

Be sure to read before using

Quick Start

SAMSUNG Galaxy Z Fold7

取扱説明書 (User Guide) (Japanese)

Detailed operating instructions can be checked with this handset, or with a computer.

From handset

Select "Online Manual" which is registered in browser's bookmarks.

From computer

<https://www.softbank.jp/mobile/support/product/samsung-galaxy-z-fold7/> (Japanese)

① nanoSIM Card Tray Insertion Hole

② nanoSIM Card Tray

③ Speaker (top)¹

④ Mouthpiece/Microphone (top)¹

⑤ Air Vent¹

⑥ Magnetic Areas^{2, 3}

⑦ Main Display (Touchscreen)^{4, 5, 6, 7}

⑧ Light Sensor⁸

⑨ Front Camera⁷

⑩ Speaker (bottom)¹

⑪ USB Type-C Port (for connecting external devices)

⑫ Mouthpiece/Microphone (bottom)¹

⑬ Volume Up Button/Volume Down Button

⑭ Side Button/Fingerprint Sensor⁸

⑮ Proximity/Light Sensor⁸

⑯ Cover Display (Touchscreen)⁷

⑰ Earpiece¹

⑱ Cover Camera⁷

⑲ Rear Camera⁷

⑳ Wireless Charging Area: When charging wirelessly, please align compatible devices or wireless charger with this area.

㉑ Microphone (rear)¹

㉒ Flash/Light

㉓ NFC/Osafu-Keitai[®] Holding Area⁹: When using NFC/Osafu-Keitai[®], hold this area over the reader.

*1 Be careful not to obstruct with your fingers or other objects. Doing so may cause the related functions to not work normally. Additionally, do not accidentally insert the SIM Ejector Tool (sample) or similar objects into these holes as this may cause damage.

*2 Handset has built-in magnets. Implanted pacemakers or defibrillators, and other electronic medical equipment may be adversely affected by these magnets. If you are using any such electronic medical equipment, carry or use handset at least 15 cm away from where the device is. In particular, be careful not to put handset into your jacket pocket. If your electronic medical equipment is affected, discontinue use of handset and consult your physician or the manufacturer of your electronic medical equipment.

*3 Keep handset away from objects that may be affected by magnetism. Not doing so might result in loss of recorded information on credit cards, bankbooks, access cards, parking tickets, and so on.

*4 Protective film (consumable part) is already attached.

*5 There is a fold in the center of handset, but this is normal.

4

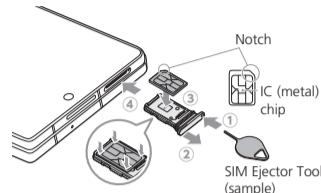
List of Bundled Items

- Handset
- クイックスタート (Quick Start) (Japanese)
- SIM Ejector Tool (sample)
- USB Cable (C to C) (sample)
- USB Cable (C to C) (sample) is capable of charging up to 3A.
- The information in this manual may differ from the actual handset screen due to software upgrades, service changes or terminations, and so on. Additionally, the content of this manual is subject to change without notice.
- The illustrations of handset and samples used in this manual are for illustrative purposes. They may differ from the actual products.

Before Using

When using handset for the first time, insert the nanoSIM Card and then turn on the power.

Inserting nanoSIM Card

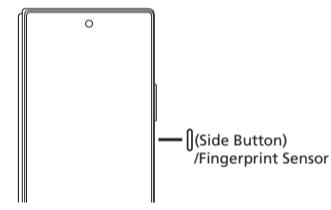


Downloading eSIM

An eSIM can be used with handset. For details on how to download an eSIM, see the "取扱説明書 (User Guide)" (Japanese).

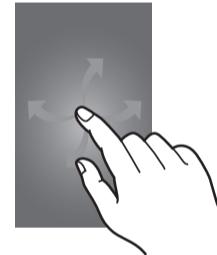
Power ON

- 1 Press and hold ⑮ (Side Button)/Fingerprint Sensor for 2 seconds or more.



• After pressing and holding, Lock Screen appears.

- 2 Flick (swipe) in any direction to unlock the screen.



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If charging continues even after specified charging time, stop charging.

Do Failure to do so may cause fire, burns, injury, etc. due to overcharging or for other reasons.



When entering very dusty locations or locations where flammable gases are generated, be sure to power off handset beforehand and stop any charging in progress.

Do May ignite flammable gases, etc. and cause explosion, fire, etc.



Use in facilities such as gas stations should be in accordance with the facility guidelines.

Do Do not charge handset in facilities such as gas stations. Take care not to drop handset in facilities such as gas stations and in particular do not use while refueling. May ignite flammable gases, etc. and cause explosion, fire, etc.



If there is abnormal odor/sound, overheating, discoloration, distortion, or other abnormalities during use, charging, or storage, do the following while exercising caution.

Do Unplug from the outlet.

Do Turn off handset.

Do Failure to follow the above steps may cause fire, burns, injury, electric shock, etc.



Do not use if broken.

Do May cause fire, burns, injury, etc.



Do not leave handset on unstable or sloping surfaces. Be careful especially while handset is set to vibrate.

Do Handset or related hardware may fall, resulting in injury, etc.



Do not use or store in a location that is subject to excessive dust, high humidity, or high temperatures.

Do Doing so may cause fire, burns, or electric shock, etc.

Do For details on water resistance, see the "取扱説明書 (User Guide)" (Japanese).



For use by a child, explain instructions and supervise use.

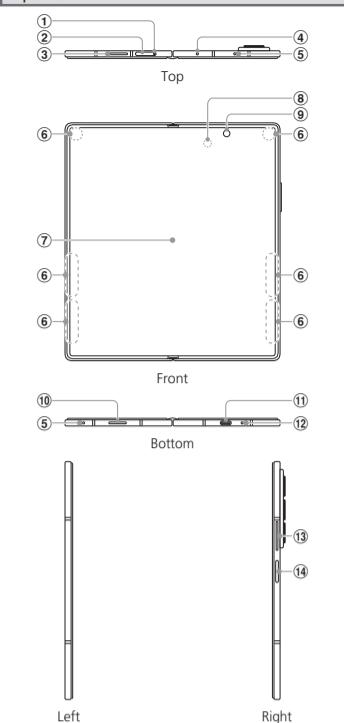
Do May cause accidental swallowing, injury, electric shock, etc.

Caution

Handset

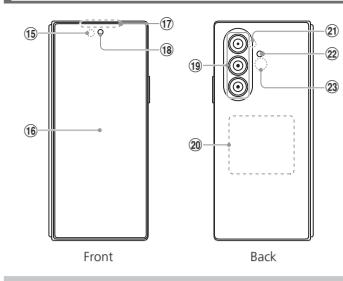
Parts & Functions

Opened



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Closed



- Back Cover cannot be removed. Attempting to remove Back Cover with excessive force may cause damage or malfunction.
- Handset's battery is built into the device and you cannot replace it yourself.
- For details of handset's antenna position, see the "取扱説明書 (User Guide)" (Japanese).
- Do not attempt to fold handset in the opposite direction. Doing so may cause damage.
- Do not press on Main Display/Cover Display or Front Camera lens with pointed objects such as pen nibs or fingernails.
- Do not apply excessive pressure to the folds of Main Display. Doing so may damage Main Display.
- Do not let foreign objects (cards, coins, keys, etc.) get caught inside handset when closing it. Doing so may damage Main Display.
- The protective film on Main Display is there to prevent display damage, so do not remove it. If removed, handset might have to be repaired at a cost to the customer when the film is reattached. Additionally, do not put other films or stickers on the display. Doing so may damage the display.
- Use handset in a location where it will not be affected by magnetism.

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Common to Handset, Internal Battery, Charging Device (Commercially Available), nanoSIM Card, and Wireless Charger (Commercially Available)

Danger

 **Do not use, store, or leave in extreme heat or where heat collects, such as fire, heat sources, under a kotatsu (blanketed warming table) or blanket, direct sunlight, inside vehicles in the hot sun, etc.**
May cause fire, burns, injury, electric shock, etc.

 **Keep away from cooking appliances (microwave ovens, induction stoves, etc.) and pressure vessels (e.g., pressure cookers).**
May cause fire, burns, injury, electric shock, etc.

 **Keep charging terminals and External Connection Port free of water or other liquids (drinking water, sweat, seawater, pet urine, etc.).**
Do not charge handset while it is wet or near water (in the bathroom, near a humidifier, etc.).
May cause fire, burns, injury, electric shock, etc.

 **Do not apply excessive force to or break handset. Particularly when carrying handset in your clothes pocket, do not bump it or place it between objects.**
Internal Battery breakage may cause fire, burns, injury, etc.

 **Examples of where to be careful**

- Sitting or squatting when handset is in your pants or skirt pocket.
- Getting handset caught in a door or car door when it is in your shirt pocket.
- Sitting or stepping on handset when it is on a sofa, bed, blankets, or other soft items, or on the floor.
- Tucked into a seat on a train, bus, etc.

 **Do not disassemble or modify.**
May cause fire, burns, injury, electric shock, etc.

 **Do not try to remove Internal Battery from handset.**
May cause fire, burns, injury, etc.

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Do not leave handset within the reach of small children or pets.

Don't Please be especially careful about the storage place of small parts, such as nanoSIM Card Tray and SIM Ejector Tool (sample).
May cause accidental swallowing, injury, electric shock, etc.

Use handset with caution, as it may become hot with continued use or while charging. Be careful not to place handset in clothes pocket, etc. and fall asleep, allowing unintentional continued contact.

Do Handset or specified charging device (commercially available) may become hot after continued use of apps, call features, data communication and video viewing features, etc. or while charging. Continuous direct contact with hot surfaces may cause skin redness, itching, rash, or low-temperature burns depending on your individual physical condition.

Handset

Danger

 **Do not throw it into a fire or apply heat to it.**
May cause fire, burns, injury, etc.

 **Do not pierce it with a sharp object (nail, etc.), hit with a hard object (hammer, etc.), step on, or otherwise subject to excessive force.**
May cause fire, burns, injury, etc.

 **If substance in handset gets in eyes, mouth, etc., rinse with clean water and consult a doctor immediately.**
Substances in handset may cause loss of sight or other physical harm.

Caution

 **Do not illuminate or flash the light close to a person's eyes. Maintain a safe distance, especially away from small children.**
Not doing so may cause blurred vision, etc. Also, you may get dazzled or surprised and cause an accident.

 **Do not stare at Display for a long period when it is flickering.**
May cause spasms, loss of consciousness, etc.

Warning

 **If you have a weak heart, adjust ringtone vibration and volume as needed.**
Handset suddenly vibrating and ringing for a new call may startle you and adversely affect your heart.

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! **Do** If you are using an electronic medical device, check with its manufacturer or vendor on radio wave effects before using handset. Radio waves may adversely affect electronic medical devices, etc.

! **Do** If Display, rear cover or Camera lens breaks, be careful with broken parts and exposed handset parts. Touching the broken or exposed parts may cause burns, injury, electric shock, etc.

! **Do** Should the substance inside Internal Battery leak or emit a strange smell, immediately stop use and move it away from fire. Leaked fluid may catch fire, causing the battery to ignite, burst, etc.

! **Do** Do not let your pet bite handset. May cause Internal Battery to ignite, burst, overheat, or leak, causing fire, burns, injury, etc.

Caution

! **Do** When using the motion sensor, stay alert to your surroundings, hold handset firmly, and do not swing it excessively. Failure to do so may cause injury or other accident.

! **Do** If Display breaks and substance in handset leaks out, do not let it get on your skin (face, hands, etc.) or clothes. May harm sight, skin, etc. If substance in handset gets in eyes, mouth, etc. or on your skin or clothes, immediately rinse with clean water. If substance in handset gets in eyes, mouth, etc., rinse out and consult a doctor immediately.

! **Do** Do not dispose of handset with regular trash. May cause fire, burns, injury, etc. Additionally, it may also cause environmental destruction. When handset is no longer needed, take it to a SoftBank shop, or follow the local regulations regarding handset collection.

! **Do** If substance in Internal Battery leaks out, do not let it get on your skin (face, hands, etc.) or clothes. May harm sight, skin, etc. If substance in handset gets in eyes, mouth, etc. or on your skin or clothes, immediately rinse out with clean water. If substance in handset gets in eyes, mouth, etc., rinse out and consult a doctor immediately.

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! **Unplug** Before cleaning, unplug AC Charger from the outlet. Cleaning AC Charger without unplugging it may cause fire, burns, electric shock, etc.

Caution

! **Do** Do not hold onto the specified charging device (commercially available) for long periods when it is plugged into the outlet. May cause burns, etc.

nanoSIM Card

Caution

! **Do** When handling nanoSIM Card, be careful of the cut surfaces so that body parts such as your fingers do not get injured. Cut edges may be sharp and cause injury.

Usage Near Medical Equipment and in Medical Institutions

Warning

! **Do** If you are using, or are likely to be around other persons using an implanted pacemaker, implanted defibrillator, or other electronic medical device, carry or use handset at least 15 cm away from where handset is. Radio waves may adversely affect the operations of electronic medical devices. In a situation where you may not be able to maintain a distance of at least 15 cm away from other persons, such as when your movement is restricted, disable radio wave emission by activating Airplane mode, powering off handset, etc.

! **Do** When electronic medical equipment other than implanted pacemakers or defibrillators are in use outside of medical facilities (such as in home care settings), check with the device manufacturer to determine how the device is affected by electrical signals. Radio waves may adversely affect the operations of electronic medical devices.

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Passcodes

A personal identification number (PIN) for the switchboard is required when using handset. This is the 4-digit PIN that you used when you signed up for the service and is required when operating optional services from a landline or feature phone. For details, see the "取扱説明書 (User Guide)" (Japanese).

Bluetooth®/Wi-Fi® Function

The connections between handset and all other Bluetooth® and wireless LAN (Wi-Fi®) compatible devices have not been verified. Therefore, connections with all Bluetooth® and wireless LAN (Wi-Fi®) compatible devices cannot be guaranteed. For details on how to set up Wi-Fi®, see the "取扱説明書 (User Guide)" (Japanese).

Updating Software

Please keep your software up-to-date. For details on how to update your software, see the "取扱説明書 (User Guide)" (Japanese).

Technical Standards Conformity Certification

Never use a modified handset. Use of modified devices violates the Radio Act and Telecommunications Business Act. Handset has received the certification of conformity with technical regulations for the specified radio station based on the Radio Act, and certification of conformity with terminal devices based on the Telecommunications Business Act. As proof of this, the "Technical Compliance Mark" is displayed on handset. You can check the digital inscription on this unit by following the steps below. Flick (swipe) up Home Screen, tap [Settings] > [About phone] > [Regulatory information].

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! **Do** When removing nanoSIM Card, be careful of the tip of SIM Ejector Tool (sample) to avoid injury to your finger or other parts of your body. Not doing so may cause injuries when touching the tip of SIM Ejector Tool (sample).

! **Do** Before using handset in a vehicle, check with the manufacturer or dealer of the vehicle on radio wave effects. In rare cases, radio waves may adversely affect operation of on-board electronic devices, depending on the type of vehicle. If this occurs, discontinue use immediately.

! **Do** For any skin abnormalities associated with handset use, discontinue use and consult a doctor immediately. Handset use may cause itchiness, skin irritation, rashes, etc. depending on your physical condition. For materials of parts ▶P.18 "Material List"

! **Do** When opening and closing handset, be careful not to get your fingers or other body parts caught. This may cause injury or an accident.

! **Do** The Earpiece/Speaker, Rear Camera, Speaker, and Front Camera use magnetic parts check that nothing metal (cutter blades, staples, etc.) is adhering on them. Any metal on handset may cause injury, etc.

! **Do** Look at Display in a sufficiently bright place at a reasonable distance. Looking in a dark place or at a close distance may deteriorate vision or cause other problems.

Charging Device (Commercially Available)

Warning

! **Do** Do not use if the cord of the specified charging device (commercially available) or wireless charger (commercially available) gets damaged. Doing so may cause fire, burns, or electric shock, etc.

! **Do** If thunder occurs, do not touch the specified charging device (commercially available) or the wireless charger (commercially available). May cause electric shock, etc.

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