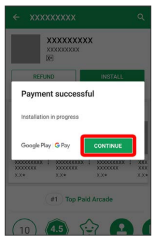
BUY



・If confirmation appears, follow onscreen instructions.

6

CONTINUE



Application is downloaded and installed.

Purchased Applications

Payment

Pay only once. Redownloads of uninstalled applications are free of charge.

On Other Android Devices

Install an application on any Android device under the same Google account for free.

Requesting Refunds

Refund is possible within a limited time. By requesting a refund, the application is deleted and the charge is cancelled. A refund request is valid only once per one application.

In Google Play, ☰ → My apps & games → INSTALLED → Tap application → REFUND → YES

Purchasing Applications

Purchase applications at your own risk. SoftBank Corp. is not responsible for any disadvantage resulting for user or third parties.

Updating Applications

1

In Home Screen, (Apps) (Play Store)

Google Play appears.

・If confirmation appears, follow onscreen instructions.

2

My apps & games Tap application to update UPDATE

The application is downloaded and installed.

・If confirmation appears, follow onscreen instructions.

Setting Application Updates

Setting Automatic Application Updates

In Google Play, Settings Auto-update apps Set update method

Setting Automatic Updates for Individual Applications

In Google Play, My apps & games Tap application Enable auto update ( )

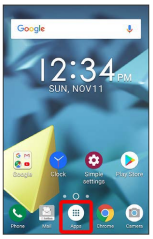
・Automatic updates are unavailable for some applications.

Deleting (Uninstalling) Applications

Applications installed from Google Play can also be deleted (uninstalled).

1

In Home Screen, (Apps)



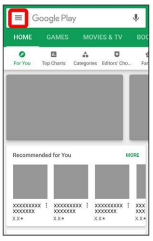
2

(Play Store)

Google Play appears.

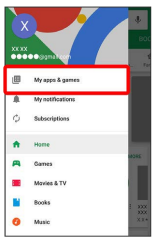
・If confirmation appears, follow onscreen instructions.

3



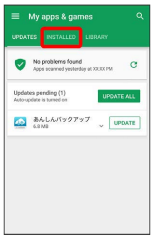
4

My apps & games



5

INSTALLED

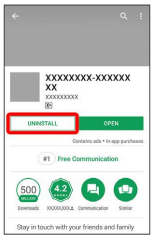


6

Tap the application

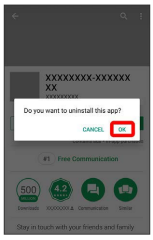
7

UNINSTALL



8

OK



The application is deleted.

Music

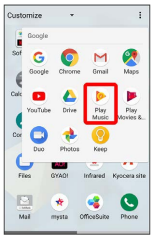
Listening to Music (Play Music)..... 60

Listening to Music (Play Music)

Playing Music

1

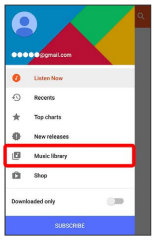
In Home Screen, (Apps) (Google) (Play Music)



・If confirmation appears, follow onscreen instructions.

2

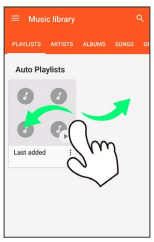
Music library



Music library opens.

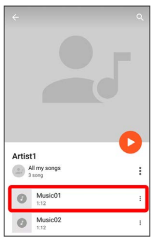
3

Flick screen left/right and select category (such as "ALBUMS")



4

Tap item/song



Song plays.

Managing Data

Exchanging Data by Infrared.....62

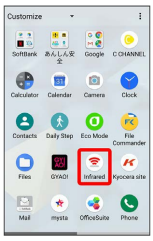
Exchanging Data by Infrared

Exchange data with a mobile phone or other device by infrared.

Receiving Data

1

In Home Screen, (Apps) (Infrared)



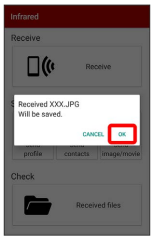
Infrared window opens.

2

Receive

3

Commence sending on other device OK



Data is saved.

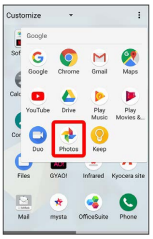
・If a contact etc. is received, confirmation to save appears.

Sending Selected Data

Photos is described.

1

In Home Screen, (Apps) (Google) (Photos)



2

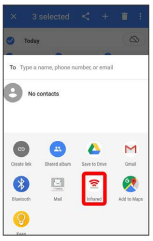
Touch & Hold data to send

3

Tap data to send

4

Infrared



Send-ready window opens.

5

Commence receiving on other device

Data is sent.

Wi-Fi/Bluetooth®

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Using Bluetooth® Function..... 65

Connecting by Wi-Fi

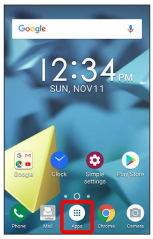
Handset supports Wi-Fi (wireless LAN). Access the Internet via a household Wi-Fi connection environment.

Connecting to Access Points

Select a scanned access point (Wi-Fi network) and connect.

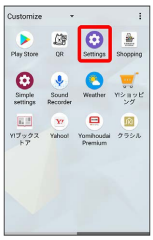
1

In Home Screen, (Apps)



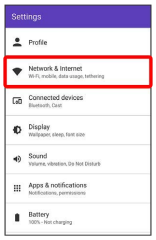
2

(Settings)



3

Network & Internet



4

Wi-Fi

Wi-Fi settings open.

5

OFF (ON)

Wi-Fi is enabled.

・To disable Wi-Fi, Tap ON (OFF).

6

Tap access point

7

Enter password CONNECT

Handset is connected.

・The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
・Entering a password is not required if an access point is not security protected.

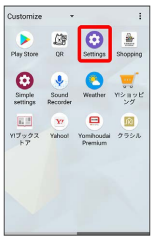
Using Bluetooth® Function

Connect to a Bluetooth®-capable wireless phone, etc. for calls or to a hands-free device such as a headset.

Enabling Bluetooth® Function

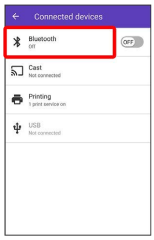
1

In Home Screen, (Apps) (Settings)



2

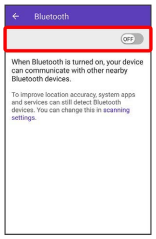
Connected devices Bluetooth



Bluetooth® settings open.

3

OFF (ON)



Bluetooth® function is enabled.

・To disable Bluetooth® function, Tap ON (OFF).

Handset Settings

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Handset Settings

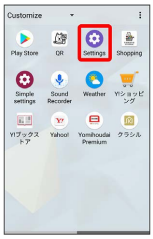
Handset Settings

In Home Screen, (Apps) (Settings) to customize operation of handset functions.
Handset settings include the following items.

Item	Description
Profile	Check and edit your phone number, e-mail address, etc.
Network & Internet	Make network and Internet settings such as Wi-Fi, mobile network, and data usage.
Connected devices	Make settings for Bluetooth® connection, etc.
Display	Set Wallpaper, Display brightness, etc.
Sound	Make ringtone, operation tones, and other sound settings.
Apps & notifications	Make settings for installed applications and notifications.
Battery	Check Battery usage.
Storage	Check space in internal storage and on SD Card. Also erase SD Card storage data or mount/unmount SD Card.
Security & Location	Make settings for Start Screen security, USIM Card lock, location, etc.
Accounts	Create/add accounts and sync accounts.
Accessibility	Make accessibility settings including Display view and text-to-speech.
Google	Make settings for Google services.
System	Check and make settings for language, input, date and time, backup, system updates, and reset.
About phone	Check handset status.

1

In Home Screen, (Apps) (Settings)



Handset settings open.

2

Set items

Settings are made.

Network & Internet Settings

Network & Internet Settings

Make network and Internet settings such as Wi-Fi, mobile network, and data usage.
Settable items are the following.

Item	Description
Wi-Fi	Enable Wi-Fi connection. For details, see "Connecting by Wi-Fi."
Mobile network	Set a network type, etc.
Data usage	Check mobile data usage and set limit.
Tethering	Make tethering settings.
VPN	Add a VPN.
Airplane mode	Disable all functions that emit signals. Handset stays powered on.

Connected Device Settings

Connected Device Settings

Make settings for Bluetooth® connection, etc. Settable items are the following.

Item	Description
Bluetooth	Enable Bluetooth® connection.
Cast	View handset screen on external device via Wi-Fi.
USB	Set how USB connection will be used when connected by USB.
Printing	Make settings for cloud printing, etc.

Display Settings

Display Settings

Make settings for Display brightness, Wallpaper, etc. Settable items are the following.

Item	Description
Brightness level	Set brightness of Display.
Adaptive brightness	Enable adjustment of brightness for surroundings.
Bluelight reduction	Set whether to reduce blue light from Display.
Wallpaper	Set Wallpaper for Home Screen.
Sleep	Set a period of inactivity after which Display turns off automatically.
Auto-rotate screen	Set whether to rotate Display with handset orientation automatically.
Font size	Set size of font for Display.
Display size	Set the size of images, icons, etc. in Display.
Screen saver	Set screensaver.
Display quick settings	Set whether on/off settings are shown in Notifications Window.

Sound Settings

Sound Settings

Make ringtone, operation tones, and other sound settings.
Settable items are the following.

Item	Description
Media volume	Set volume for music, videos, etc.
Alarm volume	Set volume for alarm.
Ring volume	Set volume for Phone ringtone, etc.
Notification volume	Set volume for notification ringtones.
Do not disturb	Make Silent mode settings.
Also vibrate for calls	Enable vibration for ringtone.
Phone ringtone	Set Phone ringtone.
Vibration pattern	Set vibration for incoming calls.
Default notification sound	Set notification sound.
Default alarm sound	Set alarm sound.
Dial pad tones	Set operation sound in call window on/off.
Start screen sounds	Set unlocking sound for Start Screen security on/off.
Touch sounds	Set sound when Tapping on/off.
Vibrate on tap	Set vibration when Tapping on/off.
Battery charging tone	Set charging start sound on/off.
Battery charged tone	Set charging end sound on/off.
Emergency Alerts	Make emergency alert settings.

App & Notification Settings

App & Notification Settings

Make settings for installed applications and notifications.
Settable items are the following.

Item	Description
Call	Make call settings.
Auto assist	Make Auto assist settings.
Child Lock	Make settings and check how to use Child lock.
Recently opened apps	Recently opened applications appear.
Notifications	Make notification settings.
App permissions	Set permissions for applications.
Default apps	Set default applications.
Emergency Alerts	Make emergency alert settings.
Special app access	Make settings for special application access.

Battery Settings

Battery Settings

Check Battery consumption settings and Battery usage. Settable items are the following.

Item	Description
(Battery usage items at top)	Check battery level, time since last full charge, etc.
Eco Mode	Adjust backlight timeout and Display brightness to save battery power.
Display battery percentage	Set whether to show battery level as percentage in Status Bar.
App usage since full charge	Check battery usage for each application.

Storage Settings

Storage Settings

Check internal and SD Card storage, erase SD Card data, and mount/unmount SD Card. Settable items are the following.

Item	Description
Device storage	Check total space/free space on handset.
Portable storage	Make settings and check total space/free space for SD Card/USB Card.

Security & Location Settings

Security & Location Settings

Make settings for Start Screen security, USIM Card lock, etc. Settable items are the following.

Item	Description
Security type	Set the type of security.
Location	Enable location information.
Show passwords	Set whether password is visible briefly as password is entered.
Device admin apps	Check and enable/disable applications managing handset.
Set up SIM card lock	Make settings for USIM Card lock.
Encryption & credentials	Make settings for encryption and credentials.
Trust agents	Set whether to show trusted agents.
Screen pinning	Set to keep only screen of specified application in view.
Apps with usage access	Manage applications that can access application usage history data.
Google Play Protect	Set whether to scan handset regularly for security risks.
Find My Device	Set whether to locate handset remotely when misplaced, etc.
Security update	Check for available software updates and automatically download updates.

Main Handset Codes

The following codes are required for handset use.

Item	Description
Center Access Code	Four-digit code you have set in subscription contract.
USIM PIN	Code for USIM Card. For details, see "Enabling USIM PIN."
PIN	Code for unlocking security in Start Screen.
WPS PIN	Code for connecting to WPS devices.

PIN Types

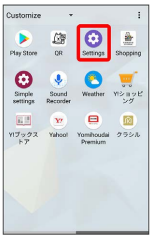
In addition to the PIN for USIM Card, there is a WPS PIN for connecting to WPS devices. Do not forget these codes.

Enabling USIM PIN

When PIN is enabled, a window for entering PIN appears to allow handset use each time handset is powered on with USIM Card installed.

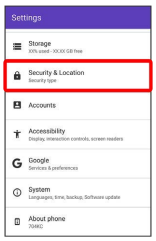
1

In Home Screen, (Apps) (Settings)



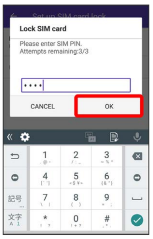
2

Security & Location



3

Set up SIM card lock Lock SIM card (ON) Enter PIN OK



PIN is enabled.

PIN Cautions

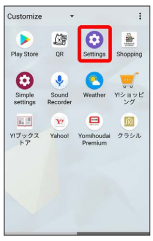
Entering incorrect PIN three consecutive times activates PIN Lock. To cancel, Personal Unblocking Key (PUK) is required; contact Customer Service. Entering incorrect PUK ten consecutive times locks USIM Card, disabling handset. For recovery, USIM Card must be reissued at a SoftBank Shop (fees apply).

Changing USIM PIN

First enable USIM PIN to change PIN.

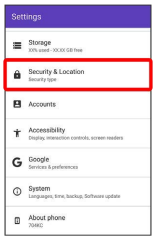
1

In Home Screen, (Apps) (Settings)



2

Security & Location



3

Set up SIM card lock Change SIM PIN Enter current PIN OK Enter new PIN OK Re-enter new PIN OK

PIN is changed.

Account Settings

Account Settings

Create/add accounts and sync accounts. Settable items are the following.

Item	Description
Add account	Create/add accounts.
Automatically sync data	Set whether to automatically sync data.

Accessibility Settings

Accessibility Settings

Set captions, magnification gestures, and other useful accessibility functions. Settable items are the following.

Item	Description
Font size	Increase size of onscreen text.
Display size	Set the size of images and icons appearing in Display.
Magnification	Make settings for magnified Display.
Color correction	Correct screen colors.
Color inversion	Invert screen colors.
Large mouse pointer	Set whether to use a large pointer for a connected mouse or similar device.
Click after pointer stops moving	Set the pointer to click automatically where it stops on the screen for a connected mouse or similar device.
Power button ends call	Set to end call when Power Key Pressed.
Auto-rotate screen	Enable automatic rotation of Display.
Touch & hold delay	Set time to press Display for Touch & Hold.
Mono audio	Set whether to use monaural audio playback.
Captions	Enable captioning.
Text-to-speech output	Set text-to-speech.
High contrast text	Make text easier to see by adding outline, etc.

Google Settings

Google Service Settings

Make settings for Google services together at the same time.Settable items are the following.

Item	Description
Google Account	Make Google account settings.
Ads	Make settings for your advertising ID.
Android Auto	Install Android Auto.
App preview messages	Enable message exchange between differing messaging applications.
Backup	Make settings for backing up data to Google Drive.
Cast media controls	Set whether to operate directly from Notifications Window when playing media on a TV or speaker with Chromecast or similar feature on the same Wi-Fi network.
Connected apps	Make settings for applications already connected to a Google account.
Data management	Make settings for changes to files in applications compatible with Google Drive.
Device phone number	Make settings for handset phone number.
Google Fit	Make settings for recording walking and running activity and managing your weight.
Google Pay	Make Google Pay settings.
Instant Apps	Set whether to directly open applications from Google search results that can be run without installing them.
Location	Make settings for location information.
Nearby	Enable Nearby for sharing people and places around you and information.
Restore contacts	Restore backed up contacts.
Search	Make search settings.
Security	Set a security method and security scanning in case handset is lost.
Set up nearby device	Make settings for a device near handset.
Set up work profile	Set a profile for work.
Smart Lock for Passwords	Enable this and save passwords for logging in to several devices.

System Settings

System Settings

Check and make settings for language, input, date and time, backup, system updates, and reset. Settable items are the following.

Item	Description
Languages & input	Set functions for language and text entry.
Date & time	Set functions for date and time.
Backup	Make settings for backing up data.
System Update	Make settings for system update. For details, see "Updating Software."
Reset options	Initialize handset data.

About Phone

About Phone

Check handset status. Items that can be checked/set are the following.

Item	Description
Status	Check condition of handset.
Legal information	Check copyright information, terms of use, etc.
Technical regulations conformity certification	Confirm certification.
Send feedback about this device	Send in feedback about handset.
Model	Check model number.
Android version	Check the Android version.
Android security patch level	Check the applied security patch level.
Kernel version	Check the kernel version.
Build number	Check the build number.

Global Services

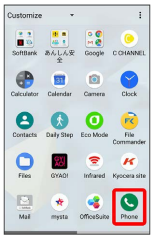
Making Calls while Abroad..... 78

Making Calls while Abroad

International Calls to Japan and Other Countries from Abroad

1

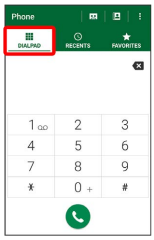
In Home Screen, (Apps) (Phone)



Phone opens.

2

DIALPAD



Call window opens.

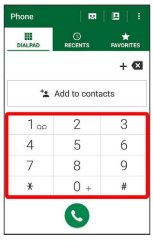
3

Touch & Hold 0 +

"+" appears.

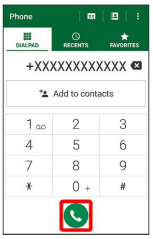
4

Enter country code then other party number (omit first 0)



・Do not omit first 0 from phone numbers when dialing Italy (39).

5



Handset dials number. Call begins when other party answers.

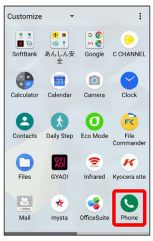
Calls to Landline Phones/Mobile Phones in Country of Stay

Place calls the same way you would within Japan.

・Do not enter country code or omit first 0 from phone numbers.

1

In Home Screen, (Apps) (Phone)



Phone opens.

2

DIALPAD

Call window opens.

3

Tap dialpad to enter number

4

Handset dials number. Call begins when other party answers.

Warranty/Specifications/ Customer Service

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Specifications

DIGNO® J

Item	Description
Weight	Approx. 130 g
Continuous Talk Time [1]	Approx. 1360 min. (3G) Approx. 1010 min. (4G LTE) Approx. 780 min. (GSM)
Continuous Standby Time [2]	Approx. 720 hours (3G) Approx. 620 hours (4G) Approx. 640 hours (4G LTE) Approx. 680 hours (GSM)
Charging Time (handset power off)	AC Charger (ZSCAZX)[3]: Approx. 140 min.
Dimensions (W x H x D)	Approx. 72 × 145 × 8.4 mm (excluding projections)
Maximum Output	4G (LTE:FDD-LTE network): 0.2 W 3G: 0.25 W GSM (900 MHz): 2 W GSM (1800 MHz, 1900 MHz): 1 W
Communication Speed[4]	Maximum (downlink): 112.5 Mbps[5] Maximum (uplink): 37.5 Mbps[6]

1 Average for a fully charged Battery and normal signal reception at a single location.
2 Average for a fully charged Battery and normal signal reception at a single location without being in call or operation. Value when data transmission/Urgent News is disabled. Time varies with conditions of usage (charge, temperature, etc.) and function settings.
3 SoftBank SELECTION USB Type-C rapid charging AC Charger (SB-AC17-TCQC)
4 Best effort basis; communication speed may drop or communication may not be possible depending on network congestion, communication environment, etc.
5 Currently provided in all domestic major cities.
6 UDC (Uplink Data Compression) supported. More efficient data uplinking can enable transfers above the given communication speed depending on your environment.

Materials

DIGNO® J

Parts	Material/Finishing
Outer Case (Display Side)	PA resin/UV-cured acrylic coating
Outer Case (Back Side)	PC resin/ Charcoal black: cured urethane coating Aqua blue, pearl white: UV-cured acrylic coating
Display	Reinforced glass
Power Key, Volume Up/ Down Key	PC resin/ UV-cured acrylic coating
Camera Lens	PMMA resin/hard coating
Camera Ring	Aluminum/anodizing
Mobile Light	PMMA resin
Hybrid Shield (Display Surface)	Acrylic resin/antismudge hard coating
Card Slot Cap	PC resin, silicone rubber/acrylic hardened coating
SD/USIM Card Tray	POM resin

Customer Service

For SoftBank handset or service information, call General Information. For repairs, call Customer Assistance.

General Information

For all SoftBank inquiries, from fees to service information.
From a SoftBank handset, dial toll free at 157
From a landline/IP phone, dial toll free at 0800-919-0157
Service hours: 9:00 am – 8:00 pm

Customer Assistance (Repairs/Lost Handsets)

If handset is lost/stolen, call this number immediately.
From a SoftBank handset, dial toll free at 113
From a landline/IP phone, dial toll free at 0800-919-0113
Service hours: 9:00 am – 8:00 pm

Smartphone Technical Support Center

For inquiries regarding handset operation and details of service.
From a SoftBank handset, dial toll free at 151
From a landline/IP phone, dial toll free at 0800-1700-151
Service hours: Weekdays 9:00 am – 7:00 pm / Saturdays, Sundays, and holidays 9:00 am – 5:00 pm

SoftBank Global Call Center

For inquiries or if handset is lost/stolen while outside Japan, call this number.
From outside Japan, dial +81-92-687-0025 (toll free from SoftBank handsets)
Service hours: 24 hours

Safety Precautions

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Safety Precautions

For proper handset use, carefully read Safety Precautions beforehand. Keep this guide for future reference.
Observe these safety precautions to prevent injury or damage to property.

Labels

Risks of injury or damage from improper use are categorized by levels.

Mark	Descriptions
⚠DANGER	Great risk of death or serious injury[1] from improper use
⚠WARNING	Risk of death or serious injury[1] from improper use
⚠CAUTION	Risk of injury[2] or damage to property[3] from improper use

1 Serious injury includes: Loss of eyesight, physical injury, high temperature burns, low temperature burns, electric shock, fractures, poisoning and other conditions having side effects or requiring hospitalization or long-term treatment.
2 Injury includes: Physical injury, high-temperature burns, low-temperature burns, electric shock, and other conditions not requiring hospitalization or long-term treatment.
3 Damage to property includes: Incidental damage to structures and household property and/or to pets and livestock.

Symbols

Mark	Descriptions
Prohibited	Action prohibited
Do Not Disassemble	Disassembly prohibited
Avoid Liquids Or Moisture	Exposure to liquids prohibited
Do Not Use Wet Hands	Handling with wet hands prohibited
Compulsory	Action compulsory
Disconnect Power Source	Unplug power cord

Handset, USIM Card, AC Charger (Optional) (Common)

⚠DANGER

Prohibited

Do not use, store, or leave handset or related hardware in places subject to high temperatures or where heat collects (near an open flame or heating equipment, under a kotatsu or blanket, in direct sunlight, or inside a car on a hot day).

May cause fire, burns, injury, electric shock, etc.

Prohibited

Do not place handset or related hardware in or near a microwave oven, induction cooktop, etc. or pressure cooker.

May cause fire, burns, injury, electric shock, etc.

Prohibited

Do not place handset or related hardware directly on or get soiled with sand, dirt or mud. Do not touch if hands are dirty with sand, etc.

May cause fire, burns, injury, electric shock, etc.
For details on water and dust resistance, see "Water/Dust/Shock Resistance."

Prohibited

Do not charge if exposed to water or other liquid (beverage, sweat, seawater, pet urine, etc.). Do not charge where equipment will be in contact with water (bath room, etc.).

May cause fire, burns, injury, electric shock, etc.
For details on water resistance, see "Water/Dust/Shock Resistance."

Do not apply excessive force to or break handset. Particularly when carrying handset in your clothes pocket, do not bump it or place it between objects.

Damage to Internal Battery may result in fire, burns, injury, etc.
* Examples of where to be careful
・Sitting or squatting with handset in your pants or skirt pocket
・Handset becoming caught in a sliding door or vehicle door when in a jacket pocket
・Stepping on handset when it is on something soft such as a sofa, bed, or futon or on the floor

Do not disassemble or modify.

May cause fire, burns, injury, electric shock, etc.

Do not try to remove Internal Battery from handset.

May cause fire, burns, injury, etc.

Do not get wet with water or other liquid (beverage, sweat, seawater, pet urine, etc.).

May cause fire, burns, injury, electric shock, etc.
For details on water resistance, see "Water/Dust/Shock Resistance."

Do not allow water or other liquid (beverage, sweat, seawater, pet urine, etc.) to enter 3.5mm Headphone Port or External Device Port.

May cause fire, burns, injury, electric shock, etc.
For details on water resistance, see "Water/Dust/Shock Resistance."

Use only SoftBank-designated optional accessories.

Using products other than those specified may cause fire, burns, injury, electric shock, etc.

⚠WARNING

Do not drop, step on, throw, or otherwise subject to strong force or impact, or to vibration.

May cause fire, burns, injury, electric shock, etc.

Do not allow conductive materials (anything metal, pencil lead, etc.) to contact or dust to enter 3.5mm Headphone Port or External Device Port.

May cause fire, burns, injury, electric shock, etc.

Do not cover or wrap with a blanket, etc. during use or while charging.

May cause fire, burns, etc.

If charging does not complete even after specified charging time, stop charging.

Overcharging or other conditions may cause fire, burns, injury, etc.

Always turn off handset as well as stop charging before entering gas stations or other places where flammable gases or fine particulates generate.

Using handset in presence of flammable gases may cause explosion, fire, etc.

If you notice an unusual odor, unusual sound, smoke, overheating, discoloration, deformation, etc. while using, charging or storing handset, do the following.

- Unplug from outlet.
- Turn handset power off.

Not doing the above may cause fire, burns, injury, electric shock, etc.

⚠CAUTION

Do not use damaged.

May cause fire, burns, injury, etc.

Do not place on an uneven or unstable surface. Be particularly careful while vibrator is activated.

May fall, leading to injury, etc.

Do not store in a humid or dusty location or any place that reaches a high temperature.

May cause fire, burns, electric shock, etc.
For details on water and dust resistance, see "Water/Dust/Shock Resistance."

Before a child uses handset or related hardware, a parent/guardian should provide instruction and ensure proper usage.

Failing to do so may cause injury, etc.

Keep out of reach of infants.

They may swallow parts, or may cause injury, electric shock, etc.

Note that equipment may become warm if handset is used for a continued period or while charging. Be careful not to have unintended, continued contact with equipment such as by falling asleep with equipment in pocket, etc.

Handset or AC Charger may become warm when using applications, calling, exchanging data, watching videos, etc. for a continued period or when charging. Continued contact with hot parts may cause redness, itchiness, rash, low-temperature burns, etc. depending on the individual.

Handset

⚠DANGER

Do not throw in fire or heat.

May cause fire, burns, injury, etc.

Do not pierce with a sharp object (nail, etc.), hit with a hard object (hammer, etc.), step on, or otherwise subject equipment to excessive force.

May cause fire, burns, injury, etc.

If internal matter should get in your eyes, mouth, etc., immediately rinse with clean water, and then promptly seek medical attention.

Internal matter may cause loss of eyesight, affect health, etc.

⚠ WARNING

Do not look into Infrared Port when sending data by infrared.

May affect eyesight.

When using infrared transfer, do not point Infrared Port at an appliance or other apparatus having infrared capability.

May cause appliance, etc. to misoperate and cause an accident, etc.

Do not shine Mobile Light near or photograph with Mobile Light close to someone's eyes. Especially, do not photograph infants up close.

May affect eyesight, etc. May also temporarily affect eyesight or startle, leading to injury or other accident.

Do not shine Mobile Light at or use Mobile Light to photograph the driver of a vehicle, etc.

May interfere with driving, leading to accident, etc.

Do not look at a repeatedly flickering screen for a long period.

May cause convulsions, loss of consciousness, etc.

Do not allow water or other liquids (beverage, sweat, seawater, pet urine, etc.) or foreign objects such as anything metal, flammable material, etc. to enter handset USIM Card/SD Card Slot (from Card Slot Cap).

Do not mistake USIM Card and SD Card Slots.

May cause fire, burns, injury, electric shock, etc.

Do not expose Camera lens to direct sunlight for extended period.

Concentration of light by lens may cause fire, burns, injury, etc.

Before boarding an aircraft, power off handset or place handset in Airplane mode.

Restrictions are in place for use aboard aircraft; follow airline instructions.
Radio waves may affect operation of onboard electronic equipment.
Prohibited use aboard an aircraft may be punishable by law.

Follow instructions of each medical institution for use in a hospital.

Power off handset where use is prohibited.
Radio waves may affect operation of electronic equipment and electric medical devices.

Always keep handset away from ears when making a Speakerphone call, the ringtone is sounding loudly, or when waiting for a call.

If an earphone-microphone, etc. is attached for gaming or video/music playback, adjust to a moderate volume.

When making a Speakerphone call, handset emits sound loudly.
Even in standby, the ringtone or alarm may ring suddenly.
Listening to loud sound continuously for a long time may cause hearing impairment or other difficulty.
Too loud volume may cause inability to hear surrounding sound may also cause an accident.

Individuals with a weak heart should take care with handset vibration and ringtone settings for new calls/mail.

Handset suddenly vibrating and ringing for a new call may startle you, and affect your heart.

Individuals with an electric medical device should consult with the device manufacturer or distributor regarding any effects from electronic signals before using handset.

Radio waves may affect operation of electric medical devices, etc.

Keep handset power off near high precision electronic devices or devices using weak signals.

Radio waves may cause malfunctioning or otherwise affect electronic devices.
Devices that may be affected:
Hearing aids, implanted cardiac pacemakers and implanted defibrillators, other electric medical equipment, other automatically controlled equipment, etc. Individuals using an implanted cardiac pacemaker, implanted defibrillator, or other electric medical equipment should consult with the device manufacturer or distributor regarding any effects from electronic signals.

If Display or Camera lens becomes damaged, be careful with shattered glass and exposed handset interior.

Touching broken portions or exposed components may cause burns, injury, electric shock, etc.

If Internal Battery leaks or emits odor, immediately discontinue use and keep away from flames.

Leaking fluid can catch fire and ignite, rupture, etc.

Do not allow pets, etc. to bite handset.

Internal Battery may ignite, rupture, overheat, or leak, resulting in fire, burns, injury, etc.

⚠ CAUTION

Do not swing handset around by holding the strap, etc.

May cause an accident such as injury.

If Display breaks and internal matter leaks, avoid getting it on your skin (face, hands, etc.), clothes, etc.

May cause harm to your vision, skin, etc.
If internal matter should get in your eyes, mouth, etc., or on your skin or clothes, immediately rinse with clean water. After rinsing your eyes, mouth, etc., promptly seek medical attention.

Do not dispose of with ordinary waste.

May cause fire, burns, injury, etc. May also degrade the environment. Bring old handsets to a SoftBank Shop or other location accepting handsets, or dispose of in accordance with local collection regulations.

If internal matter from Internal Battery leaks, avoid getting it on your skin (face, hands, etc.), clothes, etc.

May cause harm to your vision, skin, etc.
If internal matter should get in your eyes, mouth, etc., or on your skin or clothes, immediately rinse with clean water. After rinsing your eyes, mouth, etc., promptly seek medical attention.

Before using handset in a vehicle, consult with the vehicle manufacturer or distributor regarding any effects from electronic signals.

Some makes of car may have onboard electronic devices that can be affected. Immediately discontinue use if such devices are onboard.

If any skin abnormality occurs with use of handset, immediately discontinue use and seek medical attention.

May cause itchiness, rash, etc. depending on the individual. For details on materials used in handset, see "Materials."

Compulsory

Handset Earpiece/Speaker, and Camera use magnetic components. Make sure that nothing metal (cutter blades, staples, etc.) have become attached to them.

Attached objects may cause injury, etc.

Compulsory

When viewing Display, view in a sufficiently bright place with Display at an adequate distance.

Viewing in a dark place or too closely may affect vision, etc.

AC Charger (Optional)

⚠WARNING

Prohibited

Do not use AC Charger if cable is damaged.

May cause fire, burns, electric shock, etc.

Prohibited

If thunder is audible, do not touch AC Charger.

May cause electric shock.

Prohibited

Do not short-circuit Charging Terminals while plugged in. Do not touch Charging Terminals with hands, fingers, etc.

May cause fire, burns, electric shock, etc.

Prohibited

Do not place heavy objects on, pull, or otherwise subject AC Charger cable.

May cause fire, burns, electric shock, etc.

Prohibited

When plugging in/unplugging AC Charger, do not allow anything metal (metal strap, etc.) to come in contact.

May cause fire, burns, electric shock, etc.

Prohibited

Do not use a travel converter with AC Charger.

May cause ignition, overheating, electric shock, etc.

Prohibited

If AC Charger is connected to handset, do not place excessive force where they are connected.

May cause fire, burns, injury, electric shock, etc.

Do Not Use Wet Hands

Do not touch AC Charger cord, Charging Terminals, or power plug with wet hands.

May cause fire, burns, electric shock, etc.

Use with the specified power source at the specified voltage.

If charging while abroad, charge with an AC Charger compatible with use abroad.

Use with an incorrect power source or voltage may cause fire, burns, electric shock, etc.
AC Charger: 100 V AC (household AC outlet only)
AC Chargers compatible with use abroad: 100 V to 240 V AC (be sure to connect only to household AC outlet)

Wipe away dust on power plug.

Using with dust on plug may cause fire, burns, electric shock, etc.

When plugging in AC Charger, plug in firmly.

Failing to do so may cause fire, burns, electric shock, etc.

Hold AC Charger by body to unplug and do not pull forcefully by cord.

Pulling by cord can damage cord, causing fire, burns, electric shock, etc.

When connecting/disconnecting AC Charger from handset, insert/remove straight from terminal without bending, and without pulling by cord or otherwise subjecting to excessive force.

Failing to do so may cause fire, burns, injury, electric shock, etc.

If Charging Terminals are bent or otherwise deformed, immediately discontinue use. Do not try to return to original shape and resume use.

Short-circuiting of Charging Terminals may cause fire, burns, injury, electric shock, etc.

If not using AC Charger, unplug power plug from outlet.

Leaving plugged in may cause fire, burns, electric shock, etc.

If water or other liquid (beverage, sweat, seawater, pet urine, etc.) gets on AC Charger, immediately unplug from outlet.

Water or other liquid getting on AC Charger may cause short-circuiting, resulting in fire, burns, electric shock, etc.

Before caring for equipment, unplug from outlet.

Failing to do so may cause fire, burns, electric shock, etc.

⚠ CAUTION

Do not be touching AC Charger for a long period while plugged in.

May cause burns, etc.

USIM Card

⚠ CAUTION

When handling USIM Card, be careful not to scratch fingers, etc. on notch.

The notch may be sharp and may cause injury.

Handset Use & Electronic Medical Equipment

⚠ WARNING

When carrying handset, keep a minimum of 15 cm from implanted cardiac pacemaker, implanted defibrillator, etc.

Radio waves may interfere with the operation of electric medical devices.

When using electronic medical equipment (other than implanted cardiac pacemaker/defibrillator) outside of medical institutions, consult device manufacturer about the influence of radio waves.

Radio waves may interfere with the operation of electric medical equipment.

Set handset to not emit radio waves (power off or place in Airplane mode) if you will be in a packed location and cannot maintain a distance of 15 cm from those around you.

Persons with an implanted pacemaker, defibrillator, etc. may be around you. Radio waves may affect operation of electric medical devices.

Follow instructions of each medical institution for use of handset in a hospital.

Radio waves may affect operation of electric medical devices.

General Notes

Observe the following for optimal performance. Please use handset after reading carefully.
【704KC】 here refers to this mobile phone 【DIGNO® J】.

Usage Basics

- Content saved to handset (contacts, mail, music, photos, videos, etc.) may be altered or erased if handset encounters an accident or damage, requires repair, or by other handling. Keep a copy of important content. SoftBank Corp. is not liable for any damages or lost profit resulting from alteration or loss of content.
- Do not use in places with much dust or vibration.
- Use of handset near a landline phone, TV, or radio may affect the image and sound quality of the equipment.
- Depending on conditions of use (in call, using Internet or mail, charging, etc.), handset and USIM Card may become warm. This is not a defect or malfunction.
- Be sure to charge Internal Battery before using handset for the first time or if handset has not been used for a long time. (During charging, Internal Battery may become warm. This is not a defect or malfunction.)
- Depending on usage, bulges may appear on Internal Battery near end of battery life. This is normal for lithium-ion batteries and does not affect safety.
- The sticker with the product number on handset (at slot for Card Slot Cap) certifies that your SoftBank handset is approved by the Radio Law and Telecommunications Business Law. Do not remove.
- Mail saved on handset, downloaded content (whether paid for or free), etc. cannot be transferred to an exchange SoftBank handset (replacing old handset, submitting handset for repairs, etc.).
- When using handset in public places, take care not to annoy other people around you.
- Wearing polarized sunglasses may cause Display to appear dark or distorted at certain angles.
- Be sure to center Earpiece over ear to hear Earpiece sound. Your ear may block Earpiece (sound hole) and prevent clear sound.
- Trying to use keys during content playback may cause content to stop or other abnormal operation.
- Surrounding brightness is detected by Light Sensor. Avoid covering Sensor.
- Note that viewing photo viewfinder continuously for a long period while capturing photos and repeatedly using video capture, browser, etc. for a long period will cause a portion of handset to become warm, and may cause low-temperature burns if in prolonged contact with your skin.
- Handset may become warm depending on usage and where used, and some functions (charging, etc.) will stop as a precaution. Handset powers off if use is continued while warm.
- If a message appears indicating error due to temperature while External Device Port is in use, immediately disconnect cable.
- SD Card may be warm after extended use. This is normal.
- Do not use or store SD Card in locations prone to static electricity or electrical noise.

・Back up SD Card data to a PC or other media. SoftBank Corp. is not liable for any damages resulting from loss of saved data due to damage, etc. of SD Card.
・Be careful not to forget Pattern / PIN / Password for unlocking Start Screen if set. If forgotten, you will be required to visit your nearest SoftBank Shop for assistance. Saved information and settings will be lost.
・Many different kinds of applications can be installed on handset from Google Play (provided by GoogleTM). The company is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).
・A Google account is required for use of Google services such as Google Play.
Your Google account is used by other setting functions and synchronization functions; be sure to keep a written record of account information.
・Never modify handset. Use of modified handset is a violation of the Radio Law and Telecommunications Business Law.
Handset has received certification of compliance with technical standards as a specific wireless device based on the Radio Law as well as compliance with technical standards as a device based on the Telecommunications Business Law, indicated by the "technical conformity mark 技." To check certification: In Home Screen, (Apps) (Settings) About phone Technical regulations conformity certification
Removing screws and modifying handset interior voids technical conformity certification. Using handset with its technical conformity certification voided infringes on the Radio Law and Telecommunications Business Law, and handset should never be used in this condition.

Precautions

・Excess weight on handset may damage Display or internal parts, resulting in malfunction. Do not sit with handset in pocket or place at bottom of bag with other heavy objects. Even without exterior damage, it will not be covered under warranty.
・Do not use the following items in extreme temperatures or high humidity (use in temperatures between 5℃ - 35℃ and humidity within 35% - 85%).
-AC Charger (optional)
・Do not use the following items in extreme temperatures or high humidity. Use in temperatures between 5℃ - 35℃ and humidity within 35% - 90% (limited use in temperatures between 36℃ - 40℃).
-DIGNO® J unit
・Clean External Device Port and 3.5mm Headphone Port with a cotton swab occasionally. If dirty, may cause poor connection. Do not apply force and deform or scratch terminals.
・To clean handset, wipe it with a dry, soft cloth. Do not use benzene, thinner, alcohol, soap, or other solvents. Doing so may discolor or remove exterior features or print.
・Usable battery time decreases in extreme temperature conditions (left in car with closed windows on a hot day, etc.). Battery life also shortens. Using handset at room temperature is recommended.
・Before extended period of disuse, store handset away from high temperature and humidity. Note that not energizing handset for extended period may cause content in handset to be erased.
・Internal Battery is near end of its life when charging no longer restores handset functionality or bulges appear. Replace Internal Battery. For replacement, visit a SoftBank Shop or contact Customer Service. Life depends on conditions of usage.
・Do not dispose of handset with other waste. For environmental and recycling reasons, please take old handset to a SoftBank Shop, etc., where Internal Battery can be recycled.

Li-ion00

・Handset Display pixels may be missing or remain lit. This is not a defect or malfunction.
・Do not subject Display to strong shock such pressing forcefully or hitting it. May cause scratches or breakage.
・Surface of handset Display is protected with a hybrid shield. Using handset with sheet peeled from hybrid shield may affect handset functioning; do not remove.
・Do not let a hard object rub against and scratch Display or Camera Lens.
・When placing handset in a pocket or bag, ensure that metal or other hard materials do not contact Display.
・Water forms inside handset (called condensation) if moved from a cold to hot place (outdoors to indoors) or used in high humidity. May cause malfunction.
・Do not leave near air conditioning vent. Condensation from sudden temperature changes may corrosion of handset interior and malfunction.
・A strong magnet nearby may cause malfunction.
・Be careful not to drop handset and scratch surface finish. Remaining water, etc. may cause surface finish to peel.

・Display may be difficult to view in bright conditions (outdoors, under fluorescent lighting, etc.). This is not a defect or malfunction.
・If not using AC Charger (optional), unplug from outlet.
・Do not wrap cable of AC Charger (optional) around plug. May cause electric shock, ignition, or fire.
・USIM Card remains the property of SoftBank Corp. If lost or damaged, it is replaced at cost. If it seems to be malfunctioning or if lost/stolen, visit a SoftBank Shop or contact Customer Service. Take old USIM Card (after subscription cancelation, etc.) to a SoftBank Shop.
・Do not use excessive force to insert/remove USIM Card.
・Malfunction due to inserting USIM Card in another IC Card reader/writer, etc. is at your own risk.
・Keep IC (metal) portion clean for use.
・Do not adhere labels, etc. on USIM Card.
・Do not disassemble or modify USIM Card. May cause content to be erased or malfunction.
・Install SD Card correctly. SD Card can only be used if installed correctly.

Touchscreen

・Operate Touchscreen with fingers for touch operation. Do not operate with a pen, pencil, or other pointed object. In addition to not operating correctly, it may scratch or damage Display.
・Touch screen may not operate or may misoperate in the following instances.
・Stickers or commercially-available sheets are adhered to Display
・Display is soiled
・If carrying in pocket or bag, metal or other conductive objects that are close to Touchscreen may cause it to misoperate.
・While touch operation is possible while wearing gloves, glove thickness/material may prevent optimal operation.
・Touchscreen may not operate properly if gloves have any water on them. Wipe away water.
・Touch operation with gloves on may not possible after having operated Touchscreen with bare hands. First turn Display off and then on again.
・Touchscreen may not operate properly if glove fingers do not fit. Use pads of fingers to operate.

Camera

・Do not leave Camera Lens under direct sunlight. May burn or fade colors of elements.
・Capturing or saving photos after handset has been left in a warm location for a long peirod may affect images.
・Camera is high-precision, including pixels which always appear bright or dark. Blue, red, white, etc. dots will appear when shooting in extremely dark conditions.
・When shooting indoors under fluorescent lighting, flickering (extremely faint and not visible) may appear as stripes in image. This is not a defect or malfunction.
・Camera may make sound during operation, such as when being activated. This is not a defect or malfunction.
・Note that viewing photo viewfinder continuously for a long period while capturing photos and repeatedly using video capture for a long period will cause a portion of handset to become warm, and may cause low-temperature burns if in prolonged contact.
・Observe proper etiquette when using Camera.
・Creating a public nuisance with Camera may be punishable by law.
・Practice taking and previewing pictures, videos, and audio before using Camera on important occasions like wedding ceremonies.
・Photo files (below, content) may be altered or erased due to repairs or other handling. SoftBank Corp. is not liable for any damages or lost profit resulting from content alteration/erasure or its restoration.
・Do not use Camera in locations where shooting photos or videos is prohibited.

Music/Videos

・Do not listen to music or watch videos while driving a vehicle or riding a scooter/bicycle. Such use of a mobile phone is prohibited by law (use while riding a bicycle may also be punishable). Also be alert while walking; if surroundings are difficult to hear or attention is on Display, a traffic accident may result. Be careful especially at railway crossings, on station platforms, and at intersections.
・Listening at loud volume for an extended period may affect hearing.
・Take care not to disturb those around you (on train, etc.) with earphone or other noise.

Urgent News (Application)

・Receive setting is enabled by default.
・If an emergency alert is received while handset is in Silent mode, handset vibrates or shows notification only, and alert does not sound.
・Emergency alerts may not be received during calls or transmissions, or when signal is weak.
・Depending on usage/situation, handset may receive alerts for other areas or no alerts.
・When receive setting is enabled, handset standby time becomes shorter.
・SoftBank Corp. cannot be held liable for any damages associated with this service, including accidents resulting from received information, reception timing, or reception/reception failure.

Bluetooth®

・Frequencies
Handset Bluetooth® function uses 2.402 GHz - 2.480 GHz frequencies in the 2.4 GHz band.
2.4FH1/XX1: Uses 2.4 GHz band, FH-SS and other modulation, with a maximum interference range of 10 m.

: Utilizes 2.402 GHz - 2.480 GHz band without mobile device bandwidth differentiation.

・Bluetooth® Cautions
・Handset Bluetooth® function is certified as conforming to Japanese domestic and FCC standards. Use is restricted in some countries/regions. Confirm local laws before use abroad.
・The 2.4 GHz band used by handset Bluetooth® function is shared by other devices. Handset Bluetooth® function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.
・Connection speed and distance vary depending on distance between connected devices, obstacles, and Bluetooth® devices.
・Before Using Bluetooth®
Bluetooth® operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").
1. Before handset use, be sure "other radio stations" are not in use nearby.
2. If handset radio waves interfere with "other radio stations," promptly move or power off.
3. For further information, visit a SoftBank Shop or contact Customer Service.
・All handset operations when connected with a Bluetooth®-compatible device are not verified and therefore not guaranteed.
・Handset supports the Bluetooth®-standard security function for secure radio communication. However, be careful when using Bluetooth®, as security may be insufficient depending on conditions of usage or settings.
・SoftBank Corp. accepts no liability for data/information leaks during communication using Bluetooth®.

Wi-Fi (Wireless LAN)

・Frequencies

Handset Wi-Fi function uses 2.402 GHz - 2.480 GHz frequencies in the 2.4 GHz band.

Uses 2.4 GHz band, DS-SS/OFDM modulation, with a maximum interference range of 40 m.

: Utilizes 2.402 GHz - 2.480 GHz band with mobile device bandwidth differentiation.

・Wi-Fi Cautions

・Handset WLAN function is certified as compliant with Japanese domestic and FCC standards. Use of WLAN is restricted in some countries/regions. Check the laws and regulations of the country/region before using handset abroad.

・The 2.4 GHz band used by handset Wi-Fi function is shared by other devices. Handset Wi-Fi function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.

・Connection speed and distance vary depending on distance between connected devices, obstacles, and Wi-Fi devices.

・Before Using Wi-Fi

Wi-Fi operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").

1. Before handset use, be sure "other radio stations" are not in use nearby.
2. If handset radio waves interfere with "other radio stations," promptly move or power off.
3. For further information, visit a SoftBank Shop or contact Customer Service.

・All handset operations when connected with a Wi-Fi-compatible device are not verified and therefore not guaranteed.

・Handset supports the Wi-Fi-standard security function for secure radio communication. However, be careful when using Wi-Fi, as security may be insufficient depending on conditions of usage or settings.

・SoftBank Corp. accepts no liability for data/information leaks during communication using Wi-Fi.

Specific Absorption Rate (SAR) for This Product (for Japan)

This mobile phone 【704KC】 meets Japanese technical regulations* and international guidelines for exposure to radio waves.

The Japanese technical regulations for exposure to radio frequency energy established permitted levels of radio frequency energy, based on standards developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.

The regulations employ a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit is 2 watts/kilogram (W/kg) averaged over ten grams of tissue.

The limit includes a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The value of the limit is equal to the value given in international guidelines recommended by ICNIRP**, which is in collaboration with the World Health Organization (WHO).

The highest SAR value for this mobile phone is 0.822 W/kg*** when tested for use at the ear, and 0.423 W/kg*** when worn on the body in the below manner****.

While there may be differences between the SAR levels of various phones and at various positions, all phones meet the Japanese technical regulations.

Although the SAR is determined at the highest certified power level, the actual SAR of the phone during operation can be well below the maximum value.

Use at positions other than at the ear****

This mobile phone may be used at positions other than at the ear. By using an accessory such as a belt clip holster that maintains a 1.5 cm separation with no metal (parts) between it and the body and the mobile phone, this mobile phone will comply with international guidelines for radio wave protection.

* The technical regulations are provided in Article 14-2 of the Ministry Ordinance Regulating Radio Equipment.

** International Commission on Non-Ionizing Radiation Protection

*** The value is under simultaneous transmission use conditions.

The World Health Organization has announced that "A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

For more information about SAR, see the following websites:

Ministry of Internal Affairs and Communications (MIC)

http://www.tele.soumu.go.jp/e/sys/ele/body/index.htm

Association of Radio Industries and Businesses (ARIB)

http://www.arib-emf.org/01denpa/denpa02-02.html

(Japanese)

Safety Information

To prevent possible hearing damage, do not listen at high volume levels for long periods.

This mobile phone【704KC】is confirmed to comply with guidelines relating to effects of radio wave exposure as set forth by the Federal Communications Commission (FCC). Refer to the following.

FCC RF Exposure Information

Your handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.
The guidelines are based on standards that were developed by independent scientific organization through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.
The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC for each model.
The highest SAR value for this model handset as reported to the FCC when tested for use at the ear is 0.77 W/kg, and when worn on the body in a holder or carry case, is 1.00 W/kg.
Body-worn Operation; This device was tested for typical body-worn operations with the handset kept 1.0 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.0 cm separation distance between the user's body and the handset. The use of beltclips, holsters and similar accessories should not contain metallic components in its assembly.
The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model handset is on file with the FCC and can be found under the Display Grant section of (http://www.fcc.gov/oet/ea/) after searching on FCC ID JOYYKFA21.
Additional information on Specific Absorption Rates (SAR) can be found on the FCC website at (https://www.fcc.gov/general/radio-frequency-safety-0).
The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a hands-free device to keep the mobile phone away from the head and body.
World Health Organization
http://www.who.int/emf
List of Specific Absorption Rates (SAR) for radio waves by smartphone/3G model
https://www.softbank.jp/mobile/support/sar/ (Japanese)

FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Note:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help and for additional suggestions.
Warning
The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

FCC Compliance Information

The product is certified by Federal Communications Commission (FCC).
The FCC ID of this product is JOYYKFA21.
Or you can check as follows.
How to check:
In Home Screen, (Apps) (Settings) About phone Technical regulations conformity certification

Water/Dust/Shock Resistance

Handset has water resistance equivalent to IPX5 and IPX7 and dust resistance equivalent to IP5X with Card Slot Cap completely installed. Handset also has shock resistance compliant with MIL standards (Kyocera testing methods). Specifically, handset can be used in rain (less than 20 mm per hour) without an umbrella. Handset can also be used in bathrooms, kitchens, at poolside, and other places with water.
* For details, see "In Various Environments."
However, failure to observe precautions given here may allow water, sand, foreign particles, etc. to enter handset and may cause overheating, ignition, electric shock, scratches, malfunction, etc. For safe handset use, first read precautions here.

IPX5 equivalent
Handset continues to function as a phone after being sprayed from all directions with 12.5 L of water per minute from a 6.3 mm diameter nozzle for at least 3 minutes, from a distance of approximately 3 m.

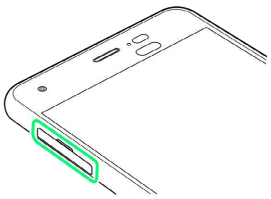
IPX7 equivalent
Handset continues to function as a phone without water intrusion after being slowly immersed in still tap water of room temperature to a depth of 1 m, and left there for approximately 30 minutes before being removed again.

IP5X equivalent
Handset will maintain a certain level of functionality and safety even after particulates in dustproof testing (dia. 75 μm or less) have entered handset.

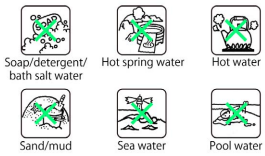
Compliance with Military Standards
Although drop testing in compliance with MIL-STD-810G Method 516.7:Shock-Procedure IV as stipulated by the US Department of Defense (product dropped in 26 directions onto plywood (lauan) from a height of 1.22 m), this is not a guarantee with regard to all types of shock.
* As handset is designed with shock resistance in everyday usage, handset may break if subjected to excessive impact such as being thrown against something. Dropping may produce scratches, etc. even if handset performance is unaffected.

Before Use

・To prevent water seepage, close Card Slot Cap firmly. Close all caps completely, ensuring they are not raised.



・Particles (lint, a single hair, grain of sand/dirt, etc.) lodged between joining surfaces may allow water intrusion.
・Never open or close Card Slot Cap while hands or handset is wet.
・Do not place on sand, etc. Sand may enter Mic, Earpiece/ Speaker, 3.5mm Headphone Port, External Device Port, etc. and affect sound.
・Do not use submersed (including key operation).
・Do not expose to or immerse in liquid other than room temperature fresh water or tap water (soap/detergent/bath salt water, hot spring water, hot water, muddy water, sea water, pool water, alcohol, etc.).



In Various Environments

・Rain
 ・Do not use in heavy rain (20 mm or more per hour).
 * Water remaining on Display may cause Touchscreen to malfunction.
 ・Never open or close Card Slot Cap while exposed to rain or while hands are wet. May cause malfunction, etc.
・Bath room
 ・Do not immerse or drop in bathtub. Do not use submersed.
 * Water remaining on Display may cause Touchscreen to malfunction.
 ・Do not immerse in soap/detergent/bath salt water or hot spring water.
 ・Do not expose directly to warm shower.
 ・Do not expose to hot water.
 ・Avoid prolonged use in bath room.
 ・Use handset in temperatures between 5℃ - 35℃ and humidity within 35% - 90% (limited use in temperatures between 36℃ - 40℃).
・Kitchen
 ・Do not expose to or immerse in liquid other than fresh water or tap water (water with soap/detergent or spices, or beverage).
 ・Do not expose to or immerse in hot water or in chilled water.
 ・Do not leave handset in extremely hot/cold locations, (e.g., near ovens/stoves or in refrigerators).
 ・Do not subject handset to strong water pressure (more than 6 L per minute).
・Poolside
 ・Do not immerse or drop in pool water. Do not use submersed.
 ・Pool water is chlorinated. If wetted with pool water, promptly wash off with room temperature tap water. Do not use a brush.
 * Somewhat low water pressure (6 L or less per minute)

Shared Precautions

・Close Card Slot Cap firmly after confirming rubber seal is correct location. Lodged particles, no matter how small (lint, a single hair, grain of sand, etc.), may allow water intrusion.
・Do not insert pointed object between Card Slot Cover and handset. May scratch seal and allow water to enter.
・Do not open or close Card Slot Cover while wearing gloves. Lodged particles (lint, hair, sand, etc.) from glove may allow water intrusion.
・Before opening or closing Card Slot Cap, check that handset and hands do not have moisture, sand, grime, etc. on them. Any moisture, sand, grime, etc. can enter handset and become lodged in Card Slot Cap, and may cause malfunction or allow water seepage. If moisture, sand, grime, etc. is visible, no matter how small, first wipe handset and hands with lint-free clean, dry cloth before handling.
・Do not leave handset wetted. Water may enter from gaps. May also reduce volume. If wetted, shake handset, and promptly remove as much water as possible with a lint-free clean, dry cloth. In cold regions, handset may freeze and cause malfunction.
・Handset is waterproof for only for fresh water/tap water. Not waterproof for hot water, salt water, soap water, chemicals, sweat, etc. If exposed to other types of moisture or sand/mud/etc., promptly wash off with room temperature tap water. Hold handset making sure Card Slot Cap cannot open, and hand-wash without using a brush.
* Somewhat low water pressure (6 L or less per minute)
・Do not expose to strong water pressure (e.g., tap/shower water that hurts) above rating (IPX5, IPX7) or immerse for extended period.
・Do not wash in a washing machine, ultra-sonic washing machine, etc.
・Do not subject to strong shock while submersed (e.g., drop into basin, toilet, washing machine with water).
・Do not poke holes in Mic, Earpiece/Speaker, 3.5mm Headphone Port, or External Device Port with a sharp object.
・Rubber seal on back of Card Slot Cap is vital to waterproofing/dustproofing. Observe the following.
・Do not remove or scratch.
・Do not allow particles to adhere. Lodged particles (lint, hair, sand, etc.) may allow water intrusion. Always remove.
・Remaining liquid other than fresh water or tap water (hot water, salt water, detergent water, chemicals, sweat, etc.) may degrade waterproofing.
・Be careful rubber seal is not pinched when securing Card Slot Cap. Forcing Cap closed with rubber seal pinched can scratch seal and may degrade waterproofing/dustproofing.
・Replace components for water, dust, and shock resistance every two years regardless of appearance. Replacement can be provided at cost while handset is retained. Visit a SoftBank Shop or contact Customer Service.
・Do not drop or otherwise subject handset to strong shock. May degrade water, dust, or shock resistance.
・Handset is airtight to maintain water resistance (IPX7), and may produce noise around the Earpiece/Speaker when pressed hard, but this is not indicative of a problem with handset functions or performance.
・Handset will not float.
・Do not immerse in hot water, use in a sauna, or subject to hot air from a hair dryer, etc. Handset is not designed to be heat resistant.
・Use handset in temperatures between 5℃ - 35℃ and humidity within 35% - 90% (limited use in temperatures between 36℃ - 40℃). Use in extremes beyond these ranges may degrade water, dust, and shock resistance.
・Sudden temperature change results in condensation. Let handset reach room temperature before moving from cold to hot places (e.g., shower/bath) to prevent condensation. Handset has no anti-condensation features.
* If condensation forms inside Display, leave at room temperature until condensation dries.
・Do not run tap water directly on External Device Port.
・Do not leave handset with any water drops on it. May short-circuit External Device Port.
・Do not leave any water on External Device Port.
・Before using External Device Port, check that there is no foreign matter in Port.
・Handset fulfills performance requirements for assumed usage. However, handset is not guaranteed for any and all conditions of actual usage. Malfunction determined to be due to mishandling is not covered under warranty.

If Exposed to Water

Using handset with any moisture on it may allow moisture to collect in Mic, Earpiece/Speaker, 3.5mm Headphone Port, or External Device Port, and may cause sound to be inaudible or may wet clothing, bag, etc. Follow steps below to drain water.

1

Wipe handset with a lint-free clean, dry cloth

2

Shake handset as shown until there is no more wetting

3

Press a lint-free clean, dry cloth into gaps (Mic, External Device Port, 3.5mm Headphone Port, Earpiece/Speaker, etc.) to remove any water

4

After removing as much water as possible, leave handset at room temperature for at least 1 hour

Water is drained.

・Some water may still remain in handset. Do not leave handset beside/in items that you do not want to get wet (clothing, bag, etc.).

When Charging

When using handset for the first time, be sure to charge sufficiently first.
Check the following before and after charging.

・Never charge while handset is wet. Charging while wet may result in malfunction, overheating, etc.
・Do not touch AC Charger (optional) with wet hands. May cause electric shock.
・Use AC Charger (optional) where not exposed to water. May cause fire or electric shock.
・Do not use AC Charger (optional) near water sources (bath room/shower, sinks/basins, etc.). May cause fire or electric shock.

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Visit SoftBank Shop for assistance

Model : DIGNO® J
Manufacturer : KYOCERA Corporation