HTC U11 User Guide

HTC U11 User Guide Contents

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About the User Guide

Thank-you for purchasing this product.

Before Using This Product

Read "Quick Start" and "Safety Precautions" thoroughly for proper usage.

Accessible services may be limited by subscription contract conditions.

Descriptions in the User Guide

In the User Guide, most operation descriptions are based on handset at time of purchase.

Unless noted otherwise, descriptions are for Home Screen. Some operation descriptions may be simplified.

Screenshots & Key Labels

Screenshots in the User Guide may differ in appearance with actual Display. Key labels in the User Guide are simplified for description purposes and differ with actual Display.

Other Notations

In the User Guide, the product is referred to as "handset." microSD™/microSDHC™/microSDXC™ Card is referred to as "SD Card."

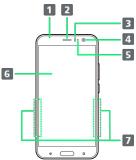
Getting Started

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Parts & Functions

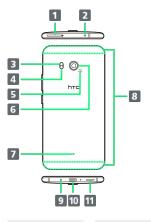
Battery is built into handset. Users can not remove Battery.

Handset (Front)



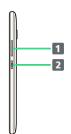
<u>(,)</u>	
Part	Description
1 Notification Lamp	Lights/flashes while charging or for arriving calls/mail.
2 Earpiece	Hear the other party's voice here.
3 Proximity Light Sensor	Detects approach of a face to prevent Touchscreen misoperation during a call. Detects surrounding brightness to automatically adjust backlight of Display.
4 Front Camera	Use to shoot photos or videos of yourself.
5 Third Mic	Speak here when using Speaker.
6 Display	Touchscreen-type display, operate with your fingers on Display.
7 Edge Sense Area	Sensor for detecting handset is gripped. For details, see "Edge Sense Settings."

Handset (Back/Side)



Part	Description
1 USIM Card/ SD Card Tray	Open to insert/remove USIM Card/SD Card.
2 Second Mic	Reduces noise for calling.
3 Mobile Light	Use as a light when taking photos, etc.
4 Laser Focus	Autofocuses for shooting based on subject distance.
5 FeliCa Mark	When using NFC/Osaifu-Keitai®, hold this mark over the reader/writer.
6 Main Camera	Capture still images and video.
7 Fourth Mic	Reduces noise for calling.
8 Internal Antenna Area	Internal Antenna for calls and data communication.
9 Mic	Speak here.
10 External Device Port	Connect specified charging equipment or headphones, etc.
11 Speaker	Listen to music, video sound, Speaker, etc.

Handset Keys



Part	Description
1 Volume Up/ Down Key	Adjust Volume.
2 Power Key	Toggle Display on/off. Long Press for power on/off.

USIM Card

USIM Card is an IC card containing phone number and other customer information.

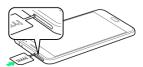
Inserting USIM Card

Always power off beforehand.

If SD Card is inserted, make sure to unmount SD Card, and then insert $\ensuremath{\mathsf{USIM}}$ Card.

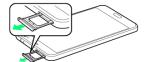


Insert SIM Eject Pin (sample) into hole of USIM Card/SD Card Tray





Draw Tray out straight in direction of arrow



3

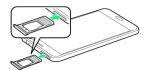
Insert USIM Card into Tray



- · Insert carefully with gold IC chip facing down.
- \cdot Put USIM Card so that it does not float from Tray.



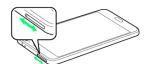
Insert Tray straight in direction of arrow



 $\cdot \ \mathsf{Check} \ \mathsf{Tray} \ \mathsf{direction}.$



Push down in direction of arrow, and then push Tray securely leaving no gap



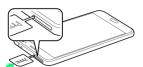
Removing USIM Card

Always power off beforehand.

If SD Card is mounted, make sure to unmount SD Card, and then remove USIM Card. $\label{eq:card_special} % \begin{subarray}{ll} \end{subarray} %$

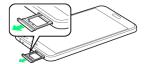


Insert SIM Eject Pin (sample) into hole of USIM Card/SD Card Tray



2

Draw Tray out straight in direction of arrow



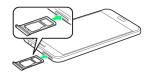
3

Remove USIM Card from Tray



4

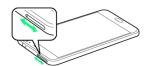
Insert Tray straight in direction of arrow



· Check Tray direction.



Push down in direction of arrow, and then push Tray securely leaving no gap



SIM-Unlocking Handset

Handset can be SIM-unlocked. SIM-unlocking handset allows other-carrier SIM cards to be used with it.

- · Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. SoftBank Corp. does not guarantee operation whatsoever.
- · For details, see SoftBank Website.

SD Card

Handset supports SD Cards up to 2 TB. Some SD Cards may not operate properly.

SD Card Cautions

Data

Information stored on SD Card can become lost or changed accidently or as a result of damage. It is recommended that you keep a separate copy of important data. The company is not responsible for damages from data that is lost or changed.

Reading/Writing Data

Never power off or remove SD Card while reading or writing data. Data may be corrupted.

Battery Level

A low battery charge may prevent reading/writing to SD $\ensuremath{\mathsf{Card}}.$

Handling SD Card

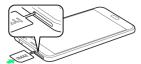
Use/store SD Cards away from the reach of infants. May cause choking if swallowed.

Inserting SD Card

Always power off beforehand.

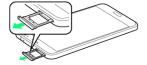


Insert SIM Eject Pin (sample) into hole of USIM Card/SD Card Tray $\label{eq:card-sol} % \begin{center} \begi$



2

Draw Tray out straight in direction of arrow





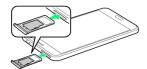
Insert SD Card into Tray



- \cdot Insert carefully with gold IC chip facing down.
- · Put SD Card so that it does not float from Tray.
- · Do not touch SD Card terminals.



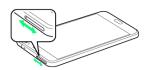
Insert Tray straight in direction of arrow



· Check Tray direction.



Push down in direction of arrow, and then push Tray securely leaving no gap

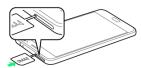


Removing SD Card

Always unmount SD Card and power off first.

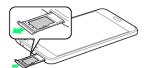


Insert SIM Eject Pin (sample) into hole of USIM Card/SD Card Trav



2

Draw Tray out straight in direction of arrow



3

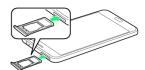
Remove SD Card from Tray



- \cdot Remove SD Card after drawing Tray out completely.
- · Do not touch SD Card terminals.



Insert Tray straight in direction of arrow



 \cdot Check Tray direction.



Push down in direction of arrow, and then push Tray securely leaving no gap



Formatting SD Card

When using a new SD Card for the first time, always format it on handset.

- Formatting erases all data on SD Card. Carefully check any
 SD Card that was used on another device before formatting.
- $\boldsymbol{\cdot}$ Charge Battery while formatting, or format with adequate battery charge.



In Home Screen, ∰ (Apps) → ♠ (Settings)



2

[Storage]



Storage window opens.

3

for SD Card 🗦 Format











All data on SD Card is erased.

Charging Battery

Charging

An optional AC Charger is not waterproof. Never connect Micro USB Type-C plug while handset or AC Charger is wet.

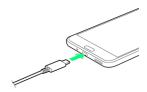
Charging with AC Charger

Always use a SoftBank-specified AC Charger (optional accessory). For details on AC Chargers and other peripheral equipment, see SoftBank Website.

 \cdot See instructions included with AC Charger. Operation using AC Charger (with USB Type-C Quick Charge 3.0 capability) [ZSCAZX] (SoftBank SELECTION USB Type-C rapid charging AC Charger [SB-AC17-TCQC]) is explained here.

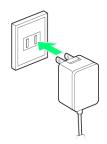


Insert Type-C plug into External Device Port



2

Plug AC Charger into household AC outlet



🔀 Notification Lamp lights up and Charging indicator (🛭) appears in Status Bar when charging starts. When charging is complete, Notification Lamp lights green and Charged indicator (lacksquare) appears.



After charging is done, unplug AC Charger from outlet, and remove Type-C plug from handset

Power On/Off

Powering On



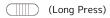


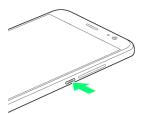


- Lock Screen appears.
- \cdot See "Unlocking Screen" to unlock the screen.
- Startup wizard appears the first time handset is powered on. Follow onscreen instructions.

Powering Off

1





2

Power off



Handset powers off.

Using Touchscreen

Handset uses a touchscreen-type Display. Operate with your fingers on Display.

For Touchscreen

The following types of operation may not work.

- \cdot Operation with gloves
- When operating with gloved fingers, set handset to "Glove mode." For details, see "Display, Gestures & Buttons Settings."
- · Operation with fingernail tips
- \cdot Operation with foreign objects on the Touchscreen
- \cdot Operation with sharp-pointed objects (pen, ball-point pen, pin, etc.)

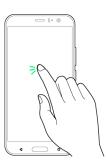
Touchscreen Cautions

Observe the following to prevent malfunction.

- · Do not operate with fingers wet or sweaty
- · Do not press too hard
- $\boldsymbol{\cdot}$ Do not operate with water droplets or dew condensation on Display
- · Do not apply protection sheet or sticker

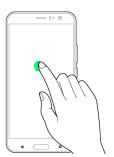
Tap

Contact Display lightly and briefly.



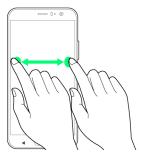
Touch & Hold

Contact Display lightly; release finger when screen changes.



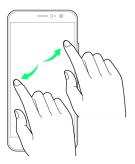
Drag

Touch icon or other item lightly, move it where desired, and release finger.



Swipe/Flick

Contact Display lightly, then brush screen up/down or left/right.



Pinch/Spread



Basic Operations

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Basic Operation

Home Screen & Applications List

Most handset operations start in Home Screen (appears at power on) or in applications list.





Navigation Bar

Tap Home Key, Fingerprint Scanner, and Icons on Navigation Bar (Display bottom) for the following functions/operations.



Icon	Description
〈 (Back)	Return to previous screen.
(Home/ Fingerprint Scanner)	Return to Home Screen. Press for turning sleep mode to on/off, unlocking screen, and fingerprint authentication.
(Recent apps)	Open listing of recently used applications and activate or delete applications.

Selecting Options & Navigating Screens

Tap items, icons, onscreen keys, etc. to open assigned items.



Menu Operations

Tap **!** on each application window for available settings and items.



Screens may also have settings and items that are available by Touching & Holding Display.



Handset Settings & Making Settings

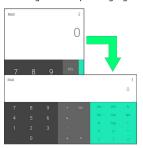
In Home Screen, Tap **(Apps)** then **(Settings)** to customize the operation of handset functions.



Portrait Orientation & Landscape Orientation

The screen changes to portrait orientation when handset is rotated sideways.

 \cdot Depending on the current screen, the orientation may not change even by changing handset orientation.



Phone Number

Checking Your Phone Number









[About]



About window opens.



Phone identity



Check phone number.

Silent Mode

Set ringtone, operation sounds, etc. not to sound to avoid disturbing others around you.

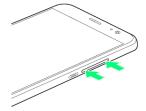
Silent Mode Cautions

Camera shutter, video start/stop tones, alarm, video/music sound, sound at Tapping END CALL during a call, etc. sound even in Silent mode.

Using Silent Mode (Vibrate)



Press Volume Up/Down Key



On sound volume adjustment bar,

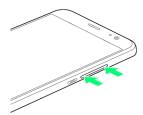
🔀 Icon on sound volume adjustment bar turns to 💵 and Silent mode (Vibrate) is set.

· Press Volume Up Key while in Silent mode (Vibrate) to cancel.

Using Silent Mode (Mute)



Press Volume Up/Down Key



On sound volume adjustment bar, 🛕 🤿 🕕



🔀 Icon on sound volume adjustment bar turns to 📘 and Silent mode (Mute) is set.

· Press Volume Up Key while in Silent mode (Mute) to cancel.

Text Entry

Keyboards

Use onscreen keyboards for text entry. In QWERTY Keyboard, a single letter is assigned to each key.

· To hide keyboard, Tap ◀ . Tap text entry area to show keyboard.

QWERTY Keyboard Layout



- Current entry mode
- 2 Shortcut appears
- 3 Enter characters
- 4 Toggle case
- 5 Toggle entry modes (Hiragana-Kanji/Half-width alphabet/Half-width numeric); Touch & Hold to show iWnn IME menu
- 6 Move cursor left; shorten character range to convert by 1 letter
- 7 Enter characters with sound
- 8 Enter a space; convert input characters during text
- 9 Move cursor right; extend character range to convert by 1 letter
- 10 Delete character to left of cursor; Touch & Hold to delete characters repeatedly
- 11 Enter line break; Tap to fix characters during text entry. After fixing characters, Tap to execute searching or showing

Switching Character Types (Entry Modes)

1

In text entry window, Touch & Hold 🐹 🗦 Input mode



2

Tap entry mode



Entry mode switches.

Using a Google Account

Use a Google account and get more convenience with Google services. A Google account is required to use some services or fully use some applications.

Google Account Cautions

Be careful not to forget your Google account ID or password.

Creating a Google Account

1

In Home Screen, ∰ (Apps) → ♠ (Settings)



2

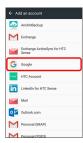
Accounts & sync 🔵 (Add account)



Add account window opens.



Google



Window for signing in with a Google account opens.







5

Enter first name

Enter last name

NEXT



 \cdot If confirmation appears, follow onscreen instructions.

6

Enter date of birth
Select gender
NEXT



7

Enter user name (mail address)
NEXT





Enter password \bigcirc Enter password again (for confirmation)





9

Check phone number

NEXT







· Phone number of your USIM Card is entered automatically.



[VERIFY]



- SMS is sent to the entered phone number.
- \cdot If you enter a phone number other than for your USIM Card, window for entering the verification code opens. Enter sent verification code
 Tap NEXT .



[I AGREE]









A Google account is created.

13

Set Google service

NEXT



- Google account creation is completed.
- \cdot If creating multiple Google accounts, screen continues to sync settings.

Logging In with a Google Account

If an application is activated that requires a Google account, a window for adding a Google account opens. Sign in with a Google account you have to use the application.



In window for signing in with Google account, enter mail address
NEXT



2

Enter password
NEXT



3

Follow onscreen instructions

You are logged in to your Google account.

Google Play

Download a variety of applications (free/paid) from Google Play. Change the setting of downloaded applications to enable manual or automatic updates. Log in to your Google account beforehand.

Installing Applications

Many different kinds of applications can be installed on handset from Google Play (provided by Google Inc.). The company is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

Installing Free Applications



In Home Screen, (Apps) (Play Store)



- Google Play appears.
- · If confirmation appears, follow onscreen instructions.



Tap free application (INSTALL)

- Application is downloaded and installed.
- · If confirmation appears, follow onscreen instructions.

Purchasing Paid Applications



In Home Screen, (Apps) (Play Store)



- Google Play appears.
- · If confirmation appears, follow onscreen instructions.



Tap paid application → Tap amount → Follow onscreen instructions

Application is downloaded and installed.

Purchased Applications

Payment

Pay only once. Redownloads of uninstalled applications are free of charge.

On Other Android Devices

Install an application on any Android device under the same Google account for free.

Requesting Refunds

Refund is possible within a limited time. By requesting a refund, the application is deleted and the charge is cancelled. A refund request is valid only once per one application.

In Google Play, ≡ → My apps & games → Tap application → REFUND

Purchasing Applications

Purchase applications at your own risk. The company is not responsible for any disadvantage resulting for user or third parties.

Updating Applications





- Google Play appears.
- · If confirmation appears, follow onscreen instructions.

2



- The application is downloaded and installed.
- · If confirmation appears, follow onscreen instructions.

Setting Application Updates

Setting Automatic Application Updates



Setting Automatic Updates for Individual **Applications**

In Google Play, ≡ → My apps & games → Tap application → I → Auto-update (✓)

· Automatic updates are unavailable for some applications.

Security Codes/Operation **Password**

Code Types

The following codes are required for handset use.

Code	Description
Operation Password	Code necessary to use handset functions. For details, see "Operation Password & Center Access Code."
Center Access Code	Four-digit code you have set in subscription contract. For details, see "Operation Password & Center Access Code."
USIM PIN	Code for USIM card. For details, see "USIM PIN."
PIN	Code for unlocking screen. For details, see "Security Settings."
WPS PIN	Code for connecting to WPS devices. For details, see "Selecting a Network Connection."

PIN Types

In addition to the PIN for USIM Card, there is a different PIN for unlocking the screen and a WPS PIN for connecting to WPS devices. Do not forget these codes.

Operation Password & Center Access Code

Center Access Code is the four-digit code set at time of subscription, and is required such as when using option services from a landline phone.

- \cdot Do not forget Center Access Code. If you forget the code, contact us for recovery. For details, contact Customer Service.
- · Be careful not to reveal security codes to others. If misused by others, SoftBank Corp. is not liable for any resulting damages.

Resetting Operation Password

In window for entering Operation Password, PASSWORD









 \cdot My SoftBank authentication is required to reset Operation Password. Set My SoftBank authentication from 🤵 (My SoftBank+).

USIM PIN

USIM PIN is a code for USIM Card. It is used to prevent unauthorized use by others. PIN is 9999 by default.

Enabling USIM PIN

When PIN is enabled, a window for entering PIN appears to allow handset use each time handset is powered on with USIM Card installed.

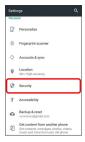


In Home Screen, ∰ (Apps) → ♠ (Settings)



2

[Security]



Security window opens.





PIN is enabled.

Disabling USIM PIN



PIN Cautions

Entering incorrect PIN three consecutive times activates PIN Lock. To cancel, Personal Unblocking Key (PUK) is required; contact Customer Service. Entering incorrect PUK ten consecutive times locks USIM Card, disabling handset. For recovery, USIM Card must be reissued at a SoftBank Shop (fees apply).

Changing USIM PIN

First enable USIM PIN to change PIN.



In Home Screen, (Apps) (Settings)



2

_



Security window opens.

3





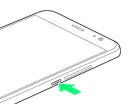
PIN is changed.

Locking Screen

Display is locked after a set period of inactivity. Alternatively, Press for manual screen lock. This saves battery power and prevents accidental Touchscreen operation.

Unlocking Screen

When screen is locked,



Lock Screen opens.

2

Flick 1 up



Screen is unlocked.

- · The method for unlocking the screen can be changed. See "Security Settings" for the unlock method.
- · If you have authenticated your fingerprint, Touch with authentication finger to unlock screen.

Other Display Lighting Methods

Double-Tap Display to light up. For details, see "Display, Gestures & Buttons Settings."

Updating Software

Check whether updates are required via the Internet, and update as required.

Before Updating Software

Saved data may be lost depending on condition of handset (malfunctioning, damaged, water seepage, etc.). It is recommended that you back up important data before updating software. The company is not responsible for damages from loss of data.

Software Update Cautions

During Update

Handset cannot be used until software is updated. It may take time to update software.

Signal during Update

Operate handset where signal reception is good and without changing location. Also operate with adequate battery charge. Signal becoming weak or Battery becoming low during an update may cause an update failure. An update failure may disable handset.

If Using Other Functions

Other functions cannot be operated during a software update.

Applications

New applications may be added/updated, or application names, icons, operation methods, screen displaying, etc. may be changed.

Updating Software

At time of purchase, handset is set to update automatically when required. To update software manually, operate as follows.



In Home Screen, (Apps) (Settings)

















About window opens.



Software updates



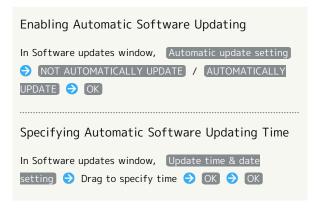
Software updates window opens.



Check update version

Follow onscreen instructions

- Software update starts.
- · When no updates are required, Tap OK .
- Software Update Operations



Handset Interface

Home Screen Basics	26
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Using Notifications Window/Quick Settings) 28

Home Screen Basics

Home Screen appears at power on; most handset operations start here. Customize Home Screen with application shortcuts, widgets, and folders.

Home Screen Layout



Item	Description
1 Status Bar	Drag down for Notifications Window. Drag Notifications Window to open Quick Settings.
2 Home Screen Position	Current Home Screen sheets position.
3 Dock	Tap an icon to launch application or function. Customize with up to four application shortcuts or folders.
4 Customize Area	Place application shortcuts, folders, widgets freely.
5 Applications List Key	Open applications list.

Toggling Home Screen Sheets

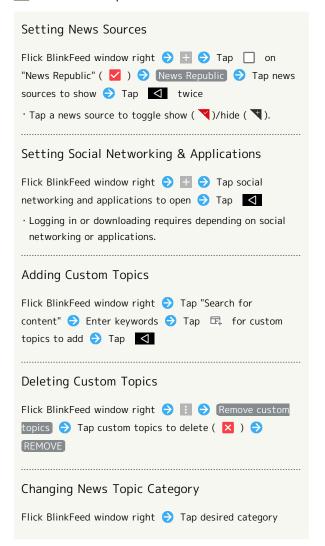
Home Screen consists of 10 sheets. Customize each Home Screen sheet with application shortcuts, widgets, etc. to make handset more convenient. Flick Home Screen left/right to toggle sheets.

• In any Home Screen sheet, Tap to return to Home Screen top sheet.



 Flick Home Screen right to open BlinkFeed window. View news topic or use social networking services.

BlinkFeed Operations



Enabling Obtainment of News Topic Data

When obtaining data, view news topics even if network is not connected.

Flick BlinkFeed window right (a) [1] (a) Settings (b) Offline news reading (c) Off / Text only / Full article

· If Text only / Full article is set, note that additional data charges may be incurred.

Status Bar

Status Bar appears at the top of Display. Notification Indicators for new mail, etc. and Status Indicators for handset appear here.

Status Bar Layout



- 1 Notification Indicators
- 2 Status Indicators

Main Notification Indicators

Notification Indicators appearing in Status Bar include the following.

Indicator	Description
?	Launch Guide (Drag Status Bar down and open from Notifications Window)
M	New Gmail
	New Email
(3)	New Text Message (SMS)/S! Mail
0	Music Playing
₹?	Wi-Fi Available
ψ	USB Connected
<u>.</u>	Call Arriving/in Progress
×	Missed Call
ထ	New Message (Voicemail)
31	Calendar Event Notification
0	Snoozing/Unchecked Alarm
N	Urgent News
<u>1</u>	Data Uploading
Ī	Data Downloading
ß	Application Update Notification
Ø	Application Installation(s) Complete
*:	Sharing File via Bluetooth®
	Readying SD Card/SD Card Unmounted
<u> </u>	Screenshot
<u></u>	More Notifications
ଉ	Software Update Notice

Main Status Indicators

Status Indicators appearing in Status Bar include the following.

Indicator	Description
	Battery Charged
3	Battery Charging
.al	Signal Strength
ŲÇ	4G LTE/4G Data in Use¹
35	3G Data in Use
Ç.	GSM Data in Use
M	No Signal
	Airplane Mode
	Wi-Fi Connected
ଷ	Alarm Set
₁ □•	Silent Mode
•	Do not disturb (Total silence/Priority only) Set
0	Do not disturb (Alarms only) Set
*	Bluetooth® On
*	Bluetooth® Connected
9	Obtaining Location
N	Enabling NFC Reader/Writer
<u>@</u>	Osaifu-Keitai® Locked

1 Handset supports FDD-LTE (SoftBank 4G LTE) and AXGP (SoftBank 4G); indicator appears when handset is connected to either. Handset connects to SoftBank 4G first.

Using Notifications Window/Quick Settings

Drag Status Bar down to open Notifications Window. Open Notification Indicators to check details.

Drag Notifications Window down to access Quick Settings. Tap icons to toggle functions on/off.

Opening Notifications Window/Quick Settings



Drag Status Bar down



Notifications Window opens.



Drag Notifications Window down



Quick Settings open.

- · Alternatively, Tap v on Notifications Window to open Quick Settings.
- \cdot Alternatively, Drag Status Bar down on Home Screen using two fingers to open Quick Settings.

Phone

Placing/Answering	Calls3	0
Optional Services	3	2
Using Contacts	3	

Placing/Answering Calls

How to dial directly to make a call and answer a call, as well as options when a call is arriving/during a call are described.

Emergency Location Report

Making emergency calls (110, 119 or 118) from SoftBank handset (3G) automatically reports handset location to corresponding agency (police, etc.). This system is referred to as Emergency Location Report, and notifies location based on positioning from base stations.

- · Location Report does not incur registration/transmission
- $\cdot \ Location/signal \ conditions \ affect \ positioning \ accuracy.$ Always provide location and call purpose.
- · Hiding Caller ID (using 184, etc.) cancels Location Report. However, corresponding agency may obtain location information in life threatening situations.
- · Location Report is not sent for calls made while outside Japan.

Adjusting Volume of Call

Press Volume Up/Down Key during call

Hints

- Q. Difficulty during call
- A. It may not be possible to make a call properly in a noisy location.
- A. When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.
- Q. Sound pops momentarily during a call
- A. Are you changing location while calling? Sound pops when signal is weak and handset switches to a different area.

Emergency Call Cautions

Available Areas

Emergency calls from handset are only available inside SoftBank service areas.

Airplane Mode

Emergency calls are restricted in Airplane mode.

Placing Calls

In Home Screen,









Call window opens.

Tap dialpad to enter the other party's number



· Enter area code first for calling landline numbers.

3

CALL



🔀 Handset dials number. Call begins when other party answers.

4

To end call, END CALL



Call ends.

Calling the Emergency Number When the Phone's Screen is Locked



- ? Hints
- Q. Call does not connect
- A. Was the number dialed using the area code? Dial the number starting with "O."
- A. Are signal conditions poor? Call again after moving where signal is good.

Answering Calls

1

ANSWER when call is arriving



🔀 Call begins.

2

To end call, END CALL



Call ends.

Arriving Call Operations

Cancelling Ringtone

Press Volume Up/Down Key when call is arriving \cdot Alternatively, face Display down.

Rejecting Arriving Calls

In window for arriving call, DECLINE

Optional Services

The useful optional services for voice calls are available.

Optional Services

The following optional services are available.

Service	Description
Call	Divert calls to a preset number when out
Forwarding	of service area or unable to answer.
Voicemail	Divert calls to a Voicemail Center to take
	messages when out of service area or
	unable to answer.
Call Waiting¹	Answer calls during a call.
Group Calling ¹	Merge multiple calls.
Notify Caller	Send or hide your number when placing
ID	calls.
Call Barring	Restrict incoming/outgoing calls by
	conditions.

1 Requires separate subscription

Using Call Forwarding

1

In Home Screen, ## (Apps) 🗇 🖳 (Phone)



2





Call Settings open.

3

Call forwarding



4

Tap forwarding condition



5

Enter number 🔵 ENABLE



Call Forwarding is set.

·If [Forward when unanswered] is set, select delay.

Using Voicemail

1

In Home Screen, (Apps) (Phone)



2





Call Settings open.

3

Call forwarding



4

Tap forwarding condition





Enter "09066517000" 🗦 VOICEMAIL



- Voicemail is set.
- · If Forward when unanswered is set, select delay.
- oo appears in Status Bar for new message. Dial "1416" then follow voice guidance.

Using Call Waiting Settings

Requires separate subscription.



In Home Screen, (Apps) (Phone)













Call Settings open.

3





4







- Call Waiting is set.
- $\boldsymbol{\cdot}$ When call arrives during another call, tone sounds. Tap ANSWER to begin call.

Using Group Calling

Requires separate subscription.

1

During a call, Add



Call Window opens.

2

Enter number 🗦 CALL



3

When call connects, Merge



Group Calling starts.

Using Caller ID Notification

1

In Home Screen, (Apps) 🔾 (Phone)



2





Call Settings open.

3

[Additional settings]



4

Caller ID









Notify Caller ID is set.

Using Call Barring

Restrict incoming/outgoing calls and SMS.

 \cdot If making a call or SMS is attempted while calling is restricted, a message appears. Message may take time to appear in some areas.



In Home Screen, 🧱 (Apps) 🤿 🖳 (Phone)



2





🌠 Call Settings open.

3

Call barring settings



4

Tap outgoing/incoming restriction



- Call Barring is set.
- To stop all call barring, Tap Stop all outgoing calls / Stop all incoming calls .

Using Contacts

Save phone numbers, mail addresses, etc. to Contacts.

Contacts Cautions

Information saved in Contacts may be lost or changed if Internal Battery is left uncharged for a long period. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts. The company is not responsible for any damages from lost or changed contacts.

Adding New Contacts

1





Contacts appear.

2

+



· If confirmation appears, follow onscreen instructions.

3

Enter items 🗦 🔽



Contact is added.

Saving Contacts from Call Window

Save a phone number entered in Call Window directly to Contacts.

In Home Screen, (Apps) (Phone) Tap dialpad to enter number to save Save to People Create new contact Enter each item V

Messaging & Internet

Messaging	. 40
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Messaging

S! Mail

Exchange messages with S! Mail-compatible SoftBank handsets and email compatible devices (other mobiles, PCs, etc.) beyond SMS character entry limit; attach media files.

SMS

Exchange short messages (up to 160 single-byte characters) using handset numbers as addresses.

Gmail

 $\label{lem:condition} \mbox{Gmail is Google's webmail service. Handset automatically syncs with \mbox{Gmail}.}$

Email

Use email (POP3/IMAP4) on handset.

- \cdot Set up an email account beforehand.
- Sending/receiving email on handset syncs handset and mail server; sent/received messages (in the POP protocol, received messages only) are also accessible from PCs.

Sending S! Mail/SMS

Sending S! Mail/SMS

1



2

2



· Alternatively, enter phone numbers or email addresses in Recipient field directly.

3





- Tap Phonebook , Outgoing History , or Incoming
 History to select recipients from Address Book, Outgoing
 History, or Incoming History.
- Tap Mail Group to select a mail group and set all the members on the list as recipients.

4

Select recipients \Rightarrow OK



- Tap Phonebook / Outgoing History / Incoming History / Mail Group to change recipient lists.
- · After setting recipients, Tap 1 0000 to check recipients' phone numbers/email addresses or set them to Cc/Bcc.
- \cdot If recipients are set to Cc/Bcc, the mail is sent as S! Mail.
- To delete a recipient, Tap $1 \circ \circ \circ$ and then $\times \circ \circ \circ$.

 Alternatively, Tap $1 \circ \circ \circ \circ$ and then Delete recipient.

5

Tap Subject field/Text Entry field → Enter subject/text



- · Tap Ø to attach a file.
- \cdot If a subject is entered or a file is attached, the message is sent as S! Mail.

6

Send



- S! Mail/SMS is sent.
- \cdot Failed S! Mail/SMS messages are saved as drafts.

Sending S! Mail/SMS

S! Mail & SMS Switching

S! Mail and SMS may automatically switch at sending, depending on whether a subject is entered, text length, etc.

- \cdot When creating a message, check which it will be sent as at top of Display.
 - · "New Mail" appears: message is sent as S! Mail.
 - \cdot "New SMS" appears: message is sent as SMS.



About Drafts

If sis Tapped while creating S! Mail or SMS, the message is saved as a draft.

Drafts are saved to Draft Box in folder list, and are indicated as 🔊 in thread list. Open an S! Mail/SMS draft to edit and send it.

Using Gmail

Gmail is Google's webmail service. Use this service to exchange email.

Creating/Sending Mail



In Home Screen, ∰ (Apps) → ∰ (Google) → M



Mail list opens.







Mail composition window opens.



Enter recipient/subject/mail text 🗦 🔀



Mail is sent.

Operations When Composing Mail



Using Email

Adding Accounts

1

In Home Screen, 🧱 (Apps) 🗦 🙀 (Mail)









Email list opens.

2







3

Follow onscreen instructions

Email account is added.

Using Chrome

Use Chrome simply by entering search words and URLs.

TLS

TLS (Transport Layer Security) is a protocol for encrypting sent/received data. While in a screen connected by TLS, data is encrypted to safely send/receive private information, credit card numbers, corporate secrets, etc., and provide protection against online threats (eavesdropping, falsification, impersonation, etc.).

TLS Cautions

When opening a secured page, users must decide as their responsibility whether or not to open the page with use of TLS. SoftBank Corp. and the Certification Authorities Symantec Website Security G.K. and Cybertrust make no guarantees whatsoever to users regarding security of TLS.

Using Chrome

In Home Screen, ∰ (Apps) → ∰ (Google) → 🧿 (Chrome)











Chrome opens.

- · If confirmation appears, follow onscreen instructions.
- · Tapping Web links within text messages automatically opens Chrome.

2

Tap entry box at top

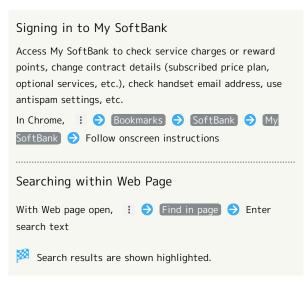
Enter search words or URL

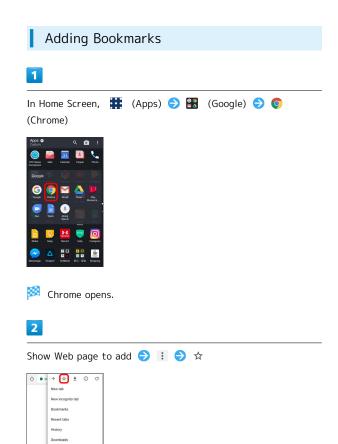
O



Search results appear or a Web page opens.

Chrome Operations





Current Web page is added to Bookmarks.





Opening New Tabs

Open several tabs to switch between Web pages easily.















- Mew tab appears.
- To switch between tabs, Tap 2 next to Entry field at top of Display and Tap tab (number in icon indicates opened tabs).

Camera

Capturing Still	Images/	Videos	48
Viewing Captur	ed Still	Images/Videos	(Photos)50

Capturing Still Images/Videos

Capturing Still Images/Videos

File Format for Still Images

File format for still images is JPEG/RAW (while Camera Mode is in "PRO").

File Format for Videos

File format for videos is MPEG-4.

Camera Cautions

If Lens Becomes Dirty

Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

Avoid Exposure to Direct Sunlight

Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.

Capturing

Be careful not to cover lens with fingers or hair. Be careful not to cover microphone with your fingers when capturing videos.

Capturing Still Images/Videos Cautions

Copyright & Portrait Rights

Contents you captured or recorded are prohibited from use without consent of the copyright holders, unless intended for personal use or any other purpose permitted by law. Use/modification of portraits or names without permission may infringe on portrait rights.

Pay attention to copyrights and portrait rights when publishing captured contents on a Web page, etc.

Privacy

When capturing and sharing still images/videos, consider privacy.

Acts of public nuisance may be punished according to law (anti-nuisance ordinance, etc.).

Location

At time of purchase, still images captured with Camera are set to record location. Be careful when sharing still images. To not record location:

In Photo/Video Viewfinder,

Settings

Geo-









tag Photos ()

Mobile Light Warning

Do not shine Mobile Light close to eyes. Do not look directly at Mobile Light when shining. Do not shine Mobile Light at other people's eyes. May affect eyesight, etc.

Capturing Still Images

At time of purchase, still images captured with Camera are saved to handset (handset memory).

· To save to SD Card, insert SD Card into handset before using Camera. After inserting, change save location.

In Home Screen, (Apps) (Media) (Media)









Photo Viewfinder appears.

- · If confirmation appears, follow onscreen instructions.
- · In Lock Screen, Flick to quick-activate Camera.
- · Press twice to activate Camera.

2

Aim Camera at subject \bigcirc Tap the point to focus



3





- Shutter clicks and still image is saved.
- · Touch & Hold
 to shoot continuously.

Using Zooming In/Out

Pinch Photo Viewfinder

 \cdot Press Volume Up/Down Key to zoom in/out. Operation of Volume Up/Down Key depends on "Volume button options."

Capturing Videos

At time of purchase, videos captured with Camera are saved to handset (handset memory).

• To save to SD Card, insert SD Card into handset before using Camera. After inserting, change save location.

1

In Home Screen, ∰ (Apps) ♦ 🔛 (Media) ♦ 💽



- Photo Viewfinder appears.
- \cdot If confirmation appears, follow onscreen instructions.
- · In Lock Screen, Flick to quick-activate Camera.
- · Press twice to activate Camera.

2





Video Viewfinder appears.

3

Aim Camera at subject \bigcirc Tap the point to focus









Video recording starts.



To stop recording,



Video recording stops and video is saved.

Capturing Video Operations

Using Zooming In/Out

Pinch Video Viewfinder

- · Recording mic volume can be adjusted.
- · Press Volume Up/Down Key to zoom in/out. Operation of Volume Up/Down Key depends on "Volume button options."

Pause/Resume Recording

In Video Viewfinder, (Paused)/ (Resume)





Viewing Captured Still Images/ Videos (Photos)

Showing Still Images/Videos

Show still images and videos saved in internal storage and SD Card. Supported file formats:

Type File Format jpg, png, bmp, gif, webp Still image Video 3gp, mp4, avi, mkv



In Home Screen,











- Still image/video list opens.
- · If confirmation appears, follow onscreen instructions.
- \cdot Tap an image showing a folder name and saved item number to toggle image list saved in the folder.



Tap still image/video



Still image/video opens.

· To repeat videos, Tap • to play.

Still Image/Video Operations

Zooming In/Out on Still Images

In still image playback window, Tap Display twice or Pinch

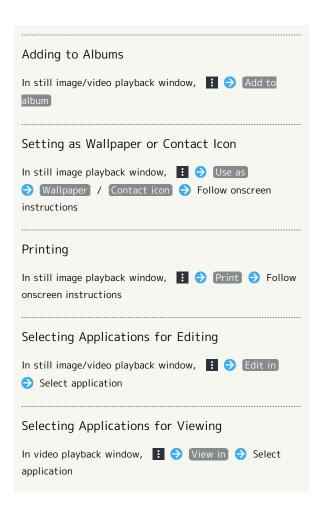
Playing in Slideshow

In still image/video playback window, : • Slideshow









Music

Listenina	to	Music	.54
Listeillig	ιυ,	/1*Iusic	. 56

Listening to Music

Playing Music

Supported file formats: aac, amr, ogg, m4a, mid, mp3, wav, flac, mkv







- Listen Now opens.
- \cdot If confirmation appears, follow onscreen instructions.







Music library opens.



Flick screen left/right and select category (such as "ALBUMS")



4

Tap item/song



- Song plays.
- \cdot Drag Song Title Bar at bottom of Display up to open Music Playback screen.

VR

Using VR	E	6	
USITIU VIN	200 I	40	а

Using VR

Connect handset to VR headset to use VR contents.

Using VR

VR experience on handset requires optional mobile device "Link" (end of July 2017 or later scheduled release). For details, see HTC Nippon website (http://www.htc.com/jp/).

- $\cdot \ \text{Requires HTC account}.$
- \cdot For details on adding an account, see "Account & Sync Settings."

Connectivity

Conne	cting	by	Wi	-Fi	58
Using	Bluet	oot	h®	Function	59

Connecting by Wi-Fi

Handset supports Wi-Fi (Wireless LAN). Access the Internet via a household Wi-Fi connection environment. For Wi-Fi router (manufactured by FON) users, see "Fonルーターかんたん 設定ガイド (http://mb.softbank.jp/mb/special/network/pdf/ wifi_howto_01.pdf)" for details.

Automatic Updates for Optimizing Wi-Fi Connection

While using Wi-Fi, updates for optimizing connection may be received or applied automatically.

Selecting a Network Connection

Select a scanned Wi-Fi network and connect.



In Home Screen, ∰ (Apps) → ♠ (Settings)



Wi-Fi



🔯 Wi-Fi settings open.







- 🯁 Wi-Fi is enabled (🥌).
- · Wi-Fi networks are scanned. Available networks appear after scanning.



Tap Wi-Fi network → Enter password → CONNECT







- Handset is connected.
- · The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
- \cdot Entering a password is not required if an access point is not security protected.

■ Wi-Fi Operations

Checking Network Status of Connected Wi-Fi Network

In Wi-Fi settings, Tap connected Wi-Fi network

Status, Signal strength, Link speed, Frequency, Security, and IP address appear.

Scanning Wi-Fi Networks

In Wi-Fi settings, 🚦 🗦 Scan





Available networks appear after scanning.

Connecting a WPS-Capable Device

In Wi-Fi settings, 🚼 🗦 WPS Push / WPS Pin Entry

Follow onscreen instructions

Using Bluetooth® Function

Connect to a Bluetooth®-capable wireless phone, etc. for calls or to a hands-free device such as a headset.

Hints

- Q. Cannot use Bluetooth®
- A. Is handset in Airplane mode? Bluetooth® turns off in Airplane mode. Turn on Bluetooth® enable in Airplane mode.

Bluetooth® Function Cautions

Connecting

Wireless connection to all Bluetooth® functions is not guaranteed for handset. Noise may be experienced with wireless calls and hands-free calls depending on the conditions.

Transferring Data

Information may not appear correctly on both devices depending on the transferred data.

Enabling Bluetooth® Function

1

In Home Screen, (Apps) (Settings)



2

Bluetooth



Bluetooth® settings open.







- Bluetooth® function is enabled (•••).
- · To disable Bluetooth® function, Tap ().
- Setting Handset Name Appearing on Other Device



Global Services

Making Calls while Abroad	ng Calls while Abroa	l6	52
---------------------------	----------------------	----	----

Making Calls while Abroad

Carry "世界対応ケータイ海外ご利用ガイド" overseas.

International Calls to Japan & Other Countries from Abroad

1





Call window opens.

2

Touch & Hold ()



"+" is entered.

3

Tap dialpad to enter country code then other party number (omit first 0)



 \cdot Do not omit first 0 from phone numbers when dialing Italy (39).

4

[CALL]



Handset dials number. Call begins when other party answers.

Calls to Landline Phones/Cell Phones in Country of Stay

Place calls the same way you would within Japan.

 $\boldsymbol{\cdot}$ Do not enter country code or omit first 0 from phone numbers.







Call window opens.

2

Tap dialpad to enter the other party's number



3

[CALL]



Handset dials number. Call begins when other party answers.

Handset Settings

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Date & Time Settings	81

Handset Settings

Handset Settings

operation of handset functions.

Handset settings include the following items.

Item	Description
Airplane mode	Disable all functions that emit signals. Handset remains powered on.
Wi-Fi	Enable Wi-Fi connection. For details, see "Connecting by Wi-Fi."
Bluetooth	Enable Bluetooth® connection. For details, see "Using Bluetooth® Function."
Mobile data	Set functions for networks.
HTC Connect	Flick the screen with three fingers to stream music or video from handset to TVs or speakers. Control playback/ pause and adjust volume with handset. For details, see HTC Connect website (https://www.htc.com/jp/innovations/htc-connect/).
More	Set functions for NFC/Osaifu-Keitai® and tethering, etc.
Personalize	Set functions for Home Screen, wallpaper, ringtone etc.
Fingerprint scanner	Set functions such as fingerprint registration or enabling screen to unlock with Fingerprint Scanner.
Accounts &	Create/add accounts and sync accounts.
Location	Enable location information.
Security	Set Screen lock, USIM Card lock, etc.
Accessibility	Set functions for TalkBack, etc.
Backup & reset	Back up handset information and initialize handset.
Get content from another phone	Use HTC Transfer Tool and transfer data from other phones to handset.
Google	Make settings for Google services.
Edge Sense	Set applications that activate when Edge Sense area of handset is gripped.
Display, gestures & buttons	Set brightness of Display and Display size.
HTC BoomSound for built-in speakers	Toggle playback modes of Internal Speaker. Tap to toggle Music mode/ Theater mode.
HTC USonic with Active Noise Cancellation	Scan your ear structure and optimize sound of packaged USB-C Hi-Res Audio Earphones (sample). Connect USB-C Hi-Res Audio Earphones and follow onscreen instructions.

Sound & notification	Set for sound and notifications.
Call	Set optional services such as Voicemail and Call Forwarding, etc.
Apps	Manage or delete installed applications.
Storage	Check internal storage and memory space of SD Card and USB memory. Remove and format SD Card.
Power	Set to reduce battery consumption or check battery usage.
Memory	Check memory usage.
Language & keyboard	Set functions for language and text entry.
Date & time	Set functions for date and time.
Printing	Set functions for Cloud Print.
About	Check handset status or update software.



In Home Screen, ∰ (Apps) ♦ ∰ (Settings)







Handset settings open.

2

Set items

Settings are made.

Wi-Fi Settings

Wi-Fi Settings

1

In Home Screen, ∰ (Apps) ⊖ ∰ (Settings)



2

Wi-Fi



Wi-Fi settings open.

3



🧭 Wi-Fi is enabled (🖜).

· To disable Wi-Fi, Tap 🛑 (🔘).

4

Tap Wi-Fi network ♦ Enter password ♦ CONNECT



- Handset is connected.
- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information.
 For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if Wi-Fi network is not security protected.
- · For details on Wi-Fi settings, see "Connecting by Wi-Fi."

More Settings

More Settings

Set functions for NFC/Osaifu-Keitai® and tethering, etc. Settable items are the following.

Item	Description
Data usage	Toggle mobile data transfers on/off and check amount of data usage. For details, see "Data Usage Settings."
NFC/Osaifu- Keitai Settings	Set NFC/Osaifu-Keitai® settings. Also, set whether to enable Android Beam.
Mobile network sharing	Use handset as a Wi-Fi router to access Internet from a PC, game console, etc.
VPN	Add a VPN.
USB connection	Set action for handset when connected with USB or toggle MirrorLink on/off when handset is connected with VR device via USB.



In Home Screen, (Apps) (Settings)









More



More settings open.



Set items

Settings are made.

More Operations

Setting VPN

To set VPN connection, obtain security information from network administrator.

In More settings, VPN → + → Follow network administrator instructions and set items

SAVE

· Set method for unlocking screen beforehand.

Setting Action for Handset When Connected with USB

In More settings, USB connection 🔵 USB connection Select action

· Available when handset is connected with USB.

Setting Whether to Enable Fast File Transfers Using USB 3.1

In More settings, USB connection → Fast file transfers

- Tap Fast file transfers to toggle on ()/off ().
- \cdot If confirmation appears, follow onscreen instructions.
- · Available when the device connected with handset via USB is compatible with USB 3.1.

Connecting VR Device with MirrorLink

connection (🔵) ଚ Drag Status Bar down ଚ Tap MirrorLink notification

In More settings, USB connection

MirrorLink

- · Tap MirrorLink connection to toggle on ()/off ().
- · Available when the device connected with handset via USB is compatible with MirrorLink.

Data Usage Settings

Check amount of mobile data transfers and set limit on usage.

1





2

[More] 🔵 [Data usage]



Data usage window opens.



Set items

Settings are made.

Data Usage Operations

Setting Data Saver

Enable restriction of data usage by blocking application data transferring in background.

In Data usage window, Data saver () ().

Setting Applications Unrestricted on Data Usage

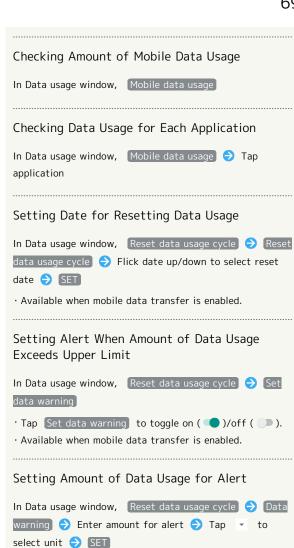
Set applications unrestricted on data usage when data saver function is enabled.

In Data usage window, Data saver → Unrestricted data access → Tap application → ←

Enabling Data Transfer

In Data usage window, Mobile data

· Tap Mobile data to toggle on ()/off ().



Enabling Restriction on Use of Data

· Available when mobile data transfer is enabled.

In Data usage window, Reset data usage cycle ◆ Set data limit ◆ OK

· Tap Set data limit to toggle on (●)/off (●).

 \cdot If confirmation appears, follow onscreen instructions.

 \cdot Available when mobile data transfer is enabled.

Setting Upper Limit on Data Usage

limit → Enter amount to set as upper limit → Tap

to select unit → SET

Available when Mobile data and Set data limit are enabled.

In Data usage window, Reset data usage cycle

Data

Restricting Applications on Wi-Fi Network Usage in Background

In Data usage window, Network restrictions

Tap

of Wi-Fi network to restrict ()

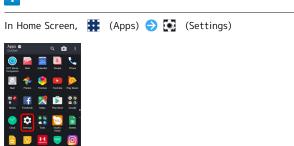
- · Tap of Wi-Fi network to disable the restriction.
- \cdot Available when handset is connected to Wi-Fi.

Account & Sync Settings

Account & Sync Settings

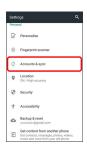
Create/add accounts and make sync settings.





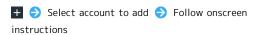






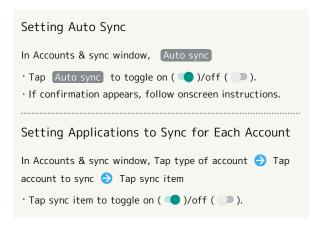
Accounts & sync window opens.





Account is added

Accounts & Sync Operations



Deleting an Account In Accounts & sync window, Tap type of account Tap account to delete REMOVE ACCOUNT

Location Settings

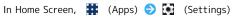
Location Settings

Enable location information. Settable items are the following.

Item	Description
Mode	Set mode for determining location.
Recent	
location	Show applications recently using location.
requests	
Location	Set Google Location History or share
services	current location.









[Location]



- Location window opens.
- 3





- Location is set on ().
- · To disable location information, Tap 🧶 (🔘).
- \cdot If confirmation appears, follow onscreen instructions.

Set items

Settings are made.

Security Settings

Security Settings

Set Screen lock, USIM Card lock, etc. Settable items are the following.

· Displayed items depend on setting for "Screen lock."

Item	Description
Screen lock	Set method for unlocking screen.
Smart Lock	Enable handset to check for trusted device, place, or face and unlock screen.
Incoming	Set whether to show name and photo of
phone calls	contacts in Lock Screen when calls arrive.
Fingerprint scanner	Set Fingerprint Scanner settings.
Make	Enable password to be visible before "●"
passwords visible	is shown in security codes/password entry screen.
Device	Enable/disable handset management
administrators	functions.
Unknown	Enable permissions of installing
sources	applications from unknown sources.
Storage type	Show storage type of credentials.
Trusted credentials	Show trusted credentials.
User credentials	Manage user-installed credentials.
Install from SD card	Install certificates from SD Card.
Clear credentials	Delete all certificates.
Trust agents	Set whether to show trusted agents.
Screen pinning	Set to keep screen of specified application in view.
Apps with	Manage applications that can access
usage access	application usage history data.
Set up SIM card lock	Set handset not to allow operation unless USIM PIN is entered after powered on. For details, see "USIM PIN."

In Home Screen, ∰ (Apps) → ♠ (Settings)







[Security]



Security window opens.



Set items

Settings are made.

Security Operations

Setting Screen Not to Lock

In Security window, Screen lock 🔵 None

· If method for unlocking screen is set other than None or Swipe before changing setting, first Tap Screen lock and unlock screen. Then Tap YES, REMOVE .

Unlocking Screen by Swiping (Flicking) Screen

In Security window, Screen lock

Swipe

· If method for unlocking screen is set other than None or Swipe before changing setting, first Tap Screen lock and unlock screen. Then Tap YES, REMOVE .

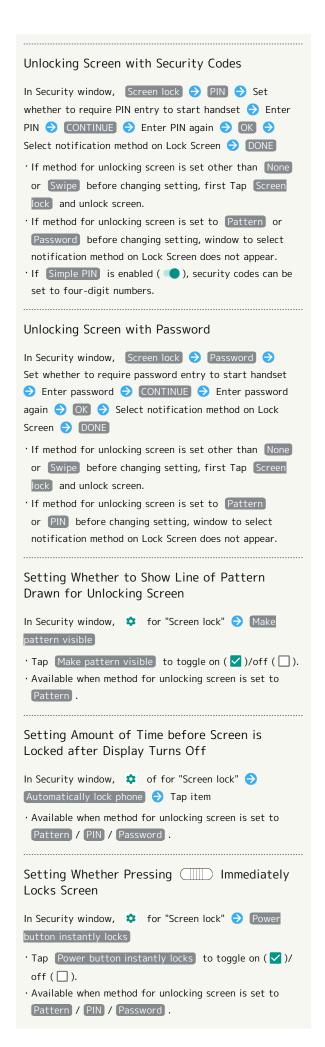
Unlocking Screen by Tracing Pattern

In Security window, Screen lock

Pattern Set whether to require pattern drawing to start handset 🗦 Draw pattern 🗦 CONTINUE 🗦 Draw pattern again 🗦 CONFIRM > Select notification method when screen is locked

DONE

- · If method for unlocking screen is set other than None or Swipe before changing setting, first Tap Screen lock and unlock screen.
- \cdot If method for unlocking screen is set to $\overline{\mbox{PIN}}$ or Password before changing setting, window to select notification method on Lock Screen does not appear.





Accessibility Settings

Accessibility Settings

Set captions, magnification gestures, etc. Settable items are the following.

Item	Description
	Set accessibility service (TalkBack)
TalkBack ¹	to enable handset to read out screen information.
Switch Access	Set handset to be controllable by one or several switches.
Font size	Set size of text on Display.
Display size	Set size of images, icons, etc. on Display.
Captions	Enable captions or set their language and font size.
Magnification gesture	Enable zoom in/out when Display is Tapped three times.
Color inversion	Set whether to invert colors of screen content.
Color correction ²	Set whether to correct colors of screen content.
Unread notification reminder	Enable unread notification by ringtone and vibration.
Click after	Set to automatically click as the pointer
pointer stops	stops moving when using a mouse/
moving	trackpad.
High contrast	Enable higher-contrast, easier-to-read
text ²	text.
Power button ends call	text. Enable end of call by Pressing
Power button	
Power button ends call Auto rotate	Enable end of call by Pressing
Power button ends call Auto rotate screen	Enable end of call by Pressing
Power button ends call Auto rotate screen Speak passwords Large mouse	Enable end of call by Pressing Enable automatic rotation of Display. Enable password to be read aloud. Set whether to use a large pointer when using a mouse/trackpad. Set shortcut to quickly show accessibility settings.
Power button ends call Auto rotate screen Speak passwords Large mouse pointer Accessibility	Enable end of call by Pressing Enable automatic rotation of Display. Enable password to be read aloud. Set whether to use a large pointer when using a mouse/trackpad. Set shortcut to quickly show accessibility
Power button ends call Auto rotate screen Speak passwords Large mouse pointer Accessibility shortcut	Enable end of call by Pressing
Power button ends call Auto rotate screen Speak passwords Large mouse pointer Accessibility shortcut Text-to-	Enable end of call by Pressing Enable automatic rotation of Display. Enable password to be read aloud. Set whether to use a large pointer when using a mouse/trackpad. Set shortcut to quickly show accessibility settings. Set Text-to-speech Engine, as well as
Power button ends call Auto rotate screen Speak passwords Large mouse pointer Accessibility shortcut Text-to- speech output Touch & hold	Enable end of call by Pressing

1 When activating for first time, confirmation appears for activating Explore by Touch. Tutorial appears. Follow onscreen instructions.

When Explore by Touch function is activated, handset can be operated with different methods as normal. Tap

- once followed by a Double-Tap to select items. To Drag the screen, slide two fingers on the screen in the desired
- 2 Function is a beta-version and may not work as intended.



In Home Screen, ∰ (Apps) → (Settings)









Accessibility



Accessibility window opens.

Set items

Settings are made.

Backup & Reset

Backup & Reset

Make settings for backing up information and initialize data. Settable items are the following.

Item	Description
Back up my data	Enable backup of application data, Wi-Fi passwords, etc. to Google server.
Backup account	Check or add Google account used for backing up data.
Automatic restore	Enable/disable recovery of backed up settings and data when re-installing applications.
Restore from HTC Backup	Install HTC Restore application to recover backup data from the HTC server.
Network settings reset	Reset Wi-Fi, Bluetooth® etc.
Factory data	Reset handset to factory defaults.

- · Installed applications and saved data after purchase are all erased when resetting handset to factory default. It is recommended that you back up important data beforehand.
- \cdot Erased information cannot be restored. Erase after checking adequately.







2

Backup & reset



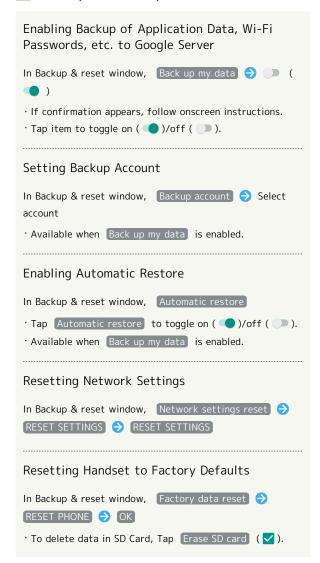
Backup & reset window opens.

3

Set items

Settings are made.

Backup & Reset Operations



Edge Sense Settings

Activate Edge Sense to start Camera, Google applications or to shoot photos or videos by gripping Edge Sense area of handset.

Edge Sense Settings

Set sensitivity of Edge Sense area and notification of detection status, etc. Settable items are the following.

Item	Description
Customize squeeze action	Set application to be activated when Edge Sense area is gripped.
Adjust your squeeze force level	Set force level for gripping.
Enable advanced mode	Enable switching activated applications for each length of grip time.
Customize short squeeze action	Set application to be activated when Edge Sense area is gripped a short time.
Customize squeeze & hold action	Set application to be activated when Edge Sense area is gripped a long time.
Adjust your squeeze force level	Set force level for gripping in Advanced mode.
Visual feedback	Enable detection status of gripping Edge Sense area shown visually.
Vibration feedback	Enable vibration when Edge Sense area detects a grip.



In Home Screen, ∰ (Apps) → (Settings)



2

[Edge Sense]



- Edge Sense settings open.
- · To disable Edge Sense settings, Tap 🗶 (🔎).
- 3

Set items

Settings are made.

Display, Gestures & Buttons Settings

Display, Gestures & Buttons Settings

Set brightness of Display, screensaver, backlight of buttons, etc. Settable items are the following.

Item	Description
Glove mode	Enable Touch operation with gloves on.
Font size	Set size of font for Display.
Auto rotate	Set whether to rotate Display with
screen	handset orientation automatically.
Display size	Set size of images, icons, etc. on Display.
Brightness level	Set brightness of Display.
Color temperature	Adjust level of warm/cool colors.
Night mode	Enable Display to be easier to see in dark places.
Screen saver	Set screensaver.
Screen	Set period of inactivity after which
timeout	Display turns off automatically.
Navigation	
button	Enable backlight of \triangleleft and \square .
backlight 	
Menu button¹	Enable menu buttons shown in application screens.
Media gesture	Enable applications to detect operation with three fingers.
Press power button twice for camera	Enable activating Camera by Pressing twice.
Motion Launch gestures	Enable Tap and Flick operations when Display is turned off.

1 Menu buttons are not shown in some applications.



In Home Screen, (Apps) (Settings)









Display, gestures & buttons settings open.



Set items

🔀 Settings are made.

Display, Gestures & Buttons Operations

Double-Tapping Display to Light On/Off In Display, gestures & buttons settings, Motion Launch gestures) 🔵 [Double tap to wake up & sleep] · Tap Double tap to wake up & sleep to toggle on (✓)/ Unlocking Screen by Flicking Up When Display is

Turned Off

In Display, gestures & buttons settings, Motion Launch gestures 🗦 Swipe up to unlock

· Tap Swipe up to unlock to toggle on (✓)/off (□).

Showing Home Screen by Flicking Left When Display is Turned Off

In Display, gestures & buttons settings, Motion Launch gestures 🔵 [Swipe left to go to Home screen]

· Tap Swipe left to go to Home screen to toggle on (✓)/off (☐).

Showing BlinkFeed Screen by Flicking Right When Display is Turned Off

In Display, gestures & buttons settings, Motion Launch gestures 🗦 [Swipe right to launch Blinkfeed]



· Tap Swipe right to launch Blinkfeed to toggle on (**☑**)/off (**□**).

Activating Camera by Flicking Down Twice When Display is Turned Off In Display, gestures & buttons settings, Motion Launch

gestures 🗦 Swipe down twice to open Camera

· Tap Swipe down twice to open Camera to toggle on

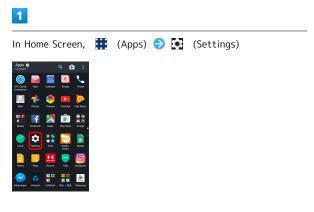
(**☑**)/off (**□**).

Sound & Notification Settings

Sound & Notification Settings

Make ringtone, operation tones, etc. Settable items are the following.

Item	Description
Sound profile	Set Silent Mode. For details, see "Silent Mode."
Volumes	Set Phone ringtone, notification ringtone, volume for music/videos and alarm.
Vibrate	Enable vibration for ringtone.
Notification sound	Set notification ringtone.
Alarm	Set alarm sound.
Do not disturb	Set notifications that are not shown.
Ringtone	Set Phone ringtone.
Quiet ring on pickup	Enable lowering ringtone volume by moving handset.
Pocket mode	Enable raised ringtone volume when handset is in a pocket or a bag
Flip to mute	Enable ringtone stop by flipping handset over for incoming calls.
Keypad touch tones	Enable operation tones when Tapping dialpad.
Tap sounds	Enable operation tones when menu or icons are Tapped.
Screen lock	Enable confirmation tones when screen is
sounds	locked/unlocked.
Pull to refresh sounds	Enable confirmation tones when screen contents are refreshed.
Vibrate on	Enable vibration when operating
touch	Navigation Bar.
Flash LED for notifications	Set flash action for Notification Lamp.
Manage LED notifications	Enable Notification Lamp to flash for each application.
Notifications	Set notification action for each application.
On the lock	Set whether to show notifications on Lock
screen	Screen.
Emergency broadcasts	Make settings for Urgent News.
Notification access	Allow applications to read notifications.
Do Not Disturb access	Allow applications to read notifications that are not shown.



2





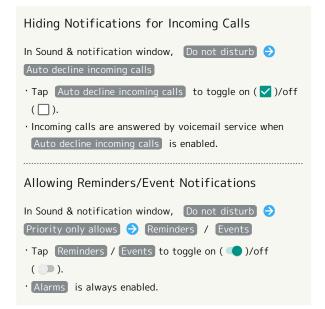
Sound & notification window opens.

3

Set items

Settings are made.

Sound & Notification Operations





App Settings

App Settings

Manage and delete installed applications.



In Home Screen, ∰ (Apps) → ∰ (Settings)



2

Apps



App settings open.



Tap items

Check applications.

Apps Operations

Managing Applications

In app settings, Tap application to manage 🤝 Set items

- Tap DISABLE / UNINSTALL to disable/delete applications.
- Tap Storage \Rightarrow CLEAR DATA / CLEAR CACHE to clear data or cache of applications.
- Tap Permissions / Notifications to change permissions and notification settings for applications.
- Tap Open by default CLEAR DEFAULTS to clear default settings of application and reset to settings at time of purchase.
- Tap Battery / Memory to check battery usage from last full charge and average memory usage for past three hours.

Configuring Applications In app settings, Configure apps Set items Set application permissions, application links, and default applications. Showing System Applications In app settings, Tap Show system In app settings, Tap Show system In app settings, Tap Show system Show system to hide system applications. Rearranging Applications In app settings, Tap Sort by size / Sort by name Resetting Application Settings In app settings, Tap Reset app preferences Resetting Applications and limitation of permissions are reset.

Date & Time Settings

Date & Time Settings

Set functions for date and time. Settable items are the following.

Item	Description
Automatic date & time	Adjust the date and time automatically via the network.
Set date	Set the date manually. Available when Automatic date & time is disabled ().
Set time	Set the time manually. Available when Automatic date & time is disabled ().
Automatic time zone	Enable use of time zone information from the network.
Select time zone	Set the time zone manually. Available when Automatic time zone is disabled ().
Use 24-hour format	Enable 24-hour format.
Choose date format	Set date format.
Travel mode	Enable the time zone to be corrected automatically after arriving at destination time zone.

In Home Screen, (Apps) (Settings)











2

[Date & time]



Date & time settings open.



Set items

Settings are made.



For Assistance

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Specifications

Handset

For specifications, see Products (https://www.softbank.jp/mobile/products/list/htc-u11/spec/) on SoftBank Website. Compatible charger is SoftBank SELECTION USB Type-C rapid charging AC Charger [SB-AC17-TCQC]. For details, see SoftBank SELECTION (http://softbankselection.jp/).

Customer Service

For SoftBank handset or service information, call General Information. For repairs, call Customer Assistance.

SoftBank Customer Support

General Information

From a SoftBank handset, dial toll free at 157
From a landline/IP phone, dial toll free at 0800-919-0157

Customer Assistance (Repairs/Lost Handsets)

From a SoftBank handset, dial toll free at 113
From a landline/IP phone, dial toll free at 0800-919-0113
If you cannot reach a toll free number, use the number
(charges apply) below for your service area:
Hokkaido Area, Tohoku Area, Hokuriku Area, Kanto &

Koshinetsu Area: 022-380-4380 Kansai Area: 06-7669-0180

Chugoku Area, Shikoku Area, Kyushu & Okinawa Area:

092-687-0010

Smartphone Technical Support Center

From a SoftBank handset, dial toll free at 151
From a landline/IP phone, dial toll free at 0800-1700-151

SoftBank Mobile Global Call Center

From outside Japan, dial +81-92-687-0025 (toll free from SoftBank handsets)

If handset is lost/stolen, call this number immediately (international charges apply)

Safety Precautions

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Safety Precautions

Before using this handset, thoroughly read these "Safety precautions" for proper use. After reading, store the precautions in a safe place.

These precautions contain instructions designed to prevent bodily injury to the user and other people, as well as damage to property. Observe at all times.

Safety Precautions

The following symbols represent a degree or level of seriousness of personal injury or property damage that may be caused by failure to observe these instructions or improper use.

Mark	Descriptions
<u> </u>	This symbol indicates an imminently hazardous situation which, if not handled properly, results in death or serious injury ¹ .
<u></u> WARNING	This symbol indicates a potentially hazardous situation which, if not handled properly, could result in death or serious injury ¹ .
 CAUTION	This symbol indicates a potentially hazardous situation which, if not handled properly, may result in minor personal injury ² or property damage ³ .

- 1 Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment and long-term hospital attendance as an outpatient.
- 2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
- 3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, and so on.

Mark	Descriptions
Prohibited	Indicates an action that is not allowed.
Do Not Use Wet Hands	Indicates that handling with wet hands is not allowed.
Do Not Disassemble	Indicates that disassembly is not allowed.
Avoid Liquids Or Moisture	Indicates that use in a place likely to get wet or letting to get wet is not allowed.
Compulsory	Indicates that the instructions specified are mandatory (must be done).
Disconnect Power Source	Indicates that power plug must be disconnected from the power outlet.

Handset, AC Charger, USIM Card, Peripheral Equipment



Do not use, store or leave in a hot place or where heat collects (e.g. by the fire, near a heater, under a kotatsu (blanketed heating table), inside bedding, in direct sunlight, in a car in the hot sun).

Doing so might cause a fire, burns, injury or electric shock.



Do not place in or near a cooking apparatus such as a microwave oven and induction cooker, or a high-pressure container such as a pressure cooker.

Doing so might cause a fire, burns, injury or electric shock.



Do not allow sand, soil or mud get on, nor place directly on any of such materials. Also, do not touch with hands with sand or other granular materials on them.

Doing so might cause a fire, burns, injury or electric shock. For waterproofing/dustproofing, see "Waterproofing/Dustproofing."



Never charge handset if it is wet with water or other liquids (drinking water, sweat, seawater or pet urine, etc.).

Doing so might cause a fire, burns, injury or electric shock. For waterproofing/dustproofing, see "Waterproofing/ Dustproofing."



Do not apply strong pressure or break handset. Be careful not to bump or let it be pinched in other objects especially when carrying in a pocket.

Doing so might cause ignition, explosion, overheating, leakage damage of Internal Battery resulting in fire, burns or injury.

Examples that require extra care:

- -Sitting or squatting down with handset in a pocket of pants or skirt.
- -Getting caught in a door or an automobile door with handset in a jacket pocket.
- -Stepping on handset on a soft object such as a sofa, bed, or bedding, or on the floor.



Do not disassemble or modify.

Doing so might cause a fire, burns, injury or electric shock.



Do not let handset or related accessories get wet with water or other liquids (drinking water, sweat, seawater or pet urine, etc.).

Doing so might cause a fire, burns, injury or electric shock. For waterproofing/dustproofing, see "Waterproofing/Dustproofing."



Do not allow water or other liquids (drinking water, sweat, seawater or pet urine, etc.) to get inside External Device Port.

Doing so might cause a fire, burns, injury or electric shock. For waterproofing/dustproofing, see "Waterproofing/Dustproofing."



Use only optional accessories specified by SoftBank

Failure to do so might cause a fire, burns, injury or electric shock.

↑ WARNING



Do not drop, step on or throw or otherwise subject to strong force, impact or vibration.

Doing so might cause a fire, burns, injury or electric shock.



Do not allow conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or dust to get inside External Device Port.

Doing so might cause a fire, burns, injury or electric shock.



Do not cover or wrap with bedding, etc. while using or charging.

Doing so might cause a fire or burns.



If charging is not complete after the specified charging time has elapsed, stop charging.

Failure to do so might cause overcharge, which may result in a fire, burns or injury.



Before entering an area where flammable gas or fine particulates may be generated such as a gas station, be sure to power off handset and not to charge Internal Battery.

Use of handset at places where flammable gas is present might cause a gas explosion or fire.

Be sure to power off when using Osaifu-Keitai in places like gas stations. (If NFC/Osaifu-Keitai is locked, unlock it before powering off.)



If anything unusual, such as unusual odor, sound, smoke, overheating, discoloration or deformation while using, charging or storing handset, immediately take the steps below.

- -Unplug power plug from the outlet.
- -Power off handset.

Failure to take the above steps may cause a fire, burns, injury or electric shock.

⚠ CAUTION



Do not use handset or related accessories if they get broken or damaged.

Doing so might cause a fire, burns or injury.



Do not place handset on unstable surfaces, such as on a shakey table or slanted surface. Be careful especially when vibration is set.

Handset may fall and cause injury, etc.



Do not use or store in locations subject to high humidity, excessive dust or high temperature.

Doing so might cause a fire, burns or electric shock. For waterproofing/dustproofing, see "Waterproofing/Dustproofing."



When used by a child, parents or guardians should provide instruction to ensure proper use.

Failure to do so may result in injury, etc.



Do not leave handset and its accessories within the reach of small children.

A small child may accidentally swallow them or suffer bodily injury or electric shock.



Be careful, as handset may become warm when using it continuously for a long time or charging. Also, be careful not to touch it unintentionally for a long time when falling asleep, etc.

Handset or AC Charger (sold separately) may become warm when using an application, making a call or data communication, watching video, etc. for a long time or charging. Directly touching a warm part for a long time may cause redness, itching, rashes, etc. on your skin, or result in low-temperature burns depending on your constitution or health.

Handset

⚠ DANGER



Do not throw handset into a fire or heat it.

Doing so may cause a fire, burns or injury, etc.



Do not apply excessive force on handset, for example, by puncturing it with a nail or other sharp objects, hitting it with a hammer or other hard objects or stepping on it.

Doing so may cause a fire, burns or injury, etc.



If any substance, etc. inside handset gets into your eyes, do not rub your eyes and immediately rinse them with clean water. Then, consult a doctor promptly.

Failure to do so may cause loss of eyesight or illness due to the effects of handset fluid.

MARNING



Do not turn on or flash the light held close to human eyes. Especially when photographing infants and young children, keep enough distance.

Failure to do so might cause impairment of eyesight. Intense light may also dazzle or surprise a person, causing an accident or injury.



Do not turn on or flash the light at a driver of a car.

Doing so may disturb the driving and cause an accident.



Do not stare at a repeatedly flashing or flickering screen for a long time.

Doing so may cause a seizure or loss of consciousness.



Do not allow water or other liquids (drinking water, sweat, seawater or pet urine, etc.), metal, flammable material or other foreign objects to enter USIM Card/SD Card Tray slot.

Also, do not install USIM Card or SD Card in the wrong place or in the wrong direction.

Doing so might cause a fire, burns, injury or electric shock.



Do not leave Camera lens exposed to direct sunlight for an extended period.

Doing so might cause a fire, burns or injury due to the light-focusing effect of the lens.



When boarding an airplane, power off handset or activate airplane mode.

Use of cell phones on board is restricted. Follow the instructions of each airline.

Failure to do so may adversely affect the operation of airplane electronic equipment.

In case of any prohibited acts, such as using the phone in an airplane, it may be punished in accordance with the law.



When using handset in a medical facility, follow the instructions of the facility.

Power off handset in areas where the use of mobile devices is prohibited.

Failure to do so may adversely affect the operation of the electronic equipment or electronic medical devices.



Keep handset away from ears while calling in hands-free mode, while the ringtone is ringing loudly or while in Standby mode. When connecting earphone/microphone etc. to handset to play games, videos, music, etc., adjust the volume properly.

While calling in hands-free mode, handset sound is loud. A ringtone or alarm may ring suddenly even in Standby mode

Listening at a high volume for a long time may impair your hearing.

Also, if the volume is too high, it may be hard to hear surrounding sound, causing an accident.



Users with heart conditions should take extra precautions when setting vibration and ringtone volume for incoming calls.

Sudden vibration and ringtone may startle you and affect your heart.



When wearing an electronic medical device, consult the medical device manufacturer or dealer regarding the influence of radio waves on the operation of the device before using handset.

Failure to do so may adversely affect the operation of the electronic medical device, etc.



Power off handset near high-precision electronic devices or devices using weak electronic signals.

Failure to do so may adversely affect the operation of the electronic devices, causing an electronic malfunction, etc. Examples of electronic devices that require extra care: Hearing aids, implanted cardiac pacemakers, implanted cardioverter-defibrillators or other automatic control equipment, etc. For users of implanted cardiac pacemaker, implanted cardioverter-defibrillator, or other electronic medical device, consult the medical device manufacturer or dealer regarding the influence of radio waves on the operation of the device before using handset.



If Display or Camera lens are damaged, be careful of broken glass or exposed internal parts of handset.

Touching broken or exposed parts may cause burns, injury or electric shock.



If Internal Battery fluid leaks or emits an unusual odor, immediately stop using handset and keep it away from fire.

Fluid leaked from Internal Battery is flammable and could ignite, causing a fire or explosion.



Do not allow your pets to chew on or bite handset.

Internal Battery may catch fire, explode, overheat or leak, resulting in a fire, burns or injury, etc.

A CAUTION



If Display is accidentally broken and any internal substance, etc. then leaks, do not get it on the skin of your face or hands, etc., or clothes.

Doing so might cause an eyesight or skin problem. If internal substance, etc. gets into your eyes or mouth, or gets on your skin or clothes, immediately rinse them with clean water.

Also, if it gets into your eyes or mouth, immediately seek medical treatment after rinsing.



Do not dispose of handset in ordinary garbage.

Doing so may cause a fire, burns or injury. It also may cause damage to the environment. When handset is no longer needed, take it to a sales outlet such as SoftBank shop, etc. or follow the instructions of your local municipal authority responsible for garbage collection.



If any substance inside Internal Battery leaks, do not get it on the skin of your face or hands, etc., or clothes.

Doing so might cause an eyesight or skin problem. If internal substance, etc. gets into your eyes or mouth, or gets on your skin or clothes, immediately rinse them with clean water.

Also, if it gets into your eyes or mouth, immediately seek medical treatment after rinsing.



Be careful of the tip of SIM Eject Pin or a paper clip so as not to injure your finger or other part of yourself when removing USIM Card

Touching the tip of SIM Eject Pin or the paper clip may cause injury.



When using handset in a vehicle, consult the vehicle manufacturer or dealer regarding the influence of radio waves on the operation of the device before using handset.

In some vehicle models, proper operation of on-vehicle electronic devices may be impaired by radio waves. In this case, stop using handset.



If any abnormal condition occurs on your skin while using handset, immediately stop using it and consult a doctor. Itching, rashes, eczema, etc. may occur depending on your physical constitution and condition.

For material of each part, see "Material List."



As Earpiece and Speaker sections of handset contain magnetic parts, make sure that no metal object (cutter blade or stapler staple, etc.) is attached to the sections.

Attached metal object may cause injury, etc.



When watching Display, keep a certain distance from it in a sufficiently bright place.

Watching Display in a dark place or from too close a distance may damage your eyesight.

AC Charger

MARNING



Do not use cord of AC Charger (sold separately) if it gets damaged.

Doing so might cause a fire, burns or electric shock.



Do not use AC Charger (sold separately) in a bathroom or other highly humid places.

Doing so might cause a fire, burns or electric shock.



Do not touch AC Charger (sold separately) if thunder is audible.

Doing so might cause an electric shock.



Do not short-circuit a connection port while it is connected to the power outlet. Also, do not let your hands, fingers or other parts of your body touch connection ports.

Doing so might cause a fire, burns or electric shock.



Do not place heavy objects on cord of AC Charger (sold separately) nor apply excessive force such as pulling cord.

Doing so might cause a fire, burns or electric shock.



When plugging/unplugging AC Charger (sold separately) into/from the power outlet, do not let metal straps or other metal objects come into contact with them.

Doing so might cause a fire, burns or electric shock.



Do not use a voltage converter for overseas travel (travel converter) with AC Charger (sold separately).

Doing so might cause ignition, overheating, electric shock, etc.



When AC Charger (sold separately) is connected to handset, do not apply excessive force to connection.

Doing so might cause a fire, burns, injury or electric shock.



Do not touch cord, connection port, or power plug of AC Charger (sold separately) with wet hands.

Doing so might cause a fire, burns or electric shock.



Be sure to use specified power supply and voltage.

Using any other power supply or voltage may cause a fire, burns or electric shock.

AC Charger (sold separately): 100 VAC to 240 VAC (must be connected only to household AC outlet)

When using outside Japan, use the converter adapter that is designed for use in that country.



Wipe off any dust on power plug.

Using a dust-covered power plug may cause a fire, burns or electric shock.



When plugging in AC Charger (sold separately), insert it in outlet fully and securely.

Plugging it insecurely might cause a fire, burns or electric shock.



When unplugging power plug of AC Charger (sold separately) from the outlet, grip AC Charger (sold separately) itself and then pull it out, not applying excessive force such as pulling its cord.

Pulling cord of AC Charger (sold separately) may damage cord, which may result in a fire, burns or electric shock.



When inserting/removing AC Charger (sold separately) into/from handset, plug or unplug connector straight to/from port, not applying excessive force such as pulling cord.

Plugging it in improperly might cause a fire, burns or electric shock.



If charging terminal is bent or deformed, immediately discontinue use. Do not unbend and try to use terminal again.

Doing so may cause a short-circuit of terminal, resulting in a fire, burns, injury or electric shock.



Unplug power plug of AC Charger (sold separately) from the outlet when not using.

Leaving power plug connected to the outlet might cause a fire, burns, injury or electric shock.



If water or other liquids (drinking water, sweat, seawater or pet urine, etc.) enter the equipment, immediately remove power plug from the outlet.

Failure to do so might allow the splashed liquid to cause a short-circuit, resulting in a fire, burns, or electric shock.



Before cleaning the equipment, unplug power plug from the outlet.

Failure to do so might cause a fire, burns or electric shock.

A CAUTION



Do not touch AC Charger (sold separately) for a long time when connected to power outlet.

Doing so might cause burns, etc.

USIM Card

⚠ CAUTION



When handling USIM Card, be careful not to injure your fingers or other parts of yourself with the notch.

Failure to do so may result in injury, etc. due to the sharpness of the notch.

Earphones

№ WARNING



Do not use earphones for playing games or music while riding a bicycle, driving an automobile or walking.

Doing so may affect traffic safety and cause an accident.

⚠ CAUTION



When playing games or playing back music, adjust the volume properly.

Setting too loud a volume or using earphones continuously for a long period of time might adversely affect your ears. Even if the volume is adjusted properly, prolonged use may impair your hearing.

Also, raising the volume too high may make it hard to hear surrounding sounds, which might lead to a traffic accident at a railroad crossing or pedestrian crossing.



When adjusting the volume, raise the volume a little at a time.

If the volume is raised high suddenly, it might adversely affect your ears.



If any abnormal condition occurs on your skin, immediately stop using them and consult a doctor. Itching, rashes, eczema, etc. may occur depending on your physical constitution and condition.

For material of each part, see "Material List."

SIM Eject Pin (Sample)

⚠ WARNING



The tip of SIM Eject Pin (sample) is sharp. Do not use pin with the sharp tip pointing toward yourself or others.

Doing so might allow you to accidentally prick yourself or others with pin tip, causing injury or loss of eyesight.

∴ CAUTION



If any abnormal condition occurs on your skin, immediately stop using it and consult a doctor. Itching, rashes, eczema, etc. may occur depending on your physical constitution and condition.

For material of each part, see "Material List."



Do not leave SIM Eject Pin within the reach of small children.

If they accidentally swallow it, they might choke or be injured.

Handset Use & Electronic Medical Equipment

⚠ WARNING



For users of an implanted cardiac pacemaker or implanted cardioverter-defibrillator, always carry or use handset at least 15 cm away from your implanted device.

Radio waves may have an adverse effect on the operation of the electronic medical devices.



For users of electronic medical devices other than implanted pacemakers and implanted cardioverter-defibrillators outside a medical institution (e.g. home medical treatment), consult respective manufacturers of the devices regarding the influence of radio waves.

Radio waves may have an adverse effect on the operation of the electronic medical devices.



When it may be difficult to keep at least 15 cm away from people around such as where movement is restricted, set handset not to emit radio waves in advance (by setting Airplane mode or powering off, etc.).

There may be people with a cardiac pacemaker or implanted cardioverter-defibrillator nearby. Radio waves may have an adverse effect on the operation of the electronic medical devices.



For the use of handset in medical institutions, follow the instructions of the respective institutions.

Radio waves may have an adverse effect on the operation of the electronic medical devices.

Material List

· Main Unit

Part	Material/Surface Treatment		
Back cover	Glass/OPVD + coating + AF coating		
Camera lens	Glass/AF coating + AR coating		
Camera lens decoration	Aluminum/anodized		
Flash lens	Polycarbonate resin/ —		
Display	Glass/Corning® Gorilla® Glass 5/AF coating		
Protective sheet (Display)	Polycarbonate/ —		
Bezel	Aluminum/anodized		
USIM Card/SD Card Tray	Aluminum/anodized Polycarbonate resin/ — Aluminum/anodized		
Volume Key			
Home Key/ Fingerprint Scanner	Epoxy resin/UV coating		

· USB-C Hi-Res Audio Earphones (Sample)

Part	Material/Surface Treatment			
Housing cover	Aluminum/— ABS resin/—			
Cable/ Earpiece	Thermoplastic elastomer/—			
Connecting plug (metal part)	Stainless steel/—			
Switch	ABS resin/—			

· SIM Eject Pin (Sample)

	`
Part	Material/Surface Treatment
SIM Eject Pin body	Stainless steel/—

· Clear Case (Sample)

Part	Material/Surface Treatment	
Clear Case body	Polycarbonate/ —	

· USB-C to 3.5mm Digital Jack Audio Adapter (Sample)

Part	Material/Surface Treatment
Housing cover	Thermoplastic elastomer/—
Earphone and microphone jacks (metal part)/USB connection plug (metal part)	Stainless steel/Nickel plating

Important Product Information

Handset, USIM Card, Internal Battery, AC Charger, Peripheral Equipment

• Do not apply excessive force to handset during use. Handset should not be placed in a stuffed bag, and it should not be pressed under a heavy object. Sitting on handset in your pocket might damage Display or internal circuit board resulting in a malfunction.

Keeping an external device connected to External Device Port or Stereo Earphone Jack might damage connector resulting in a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

For the waterproof performance (equivalent to IPX7) of handset, be sure to firmly insert USIM Card/SD Card Tray. However, this does not guarantee the performance in every usage condition. Do not allow water to intrude into handset, or get AC Charger and optional accessories wet. Do not insert/remove USIM Card/SD Card Tray in rain or with any water droplets. The intrusion of water might cause corrosion inside handset.

If the result of investigation determines that the fault is caused by any of these exposures to water, warranty does not cover repair.

- · Do not use in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%. However, handset and USIM Card inserted in handset may be used temporarily for a range from 36°C to 40°C.)
- Do not use in places subject to excessive dust or vibration.
 Doing so might cause a fault.
- Occasionally, clean External Device Port with a dry cotton swab, etc. Soiled connectors might cause poor connection.
 When cleaning External Device Port, do not exert strong force to prevent deformation.
- \cdot Clean handset with a soft dry cloth (such as an eyeglass cleaning cloth).
- Forceful rubbing with a dry cloth may scratch Display.
- Display may be stained if splashed liquid or smears are left on the surface.
- Wiping handset using alcohol, thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the outer casing or cause discoloration.
- Handset may become warm while charging or during other operations, depending on usage, but this is not abnormal.
- \cdot Do not use outside when thunder is audible. Doing so may attract lighting and cause electric shock.
- · Do not expose Camera lens to direct sunlight for an extended period. Doing so might cause a fault.
- Do not use or store in extremely hot, cold places, or in direct sunlight.

Handset

- · Battery is built into handset and cannot be replaced by the customer. Battery replacement is available at SoftBank shop at a charge. Contact a SoftBank shop or Customer Service.
- Do not forcefully press, tap or intentionally subject Display to strong impact. Doing so might cause scratching or damage.
- Do not forcefully press your fingernails, sharp objects or hard objects against keys or Display surface. Doing so might cause scratching or damage.
- Touchscreen is designed to be Touched lightly by your fingers. Do not exert too much pressure with your fingers or press sharp-pointed objects (fingernails, ballpoint pens, pins, etc.) against it.
- Never use a modified handset. Use of a modified device violates the Radio Law and Telecommunications Business Law.

Handset has acquired the certification of conformity with technical regulations for the specified radio station based on the Radio Law and the technical standards conformity approval for radio equipment based on Telecommunications Business Law, etc., and the "Technical Conformity Mark 😩 " is viewable on your handset as a certificate.

How to view the certificate

In Home Screen, Tap ∰ (Apps) → ♠ (Settings) → About → Legal information → Regulatory

If handset is disassembled and internal components are modified, the certification of conformity with technical regulations becomes invalid. Never use handset without a valid certification. Doing so violates the Radio Law and Telecommunications Business Law.

- Never place handset near magnetic data or any magnetic items. The stored data in cash cards, credit cards, etc. may be erased and cause handset to malfunction.
- Note that covering Proximity Light Sensor with your finger, or putting a sticker over Proximity Light Sensor may hinder sensor from responding to ambient light and functioning properly.
- Do not put a sticker etc. on Proximity Light Sensor. Doing so may cause sensor to malfunction and cause Display to remain off when a call is arriving or while in a call and operation may not be possible.

Internal Battery



Li-ion 00

Internal Battery of this handset is a lithium polymer battery. Storing handset with Internal Battery fully charged or its remaining battery level not enough may degrade Internal Battery. It is recommended to store handset with its battery level at about 40%.

- Internal Battery is a consumable item. The usable time after each charge gradually becomes shorter. If the usable time has become extremely short even after enough charging, Internal Battery is at the end of its service life. Replace Internal Battery. It cannot be replaced by the customer. Battery replacement is available at SoftBank shop with charge. Contact a SoftBank shop or Customer Service.
- · Internal Battery may swell as it approaches the end of its service life depending on usage. However, this is not a problem in terms of safety.

Camera

- When photographing important occasions, take a test shot and check the shot image to make sure it is correctly shot in advance.
- Do not take photographs in places where photography is prohibited.
- Do not use or forward images shot with Camera function without obtaining permission of the copyright owner (photographer) except when enjoying for personal use.

Fingerprint Authentication

- Fingerprint authentication uses the characteristics of your fingerprint. If your fingerprint does not have strong characteristics, fingerprint authentication may not be available.
- Authentication performance (authenticating fingerprint when using Fingerprint Scanner ()) depends on usage. If your finger is under any of the following conditions, registration of fingerprint may be difficult or authentication performance may be affected. Authentication performance may be improved by washing or drying hands, saving a different finger, saving fingerprint using a wider surface of your finger, etc.
- -Wrinkled after taking a bath, etc.
- -Wet with water, sweat, etc.
- -Dried
- -Covered with grease (e.g. hand cream)
- -Dirty with mud or grease
- -Rough or injured (cut, inflammation, etc.)
- -Worn and faded
- -The shape of fingerprint has changed due to weight loss or weight gain
- -The surface condition of finger is extremely different from the saved fingerprint
- Personal authentication and identification are not completely guaranteed by fingerprint authentication technology. Note that SoftBank Corp. is not liable for any damage incurred due to misuse by a third party or due to handset being unable to be used.

Precautions on Fingerprint Scanner

- -Do not hit or apply strong impact. This may cause a malfunction or damage. Also, do not scratch the surface or poke it with a sharp object such as a ballpoint pen or pin tip.
- -Do not attach stickers or do not smear with ink, etc.
- If Fingerprint Scanner is soiled (dusty, smudged, etc.), reading fingerprints may be difficult or authentication may be affected. Occasionally clean the surface of Fingerprint Scanner.
- If scan time is too short or too long, authentication may fail. Touch the center of Fingerprint Scanner right with the middle of your fingerprint.
- -Activating Fingerprint Scanner may fail if a finger is placed on it before starting saving or authentication. Release your finger and try again.

Bluetooth®/Wi-Fi (Wireless LAN)

Bluetooth® and Wi-Fi (Wireless LAN) handset functions are certified as conforming to Japanese radio communication standards, FCC standards, and EC directives.

Frequencies

Bluetooth® and Wi-Fi (Wireless LAN) handset functions use frequencies in the 2.4 GHz band.



Bluetooth® Function: 2.4FH1

Handset uses the 2.4 GHz frequency band. FH-SS is used as the modulation scheme. The interference distance is approximately 10 meters maximum.

This means that all bandwidths are used and that the bandwidth used by mobile unit identification devices cannot be avoided.

2.4DS4/0F4

Wi-Fi (Wireless LAN) Function: 2.4DS4/OF4 Handset uses the 2.4 GHz frequency band. DS-SS and OFDM are used as the modulation scheme. The interference distance is approximately 40 meters maximum.

This means that all bandwidths are used and that the bandwidth used by mobile unit identification devices can be avoided.

Available channels differ depending on the country. Before using handset inside an aircraft, check with the applicable airline company for each instance of use.

Wi-Fi (Wireless LAN)

Wi-Fi (Wireless LAN) has the advantage that it can be freely connected anywhere within the radio wave range, as it uses radio waves for exchanging information. At the same time, there is a risk that a malicious third party may obtain unauthorized access if security settings have not been configured. It is recommended to configure security settings before using wireless LAN at your discretion and responsibility.

Do not use this handset in places where electromagnetic waves are generated or near electric products, AV and OA equipment or other magnetized devices.

- Subjecting this handset to magnetic or electrical noise might increase noise and prevent it from performing communication. (This handset is particularly susceptible to noise when used near a microwave oven.)
- \cdot Using this handset near TV, radio or similar appliance might cause reception interference and disrupt TV images.
- Devices may not be found correctly if there are multiple Wi-Fi (Wireless LAN) access points nearby and the same channel is used.

Notes on Using 2.4 GHz Devices

This handset uses the 2.4 GHz frequency band for Bluetooth® and Wi-Fi (Wireless LAN) Functions. This frequency band is also shared by microwave ovens and other household appliances, by industrial, scientific, and medical equipment, other similar wireless networks, as well as licensed built-in wireless stations, industrial production, and other applications, and license-free special small power wireless stations and amateur wireless stations (collectively called "other wireless stations").

- · Before using handset, check to make sure that other wireless stations are not in operation nearby.
- Should radio interference occur between this handset and other wireless stations, immediately move and use this handset in another location or terminate use of the other equipment (so it is not emitting radio waves).
- For additional information and support, contact a SoftBank shop or Customer Service.

Notes on Using 5 GHz Devices

Wi-Fi (Wireless LAN) handset function uses the 5 GHz frequency band. Using 5.2 GHz and 5.3 GHz bands outdoors is prohibited by the Radio Law.

The following are the channels used by this handset in Japan.

- · W52 (5.2 GHz band/36, 40, 44, 48 ch)
- · W53 (5.3 GHz band/52, 56, 60, 64 ch)
- · W56 (5.6 GHz band/100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140 ch)



Radio Wave Interference of Bluetooth® & Wi-Fi (Wireless LAN) Devices

- Since Bluetooth® and Wi-Fi (Wireless LAN) use the same frequency band, using the functions at the same time may cause radio wave interference resulting in decreased communication speed or disconnection from the network. If connection fails, stop using either of the Bluetooth® or Wi-Fi (Wireless LAN) communication.
- The 2.4 GHz frequency band used by Wi-Fi (Wireless LAN) and Bluetooth® functions is also shared by a variety of other devices. For this reason, the communication speed and range may be decreased, or disconnection may occur due to interference by other devices.

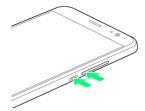
Precautions

- · Handset has not been confirmed for connection and operation for all Bluetooth® and Wi-Fi (Wireless LAN) devices. This means that operational compatibility with any particular Bluetooth® or Wi-Fi (Wireless LAN) devices is not guaranteed.
- This handset supports security features for wireless communications that are compliant with the Bluetooth® or Wi-Fi (Wireless LAN) standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making data communication using Bluetooth® or Wi-Fi (Wireless LAN) function
- The Company assumes no responsibility for leakage of data or information that may occur during Bluetooth® or Wi-Fi (Wireless LAN) communication.
- Communication speed and range depends on the distance between the communication devices, obstacles, and the devices that are connecting.

Forced Restart (Reset)

Forced Restart (Reset)

If screen is not responsive or handset cannot be powered off, force handset to restart (reset).



Press Volume Down Key and hold $\hfill \hfill \hfi$

After a while, "htc" screen appears and handset restarts.

Forced Restart (Reset) Cautions

Forcibly restarting (resetting) handset cause any unsaved data to be lost. Do not perform this procedure unless handset becomes unable to operate.

Waterproofing/Dustproofing

This handset has a protection rating (JIS C 0920) for waterproof property equivalent to IPX7 and dustproof property equivalent to IP6X on the condition that USIM Card/SD Card Tray is fully inserted.

IPX7 equivalent: This means that handset will not be intruded by water and maintains its performance as a phone even after it has been placed and left undisturbed at the bottom of a water tank of depth 1 m, filled with still tap water at room temperature, for about 30 minutes.

IP6X equivalent: This means that handset securely maintains its performance as a phone even after it has been placed in an apparatus with grit and dust of diameters of 75 μ m or less agitated for 8 hours.

Note that the dustproof property is not guaranteed in every usage condition. Malfunctions determined to be caused by the customer mishandling handset are not covered by the warranty.

Important Notices for Use

- · Do not immerse in any liquid such as the following.
- -soap water, detergent or bath additive
- -sea water, pool, hot spa
- -liquid other than water (such as alcohol)
- · Be sure to firmly insert USIM Card/SD Card Tray.
- -The waterproof property is ensured when it is fully inserted.
- -A minute particle (such as a hair) in the contact surfaces between handset and Tray may cause intrusion of water.
- -Never insert/remove USIM Card/SD Card Tray when your hand or this handset is wet.

For instructions on inserting USIM Card/SD Card Tray, see "Inserting USIM Card"/"Inserting SD Card."

- Do not put handset directly on sand at a beach, etc. Sand or other small particles might get inside Earpiece, Mic (microphone) or Speakers, causing the volume to drop. If sand gets inside handset, it might cause overheating or fault.
- \cdot Do not leave handset in humid places like bathrooms and kitchens for a long time.
- There may be water in handset after it has got wet. Shake handset to clear the water. Especially, clear the water inside Power Key, Volume Keys, and External Device Port.
- There may be some water remaining in handset even after it has been cleared. It is not a problem to use handset, but do not place anything nearby that you do not want to get wet. Also, note that your clothing and bag may get wet.
- \cdot Clear the water if it gets inside Mic (microphone) or Earpiece temporarily preventing you from hearing sounds.

Notes on Various Usage Scenes

In the rain: Make calls holding handset with wet hands in the rain without an umbrella.

- The rain in this case means moderately-heavy rain (less than 20 mm per hour).
- Water drops on Display might cause errors in Touchscreen operations.
- Never insert/remove USIM Card/SD Card Tray if handset is exposed to rain, water droplets are on the surface of handset or your hands are wet.

Shower: Make calls holding handset with wet hands after taking a shower.

 Avoid spraying handset with high pressure water, as handset is not designed to withstand high water pressure.

Washing: Wash handset under a mild flow (less than 6 liters per minute) of tap water at room temperature (5℃ to 35℃) at a distance of about 10 cm from the faucet or showerhead.

- Do not spray handset with high-pressure water or submerge it in water for extended periods of time, as handset is not designed to withstand high water pressure.
- Wash handset with your hands without using a brush or sponge while holding USIM Card/SD Card Tray so that it does not come off.
- Do not wash handset in a washing machine or ultrasonic cleaner.
- Do not splash handset with or immerse it in liquid other than tap water, such as soap water, detergent water, etc.

In the bath: Use handset in a bath. Although calling with wet hands is available, do not immerse handset into a bathtub. Handset is not resistant to high temperature.

- Do not use handset in a bathroom for an extended period of time. Handset is not moisture proof.
- Extreme changes in temperature cause condensation. Wait until handset reaches the room temperature before you bring handset from a cold place into a warm bathroom.
- · If condensation occurs inside Display, leave handset at room temperature for a while until the condensation is cleared.
- Do not splash handset with hot water. Handset is not resistant to high temperature.

In the kitchen: Use handset in the kitchen and other places where water is used.

- Do not splash handset with liquid other than tap water, such as soap water, detergent water, seasonings, juice, etc.
- Do not immerse handset in or splash it with boiling water. Handset is not resistant to high temperature.
- Do not place handset where it gets extremely hot or cold such as near a stove or in a refrigerator.

Common Precautions

· USIM Card/SD Card Tray

Be sure to firmly insert USIM Card/SD Card Tray. A minute particle (such as a hair) in the contact surfaces may cause intrusion of water. Never insert or remove USIM Card/SD Card Tray with your gloves on. A minute particle (such as a hair) in the contact surfaces may cause intrusion of water. When inserting Tray, wipe off any water droplets or dirt with a clean dry cloth, if there are any.

The waterproof property is not maintained when USIM Card/SD Card Tray is deteriorated or damaged. If it is deteriorated or damaged, contact the nearest SoftBank shop.

 In Case Handset Is Stained with Anything Other than Water When handset gets stained with anything other than water (such as sea water, detergent, or alcohol), rinse handset immediately with water.

Rinse off with tap water at room temperature (5°C to 35°C), 10 cm away from the faucet or shower head, at a slightly weaker flow (6 liters/minute or less). In case handset is stained, rinse off by hand (do not use a brush), holding USIM Card/SD Card Tray so that Tray will not come off.

· In Case Handset Is Wet

In case handset is wet, drain water from handset, and wipe off with a clean dry cloth.

In a cold region, water droplets on handset may freeze. Using handset under this condition might cause a fault. Do not leave handset without wiping off the water droplets. (There is no special measure for condensation on this handset.)

· Rubber Seal

Rubber seal around USIM Card/SD Card Tray helps maintain the waterproof property. Do not damage or remove rubber seal.

Make sure rubber seal does not get caught when inserting USIM Card/SD Card Tray. Forcing closed with rubber seal pinched can damage seal and degrade waterproof property. A minute particle (such as a hair) may cause intrusion of water.

If handset gets stained with any liquid other than fresh water or tap water at room temperature (5°C to 35°C) (such as warm water, seawater, detergent, chemicals, sweat, etc.), the waterproof property may be degraded.

Do not insert a sharp-pointed object in between USIM Card/SD Card Tray. Doing so damages/deforms handset or damages rubber seal, and may cause intrusion of water. The waterproof property cannot be maintained when the required parts are deteriorated or damaged. It is recommended to annually replace the parts required to maintain the waterproof property, regardless of the presence of abnormalities. Contact the nearest SoftBank shop.

Some parts may be repaired at a charge.

Charging

Never start charging when this handset is wet. Packaged accessories and options have no waterproof property.

 $\cdot \ {\sf Waterproofing}$

Do not use handset in places where it may be sprayed with high-pressure water (near a faucet or showerhead), as handset is not designed to withstand high water pressure. Also, do not expose handset to a water flow stronger than the specified flow rate (6 liters per minute from a faucet or showerhead, i.e. which is a strong enough spray to hurt your skin). Doing so might cause a fault, even though handset has waterproof properties equivalent to IPX7.

Do not wash handset in a washing machine or ultrasonic cleaner.

· Heat-Resistance

Do not use handset in places where boiling water may splash on it, sauna or near hot air (e.g. hair dryer). This handset is not resistant to high temperature.

Shock

This handset is not resistant to shock. Do not drop handset or subject it to shock. Also, do not poke Earpiece, Mic (microphone), or Speaker with a cotton swab or any sharp object. Doing so damages/deforms handset, and may cause intrusion of water or fine particulates.

Drying Handset

If you continue to use handset after it gets wet, water remaining in it might wet your clothes or bag, or sounds might become hard to hear.

Follow the steps below to drain water.



Wipe off the water on handset with a dry towel or cloth



Hold handset firmly with External Device Port facing upward, and shake it a few times



Place it on a dry towel or cloth and leave it for about 2 to 3 hours at room temperature $\,$

· If handset is not dry enough, its sound may still be hard to hear. Leave handset to dry enough before use.

Charging

Packaged accessories and options have no waterproof properties. Check below before starting charging, or after finishing charging:

- \cdot Never start charging when this handset is wet. Doing so might cause electric shock or short-circuit resulting in a fire, fault or burns.
- · Check to see if this handset is wet or not. Before charging a wet handset, drain water sufficiently and wipe handset with a clean dry cloth.
- · Use specified AC Charger in a water-free environment. Do not use it in areas where water is used such as bathrooms, shower rooms, kitchens, and lavatories. Doing so might cause a fire, electric shock, fault, or injury. In addition, do not bring handset into a bathroom, etc., even when not charging with it. Doing so might cause a fire, electric shock, fault, or injury.

Export Controls and Regulations

Export Controls and Regulations

This handset and its accessories may be subject to the Japan Export Administration Regulations ("Foreign Exchange and Foreign Trade Law" and its related laws). In addition, U.S. Reexport Regulations (Export Administration Regulations) may apply to this handset and its accessories. To export and reexport this handset and its accessories, take the required measures as your responsibility and at your expense. For details on the procedures, contact the Ministry of Economy, Trade and Industry or the U.S. Department of Commerce.

Intellectual Property Rights

Copyrights and Portrait Rights

You are not allowed to copy, distribute, publish, modify or edit the data you shot or recorded or downloaded using this handset, in part or in whole, without consent of the copyright holder, except for personal use, under the copyright law. In addition, do not use or modify portraits or names of other individuals without their consent, as it might infringe on portrait rights.

Note that shooting and recording may be restricted at some live performances, shows and exhibitions even for personal use.

Also, be careful about the copyright and portrait rights when posting photos you shot, etc. on Internet Web pages.

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Windows Notation

In this manual, each operating system are abbreviated as follows.

- Windows® 10 is an abbreviation of Microsoft® Windows® 10 Home, Microsoft® Windows® 10 Mobile, Microsoft® Windows® 10 Enterprise, Microsoft® Windows® 10 Education, Microsoft® Windows® 10 Mobile Enterprise, Microsoft® Windows® 10 IoT Core.
- · Windows® 8 is an abbreviation of Microsoft® Windows® 8, Microsoft® Windows® 8 Pro, Microsoft® Windows® 8 Enterprise.
- Windows® 7 is an abbreviation of Microsoft® Windows®
 7 (Starter, Home Basic, Home Premium, Professional, Enterprise, Ultimate).
- Windows Vista® is an abbreviation of Microsoft® Windows Vista® Ultimate, Microsoft® Windows Vista® Business, Microsoft® Windows Vista® Home Premium, Microsoft® Windows Vista® Home Basic.

More

An export permit may be required if this handset is to be used by or transferred to anyone else. No such documentation is required if you take this handset outside Japan and bring it back for the purpose of personal use when going on vacations or short business trips.

This handset is controlled under the export restrictions of the United States of America. A US government export permit is required to export to Cuba, Iran, North Korea, Sudan and Syria.

This handset is licensed based on the MPEG-4 Visual Patent Portfolio License, the customer is allowed to use it only for the following private and non-profit purposes.

- · For processing video (hereafter MPEG-4 video) to the MPEG-4 video standard
- For playing MPEG-4 videos recorded for private and nonprofit use by consumers
- For playing MPEG-4 video supplied by providers that hold the MPEG-LA license

Contact MPEG LA, LLC in the USA regarding uses for other applications such as promotions, internal business uses, and for-profit uses.

This handset is licensed under the AVC patent portfolio license for the personal and noncommercial use of a consumer to (i) encode video in compliance with the AVC standard (henceforth referred to as "AVC video") and/or (ii) decode AVC video that was encoded by a consumer engaged in a personal and noncommercial activity and/or was obtained from a video provider licensed to provide AVC video. No license is granted or shall be implied for any other use. Additional information may be obtained from MPEG LA, L.L.C.

See http://www.mpegla.com.

RF Exposure Information/Specific Absorption Rate (SAR) Information

Specific Absorption Rate (SAR) for This Product (for Japan)

This mobile phone HTC U11 meets Japanese technical regulations* and international guidelines for exposure to radio waves.

The Japanese technical regulations for exposure to radio frequency energy established permitted levels of radio frequency energy, based on standards developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.

The regulations employ a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit is 2 watts/kilogram (W/kg) averaged over ten grams of tissue.

The limit includes a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The value of the limit is equal to the value given in international guidelines recommended by ICNIRP**, which is in collaboration with the World Health Organization (WHO). The highest SAR value for this mobile phone is 0.598 W/kg*** when tested for use at the ear, and 0.509 W/kg*** when worn on the body in the below manner****.

While there may be differences between the SAR levels of various phones and at various positions, all phones meet the Japanese technical regulations.

Although the SAR is determined at the highest certified power level, the actual SAR of the phone during operation can be well below the maximum value.

Use at positions other than at the ear****

This mobile phone may be used at positions other than at the ear.

By using an accessory such as a belt clip holster that maintains a 0.5 cm separation with no metal (parts) between it and the body and the mobile phone, this mobile phone will comply with international guidelines for radio wave protection.

- * The technical regulations are provided in Article 14-2 of the Ministry Ordinance Regulating Radio Equipment.
- ** International Commission on Non-Ionizing Radiation Protection
- *** The value is under simultaneous transmission use conditions.

The World Health Organization has announced that "A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

For more information about SAR, see the following websites: Ministry of Internal Affairs and Communications (MIC) http://www.tele.soumu.go.jp/e/sys/ele/body/index.htm Association of Radio Industries and Businesses (ARIB) http://www.arib-emf.org/01denpa/denpa02-02.html (Japanese)

This mobile phone HTC U11 is confirmed to comply with guidelines relating to effects of radio wave exposure as set forth by the Council of Europe (CE) and the Federal Communications Commission (FCC). Refer to the following.

European RF Exposure Information

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg and the highest SAR value for this device when tested at the ear is 0.79 W/kg*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body. In this case, the highest tested SAR value is 0.75 W/kg* at the separation distance of 0.5 cm from the body. For electronic safety, maintain the separation distance with accessories containing no metal, that position handset a minimum of the above distance. Use of other accessories may not ensure compliance with RF exposure guidelines.

* The tests are carried out in accordance with international guidelines for testing.

FCC RF Exposure Information

Your handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The guidelines are based on standards that were developed by independent scientific organization through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model handset as reported to the FCC when tested for use at the ear is 1.43 W/kg, and when worn on the body in a holder or carry case, is 0.64 W/kg. Body-worn Operation; This device was tested for typical body-worn operations with handset kept 1.0 cm from the body. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components.

The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model handset is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/ea/ after searching on FCC ID NM8601HT.

Additional information on Specific Absorption Rates (SAR) can be found on the FCC website at https://www.fcc.gov/general/radio-frequency-safety-0.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a hands-free device to keep the mobile phone away from the head and body.

World Health Organization

http://www.who.int/emf

List of Specific Absorption Rates (SAR) for radio waves by smartphone/3G model

http://www.softbank.jp/mobile/support/sar/ (Japanese)

FCC Notice

FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- \cdot Increase the separation between the equipment and receiver.
- \cdot Connect the equipment into an outlet on circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help and for additional suggestions.

Check FCC ID in the following steps.

In Home Screen, ∰ (Apps) → ♠ (Settings) → (About) → (Legal information) → (Regulatory)

Warning

The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

DECLARATION OF CONFORMITY

DECLARATION OF CONFORMITY

(1)

If your device belongs to Class II device, please put below countries you are intended to sold.

This equipment may be operated in:

AT/BE/BG/CH/CY/CZ/DE/DK/EE/ES/FI/FR/GB/GR/HU/IE/IT/IS/ LI/LT/LU/LV/MT/NL/NO/PL/PT/RO/SE/SI/SK/TR

(2)

Products with 2.4–GHz Wireless LAN Devices
For 2.4–GHz wireless LAN operation of this product, certain restrictions apply. This equipment may use the entire–2400–MHz to 2483.5–MHz frequency band (channels 1 through 13) for indoor applications. For outdoor use, only 2400-2454 MHz frequency band may be used. For the latest requirements, see http://www.art-telecom.fr.

(3)

For the device which tests accordance to EN60950-1:2006, it is mandatory to perform audio tests for EN50332.

This device have been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1and/or EN 50332-2 standards. Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Note: For France, headphones/earphones for this device are compliant with the sound pressure level requirement laid down in the applicable EN 50332-1: 2000 and/or EN50332-2: 2003 standard as required by French Article L.5232-1.



(4) CE SAR Information

This device meets the EU requirements (1999/519/EC) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The limits are part of extensive recommendations for the protection of the general public. These recommendations have been developed and checked by independent scientific organizations through regular and thorough evaluations of scientific studies. The unit of measurement for the European Council's recommended limit for mobile devices is the "Specific Absorption Rate" (SAR), and the SAR limit is 2.0 W/kg averaged over 10 g of body tissue. It meets the requirements of the International Commission on Non-Ionizing Radiation Protection (ICNIRP).

For body worn operation, this device has been tested and meets the ICNIRP exposure guidelines and the European Standard EN 62311 and EN 62209-2, for use with dedicated accessories. Use of other accessories which contain metals may not ensure compliance with ICNIRP exposure guidelines.

SAR is measured with the device at a separation of 0.5 cm to the body, while transmitting at the highest certified output power level in all frequency bands of the mobile device.

Head: 0.598 W/kg@10g Body: 0.509 W/kg@10g



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Visit SoftBank Shop for assistance

Model : HTC U11 Importer : HTC NIPPON Corporation Manufacturer : HTC Corporation