あんしんファミリースマホ User Guide

Introduction

About the User	Guide	3
noode ene ober	earac	-

Preparing to Use Handset

Parts & Functions	6
eSIM	7
USIM Card	10
Internal Storage/SD Card	12
Charging Battery	14
Power On/Off	15
Making Initial Settings	
Setting a Google Account	18
Locking Screen	

Basic Operations

Basic Operation	24
Using Touchscreen	25
Silent Mode	26
Airplane Mode	27
Text Entry	27
Updating Software	28

Handset Interface

Handset Screens	32
Status Bar	33
Using Notifications Window	34
Using Quick Settings	34

Phone

Placing/Answering Calls	. 38
Optional Services	40
Phone Number	. 46
Using Contacts	46

Messaging

+Message5	50
Using Gmail5	50

Internet

Using Chrome	4
--------------	---

Camera

Capturing Still Images/Videos5	8
Viewing Still Images/Videos (Photos)6	0

Application Basics

Applications		62
Adding/Deleting	Application	63

Wi-Fi/Bluetooth

Connecting by Wi-Fi	68
Using Bluetooth® Function	. 69

あんしんファミリースマホ User Guide Contents

Handset Settings

Handset Settings	72
Data Usage Settings	.73
Battery Settings	73
Display Settings	.74
Sound & Vibration Settings	.74
Password and Security Settings	75
System and Update Settings	77
Other Settings	77

Global Services

Global Roaming	84
Making Calls while Abroad	85

Warranty/Specifications/Customer Services

Warranty & After-Sales Service	88
Specifications	88
Customer Service	89

Safety Precautions

Safety Precautions	92
General Notes	100
Water/Dust Resistance	104

About the User Guide

In the User Guide, most operation descriptions are based on handset at time of purchase.

Unless noted otherwise, descriptions are for Home Screen. Some operation descriptions may be simplified.

Before Using This Product

Read "Safety Precautions" and this guide thoroughly beforehand for proper usage.

Accessible services may be limited by subscription contract conditions.

For overseas use, bringing handset may be prohibited depending on laws or regulations of each country/region. Check regulations of your destination beforehand.

Data Communication

- Since constant Internet connection is possible with the product, data communication may be performed automatically.
- If you transmit a large amount of data, such as when downloading applications or watching video, data communication charges become high. Therefore, subscription to the flat-rate service for data communication charges is recommended.
- Depending on applications and services used, transmission fees may be incurred even while connected by Wi-Fi[®].

Screenshots & Key Labels

Screenshots and Key labels are provided for reference only. Actual handset windows, menus, etc. may differ in appearance.

Other Notations

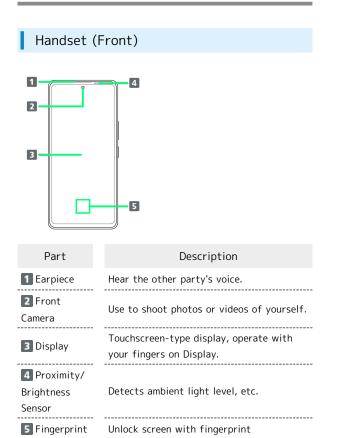
In the User Guide, the product is referred to as "handset." In this guide, microSD™/microSDHC™/microSDXC™ Card is referred to as "SD Card."

Preparing to Use Handset

Parts & Functions	. 6
eSIM	.7
USIM Card	1C
Internal Storage/SD Card	12
Charging Battery	14
Power On/Off	15
Making Initial Settings	16
Setting a Google Account	18
Locking Screen	22

Sensor

Parts & Functions



authentication.

	9
Part	Description
1 Sub-Mic	Use for speaker phone (handsfree).
2 Notification LED	Lights/flashes while charging or when arriving call/message.
3 Camera	Capture photos and videos.
4 Mobile Light	Use as a light when taking photos, etc.
5 FeliCa Location	Hold up to reader/writer when using NFC/ Osaifu-Keitai®.
6 External Device Port	Connect USB Type-C Cable, etc.
7 Speaker	Hear sound (music, videos) or the other party's voice when using speaker phone (handsfree) from here.
8 USIM Card/ SD Card Tray	Install/remove USIM Card and SD Card.
9 Mouthpiece/ Mic	Speak here. Use as a microphone when capturing videos.

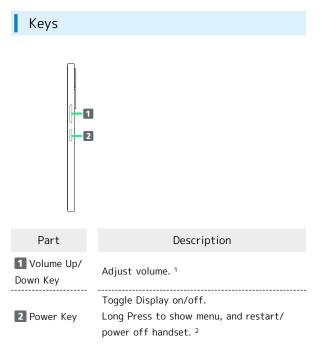
Handset (Back/Side)

8

1

2

3



- 1 Press to show Volume Panel, and adjust volume level or set Manner mode. However, type of sound adjustable may differ or operation other than sound adjustment may be executed depending on current app/function.
- 2 Long Press Power Key to activate Google Assistant at the time of purchase. See "Features" to set handset so that Google Assistant does not activate.

eSIM

eSIM is a type of SIM that is embedded in a device. If your device supports an eSIM, you only need to set up a service plan that you purchased with eSIM and start using it. You don't need USIM Card.

👸 Handling eSIM

To learn about setting up your service plan with eSIM, see the following website.

https://www.softbank.jp/mobile/support/product/sim/
esim/

Download your service plan with eSIM

1

Flick/Swipe Home Screen up ᅌ 🙆 (Settings)



2

Mobile network



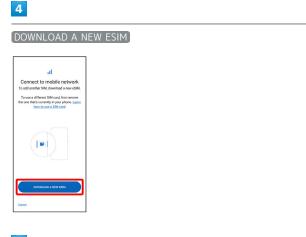


Mobile data



7





5

Scan QR code



 \cdot This step may not be needed and skipped. In that case, the screen shows next step.

6

[Download]



7

Enter a confirmation code provided by your cellular provider Continue



8

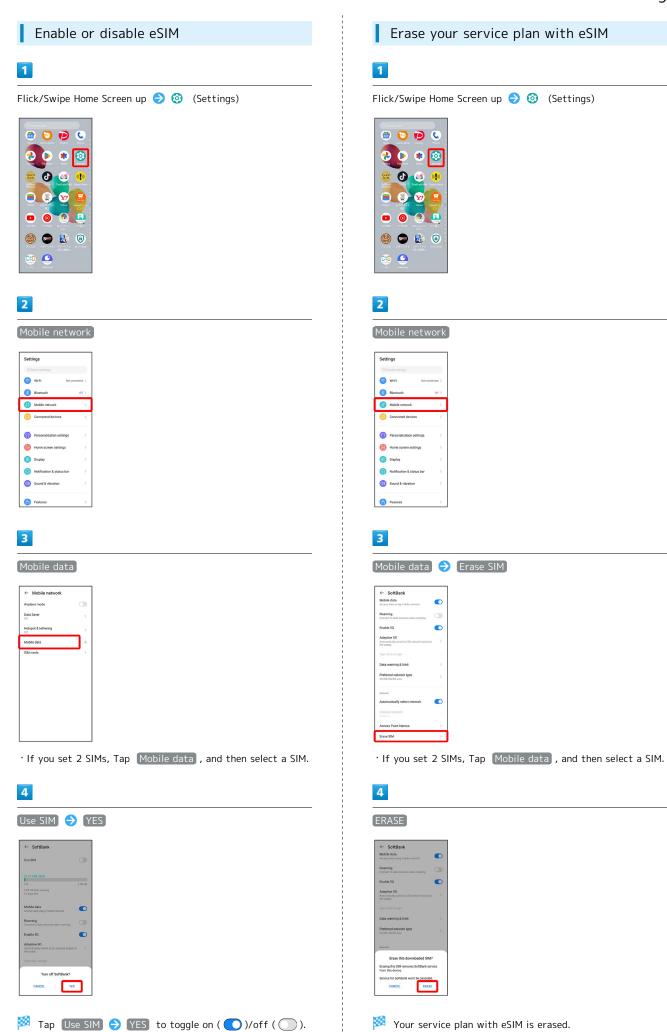
Setting	S		
eSIM dov Go to Settings to			
Close	Settings		

 \cdot If you set 2 SIMs, select the downloaded eSIM.





🏁 Your service plan with eSIM is downloaded.



Restart your service plan with eSIM after erasing it

To restart it, you need a new QR code to download the plan again.

Your service plan with eSIM is not terminated by erasing it.

USIM Card

USIM Card is an IC card containing phone number and other customer information.

Handling USIM Card

For USIM Card handling, see following items.



1 IC chip

For USIM Card handling, see the following Website. https://www.softbank.jp/mobile/support/protect/usim/

(Japanese)

- Always keep the IC chip clean.
- · Wipe clean with a dry, soft cloth.
- · Avoid applying labels. May damage SIM Card.

USIM Card Cautions

Observe the following when using USIM Card.

- Customer is responsible for any damage caused by inserting USIM Card in an other-brand IC card reader, etc. SoftBank Corp. is not responsible in such case.
- USIM Card is the property of SoftBank Corp.
- \cdot USIM Card is replaceable (at cost) in case of loss/damage.
- Return SIM Card to SoftBank Corp. when cancelling subscription.
- Returned USIM Cards are recycled for environmental purposes.
- Note that USIM Card specifications and performance may change without notice.
- It is recommended that you keep a separate copy of information that is saved on USIM Card. SoftBank Corp. is not responsible for damages from saved information that is lost.
- Always follow emergency procedures to suspend service if your USIM Card or handset (USIM Card inserted) is lost/ stolen. Contact Customer Service for details.
- Always power off handset before inserting/removing USIM Card.
- Some services, functions, etc. may have restrictions when an other-carrier USIM card is used. SoftBank Corp. does not guarantee operation whatsoever.

Inserting USIM Card

Always power off beforehand.

 \cdot Use supplied SIM Removal Tool (complimentary sample) to remove USIM Card/SD Card Tray.

1

Insert SIM Removal Tool in hole straight



2

Pull out USIM Card/SD Card Tray straight and remove it from handset



3

Place USIM Card in USIM Card/SD Card Tray with the IC (metal) side facing down

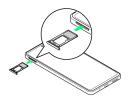


 \cdot Note orientation of notch.

 Insert USIM Card completely in USIM Card/SD Card Tray so it is not jutting upward.

4

Insert USIM Card/SD Card Tray in handset, and then press in all the way straight



🟁 USIM Card is inserted.

 \cdot Make sure there is no gap between handset and USIM Card/ SD Card Tray.

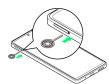
Removing USIM Card

Always power off beforehand.

 \cdot Use supplied SIM Removal Tool (complimentary sample) to remove USIM Card/SD Card Tray.

1

Insert SIM Removal Tool (complimentary sample) into the hole horizontally



2

Pull out USIM Card/SD Card Tray straight and remove it from handset

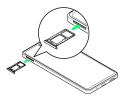
3

Remove USIM Card from USIM Card/SD Card Tray



4

Insert USIM Card/SD Card Tray in handset, and then press in all the way straight



USIM Card is removed.

 \cdot Make sure there is no gap between handset and USIM Card/ SD Card Tray.

Internal Storage/SD Card

Handset supports SD Cards up to 1 TB. Some SD Cards may not operate properly.

When using a new SD card for the first time, always format it on handset.

SD Card Cautions

Data

Information stored on SD Card can become lost or changed accidentally or as a result of damage. It is recommended that you keep a separate copy of important data. SoftBank Corp. is not responsible for damages from data that is lost or changed.

Reading/Writing Data

Never power off while reading or writing data.

Battery Level

A low battery charge may prevent reading/writing data.

Handling SD Card

Use/store SD Cards away from the reach of infants. May cause choking if swallowed.

Inserting SD Card

Always power off beforehand.

 \cdot Use supplied SIM Removal Tool (complimentary sample) to remove USIM Card/SD Card Tray.

1

Insert SIM Removal Tool in hole straight



2

Pull out USIM Card/SD Card Tray straight and remove it from handset $% \left({{{\rm{SD}}}_{\rm{A}}} \right)$



3

Place SD Card in USIM Card/SD Card Tray with terminals facing down

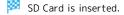


- · Note orientation of SD Card.
- Insert SD Card completely in USIM Card/SD Card Tray so it is not jutting upward.



Insert USIM Card/SD Card Tray in handset, and then press in all the way straight





• Make sure there is no gap between handset and USIM Card/ SD Card Tray.

Formatting SD Card

When using a new SD card for the first time, always format it on handset.

 Install SD Card beforehand. For details, see "Inserting SD Card."

1

Flick/Swipe Home Screen up



2

(Settings)



3

[Storage]

Sett	ings	
	corch onthings	
0	Battery	
0	Storage	
0	Location	
6	Privacy	
0	Safety & emergency	
8	Passwords & accounts	
8	Digital Wellbeing & parental controls Screen time, app times, bedtime schedules	
G	Google	
0	System and update	
0	About phone	

4

Tap target SD Card





Format



6 0K



7

(DONE)



SD Card is formatted.

Formatting SD Card Cautions

Observe the following when formatting SD Card.

- Formatting erases all data on SD Card. Carefully check any SD Card that was used on another device before formatting.
- Charge Battery while formatting, or format with adequate battery charge.

Removing SD Card

Always power off beforehand.

 \cdot Use supplied SIM Removal Tool (complimentary sample) to remove USIM Card/SD Card Tray.

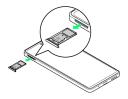
1

Insert SIM Removal Tool in hole straight



2

Pull out USIM Card/SD Card Tray straight and remove it from handset



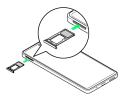
3

Remove SD Card from USIM Card/SD Card Tray



4

Insert USIM Card/SD Card Tray in handset, and then press in all the way straight



🟁 SD Card is removed.

 \cdot Make sure there is no gap between handset and USIM Card/ SD Card Tray.

Charging Battery

👸 Display while Charging

Charging status is displayed on Lock Screen while charging. 4_{4} is displayed while rapid charging.

Charging Cautions

Never connect USB Type-C plug while handset or peripheral equipment is wet.

Charging with AC Charger

AC Charger is optional. Use a SoftBank specified AC Charger. For information on AC Charger or other peripheral devices, see SoftBank Website.

How to charge using the supplied AC Charger [ZSDBAV] * is described as an example.

* USB Type-C[™] rapid charging AC Charger (supporting USB PD-PPS) "ZSDBAV" (SB-AC22-TCPD)

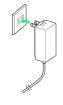


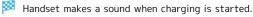
Insert USB Type-C plug of AC Charger into handset External Device Port





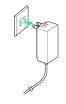
Raise plug on AC Charger and plug into power outlet





3

When charging is complete, unplug AC Charger from power outlet



Remove USB Type-C plug of AC Charger from handset



Power On/Off

Powering On

Power Key (Long Press at least 2 seconds)



Preparing to Use Handset

Lock Screen appears.

- · For unlocking screen, see "Unlocking Screen."
- When powering on for the first time, an initial settings wizard appears. For details on initial settings, see "Making Initial Settings."

Powering Off

Long Press Power Key to activate Google Assistant at the time of purchase.

See "Features" to set handset so that Google Assistant does not activate.

1

Power Key (Long Press at least 2 seconds)



2

[Power off]



3

Touch to power off



🏁 Handset powers off.

Making Initial Settings

When powering on for the first time, an initial settings wizard appears for optionally making Wi-Fi, Google[™] account, and other settings. Follow onscreen instructions to set items.

Making Initial Settings

- \cdot Displayed setting items may differ depending on usage.
- \cdot Initial settings described here are based on handset with USIM card installed.

For eSIM, set up Wi-Fi during initial settings and set up eSIM after completing initial settings. For details, see "eSIM."



 Tap 日本語(日本)
 to select language → Make sure

 English (United States)
 is displayed → Start

Hi there
English (United States)
 Vision settings
Emergency call

2

Select Wi-Fi network to connect to

	Connect to Wi-Fi Select a network
₹;	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
-	XX000000000X
-	XX00000000X
-	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
7	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
•	See all Wi-Fi networks
÷	Add new network
4	Use mobile network for setup

• To skip Wi-Fi network connection, Select Use mobile

network for setup / Set up offline . Continue by following onscreen instructions.

3

Follow onscreen instructions to set Wi-Fi



[Don't copy]



• Tap Next to copy data from another mobile with Google account settings. Follow onscreen instructions.

5

Follow onscreen instructions to set a Google account

Google
Sign in
with your Google Account.
Learn more about using your account
Email or phone
Forgot email?
Crede account
Skp Next

- For details on Google accounts, see "Setting a Google Account."
- · If not making Google account settings, Tap Skip .
- \cdot If selection screen for input layout, follow onscreen instructions.

6

Set/check Google Services 🔿 [Accept]

0	Send usage and diaponetic data High improve your Android device expensions by elagonetic data elagonetic data biologis, elagonetic, device, and approximation data biologis, and parters, scotto is Android device(more, il elagonetic), and and device(more, il elagonetic), and and device(more, il elagonetic), and and device(more, il elagonetic), and and device(more), and and device(m
*	Install updates & apps v By continuing, you agree that this device may also accentizably download and install updates and appenfrom Georgia, your comer, and your driving manufacturer, possibly using ochilar data. Data cates may apply. Some of these apps may offer in app purchases.
	Tap "Accept" to confirm your selection of these Google services settings.

7

Follow onscreen instructions to set security method



17

- To skip setting security method, Tap SKIP .
- Screen unlock method is required when your face or fingerprint is not recognized, or when handset is restarted.
 Be careful not to forget screen unlock method you specified.

8

Select navigation style 🔿 🛛 🛛 🔿

	in navigation
O Oestures	Virtual navigation
() O	esture tutorial

• Tap Gesture tutorial to check tutorial for Gesture navigation.

9

Follow onscreen instructions to set Google Assistant



 \cdot When you do not use Voice Match, Tap $\begin{tabular}{c} Skip \\ Skip \\ . \end{tabular}$

Follow onscreen instructions to set other setting items



• To skip setup for other setting items, Tap No thanks .

11

GET STARTED



🧖 Settings are complete.

 \cdot From now on, operation procedures are described based on "Gesture navigation."

Setting a Google Account

Use a Google account and get more convenience with Google services. A Google account is required to use some services or fully use some applications.

 $\cdot\,$ Displayed setting items may differ depending on usage.

🔢 Google Account Cautions

Be careful not to forget your Google account mail address or password.

Creating a Google Account



Flick/Swipe Home Screen up





(Settings)





Passwords & accounts

Sett	ings
	eerch settings
0	Battery
0	Storage
0	Location
6	Privacy
0	Safety & emergency
8	Passwords & accounts
8	Digital Wellbeing & parental controls Screen Time, app Timer, befine ocheduloc
G	Google
0	System and update

assaults	ounts
Google	>
Google	۲
counts for Owner	
Add account	Σ
u tomatically sync app data et apps refresh data automatically	

5

Google

4	Add an account	
	+Message	
M	Exchange	
G	Google	
	Meet	1
M	Personal (IMAP)	
M	Personal (POP3)	
6	TikTok	

🧏 Window for logging in to a Google account opens.

6

Create account



7

For	my	personal	use



- To create an account for a child, Tap For my child and follow onscreen instructions.
- To create an account for business management, Tap For work or my business and follow onscreen instructions.
- Selection for For my personal use / For my child / For work or my business may not be displayed depending on usage.

8

Enter first name 🔿 Enter last name 🔿 Next



 \cdot If confirmation appears, follow onscreen instructions.

9

Enter date of birth and gender 🔿 Next

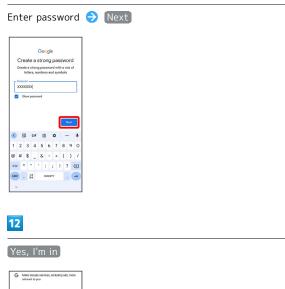


19

10 Select Gmail address O Next

To create your own Gmail address, Create your own Gmail
 address → Tap "Create a Gmail address" field → Enter your
 own Gmail address → Next .

11





- \cdot To skip adding a phone number, Tap $\ensuremath{\mathsf{Skip}}$.
- To add a phone number only for security protection, Tap More options . Continue by following onscreen instructions.

13

Next	
Google	
Review your account info	
You can use this email address or mobile	
number to sign in later	
Taro Keitai	
Decovery mobile number	
080-3000-3000	
Next	

14

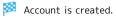
15

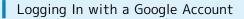
Check the privacy policy and terms of usage, lagree



Set Google Services ラ Accept







Flick/Swipe Home Screen up



2

(Settings)



3

Passwords & accounts

Sett	ings	
	cerch settings	
0	Battery	2
0	Storage	ž
0	Location	>
6	Privacy	2
0	Safety & emergency	>
8	Passwords & accounts	2
8	Digital Wellbeing & parental controls Screen time, app times, bedtime schedules	>
G	Google	>
0	System and update	Σ
0	About phone	

4

Add account



5

(Google)

← Add an account

+Message
 Exchange

G Google

Meet
Meet
Personal ()

Personal ()

🧖 Window for logging in to a Google account opens.

6

Googk Sign ir

In login window for Google account, enter mail address or phone number \ominus Next

7

() 7123

Enter password \Rightarrow Next

i k

	6	3000	н	i Ta	ro	-prod	Leem	
	{	pasan n pas						
						6	Net	
1 2	2 :	3 4	1 1	5 1	5 7			
1 2 q v							3 9	
	ve			t i	y I	1	в « і с	9 0
q v	v e s	d	f	9	y i	j	в « і с	9 0 9 p 1
q v a	s z	d X	f c	9	y i h b	j	i d k	9 0 9 p 1

8

Continue by following onscreen prompts.



🏁 You are logged in to your Google account.

Locking Screen

Display is locked after a set period of inactivity. Press Power Key to lock Display manually. This saves battery power and prevents accidental Touchscreen operation.

Screen Lock

After a period of inactivity, Display turns off to save battery power (Screen lock active).

Screen lock prevents accidental Touchscreen operation.



 \cdot Press Power Key while Display is on to lock screen manually.

If Screen Lock Activates while Playing Music

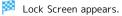
Music continues to play. For operation, Press Power Key to open lock screen and use operation panel (operations may vary depending on application).

Unlocking Screen

1

While screen is locked, press Power Key

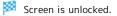






Flick/Swipe Screen up





 \cdot The method for unlocking the screen can be changed.

🖉 Other Operations

Fingerprint unlock

If you have registered your fingerprint, Screen is unlocked by touching your registered finger on Fingerprint Sensor.

Face unlock

If you have registered your face, Screen is unlocked by face recognition. Settings can be made by following the procedure below.

Flick/Swipe Home Screen up ラ 🧿 (Settings) ⋺

Password and security → Face recognition → Follow onscreen instructions

Basic Operations

Basic Operation	24
Using Touchscreen	25
Silent Mode	26
Airplane Mode	27
Text Entry	27
Updating Software	28

Selecting Options and Navigating Screens

Tap items, icons, onscreen keys, etc. to open assigned items.

• To return to the previous screen, flick/swipe Screen left or right from either edge of Screen.



Navigation to Home Screen

Bottom area of Screen is called "Navigation indicator area." Flick/Swipe Navigation indicator area up to open Home screen.



Menu Operations

1

Tap a menu icon for available settings and items.

		_				
V	π	^		1	History	
AC	()	%			Choose ther Privacy polic	
7	8	9	V		send feedba Help	ick
4	5	6	AC	()	%	÷
1	2	3	7	8	9	*
0	·	•	4	5	6	e
			1	2	3	+
			0		Ø	

2

Screens may also have settings and items that are available by Touching & Holding Display.

← /	x 1
Ichiro Keitai	< / * :
Call Text Set up	
Contact info	Ichiro Keitai keitai ichiro
Contraction Contraction Contraction	Call Test Setup Empl
 Home Home 	Contact info
About Ichiro	C. 080-XXXX-XXXX
A Phonetic name	Home Copy to clipboard
	About Ichiro Edit number before call Block number
	& keitai ichiro Phonetic reme

Using Touchscreen

Handset uses a touchscreen-type Display. Operate with your fingers on Display.



Contact Display lightly and briefly.



Touch & Hold

Touch screen lightly and hold it for a while. When the screen changes, release finger.



Drag

Touch icon or other item lightly, move it where desired, and release finger.



Flick/Swipe

Contact Display lightly, then brush screen up/down or left/ right.



Pinch/Spread

Contact Display lightly, then close/widen fingers.



Silent Mode

Set ringtone, operation sounds, etc. not to sound to avoid disturbing others around you.

Silent Mode Cautions

Camera shutter, video start/stop tones, Alarm, video/ music, etc. sound even in Silent mode.

Using Silent Mode (Vibration)

1

Press Volume Up/Down Key



2

🗘 on Volume adjust bar



- 🏁 The icon turns to 🕕 and Silent mode (Vibration) is set.

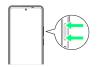
🚹 Setting from Quick Settings

Enter Silent mode (Vibration) from Quick Settings. Flick/Swipe Status Bar down ⊖ Ring

Using Silent Mode (Mute)

1

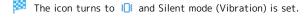
Press Volume Up/Down Key



2

♫ on Volume adjust bar





3

on Volume adjust bar



🏁 The icon turns to 💫 and Silent mode (Mute) is set.

• Tap icon to toggle Ω / ፤□፤ / 汶 .

🚹 Setting from Quick Settings

Enter Silent mode (Mute) from Quick Settings. Flick/Swipe Status Bar down \ominus Ring \ominus Vibrate

Airplane Mode

Disable all functions that emit signals. Handset remains powered on.

Using Airplane Mode

1

Flick/Swipe Status Bar down



🏁 Notifications Window opens.

2

Flick/Swipe Notifications Window down



3

Airplane mode



🏁 Handset is in Airplane mode.

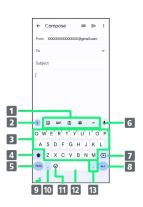
 \cdot Use same operation again while in Airplane mode to cancel.

Keyboards

Use onscreen keyboard for text entry.

- Flick/Swipe Screen left or right from either edge of Screen to hide keyboard.
- \cdot Displayed keyboard may differ depending on usage.

QWERTY Keyboard Layout



1 Function icons appear (Keyboard bar).
2 Show/Hide Keyboard bar.
3 Enter assigned characters
4 Switch between upper case/lower case.
5 Toggle entry modes.
6 Use voice character entry.
7 Delete a character before cursor.
Insert line break. Confirm current characters while entering. Long Press to display icons and switch to One-handed mode. ✓ Q → → appear depending on current app or entry field.
9 Hide keyboard.
10 Enter a period. Long Press to display icons and display setting screen.
11 Display list of emoji/emoticon.
12 Enter a space.
13 Enter a period. Long Press to display symbols.

• Displayed keys or available functions vary depending on setting status or current screen.

27

Switching Character Types (Entry Modes)

1

In QWERTY keyboard, Tap **?123**



🏁 Entry mode is changed to number and symbol mode.

- To enter more symbols, Tap 🙂 .
- Tap **ABC** to back to alphabet mode.

Updating Software

Check whether updates are required via the network, and update as required. Checking and performing available software update is free.

🖉 Before Updating Software

Saved data may be lost depending on condition of handset (malfunctioning, damaged, wet with water, etc.). It is recommended that you back up important data before updating software (You may not back up part of downloaded data, etc.). SoftBank Corp. is not responsible for damages from loss of data.

Software Update Cautions

Observe the following when updating software.

- \cdot It may take time to update software. Handset cannot be used until software is updated.
- Before updating software, make sure battery is charged adequately.
- Update software where signal status is good and without changing location.
- If software update is failed or suspended, perform software update again.
- Never remove USIM Card or power off handset during the process. It may cause an update failure.
- An update failure may disable handset. In that case, contact Customer Service.

Updating Software



Flick/Swipe Home Screen up ᅌ 🥹 (Settings) 🔶 System and update

Sett	ings
	corch settings
0	Battery
0	Storage
0	Location
0	Privacy
0	Safety & emergency
8	Passwords & accounts
8	Digital Wellbeing & parental controls Screen time, app timers, bedtime othedde
G	Google
0	System and update
0	About phone

Basic Operations

2

System update

← System and update	
Languages & input Globard	
Date & time OMT+09.00 Japan Standard Time	
Downloads	
Backup	
System update Updated to Android 13	
Reset options	
You are looking for:	
System navigation	

3

Continue by following onscreen prompts.

🏁 Software update starts.

Handset Interface

Handset Screens	32
Status Bar	33
Using Notifications Window	34
Using Quick Settings	34

Handset Screens

Home Screen Layout



Item	Description
1 Status Bar	Flick/Swipe down for Notifications Window.
2 Dock	Tap an icon to launch application or function. Assign up to five application shortcuts. Also, place folders.
Customize Area	Place application shortcuts, folders, widgets freely.

Toggling Home Screen Sheets

For two or more Home Screen sheets, Flick/swipe Home Screen left/right to toggle sheets.

Adding Home Screen Sheets

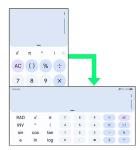
Add a shortcut or widget \bigcirc Drag it to rightmost

Portrait Orientation & Landscape Orientation

If Screen rotation button is ON, rotate handset while using a rotatable application, and
appears in Navigation Bar. Tap
to switch between portrait/landscape orientation.
Set Auto-rotate screen to ON to change screen to handset orientation automatically.

For details on "Screen rotation button" and "Auto-rotate screen", see "Display Settings."

• Depending on the current screen, the orientation may not change even by changing handset orientation.



Status Bar

Status Bar appears at the top of Display. Notification Indicators for new mail, etc. and Status Indicators for handset appear here.

Status Bar Layout
G + 0
2:34.rp ranker forces 1 View Vi
Google YouTabe Photos Hisrabae
C 0 0
1 Notification Indicators
2 Status Indicators

Main Notification Indicators

Notification Indicators appearing in Status Bar include the following.

Indicator	Description
	New Gmail
3	New +Message / SMS
0	Playing Music (YouTube Music)
5	Wi-Fi open network available
U	USB device connected
2	Call Arriving / In Call / Dialing
~	Missed Call
<u>00</u>	New Message (Voicemail)
31	Calendar Event Reminder
0	Alarm Snoozing / Upcoming Alarm
8	Timer Activated
	Data Uploading
	Data Downloading
	App update notifications
*	Sharing File via Bluetooth®
	SD Card Detected/Mounting
	Battery Low
	"Record screen" Activated

Main Status Indicators

Status Indicators appearing in Status Bar include the following.

Indicator	Description
*	Connected to Bluetooth® device
	Silent Mode (Vibration)
Ŕ	
C	 Do Not Disturb
5G / .11	Voice service/Data communication available (5G) ¹
4G / .11	Voice service/Data communication available (4G LTE/4G) ²
	Voice service/Data communication available (GSM)
5G / .11.	Voice service unavailable/Data communication available (5G) ¹
4G / .il	Voice service unavailable/Data communication available (4G LTE/4G) ²
	Voice service unavailable/Data communication available (GSM)
<mark>.เป</mark> only	Voice service available/Data communication unavailable
	Voice service/Data communication unavailable
হি	Wi-Fi Connected
all	Signal Strength
R	Roaming
≯	Airplane mode
1%💭	Battery Low
100%🔘 י	Battery Charged
83% 🗳	Battery Charging
22%	Power-saver Activated
0	Obtaining Current Location
0	Alarm Set
0	Wi-Fi Tethering ON
\mathbb{N}	NFC/Osaifu-Keitai Activated

- 1 Even when "5G" is shown on the top of Display during standby, it may change to "4G" and 4G network may be used for data communication.
- 2 Handset supports FDD-LTE and AXGP; indicator appears when handset is connected to either.

Using Notifications Window

Flick/Swipe Status Bar down for Notifications Window. Open Notification Indicators to check details.

Opening Notifications Window

1

Flick/Swipe Status Bar down



Notifications Window opens.

Closing Notifications Window

Flick/Swipe Notifications Window up

Notifications Window Layout



- 1 Quick Settings are partially shown. See "Quick Settings Layout" for details.
- 2 Adjust Display brightness. Tap 🛕 to enable automatic adjustment of Display brightness for surroundings.
- **3** Notifications and active functions remain visible.
- 4 Set applications that receive notifications.
- **5** Edit and show/hide Quick Settings, and open handset settings.
- 6 Delete all notifications. Deletion may not be possible depending on notification content.

Using Quick Settings

Flick/Swipe Notifications Window down for Quick Settings. Tap icons in Quick Settings to toggle functions on/off.

Opening Quick Settings

1

Flick/Swipe Status Bar down



🏁 Notifications Window opens.



Flick/Swipe Notifications Window down



22 Quick Settings open.



Closing Quick Settings

Flick/Swipe Quick Settings up

Arranging Quick Settings

Add, delete, and change order of functions in Quick Settings.

In Quick Settings, 🖉 ⋺ Follow onscreen instructions and Drag icon



Quick Settings Layout



- 1 Mobile Light on/off
- 2 Set Silent mode
- **3** Adjust Display brightness
- 4 Airplane mode on/off
- 5 Mobile data on/off
- 6 Dark mode on/off
- 7 Capture screenshot
- 8 NFC/Osaifu-Keitai on/off
- 9 Capture video in current screen
- 10 Bluetooth® on/off
- 11 Wi-Fi on/off
- 12 Auto-rotate on/off
- 13 Location on/off
- 14 Nearby Share on/off
- 15 Wi-Fi tethering on/off
- 16 Activate QR code Scanning
- 17 Display Device control
- 18 Display Quick Settings page (Shown when adding icons with 2)

Phone

Placing/Answering Calls	38
Optional Services	40
Phone Number	46
Using Contacts	46

Placing/Answering Calls

How to dial directly to make a call and answer a call, as well as options when a call is arriving/during a call are described.

Phone Function

Emergency Location Report

Making emergency calls (110, 119 or 118) automatically reports handset location to corresponding agency (police, etc.). This system is referred to as Emergency Location Report, and notifies location based on positioning from base stations.

- Location Report does not incur registration/transmission fees.
- Location/signal conditions affect positioning accuracy. Always provide location and call purpose.
- Hiding Caller ID (using 184, etc.) cancels Location Report. However, corresponding agency may obtain location information in life threatening situations.
- Location Report is not sent for calls made while outside Japan.

VoLTE and HD Voice

Handset supports VoLTE and HD Voice for higher voice call quality.

? Hints

- Q. Difficulty during call
- It may not be possible to make a call properly in a noisy location.
- A. When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.
- Q. Sound pops momentarily during a call
- A. Are you changing location while calling? Sound pops when signal is weak and handset switches to a different area. This is not a malfunction.

Emergency Call Cautions

Areas Where Usable

Emergency calls from handset can be made only in SoftBank service areas.

Airplane Mode

Note that emergency calls cannot be made in Airplane mode.

Placing Calls

1

In Home Screen, 🕓 (Phone)









🟁 Call window opens.



Tap dialpad to enter the other party's number



· Enter area code first for calling landline numbers.

Handset dials number. Call begins when the other party answers.



🟁 Call ends.

3

 Calling the Emergency Number When the Phone's Screen is Locked

Flick/Swipe Lock Screen up
→ EMERGENCY → Enter number for emergency service →

• Available only when method to unlock screen is set to that other than None / Swipe . For how to unlock screen, see "Password & Security."

? Hints

- Q. Call does not connect
- A. Was the number dialed using the area code? Dial the number starting with "O."
- A. Are signal conditions poor? Call again after moving where signal is good.

Answering Calls

1

 Flick/Swipe ()
 up when call is arriving

 Image: Call begins.

 Image: Call begins.



С÷

Speak

Arriving Call Operations

Cancelling Ringtone

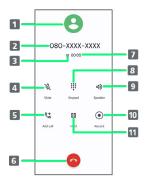
Press Volume Up/Down Key when call is arriving

Rejecting Arriving Calls

Swipe 🕓 down when call is arriving

In-Call Screen Layout/In-Call Operations

While in a call, Tap an icon to use these functions.



- 2 Show name/number of other party
- 3 Appears for high-quality sound calls

4 Mute your voice to the other party

5 Add call

- 6 End call
- 7 Show call time
- 8 Show dialpad
- 9 Call using Speaker
- 10 Record call
- 11 Place call on hold

Optional Services

Use the following optional services.

Optional Services

The following optional services are available.

Service	Description				
Call Forwarding	Divert calls to a preset number when out of service area or unable to answer.				
Voicemail	Divert calls to a Voicemail Center to take messages when out of service area or unable to answer.				
Call Waiting ¹	Answer calls during a call.				
Group Calling ¹	Merge multiple calls.				
Notify Caller ID	Send or hide your number when placing calls.				
Call Barring	Restrict incoming/outgoing calls or sending/receiving SMS according to conditions.				

1 Requires separate subscription.

Using Call Forwarding
1
In Home Screen, (Phone)
2
Setting
Tap account ᅌ Call service settings
Call settings (c)ofitofall Exact During Surfaces Right numbers Additional settings
4
Voice Mail / Call Forwarding Impany Call Ramg Torgany C

Voice Mail / Call Forwarding



6

Call Forwarding ON



7

Telephone Number of Forwarding Destination





Enter phone number ラ REGISTER

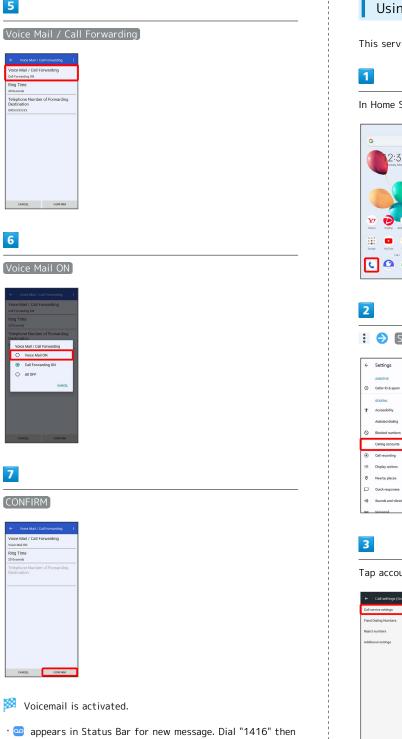


CONFIRM Control of Co

🏁 Call Forwarding is activated.

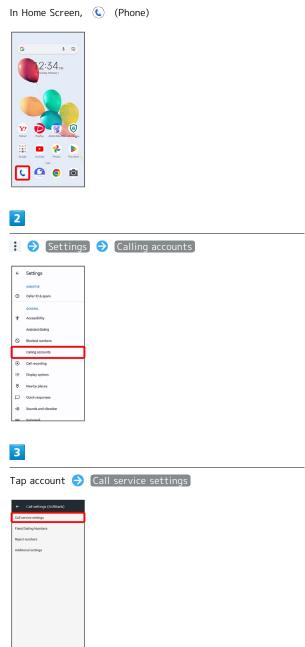
Using Voicemail 1 In Home Screen, 🕓 (Phone) G 4 0 2:34,,,, 0 **Y**? 1 • 🔸 🕨 5 *** • • • • C 🙆 💿 🙆 2 : 🔿 (Settings) 🔿 (Calling accounts) ← Settings Caller ID & spam GDNDRML † Accessibility Assisted dialing S Blocked numbers Calling accounts Call recording i≣ Display options Nearby places Quick responses 4) Sounds and vibra 3 Tap account ラ Call service settings 4 Voice Mail / Call Forwarding tgoing Call Barring

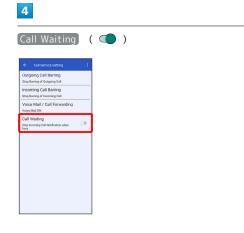
follow voice guidance.



Using Call Waiting

This service requires subscription.





🏁 Call Waiting is set.

 \cdot When call arrives during another call, tone sounds. Swipe/ Flick \bigcirc to start the call.

Using Group Calling

This service requires subscription.

_

During a call, Add call



🟁 Call window opens.



Enter number 🔶 Call

Add to		
	a contact	
📖 Send a	message	
. 000	1000V	0004 -
: 080-	XXXX-2	YYYX @
1	2	3
4	5	6
on .	, M	MNO
7 PORS	8 TUY	9 wxz
*	0	#
-	2. cu	

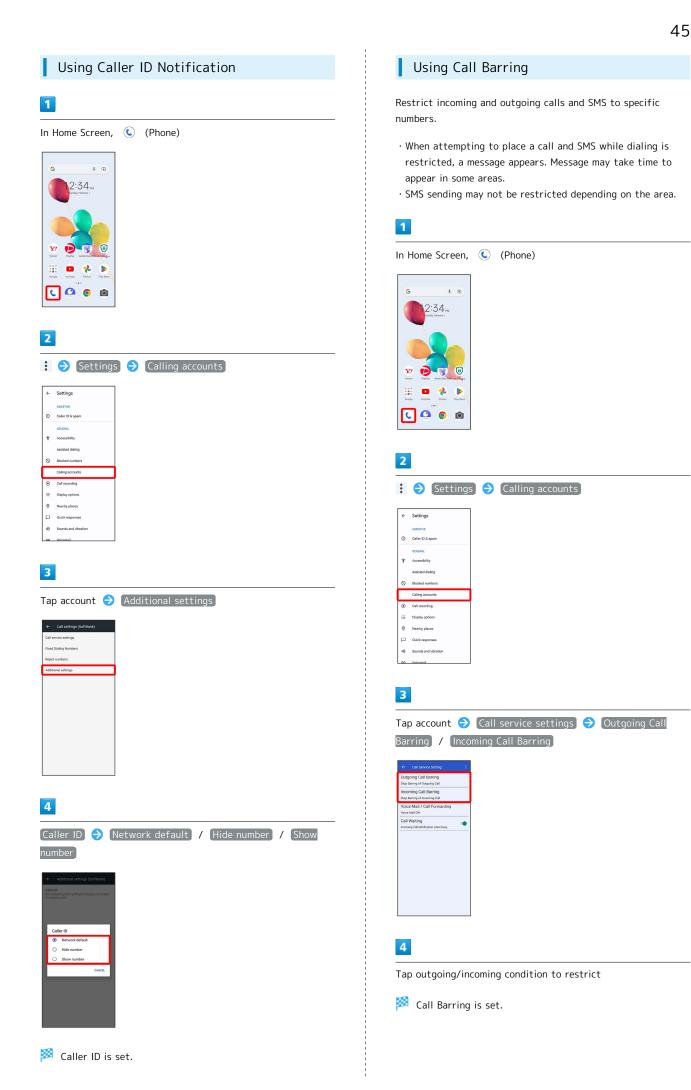
🏁 Call is added.



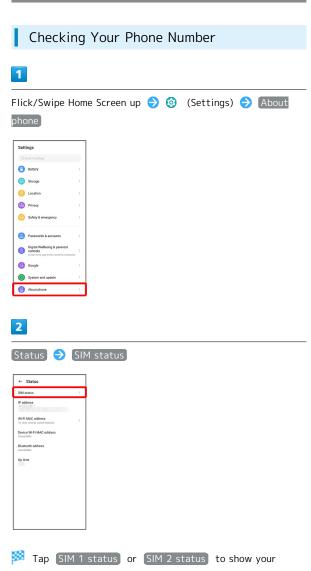
When call connects, Merge



🟁 Group Calling starts.



Phone Number



phone number specified to each SIM.

Using Contacts

Save phone numbers, mail addresses, etc. to Contacts.

Contacts Cautions

Information saved in Contacts may be lost or changed if Battery is left uncharged. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. SoftBank Corp. is not responsible for any damages from lost or changed contacts.

Adding New Contacts



In Home Screen, 🔢 (Google)







🏁 Contacts appear.



 \cdot If confirmation appears, follow onscreen instructions.

Phone

4

Enter items

× Create contact 5000 i	
+	
L	
Add picture	
& First name	
Last name	
Phonetic last name	
Phonetic middle name	
Phonetic first name	
Company	
% Phone	
X Create contact 500 i	
Phonetic last name sumaho	
Phonetic middle name	
Phonetic First name	
n	
Company	
≪×	
1 2 #80 3 087 -	
4 cm 5.8 6 mm -	
*# 0 +>	
•	
S	
🙉 Contact is ad	aea.

Save a number entered in call window directly to Contacts. In Home Screen, (C) (Phone) \Rightarrow (B) \Rightarrow Tap dialpad to enter number to save \Rightarrow Create new contact \Rightarrow Enter each item \Rightarrow Save

Messaging

+Message	
Using Gmail	50

+Message

Using +Message

For information on +Message, see this SoftBank Website. http://help.mb.softbank.jp/app/plusmessage/sp/ (Japanese)

Using Gmail

Use Google's webmail service as well as your work/personal email.

Creating/Sending Mail

1

In Home Screen, 🤢 (Google)



2

🕅 (Gmail)	
Coogle Comple	

Mail list opens.



E Saard's Inval

Therey

New

Very



🏁 Mail composition window opens.

Enter recipient/subject/mail text ラ ≽ то 😑 жж Next meeting, I will not for travel brochure with me. 🏁 Message is sent. Operations when Composing Mail Adding Cc/Bcc In mail composition window, 🗸 for recipient 🔿 Enter recipient Attaching Files In mail composition window, 📿 🔿 Attach file / [Insert from Drive] → Select saving location → Select file to attach Saving Mail Being Composed as a Draft (Send Later) In mail composition window, 🚦 🗦 Save draft Deleting Mail Being Composed In mail composition window, 🚦 🔿 Discard

Messaging

Internet

Using Chrome...... 54

Using Chrome

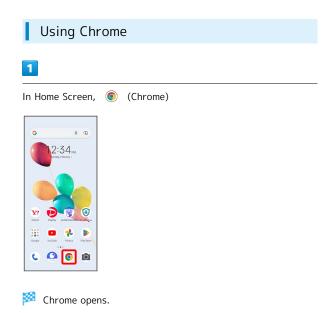
Use Chrome simply by entering words to search and URLs.

🍯 TLS

TLS (Transport Layer Security) is a protocol for encrypting sent/received data. While in a screen connected by TLS, data is encrypted to safely send/receive private information, credit card numbers, corporate secrets, etc., and provide protection against online threats (eavesdropping, falsification, impersonation, etc.).

TLS Cautions

When opening a secured page, users must decide as their responsibility whether or not to open the page with use of TLS. SoftBank Corp. and the Certification Authorities Symantec Website Security G.K. and Cybertrust make no guarantees whatsoever to users regarding security of TLS.



· If confirmation appears, follow onscreen instructions.

 \cdot Tapping Web links within text messages automatically opens Chrome.

2

Tap text entry field



3

Enter search words or URL \Rightarrow

G	travel				Θ			
۹	travel							
۹	trav	el ine	uran	ce				ĸ
۹	tres	el go	ogle					ĸ
Q	tras	el ba	0					ĸ
٩	tras	el ga	me					ĸ
Q	tras	el gu	ide					ĸ
۹	tras	el qu	otes					ĸ
>	tra	vel	tra	aveli	10		i	٠
q' v	Ŷ,	9 ³ 1	1	ť	r I	ı'	i' i	o' p'
а	s	d	f	g	h	j	k	1
Û	z	x	с	٧	b	n	m	۲
7123	1	٢						->
~								



Opening New Tabs

Open several tabs to switch between Websites easily.

In Chrome, 🚦 ⋺ New tab

New tab appears.

Adding Bookmarks

1

Show Web page to add

٥	0
Goog	gle
Search or type URL	+ 🕀
	۰.
1000	i.
	-

2

:

Ô	C	D [
Goo	gle	
Search or type URL	ŧ	۲
* 0		
		۰.
-		
No. of Concession, Name		-

3

☆



🟁 Current Web page is added to Bookmarks.

Bookmark Operations

Editing Bookmarks

In Chrome, ∶ ⋺ Bookmarks ⊖ Touch & Hold target bookmark ⊖ 🖌 ⊖ Edit items ⊖ ←

Deleting Bookmarks

In Chrome, ∶ ⊖ Bookmarks ⊖ Touch & Hold target bookmark ⊖ ■

Camera

Capturing Still	Images/Videos	58
Viewing Still Im	hages/Videos (Photo:	s)60

Capturing Still Images/Videos

👸 File Format for Still Images/Videos

File Format for Still Images

File format for still images is JPEG.

File Format for Videos

File format for videos is MPEG-4.

Camera Cautions

If Lens Becomes Dirty

Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

Avoid Exposure to Direct Sunlight

Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.

S Flashlight Warning

Do not shine Flashlight close to eyes. Do not look directly at Flashlight when shining. Do not shine Flashlight at other people's eyes. May affect eyesight, etc.

Capturing Still Images



In Home Screen, 💿 (Camera)



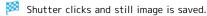
🏁 Photo Viewfinder appears.

 \cdot If confirmation appears, follow onscreen instructions.

2

Aim Camera at subject ラ 🗋





Capturing Videos
1
In Home Screen, 🔘 (Camera)
G & D 2:34 nu tany tany 1
View Microsoft
111 Image: A start of the star

To stop recording, 🔘



Video recording stops and video is saved.

- 🏁 Photo Viewfinder appears.
- · If confirmation appears, follow onscreen instructions.



Flick/Swipe Screen left

C 🙆 💿 🙆



🏁 Video Viewfinder opens.



Aim Camera at subject ラ 🦲



🏁 Video recording starts.

Viewing Still Images/Videos (Photos)

Showing Still Images/Videos

Show captured or downloaded still images/videos. Supported file formats are as follows.

Туре	File Format
Still image	jpg, gif, png, bmp, wbmp, webp
Video	3GP, MP4, MKV, WEBM

1

In Home Screen, 🚷 (Photos)



🟁 Still image/video list opens.

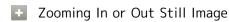
 \cdot If confirmation appears, follow onscreen instructions.

2

Tap still image/video



Still image/video opens.



While viewing a still image, Tap Display twice or Pinch

Application Basics

Applications	62
Adding/Deleting Application	63

Applications

Setting Required Permissions for Applications

Set the operation of applications when activating for the first time.

The type and content of a confirmation differ with the application. Activating (Files) for the first time is described as an example.

 \cdot An application may not function correctly if permission to use it was not set.

1

In Home Screen, 💮 (Google)



2

(Files)



3

Continue 🔿 (ALLOW)



🟁 Settings are complete.

 \cdot If confirmation appears, follow onscreen instructions.

 \cdot For several functions, continue in the same way.

 Other Ways to Set Required Permissions for Applications

Setting Functions to Use for Each Application

Flick/Swipe Home Screen up Apps → See all XX apps → Tap application → Permissions → Tap each function → Allow / Don't allow

- If you tap Location , Tap (Allow all the time / Allow only while using the app / Ask every time / Don't
- allow).
- \cdot Displayed items may vary depending on app.

Setting Applications with Permitted Usage for Each Function

 Flick/Swipe Home Screen up
 Image: Organization
 Image: Orga

- If you tap Location, Tap Allow all the time / Allow only while using the app / Ask every time / Don't allow.
- · Displayed items may vary depending on app.

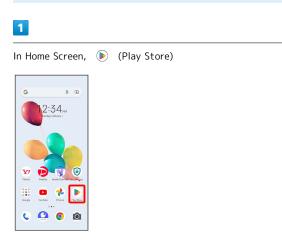
Adding/Deleting Application

Download a variety of applications (free/paid) from Google Play. Change the setting of downloaded applications to enable manual or automatic updates. Log in to your Google account beforehand.

Installing Applications

Many different kinds of applications can be installed on handset from Google Play (provided by Google LLC). SoftBank Corp. is not responsible in any way for userinstalled applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

Installing Free Applications



🧖 Google Play appears.

 \cdot If confirmation appears, follow onscreen instructions.

2

Tap free application

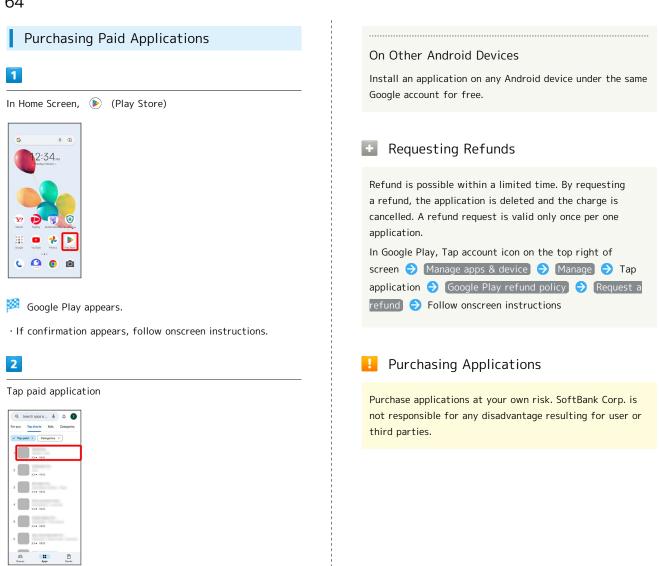


3



🏁 Application is downloaded and installed.

· If confirmation appears, follow onscreen instructions.



Tap amount

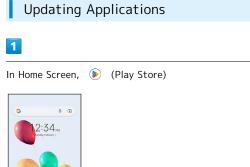


🏁 Follow onscreen instructions. The application is downloaded and installed.

Purchased Applications Ö

Payment

Pay only once. Redownloads of uninstalled applications are free of charge.







· If confirmation appears, follow onscreen instructions.



Tap account icon on the top right of screen ♦ device ♥ Updates available ♥ Update ♥ Update Withows Note: Note:

Application is updated.

 \cdot If confirmation appears, follow onscreen instructions.

Setting Application Updates

Setting Automatic Application Updates

In Google Play, Tap account icon on the top right of screen

Settings
Network preferences

Auto-update apps
Set update method
OK

Setting Automatic Updates for Individual Applications

 \cdot Automatic updates are unavailable for some applications.

Wi-Fi/Bluetooth

Connecting b	by Wi-Fi	68
Using Blueto	oth® Function	. 69

Connecting by Wi-Fi

Handset supports Wi-Fi (wireless LAN). Access the Internet via a household Wi-Fi connection environment.

Connecting Selected Access Points

1

Flick/Swipe Home Screen up



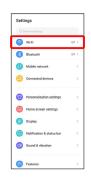
2

(Settings)



3

Wi-Fi



🏁 Wi-Fi settings open.

Use Wi-Fi	(💽)				
← Wi-Fi	ä				
Use Wi-Fi					
To see available networks, turn	Ni-Fi on.				
To see available networks, turn To improve location accuracy, a services can still scan for Wi-Fi ary time, even when Wi-Fi is off be used, for example, to improve location-based features and ser can change this in Wi-Fi scanni	networks at This can				
location-based features and set can change this in Wi-Fi scanni	rices. You g settings.				
Wi-Fi preferences Wi-Fi turns back on automatically	>				
Wi-Fi data usage					
6 8					
🕺 Wi-Fi i	s ON.				
_			<i>.</i> —		
· Tap Use	Wi-Fi to	toggle on	(🔵)/	off ().
5					
5					
	point				
	point				
lap access	point				
Fap access ← wi.Fi	8				
Fap access ← wi.Fi	8				
Cap access ← WI-Fi Ute WFFi Change a seture.	8				
Cap access ← Wi-Fi Use Wi-Fi Owner saturati XXXXXXXXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	8				
← Wr-Fi Une Wr-Fi © X0000000X © X0000000X © X0000000X	8				
Cap access ← Wi-Fi Use Wi-Fi Owner saturati XXXXXXXXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	8				
← WFF Une WFF © XXXXXXXXX © XXXXXXXXXX © XXXXXXXXXX	8				
← Wi-Fi Une Wi Fi © 200000000 © 2000000000 © 200000000000	8				
← WFF Une WFF © X00000000 © X00000000 © X00000000 © X00000000 © X00000000 © X00000000 © X000000000 © X000000000 © X0000000000	8				
← WFFI Une WFFI © 2000000000 © 200000000000000000000000	8				
← W-Fi Une WinFi © 200000000 © 2000000000000000000000000	8				
← W-Fi Une WinFi © 200000000 © 2000000000000000000000000	8				
← W-FI Une WIFF ™ MODEL ™ MODEL <t< td=""><td>8</td><td></td><td></td><td></td><td></td></t<>	8				
← W-Fi Une WinFi © 200000000 © 2000000000000000000000000	8				
Cap access ← W-F Use WF		ONNECT			
Cap access ← W-F Use WF	8	ONNECT			
Cap access ← wi-Fi Une wi-Fi ← x00000000 ← x000000000 ← x00000000 ← x00000000 ← x00000000 ← x00000000 ← x00000000 ← x00000000 ← x00000000 ← x00000000 ← x000000000 ← x00000000 ← x00000000 ← x00000000 ← x00000000 ← x00000000 ← x0000000 ← x0000000 ← x00000000 ← x00000000 ← x000000000 ← x000000000 ← x000000000 ← x0000000000 ← x000000000 ← x000000000 ← x000000000 ← x000000000 ← x000000000000000000000000000000000000		ONNECT			
← W-FI UN-WIFE © XXXXXXXXX © XXXXXXXXXX © XXXXXXXXXX		ONNECT)			



🏁 Handset is connected.

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information.
 For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if an access point is not security protected.

Using Bluetooth® Function

Connect to a Bluetooth®-capable wireless phone, etc. for calls or to a hands-free device such as a headset.

- ? Hints
- Q. Cannot use Bluetooth®
- A. Is handset in Airplane mode? Bluetooth[®] turns off in Airplane mode. Bluetooth[®] function can be enabled again after placing handset in Airplane mode.

Bluetooth[®] Function Cautions

Information may not appear correctly on both devices depending on the transferred data.

Enabling Bluetooth® Function

1

Flick/Swipe Home Screen up



2

(Settings)



3



🏁 Bluetooth® settings open.



Bidetoothe function is ON.

• Tap Use Bluetooth to toggle on ()/off ().

Handset Settings

Handset Settings7	2
Data Usage Settings7	3
Battery Settings7	73
Display Settings7	4
Sound & Vibration Settings7	4
Password and Security Settings7	' 5
System and Update Settings7	7
Other Settings7	7

Handset Settings

Handset Settings

Customize operation of handset functions. Handset settings include the following items.

Item	Description
Wi-Fi	Make Wi-Fi settings.
Bluetooth	Make settings for Bluetooth® connection.
	Make settings for network or Internet
Mobile	such as mobile network or data usage
network	amount.
Connected	Make settings for connection with other
devices	devices such as NFC.
Personalization	Change wallpaper and set Home Screen,
settings	etc.
	Set whether application icons in Home
Home screen	Screen are grouped in batches, icon
settings	layout, etc.
	Make settings for Display brightness, text
Display	size, etc.
Notification	
& status bar	Make notification and Status Bar settings.
Sound &	Make settings for sound and vibration
vibration	such as ringtone, touch sounds, etc.
	Make handset easier to use, by changing
	style of Navigation Indicator area, setting
Features	auto power on/off, etc. Set accessibility
	functions such as captions, magnification
	gestures, etc.
Password and	Set security functions such as screen lock,
security	fingerprint, etc.
Apps	Make application settings.
	Check Battery usage and make settings to
Battery	save battery power.
	Check handset storage/SD Card capacity,
Storage	mount SD Card, delete data on SD Card,
	etc.
Location	Make settings for location information.
	Make privacy settings such as permissions
Privacy	for individual functions and password
	display.
Safaty 8	Make settings for information for
Safety & emergency	emergency and wireless emergency alerts,
	etc. For details, see "Safety & Emergency."
Passwords &	Make saved password settings, create
accounts	accounts as well as add, sync, etc.
Digital	Check handsat usage habits at a glanse
Wellbeing	Check handset usage habits at a glance and get more offline time. Add controls on
& parental	usage as a parent/guardian.
controls	
Google	Make settings for Google services.
System and	Check and make settings for language,
update	input, date and time, backup, system
	update, reset, etc.

About phone

Check handset status and legal information.



ck/Swipe Home Screen up	ی (ح	(Settings)
-------------------------	------	------------



🏁 Handset settings open.



Select item to set

Settings				
Q.8e	erch settings			
0	WEFI	Not connected	2	
•	Bluetooth	011	×	
0	Mobile network		>	
6	Connected devices		2	
Ø	Personalization set	tings	>	
6	Home screen settir	igs	2	
0	Display		×	
0	Notification & state	o bar	×	
1	Sound & vibration		ŝ	
6	Features		>	

🟁 Settings open.

Data Usage Settings

+ Data Usage Operations
Enabling Mobile Data
 Flick/Swipe Home Screen up → ③ (Settings) → Mobile network → Mobile data → Mobile data Tap Mobile data to toggle on ()/off (). If you set 2 SIMs, Tap Mobile data , and then select a SIM. If confirmation appears, follow onscreen instructions.
Checking Data Usage via Wi-Fi
Flick/Swipe Home Screen up ⋺ ⑳ (Settings) ⋺ Wi- Fi ⋺ Wi-Fi data usage
Data Usage Settings
Check mobile data usage and set limit.
1
Flick/Swipe Home Screen up () (Settings) () Mobile
Mobile data Image: State Image: State

· If you set 2 SIMs, Tap Mobile data , and then select a SIM.

Battery Settings

Battery Settings

Items that can be checked/set are the following.

Item	Description
XX % Remaining battery XXXX	Check battery and remaining usable time (approximate).
Optimize	Check whether handset settings are
Battery Usage	optimized for battery consumption.
Power-saver	Enable smart power function.
Apps AI-	Optimize battery consumption by
control	applications and control it manually.
	Make settings for scenario optimization,
More Settings	adaptive 5G, auto launch of Power-saver,
	Dark mode, etc.
Battery usage	Checking battery usage for individual applications and functions.

Display Settings

Display Settings

Make settings for Display brightness, text size, etc. Settable items are the following.

Item	Description
Dark mode	Set a darker screen for easier viewing.
Read mode	Set handset to adjust screen color and font automatically for an easier-to-see screen.
Night Light	Set a yellowish hue for an easier-to-see screen under dim lighting.
Color temperature	Set screen saturation.
Brightness level	Set the brightness of Display.
Automatic brightness	Enable adjustment of Display brightness for surroundings.
Font	Set size/weight of text for Display.
Display size	Set size of image, icons, etc. for Display.
Screen timeout	Set delay until Display turns off after period of no touchscreen operation.
Auto-rotate screen	Enable Display to rotate with handset orientation automatically.

Sound & Vibration Settings

Sound & Vibration Settings

Make settings for sound and vibration such as ringtone, touch sounds, etc. Settable items are the following.

Item	Description
Ring	Enable ringtone. Set [Ring only] / Vibrate when ringing] / Vibrate then ring].
Vibrate	Enable vibration.
Silent	Disable ringtone and vibration.
Auto-mute media volume	When Silent or Vibrate is selected, handset mutes media volume automatically.
Phone	Set volume for ringtone,
Message, notification	Set volume for message and notification ringtone.
Music, video, game	Set volume for music, videos, game, etc.
Alarm	Set alarm volume.
Call volume	Set call volume.
Default volume button control	Set whether Volume Up Key/Volume Down Key adjusts Phone / Music, video, game .
Do Not Disturb	Set Do Not Disturb on/off. Set conditions for allowing incoming calls/notifications while in Silent mode, and schedule for automatically entering/exiting Silent mode.
Switch to silent/vibrate	Enable Power Key and Volume Up Key to switch the Silent mode (Vibrate / Mute) when pressed at the same time.
Ring in silent mode	When Silent or Vibrate is selected, set whether to enable ringtone in Silent mode for continued calls from the same number.
Ringtones	Set call ringtone and notification ringtone.
Dial pad tones	Set whether to enable confirmation tones when Dialpad is tapped.
Screen locking sound	Set whether to enable tone when locking or unlocking screen and set tone type.
Charging sounds and vibration	Set whether to enable tone and handset to vibrate at start of charging.
Touch sounds	Set whether to enable tones when screen is tapped.
Screenshot sounds	Set whether to enable tone when capturing screenshot.
Low battery reminder	Set whether to enable tone and notification when battery becomes low.
Touch vibration	Set whether to enable handset to vibrate when tapping icons on Navigation Indicator area, keyboard, etc.

RingtoneSet whether to enable volume of ringtonefade-into increase gradually.

Password and Security Settings

Setting Not to Unlock Screen

Flick/Swipe Home Screen up → (Settings) →
Password and security → Screen lock → None
If unlocking method is set to a method other than
None or Swipe, Tap Screen lock and unlock Screen,
Tap None and then Tap DELETE .

Password and Security Settings

Set a screen lock, fingerprint, etc. Settable items are the following.

· Available items differ depend on the Screen lock setting.

Item	Description
Screen lock	Set method for unlocking screen.
(Lock screen settings)	Make settings for Lock Screen while Screen is locked.
Fingerprint	Make settings for fingerprint.
Face recognition	Set screen to unlock with face authentication.
Google Play Protect	Set whether to scan handset for security issues.
Find My Device	Set handset to show its location when misplaced.
Security update	Check whether updates are required via the network, and update as required. See "Updating Software" for details.
Google Play system update ¹	Check for available Google Play system updates.
More security settings	 Smart Lock When unlocking method is set to Pattern/ PIN/Password, set whether to unlock screen automatically when handset is being carried or it is located near trusted places/devices. Device admin apps Enable/Disable device admin apps. SIM card lock Make settings for SIM card lock. Encryption & credentials Check or make settings for handset encryption or credentials. Trusted agents Set whether to enable trusted agents.

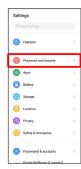
1 May not displayed depending on usage.

Enabling USIM PIN

When PIN is enabled, PIN entry window appears to permit handset use each time handset is powered on with USIM Card/ eSIM installed.

1

Flick/Swipe Home Screen up ⊖ ፼ (Settings) ⊖ Password and security



2

More security settings) ⊖ SIM card lock



	Battery	2				
	Storage	2				
	O Location	×				
	Privacy	>				
	Safety & emergency	2				
	Passwords & accounts					
	Passwords & accounts	>				
	insite period a possion					
	2					
	_					
Ν	1ore securi	ty settin	gs 🔿	SIM card	l lock	
Ν	1ore securi	ty settin	gs Ə	SIM card	l lock	
_	1ore securi ← More security setting:		gs Ə	SIM card	l lock	
			gs 🔿	SIM card	l lock	
	More security setting:	:	gs Ə	SIM card	l lock	
	More security setting: Smart Lock To use for rate enset teck Device admin apps	5	gs 🔿	SIM card	llock	
	More security setting: Smart Lock: to use, for our a scream text Device admin apps xactor app	5	gs)	SIM card	llock	
	More security setting: Oracl Lock Inservice and a security setting: Status age Status Status	2 > >	gs)	SIM card	llock	
	More security settings Sener Lock Sener Lock Xeather age SM and box Recyclants a credentials Brongenet	2 > >	gs	SIM card	llock	
	More security setting: Oracl Lock Inservice and anti-operative Status age Status age Status age Status age Status Sta	2 > >	gs 🔿	SIM card	l lock	
	More security setting: Oracl Lock Inservice and anti-operative Status age Status age Status age Status age Status Sta	2 > >	gs) 🔿	SIM card	l lock)	
	More security setting: Oracl Lock Inservice and anti-operative Status age Status age Status age Status age Status Sta	2 > >	gs) 🔿	SIM card	l lock)	

Flick/Swipe Home Screen up 🔶 🧿 (Settings) ᅌ Password

Changing USIM PIN

First enable SIM PIN to change PIN.

1

and security

Settings

S Features

Pass
 Pass
 Pass

3

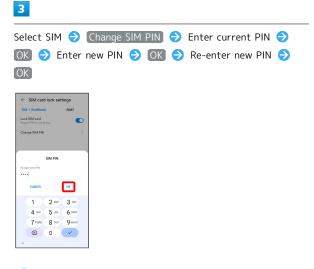
Select SIM 🔿 Lock SIM card 🔿 Enter PIN code 😔 OK





PIN Cautions

Entering incorrect PIN three consecutive times activates PIN Lock. To cancel, Personal Unblocking Key (PUK) is required; contact Customer Service. Entering incorrect PUK ten consecutive times locks USIM Card/eSIM, disabling handset. For recovery, USIM Card/eSIM must be reissued at a SoftBank (fees apply).



PIN is changed.

System and Update Settings

Check and make settings for system such as language, input, date and time, backup, reset, system update, etc. Items that can be checked/set are the following.

Item	Description
Languages & input	Make settings for handset language and text entry.
Date & time	Make settings for date and time.
Downloads	Check downloaded files.
Backup	Back up app data or call history on Google One.
System update	Check whether updates are required via the network, and update manually as required. See "Updating Software" for details.
Reset options	Reset network/app settings, erase downloaded eSIM, or set handset back to the default.

System and Update Operations

Setting Display Language

Flick/Swipe Home Screen up ラ 🥺 (Settings) ラ
System and update 🔿 Languages & input) 🔿
Languages ラ Add a language ラ Tap language to add
· Language appearing at top is used.
\cdot Drag \equiv to change order of languages.
Satting Input Mathed

Setting Input Method

Flick/Swipe Home Screen up ラ 🧿 (Settings) ラ
System and update ラ Languages & input ラ On-
screen keyboard \Rightarrow Tap input method to use (\bigcirc)
' Tap input method to toggle on (💽)/off (💭).

 \cdot If confirmation appears, follow onscreen instructions.

Other Settings

Mobile Network

Make settings for network or Internet such as mobile network or data usage amount. Settable items are the following.

Item	Description
Airplane mode	Disable all functions that emit signals. Handset remains powered on.
Data Saver	Set whether to stop sending/receiving data in the background by some apps.
Hotspot & tethering	Use handset as Wi-Fi router to access Internet from a PC, game console, etc.
Mobile data	Set preferred network type, etc. For details on Roaming, Preferred network type, or Automatically select network, see "Global Roaming."
SIM cards	Make settings for SIM cards.

Connected Devices

Make NFC settings, etc. Settable items are the following.

Item	Description
Cast	Send and view handset screen on a Google Cast™ compatible device.
USB ¹	Set USB usage when USB connection is made.
NFC	Set whether to allow communication with a NFC device.
Contactless payments	Set default payment app.
Require device unlock for NFC	Set whether to require unlocking Screen when using NFC.
VPN	Set VPN to connect to.
Private DNS	Make private DNS settings.
Connection preferences	Make print service and Chromebook settings.

1 Displayed when USB connection is made.

Personalization Settings

Change wallpaper and set Home Screen, etc. Settable items are the following.

Item	Description
Themes	Set Theme for Home Screen and Lock Screen.
Wallpaper	Set wallpaper for Home Screen and Lock Screen.
Lock screen settings	Set Lock Screen display.
App icons	Make settings for icon shape, etc.
Animation Speed	Set animation speed when Screen is switched.
Color & shape	Set color and shape of Home Screen and Lock Screen.
Font	Set size/weight of text for Display.
AOD (Always- on display)	Set whether to show date and time, etc. when Screen is off.
Fingerprint animation style	Set animation style in fingerprint authentication.

Notification & Status Bar

Make notification and Status Bar settings. Settable items are the following.

Item	Description
App notifications	Set notification per application.
Show on the lock screen	Set how notifications are shown in Lock Screen.
Screen wake- up	Set whether to turn on Screen when receiving notification which can be displayed in Lock Screen.
Home screen badge app icon	Make settings for displaying app icon badges.
Full-screen notification style	Make settings for displaying notification while a video or game is displayed in full- screen.
Breathing light	Set whether to use breathing light, color of light, light effect while playing music, etc.
Status bar icons	Set whether to show only numbers on notification indicators, or set display method of battery percentage on Status Bar, etc.
Pull down from the top of lock screen	Set Notification Window display from Lock Screen.
Top panel style	For operation of displaying Notification Window and Status Bar, set whether to open Notification Window from left of Status Bar, and to open Quick Settings from right.
Advanced	Make settings for notification snoozing, automatic display of suggested operations or replies, display of priority conversations, notifications displayed on Lock Screen, etc.

Features

Make handset easier to use, by changing style of Navigation Indicator area, setting auto power on/off, etc. Settable items are the following.

Item	Description
System navigation	Change style of Navigation Indicator area.
One-handed mode	Set whether to display all items or make all operations on part of Screen by reducing display area.
Record screen	Set recorded video quality when using "Record screen" and whether to record tap operations. Also accessible from Quick Settings.
Screen-edge mistouch prevention	Set response level when tapping Screen edge.
Mistouch prevention in pocket	Set whether to avoid unintended Screen unlock in a pocket, etc.
Gestures & motion	Set functions of gesture/motion operations.
Scheduled power on/off	Set handset to power on/off automatically at set times.
Accessibility	Set captions, magnification gestures, and other useful accessibility functions. See "Accessibility" for details.
Wake up Google assistant	Set whether to activate Google Assistant by Long Pressing Power Key.

Apps

Make application settings. Settings can be made for the following items.

Item	Description
Recently opened apps	Recently opened applications appear.
See all XX apps	Check and make settings for installed applications.
Default apps	Set applications that launch as standard applications.
Screen time	Check usage for each application. Set an application timer and limit usage of applications per day.
Unused apps	Check apps which are not used for a long period.
Special app access	Make settings for special app access.

Storage

Check handset storage/SD Card capacity, mount SD Card, delete data on SD Card, etc. Items that can be checked/set are the following.

 \cdot Available items vary depending on SD Card and connection of a USB drive.

Item	Description
Default save location	Set location to save screenshots, data received by Bluetooth®, etc.
Device storage	Check free space in internal storage.
Internal shared storage	Check used space/total space in internal storage.
SD card	Make SD Card settings and check total space/free space in SD Card.
USB drive	Make USB storage settings and check total space/free space in USB storage.

Location

Set location information. Settable items are the following.

Item	Description
Use location	Set Location on/off
Resent access	Show the applications that used location information recently.
See all	Show all the applications that used location information recently.
App location permissions	Permit use of location information per each application.
Location services	 Earthquake alerts Set whether to use Earthquake alerts. Emergency Location Service Set whether to send location information when using an emergency call. Google Location Accuracy Improve accuracy of location information using Wi-Fi, the mobile network, and sensor data. Google Location History Save locations visited while holding handset. Google Location Sharing Set whether to share current location information with other users. Wi-Fi scanning Set whether to allow Wi-Fi networks to be scanned even when Wi-Fi is OFF. Bluetooth scanning Set whether to allow Bluetooth® devices to be scanned even when Bluetooth® is OFF.

あんしんファミリースマホ

Privacy

Make privacy settings such as permissions for individual functions and password display. Settable items are the following.

Item	Description
Privacy dashboard	Show which apps recently used permissions.
Permission manager	Set applications with permitted usage per function.
Show passwords	Set whether to show characters of password before "●" is shown when entering PIN/Password
Notifications on lock screen	Set whether to show notifications in lock screen.
Android System Intelligence	Show suggestions based on interaction with other users or used apps/contents.
App content	Set whether to allow apps to send contents to Android system.
Show clipboard access	Set whether to show a message when apps access texts or images copied on clipboard.
Autofill service from Google	Manage information saved to your Google account, such as passwords, address, credit card information, etc. to be entered automatically.
Activity controls	Set whether to save activities related to website or apps.
Ads	Make settings for advertisement ID, etc.
Usage & diagnostics	Set whether to send usage and diagnostics information to Google automatically.

Safety & Emergency

Make settings for information for emergency and wireless emergency alerts, etc. Settable items are the following.

Item	Description
Medical information	Specify your medical information.
Emergency contacts	Specify your contacts.
Emergency SOS	Make settings for method to turn on Emergency SOS, alarm sound, etc.
Emergency Location Service	If Emergency Location Service (ELS) is supported in your region, when you call or text an emergency number, handset can automatically send its location to emergency response partners.
Earthquake alerts	Set whether to use Earthquake alerts.
Wireless emergency alerts	Make settings for emergency alerts.

Passwords & Accounts

Make saved password settings, create accounts as well as add, sync, etc. Settable items are the following.

Item	Description
Passwords	Make settings doe saving or managing passwords.
Autofill service	Make automatic entry settings.
Accounts for Owner	Added account appears on handset.
Add account	Create and add accounts.
Automatically sync app data	Enable automatic updating of data for applications.

Accessibility

Set captions, magnification gestures, and other useful accessibility functions. Settable items are the following.

Item	Description
	· Font
Text and display	Set size of text for Display.
	• Display size
	Set size of image, icons, etc. for Display.
	• High contrast text
	Set whether to apply bordered characters,
	etc. to make characters on Display easier
	to see.
	· Color correction
	Apply color correction when it is difficult
	to distinguish red and green.
	· Color inversion
	Set whether to invert colors on Display.
	· Dark mode
Color and	Set a darker screen for easier viewing.
motion	· Remove animations
	Remove animation effect when tapping
	\bigcirc / \bigcirc , etc. or when Display is
	switched.
	· Large mouse pointer
	Set whether to enlarge mouse pointer.
	Set whether to dim Display more than
Extra dim	handset can.
Magnification	
	Set to enlarge Display.
	Touch & hold delay
	Set time before handset recognizes Long
	Press.
	• Time to take action (Accessibility
Screen touch	timeout)
	Set time to show temporary messages.
	· Autoclick (dwell timing)
	Make settings for function to click
	Display automatically on where pointer
	stops when using a mouse.
	 Power button ends call
	Set whether to end a call when Power Key
Handy	is pressed during the call.
features	• Auto-rotate screen
	Set whether to rotate screen
	automatically.
	Set whether to generate captions
Live Caption	automatically when handset detects
	speech.
	Miles and the former th
Caption	Make settings for cantions
Caption preferences	Make settings for captions.
preferences	
preferences Audio	Set whether to read descriptions of movie
preferences	Set whether to read descriptions of movie or TV program compatible with Auto
preferences Audio	Set whether to read descriptions of movie

	• Mono audio
Audio adjustment	Set whether to enable monaural sound
	playback.
	• Audio balance
	Set audio balance between right and left.
	 Accessibility button & gesture
	Make settings for buttons to access
	accessibility features quickly.
Accessibility	 Shortcut from lock screen
shortcuts	Set whether to start accessibility
	features from Lock Screen by pressing
	Volume Up/Down Key at the same time for
	several seconds.
Text-to-	Specify text-to-speech output engine or
speech output	change speech rate or pitch.
Downloaded	
apps	Enable use of downloaded applications.

1 Displayed when Bluetooth® function is enabled.

Digital Wellbeing & Parental Controls

Check handset usage habits at a glance and get more offline time. Add controls on usage as a parent/guardian. Items that can be checked/set are the following.

Item	Description		
Today XXXX	Check handset usage time, etc.		
Unlocks	Shows number of times screen unlocked.		
Notifications	Shows number of notifications.		
Dashboard	Check usage for each application. Set an application timer and limit usage of applications per day.		
Bedtime mode	Change Display to monochrome and notify your bedtime at preset time. In addition, "Do Not Disturb" can be enabled.		
Focus mode	Pause applications that might be a distraction.		
Manage notifications	Make application notification settings.		
Do Not Disturb	Set Do Not Disturb on/off. Set conditions for allowing incoming calls/notifications while in Silent mode, and schedule for automatically entering/exiting Silent mode.		
Heads Up	Set whether to display notification when you are using handset while walking.		
Show icon in	Set whether to show Digital Wellbeing app		
the app list	icon.		
Set up			
parental	Make settings for parental controls.		
controls			

Handset Settings

Google

Make settings for Google services together at the same time. Settable items are the following.

 \cdot Displayed setting items may differ depending on usage.

Item	Description
Manage your Google Account	Make settings for your Google Account.
Ads	Make settings for advertisement ID, etc.
Autofill	 Autofill with Google Make settings for Autofill with Google. Phone number sharing Make settings for shared phone number. SMS verification codes Make settings for automatic entry of verification codes.
Backup	Make settings for backing up data.
Devices & sharing	 Cast options Set whether to control directly through a Cast media control notification when playing media with TV or speaker compatible with Chromecast, etc. on the same Wi-Fi network. Chromebook Connect handset to Chromebook. Devices Make notification settings for devices near handset. Nearby Share Make sharing settings for devices near handset.
Find My	Make security settings in case handset is
Device Mobile data & messaging	lost. Make settings for phone number of devices.
Parental controls	Make settings for managing screen time or restrictions by contents filters, etc. by using the Google Family Link app for parents.
Personalize using shared data	Set whether to let apps and sources share on-device data with Google apps.
Set up & restore	 Restore contacts Restore backup contacts. Set up nearby device Make settings for devices near handset. Set up your work profile Make settings for your work profile.

	Make settings for Google account
	services.
	· Connected apps
	Make settings for apps connected to your
	Google Account.
	 Google Contacts sync
	Make settings for sync of Contacts data.
	· Google Fit
Settings for	Make settings for Google Fit, which
Google apps	records your walking/running history or
	manages your weight, etc.
	· Google Play Instant
	Make settings for Google Play Instant.
	· Google Wallet
	Make settings for Google Wallet.
	 Search, Assistant & Voice
	Make settings for search, Google
	Assistant, and voice.

About Phone

Check handset status and legal information. Items that can be checked are the following.

Item	Description
My OS/ Android version	Check My OS/Android version.
Device name	Check/Edit device name.
Model	Check model name/serial number.
Legal information	Check third-party licenses, Google terms of service, etc.
IMEI 1	Check the first IMEI (International Mobile Equipment Identifier).
IMEI 2	Check the second IMEI (International Mobile Equipment Identifier).
Build number	Check the build number.
CPU	Check the CPU.
Storage	Check ROM information.
RAM capacity	Check RAM capacity.
Screen	Check Display resolution.
Status	Check SIM Card/eSIM status, IP address, operating time, etc.
E-labelling information	Check information of technical conformance certification, etc.

Global Services

Global	Roaming		84
Making	Calls while	e Abroad	85

Global Roaming

Handset is Global roaming Service eligible. Use the same handset number outside Japan.

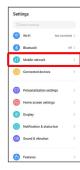
Handset connects to an appropriate cellular provider automatically by default. To use a specific provider, select manually.

Be sure to also change network type and data roaming settings.

Setting a Cellular Provider



Flick/Swipe Home Screen up ᅌ 🞯 (Settings) ᅌ Mobile network



2

Mobile data



' If you set 2 SIMs, Tap Mobile data , and then select a SIM.

3

Automatically select network



1 Elick/Swir

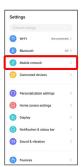
4

Tap provider

🟁 Cellular provider is set.

Flick/Swipe Home Screen up ⋺ ⊗ (Settings) ⋺ Mobile

Changing Data Roaming Setting



2

Mobile data



· If you set 2 SIMs, Tap Mobile data , and then select a SIM.



App data usage XXX MB used XXX X - XXX Data warning & limit

veferred network

Auton



network

🏁 Data roaming is enabled.

• Tap Roaming to toggle on ()/off ().

· If confirmation appears, follow onscreen instructions.

Handset searches available networks.

Making Calls while Abroad

See SoftBank Website to learn about roaming areas/services, etc.

https://www.softbank.jp/en/mobile/service/global/

International Calls to Japan and Other Countries from Abroad

1



Phone opens.









Touch & Hold 0



🏁 "+" is entered.

4

Enter country code then other party number (omit first 0)



 \cdot Do not omit first "0" from phone numbers when dialing Italy (39).

5

Call

	reate new contact	
&* ^/	dd to a contact	
🗩 si	end a message	
	xxxxxxx	vvv a
: +/		
1	2 ABC	3
		3 007
1 20 4	5	6 MINO
4 %* 7	5	6 19

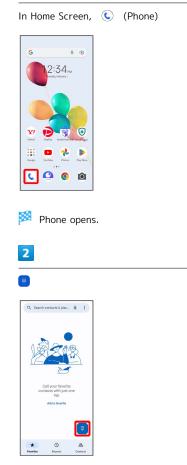
Handset dials number. Call begins when the other party answers.

Calls to Landline Phones/Cell Phones in Country of Stay

Place calls the same way you would within Japan.

 \cdot Do not enter country code or omit first "O" from phone numbers.

1





3

Tap dialpad to enter the other party's number



4



At Creat	e new contact	
Add t	o a contact	
🗩 Send	a message	
: XXX	XXXXXX	XXX 👁
1	2	3
4 (H)	5	6 MINO
7	8 TVF	9
PORS	TUY	worz
*	0	#
	So Cal	

Handset dials number. Call begins when the other party answers.

Warranty/Specifications/ Customer Services

Warranty	& After-Sales	Service	88
Specificat	ions		88
Customer	Service		89

Warranty & After-Sales Service

Warranty

- The warranty period is 1 year from the date of newly purchase.
- Free repairs will be done based on terms of repair service. Terms of repair service is referred to SoftBank Website. https://www.softbank.jp/mobile/support/product/ warranty/
- Warranty covers only handset. Accessories such as cables are not covered by terms of repair service.

Cautions

Damages

SoftBank Corp. is not responsible for any damages for user or third party resulting from lost opportunities to make a call, etc. due to breakage, malfunction, or trouble of product.

Accidents/Repair

Files and settings may be lost or altered due to accidents or repairs. Keep a copy of important files, etc. SoftBank Corp. is not liable for damages resulting from loss or alteration of files (contacts/images/sound, etc.) or settings due to accident or repair.

Disassembly/Modification

Disassembly/modification of handset is prohibited under the Radio Law. Note that handset cannot be accepted for repairs if modified.

After-Sales Service

To request repairs, contact Customer Service or a nearby SoftBank Shop. Have details of symptoms ready.

- During the warranty period, repairs are made under the terms of repair service.
- After the warranty period, if handset can be repaired, repairs will be made at cost. The functional parts necessary to repair the handset will be available for 4 years generally after the manufacture is discontinued. Repair may not be possible because of a shortage of repair parts even during the warranty period.

🍯 Further inquiries

For more information on after-sales service, contact a nearby SoftBank Shop or Customer Service.

Specifications

Handset

Item	Description	
Dimensions	Approx. 77 x 166 x 7.9 mm (excluding projections)	
Weight	Approx. 184 g	
Continuous Talk Time	Approx. 2300 minutes (5G) Approx. 2300 minutes (4G LTE) *5G talk time is an approximate time in the 5G standalone environment.	
Continuous Standby Time	Approx. 544 hours (5G) Approx. 618 hours (LTE FDD) Approx. 625 hours (LTE TDD) *5G standby time is an approximate time in the 5G standalone environment.	
Charging Time	AC Charger (USB Type-C™ rapid charging AC Charger (supporting USB PD-PPS)	

1 For information on compatible AC Chargers, see SoftBank Website.

Material List

Handset

Part	Material/Surface Treatment
Volume Key/ Power Key	PC + TPU/Matte plating + coating
Display	Glass/Printing
Camera Lens	Glass/coating
Outer Case (Periphery)	PC + 20% GF/Matte plating + coating
Outer Case (Back)	PC + PMMA/-
Camera Ring	PC/Plating + coating + gloss
Mobile Light	PMMA/-
USIM Card/SD Card Tray Cap	PC + 10% GF/Matte plating + coating
USIM Card/SD Card Tray	PC + 10% GF/-
USIM Card/ SD Card Tray (Metal part)	Stainless (SUS304)/-
USIM Card/SD Card Tray Seal	Rubber/-
Protective Sheet	PET/-

· SIM Removal Tool (Complimentary sample)

Material/Surface Treatment

Stainless/-

\cdot Handset Case with Card Pocket (Complimentary sample)

Part	Material/Surface Treatment
Body	TPU/-

Customer Service

If you encounter any difficulties or are unsure of anything, contact customer service.

SoftBank Customer Support

- \cdot From a SoftBank handset, dial toll free at 157
- · From a landline/IP phone, dial toll free at 0800-919-0157
- · Business hours: Call 10:00am 7:00pm / Chat 9:00am 8:00pm

Smartphone Technical Support Center

- \cdot From a SoftBank handset, dial toll free at 151
- \cdot From a landline/IP phone, dial toll free at 0800-1700-151
- Business hours: Mon. Fri. 9:00am 7:00pm / Sat., Sun., and Holiday 9:00am - 5:00pm / 9:00am - 8:00pm (for general information)

Safety Precautions

Safety Precautions	. 92
General Notes	100
Water/Dust Resistance	104

Safety Precautions

Read safety precautions before using handset. Observe precautions to avoid injury to self or others, or damage to property.

Safety Precautions

These indications show degree of risk from improper use.

Mark	Descriptions			
	Great risk of death or serious injury ¹			
	/ARNING Risk of death or serious injury ¹			
	Risk of minor injury ² or property damage ³			

- 1 Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, poisoning, etc. with remaining aftereffects, and injuries requiring hospital admission or long-term hospital visitation.
- 2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that donot require hospital admission or long-term hospital visitation.
- 3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

These symbols indicate prohibited or compulsory actions. Make sure you thoroughly understand their meanings before reading on.

Mark	Descriptions			
Prohibited	Prohibited actions			
Do Not Disassemble	Disassembly prohibited			
Avoid Liquids Or Moisture	Exposure to liquids prohibited			
Do Not Use Wet Hands	Use with wet hands prohibited			
Compulsory	Compulsory actions			
Disconnect Power Source	Unplug Charger from outlet			

Handset, USIM Card, AC Charger (Optional), SIM Removal Tool (Complimentary Sample), Handset Case with Card Pocket (Complimentary Sample) (Common)

A DANGER

Do not use, store, or leave where heat reaches a high temperature or accumulates (e.g. near fire or heater, under/in a kotatsu or bedding, in direct sunlight, inside a car in the hot sun, etc.)

May cause fire, burns, injury, electric shock, etc.



Do not put in or place nearby a cooking appliance such as a microwave oven, or IH cooktop, or high-pressure container such as a pressure cooker.

May cause fire, burns, injury, electric shock, etc.



Do not get dirty with or place directly on sand, soil, or mud. Do not touch with soiled hands.

May cause fire, burns, injury, electric shock, etc.

\bigcirc
Prohibited

Do not charge if exposed to water or other liquid (beverage, sweat, seawater, pet urine, etc.). Do not charge where handset can come in contact with water (bathroom or near a humidifier).

May cause fire, burns, injury, electric shock, etc. For details on water/dust resistance, see "Water/Dust Resistance."

Do not subject handset to excessive force or break it. Especially when carrying it in your pocket, do not hit it or press it between other objects.

Internal Battery breakage may cause fire, burns, injury, etc.

* Examples of where to be careful

 \cdot Sitting or squatting with handset in your pants or skirt pocket

 \cdot Handset becoming caught in a sliding door or vehicle door when in a jacket pocket

 \cdot Stepping on handset when it is on something soft such as a sofa, bed, or futon or on the floor

 \cdot Handset becoming caught in a seat on a train or bus



Do not disassemble or modify.

May cause fire, burns, injury, electric shock, etc.

Do not try to remove Internal Battery.

May cause fire, burns, injury, etc.

Handset Back Cover cannot be removed. Do not try to remove. Also, if handset is swollen due to the swollen battery, etc., do not try to remove Back Cover or press it forcibly.

May cause fire, burns, injury, etc.



Do not get wet with water or other liquid (beverage, sweat, seawater, pet urine, etc.).

May cause fire, burns, injury, electric shock, etc. For details on water/dust resistance, see "Water/Dust Resistance."



Do not allow liquids such as water (beverage, sweat, seawater, pet urine, etc.) to come into Charging Terminals or External Device Port.

May cause fire, burns, injury, electric shock, etc. For details on water/dust resistance, see "Water/Dust Resistance."



Use optional accessories specified by SoftBank.

Using unspecified accessories or those with unclear manufacturer, distributor, or specifications may cause fire, burns, injury, electric shock, etc.

A WARNING

Prohibited

Do not drop, step on, throw, or otherwise subject to strong force, impact, or vibration.

May cause fire, burns, injury, electric shock, etc.

Do not allow External Device Port to contact conductive materials (metal parts, pencil leads, etc.), or do not allow dust to enter inside.

May cause fire, burns, injury, electric shock, etc.

Do not cover or wrap with bedding or other blanketing during use or while charging.

May cause fire, burns, etc.

Compulso

Stop charging if charging does not complete within a prescribed charging time.

Overcharging may cause fire, burns, injury, etc.

Compulsory

Always power off handset or stop charging before entering anywhere flammable gas or dust may be generated.

Ignition of flammable gas, etc. may cause explosion, fire, etc.

Compulso

For use at a gas station or similar location, follow the instructions of the facility.

Do not charge at a gas station or similar location. If using at a gas station or similar location, be careful not to drop, and in particular, do not use while filling. Ignition of flammable gas, etc. may cause explosion, fire, etc.



If there is abnormal odor/sound, smoke, overheating, discoloration, distortion, or other abnormalities during use, charging, or storage, do the following while exercising caution.

• Unplug from outlet.

· Power off handset.

Not doing so may cause fire, burns, injury, electric shock, etc.

ACAUTION

Do not use damaged equipment.

May cause fire, burns, injury, etc.

Do not place on unstable surface (wobbling table, uneven surface, etc.). In particular, be careful handset is set to vibrate.

Handset may fall and cause injury, etc.



Do not use or store in a humid, dusty, or hightemperature place.

May cause fire, burns, electric shock, etc. For details on water/dust resistance, see "Water/Dust Resistance."

Prohibited

Do not allow children to use equipment in wrong way. A guardian should provide instruction.

May cause accidental swallowing, injury, electric shock, etc.



Do not place handset and related accessories within an infant's reach, and store them where pets cannot touch them.

In particular, take care with where small parts such as USIM Card/SD Card Tray, SIM Removal Tool, etc. are stored.

May cause accidental swallowing, injury, electric shock, etc.



Handset temperature may become high when used continuously or while charging. Avoid unintentional continued contact with handset for a long time such as by placing handset in clothes pocket, falling asleep, etc.

Handset or AC Charger may become hot after continued use of applications, call functions, data communication, video viewing functions, etc. or while charging. Continued contact with a high-temperature area may cause redness, itching, rash of skin, or low-temperature burns depending on the user's physical condition.

Do not throw into a fire or apply heat.

May cause fire, burns, injury, etc.

Do not pierce with a sharp object (nail, etc.), hit with a hard object (hammer, etc.), step on, or otherwise subject to excessive force.

May cause fire, burns, injury, etc.

Compulsory

If substance in handset gets in eyes, mouth, etc., immediately rinse with clean water and promptly seek medical attention.

Substance in handset may cause loss of sight, affect health, etc.



Do not shine Mobile Light or photograph with it flashing close to someone's eyes. In particular, keep adequate distance from infants.

May harm sight. May temporarily blind or startle, and cause injury or other accident.

Do not shine Mobile Light or photograph with it flashing toward the driver of a vehicle, etc.

May hinder driving and cause an accident, etc.



Do not look at a repeatedly blinking screen for a long time.

May cause convulsions, loss of consciousness, etc.

Do not expose camera lens to direct sunlight, etc. for a long time.

Concentrated light may cause fire, burns, injury, etc.

Do not put liquid such as water (drinking water, sweat, sea water, urine of pets, etc.), metal, or flammable object into USIM Card/SD Card Slot.

Do not insert USIM Card/SD Card in the wrong position or orientation.

May cause fire, burns, injury, electric shock, etc.

Compulsor

Power off handset or set to Airplane mode before boarding an aircraft.

Use of handset on board an aircraft is restricted. Follow instructions of the airline.

Radio waves may adversely affect an aircraft's electronic devices.

Prohibited use aboard an aircraft may be subject to penalty by law.

あんしんファミリースマホ

Compulsor

For use at a hospital, follow the instructions of the institution.

Power off handset where its use is prohibited. Radio waves may affect operation of electronic equipment and electric medical devices.

Compulsor

Always keep handset away from your ear when calling hands free, ringing loudly for incoming calls, or during standby.

If an earphone-microphone, etc. is attached for gaming or video/music playback, adjust to a moderate volume.

Handset sound is loud when making a hands-free call. Even in standby, ringtone or alarm may ring suddenly. Listening to loud sound continuously for a long time may cause hearing impairment or other difficulty. In addition, not being able to hear surroundings may cause an accident.

Compulsor

Users with a heart condition should adjust vibration and ringtone volume as needed.

Handset suddenly vibrating and ringing for a new call may startle and affect persons with heart conditions.

Compulsor

If wearing an electric medical device or similar apparatus, check with the manufacturer or vendor regarding any effect that radio waves may have on it.

Radio waves may adversely affect electronic medical devices, etc.

Compulsor

Power off handset near electronic devices that use precision control or faint signals.

Radio waves may cause electronic devices to malfunction or may adversely affect their operation.

* Examples of devices to be careful near Hearing aids, implanted cardiac pacemakers, implanted cardioverter defibrillators, other electronic medical equipment, and other automatically controlled devices or equipment. If you are using an implanted pacemaker, implanted defibrillator, or other electronic medical device, check with the manufacturer or vendor regarding any effect that radio waves may have on it.

Compulsor

If Display or Camera lens breaks, be careful with broken parts and exposed handset parts.

Touching broken or exposed parts may cause burns, injury, electric shock, etc.

Compulso

If Internal Battery leaks or has an unusual smell, immediately cease using handset, and keep away from fire.

Leaking fluid may ignite, causing fire, rupture, etc.



Do not allow pets, etc. to bite handset.

May cause Internal Battery to ignite, burst, overheat, or leak, causing fire, burns, injury, etc.

Before using the motion sensor, ensure your safety around you, hold handset firmly, and do not wave more than necessary.

Not doing so may cause injury or other accident.

Prohibited

If Display is broken, do not allow leaking internal substance to come in contact with your skin (face, hands, etc.), clothes, etc.

May harm sight or skin.

If substance in handset gets in your eyes, mouth, etc. or on your skin or clothes, immediately rinse with clean water. If it gets in your eyes, mouth, etc., immediately rinse with clean water and promptly seek medical attention.

Do not dispose of handset together with ordinary trash.

May cause fire, burns, injury, etc. May also adversely affect the environment. Bring old handset where accepted such as a SoftBank Shop, or follow municipal instructions for recycling.

If substance in Internal Battery leaks, do not let it get on your skin (face, hands, etc.) or clothes.

May harm sight or skin.

If substance in handset gets in your eyes, mouth, etc. or on your skin or clothes, immediately rinse with clean water. If it gets in your eyes, mouth, etc., immediately rinse with clean water and promptly seek medical attention.



When removing USIM Card, be careful of the tip of SIM Removal Tool so as not to hurt yourself such as fingers.

Tip of SIM Removal Tool may cause injury, etc.



Before using handset in a car, check with the car manufacturer or dealer regarding any effect that radio waves may have on it.

Handset radio waves may affect the vehicle's electronic equipment in some car models. In such case, cease using handset.



If skin abnormalities develop during use, immediately cease using handset and consult a doctor.

Continuing use may cause itching, rash, eczema, or other symptoms depending on your physical condition. For details on materials used, see "Material List."



Handset Earpiece, Speaker, Camera, and Vibrator part (back upper right) use magnetic components. Make sure that nothing metal (cutter blades, staples, etc.) is adhering.

Anything adhering may cause injury, etc.



View Display in a well-lit place at an adequate distance.

Viewing in a dark place or too closely may affect vision, etc.

あんしんファミリースマホ

AC Charger (Optional)

A WARNING

Do not use AC Charger if cord is damaged.

May cause fire, burns, electric shock, etc.

Prohibited

If thunder is audible, do not touch AC Charger.

May cause electric shock, etc.

Do not short-circuit charging terminal when it is connected to an outlet. Do not allow any part of yourself (hands, fingers, etc.) to come in contact with charging terminal.

May cause fire, burns, electric shock, etc.

Prohibited

Do not put anything heavy on the cord of AC Charger or pull it forcefully.

May cause fire, burns, electric shock, etc.

When plugging/unplugging AC Charger, keep any metal strap, etc. away.

May cause fire, burns, electric shock, etc.

Do not use a voltage converter (travel converter for overseas use, etc.) when charging with AC Charger.

May ignite, overheat, cause electric shock, etc.

Do not apply excessive force to where handset and AC Charger are connected.

May cause fire, burns, injury, electric shock, etc.

Do Not Use Wet Hands

Do not touch AC Charger cord, charging terminal, or power plug with wet hands.

May cause fire, burns, electric shock, etc.

Compulsor

Use with specified power supply and voltage.

Also, use AC Charger for global use when charging overseas.

Incorrect power supply and voltage may cause fire, burns, electric shock, etc.

AC Charger: 100 V AC (household AC power outlet only) AC Charger for global use: 100 V to 240 V AC (household AC power outlet only)

Compulso

Wipe off any dust on power plug.

Using while dusty may cause fire, burns, electric shock, etc.

Compulso

Insert AC Charger in outlet firmly.

Not doing so may cause fire, burns, electric shock, etc.

Compulso

When unplugging from an outlet, grasp AC Charger body and do not pull cord or otherwise subject to excessive force.

Pulling cord of AC Charger may damage it and cause fire, burns, electric shock, etc.

Compulso

Insert or remove AC Charger without bending or applying force such as pulling cord.

Not doing so correctly may cause fire, burns, injury, electric shock, etc.

Compulso

Cease use immediately if charging terminal is bent or otherwise deformed. Also, do not repair charging terminal to use AC Charger.

Short-circuiting of charging terminal may cause fire, burns, injury, electric shock, etc.



When not using, unplug from outlet.

Leaving plugged in may cause fire, burns, electric shock, etc.

Disconnect Power Source

If splashed with water or other liquid (beverage, sweat, seawater, pet urine, etc.), unplug from outlet immediately.

Splashing can cause short-circuiting, causing fire, burns, electric shock, etc.

isconnect

Before caring for AC Charger, unplug from outlet.

Not doing so may cause fire, burns, electric shock, etc.

Do not touch AC Charger continuously while it is plugged in.

May cause burns, etc.

USIM Card

When handling USIM Card, be careful of the cut surface so as not to hurt your body parts such as fingers.

Cut surface may be sharp and may cause injury, etc.

SIM Removal Tool



Tip of SIM Removal Tool is pointed. Do not use pointed at yourself or others.

May poke yourself or others, causing injury or loss of sight.



If skin abnormalities develop during use, immediately cease using SIM Removal Tool and consult a doctor.

Continuing use may cause itching, rash, eczema, or other symptoms depending on your physical condition. For details on materials used, see "Material List."

Handset Use & Electronic Medical Equipment



Persons with an implanted pacemaker or defibrillator should carry handset at least 15 cm away from the implant.

Radio waves may affect operation of electric medical devices.



en using

When using electronic medical equipment (other than implanted cardiac pacemakers/ defibrillators) outside medical facilities, check with the equipment manufacturer, etc. regarding any effect that radio waves may have on it.

Radio waves may affect operation of electric medical devices.



Disable handset transmissions (e.g. airplane mode) or power off handset if you will be in a packed location and cannot maintain a distance of 15 cm from those around you.

There may be someone who is wearing an implanted pacemaker, defibrillator, or other medical device. Radio waves may affect operation of electric medical devices.



For use at a medical facility, follow the instructions of the facility.

Radio waves may affect operation of electric medical devices.

Material List

· Anshin Family Sumaho

Part	Material/Surface Treatment		
Volume Key, Power Key	PC + TPU/Matte plating + coating		
Display	Glass/printing		
Camera Lens	Glass/coating		
Outer Case (Peripheral part)	PC + 20% GF/Matte plating + coating		
Outer Case (Back)	PC + PMMA/-		
Camera Ring	PC/plating + coating + glossy		
Mobile Light	PMMA/-		
USIM Card/SD Card Tray Cap	PC + 10% GF/Matte plating + coating		
USIM Card/SD Card Tray	PC + 10% GF/-		
USIM Card/			
SD Card Tray (Metal part)	Stainless (SUS304)/-		
,	Rubber/-		

· SIM Removal Tool (Complimentary sample)

Part	Material/Surface Treatment
SIM Removal Tool	Stainless/-
• Handset Case v	with Card Pocket (Complimentary sample)

Part

Case

TPU/-

Material/Surface Treatment

General Notes

General Use

 Handset is waterproof/dustproof, however, do not allow water or other liquid (beverage, sweat, seawater, pet urine, etc.) or foreign materials such as dust to enter into handset or to come in contact with accessories or optional accessories. Carrying in pocket may allow perspiration humidity to corrode handset interior and cause malfunction. Important: Handset may not be repairable under warranty if malfunction is determined to be due to such water exposure.

- \cdot AC Charger and USIM Card are not waterproof. Do not use in high humidity (e.g., in bathrooms) or where exposed to rain, etc.
- · If handset surface is deformed, waterproof/dustproof performance cannot be maintained.
- \cdot Wipe clean with a dry, soft cloth (for eyeglasses, etc.).
- · Clean External Device Port regularly and keep in clean condition.

Use in a soiled condition may prevent normal use. Avoid damaging terminal when cleaning.

• Do not place near air conditioner vent. Sudden change of temperature can cause condensation and internal corrosion.

Handset

- Do not press Display forcefully, and do not operate with anything pointed. May scratch handset and cause malfunction or damage.
- \cdot Do not drop handset or subject to impact.
- Display is manufactured with high precision technology, however, some pixels may not illuminate or may always be illuminated, and is characteristic.
- \cdot Do not use in extremely hot or cold conditions. Always use within temperatures of 0°C to 35°C and humidity of 35% to 85%.

When the Internal Battery temperature exceeds 60°C, handset turns off automatically.

- Handset use near a landline phone or a TV, radio, etc. may cause interference. Distance handset as much as possible.
- When connecting an external device to External Device Port, avoid inserting at angle, and avoid pulling while connected. May cause malfunction or damage.
- Handset may become warm while in use or charging, but is normal. Continue use/charging.
- When using handset, usually close USIM Card/SD Card Tray. Not doing so allows water or other liquid (beverage, sweat, seawater, pet urine, etc.) or foreign materials such as dust to enter into handset and causes handset malfunction.
- Do not place handset near magnetic objects such as magnetic stripe cards. Information saved on cash cards and credit cards may be corrupted by handset's magnetic field. Also, strong magnetic field near handset causes handset malfunction.
- Do not decorate handset with films or stickers.
 Functions that require touch panel or Proximity/Light Sensor may not operate correctly.
- If handset screen freezes or does not turn off, Long Press Power Key for at least 10 seconds and release Power Key after handset vibrates to power off forcibly.

Mobile Light

- Do not use handset in extremely hot, cold, or humid conditions. May shorten usable life of Mobile Light.
- Mobile Light will become dimmer after repeated flashing and it reaches the end of its usable life.

Internal Battery

 \cdot Internal Battery is a lithium-ion battery.



Li-ion 00

- · Battery is built in and is not removable.
- Handset is not fully charged at time of purchase. Charge handset before use when using for the first time. Internal Battery discharges slowly even while handset is not used. Charge handset before use after it has not been used for a long time.
- Internal Battery is a consumable, and not covered by warranty.
- Depending on use, Internal Battery may bulge near end of usable life.
- Replace if operating time shortens noticeably even after charging or if it bulges. For details on replacement, contact a SoftBank Shop or Customer Service.
- \cdot Always charge where at an appropriate temperature (0°C to 35°C).
- Internal Battery usable time depends on environment of usage and Internal Battery deterioration.
- To help maintain performance and life of Internal Battery, do not store handset in the following conditions.
- Full (immediately after charging is complete)
- Exhausted (too low to power on handset)
- Optimal battery level for storage is 40%.

Charger

- \cdot Always charge where at an appropriate temperature (0°C to 35°C).
- \cdot Do not charge in these locations.
- Where there is much humidity, dust, or vibration
- Near a landline phone, TV, radio, etc.
- Charger may become warm while charging, but is normal. Continue charging.
- Do not subject to strong impact. Do not deform charging terminal.
- May cause malfunction.

Touch and Mail

- You cannot use "Touch and Mail" and services/functions using NFC (Near Field Communication) such as Osaihu-Keitai®, etc. at the same time. If you use "Touch and Mail", do not install apps compatible with NFC/Osaihu-Keitai® services. Disable or cancel such app services if you use "Touch and Mail" after installing them. For details, refer to each app instructions.
- If you use NFC/Osaihu-Keitai[®] after canceling "Touch and Mail", make sure "Use Touch and Mail" is disabled on "Touch and Mail" app and remove the transportation IC card from Handset Case with Card Pocket.

Emergency Alerts

- \cdot Receive setting is enabled at time of purchase.
- At time of purchase, alert sounds for arriving emergency alert even if in Manner mode.
- Emergency alerts are not received during calls (except for VoLTE calls), during data transmissions, or when signal is weak.
- Depending on usage/situation, handset may receive emergency alerts for other areas or no emergency alerts.
- \cdot While receive setting is enabled, standby time is shorter.
- SoftBank Corp. is not responsible for damages caused by using this service, including accidents resulting from received information, reception timing, or reception/ reception failure.

Precautions

• Never use handset if modified. Using handset if modified is a violation of the Radio Law and the Telecommunications Business Law.

Handset has received certification of compliance with technical standards as a specific wireless device based on the Radio Law as well as compliance with technical standards as a device based on the Telecommunications Business Law, indicated by the "technical conformity mark 😭 " on its electronic nameplate.

To view: Flick/Swipe Home Screen up, Settings → About phone → E-labelling Information

Removing handset screws and modifying handset voids technical conformity certification.

Using handset with its certification voided is a violation of the Radio Law and the Telecommunications Business Law. Never use with certification voided.

- Do not change the base software without authorization.
 This is regarded as software modification, and handset may be refused for malfunction repair.
- Handset and its included accessories may be subject to Japanese export control regulations ("Foreign Exchange and Foreign Trade Control Act" and related laws and regulations). They may also be subject to Export Administration Regulations of the US. Before exporting or reexporting handset and its included accessories, necessary procedures must be followed at your responsibility and expense. For details, contact the Ministry of Economy, Trade and Industry of Japan or the US Department of Commerce.
- Back up data saved on handset to your SD Card, computer, or cloud, etc., or make a separate note. SoftBank Corp. is not responsible for saved information that is lost.
- Saved mail, files, etc. cannot be copied to next handset when handset is replaced for model upgrade or repair.

Frequency Bands

Handset Bluetooth®/Wi-Fi (wireless LAN) frequency bands are as shown below.

2.4FH4/XX8/DS4/OF4

2.4: Wireless facility using 2400 MHz band. FH/XX/DS/OF: FH-SS modulation, other-method modulation, DS-SS, OFDM.

4: Expected maximum interference range of about 40 m.8: Expected maximum interference range of about 80 m.Band frequency: Utilizes 2412 MHz to 2472 MHz band without mobile device bandwidth differentiation.

Bluetooth®

Handset supports the Bluetooth®-standard security function for secure radio communication. However, be careful when using Bluetooth®, as security may be insufficient depending on conditions of usage or settings.

SoftBank Corp. accepts no liability for data/information leaks during communication using Bluetooth®.

· Before Using Bluetooth®

Bluetooth® operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").

1. Before handset use, be sure "other radio stations" are not in use nearby.

 If handset radio waves interfere with "other radio stations," promptly move or power off to avoid interference.

3. For further information, visit a SoftBank Shop or contact Customer Service.

Wi-Fi (Wireless LAN)

Wi-Fi (wireless LAN) exchanges information using radio waves, and allows you to freely establish a LAN connection if you are within an area where radio waves reach. However, communication without appropriate security settings may allow communication to be intercepted by malicious parties. It is recommended to make security settings, and is at your discretion.

- Do not use Wi-Fi where there is an electromagnetic field such as near electrical appliances or AV/OA devices.
- Magnetic fields may increase electrical noise or may affect communication (especially when using a microwave oven).
 It may interfere with reception if near a TV, radio, etc., or
- the TV screen may become unviewable.
- If multiple Wi-Fi (wireless LAN) access points using the same channel are in proximity, handset may not detect access points correctly.
- Use of wireless LAN (Wi-Fi) is restricted in some countries/ regions. Check the laws and regulations of the country/ region before using handset abroad.
- · Cautions on Using 2.4 GHz Devices
- WLAN devices use the same frequency band used by household appliances (microwave ovens) and industrial/ scientific/medical equipment as well as by in-place radio stations (requiring a license) and specific low-power radio stations (not requiring a license) for mobile identification as used in production lines, and by amateur radio stations (requiring a license).
- Before using handset, check that no in-place radio stations for mobile identification, specific low-power radio stations, or amateur radio stations are in operation nearby.
 If use of handset causes interference with regard to an in-place radio stations for mobile identification, immediately change the usage frequency, or discontinue use.
 If handset is otherwise a cause of interference with regard to specific low-power radio stations for mobile identification or amateur radio stations and assistance is required, contact a SoftBank Shop or Customer Service.
- Cautions on Using 5 GHz Devices Handset Wi-Fi function uses 5 GHz frequency band.
- Handset uses the following channels.
- W52 (5.2 GHz band/36, 40, 44, 48 ch)
- W53 (5.3 GHz band/52, 56, 60, 64 ch)
- W56 (5.6 GHz band/100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140 ch)
- Use of 5.2 GHz or 5.3 GHz band (W52/W53) for outdoor communication is prohibited by the Radio Law (excluding communication with the base stations or land mobile relay stations of high-output data communications systems operating in the 5.2 GHz band).
- · Bluetooth[®] Devices and Interference
- Bluetooth[®] and Wi-Fi (wireless LAN) use the same frequency band. Their use at the same time may cause interference and affect communication speed or disrupt the connection. Distance the Bluetooth[®] and Wi-Fi (wireless LAN) devices, or power off and discontinue using either device.

Copyrights/Portrait Rights

Copyrighted contents you recorded or obtained from Websites pages using this product by downloading or other means, such as documents, images, music data, software, are prohibited from reproduction, transformation and transmission over public lines without consent of the copyright holders, unless intended for personal use or any other purpose permitted by law.

Note that some performances, shows, and exhibitions may not permit photography, movie shooting, or sound recording even for personal use.

You should also refrain from taking a picture of other people and disclosing it by such means as posting it on a Website without their consent because of possible infringement of their right of portrait.

Trademarks/Registered Trademarks

- · Bluetooth® is a registered trademark of Bluetooth SIG, Inc.
- Google, the Google logo, the G logo, Android, the Andriod logo, Google Play, the Google Play logo, Gmail, the Gmail logo, Google Maps, the Google Maps logo, YouTube, the YouTube logo, Google Drive, the Google Drive logo, YouTube Music, the YouTube Music logo, Google TV, the Google TV logo, Google Meet, the Google Meet logo, Google News, the Google News logo, Google Calendar, the Google Calendar logo, Google Chrome, the Google Chrome logo, Google Photos, the Google Photos logo, Google Assistant, the Google Assistant logo are trademarks or registered trademarks of Google LLC.
- · USB Type-C[™] is a trademark of USB Implementers Forum.
- QR code is a registered trademark of Denso Wave Inc.
- Wi-Fi® is a registered trademark of Wi-Fi Alliance. WPA™, WPA2™, WPA3™, Wi-Fi Direct™, and Wi-Fi Protected Setup™ and associated logos are trademarks of Wi-Fi Alliance.
- Microsoft and Windows are trademarks or registered trademarks of US Microsoft Corporation in the United States and other countries.
- ZTE, ZTE中興, and ZTE Corporation names and logos are trademarks or registered trademarks in China and other countries.
- SoftBank, SoftBank's equivalent in Japanese and the SOFTBANK logo are registered trademarks or trademarks of SoftBank Group Corp. in Japan and other countries.
- ・Yahoo!, ヤフー, the Yahoo! JAPAN logomark, and the Y! logomark are registered trademarks or trademarks of LY Corporation in Japan.
- \cdot Facebook and the Facebook logo are trademarks or registered trademarks of Meta Platforms, Inc.
- \cdot Netflix is a registered trademark of Netflix, Inc.
- ・"さとふる", "さとふる" logo, and its service name are registered trademarks or trademarks of Satofull Co., Ltd. in Japan.
- \cdot The microSD logo, microSDHC logo and microSDXC logo are trademarks of SD-3C, LLC.
- Osaifu-Keitai is a registered trademark of NTT DOCOMO, INC.
- The names of the companies, products and services used in this guide are registered trademarks or trademarks of the respective companies.

あんしんファミリースマホ

Specific Absorption Rate (SAR) Information of This Product (for Japan)

This mobile phone [A303ZT] complies with the Japanese technical regulations and international guidelines regarding exposure to radio waves.

This mobile phone was designed in observance of the Japanese technical regulations regarding exposure to radio waves * and the limits of exposure recommended in the international guidelines, which are equivalent to each other. The international guidelines were set out by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health conditions.

The technical regulations and the international guidelines set out the limits of exposure to radio waves as the Specific Absorption Rate, or SAR, which is the value of absorbed energy in any 10 grams of human tissue over a 6-minute period. The SAR limit for mobile phones is 2.0 W/kg. The highest SAR value for this mobile phone when tested for use near the head is 1.777 W/kg **, and that when worn on the body is 1.847 W/kg **. There may be slight differences of the SAR values in individual product, but they all satisfy the limit. The actual value of SAR of this mobile phone while operating can be well below the indicated above. This is due to automatic changes in the power level of the device to ensure it only uses the minimum power required to access the network.

This mobile phone can be used at positions other than against your head. By using accessories such as a belt clip holster that maintains a 0.5 cm separation with no metal (parts) between it and the body, this mobile phone is certified the compliance with the Japanese technical regulations.

The World Health Organization has stated that "a large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use." Please refer to the WHO website if you would like more detailed information.

https://www.who.int/news-room/fact-sheets/detail/

electromagnetic-fields-and-public-health-mobile-phones Please refer to the websites listed below if you would like more detailed information regarding SAR.

Ministry of Internal Affairs and Communications Website: https://www.tele.soumu.go.jp/e/sys/ele/index.htm Association of Radio Industries and Businesses Website: https://www.arib-emf.org/01denpa/denpa02-02.html (in

Japanese only)

List of SAR information of smartphone/3G model of SoftBank https://www.softbank.jp/mobile/support/sar/ (Japanese)

* The technical regulations are provided in Article 14-2 of the Radio Equipment Regulations, a Ministerial Ordinance of the Radio Act.

** Including other radio systems that can be simultaneously used with 5G/LTE.

Water/Dust Resistance

Handset has water resistance equivalent to IPX5¹ and IPX7² and dust resistance equivalent to IP6X³ with USIM Card/SD Card Tray closed firmly.

1 IPX5 means that handset continues to function as a phone after being sprayed from all directions with 12.5 L of water per minute from a 6.3 mm diameter nozzle for at least 3 minutes, from a distance of approximately 3 m. 2 IPX7 means that handset retains its functions as a phone after it is slowly submerged to depth of 1 m in static tap water at room temperature, left there for 30 minutes and then taken out. (Camera function is not available underwater.) 3 IP6X means that handset has a function not to allow grit or dust to enter into handset after placed in a device containing grit and dust 75 μ m or smaller in diameter and shaken for 8 hours.

What You Can Do with Water/Dust Resistance Performance of Handset

- You can use handset to talk without using an umbrella in the rain (with a rainfall of about 20 mm per hour).
 When your hand is wet or any waterdrops remains in handset, do not open or close USIM Card/SD Card Tray.
- Handset can be washed with tap water at room temperature.
 Do not expose to strong water flow above rated.
 For details on water flow strength, see "Water/Dust Resistance."

- When you wash handset, hold it so that USIM Card/SD Card Tray does not open and wash it with hands instead of using a brush, sponge, soap, or detergent, etc. After washing handset, drain it before use. For details on draining, see "Drying Handset."

- When you wash handset, do not rub it hard.

To Maintain Water/Dust Resistance Performance

- \cdot Do not make handset exposed to or immersed in liquid other than tap water at room temperature.
- Close USIM Card/SD Card Tray firmly. Small particles on contact surfaces, no matter how small (lint, a single hair, grain of sand, etc.), may allow water/dust intrusion.
- Do not poke Earpiece, Mouthpiece/Mic, Sub Mic, Speaker, External Device Port, etc. with a sharp object.
- Do not drop handset. May cause handset to deteriorate water/dust resistance performance resulting from scratches.
- Rubber seal on USIM Card/SD Card Tray is vital to waterproofing/dustproofing. Do not remove or scratch it. Also, do not allow particles to adhere.
- Replace components to maintain water/dust resistance performance every two years regardless of appearance.
 Replacement can be provided at cost while handset is retained. Visit a SoftBank Shop or contact Customer Service.

Before Use

Do not perform actions shown in the illustrations below.



Observe the following precautions to use handset properly.

Handset

- Do not expose directly to strong water flow above rated. May cause malfunction, though handset has waterproof performance compliant with IPX5 and IPX7. For details on rated water flow, see "Water/Dust Resistance."
- If handset is exposed to moisture such as salt water, seawater, refreshing beverages, or sand/mud/etc., promptly wash off. If they dry out, it is hard to remove the dirt and it may cause damage or malfunction.

- Do not immerse in hot water, use in a sauna, or subject to hot air from a hair dryer, etc.

- Do not move handset underwater or strike it on water surface.

- Do not immerse handset in tap water longer than 30 minutes.

- Handset will not float.

- Do not leave handset wetted. In cold regions, handset may freeze and cause malfunction.

- Do not remain any waterdrops on Earpiece, Mouthpiece/ Mic, Sub Mic, or Speaker. May interfere with talking.

- If handset is exposed to liquid such as water, etc. with USIM Card/SD Card Tray open, it may cause an electric shock or malfunction due to immersed liquid. Stop using handset, power off, and then visit a SoftBank Shop or contact Customer Service.

- If rubber seal on USIM Card/SD Card Tray is scratched or deformed, replace it at a SoftBank Shop or Customer Service.

- Do not connect an earphone, etc. with handset wet with water. Doing so may cause malfunction.

• Others

- Accessories or Optional accessories are not water/ dustproof.

 SoftBank Corp. does not guarantee actual operations under all states. Malfunctions deemed to be caused by inappropriate operation by the customer are not covered by the warranty.

Drying Handset

If handset gets wet with water, remaining water may flow out after a while even if you wipe off water from handset. Follow steps below to drain water.



Hold handset firmly and wipe handset (front and back) well with a clean, dry cloth



2

Hold handset firmly and shake it approximately 20 times until there is no more water splattering

E.

3

Push handset against a dry, clean cloth, etc. approximately 10 times to completely wipe off water in the gaps of Earpiece, Mouthpiece/Mic, Sub Mic, Speaker, External Device Port, Power Key, Volume Up/Down Key, USIM Card/SD Card Tray, etc.



4

Wipe off water drained from handset with a dry, clean cloth, etc. sufficiently and dry handset naturally

- If any waterdrop remains in handset after wiping off, water may ooze out.
- Do not wipe off remaining water in the gaps directly with a cotton swab, etc.

When Charging

Check the following before and after charging.

- \cdot Never charge while handset is wet.
- If you charge handset after it gets wet, drain water from handset thoroughly and wipe it off with a clean, dry cloth, etc., then start charging.
- \cdot Before charging, make sure that no waterdrops or foreign materials are attached to handset or External Device Port.
- Do not use AC Charger near water sources (bath room/ shower, sinks/basins, etc.). May cause fire or electric shock.
- \cdot Do not touch AC Charger with wet hands. May cause electric shock.

Α

3
3
7
2

В

あんしんファミリースマホ

User Guide Index

Basic Operation	.24
Battery Settings	73

(C)

Capturing Still Images/Videos	. 58
Charging Battery	14
Connecting by Wi-Fi	.68
Customer Service	. 89

D

Data Us	sage Settings	73
Display	Settings	74

E

eSIM	 	 7

G

General Notes10	00
Global Roaming	34

Ð

Handset	Screens	32
Handset	Settings	72

Internal Storage/SD Card...... 12

Locking Screen......22

M

 (\bigcirc)

Making Calls while Abroad	85
Making Initial Settings	16

Making	Calls v	while	Abroad	85
Making	Initial	Setti	ings	16

Optional Services......40 Other Settings......77

108

P

Parts & Functions	6
Password and Security Settings	75
Phone Number	46
Placing/Answering Calls	38
Power On/Off	15

S

Safety Precautions	92
Setting a Google Account	18
Silent Mode	26
Sound & Vibration Settings	74
Specifications	88
Status Bar	33
System and Update Settings	77



Text	Entry	/	.27

U

Updating Software	28
USIM Card	10
Using Bluetooth® Function	69
Using Chrome	54
Using Contacts	46
Using Gmail	50
Using Notifications Window	34
Using Quick Settings	34
Using Touchscreen	25

V

Viewing Still Images/Videos	(Photos)60
-----------------------------	------------

W

Warranty &	After-Sales	Service	3
Water/Dust	Resistance		1

,2,

+Message

あんしんファミリースマホ User Guide

February 2024, First Edition SoftBank Corp.

Visit SoftBank Shop for assistance

Model : あんしんファミリースマホ Manufacturer : ZTE Corporation