

DIGNO® Tab2 5G

User Guide

DIGNO® Tab2 5G User Guide Contents

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Introduction

Thank you for purchasing DIGNO® Tab2 5G.

Before You Begin

- DIGNO® Tab2 5G is referred to as "tablet" in this guide.
- Read "[Safety Precautions](#)" and this guide thoroughly beforehand for proper usage.
- Accessible services may be limited by contract conditions.
- Unauthorized copying of any part of this guide is prohibited.
- Guide content subject to change without prior notice.
- Tablet cannot be used overseas. In addition, do not take tablet outside Japan except when allowed by laws and regulations
- Contact SoftBank Customer Support, General Information if you find inaccuracies.

Guide Usage Notes

- Most operation descriptions are based on default settings.
- In this guide, microSD™/microSDHC™/microSDXC™ Card is referred to as "SD Card."

Data Communication

- Since constant Internet connection is possible with the product, data communication may be performed automatically.
- If you transmit a large amount of data, such as when downloading applications or watching video, data communication charges become high. Therefore, subscription to the flat-rate service for data communication charges is recommended.
- Depending on the applications or service you use, data communication charge may be applied even in Wi-Fi communication.

Screenshots & Key Labels

Screenshots and Key labels are provided for reference only. Actual tablet windows, menus, etc. may differ in appearance.

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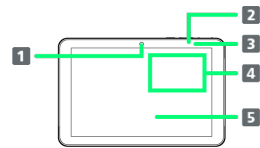
Package Contents

Package Contents

- Tablet (DIGNO® Tab2 5G)
- クイックスタート (Japanese)

Parts & Functions

Tablet (Front)



Part	Description
1 Front Camera	Use to shoot photos or videos of yourself.
2 Notification/Charging LED	Lights/flashes while charging, when powering tablet on, etc.
3 Light Sensor ¹	Detects surrounding brightness to adjust display brightness automatically.
4 NFC Touch Area ¹	Reads information on NFC devices or IC cards.
5 Display	Touchscreen-type display, operate with your fingers on Display.

1 Note that covering these parts with stickers or fingers, etc. may hinder product performance.

NFC Touch Area

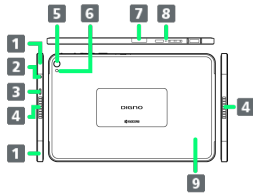
Depending on app, buttons such as "Back", "Cancel", etc. are located near NFC touch area of app, and these buttons may be tapped unintentionally by touching them with fingers or metal part of a device when putting an NFC device or IC card over tablet. In this case, try the following.

- Put an NFC device or IC card over tablet in such a way that your fingers or device do not touch the buttons on app.
- Enable Auto-rotate screen to move position of buttons by rotating tablet.

For details, refer to the guideline for developers on Kyocera website.

<https://www.kyocera.co.jp/prdct/telecom/office/phone/lineup/digno-tab2-5g/> (Japanese)

Tablet (Back/Side)



Part	Description
1 Outer Panel	Covers upper/lower/side part.
2 Earphone/Microphone Jack	Connect an earphone/microphone (commercially available).
3 External Device Port	Connect AC Charger (optional) or USB Type-C™ cable (sold separately).
4 Side Speaker ¹	Hear the notification or alarm sound.
5 Out-Camera	Capture photos and videos.
6 Shooting/Simple light	Use light when taking photos, etc.
7 USIM Card/SD Card Tray	Attach USIM Card and SD Card.
8 Mic ¹	Use to record sound, etc.
9 Outer Case	Covers back/side part.

¹ Note that covering these parts with stickers or fingers, etc. may hinder product performance.

Keys



Part	Description
1 Direct Key	Press once, twice, or long to activate the function assigned to each button operation.
2 Power Key/Fingerprint Sensor	Turn Display on/off. Long Press for Power off/Reboot/Screenshot menu; power on when powered off. If your fingerprint is registered, you can unlock tablet by fingerprint recognition.
3 Volume Down Key ¹	Decrease the volume.
4 Volume Up Key ¹	Increase the volume.

¹ Volume Down/Up Key function switches depending on display orientation. In this guide, operations of Volume Keys are described when Front Camera is on upward position.

Notification/Charging LED

Lights or blinks to notify charging status or new mail.

Lamp color and display status	Notification contents
Light-up in red	Indicates that remaining battery level is 59 % or less.
Light-up in orange	Indicates that remaining battery level is between 60 % and 89 %.
Light-up in green	Indicates that remaining battery level is 90% or more or that charging is completed.
Blinks in blue	Indicates that the tablet has received a notification of mail reception, etc.

eSIM

eSIM is a type of SIM that is embedded in a device. If your device supports an eSIM, you only need to set up a service plan that you purchased with eSIM and start using it. You don't need a USIM card.



Handling eSIM

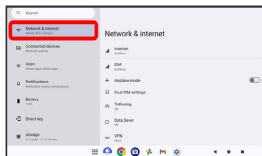
To learn about setting up your service plan with eSIM, see the following website.

<https://www.softbank.jp/mobile/support/product/sim/esim/> (Japanese)

Download your service plan with eSIM

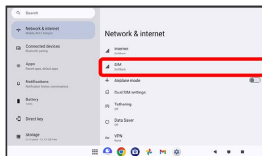
1

In Home Screen, (Settings) → Network & internet



2

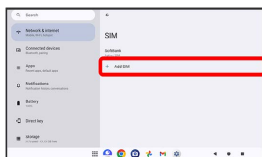
SIM



· If USIM Card is not inserted, proceed to step 4.

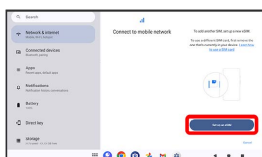
3

Add SIM



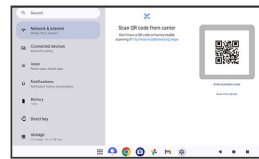
4

Set up an eSIM



5

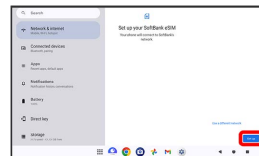
Scan a QR code



· This step may not be needed and skipped. In that case, the screen shows next step.

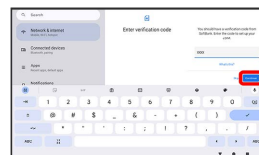
6

Set up



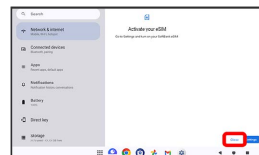
7

Enter carrier confirmation code → Continue



8

Close



Your service plan with eSIM is downloaded.

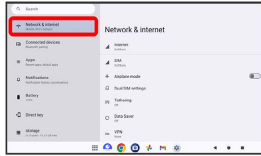
· Tap **Settings** to set eSIM. Continue by following onscreen instructions.

Enable or disable eSIM

Method to disable eSIM is described as an example.

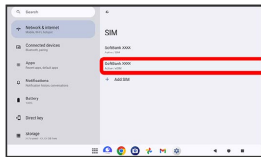
1

In Home Screen, (Settings) → Network & internet



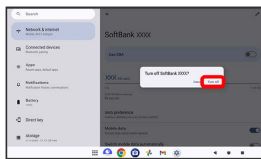
2


SIM → Select eSIM



3

Use SIM () → Turn off



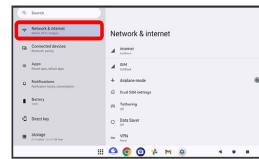
 eSIM is disabled.

• Use SIM () → Turn on to enable eSIM.

Erase your service plan with eSIM

1

In Home Screen, (Settings) → Network & internet



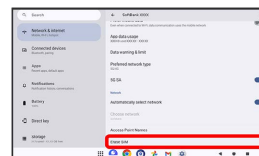
2

SIM → Select eSIM



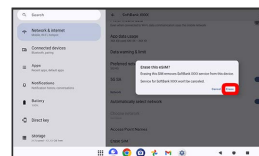
3


Erase SIM




4

Erase



 Your service plan with eSIM is erased.

 Restart your service plan with eSIM after erasing it

Your service plan with eSIM is not terminated by erasing it.
To restart it, you need a new QR code to download the plan again.

USIM Card

USIM Card is an IC card containing phone number and other customer information.

Handling USIM Card

For USIM card handling, see following items.



1 IC chip

For USIM card handling, see website below.

<https://www.softbank.jp/mobile/support/protect/usim/>
(Japanese)

- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage USIM Card.

USIM Card Cautions

Observe the following when using USIM Card.

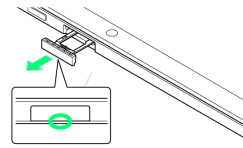
- Customer is responsible for any damage caused by inserting USIM Card in an other-brand IC card reader, etc. SoftBank Corp. is not responsible in such case.
- USIM Card is the property of SoftBank Corp.
- USIM is replaceable (at cost) in case of loss/damage.
- Return USIM Card to SoftBank Corp. when cancelling subscription.
- Returned USIM Cards are recycled for environmental purposes.
- Note that USIM Card specifications and performance may change without notice.
- It is recommended that you keep a separate copy of information that is stored on USIM Card. SoftBank Corp. is not responsible for damages from stored information that is lost.
- Always follow emergency procedures to suspend service if your USIM Card or tablet (USIM Card inserted) is lost/stolen. For details, contact [Customer Service](#).
- When inserting/removing USIM Card, always power off beforehand.
- Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. SoftBank Corp. does not guarantee operation whatsoever.

Inserting USIM Card

Always power off beforehand.

1

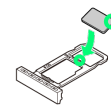
Put your fingertip on the groove of USIM Card/SD Card Tray and pull it out straight



- Pull out USIM Card/SD Card Tray with Display facing upward. Note that not doing so may cause USIM Card/SD Card to drop.
- The groove is on the bottom of USIM Card/SD Card Tray.

2

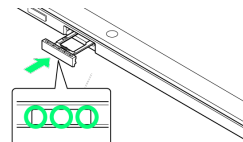
Set USIM Card in USIM Card/SD Card Tray with the IC (metal) part facing down



- Note location of notch.
- Slide USIM Card in the direction shown to avoid damaging the tab on USIM Card/SD Card Tray.
- Make sure USIM Card is completely in USIM Card/SD Card Tray and not jutting upward.

3

Insert USIM Card/SD Card Tray straight against tablet until it stops



 USIM Card is inserted.

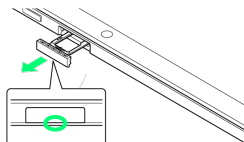
- Push the ○ parts firmly and make sure there are no gaps around USIM Card/SD Card Tray.

Removing USIM Card

Always power off beforehand.

1

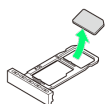
Put your fingertip on the groove of USIM Card/SD Card Tray and pull it out straight



- Pull out USIM Card/SD Card Tray with Display facing upward. Note that not doing so may cause USIM Card/SD Card to drop.
- The groove is on the bottom of USIM Card/SD Card Tray.

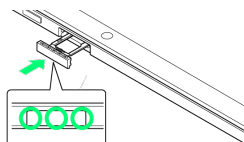
2


Remove USIM Card from USIM Card/SD Card Tray



3

Insert USIM Card/SD Card Tray straight against tablet until it stops



 USIM Card is removed.

- Push the ○ parts firmly and make sure there are no gaps around USIM Card/SD Card Tray.

SD Card

Tablet supports SD Cards up to 1 TB. Some SD Cards may not operate properly.

When using a new SD card for the first time, always format it on tablet.

SD Card Cautions

Data

Information stored on SD Card can become lost or changed accidentally or as a result of damage. It is recommended that you keep a separate copy of important data. SoftBank Corp. is not responsible for damages from data that is lost or changed.

Reading/Writing Data

Never power off while reading or writing data.

Battery Level

A low battery charge may prevent reading/writing to SD Card.

Handling SD Card

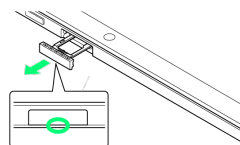
Use/store SD Cards away from the reach of infants. May cause choking if swallowed.

Inserting SD Card

Always power off beforehand.

1

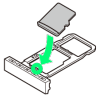
Put your fingertip on the groove of USIM Card/SD Card Tray and pull it out straight



- Pull out USIM Card/SD Card Tray with Display facing upward. Note that not doing so may cause USIM Card/SD Card to drop.
- The groove is on the bottom of USIM Card/SD Card Tray.

2

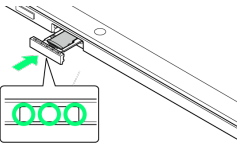
Set SD Card in USIM Card/SD Card Tray with the Terminal (metal) side facing down




- Slide SD Card in the direction shown to avoid damaging the tab on USIM Card/SD Card Tray.
- Make sure SD Card is completely in USIM Card/SD Card Tray and not jutting upward.

3

Insert USIM Card/SD Card Tray straight against tablet until it stops




 SD Card is inserted.

- Push the ○ parts firmly and make sure there are no gaps around USIM Card/SD Card Tray.
- Check the top/bottom and front/rear of SD Card. Inserting SD Card forcibly may cause it to stay in tablet or to be damaged.

Formatting SD Card

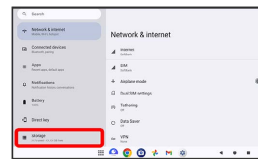
1

In Home Screen,  (Settings)



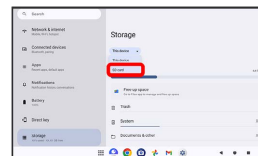
2

Storage

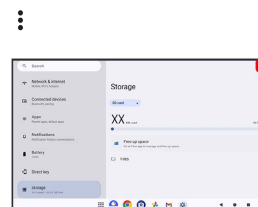


3

This device  SD card

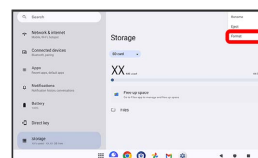


4



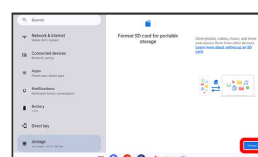
5

Format



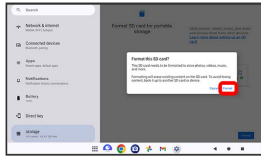
6

Format



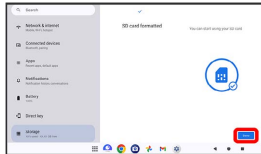
7


Format



8

Done



 Tablet erases all data in SD Card.


Formatting SD Card Cautions

Observe the following when formatting SD Card.

- Formatting erases all data on SD Card. Carefully check any SD Card that was used on another device before formatting.
- Charge Battery while formatting, or format with adequate battery charge.

Unmounting SD Card

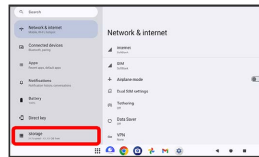
1

In Home Screen,  (Settings)



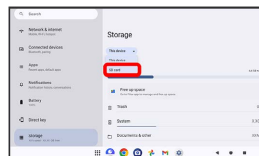
2

Storage



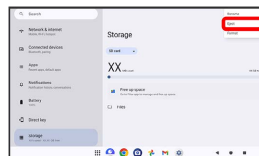
3


This device  SD card



4

 Eject



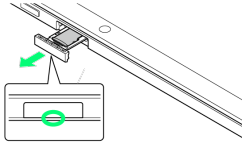
 "SD card is safely ejected" appears, and SD Card is unmounted.

Removing SD Card

Always power off beforehand.

1

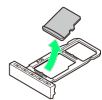
Put your fingertip on the groove of USIM Card/SD Card Tray and pull it out straight



- Pull out USIM Card/SD Card Tray with Display upward. Note that not doing so may cause USIM Card/SD Card to drop.
- The groove is on the bottom of USIM Card/SD Card Tray.

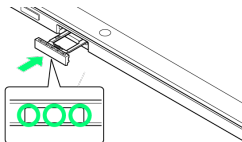
2


Remove USIM Card from USIM Card/SD Card Tray



3

Insert USIM Card/SD Card Tray straight against tablet until it stops



 SD Card is removed.

- Push the ○ parts firmly and make sure there are no gaps around USIM Card/SD Card Tray.
- Do not touch the terminal of SD Card.
- After using tablet for a long time, removed SD Card may be warm. This is not a malfunction.

Charging Battery

Charging Cautions

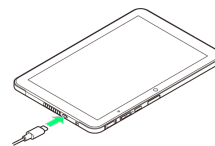
Never connect USB Type-C plug while tablet or peripheral equipment is wet.

Charging with AC Charger (Optional)

AC Charger is an optional accessory. Be sure to use an AC Charger specified by SoftBank. For information on AC Charger and other peripheral devices, see SoftBank Website. Charging with AC Charger (USB Type-C™ rapid charging AC Charger with USB PD-PPS capability [ZSDBAV] (SB-AC22-TCPD)) is described as an example.

1

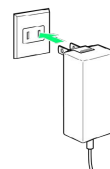
Insert USB Type-C plug of AC Charger into External Device Port




- Holding plug by connector, insert without bending as shown.

2

Plug AC Charger into household AC outlet

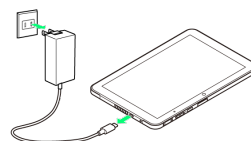



 Notification/Charging LED lights up when charging starts. Notification/Charging LED lights up green when charging ends.

- If charging is started with Battery empty, Notification/Charging LED may not light up soon. However, charging is started.

3

When charging ends, disconnect USB Type-C plug from tablet, and unplug the power plug of AC Charger from outlet



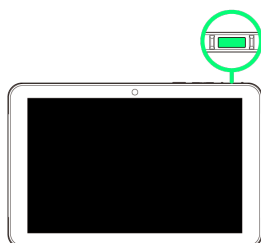
 Charging ends.

Power On/Off

Powering On

1

Long Press Power Key/Fingerprint Sensor until Display turns on



Start Screen appears.

- See "[Waking Tablet from Sleep](#)" to unlock Start Screen.
- When tablet is powered on for the first time, Long Press Power Key/Fingerprint Sensor for at least 5 seconds. After that, charge tablet sufficiently.
- Startup screen appears the first time tablet is powered on. See "[Making Initial Settings](#)" to make settings.
- Do not touch the screen while logos are displayed after powering on tablet, as initial settings on touch panel are in progress. Doing so may cause touch panel to work incorrectly.

Powering Off

In this section, operations are described when Front Camera is on upward position.

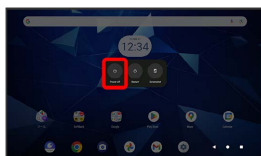
1

Press Power Key/Fingerprint Sensor and Volume Up Key at the same time



2

Power off



Tablet powers off.

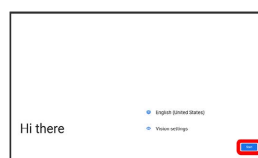
Making Initial Settings

When powering on the first time, an initial settings wizard appears for optionally making Wi-Fi, Google™ account, and other settings. Follow onscreen instructions to set items.

Making Initial Settings

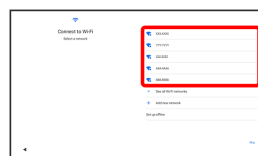
1

Select language → Start



2

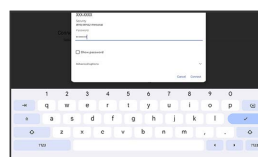
Select Wi-Fi network to connect to



- To skip Wi-Fi settings, select **Set up offline**. Continue by following onscreen instructions.
- To skip Wi-Fi settings with USIM Card inserted, select **Use mobile network for setup** / **Set up offline**. Continue by following onscreen instructions.

3

Follow onscreen instructions



- If Wi-Fi network selection screen appears, select Wi-Fi network to connect to again.
- If USIM Card is inserted, proceed to step 6.

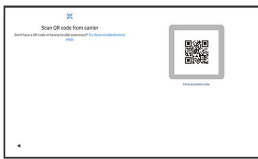
4

Download eSIM



5

Download eSIM following onscreen instructions



6

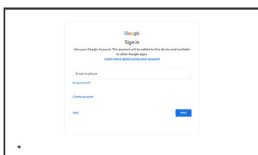
Don't copy



- Tap **Next** to copy data from another mobile. Follow onscreen instructions.

7

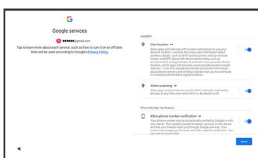
Follow onscreen instructions



- For details on Google accounts, see "[Setting a Google Account](#)."
- If not making Google account settings, Tap **Skip** ➔ **Skip**.

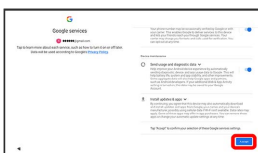
8

Follow onscreen instructions



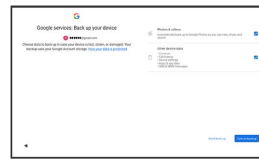
9

Accept



10

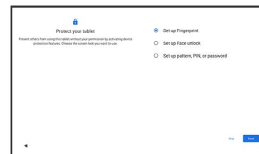
Follow onscreen instructions



- Tap **Don't back up** to disable backup.

11

Follow onscreen instructions



- If not setting a security method for Start Screen, Tap **Skip**.

12

Follow onscreen instructions



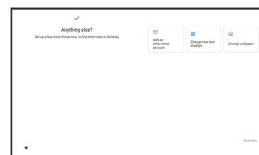
13

Follow onscreen instructions

- Tap **Add a card** to save credit card information. Follow onscreen instructions.
- If not saving credit card information, Tap **Skip**.

14

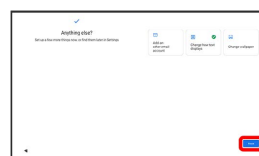
Follow onscreen instructions to make other settings




- If not making other settings, Tap **No thanks** to complete settings.

15

Next



 Settings are complete.

Setting a Google Account

Use a Google account and get more convenience with Google services. A Google account is required to use some services or fully use some applications.

Google Account Cautions

Be careful not to forget your Google account mail address or password.

Creating a Google Account

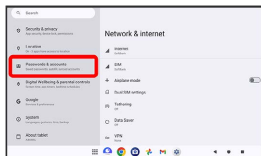
1

In Home Screen, (Settings)



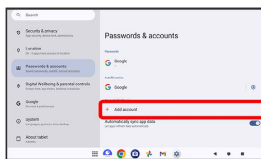
2

Passwords & accounts



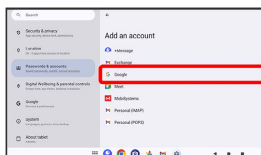
3

Add account



4

Google

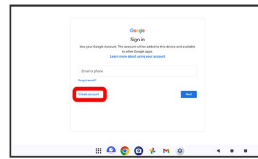


Window for logging in to a Google account opens.

- If security is set for Start Screen, follow onscreen instructions to unlock.

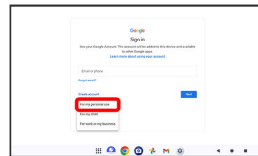
5

Create account



6

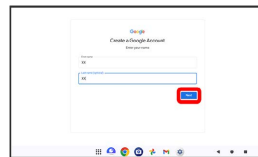
For my personal use



- To create an account for a child or business management, Tap **For my child** / **For work or my business** and follow onscreen instructions.

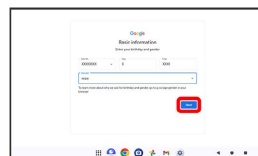
7

Enter first name → Enter last name → Next



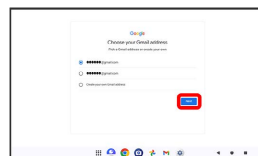
8

Enter date of birth → Select gender → Next



9

Select username (mail address) → Next



- To create a username (mail address) you prefer, Tap **Create your own Gmail address** → Enter username (mail address) → Next .

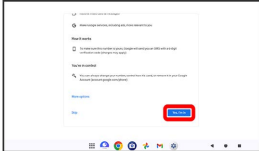
10

Enter password → Next



11

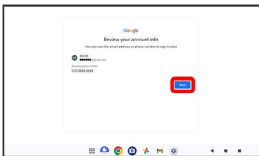
Yes, I'm in



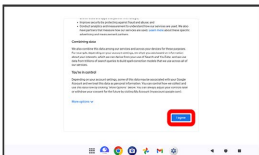
- If not adding a phone number, Tap **Skip**.
- To add a phone number for security purposes only, Tap **More options**. Continue by following onscreen instructions.

12

Next

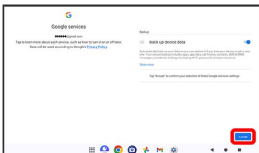


13

Check the privacy policy and terms of use, then **I agree**

14

Follow onscreen instructions → Accept



Account is created.

Logging In with a Google Account

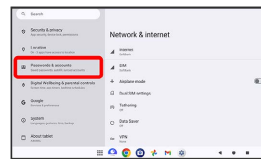
1

In Home Screen, (Settings)



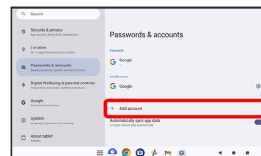
2

Passwords & accounts



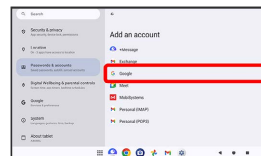
3

Add account



4

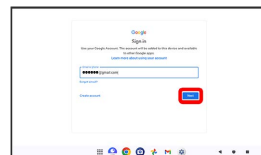
Google



Window for logging in to a Google account opens.

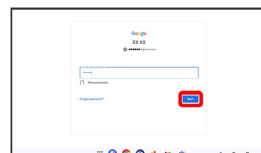
5

In window for logging in to a Google account, enter mail address or phone number → Next




6

Enter password → Next



Follow onscreen prompts

 You are logged in to your Google account.

Waking Tablet from Sleep

Display goes out after a set period of inactivity. Alternatively, Press Power Key/Fingerprint Sensor to enter sleep manually. This saves battery power and prevents accidental Touchscreen operation.

Sleep

Display goes out after a set period of inactivity to save power (sleep).

Touchscreen becomes inoperative and prevents accidental operation.

- Press Power Key/Fingerprint Sensor while Display is on to enter sleep manually.



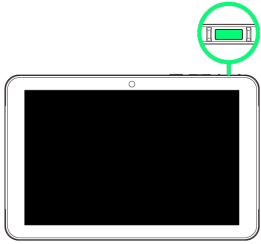
If Tablet Enters Sleep while Music Playing

Music continues to play. After pressing Power Key/Fingerprint Sensor while Display is off (sleep), operation panel appears in Start Screen (operation depends on application being used).

Unlocking Start Screen

1

In Sleep mode, Press Power Key/Fingerprint Sensor



Start Screen appears.

2

Drag/Flick screen



Start Screen is unlocked.

- If Pattern / PIN / Password is set for Start Screen, follow onscreen instructions to unlock.
- Security method for Start Screen can be changed. See "[Security & Privacy Settings](#)" for the security method.
- Registering your face enables you to unlock security of Start Screen by auto face recognition when Display is turned on.
- Registering your fingerprint enables you to unlock security of Start Screen by touching Power Key/Fingerprint Sensor when Display is turned on.


Basic Operations

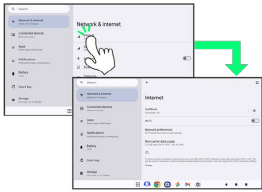
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Basic Operation


Selecting Options and Navigating Screens

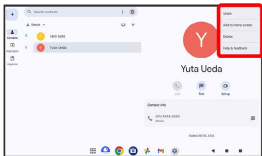
Tap items, icons, onscreen keys, etc. to open assigned items.

- Tap  to go back to previous screen.

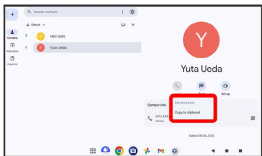


Menu Operations

Tap  for available settings and items.



Screens may also have settings and items that are available by Touching & Holding Display.



Using Touchscreen

Tablet uses a touchscreen-type Display. Operate with your fingers on Display.

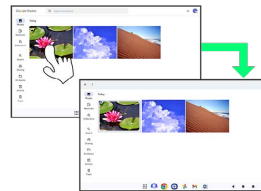
Tap

Contact Display lightly and briefly.



Touch & Hold

Contact Display lightly; release finger when screen changes.



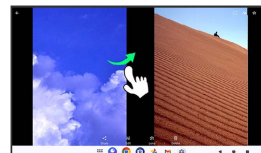
Drag

Touch icon or other item lightly, move it where desired, and release finger.



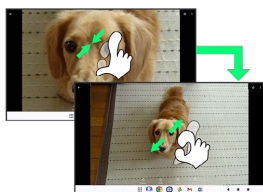
Swipe/Flick

Contact Display lightly, then brush screen up/down or left/right.



Pinch/Spread

Contact Display lightly, then close/widen fingers.



Silent Mode

Mute ringtones and other tablet sounds to avoid disturbing others around you.

! Silent Mode Cautions

Camera shutter, video start/stop tones, Alarm, or video/music audio sounds even when Silent mode is ON.



Using Silent Mode (Mute)

1



Press Volume Up/Down Key



2



While volume adjust bar appears,  (Off)  (Mute)



 Icon changes to  (Mute), and tablet enters Silent mode.

+ Exiting Silent Mode (Mute)

Press Volume Up/Down Key  While volume adjust bar appears,  (Mute)  (Off)

 Icon changes to  (Off), and Silent mode is disabled.

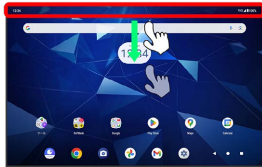
Airplane Mode

Disable all functions that emit signals. Tablet remains powered on.

Using Airplane Mode

1

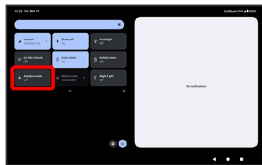
Flick Status Bar down



Quick Settings open.

2

Airplane mode



Tablet is in Airplane mode.

- Use same operation again while in Airplane mode to cancel.

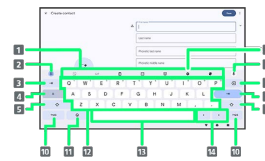
Text Entry

Keyboards

Use onscreen keyboards for text entry.

- To switch between keyboards, Tap in keyboard Languages English (US) QWERTY / Handwriting / QWERTZ / AZERTY / Dvorak / Colemak / PC / Morse code () Done .
- To hide keyboard, Tap .

QWERTY Keyboard Layout

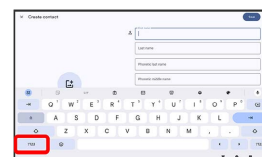


- 1 Shortcuts for frequently used functions (Toolbar)
- 2 Show all tool items Also customize Toolbar
- 3 Add space and move characters to right
- 4 Fix uppercase/lowercase
- 5 Toggle uppercase/lowercase
- 6 Show settings menu
- 7 Activate voice input
- 8 Delete character to left of cursor
- 9 Insert line break or move to next entry field; confirm current characters
- 10 Switch to number/symbol keyboard
- 11 Enter emoji / stickers / GIFs / emoticons Long Touch for settings menu
- 12 Enter characters
- 13 Enter space
- 14 Move cursor left/right

Switching Keyboards

1

In a text entry window, Tap 1123



Keyboard switches.

Updating Software

Check whether updates are required via the Internet, and update as required.

Before Updating Software

Saved data may be lost depending on condition of tablet (malfunctioning, damaged, exposure to water, etc.). It is recommended that you back up important data before updating software. SoftBank Corp. is not responsible for damages from loss of data.

Software Update Cautions

During Update

Tablet cannot be used until software is updated. It may take time to update software.



When a device is running software update, don't remove a USIM card from the device or turn its power off. Doing so can cause failure of the update and result in the device that may be inoperable or malfunction. If the device is inoperable or malfunctions, contact [Customer Service](#).

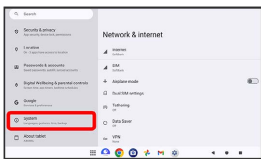
Signal during Update

Operate tablet where signal reception is good and without changing location. Also operate with adequate battery charge. Signal becoming weak or Battery becoming low during an update may cause an update failure. An update failure may disable tablet.

Updating Software

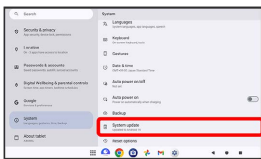
1

In Home Screen,  (Settings)  **System**




2

System update



3

Follow onscreen prompts

 Software update starts.

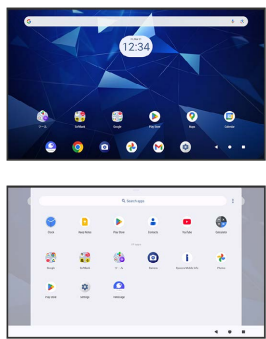
Tablet Interface

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Tablet Screens

Home Screen & Apps Menu

Most tablet operations start in Home Screen (appears at power on) or in Apps Menu.



Home Screen Layout



Part	Description
1 Status Bar	Flick down for Notifications Window and Quick Settings.
2 Standby area	Place application shortcuts, folders, widgets freely.
3 Quick launch area	Tap an icon to launch application or function. Customize Home Screen with application shortcuts, widgets, and folders.
4 Navigation Bar	Tap an icon to operate.

Toggling Home Screen Sheets

Flick Home Screen left/right to toggle sheets.







- In any Home Screen sheet, Tap  to return to Home Screen top sheet.






Navigation Bar

Flick to operate icons on Navigation Bar (Display bottom) Tap an icon to operate.

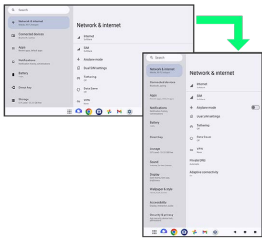


Part	Description
 (Back)	Return to previous screen. Changes to  while keyboard is displayed. Tap to hide keyboard.
 (Home)	Return to Home Screen. Long Press to launch Google Assistant.
 (History)	Open listing of recently used applications and activate or delete applications.
 1 (rotate sideways) /  1 (rotate upright)	The screen changes to portrait/landscape orientation.
1 Appears when Auto-rotate screen is disabled and tablet is rotated upright/sideways.	



Portrait Orientation & Landscape Orientation

When tablet is rotated upright,  appears on Navigation Bar. Tap  to change screen to portrait orientation. To change to landscape orientation, rotate tablet sideways and Tap . When **Auto-rotate screen** is enabled and tablet is rotated upright, screen automatically changes to portrait orientation.

- Depending on the current screen, the orientation may not change even by changing tablet orientation.




Multi-Window

Split screen to view and operate 2 applications.
Activate the 2 applications beforehand. Viewing and operating  (Chrome) and  (Maps) is described as an example.

- Multi-Window is unavailable with some applications.

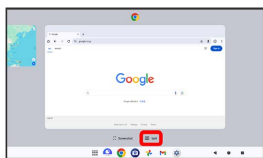
1



 History of recently used applications opens.

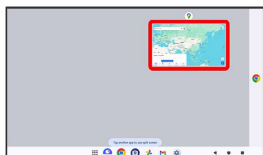
2

Split




3

Tap application to use next



 Applications used in step 2 and step 3 open.





Exiting Multi-Window

Flick pane bar () left or right

Capturing Screenshots

Press Power Key/Fingerprint Sensor and Volume Down Key at the same time. In this section, operations are described when Front Camera is on upward position.



- Alternatively, Long Press Power Key/Fingerprint Sensor and Volume Up Key at the same time  **Screenshot** or   **Screenshot** .
- View captured screenshots in  (Photos), etc.
- Screenshot capture may not work depending on the application or function.

Status Bar

Status Bar appears at the top of Display. Notification Indicators for new mail, etc. and Status Indicators for tablet appear here.

Status Bar Layout



- 1 Notification Indicators
- 2 Status Indicators

Main Notification Indicators

Notification Indicators appearing in Status Bar include the following.

Indicator	Description
	New Gmail™
	New Text Message (SMS)/+Message
	Calendar Event Notification
	Snoozing/Unchecked Alarm
	Timer Running
	Stopwatch Running
	Urgent News
	Data Uploading
	Data Downloading
	Application Update Notification
	Sharing File via Bluetooth®
	Readying SD Card

Main Status Indicators

Status Indicators appearing in Status Bar include the following.

Indicator	Description
	Bluetooth® Connected
	Silent Mode (Mute)
	Data communication available (5G) ¹
	Data communication available (4G LTE/4G) ²
	Data communication unavailable
	Wi-Fi Connected
	Signal Strength
	Airplane Mode
	Charge Battery
	Battery Charged
	Battery Charging
	Signage Mode
	Battery Care Mode
	Glove Touch Mode (High sensitivity) Set
	Glove Touch Mode (Standard sensitivity) Set
	Obtaining Location
	Start Using Camera
	Start Using Mic

- 1 Even if "5G" appears on Display (upper part), 4G communication may be used, changing the icon to "4G."
- 2 Tablet supports FDD-LTE (SoftBank 4G LTE) and AXGP (SoftBank 4G); indicator appears when tablet is connected to either. Tablet connects to SoftBank 4G first.

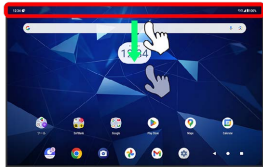
Using Notifications Window

Flick Status Bar down to open Notifications Window. Open Notification Indicators to check details.

Opening Notifications Window

1

Flick Status Bar down

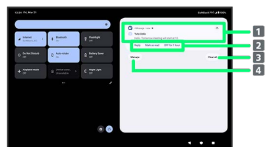


Notifications Window appears.

Closing Notifications Window

Flick Notifications Window up
 · Alternatively, Tap to close Notifications Window.

Notifications Window Layout



- 1 Show notifications (incoming messages, etc.) and active functions
- 2 Use notification content¹
- 3 Erase all notifications
- 4 Manage notifications

1 Usable functions differ with each notification.

Using Quick Settings

Flick Notifications Window down to access Quick Setting. Tap icons to toggle functions on/off, etc.

Opening Quick Settings

1

Flick Status Bar down



Quick Settings open.

Quick Settings Operations

Closing Quick Settings

Flick Quick Settings up
 · Alternatively, Tap to close Quick Settings.

Arranging Quick Settings

Add, delete, and change order of functions in Quick Settings.

In Quick Settings, Follow onscreen instructions and Drag icon

Quick Settings Layout



- 1 Adjust brightness
- 2 Mobile network/Wi-Fi on/off
- 3 Do Not Disturb on/off
- 4 Airplane mode on/off
- 5 Auto-rotate on/off
- 6 Show Device control
- 7 Bluetooth® on/off
- 8 Flashlight on/off
- 9 Battery Saver on/off
- 10 Night Light on/off



- 1 Screen record on/off
- 2 Mic access on/off
- 3 Camera access on/off
- 4 Launch QR code scan
- 5 Show Quick Share
- 6 Edit Quick Settings
- 7 Show tablet settings
- 8 Show Power Menu

Messaging

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+Message

Using +Message


For information on +Message, see this SoftBank Website.
<https://help.mb.softbank.jp/app/plusmessage/sp/> (Japanese)

Using Gmail


Gmail is Google's webmail service. Use this service to exchange email.

Creating/Sending Mail

1

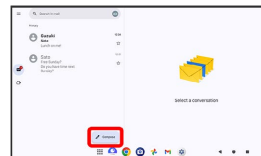
In Home Screen,  (Gmail)



 Mail list opens.

2

Compose




 Mail composition window opens.

3



Enter recipient/subject/mail text  







 Mail is sent.

+ Operations when Composing Mail



Adding Cc/Bcc

In mail composition window,  for recipient  Enter recipient



Attaching Files

In mail composition window,   Attach file 
 Select where file is saved  Select file to attach

Save Mail Being Composed as a Draft

In mail composition window,   Save draft

Delete Mail Being Composed

In mail composition window,   Discard

· If confirmation appears, follow onscreen instructions.

Internet

Using Chrome..... 38

Using Chrome

Use Chrome simply by entering words to search and URLs.

TLS


TLS (Transport Layer Security) is a protocol for encrypting sent/received data. While in a screen connected by TLS, data is encrypted to safely send/receive private information, credit card numbers, corporate secrets, etc., and provide protection against online threats (eavesdropping, falsification, impersonation, etc.).

TLS Cautions


When opening a secured page, users must decide as their responsibility whether or not to open the page with use of TLS. SoftBank Corp. and the Certification DigiCert Japan G.K. and Cybertrust make no guarantees whatsoever to users regarding security of TLS.

Using Chrome

1

In Home Screen,  (Chrome)

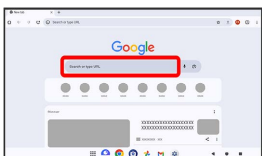


 Chrome opens.



- If confirmation appears, follow onscreen instructions.
- Tapping Web links within text messages automatically opens Chrome.

2


Tap Entry field



3

Enter search words or URL  




 Search results appear or a Website opens.

Opening New Tabs


Open several tabs to switch between Websites easily.

In Chrome,   **New tab**


- To switch tabs, Tap  and then target tab.

Adding Bookmarks

1

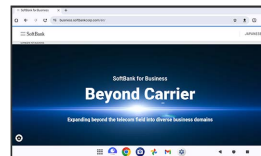
In Home Screen,  (Chrome)



 Chrome opens.

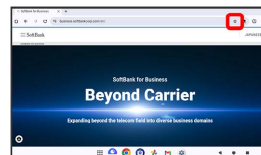
2


Show Website to add



3












 Current Website is added to Bookmarks.

Bookmark Operations

Editing Bookmarks

In Chrome,   **Bookmarks**  Touch & Hold target bookmark   Edit items 

Deleting Bookmarks

In Chrome,   **Bookmarks**  Touch & Hold target bookmark 

Camera

- Capturing Still Images/Videos.....40
- Viewing Still Images/Videos (Photos).....41

Capturing Still Images/Videos

File Format for Still Images/Videos

File Format for Still Images

File format for still images is JPEG.

File Format for Videos

File format for videos is MPEG-4.

Camera Cautions

If Lens Becomes Dirty

Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

Avoid Exposure to Direct Sunlight

Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.


Shooting/Simple Light Warning

Do not shine Shooting/Simple Light close to eyes. Do not look directly at Shooting/Simple Light when shining. Do not shine Mobile Light at other people's eyes. May affect eyesight, etc.

Capturing Still Images

In this section, operations are described with the shooting screen at vertical orientation.

1

In Home Screen,  (Camera)



 Viewfinder appears.



· If confirmation appears, follow onscreen instructions.

2


Flick Viewfinder left/right to select Pro photo / Photo




3

Aim Camera at subject  




 Shutter clicks and still image is saved.

· Touch & Hold  to shoot continuously.


Capturing Videos

In this section, operations are described with the shooting screen at vertical orientation.

1

In Home Screen,  (Camera)



 Viewfinder appears.



· If confirmation appears, follow onscreen instructions.

2

Flick Viewfinder left/right to select **Video** / **Pro video**




3


Aim Camera at subject  



 Video recording starts.

· Tap  while recording a video to capture a still image. The still image is saved at the size set with **Aspect ratio**.

4

To stop recording, 



 Video recording stops and video is saved.

Viewing Still Images/Videos (Photos)


Show still images and videos downloaded or captured with Camera. Log in to your Google account beforehand.

Opening Still Images/Videos

Show captured or downloaded still images and videos.
Supported file formats:

Type	File Format
Still image	JPEG, GIF, PNG, BMP, WebP
Video	MP4, 3GPP, TS, WebM

1

In Home Screen,  (Photos)

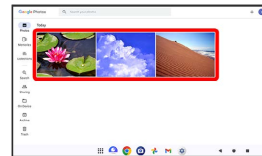


 Still image/video list opens.

· If confirmation appears, follow onscreen instructions.

2

Tap still image/video



 Still image/video appears.

Zooming Still Images

When viewing still image, Tap Display twice or Pinch.


Application Basics

Applications.....	44
Adding/Deleting Applications.....	45

Applications




Setting Required Permissions for Applications

Set the operation of applications when activating for the first time.

The type and content of a confirmation differs with the application. Activating  (Sound Recorder) for the first time is described as an example.

- An application may not function correctly if permission to use it was not set.

1

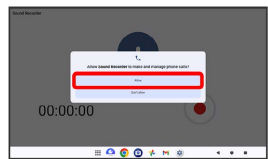
In Home Screen,  (ツール)   (Sound Recorder)




 Sound Recorder window opens.

2

Allow










 Settings are complete.

- For several functions, continue in the same way.








+ Other Ways to Set Required Permissions for Applications

Setting Functions to Use for Each Application

In Home Screen,  (Settings)  Apps  See all
XX apps  Tap application  Permissions  Tap
function  Allow / Don't allow

- XX in See all XX apps indicates number of installed applications.
- Depending on function, items other than Allow / Don't allow may appear.

Setting Applications with Permitted Usage for Each Function

In Home Screen,  (Settings)  Security & privacy
 Privacy  Permission manager  Tap function
 Tap application  Allow / Don't allow

- Depending on application or function, items other than Allow / Don't allow may appear.

Adding/Deleting Applications

Download a variety of applications (free/paid) from Google Play. Change the setting of downloaded applications to enable manual or automatic updates. Log in to your Google account beforehand.

! Installing Applications

Many different kinds of applications can be installed on tablet from Google Play (provided by Google LLC). SoftBank Corp. is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

Installing Free Applications

1

In Home Screen,  (Play Store)



 Google Play appears.

- If confirmation appears, follow onscreen instructions.

2

Tap free application



3


Install



 Application is downloaded and installed.

Purchasing Paid Applications

1

In Home Screen,  (Play Store)

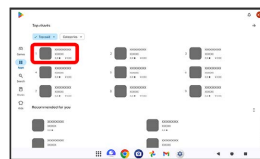


 Google Play appears.

- If confirmation appears, follow onscreen instructions.

2

Tap paid application



3


Tap amount



- If payment confirmation appears, follow onscreen instructions.

4

Follow onscreen instructions

 Application is downloaded and installed.

- If confirmation appears, follow onscreen instructions.

Purchased Applications

Payment

Pay only once. Redownloads of uninstalled applications are free of charge.

On Other Android Devices

Install an application on any Android device under the same Google account for free.

+ Requesting Refunds

Refund is possible within a limited time. By requesting a refund, the application is deleted and the charge is cancelled. A refund request is valid only once per one application.

Tap account icon on Google Play → Manage apps & device → Manage → Tap application → Google Play refund policy → Request a refund → Follow onscreen instructions

! Purchasing Applications

Purchase applications at your own risk. SoftBank Corp. is not responsible for any disadvantage resulting for user or third parties.

Updating Applications

1

In Home Screen,  (Play Store)



 Google Play appears.

· If confirmation appears, follow onscreen instructions.

2

Tap account icon → Manage apps & device → Manage → Tap application to update → Update

 Application is downloaded and installed.

· If confirmation appears, follow onscreen instructions.

+ Setting Application Updates

Setting Automatic Application Updates

Tap account icon on Google Play screen → Settings → Network preferences → Auto-update apps → Set update method

Setting Automatic Updates for Individual Applications

Tap account icon on Google Play screen → Manage apps & device → Manage → Tap application → ⋮ → Enable auto update (☒)

· Automatic updates are unavailable for some applications.

Wi-Fi/Bluetooth®

Connecting by Wi-Fi.....48

Using Bluetooth® Function..... 49

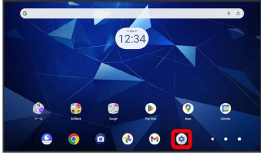
Connecting by Wi-Fi

Tablet supports Wi-Fi (wireless LAN). Access the Internet via a household Wi-Fi connection environment.

Connecting Selected Access Points

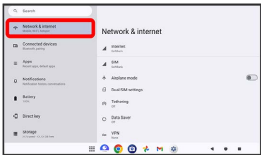
1

In Home Screen, (Settings)



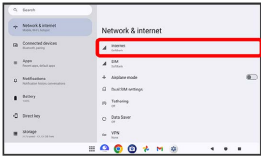
2

Network & internet



3

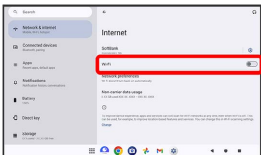
Internet



Internet settings open.

4

Wi-Fi ()

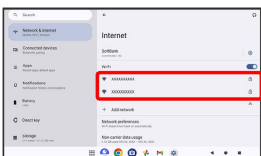


Wi-Fi is enabled.

· Tap **Wi-Fi** to toggle on ()/off ().

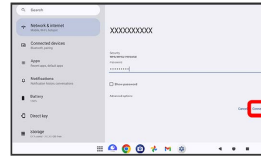
5

Tap access point



6

Enter password → **Connect**



Tablet is connected.

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if an access point is not security protected.

Using Bluetooth® Function

Connect to a Bluetooth®-capable wireless phone, etc. for calls or to a hands-free device such as a headset.

? Hints

Q. Cannot use Bluetooth®


A. Is tablet in Airplane mode? If in Airplane mode, Bluetooth® function is disabled. Bluetooth® function can be enabled again after placing tablet in Airplane mode.

! Bluetooth® Function Cautions

Information may not appear correctly on both devices depending on the transferred data.

Enabling Bluetooth® Function

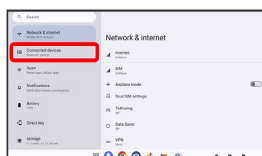
1

In Home Screen,  (Settings)



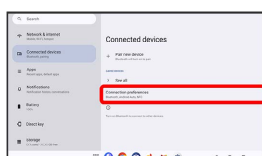
2

Connected devices



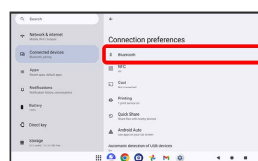
3


Connection preferences



4

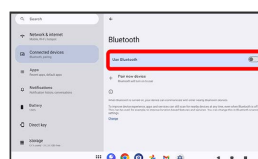
Bluetooth




 Bluetooth® settings open.

5

Use Bluetooth ()



 Bluetooth® function is enabled.


• To disable Bluetooth® function, Tap **Use Bluetooth** ().

Tablet Settings

- Tablet Settings.....52
- Data Usage Settings.....53
- Battery Settings.....53
- Sound Settings.....55
- Display Settings.....55
- Security & Privacy Settings..... 56
- System Settings.....58
- Other Settings..... 58


Tablet Settings

Tablet Settings


In Home Screen,  (Settings) to customize operation of tablet functions. Tablet settings include the following items.

Item	Description
Network & internet	Make network and Internet settings for Wi-Fi, mobile networks, Airplane Mode, etc.
Connected devices	Make settings for Bluetooth® connection, etc.
Apps	Make settings for installed applications.
Notifications	Make notification settings.
Battery	Check Battery usage and make settings to save battery power.
Direct key	Make settings for Direct Key.
Storage	Check space in internal storage and on SD Card/USB Storage. Also erase SD Card/USB storage data or mount/unmount SD Card/USB storage.
Sound	Make Notification sound/Alarm volume and other sound settings.
Display	Make settings for Display brightness, font size, etc.
Wallpaper & style	Change wallpaper or make settings for shortcuts, etc.
Accessibility	Set captions, magnification gestures, and other useful accessibility functions.
Security & privacy	Make settings for Lock Screen security, SIM lock, etc. Also, make settings regarding privacy such as app permissions or password display.
Location	Make location settings.
Passwords & accounts	Create/add accounts and sync accounts.
Digital Wellbeing & parental controls	Check tablet usage habits at a glance and get more offline time.
Google	Make settings for Google services.
System	Check and make settings for language and keyboard, date and time, backup, reset, etc.
About tablet	Check device name or own phone number, etc.

1

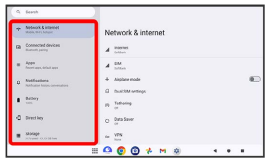
In Home Screen,  (Settings)




 Tablet settings open.

2

Set items



 Settings are made.

Data Usage Settings

+ Data Usage Operations

Set Data Saver

In Home Screen, (Settings) → Network & internet
→ Data Saver → Use Data Saver ()
· Tap Use Data Saver to toggle on ()/off ().

Set Functions Not Subject to Data Saver

In Home Screen, (Settings) → Network & internet
→ Data Saver → Unrestricted data → Tap functions
to set ()
· Tap function to toggle on ()/off ().

Enable Cellular Data

In Home Screen, (Settings) → Network & internet
→ SIM → Select SIM → Mobile data
· If confirmation appears, follow onscreen instructions.
· Tap Mobile data to toggle on ()/off ().

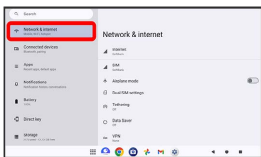
View Data Usage with Wi-Fi

In Home Screen, (Settings) → Network & internet
→ Internet → Non-carrier data usage

Data Usage Settings

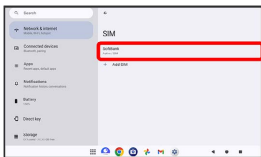
1

In Home Screen, (Settings) → Network & internet



2

SIM → Select SIM



Data usage window opens.

Battery Settings

Battery Settings

Check Battery consumption settings and Battery usage.
Settable items are the following.

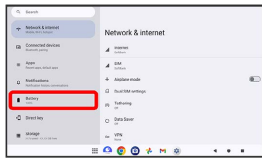
Item	Description
XX%	Check Battery, time remaining, etc.
Battery usage	Check tablet usage since last full charge and check or make settings for battery usage for each app.
Battery Saver	Set Battery saver.
Battery percentage	Set showing battery percentage in status bar.
Battery Care Mode	Enable Battery Care Mode.
Signage Mode	Enable Signage Mode. Signage Mode is a setting suitable for usage that requires a constant power supply, such as signage or table top order. Enabling Signage Mode reduces deterioration or swell of Internal Battery and keeps Battery life longer-lasting.
Battery health	Check charging capacity of Battery.

Using Battery Care Mode

Avoid charging completely to keep Battery optimal and longer-lasting.

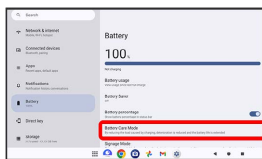
1

In Home Screen, (Settings) → Battery



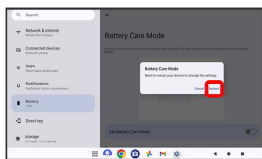
2

Battery Care Mode




3

Use Battery Care Mode → Restart



Tablet restarts and Battery Care Mode is ON.

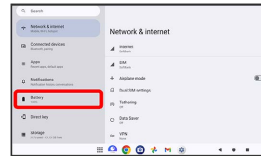
- If Battery Care Mode is ON, charging will stop at 75%. However, battery percentage is displayed as "100%." Battery icon changes to .

Using Signage Mode

Signage Mode is a setting suitable for usage that requires a constant power supply, such as signage or table top order. Enabling Signage Mode reduces deterioration or swell of Internal Battery and keeps Battery life longer-lasting.

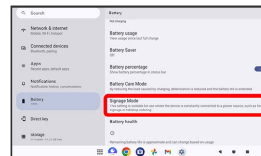
1

In Home Screen, (Settings) → Battery



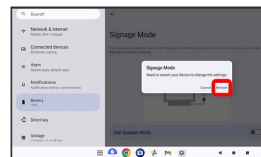
2

Signage Mode




3

Use Signage Mode () → Restart



Tablet restarts and Signage Mode is ON.

-  appears in Status Bar for Signage Mode.

Sound Settings

Sound Settings

Make settings for sound or notification. Settable items are the following.

Item	Description
Media volume	Set volume for music, videos, etc.
Call volume	Set volume for call.
Ring volume	Set volume for ringtone.
Notification volume	Set volume for notification.
Alarm volume	Set volume for alarm.
Do Not Disturb	Set Do Not Disturb.
Live Caption	Set to detect speech and generate captions automatically.
Media	This option allows users to hide the media player, etc. after it completes media playing.
Default notification sound	Set notification sound.
Default alarm sound	Set alarm sound.
Screen locking sound	Set unlocking sound for Lock Screen security on/off.
Charging sounds	Set sound when charging starts.
Charged sounds	Set sound when charging is completed.
Tap & click sounds	Set Tapping sound on/off.

Display Settings

Display Settings

Make settings for Display brightness, etc. Settable items are the following.

Item	Description
Brightness level	Set brightness of Display.
Adaptive brightness	Enable adjustment of brightness for surroundings.
Lock screen	Set notification operations, etc. on Lock Screen.
Sleep time	Set a period of inactivity after which Display turns off automatically.
Keep screen on while holding	Set whether to turn on Display while holding tablet.
Dark theme	Set dark theme on/off and make schedule settings.
Display size and text	Set the size of font and icons appearing in Display.
Night Light	Tint screen amber.
Glove touch	Enable Touch action when wearing gloves.
Auto-rotate screen	Set whether to rotate Display with tablet orientation automatically.
Screen saver	Set screen saver.
Tap to turn on screen	Set whether to turn on Display by tapping.
Display quick settings	Set whether to show Quick Settings Panel.

Security & Privacy Settings

Security & Privacy Settings

Make settings for Lock Screen security, USIM Card lock, etc. Settable items are the following.

- Displayed items depend on the tablet status.

Item	Description
App security	Set whether to scan tablet for security issues.
Device unlock	Set Lock Screen security.
Account security	Check whether your Google account is protected or check saved passwords security.
Device finders	Set location to be shown if tablet is lost.
System & updates	Update OS and security patches.
	<ul style="list-style-type: none"> · Permission manager View and edit app permissions. <ul style="list-style-type: none"> · Privacy dashboard Show apps which used permissions within 24 hours. <ul style="list-style-type: none"> · Ads Control the ads you see. <ul style="list-style-type: none"> · Health Connect Set whether to allow access to data regarding apps, services, or health. <ul style="list-style-type: none"> · Data sharing updates for location Show apps that changed the way they may share your location data. <ul style="list-style-type: none"> · Camera access Set whether to allow app or services to use Camera. <ul style="list-style-type: none"> · Microphone access Set whether to allow app or services to use Mic. <ul style="list-style-type: none"> · Show clipboard access Set whether to show a message when apps access copied texts or images. <ul style="list-style-type: none"> · Show passwords Set whether to show characters briefly as you type your passwords. <ul style="list-style-type: none"> · Location access Set whether to allow app or services to access to location. <ul style="list-style-type: none"> · Activity controls Control the activities and information you allow Google to save.

- Notifications on lock screen

Control how notifications show on Lock Screen.

- Show media on lock screen

Set whether to show media player on Lock Screen.

- App content

Set whether to allow apps to send contents to Android system.

- Android System Intelligence

Show suggestions based on interaction with other users or used apps/contents.

- Autofill service from Google

Fill in forms with information saved in Google Account like passwords by one tap.

- Usage & diagnostics

Choose whether to send usage and diagnostics information to Google.

- Extend Unlock

Enable tablet to check if it is being carried and to check for trusted place or device and unlock Lock Screen.

- Android Safe Browsing

Set whether to send alerts when dangerous websites are detected.

- Device admin apps

Set whether to enable device administration functionality.

- SIM lock

Make settings for SIM/eSIM lock.

- Encryption & credentials

Make settings for encrypt tablet data and set credentials storage.

- Trust agents

Set whether to show trusted agents.

- App pinning

Set to keep only screen of specified application in view.

- Confirm SIM deletion

Set to verify it is you before erasing a downloaded SIM.

More security & privacy

+ Setting Tablet Not to Lock Lock Screen

In Home Screen, ⚙ (Settings) → Security & privacy → Device unlock → Screen lock → None

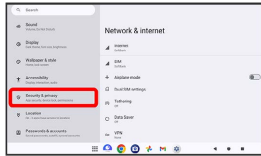
- If method for unlocking screen is setting other than None or Swipe before changing setting, first Tap Screen lock and unlock screen.
- If confirmation appears, follow onscreen instructions.

Enabling USIM/eSIM PIN

When PIN is enabled, a window for entering PIN appears to allow tablet use each time tablet is powered on with USIM Card installed/eSIM activated.

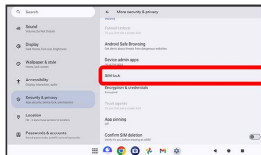
1

In Home Screen, (Settings) → Security & privacy



2

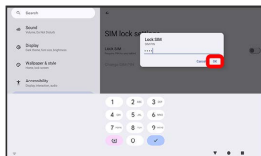
More security & privacy → SIM lock




- When USIM card and eSIM are used at the same time, select SIM to set.

3

Lock SIM () → Enter PIN → OK



 PIN is enabled.

! PIN Cautions

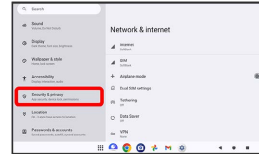
Entering incorrect PIN 3 consecutive times activates PIN Lock. To cancel, Personal Unblocking Key (PUK) is required; For details about PUK, contact [Customer Service](#). Entering incorrect PUK ten consecutive times locks USIM Card/eSIM, disabling tablet. For recovery, USIM Card/eSIM must be reissued at a SoftBank (fees apply).

Changing USIM/eSIM PIN

First enable USIM/eSIM PIN to change PIN.

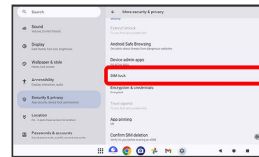
1

In Home Screen, (Settings) → Security & privacy



2

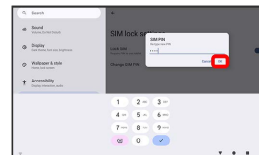
More security & privacy → SIM lock




- When USIM card and eSIM are used at the same time, select SIM to set.

3

Change SIM PIN → Enter current PIN → OK → Enter new PIN → OK → Re-enter new PIN → OK



 PIN is changed.

System Settings

System Settings

Check and make settings for language and input, date and time, backup, reset, etc. Settable items are the following.

Item	Description
Languages	Make settings for displayed language.
Keyboard	Make settings for text entry.
Gestures	Set whether to enable Camera activation when Power Key/Fingerprint Sensor is Pressed twice, and set One-handed mode, etc.
Date & time	Make settings for date and time.
Auto power on/off	Set time and day to power off tablet automatically.
Auto power on	Set whether to start tablet automatically when charged during power off.
Backup	Backup application data, contacts, etc. to Google server.
System update	Make settings for system update. For details, see " Updating Software ."
Reset options	Reset network settings, application settings, delete eSIM, and initialize data.

+ System Operations

Set the Display Language

In Home Screen, (Settings) → System → Languages → System Languages → Tap language → OK

Set Input Method

In Home Screen, (Settings) → System → Keyboard → On-screen keyboard → Tap input method → Tap setting items → Follow onscreen instructions

Other Settings

Network & Internet Settings

Make network and Internet settings for Wi-Fi, mobile networks, data usage, etc. Settable items are the following.

Item	Description
Internet	Enable mobile network or Wi-Fi connection. For details, see " Connecting by Wi-Fi ."
SIM	Set a network type, etc.
Airplane mode	Disable all settings that emit signals. Tablet stays powered on.
Dual SIM settings	Select SIM to use, and check SIM information.
Tethering	Make tethering settings.
Data Saver	Turn off background data generated by some apps.
VPN	Add a VPN.
Private DNS	Make private DNS settings.
Adaptive connectivity	Set whether to manage network connection automatically.

Connected Devices Settings

Make settings for Bluetooth® connection and other settings. Settable items are the following.

Item	Description
Pair new device	Search for and pair nearby Bluetooth® devices.
Saved devices	Check and make settings for Bluetooth® devices paired before.
Connection preferences	Make settings for Bluetooth® connection, Cast etc.

Apps Settings

Make settings for installed applications. Settable items are the following.

Item	Description
All apps	Check and make settings for installed applications.
Default apps	Make settings for default applications.
Screen time	View time spent in apps.
Unused apps	Delete unused apps to increase storage space or delete app permissions.
App battery usage	Set battery usage for each application.
Special app access	Make settings for access of Special applications.

Notifications Settings

Make notification settings. Settable items are the following.

Item	Description
App notifications	Make notification settings for each applications
Notification history	View Notification history.
Conversations	Check notifications of conversation with high priority.
Bubbles	Set whether to show notifications of conversation with a floating icon.
Device & app notifications	Manage apps which can read notifications.
Notifications on lock screen	Control how notifications show on Lock Screen.
Sensitive notifications	Set whether to show sensitive notifications in Lock Screen while Screen is locked.
Do Not Disturb	Set Do Not Disturb.
Flash notifications	Set whether to blink Light or Screen when a notification is received or alarm sounds.
Wireless emergency alerts	Make settings for Emergency alerts.
Hide silent notifications in status bar	Set whether to show silent notifications in Status Bar.
Allow notification snoozing	Set whether to allow notification snoozing.
Notification dot on app icon	Set whether to show notification dot on app icon.
LED indicator	Set whether to notify mail reception, charging status, etc. by Notification/Charging LED.
Enhanced notifications	Set whether to show suggested operations or replies.

Direct Key Settings

Make settings for functions to activate by pressing Direct Key on side of tablet. Settable items are the following.

Item	Description
Single press	Set function to activate by pressing once.
Double press	Set function to activate by pressing twice.
Press and hold	Set function to activate by long press.
Wake up device	Set whether to activate app even while Screen is off.

Storage Settings

Check space in internal storage and on SD Card/USB Storage. Also erase SD Card/USB storage data or mount/unmount SD Card/USB storage. Settable items are the following.

Item	Description
This device	View information on internal storage usage.
SD card	Make settings and check total space/free space for SD Card.
USB storage name	Make settings for USB storage and check storage space.

Wallpaper & Style Settings

Make settings for wallpaper or color of Home Screen or Lock Screen. Settable items are the following.

Item	Description
Clock color & size ¹	Set clock color and size.
Change wallpaper	Change wallpaper for Home Screen/Lock Screen.
More colors	Change Screen color.
Shortcuts ¹	Set whether to show shortcuts on Lock Screen.
Show notifications on the lock screen ¹	Set whether to show notifications on Lock Screen.
More lock screen options ¹	Set information to show on Lock Screen.
Themed icons ²	Set whether to show corresponding app icons in plain color.

1 Appears when **Lock screen** is selected.

2 Appears when **Home screen** is unlocked.

Accessibility Settings

Set captions, magnification gestures, and other useful accessibility functions. Settable items are the following.

Item	Description
セキュリティOne	Make settings for セキュリティOne.
TalkBack	Set tablet to read out screen information.
Select to Speak	Set whether to speak tapped item.
Display size and text	Set the size of font and icons appearing in Display or text contrast.
Color and motion	Set color correction, color inversion, Dark theme, remove animation, etc.
Extra dim	Set whether to reduce brightness of Display more.
Magnification	Set whether to enlarge view by Triple-Tapping or using accessibility key.
Accessibility Menu	Set whether to use accessibility menu.
Switch Access	Set tablet to be controllable by one or several switches.
Timing controls	Set response time for long pressing Screen or set time to display temporary messages, etc.
System controls	Set navigation, Auto-rotate screen, etc.
Live Caption	Set whether to generate captions automatically when tablet detects speech.
Caption preferences	Make settings for captions.
Audio description	Set whether to read descriptions of movie or TV program compatible with Audio description.
Flash notifications	Set whether to blink Light or Screen when a notification is received or alarm sounds.
Audio adjustment	Set whether to use monaural audio or balance left-right sound.
Accessibility shortcuts	Make settings for accessibility shortcuts
Text-to-speech output	Set the engine for text readout, as well as change the readout speed and play a sample.

Location Settings

Make location settings. Settable items are the following.

Item	Description
Use location	Turn on or off Location Information.
Recent access	View apps that accessed your tablet's location information.
App location permissions	View and change permissions ("Allow all the time," "Allow only while using the app," "Don't allow") for app to access your tablet's location.
Location services	Make settings for location history, location accuracy, location sharing, emergency location service, etc.

Passwords & Accounts Settings

Create/add accounts and sync accounts. Settable items are the following.

Item	Description
Passwords	Make settings for password manager.
Autofill service	Make settings for Autofill service.
Add account	Create or add accounts.
Automatically sync app data	Set permissions for syncing data automatically.

Digital Wellbeing & Parental Controls Settings

Check tablet usage habits at a glance and get more offline time. Settable items are the following.

- Displayed items depend on the tablet status.

Item	Description
XXhr, XXmin	Check total tablet usage time for the day.
View activity details	Check history of total tablet usage time and received notifications. Limit usable time for each application.
App limits	Check history of total tablet usage time and received notifications for each app. Limit usable time for each application.
Bedtime mode	Change Display to monochrome, halt notifications, etc. at preset time.
Focus mode	Pause app which prevents you from concentrating.
Manage notifications	Make notification settings for applications.
Do Not Disturb	Set Do Not Disturb.
Heads Up	Set whether to display notification which urges you to stop using tablet while walking.
Show icon in the app list	Enable Digital Wellbeing icon to be shown in app list.
Set up parental controls	Supervise tablet remotely with family link app for parents and restrict usage time.

Google Settings

Make settings for Google services together at the same time. Settable items are the following.

- Displayed items depend on the tablet status.

Item	Description
Ads	Make settings for your advertising ID.
Autofill	Set whether to enter information such as password or SMS confirmation code saved in your Google account automatically.
Backup	Make settings for backup.
Devices & sharing	Make settings for Cast or share files using Quick Share
Find My Device	Set whether to show tablet location if it is lost.
Kids and Family	Make settings for parental controls.
Mobile data & messaging	Make settings for phone number, etc. for setting up a Google Account again.
Personalize using shared data	Set whether to use shared data.
Set up & restore	Make settings for a nearby device/work profile and restore contacts.
Settings for Google apps	Make settings for Google Fit, which records walking and running activity and manages your weight, etc., and Google Play Instant.

About Tablet

Check device name or own phone number, etc. Settable items are the following.

Item	Description
Device name	View/change the device name.
Phone number (sim slot 1/2)	View your device's phone number.
Legal information	View legal information.
Technical regulations conformity certification	View technical regulations conformity certification.
SIM status (sim slot 1/2)	View information stored in the SIM.
Model	View device's model name and serial number.
EID	Show EID.
IMEI (sim slot 1/2)	View device's IMEI information.
Android version	View the versions of Android OS.
IP address	View the device's IP address.
Wi-Fi MAC address	View the device's Wi-Fi MAC address.
Device Wi-Fi MAC address	View the device's Device Wi-Fi MAC address.
Bluetooth address	View the device's Bluetooth® address.
Up time	View screen time.
Build number	View the device's build number.

Warranty/Specifications/
Customer Services

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Warranty & After-Sales Service

Warranty

- The warranty period is 1 year from the date of newly purchase.
- Free repairs will be done based on terms of repair service. Terms of repair service is referred to SoftBank website. <https://www.softbank.jp/mobile/support/product/warranty/> (Japanese)
- Warranty covers only tablet. Accessories such as cables are not covered by terms of repair service.

⚠ Cautions

Damages

As we confirmed tablet performance under the test environment, operation of tablet in every possible condition during actual use is not guaranteed. Also, this does not guarantee that no damage or malfunction will occur on tablet.

SoftBank Corp. is not responsible for any damages for user or third party resulting from lost opportunities to communicate, etc. due to breakage, malfunction, or trouble of product.

Accidents/Repair

Files and settings may be lost or altered due to accidents or repairs. Keep a copy of important files, etc. SoftBank Corp. is not liable for damages resulting from loss or alteration of files or settings due to accident or repair.

Disassembly/Modification

Disassembly/modification of tablet is prohibited under the Radio Law. Note that tablet cannot be accepted for repairs if modified.

After-Sales Service

To request repairs, contact [Customer Service](#) or a nearby SoftBank Shop. Have details of symptoms ready.

- During the warranty period, repairs are made under the terms of repair service.
- After the warranty period, if tablet can be repaired, repairs will be made at cost. The functional parts necessary to repair the tablet will be available for 4 years generally after the manufacture is discontinued. Repair may not be possible because of a shortage of repair parts even during the warranty period.

💡 Further inquiries

For more information on after-sales service, contact a nearby SoftBank Shop or [Customer Service](#).

Specifications

Tablet

Item	Description
Weight	Approx. 530 g
Continuous Standby Time ¹	Approx. 980 hours (5G)
	Approx. 1120 hours (4G LTE)
	Approx. 1110 hours (AXGP)
	*Standby time for 5G is an approximate time in the 5G stand alone environment.
Charging Time (tablet power off)	AC Charger (USB Type-C™ rapid charging AC Charger with USB PD-PPS capability [ZSDBAV] (SB-AC22-TCPD)): Approx. 180 minutes
Dimensions (W x H x D)	Approx. 260 × 169 × 9.9 mm (excluding projections)

¹ Average for a fully charged Battery and normal signal reception at a single location without being in operation. Value when data transmission is disabled. Time varies with conditions of usage (charge, temperature, etc.) and function settings.

Materials

Tablet

Parts	Material/Finishing
Outer Case, Outer Panel (side), Direct Key, Volume Keys, Back Panel	PC resin/Emboss processing
Power Key/ Fingerprint Sensor	EP resin/Coating
Display (screen)	Chemically strengthened glass/Antifouling treatment
Camera Lens	PMMA resin/Hard coating
Shooting/ Simple light	PMMA resin/-
USIM Card/ SD Card Tray Cover	PC resin + LSR/Emboss processing

Customer Service

If you encounter any difficulties or are unsure of anything, contact customer service.

SoftBank Customer Support

- From a SoftBank handset, dial toll free at 157
- From a landline, dial toll free at 0800-919-0157
- Business hours: Call 10:00am - 7:00pm / Chat 9:00am - 8:00pm

Smartphone Technical Support Center

- From a SoftBank handset, dial toll free at 151
- From a landline, dial toll free at 0800-1700-151
- Business hours: Mon. - Fri. 9:00am - 7:00pm / Sat., Sun., and Holiday 9:00am - 5:00pm / 9:00am - 8:00pm (for general information)

Safety Precautions

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Safety Precautions

For proper tablet use, carefully read Safety Precautions beforehand. Keep this guide for future reference. Observe these safety precautions to prevent injury or damage to property.







Safety Precautions

Risks of injury or damage from improper use are categorized by levels.

Mark	Descriptions
 DANGER	Great risk of death or serious injury ¹ from improper use
 WARNING	Risk of death or serious injury ¹ from improper use
 CAUTION	Risk of injury ² or damage to property ³ from improper use


- 1 Serious injury includes: Loss of eyesight, physical injury, high temperature burns, low temperature burns, electric shock, fractures, poisoning and other conditions having side effects or requiring hospitalization or long-term treatment.
- 2 Injury includes: Physical injury, high-temperature burns, low-temperature burns, electric shock, and other conditions not requiring hospitalization or long-term treatment.
- 3 Damage to property includes: Incidental damage to structures and household property and/or to pets and livestock.

These symbols indicate prohibited or compulsory actions. Make sure you thoroughly understand their meanings before reading on.

Mark	Descriptions
	Action prohibited
	Disassembly prohibited
	Exposure to liquids prohibited
	Handling with wet hands prohibited
	Compulsory actions
	Unplug power cord from outlet


Tablet, USIM Card, AC Charger (Optional) (Common)

DANGER




Do not use, store, or leave tablet or related hardware in places subject to high temperatures or where heat collects (near an open flame or heating equipment, under a kotatsu or blanket, in direct sunlight, or inside a car on a hot day).

May cause fire, burns, injury, electric shock, etc.



Do not place tablet or related hardware in or near a microwave oven, induction cooktop, etc. or pressure cooker.


May cause fire, burns, injury, electric shock, etc.



Do not charge if Charging Port or External Device Port is exposed to water or other liquid (beverage, sweat, seawater, pet urine, etc.). Do not charge when tablet is wet or where equipment will be in contact with water (bathroom or near a humidifier).

May cause fire, burns, injury, electric shock, etc.

For details on water resistance, see "[Water/Dust/Drop Resistance](#)."




Do not apply excessive force to or break tablet. Particularly when carrying tablet in your bag, do not bump it or place it between objects.

Damage to Internal Battery may result in fire, burns, injury, etc.

* Examples of where to be careful

- Tablet becoming caught in a sliding door or vehicle door when in a bag
- Stepping on tablet when it is on something soft such as a sofa, bed, or futon or on the floor
- Getting tablet caught between the gap of a seat of train or bus



Do not disassemble or modify.

May cause fire, burns, injury, electric shock, etc.



Prohibited

Do not try to remove Internal Battery from tablet.

May cause fire, burns, injury, etc.



Prohibited

Outer Case or Outer Panel is not removable. Do not try to remove. Also, do not try to remove Outer Case or Outer Panel or try to press it in if tablet is bulging, such as if Internal Battery is swollen.

May cause fire, burns, injury, etc.



Compulsory

Use only SoftBank-designated optional accessories.

Using unspecified accessories or those with unclear manufacturer, distributor, or specifications may cause fire, burns, injury, electric shock, etc.

WARNING



Prohibited

Do not drop, step on, throw, or otherwise subject to strong force or impact, or to vibration.

May cause fire, burns, injury, electric shock, etc.



Prohibited

Do not allow conductive materials (anything metal, pencil lead, etc.) to contact or dust or sand to enter Charging Port, External Device Port, or Earphone/Microphone Jack.

May cause fire, burns, injury, electric shock, etc.

Avoid Liquids
Or Moisture

When cleaning tablet, be careful not to allow disinfectant or moisture to come into the gaps of tablet, Charging Port, External Device Port, Earphone/Microphone Jack, Mic, or Speaker.

Tablet is damaged and may cause injuries or electric shock, etc.



Compulsory

If charging does not complete even after specified charging time, stop charging.

Overcharging or other conditions may cause fire, burns, injury, etc.



Compulsory

Always turn off tablet as well as stop charging before entering gas stations or other places where flammable gases or fine particulates generate.

Ignition of flammable gas may cause explosion, fire, etc.



Compulsory

Follow the instructions of a gas station or other such location before using tablet there.

Do not charge tablet at a gas station, etc.

Take care not to drop tablet at a gas station, etc.; in particular, do not use tablet while filling.

Ignition of flammable gas may cause explosion, fire, etc.



Compulsory

If you notice an unusual odor, unusual sound, smoke, overheating, discoloration, deformation, etc. while using, charging or storing tablet, do the following with safety and care.

- Unplug from outlet.
- Turn tablet power off.

Not doing the above may cause fire, burns, injury, electric shock, etc.

⚠ CAUTION



Prohibited

Do not use damaged.

May cause fire, burns, injury, etc.



Prohibited

Do not place on an uneven or unstable surface.

May fall, leading to injury, etc.



Prohibited

Do not store in a humid or dusty location or any place that reaches a high temperature.

May cause fire, burns, electric shock, etc.

For details on water and dust resistance, see "[Water/Dust/Drop Resistance](#)."



Prohibited

Before a child uses tablet or related hardware, a parent/guardian should provide instruction and ensure proper usage.

Failing to do so may cause accidental ingestion, injury, electric shock, etc.



Prohibited

Do not place tablet and related accessories within an infant's reach, and store them where pets cannot touch them.

In particular, take care with where small parts such as USIM Card/SD Card Tray, etc. are stored.

They may swallow parts, or may cause injury, electric shock, etc.



Compulsory

Note that equipment may become warm if tablet is used for a continued period or while charging. Be careful not to have unintended, continued contact with equipment such as by falling asleep, etc.

Tablet or AC Charger (optional) may become warm when using applications, exchanging data, watching videos, etc. for a continued period or when charging. Continued contact with hot parts may cause redness, itchiness, rash, low-temperature burns, etc. depending on the individual.

Tablet

⚠ DANGER

Prohibited

Do not throw in fire or heat.

May cause fire, burns, injury, etc.



Prohibited

Do not pierce with a sharp object (nail, etc.), hit with a hard object (hammer, etc.), step on, or otherwise subject equipment to excessive force.

May cause fire, burns, injury, etc.



Compulsory

If internal matter should get in your eyes, mouth, etc., immediately rinse with clean water, and then promptly seek medical attention.

Internal matter may cause loss of eyesight, affect health, etc.

⚠ WARNING

Prohibited

Do not shine Shooting Light/Simple Light near or photograph with Shooting Light/Simple Light close to someone's eyes. Especially, do not photograph infants up close.

May affect eyesight, etc. May also temporarily affect eyesight or startle, leading to injury or other accident.



Prohibited

Do not look at a repeatedly flickering screen for a long period.

May cause convulsions, loss of consciousness, etc.



Prohibited

Do not allow water or other liquids (beverage, sweat, seawater, pet urine, etc.) or foreign objects such as anything metal (cutter blades, staples, etc.), flammable material, etc. to enter tablet USIM Card/SD Card Slot.

Do not mistake USIM Card and SD Card Slots.

May cause fire, burns, injury, electric shock, etc.



Prohibited

Do not expose Camera Lens to direct sunlight for extended period.

Concentration of light by lens may cause fire, burns, injury, etc.



Compulsory

Before boarding an aircraft, power off tablet or place tablet in Airplane mode.

Restrictions are in place for use aboard aircraft; follow airline instructions.

If any functions that power on tablet automatically are activated, deactivate them.

Radio waves may affect operation of onboard electronic equipment.

Prohibited use aboard an aircraft may be punishable by law.



Compulsory

Follow instructions of each medical institution for use in a hospital.

Power off tablet where use is prohibited.

If any functions that power on tablet automatically are activated, deactivate them.

Radio waves may affect operation of electronic equipment and electric medical devices.



Compulsory

If an earphone-microphone, etc. is attached for gaming or video/music playback, adjust to a moderate volume.

Listening to loud sound continuously for a long time may cause hearing impairment or other difficulty.

Too loud volume may cause inability to hear surrounding sound may also cause an accident.



Compulsory

Individuals with a weak heart should take care with tablet notification tone settings for new mail.

Tablet suddenly ringing for a new notification may startle you, and affect your heart.



Compulsory

Individuals with an electric medical device should consult with the device manufacturer or distributor regarding any effects from electronic signals before using tablet.

Radio waves may affect operation of electric medical devices, etc.



Compulsory

Keep tablet power off near high precision electronic devices or devices using weak signals.

Radio waves may cause malfunctioning or otherwise affect electronic devices.

Devices that may be affected:

Hearing aids, implanted cardiac pacemakers and implanted defibrillators, other electric medical equipment, other automatically controlled equipment, etc. Individuals using an implanted cardiac pacemaker, implanted defibrillator, or other electric medical equipment should consult with the device manufacturer or distributor regarding any effects from electronic signals.



Compulsory

If Display or Camera Lens becomes damaged, be careful with shattered parts and exposed tablet interior.

Touching broken portions or exposed components may cause burns, injury, electric shock, etc.



Compulsory

If Internal Battery leaks or emits odor, immediately discontinue use and keep away from flames.

Leaking fluid can catch fire and ignite, rupture, etc.



Compulsory

Do not allow pets, etc. to bite tablet.

Internal Battery may ignite, rupture, overheat, or leak, resulting in fire, burns, injury, etc.

⚠ CAUTION



Prohibited

When using Motion Sensor, check the safety around you, hold tablet firmly, and do not shake it unnecessarily.

May cause an accident such as injury.



Prohibited

If Display breaks and internal matter leaks, avoid getting it on your skin (face, hands, etc.), clothes, etc.

May cause harm to your vision, skin, etc.

If internal matter should get in your eyes, mouth, etc., or on your skin or clothes, immediately rinse with clean water. After rinsing your eyes, mouth, etc., promptly seek medical attention.



Prohibited

Do not dispose of with ordinary waste.

May cause fire, burns, injury, etc. May also degrade the environment. Bring old tablets to a SoftBank Shop or other location accepting tablets, or dispose of in accordance with local collection regulations.



Prohibited

If internal matter from Internal Battery leaks, avoid getting it on your skin (face, hands, etc.), clothes, etc.

May cause harm to your vision, skin, etc.

If internal matter should get in your eyes, mouth, etc., or on your skin or clothes, immediately rinse with clean water. After rinsing your eyes, mouth, etc., promptly seek medical attention.



Compulsory

Before using tablet in a vehicle, consult with the vehicle manufacturer or distributor regarding any effects from electronic signals.

Some makes of car may have onboard electronic devices that can be affected. Immediately discontinue use if such devices are onboard.



Compulsory

If any skin abnormality occurs with use of tablet, immediately discontinue use and seek medical attention.

May cause itchiness, rash, etc. depending on the individual.

For details on materials used in tablet, see "[Materials](#)."



Compulsory

Tablet Speaker and Camera use magnetic components. Make sure that nothing metal (cutter blades, staples, etc.) have become attached to them.

Attached objects may cause injury, etc.



Compulsory

When viewing Display, view in a sufficiently bright place with Display at an adequate distance.

Viewing in a dark place or too closely may affect vision, etc.

AC Charger (Optional)

WARNING



Prohibited

Do not use AC Charger (optional) if cable is damaged.

May cause fire, burns, electric shock, etc.



Prohibited

If thunder is audible, do not touch AC Charger (optional).

May cause electric shock.



Prohibited

Do not short-circuit Charging Terminals while plugged in. Do not touch Charging Terminals with hands, fingers, etc.

May cause fire, burns, electric shock, etc.



Prohibited

Do not place heavy objects on, pull, or otherwise subject cable of AC Charger (optional).

May cause fire, burns, electric shock, etc.



Prohibited

When plugging in/unplugging AC Charger (optional), do not allow anything metal to come in contact.

May cause fire, burns, electric shock, etc.



Prohibited

Do not use a voltage converter (such as a travel converter for overseas travel) with AC Charger (optional).

May cause ignition, overheating, electric shock, etc.



Prohibited

If AC Charger (optional) is connected to tablet, do not place excessive force where it is connected.

May cause fire, burns, injury, electric shock, etc.



Do Not Use Wet Hands

Do not touch cord of AC Charger (optional), Charging Terminals, or power plug with wet hands.

May cause fire, burns, electric shock, etc.



Compulsory

Use with specified power supply and voltage.

Using the incorrect power supply and voltage may cause fire, burns, electric shock, etc.

AC Charger (Optional): 100 V AC (Household AC power outlet only)



Compulsory

Wipe away dust on power plug.

Using with dust on plug may cause fire, burns, electric shock, etc.



Compulsory

When plugging in AC Charger (optional), plug in firmly.

Failing to do so may cause fire, burns, electric shock, etc.



Compulsory

Hold AC Charger (optional) by body to unplug and do not pull forcefully by cord.

Pulling by cord can damage cord, causing fire, burns, electric shock, etc.



Compulsory

When connecting/disconnecting AC Charger (optional) from tablet, insert/remove straight from terminal without bending, and without pulling by cord or otherwise subjecting to excessive force.

Failing to do so may cause fire, burns, injury, electric shock, etc.



Compulsory

If Charging Terminals are bent or otherwise deformed, immediately discontinue use. Do not try to return to original shape and resume use.

Short-circuiting of Charging Terminals may cause fire, burns, injury, electric shock, etc.



If not using AC Charger (optional), unplug power plug from outlet.

Leaving plugged in may cause fire, burns, electric shock, etc.



If water or other liquid (beverage, sweat, seawater, pet urine, etc.) gets on AC Charger (optional), immediately unplug from outlet.

Water or other liquid getting on AC Charger (optional) may cause short-circuiting, resulting in fire, burns, electric shock, etc.



Before caring for equipment, unplug from outlet.

Failing to do so may cause fire, burns, electric shock, etc.

⚠ CAUTION



Do not be touching AC Charger (optional) for a long period while plugged in.

May cause burns, etc.

USIM Card

⚠ CAUTION



When handling USIM Card, be careful not to scratch fingers, etc. on notch.

The notch may be sharp and may cause injury.

Tablet Use & Electronic Medical Equipment

⚠ WARNING



If you have an electric medical device such as an implanted pacemaker or implanted cardioverter defibrillator, or if there may be someone with such a device around you, keep tablet at least 15 cm away from the device.

Radio waves may affect the electric medical equipment. Switch tablet not to emit radio waves (Airplane mode, power tablet off, etc.) beforehand when people around you may come closer than 15 cm to you where you cannot move freely.



When using electronic medical equipment (other than implanted cardiac pacemaker/defibrillator) outside of medical institutions, consult device manufacturer about the influence of radio waves.

Radio waves may interfere with the operation of electric medical equipment.



Follow instructions of each medical institution for use of tablet in a hospital.

Radio waves may affect operation of electric medical devices.

General Notes

Observe the following for optimal performance. Please use tablet after reading carefully.

General Use

- Do not use in places with much dust or vibration.
- Use of tablet near a landline, TV, or radio may affect the image and sound quality of the equipment.
- Never modify tablet. Use of modified tablet is a violation of the Radio Law and Telecommunications Business Law. Tablet has received certification of compliance with technical standards as a specific wireless device based on the Radio Law as well as compliance with technical standards as a device based on the Telecommunications Business Law, indicated by the "technical conformity mark". To check certification: In Home Screen, (Settings) → About tablet → Technical regulations conformity certification

Removing screws and modifying tablet interior voids technical conformity certification. Using tablet with its technical conformity certification voided infringes on the Radio Law and Telecommunications Business Law, and tablet should never be used in this condition.

- AC Charger (optional) is for domestic use only. Do not use it overseas.

Precautions

- Excess weight on tablet may damage Display or internal parts, resulting in malfunction. Do not place tablet at bottom of bag with other heavy objects. Even without exterior damage, it will not be covered under warranty.
- Do not use the following item in extreme temperatures or high humidity (use in temperatures between 5°C - 35°C and humidity within 35% - 85%).
 - AC Charger (optional)
- Do not use the following item in extreme temperatures or high humidity. Use in temperatures between 5°C - 35°C and humidity within 35% - 90% (limited use in temperatures between 36°C - 40°C).
 - DIGNO® Tab2 5G unit
- Internal Battery is near end of its life when charging no longer restores tablet functionality or bulges appear. Replace Internal Battery. For replacement, visit a SoftBank Shop or contact [Customer Service](#). Life depends on conditions of usage.
- Do not dispose of tablet with other waste. For environmental and recycling reasons, please take old tablet to a SoftBank Shop, etc., where Internal Battery can be recycled.



Li-ion00

- If not using AC Charger (optional), unplug from outlet.

Tablet

- Do not use near a microwave oven or induction cooktop. Doing so may cause malfunction or misoperation.

Touchscreen

- Operate Touchscreen with fingers for touch operation. Do not operate with a ball-point pen, pencil, or other pointed object. In addition to not operating correctly, it may scratch or damage Display.
- Touch screen may not operate or may misoperate in the following instances.
 - Stickers or commercially-available sheets are adhered to Display
 - Display is soiled
 - Operation with fingernails
 - Operation with a foreign object on Display

Camera

- Do not leave Camera Lens under direct sunlight. May burn or fade colors of elements.
- Note that viewing photo viewfinder continuously for a long period while capturing photos and repeatedly using video capture for a long period will cause a portion of tablet to become warm, and may cause low-temperature burns if in prolonged contact.

Sound Volume

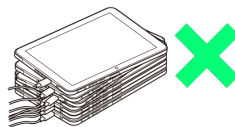
- Listening at loud volume for an extended period may affect hearing.

Rising Tablet Temperature


- You may also not be able to recharge depending on the connection environment. Some functions, such as charging, may then stop as a safety precaution. Note: Continuing to use tablet while warm will cause tablet to power off.

Charging

- Never stack tablet while charging. Heat that builds up in stacked tablets can damage them.



Urgent News (Application)


- Urgent news reception is enabled by default.
- If **Always alert at full volume** is disabled, alert does not sound during Silent Mode. To disable, follow steps below.
- In Home Screen, (Settings) → **Notifications** → **Wireless emergency alerts** → **Always alert at full volume** ()
- Depending on usage/situation, tablet may receive alerts for other areas or no alerts.
- When urgent news reception is enabled, tablet standby time becomes shorter.
- SoftBank Corp. cannot be held liable for any damages associated with this service, including accidents resulting from received information, reception timing, or reception/reception failure.


Bluetooth®

- Frequencies

Tablet Bluetooth® function uses 2400 MHz - 2483.5 MHz frequencies in the 2.4 GHz band.

2.4FH1/XX4: Uses 2.4 GHz band, FH-SS and other modulation, with a maximum interference range of 40 m.

 : Utilizes 2400 MHz - 2483.5 MHz band without mobile device bandwidth differentiation.


- Bluetooth® Cautions
 - Tablet Bluetooth® function is certified as conforming to Japanese domestic standards. Use is restricted in some regions.
 - The 2.4 GHz band used by tablet Bluetooth® function is shared by other devices. Tablet Bluetooth® function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.
 - Connection speed and distance vary depending on distance between connected devices, obstacles, and Bluetooth® devices.
- Before Using Bluetooth®

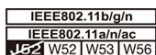
Bluetooth® operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").

 1. Before tablet use, be sure "other radio stations" are not in use nearby.
 2. If tablet radio waves interfere with "other radio stations," promptly move or power off.
 3. For further information, visit a SoftBank Shop or contact [Customer Service](#).
 - All tablet operations when connected with a Bluetooth®-compatible device are not verified and therefore not guaranteed.
 - Tablet supports the Bluetooth®-standard security function for secure radio communication. However, be careful when using Bluetooth®, as security may be insufficient depending on conditions of usage or settings.
 - SoftBank Corp. accepts no liability for data/information leaks during communication using Bluetooth®.

Wi-Fi (Wireless LAN)

· Wi-Fi Cautions

- Tablet WLAN function is certified as compliant with Japanese domestic standards. Use of WLAN is restricted in some regions.
- The 2.4 GHz band used by tablet Wi-Fi function is shared by other devices. Tablet Wi-Fi function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.
- Connection speed and distance vary depending on distance between connected devices, obstacles, and Wi-Fi devices.



· Cautions on Using 2.4 GHz Band


Wi-Fi operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").

1. Before tablet use, be sure "other radio stations" are not in use nearby.
2. If tablet radio waves interfere with "other radio stations," promptly move or power off.
3. For further information, visit a SoftBank Shop or contact [Customer Service](#).

· Frequencies

Tablet Wi-Fi function uses 2400 MHz - 2483.5 MHz frequencies in the 2.4 GHz band.

2.4DS4/OF4: Uses 2.4 GHz band, DS-SS/OFDM modulation, with a maximum interference range of 40 m.

 : Utilizes 2400 MHz - 2483.5 MHz band with mobile device bandwidth differentiation.



· Cautions on Using 5 GHz Band

Use of 5.2 GHz or 5.3 GHz band (W52/W53) for outdoor communication is prohibited by the Radio Law (excluding communication with the base stations or land mobile relay stations of high-output data communications systems operating in the 5.2 GHz band). Tablet uses the following channels.

- W52 (5.2 GHz band/36, 40, 44, 48 ch)
- W53 (5.3 GHz band/52, 56, 60, 64 ch)
- W56 (5.6 GHz band/100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 144 ch)
- All tablet operations when connected with a Wi-Fi-compatible device are not verified and therefore not guaranteed.
- Tablet supports the Wi-Fi-standard security function for secure radio communication. However, be careful when using Wi-Fi, as security may be insufficient depending on conditions of usage or settings.
- SoftBank Corp. accepts no liability for data/information leaks during communication using Wi-Fi.

Water/Dust/Drop Resistance

Tablet has water resistance equivalent to IPX5 and IPX8 and dust resistance equivalent to IP6X with USIM/SD Card Tray completely installed (Kyocera testing methods). Tablet also has drop resistance (Kyocera testing methods).

For proper use, read "[Before Use](#)" thoroughly before using tablet. Not doing so may cause water immersion or intrusion of sand or foreign objects and may result in overheating, ignition, electric shock, injury, or malfunction.

IPX5 equivalent

Tablet continues to function as a communication device after being sprayed from all directions with 12.5 L of water per minute from a 6.3 mm diameter nozzle for at least 3 minutes, from a distance of approximately 3 m.

IPX8 equivalent

Tablet continues to function as a communication device without water intrusion after being slowly immersed in still tap water of room temperature to a depth of 1.5 m, and left there for approximately 30 minutes.

IP6X equivalent

Tablet will be protected even after particulates in dustproof testing (dia. 75 μm or less) have entered tablet.

Drop resistance

Tested by dropping from a height of 75 cm in X, Y, and Z directions.

Operation of tablet in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Before Use

- To prevent water seepage, close USIM/SD Card Tray firmly. Close USIM/SD Card Tray completely, ensuring it is not raised.
- Never open or close USIM/SD Card Tray while hands or tablet is wet.
- Do not expose to or immerse in liquid other than room temperature fresh water or tap water (alcohol, sea water, pool water, hot spring water, soap/detergent/bath salt water, soft drink, alcoholic beverage, seasoning, etc.). Also, do not use tablet where it gets wet with pet urine. If tablet gets splashed, immediately rinse it off with tap water.
- Do not place on sand, etc. Sand may enter Speaker, Mic, External Device Port, Earphone/Microphone Jack, etc. and it causes the volume to drop. If sand gets inside tablet, it may cause overheating or a malfunction.
- Do not use submersed.
- Do not use or leave tablet in a humid place such as a bathroom or kitchen for an extended period of time.
- Moisture may still remain after draining. While this will not affect use, do not leave tablet next to items you do not want to get wet. Tablet may wet clothing, inside of carry bag, etc.
- If water remains in External Device Port, do not use it.
- Drain any water in Speaker, Mic, etc. if it affects audibility temporarily.

- Tablet is not designed to resist water pressure. Avoid exposing to high water pressure or submersing in water for a long period.
- Do not wash tablet in a washing machine or ultrasonic bath.
- Do not immerse tablet into a bathtub. Tablet is not designed to be heat resistant.
- The rapid changes of temperature may cause condensation, resulting in malfunction.
Wait until tablet reaches room temperature before bringing it from a cold place into a warm bathroom, etc.
- Tablet does not float on water.

USIM/SD Card Tray

- Install USIM/SD Card Tray securely so that it is closed firmly. Any minute particles (a single hair, etc.) becoming lodged between contact surfaces, no matter how small, can cause seepage.
- Do not wear gloves while opening/closing USIM/SD Card Tray. Any minute particles (a single hair, etc.) becoming lodged between contact surfaces, no matter how small, can cause seepage. Before closing the tray, wipe any water, soiling, etc. with a dry, clean cloth, no matter how small.
- Any deterioration or damage with USIM/SD Card Tray will affect water resistance.

How to close USIM/SD Card Tray

- Insert USIM/SD Card Tray in tablet, and push in all the way level with the ground and without bending.
- After inserting the tray, press all of the tray with the flat part of your finger. After that, rub your finger over the tray along with the side part of tablet to make sure the tray is not partially open.

If any liquid other than plain water gets on tablet

- Wipe tablet with a soft cloth dabbed with isopropyl alcohol, ethanol, or sodium hypochlorite.
- Wash with slightly weak running water (6 liters or less per minute) with tap water (5°C to 35°C) at a position about 10 cm away from the faucet or shower.
- If tablet gets soiled, wash by hand without using a brush, etc., holding tablet so that the card slot cap does not open.
- For details on cleaning tablet, see "[How to Clean Tablet \(When Using a Foam Type Hand Soap/Body Soap\)](#)" or "[How to Clean Tablet \(When Using Alcohol, etc.\)](#)."

After tablet gets wet

- Drain water and wipe tablet with a dry, clean cloth. In cold regions, any water on tablet may freeze. Using tablet with frozen water may cause malfunction. Do not leave water drop on tablet.

Rubber seal

- The rubber seal around USIM/SD Card Tray is important in maintaining water resistance. Do not scratch or remove it.
- Be careful not to pinch the rubber seal when closing USIM/SD Card Tray. Trying to close the tray with a seal pinched can scratch the seal and affect water resistance. Any minute particles (a single hair, etc.) becoming lodged between contact surfaces, no matter how small, can cause seepage.

- Any liquid other than water on tablet can affect its durability.
- Do not insert pointed objects in USIM/SD Card Tray. Doing so may damage/deform tablet or scratch the rubber seal, allowing water seepage.

Heat resistance

- Do not submerge tablet in hot water or get it wet with hot water. Do not use tablet in saunas or expose it to hot air from hair dryer, etc. Tablet is not designed to be heat resistant.

Dust resistance

- If dust gets on tablet, immediately rinse with water and completely remove any dust before using tablet.

Shock from droppage

- While tablet is resistant to drop, it is designed with drop resistance for normal daily use; note that tablet may break if subjected to excessive force such as being thrown or dropped unreasonably.

Replacing parts

Parts used for maintaining water resistance should be replaced every 2 years regardless of their appearance. Replacement can be provided at cost while tablet is retained. Visit a SoftBank Shop or contact [Customer Service](#).

How to Clean Tablet (When Using a Foam Hand Soap/Body Soap)

1

Remove the cables from tablet completely and turn it off

- For details on powering off tablet, see "[Powering On.](#)"

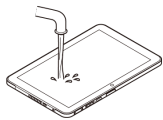
2

Wash your hands and wipe off water on them, apply a foam type hand soap/body soap on your palms and lather well, and then hold tablet and rub front/back surface with the same strength



3

Rinse front/back surface and each key until foams of hand soap/body soap are removed completely



- Rinse with somewhat low water pressure (6 liters or less per minute) with USIM/SD Card Tray installed.
- Wash the holes of Speaker, Mic, External Device Port, or Earphone/Microphone Jack, etc. for approximately 30 seconds with running water.
- As remaining foams may cause malfunction, rinse tablet well until foams are removed completely.

4

Drain the holes of Speaker, Mic, External Device Port, or Earphone/Microphone Jack, etc. sufficiently

- For details on draining, see "[If Exposed to Water.](#)"

5

Dry tablet sufficiently and check if any waterdrops remain on it



Cleaning is completed.

- Never charge while tablet is wet.
- For details on drying, see "[If Exposed to Water.](#)"



Cautions If Using Foam Hand Soap/Body Soap

Observe the following if using foam hand soap/foam body soap.

- Be sure to remove any store-bought accessories (covers, cases, etc.) Check precautions given for store-bought accessories.
 - * Store-bought protective sheets can peel.
- Be sure to use foam-type hand soap or body soap by a domestic brand.
- Do not mix different types of foam hand soap/form body soap.
- Do not use: alkaline hand soap/body soap or business hand soap/body soap, soap, detergent, bath salts, shampoo, rinse, facial cleanser, makeup remover, toothpaste, etc. If on tablet, immediately rinse with water.
- Tablet is not designed to resist water pressure. Do not subject directly to high water pressure or immerse for a long period in water.
- If soap residue from foam hand soap/body soap is noticeable, wipe with a cotton swab dampened with citrate diluted to about 1.5 % (1.5 g citric acid with 100 ml water). Next, rinse again so not citrate is remaining.

How to Clean Tablet (When Using Alcohol, etc.)

1

Remove the cables from tablet completely and turn it off

- For details on powering off tablet, see "[Powering On.](#)"

2

Apply small amount of isopropyl alcohol (99.7 % or less), ethanol (99.5 % or less), or sodium hypochlorite (1.0 % or less) to a lint-free soft cloth and wipe tablet with it



Cleaning is completed.

- Always carefully read instructions for using any of isopropyl alcohol (99.7 % or less), ethanol (99.5 % or less), or sodium hypochlorite (1.0 % or less) sold as a disinfectant. Improper use can pose risks to health and as a flammable substance.



Cautions If Using Alcohol, etc.

Observe the following if using alcohol.

- Be sure to remove any store-bought accessories (covers, cases, etc.) Check precautions given for store-bought accessories.
 - * Store-bought protective sheets can peel.
- Before caring for tablet, check that USIM/SD Card Tray is closed firmly.

If Exposed to Water

Using tablet with any moisture on it may allow moisture to collect in Speaker, Mic, External Device Port, or Earphone/Microphone Jack, and may cause sound to be inaudible or may wet clothing, bag, etc. Follow steps below to drain water.

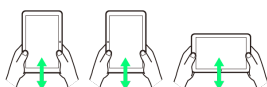
1

Wipe tablet with a lint-free clean, dry cloth



2

Shake tablet as shown until there is no more wetting



- Side of External Device Port, Earphone/Microphone Jack, Speaker: at least 20 times for each
- Side of Speaker: at least 20 times for each
- Side of Mic, Keys: at least 20 times for each
- When shaking tablet, stay alert to your surroundings.
- Be careful not to have tablet pop out, and hold it firmly to drain water.


3

Press a lint-free clean, dry cloth into gaps (Speaker, Mic, External Device Port, Earphone/Microphone Jack, Volume Keys, rim of Direct Button, etc.) to remove any water



4

After removing as much water as possible, leave tablet at room temperature for at least 1 hour

 Water is drained.

- Some water may still remain in tablet. Do not leave tablet beside/in items that you do not want to get wet (clothing, bag, etc.).
- Before powering on, particularly make sure no water drops remain inside External Device Port. Not doing so may damage External Device Port.

When Charging

Optional accessories are not waterproof/dustproof. Check the following before and after charging.

- Never charge while tablet is wet. Charging while wet may result in fire, burns, injury, electric shock, etc.
- Make sure tablet is not wet. To charge tablet after it has gotten wet, drain water well and wipe with a dry, clean cloth before inserting USB Type-C plug into External Device Port.
- Do not touch AC Charger (optional) with wet hands. May cause electric shock.
- Use specified AC Charger (optional) where not exposed to water and do not use tablet near water such as in a bathroom, shower room, kitchen, or sink. Doing so may cause fire, burns, electric shock, malfunction, etc. Also, do not bring tablet in a bathroom, etc. even when not charging. Doing so may cause fire, burns, electric shock, malfunction, etc.
- If any liquid other than plain water gets on External Device Port, remove it thoroughly. Also, make sure no water drop or foreign objects enter tablet. For details, see "[Before Use](#)."

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Specific Absorption Rate (SAR) for This Product

【A404KC】 here refers to this device 【DIGNO® Tab2 5G】.

Specific Absorption Rate (SAR) Information of This Product (for Japan)

This device [A404KC] complies with the Japanese technical regulations and international guidelines regarding exposure to radio waves.

This device was designed in observance of the Japanese technical regulations regarding exposure to radio waves (*1) and the limits of exposure recommended in the international guidelines, which are equivalent to each other. The international guidelines were set out by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health conditions.

The technical regulations and the international guidelines set out the limits of exposure to radio waves as the Specific Absorption Rate, or SAR, which is the value of absorbed energy in any 10 grams of human tissue over a 6-minute period. The SAR limit for mobile phones including this device is 2.0 W/kg. The highest SAR value for this device when worn on the body is 1.183 W/kg (*2). There may be slight differences of the SAR values in individual product, but they all satisfy the limit.

The actual value of SAR of this device while operating can be well below the indicated above. This is due to automatic changes in the power level of the device to ensure it only uses the minimum power required to access the network. By using accessories such as a belt clip holster that maintains a 1.5 cm separation with no metal (parts) between it and the body, this device is certified the compliance with the Japanese technical regulations.

The World Health Organization has stated that "a large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

Please refer to the websites listed below if you would like more detailed information regarding SAR.

Ministry of Internal Affairs and Communications Website:
<https://www.tele.soumu.go.jp/e/sys/ele/index.htm>

Association of Radio Industries and Businesses Website:
<https://www.arib-emf.org/01denpa/denpa02-02.html> (in Japanese only)

*1 The technical regulations are provided in Article 14-2 of the Radio Equipment Regulations, a Ministerial Ordinance of the Radio Act.

*2 Including other radio systems that can be simultaneously used with 5G/LTE.

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DIGNO® Tab2 5G User Guide

April 2025, First Edition
SoftBank Corp.

Visit [SoftBank Shop](#) for assistance

Model : DIGNO® Tab2 5G
Manufacturer : KYOCERA Corporation