

DIGNO® BX4

User Guide

DIGNO® BX4

User Guide Contents

Introduction	
Introduction.....	2
Preparing to Use Handset	
Package Contents.....	4
Parts & Functions.....	4
eSIM.....	6
USIM Card.....	8
SD Card.....	9
Charging Battery.....	13
Power On/Off.....	13
Making Initial Settings.....	14
Setting a Google Account.....	16
Waking Handset from Sleep.....	19
Global Services	
Global Roaming.....	22
Making Calls while Abroad.....	23
Warranty/Specifications/Customer Services	
Warranty & After-Sales Service.....	28
Specifications.....	28
Materials.....	29
Customer Service.....	29
Safety Precautions	
Safety Precautions.....	32
General Notes.....	40
Radio Wave Exposure and Specific Absorption Rate (SAR)	
Information.....	42
Water/Dust/Shock Resistance Cautions.....	43
Intellectual Property Rights.....	47

Introduction

Thank you for purchasing DIGNO® BX4.

Before You Begin

- DIGNO® BX4 is referred to as "handset" in this guide.
- Read "Safety Precautions" and this guide thoroughly beforehand for proper usage.
- Accessible services may be limited by contract conditions.
- Unauthorized copying of any part of this guide is prohibited.
- Guide content subject to change without prior notice.
- Contact SoftBank Customer Support, General Information if you find inaccuracies.

Data Communication

- Since constant Internet connection is possible with the product, data communication may be performed automatically.
- If you transmit a large amount of data, such as when downloading applications or watching video, data communication charges become high. Therefore, subscription to the flat-rate service for data communication charges is recommended.
- Depending on the applications or service you use, data communication charge may be applied even in Wi-Fi communication.

Screenshots & Key Labels

Screenshots and Key labels are provided for reference only.
Actual handset windows, menus, etc. may differ in appearance.

Preparing to Use Handset

- Package Contents..... 4
- Parts & Functions..... 4
- eSIM.....6
- USIM Card.....8
- SD Card.....9
- Charging Battery..... 13
- Power On/Off..... 13
- Making Initial Settings..... 14
- Setting a Google Account.....16
- Waking Handset from Sleep..... 19

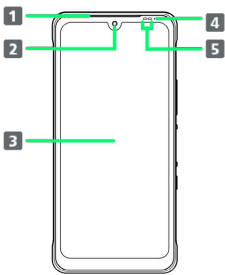
Package Contents

Package Contents

- Handset (DIGNO® BX4)
- AC Charger [KYCFP1]
- クイックスタート (Japanese)

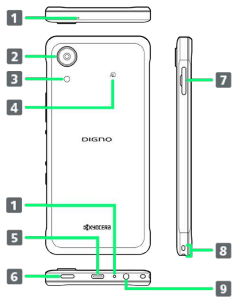
Parts & Functions

Handset (Front)



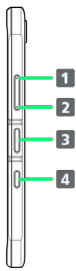
Part	Description
1 Earpiece/ Speaker	Hear the other party's voice here.
2 Front Camera	Use to shoot photos or videos of yourself.
3 Display	Touchscreen-type display, operate with your fingers on Display.
4 Notification/ Charging LED	Lights/flashs while charging, when powering handset on, etc.
5 Light/ Proximity Sensor	Detects surrounding brightness/prevents Touchscreen misoperation during call.

Handset (Back/Side)



Part	Description
1 Mic (Recorder Mic)	Speak here.
2 Out-Camera	Capture photos and videos.
3 Photo Light/Light	Use light when taking photos, etc.
4 Mark	Hold this mark over a reader to use the NFC/FeliCa function.Capture photos and videos.
5 External Device Port	Connect AC Charger or USB Type-C™ cable (sold separately)
6 Speaker	Hear the other party's voice, sound of music or video, etc. here.
7 USIM Card/SD Card Tray	Insert USIM Card, SD Card.
8 Straphole	Attach a strap.
9 Earphone/Microphone Jack	Connect an earphone/microphone.

Keys



Part	Description
1 Volume Up Key	Increase the volume.
2 Volume Down Key	Decrease the volume.
3 Power Key/Fingerprint Sensor	Turn Display on/off. Long Press to activate Gemini. Long Press for power on when powered off. If your fingerprint is registered, you can unlock handset by fingerprint recognition.
4 Direct Key	Press once, twice, or long to activate the function assigned to each button operation.

eSIM

eSIM is a type of SIM that is embedded in a device. Your eSIM enables you to start using a service plan with a contract subscription and simple setup. A separate USIM Card is not required.



Handling/Downloading eSIM

To learn about downloading and setting up your service plan with eSIM, see the following website.

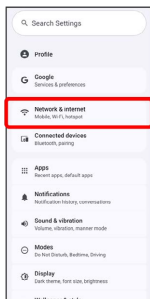
<https://www.softbank.jp/mobile/support/product/sim/esim/>

Enable or disable eSIM

Method to disable eSIM is described as an example.

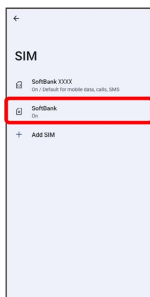
1

In Home Screen, (Settings) → Network & internet



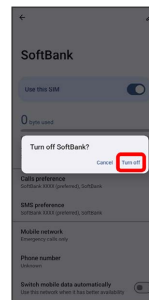
2

SIM → Select eSIM



3

Use this SIM → Turn off



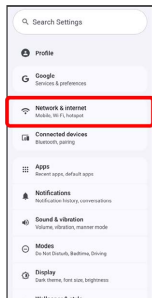
eSIM is disabled.

Use this SIM → Turn on to enable eSIM. Continue by following onscreen instructions.

Erase your service plan with eSIM

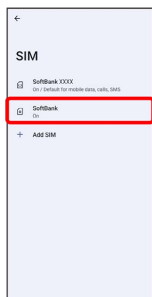
1

In Home Screen, (Settings) → Network & internet



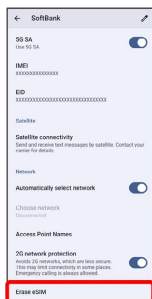
2

SIM → Select eSIM



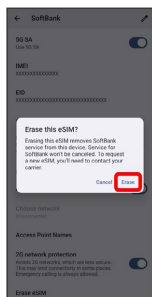
3

Erase eSIM



4

Erase



 Your service plan with eSIM is erased.

 Restart your service plan with eSIM after erasing it

Your service plan with eSIM is not terminated by erasing it. To restart it, you need a new QR code to download the plan again.

USIM Card

USIM Card is an IC card containing phone number and other customer information.

Handling USIM Card

For USIM card handling, see following items.



1 IC chip

For USIM card handling, see website below.

<https://www.softbank.jp/mobile/support/protect/usim/>

- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage USIM Card.

USIM Card Cautions

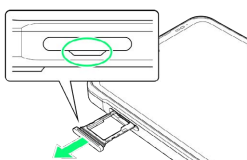
Observe the following when using USIM Card.

- Customer is responsible for any damage caused by inserting USIM Card in an other-brand IC card reader, etc. SoftBank Corp. is not responsible in such case.
- USIM Card is the property of SoftBank Corp.
- USIM is replaceable (at cost) in case of loss/damage.
- Return USIM Card to SoftBank Corp. when cancelling subscription.
- Returned USIM Cards are recycled for environmental purposes.
- Note that USIM Card specifications and performance may change without notice.
- It is recommended that you keep a separate copy of information that is stored on USIM Card. SoftBank Corp. is not responsible for damages from stored information that is lost.
- Always follow emergency procedures to suspend service if your USIM Card or handset (USIM Card inserted) is lost/stolen. For details, contact [Customer Service](#).
- When inserting/removing USIM Card, always power off beforehand.
- Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. SoftBank Corp. does not guarantee operation whatsoever.

Inserting USIM Card

1

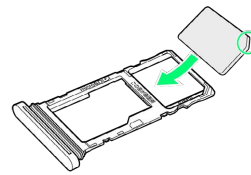
Remove USIM Card/SD Card Tray from handset



- Pull out gently in direction shown with fingernail in groove without bending.

2

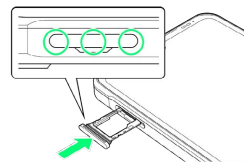
Insert USIM Card



- Noting location of notch in USIM Card, insert with the IC (metal) part facing down. Inserting in the wrong orientation may allow USIM Card to fall out, or cause handset damage/malfunction.
- Slide USIM Card in direction shown in USIM Card/SD Card Tray.
- Make sure USIM Card is inserted completely in USIM Card/SD Card Tray and not jutting upward.

3

Insert USIM Card/SD Card Tray in handset



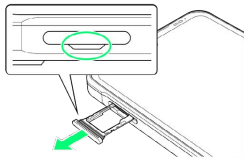
 USIM Card is inserted.

- Insert gently in direction shown without bending.
- Note orientation of USIM Card/SD Card Tray. Inserting in the wrong orientation may allow USIM Card to fall out, or cause handset damage/malfunction.
- Press firmly where circled ○, and check that Card Slot Cap is not jutting out from handset.

Removing USIM Card

1

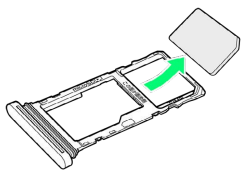
Remove USIM Card/SD Card Tray from handset



- Pull out gently in direction shown with fingernail in groove without bending.

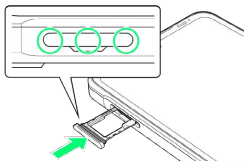
2

Remove USIM Card from USIM Card/SD Card Tray



3

Insert USIM Card/SD Card Tray in handset



 USIM Card is removed.

- Insert gently in direction shown without bending.
- Note orientation of USIM Card/SD Card Tray. Inserting in the wrong orientation may allow USIM Card to fall out, or cause handset damage/malfunction.
- Press firmly where circled ○, and check that Card Slot Cap is not jutting out from handset.

SD Card

Handset supports SD Cards up to 2 TB. Some SD Cards may not operate properly.

When using a new SD card for the first time, always format it on handset.

SD Card Cautions

Data

Information stored on SD Card can become lost or changed accidentally or as a result of damage. It is recommended that you keep a separate copy of important data. SoftBank Corp. is not responsible for damages from data that is lost or changed.

Reading/Writing Data

Never power off while reading or writing data.

Battery Level

A low battery charge may prevent reading/writing to SD Card.

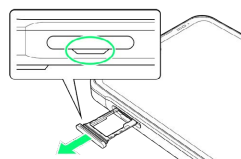
Handling SD Card

Use/store SD Cards away from the reach of infants. May cause choking if swallowed.

Inserting SD Card

1

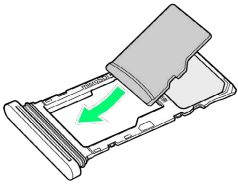
Remove USIM Card/SD Card Tray from handset



- Pull out gently in direction shown with fingernail in groove without bending.

2

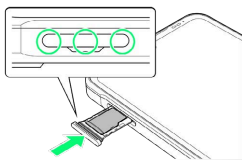
Set SD Card in USIM Card/SD Card Tray



- Noting orientation of SD Card, insert with the terminal side facing down. Inserting in the wrong orientation may allow SD Card to fall out, or cause handset damage/malfunction.
- Slide SD Card in direction shown in USIM Card/SD Card Tray.
- Make sure SD Card is inserted completely in USIM Card/SD Card Tray and not jutting upward.

3

Insert USIM Card/SD Card Tray in handset



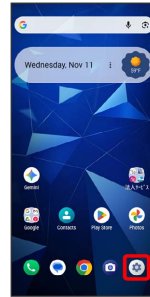
SD Card is inserted.

- Insert gently in direction shown without bending.
- Note orientation of USIM Card/SD Card Tray. Inserting in the wrong orientation may allow USIM Card or SD Card to fall out, or cause handset damage/malfunction.
- Press firmly where circled ○, and check that Card Slot Cap is not jutting out from handset.

Formatting SD Card

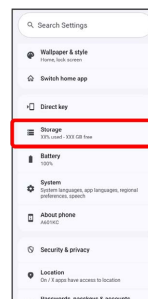
1

In Home Screen, (Settings)



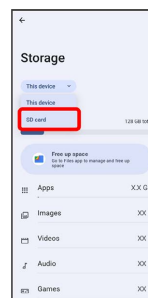
2

Storage

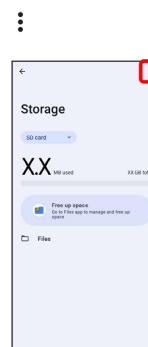


3

This device → SD card

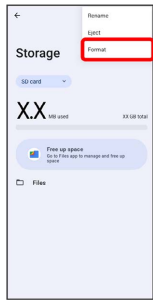


4



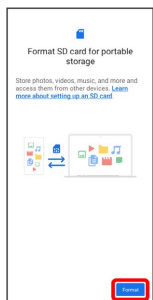
5

Format



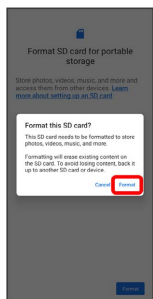
6

Format



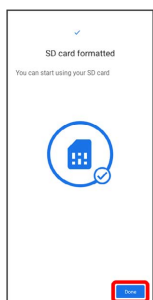
7

Format



8

Done



 Handset erases all data in SD Card.



Formatting SD Card Cautions

Observe the following when formatting SD Card.

- Formatting erases all data on SD Card. Carefully check any SD Card that was used on another device before formatting.
- Charge Battery while formatting, or format with adequate battery charge.

Unmounting SD Card

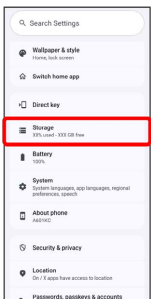
1

In Home Screen, (Settings)



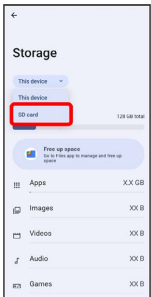
2

Storage



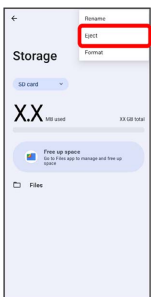
3

This device → SD card



4

Eject

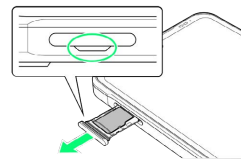


“SD card is safely ejected” appears, and SD Card is unmounted.

Removing SD Card

1

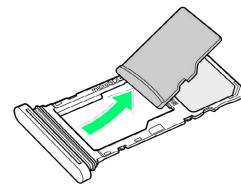
Remove USIM Card/SD Card Tray from handset



- Pull out gently in direction shown with fingernail in groove without bending.

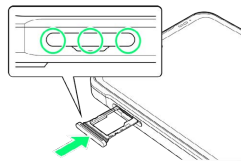
2

Remove SD Card from USIM Card/SD Card Tray



3

Insert USIM Card/SD Card Tray in handset



SD Card is removed.

- Insert gently in direction shown without bending.
- Note orientation of USIM Card/SD Card Tray. Inserting in the wrong orientation may cause handset damage/malfunction.
- Press firmly where circled O, and check that Card Slot Cap is not jutting out from handset.

Charging Battery

! Charging Cautions

Never connect USB Type-C plug while handset or peripheral equipment is wet.

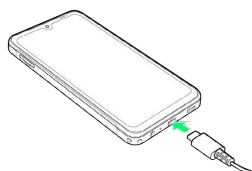
Charging with AC Charger

Be sure to use an AC Charger specified by SoftBank. For information on AC Charger and other peripheral devices, see SoftBank Website.

Charging with included AC Charger [KYCFP1] is described as an example.

1

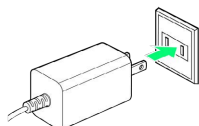
Insert USB Type-C plug of AC Charger into External Device Port



- Holding plug by connector, insert without bending as shown.

2

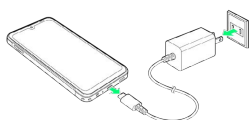
Plug AC Charger into household AC outlet



Notification/Charging LED lights up red when charging starts. Notification/Charging LED lights up green when charging ends.

3

When charging ends, unplug AC Charger from outlet, and disconnect from handset



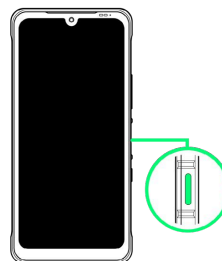
Charging ends.

Power On/Off

Powering On

1

Long Press Power Key/Fingerprint Sensor



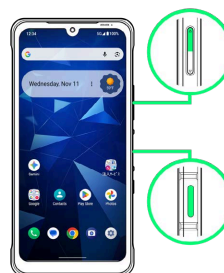
Start Screen appears.

- See "[Unlocking Start Screen](#)" to unlock Start Screen.
- When handset is powered on for the first time, Long Press Power Key/Fingerprint Sensor for at least 5 seconds. After that, charge handset sufficiently.
- Startup wizard appears the first time handset is powered on. See "[Making Initial Settings](#)" to make settings.

Powering Off

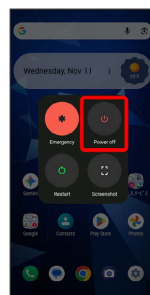
1

Press Power Key/Fingerprint Sensor and Volume Up Key at the same time



2

Power off



Handset powers off.

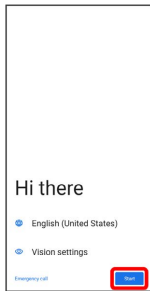
Making Initial Settings

When powering on the first time, an initial settings wizard appears for optionally making Wi-Fi, Google™ account, and other settings. Follow onscreen instructions to set items.

Making Initial Settings

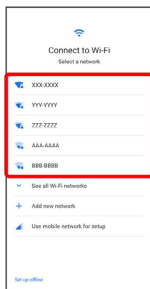
1

Select language → **Start**



2

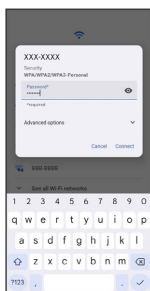
Select Wi-Fi network to connect to



- To skip Wi-Fi settings, select **Set up offline**. Continue by following onscreen instructions.
- To skip Wi-Fi settings with USIM Card inserted, select **Use mobile network for setup** / **Set up offline**. Continue by following onscreen instructions.

3

Follow onscreen instructions



- If Wi-Fi network selection screen appears, select Wi-Fi network to connect to again.
- If USIM Card is inserted, proceed to step **5**.

4

Download eSIM following onscreen instructions



5

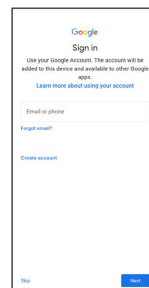
Don't copy



- Tap **Next** to copy data from another mobile. Follow onscreen instructions.

6

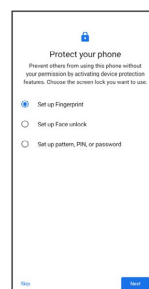
Follow onscreen instructions



- For details on Google accounts, see "[Setting a Google Account](#)."
- If not making Google account settings, Tap **Skip** → **Skip**.

7

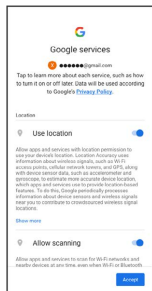
Follow onscreen instructions



- If not setting a security method for Start Screen, Tap **Skip**.

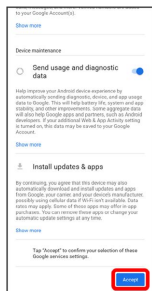
8

Follow onscreen instructions



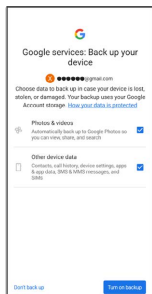
9

Accept



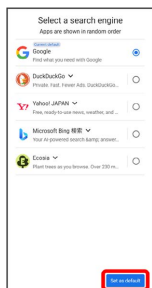
10

Follow onscreen instructions to set backup ➔ Turn on backup

To skip setting backing up, Tap **Don't back up**.

11

Follow onscreen instructions to set browser and search service to use ➔ Set as default

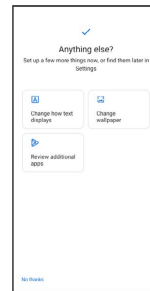


12

Follow onscreen instructions to set Gemini / contents sharing / Google Pay

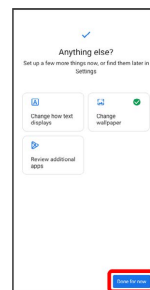
13

Follow onscreen instructions to make other settings

If not making other settings, Tap **No thanks** to complete settings.

14

Done for now



15

Accept



16

OK



Settings are complete.

Setting a Google Account

Use a Google account and get more convenience with Google services. A Google account is required to use some services or fully use some applications.

Google Account Cautions

Be careful not to forget your Google account mail address or password.

Creating a Google Account

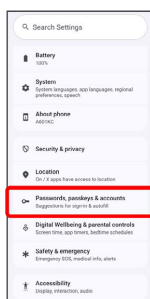
1

In Home Screen, (Settings)



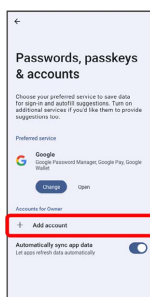
2

Passwords,passkeys&accounts



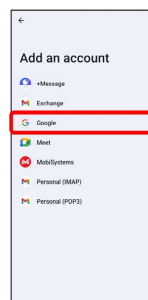
3

Add account



4

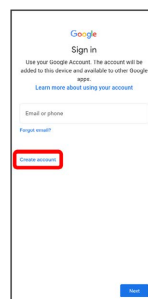
Google



Window for logging in to a Google account opens.

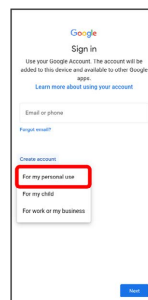
5

Create account



6

For my personal use



7

Enter first name → Enter last name → Next



8

Enter date of birth → Select gender → Next

9

Select username (mail address) → Next

- To create a username (mail address) you prefer, Tap **Create your own Gmail address** → Enter username (mail address) → Next .

10

Enter password → Next

11

Next

12

Check the privacy policy and terms of use, then I agree

13

Follow onscreen instructions to set backing up

Account is created.

Logging In with a Google Account

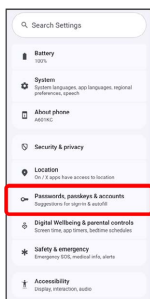
1

In Home Screen,  (Settings)



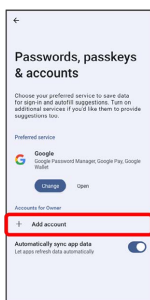
2

Passwords,passkeys&accounts



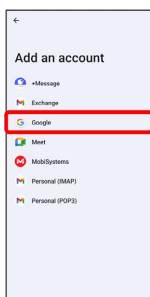
3

Add account



4

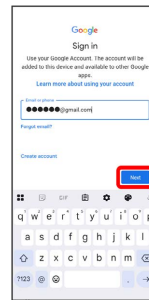
Google



 Window for logging in to a Google account opens.

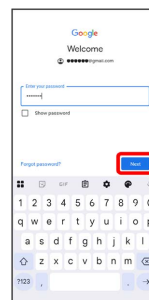
5

In window for logging in to a Google account, enter mail address or phone number  Next



6

Enter password  Next



7

Follow onscreen prompts

 You are logged in to your Google account.

Waking Handset from Sleep

Display goes out after a set period of inactivity. Alternatively, Press Power Key/Fingerprint Sensor to enter sleep manually. This saves battery power and prevents accidental Touchscreen operation.

Sleep

Display goes out after a set period of inactivity to save power (sleep). Touchscreen becomes inoperative and prevents accidental operation.

- Press Power Key/Fingerprint Sensor while Display is on to enter sleep manually.

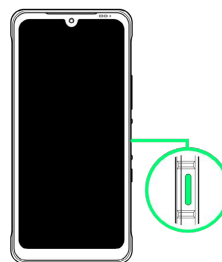
If Handset Enters Sleep while Music Playing

Music continues to play. After pressing Power Key/Fingerprint Sensor while Display is off (sleep), operation panel appears in Start Screen (operation depends on application being used).

Unlocking Start Screen

1

In Sleep mode, Press Power Key/Fingerprint Sensor



 Start Screen appears.

2

Drag/Flick screen



 Start Screen is unlocked.

- If Pattern / PIN / Password is set for Start Screen, follow onscreen instructions to unlock.
- Security method for Start Screen can be changed.
- Registering your face enables you to unlock security of Start Screen by auto face recognition when Display is turned on.
- Registering your fingerprint enables you to unlock security of Start Screen by touching Power Key/Fingerprint Sensor when Display is turned on.

Global Services

Global Roaming.....	22
Making Calls while Abroad.....	23

Global Roaming

Handset is Global Roaming Service eligible. Use the same handset number outside Japan.

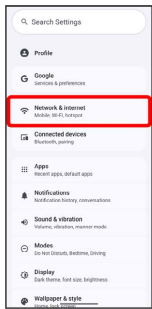
Handset connects to an appropriate cellular provider automatically by default. A specific carrier can also be selected manually.

Change communications method and roaming settings as needed.

Setting a Cellular Provider

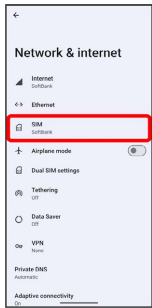
1

In Home Screen, (Settings) → Network & internet



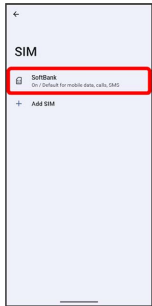
2

SIM



3

Select SIM



4

Automatically select network ()



Handset searches for available network.

· If 'Automatically select network' is off (), Tap 'Choose network' .

5

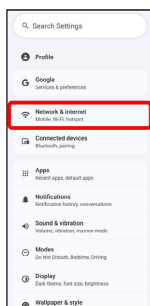
Tap provider

Cellular provider is set.

Changing Data Roaming Setting

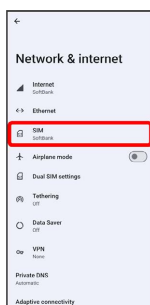
1

In Home Screen, (Settings) → Network & internet



2

SIM



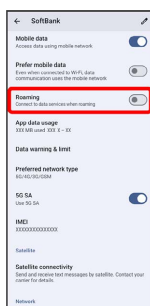
3

Select SIM



4

Roaming ()



Data roaming is enabled.

- Tap **Roaming** to toggle on ()/off ().
- If confirmation appears, follow onscreen instructions.

Making Calls while Abroad

See SoftBank Website to learn about roaming areas/services, etc.

<https://www.softbank.jp/en/mobile/service/global/>

International Calls to Japan and Other Countries from Abroad

1

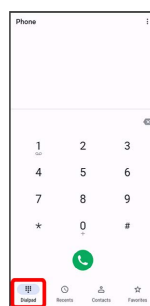
In Home Screen, (Phone)



Phone opens.

2

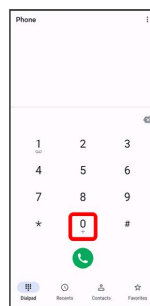
Dialpad



Call window opens.

3

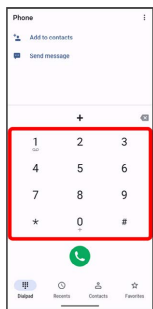
Touch & Hold 0



"+" is entered.

4

Enter country code then other party number (omit first 0)



· Do not omit first 0 from phone numbers when dialing Italy (39).

5



Handset dials number. Call begins when other party answers.

Calls to Landline Phones/Cell Phones in Country of Stay

Place calls the same way you would within Japan.

· Do not enter country code or omit first 0 from phone numbers.

1

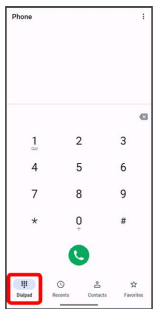
In Home Screen, (Phone)



Phone opens.

2

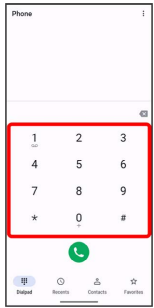
Dialpad



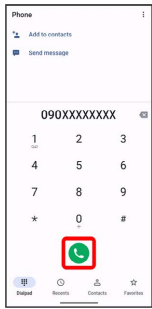
Call window opens.

3

Tap dialpad to enter the other party's number



4



 Handset dials number. Call begins when other party answers.

Warranty/Specifications/
Customer Services

Warranty & After-Sales Service..... 28
Specifications.....28
Materials.....29
Customer Service..... 29

Warranty & After-Sales Service

Warranty

- The warranty period is 1 year from the date of newly purchase.
- Free repairs will be done based on terms of repair service. Terms of repair service is referred to SoftBank website. <https://www.softbank.jp/mobile/support/product/warranty/> (Japanese)
- Warranty covers only handset and AC Charger [KYCFP1]. Accessories such as cables are not covered by terms of repair service.

⚠ Cautions

Damages

Handset resistance is verified under test conditions, and operation is not guaranteed to operate properly in actual use under all conditions. Non-breakage and non-malfunction is not guaranteed.

SoftBank Corp. is not responsible for any damages for user or third party resulting from lost opportunities to make a call, etc. due to breakage, malfunction, or trouble of product.

Accidents/Repair

Files and settings may be lost or altered due to accidents or repairs. Keep a copy of important files, etc. SoftBank Corp. is not liable for damages resulting from loss or alteration of files (contacts/images/sound etc.) or settings due to accident or repair.

Disassembly/Modification

Disassembly/modification of handset is prohibited under the Radio Law. Note that handset cannot be accepted for repairs if modified.

After-Sales Service

To request repairs, contact [Customer Service](#) or a nearby SoftBank Shop. Have details of symptoms ready.

- During the warranty period, repairs are made under the terms of repair service.
- After the warranty period, if handset can be repaired, repairs will be made at cost. The functional parts necessary to repair the handset will be available for 4 years generally after the manufacture is discontinued. Repair may not be possible because of a shortage of repair parts even during the warranty period.

💡 Further inquiries

For more information on after-sales service, contact a nearby SoftBank Shop or [Customer Service](#).

Specifications

Handset

Item	Description
Dimensions (W x H x D)	Approx. 74 x156 x9.9 mm (excluding projections)
Weight	Approx. 185g
Continuous Talk Time ¹	4G (FDD-LTE): Approx. 3580 minutes 5G (SA): Approx. 2470 minutes ²
Continuous Standby Time ³	5G: Approx. 680 hours ⁴ 4G (AXGP): Approx. 770 hours 4G (FDD-LTE): Approx. 830 hours
Charging Time (handset power off)	AC Charger (KYCFP1): Approx. 190 minutes

- 1 Average for a fully charged Battery and normal signal reception at a single location.
- 2 Talk time for 5G is an approximate time in the 5G standalone environment.
- 3 Average for a fully charged Battery and normal signal reception at a single location without being in call or operation. Value when data transmission is disabled. Time varies with conditions of usage (charge, temperature, etc.) and function settings.
- 4 Standby time for 5G is an approximate time in the 5G standalone environment.

Materials

Handset

Parts	Material/Finishing
Outer Case (Display Side)	PC + GF resin/Texturing
Outer Panel (Back), Volume Up/Down Key, Direct Key	PC resin/Texturing
Power Key/ Fingerprint Sensor	EP resin/Coating
Display, Camera Plate	Strengthened glass/Antifouling coating
Photo Light/ Light	PMMA resin
USIM Card/SD Card Tray	PC + GF + LSR resin/Texturing, stainless steel

AC Charger (KYCFP1) (Supplied)

Parts	Material/Finishing
Main Unit (Outer Case)	PC resin
Cord	PVC
Power Plug	Zinc/Nickel plating
Charging Terminal	Stainless/Nickel plating

Customer Service

If you encounter any difficulties or are unsure of anything, contact customer service.

SoftBank Customer Support

- From a SoftBank handset, dial toll free at 157
- From a landline, dial toll free at 0800-919-0157
- Business hours : Call: 10:00am - 7:00pm/Chat: 9:00am - 8:00pm

Smartphone Technical Support Center

- From a SoftBank handset, dial toll free at 151
- From a landline, dial toll free at 0800-1700-151
- Business hours : Mon. - Fri. 9:00am - 7:00pm/Sat., Sun., and Holiday 9:00am - 5:00pm/9:00am - 8:00pm (for general information)

Safety Precautions

- Safety Precautions..... 32
- General Notes..... 40
- Radio Wave Exposure and Specific Absorption Rate (SAR) Information.....42
- Water/Dust/Shock Resistance Cautions..... 43
- Intellectual Property Rights.....47

Safety Precautions

For proper handset use, carefully read Safety Precautions beforehand. Keep this guide for future reference. Observe these safety precautions to prevent injury or damage to property.

Safety Precautions

Risks of injury or damage from improper use are categorized by levels.

Mark	Descriptions
 DANGER	Great risk of death or serious injury ¹ from improper use
 WARNING	Risk of death or serious injury ¹ from improper use
 CAUTION	Risk of injury ² or damage to property ³ from improper use

- 1 Serious injury includes: Loss of eyesight, physical injury, high temperature burns, low temperature burns, electric shock, fractures, poisoning and other conditions having side effects or requiring hospitalization or long-term treatment.
- 2 Injury includes: Physical injury, high-temperature burns, low-temperature burns, electric shock, and other conditions not requiring hospitalization or long-term treatment.
- 3 Damage to property includes: Incidental damage to structures and household property and/or to pets and livestock.

These symbols indicate prohibited or compulsory actions. Make sure you thoroughly understand their meanings before reading on.

Mark	Descriptions
 Prohibited	Action prohibited
 Do Not Disassemble	Disassembly prohibited
 Avoid Liquids Or Moisture	Exposure to liquids prohibited
 Do Not Use Wet Hands	Handling with wet hands prohibited
 Compulsory	Compulsory actions
 Disconnect Power Source	Unplug power cord from outlet

Handset, USIM Card, AC Charger

DANGER

 Prohibited

Do not use, store, or leave handset or related hardware in places subject to high temperatures or where heat collects (near an open flame or heating equipment, under a kotatsu or blanket, in direct sunlight, or inside a car on a hot day).

May cause fire, burns, injury, electric shock, etc.

 Prohibited

Do not place handset or related hardware in or near a microwave oven, induction cooktop, etc. or pressure cooker.

May cause fire, burns, injury, electric shock, etc.

 Prohibited

Keep power plug, Charging Terminal, External Device Port, and Earphone/Microphone Jack free of water or other liquids (drinking water, sweat, sea water, pet urine, etc.). Do not charge handset while it is wet or near water (in the bathroom, near a humidifier, etc.).

May cause fire, burns, injury, electric shock, etc.

For details on water resistance, see "[Water/Dust/Shock Resistance](#)".

 Prohibited

Do not apply excessive force to or break handset. Particularly when carrying handset in your clothes pocket, do not bump it or place it between objects.

Internal Battery breakage may cause fire, burns, injury, etc.

* Examples of where to be careful

- Sitting or squatting with handset in your pants or skirt pocket
- Handset becoming caught in a sliding door or vehicle door when in a jacket pocket
- Stepping on handset when it is on something soft such as a sofa, bed, or futon or on the floor
- Getting handset caught between the gap of a seat of train or bus

 Do Not Disassemble

Do not disassemble or modify.

May cause fire, burns, injury, electric shock, etc.



Prohibited

Do not try to remove Internal Battery from handset.

May cause fire, burns, injury, etc.



Prohibited

Handset Back Cover cannot be removed. Do not try to remove. Even if handset bulges due to bulging of Internal Battery, etc., do not try to remove Back Cover or press it with excessive force.

May cause fire, burns, injury, etc.



Compulsory

Use only SoftBank-designated optional accessories.

Using unspecified accessories or those with unclear manufacturer, distributor, or specifications may cause fire, burns, injury, electric shock, etc.

WARNING



Prohibited

Do not drop, stomp, throw, or otherwise subject to strong force, impact, or vibration.

May cause fire, burns, injury, electric shock, etc.



Prohibited

Keep conductive materials (anything metal, pencil lead, etc.) away from power plug, Charging Terminal, External Device Port, and Earphone/Microphone Jack. Do not let dust, sand, etc. enter them.

May cause fire, burns, injury, electric shock, etc.

Avoid Liquids
Or Moisture

When caring for equipment, ensure that no disinfectant or water enters gaps, Charging Terminal, External Device Port, Earphone/Microphone Jack, Mic (Recorder Mic), or Earpiece/Speaker.

Handset breakage may cause injuries or electric shock, etc.



Compulsory

If charging does not complete even after specified charging time, stop charging.

Overcharging or other conditions may cause fire, burns, injury, etc.



Compulsory

Always turn off handset as well as stop charging before entering gas stations or other places where flammable gases or fine particulates generate.

Using handset in presence of flammable gases may cause explosion, fire, etc.



Compulsory

Follow the instructions of a gas station or other such location before using handset there.

Do not charge handset at a gas station, etc.

Take care not to drop handset at a gas station, etc.; in particular, do not use handset while filling.

Ignition of flammable gas may cause explosion, fire, etc.



Compulsory

If you notice an unusual odor, unusual sound, smoke, overheating, discoloration, deformation, etc. while using, charging or storing handset, do the following with safety and care.

- Unplug from outlet.
- Turn handset power off.

Not doing the above may cause fire, burns, injury, electric shock, etc.

⚠ CAUTION



Prohibited

Do not use damaged.

May cause fire, burns, injury, etc.



Prohibited

Do not place on an uneven or unstable surface. Be particularly careful while vibrator is activated.

May fall, leading to injury, etc.



Prohibited

Do not store in a humid or dusty location or any place that reaches a high temperature.

May cause fire, burns, electric shock, etc.

For details on water and dust resistance, see "[Water/Dust/Shock Resistance](#)."



Prohibited

Before a child uses handset or related hardware, a parent/guardian should provide instruction and ensure proper usage.

Failing to do so may cause accidental ingestion, injury, electric shock, etc.



Prohibited

Do not place handset and related accessories within an infant's reach, and store them where pets cannot touch them.

In particular, take care with where small parts such as USIM Card/SD Card Tray, etc. are stored.

They may swallow parts, or may cause injury, electric shock, etc.



Compulsory

Note that equipment may become warm if handset is used for a continued period or while charging. Be careful not to have unintended, continued contact with equipment such as by falling asleep with equipment in pocket, etc.

Handset or AC Charger may become warm when using applications, calling, exchanging data, watching videos, etc. for a continued period or when charging. Continued contact with hot parts may cause redness, itchiness, rash, low-temperature burns, etc. depending on the individual.

Handset

⚠ DANGER

Prohibited

Do not throw in fire or heat.

May cause fire, burns, injury, etc.



Prohibited

Do not pierce with a sharp object (nail, etc.), hit with a hard object (hammer, etc.), step on, or otherwise subject equipment to excessive force.

May cause fire, burns, injury, etc.



Compulsory

If internal matter should get in your eyes, mouth, etc., immediately rinse with clean water, and then promptly seek medical attention.

Internal matter may cause loss of eyesight, affect health, etc.

⚠ WARNING

Prohibited

Do not light up or flash Photo Light/Light with the light-emitting part close to other people's eyes. Especially, do not photograph infants up close.

May affect eyesight, etc. May also temporarily affect eyesight or startle, leading to injury or other accident.



Prohibited

Do not look at a repeatedly flickering screen for a long period.

May cause convulsions, loss of consciousness, etc.



Prohibited

Do not let water or other liquids (drinking water, sweat, sea water, pet urine, etc.) or a foreign object such as anything metal (cutter blades, staples, etc.), flammable material, etc. enter USIM Card/SD Card Tray Slot.

Do not mistake USIM Card and SD Card Slots.

May cause fire, burns, injury, electric shock, etc.



Prohibited

Do not expose Camera Lens to direct sunlight for extended period.

Concentration of light by lens may cause fire, burns, injury, etc.



Compulsory

Before boarding an aircraft, power off handset or place handset in Airplane mode.

Restrictions are in place for use aboard aircraft; follow airline instructions.

If any functions that power on handset automatically are activated, deactivate them.

Radio waves may affect operation of onboard electronic equipment.

Prohibited use aboard an aircraft may be punishable by law.



Compulsory

Follow instructions of each medical institution for use in a hospital.

Power off handset where use is prohibited.

If any functions that power on handset automatically are activated, deactivate them.

Radio waves may affect operation of electronic equipment and electric medical devices.



Compulsory

Always keep handset away from your ear when on a hands-free call, when ringtone plays loudly, or during standby.

If an earphone-microphone, etc. is attached for gaming or video/music playback, adjust to a moderate volume.

Handset sound is loud for hands-free calls.

Even in standby, the ringtone or alarm may ring suddenly.

Listening to loud sound continuously for a long time may cause hearing impairment or other difficulty.

Too loud volume may cause inability to hear surrounding sound may also cause an accident.



Compulsory

Individuals with a weak heart should take care with handset vibration and ringtone settings for new calls/mail.

Handset suddenly vibrating and ringing for a new call may startle you, and affect your heart.



Compulsory

Individuals with an electric medical device should consult with the device manufacturer or distributor regarding any effects from electronic signals before using handset.

Radio waves may affect operation of electric medical devices, etc.



Compulsory

Keep handset power off near high precision electronic devices or devices using weak signals.

Radio waves may cause malfunctioning or otherwise affect electronic devices.

Devices that may be affected:

Hearing aids, implanted cardiac pacemakers and implanted defibrillators, other electric medical equipment, other automatically controlled equipment, etc. Individuals using an implanted cardiac pacemaker, implanted defibrillator, or other electric medical equipment should consult with the device manufacturer or distributor regarding any effects from electronic signals.



Compulsory

If Display or Camera Lens becomes damaged, be careful with shattered parts and exposed handset interior.

Touching broken portions or exposed components may cause burns, injury, electric shock, etc.



Compulsory

If Internal Battery leaks or emits odor, immediately discontinue use and keep away from flames.

Leaking fluid can catch fire and ignite, rupture, etc.



Compulsory

Do not allow pets, etc. to bite handset.

May cause Internal Battery to ignite, burst, overheat, or leak, causing fire, burns, injury, etc.

⚠ CAUTION



Prohibited

Do not swing handset around by holding the strap, etc.

May cause an accident such as injury.



Prohibited

When using Motion Sensor, check the safety around you, hold handset firmly, and do not shake it unnecessarily.

May cause an accident such as injury.



Prohibited

If Display breaks and internal matter leaks, avoid getting it on your skin (face, hands, etc.), clothes, etc.

May cause harm to your vision, skin, etc.

If internal matter should get in your eyes, mouth, etc., or on your skin or clothes, immediately rinse with clean water. After rinsing your eyes, mouth, etc., promptly seek medical attention.



Prohibited

Do not dispose of with ordinary waste.

May cause fire, burns, injury, etc. May also degrade the environment. Bring old handsets to a SoftBank Shop or other location accepting handsets, or dispose of in accordance with local collection regulations.



Prohibited

If internal matter from Internal Battery leaks, avoid getting it on your skin (face, hands, etc.), clothes, etc.

May cause harm to your vision, skin, etc.

If internal matter should get in your eyes, mouth, etc., or on your skin or clothes, immediately rinse with clean water. After rinsing your eyes, mouth, etc., promptly seek medical attention.



Compulsory

Before using handset in a vehicle, consult with the vehicle manufacturer or distributor regarding any effects from electronic signals.

Some makes of car may have onboard electronic devices that can be affected. Immediately discontinue use if such devices are onboard.



Compulsory

If any skin abnormality occurs with use of handset, immediately discontinue use and seek medical attention.

May cause itchiness, rash, etc. depending on the individual. For details on materials used in handset, see "[Materials](#)."



Compulsory

Handset Earpiece/Speaker uses magnetic parts; check that nothing metal (cutter blades, staples, etc.) is adhering.

Attached objects may cause injury, etc.



Compulsory

When viewing Display, view in a sufficiently bright place with Display at an adequate distance.

Viewing in a dark place or too closely may affect vision, etc.

AC Charger

⚠ DANGER



Prohibited

Do not use AC Charger if cable is damaged.

May cause fire, burns, electric shock, etc.



Prohibited

If thunder is audible, do not touch AC Charger.

May cause electric shock.



Prohibited

When plugging in/unplugging AC Charger, do not allow anything metal (metal strap, etc.) to come in contact.

May cause fire, burns, electric shock, etc.



Do Not Use Wet Hands

Do not touch AC Charger cord, Charging Terminal, or power plug with wet hands.

May cause fire, burns, electric shock, etc.

WARNING



Prohibited

Do not short-circuit Charging Terminals while plugged in. Do not touch Charging Terminals with hands, fingers, etc.

May cause fire, burns, electric shock, etc.



Prohibited

Do not place heavy objects on, pull, or otherwise subject AC Charger cable.

May cause fire, burns, electric shock, etc.
May cause fire, burns, electric shock, etc.



Prohibited

When plugging in/unplugging AC Charger, keep metal objects (metal straps, etc.) away.

May cause fire, burns, electric shock, etc.



Prohibited

Do not use a voltage converter (such as a travel converter for overseas travel) with AC Charger.

May cause ignition, overheating, electric shock, etc.



Prohibited

Do not apply unnecessary force to where handset and AC Charger are connected.

May cause fire, burns, injury, electric shock, etc.



Do Not Use Wet Hands

Do not touch AC Charger cord, Charging Terminal, or power plug with wet hands.

May cause fire, burns, electric shock, etc.



Compulsory

Use with specified power supply and voltage.

Using the incorrect power supply and voltage may cause fire, burns, electric shock, etc.

AC Charger: 100V AC (Household AC power outlet only)



Compulsory

Wipe away dust on power plug.

Using with dust on plug may cause fire, burns, electric shock, etc.



Compulsory

When plugging in AC Charger, plug in firmly.

Failing to do so may cause fire, burns, electric shock, etc.



Compulsory

Hold AC Charger by body to unplug and do not pull forcefully by cord.

Pulling by cord can damage cord, causing fire, burns, electric shock, etc.



Compulsory

Insert or remove connector of AC Charger straight into/from Port without applying force such as pulling the cord.

Failing to do so may cause fire, burns, injury, electric shock, etc.



Compulsory

Stop using handset immediately if power plug or Charging Terminal is deformed or bent. Also, do not try to restore deformed parts and use them.

Broken power plug or short-circuited Charging Terminal may cause fire, burns, injury, electric shock, etc.



Disconnect Power Source

If not using AC Charger, unplug power plug from outlet.

Leaving plugged in may cause fire, burns, electric shock, etc.



Disconnect Power Source

If water or other liquid (beverage, sweat, seawater, pet urine, etc.) gets on AC Charger, immediately unplug from outlet.

Water or other liquid getting on AC Charger may cause short-circuiting, resulting in fire, burns, electric shock, etc.



Disconnect Power Source

Before caring for equipment, unplug from outlet.

Failing to do so may cause fire, burns, electric shock, etc.

⚠ CAUTION

Prohibited

Do not be touching AC Charger for a long period while plugged in.

May cause burns, etc.

USIM Card**⚠ CAUTION**

Compulsory

When handling USIM Card, be careful not to scratch fingers, etc. on notch.

The notch may be sharp and may cause injury.

Handset Use & Electronic Medical Equipment**⚠ WARNING**

Compulsory

If you are using, or are likely to be around other persons using an implanted pacemaker, implanted defibrillator, or other electronic medical device, carry or use handset at least 15 cm away from where the device is.

Radio waves may adversely affect operation of electronic medical devices.

In a situation where you may not be able to maintain a distance of at least 15 cm from other persons, such as when your movement is restricted, disable radio wave emission by activating Airplane mode, powering off handset, etc.



Compulsory

When using electronic medical equipment (other than implanted cardiac pacemaker/defibrillator) outside of medical institutions, consult device manufacturer about the influence of radio waves.

Radio waves may interfere with the operation of electric medical equipment.



Compulsory

Follow instructions of each medical institution for use of handset in a hospital.

Radio waves may affect operation of electric medical devices.

General Notes

Observe the following for optimal performance. Please use handset after reading carefully.

General Use

- Do not use in places with much dust or vibration.
- Use of handset near a landline phone, TV, or radio may affect the image and sound quality of the equipment.
- Never modify handset. Use of modified handset is a violation of the Radio Law and Telecommunications Business Law.

Handset has received certification of compliance with technical standards as a specific wireless device based on the Radio Law as well as compliance with technical standards as a device based on the Telecommunications Business Law, indicated by the "technical conformity mark ." To check certification: In Home Screen,  (Settings)

 About phone  Technical regulations conformity certification

Removing screws and modifying handset interior voids technical conformity certification. Using handset with its technical conformity certification voided infringes on the Radio Law and Telecommunications Business Law, and handset should never be used in this condition.

- AC Charger is for domestic use only. Do not use abroad.

Precautions

- Excess weight on handset may damage Display or internal parts, resulting in malfunction. Do not sit with handset in pocket or place at bottom of bag with other heavy objects. Even without exterior damage, it will not be covered under warranty.
- Do not use the following items in extreme temperatures or high humidity (use in temperatures between 5°C - 35°C and humidity within 35% - 85%).
 - AC Charger
- Do not use the following items in extreme temperatures or high humidity. Use in temperatures between 5°C - 35°C and humidity within 35% - 90% (limited use in temperatures between 36°C - 40°C).
 - DIGNO® BX4 handset
- Internal Battery has a usable life. Internal Battery is near the end of its usable life if performance does not recover even after charging or if it bulges. Replace in these instances. For replacement, visit a SoftBank Shop or contact [Customer Service](#). Life depends on conditions of usage.
- Do not dispose of handset together with ordinary trash. Cooperate with collection of old handsets to assist environmental conservation and effective use of resources. Used Internal Batteries are collected at venues such as SoftBank Shops.



Li-ion00

- If not using AC Charger, unplug from outlet.

Touchscreen

- Operate Touchscreen with fingers for touch operation. Do not operate with a pen, pencil, or other pointed object. In addition to not operating correctly, it may scratch or damage Display.
- Touch screen may not operate or may misoperate in the following instances.
 - Stickers or commercially-available sheets are adhered to Display
 - Display is soiled
 - Operation with fingernails
 - Operation with foreign matter on Display

Camera

- Do not leave Camera Lens under direct sunlight. May burn or fade colors of elements.
- Note that viewing photo viewfinder continuously for a long period while capturing photos and repeatedly using video capture for a long period will cause a portion of handset to become warm, and may cause low-temperature burns if in prolonged contact.

Volume

- Listening at loud volume for an extended period may affect hearing.

Rising Handset Temperature

- You may also not be able to recharge depending on the connection environment. Some functions, such as charging, may then stop as a safety precaution. Note: Continuing to use handset while warm will cause handset to power off.

Urgent News (Application)

- Urgent news reception is enabled by default.
- If **Always alert at full volume** is disabled, alert does not sound during Silent Mode. To disable, follow steps below. In Home Screen,  (Settings)  Notifications  Wireless emergency alerts  Always alert at full volume ()
- Vibration is enabled by default. To disable, follow steps below. In Home Screen,  (Settings)  Notifications  Vibration ()
- Depending on usage/situation, handset may receive alerts for other areas or no alerts.
- When urgent news reception is enabled, handset standby time becomes shorter.
- SoftBank Corp. cannot be held liable for any damages associated with this service, including accidents resulting from received information, reception timing, or reception/reception failure.

Emergency Location Report

- Only VoLTE (LTE network) is used when connecting to a corresponding agency in Japan.

Bluetooth®

· Frequencies

Handset Bluetooth® function uses 2400 MHz - 2483.5 MHz frequencies in the 2.4 GHz band.

2.4FH1/XX4: Uses 2.4 GHz band, FH-SS and other modulation, with a maximum interference range of 40 m.

: Utilizes 2400 MHz - 2483.5 MHz band without mobile device bandwidth differentiation.



· Bluetooth® Cautions

- Handset Bluetooth® function is certified as conforming to Japanese domestic and FCC standards. Use is restricted in some countries/regions. Confirm local laws before use abroad.
- The 2.4 GHz band used by handset Bluetooth® function is shared by other devices. Handset Bluetooth® function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.
- Connection speed and distance vary depending on distance between connected devices, obstacles, and Bluetooth® devices.

· Before Using Bluetooth®

Bluetooth® operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").

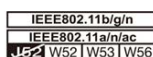
- Before handset use, be sure "other radio stations" are not in use nearby.
- If handset radio waves interfere with "other radio stations," promptly move or power off.
- For further information, visit a SoftBank Shop or contact [Customer Service](#).

- All handset operations when connected with a Bluetooth®-compatible device are not verified and therefore not guaranteed.
- Handset supports the Bluetooth®-standard security function for secure radio communication. However, be careful when using Bluetooth®, as security may be insufficient depending on conditions of usage or settings.
- SoftBank Corp. accepts no liability for data/information leaks during communication using Bluetooth®.

Wi-Fi (Wireless LAN)

· Wi-Fi Cautions

- Handset WLAN function is certified as compliant with Japanese domestic and FCC standards. Use of WLAN is restricted in some countries/regions. Check the laws and regulations of the country/region before using handset abroad.
- The 2.4 GHz band used by handset Wi-Fi function is shared by other devices. Handset Wi-Fi function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.
- Connection speed and distance vary depending on distance between connected devices, obstacles, and Wi-Fi devices.



· Cautions on Using 2.4 GHz Band

Wi-Fi operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").

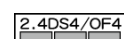
- Before handset use, be sure "other radio stations" are not in use nearby.
- If handset radio waves interfere with "other radio stations," promptly move or power off.
- For further information, visit a SoftBank Shop or contact [Customer Service](#).

· Frequencies

Handset Wi-Fi function uses 2400 MHz - 2483.5 MHz frequencies in the 2.4 GHz band.

Uses 2.4 GHz band, DS-SS/OFDM modulation, with a maximum interference range of 40 m.

: Utilizes 2400 MHz - 2483.5 MHz band with mobile device bandwidth differentiation.



· Cautions on Using 5 GHz Band

Use of 5.2 GHz or 5.3 GHz band (W52/W53) for outdoor communication is prohibited by the Radio Law (excluding communication with the base stations or land mobile relay stations of high-output data communications systems operating in the 5.2 GHz band). Handset uses the following channels.

- W52 (5.2 GHz band/36, 40, 44, 48 ch)
- W53 (5.3 GHz band/52, 56, 60, 64 ch)
- W56 (5.6 GHz band/100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 144 ch)
- All handset operations when connected with a Wi-Fi-compatible device are not verified and therefore not guaranteed.
- Handset supports the Wi-Fi-standard security function for secure radio communication. However, be careful when using Wi-Fi, as security may be insufficient depending on conditions of usage or settings.
- SoftBank Corp. accepts no liability for data/information leaks during communication using Wi-Fi.

Radio Wave Exposure and Specific Absorption Rate (SAR) Information

【A601KC】 here refers to this mobile phone 【DIGNO® BX4】 .

Specific Absorption Rate (SAR) Information of This Product (for Japan)

This mobile phone [A601KC] complies with the Japanese technical regulations and international guidelines regarding exposure to radio waves.

This mobile phone was designed in observance of the Japanese technical regulations regarding exposure to radio waves (*1) and the limits of exposure recommended in the international guidelines, which are equivalent to each other. The international guidelines were set out by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health conditions.

The technical regulations and the international guidelines set out the limits of exposure to radio waves as the Specific Absorption Rate, or SAR, which is the value of absorbed energy in any 10 grams of human tissue over a 6-minute period. The SAR limit for mobile phones is 2.0 W/kg. The highest SAR value for this mobile phone when tested for use near the head is 1.056 W/kg (*2), and that when worn on the body is 1.285 W/kg (*2). There may be slight differences of the SAR values in individual product, but they all satisfy the limit.

The actual value of SAR of this mobile phone while operating can be well below the indicated above. This is due to automatic changes in the power level of the device to ensure it only uses the minimum power required to access the network.

This mobile phone can be used at positions other than against your head. By using accessories such as a belt clip holster that maintains a 1.5 cm separation with no metal (parts) between it and the body, this mobile phone is certified the compliance with the Japanese technical regulations.

The World Health Organization has stated that "a large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

Please refer to the websites listed below if you would like more detailed information regarding SAR.

Ministry of Internal Affairs and Communications Website:
<https://www.tele.soumu.go.jp/e/sys/ele/index.htm>

Association of Radio Industries and Businesses Website:
<https://www.arib-emf.org/01denpa/denpa02-02.html> (in Japanese only)

*1 The technical regulations are provided in Article 14-2 of the Radio Equipment Regulations, a Ministerial Ordinance of the Radio Act.

*2 Including other radio systems that can be simultaneously used with 5G/LTE.

FCC RF Exposure Information

This mobile phone [A601KC] is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limit for exposure to radio frequency (RF) energy required by the Federal Communications Commission (FCC). The limit is based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health conditions. The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit set by the FCC is 1.6 W/kg.

The tests are performed in positions and locations as required by the FCC. The highest SAR value for this handset when tested for use near the head is 0.771 W/kg, and that when worn on the body as shown below is 1.035 W/kg.

Body-worn Operation: This mobile phone was tested for typical body-worn operations with the separation distance of 1.0 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain the above separation distance between the user's body and the mobile phone. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with the FCC RF exposure requirements and should be avoided.

The FCC has granted an equipment authorization for this mobile phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure requirements. Filed SAR information of this mobile phone can be found by searching FCC ID JOYEB1241 in the FCC ID Search webpage:
<https://www.fcc.gov/oet/ea/fccid>.

Additional information on SAR can be found on the FCC website at
<https://www.fcc.gov/general/radio-frequency-safety-0>.

FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help and for additional suggestions.

Warning

The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

FCC Compliance Information

The product is certified by Federal Communications Commission (FCC).

The FCC ID of this product is JOYEB1241.

Or you can check as follows.

How to check:

In Home Screen, ⚙ (Settings) → About phone →

Technical regulations conformity certification

Water/Dust/Shock Resistance Cautions

Water/Dust/Shock Resistance

Handset has IPX5, IPX8, and IPX9*1 water resistance and IP6X*2 dust resistance when USIM Card/SD Card Tray is inserted firmly. Handset also has shock resistance compliant with MIL standards*3 (Kyocera testing methods).

*1 IPX5 equivalent: handset retains phone functioning after being subjected to a jet flow (12.5 L/min) discharged from a nozzle (inner diameter: 6.3 mm), from all directions (approximately 3 m from the handset) for 3 minutes or more.

IPX8 equivalent: handset experiences no seepage and retains phone functioning after it is slowly submerged to depth of 1.5 m in standing tap water at room temperature, left there for approximately 30 minutes and then taken out.

IPX9 equivalent: handset retains phone functioning after being rotated horizontally while being subjected to a jet spray from directions of 0 degrees, 30 degrees, 60 degrees, and 90 degrees from a specified nozzle at a distance of 10 cm to 15 cm for 30 seconds at a time, at high pressure of 80 bar to 100 bar, flow of 14 L to 16 L per minute, and high temperature of 80 degrees.

*2 IP6X: indicates that handset is able to prevent intrusion of dust after being placed in a test device with 75 µm or smaller particles for 8 hours.

*3 Compliance with MIL standards

Compliance with original drop test in addition to 20 durability test items of MIL-STD-810H as defined by the U.S. Department of Defense.

- Shock resistance assumes usual everyday use. The product might break if subjected to excessive shock such as being thrown or dropped forcibly. Even if handset continues to function normally, dropping it may cause scratches, etc.

Handset resistance is verified under test conditions, and operation is not guaranteed to operate properly in actual use under all conditions. Non-breakage and non-malfunction is not guaranteed.

Usage Cautions

- Insert USIM Card/SD Card Tray firmly. A completely installed cover guarantees waterproof/dustproof performance.
- Never install or remove USIM Card/SD Card Tray with wet hands or while handset is wet.
- Do not immerse or splash handset in/with any liquid (alcohol, sea water, pool water, hot spring water, water with soap, detergent or bath salt, softdrink, alcoholic beverage, seasoning, etc.) other than tap water. Do not use where exposed to pet urine.
If splashed, immediately rinse with tap water.
- Do not place directly on a sandy beach, etc. Sand, etc. entering Mic (Recorder Mic), Earpiece/Speaker, External Device Port, or Earphone/Microphone Jack may affect volume, or entering handset may cause overheating or malfunction.
- Do not use under water.
- Do not use for a long period or store in a high-humidity location such as a bath room or kitchen.
- Moisture may remain even after draining water. While it does not hinder use, do not place wet handset near items you do not want to become wet. Be careful when placing in clothes or a bag which may become wet.
- If water remains in External Device Port, do not use it.
- If water collects in Mic (Recorder Mic), Earpiece/Speaker, Speaker, etc. and temporarily affects sound, drain water.
- Handset is not designed to resist water pressure. Do not subject directly to high water pressure or immerse for a long period in water.
- Do not wash in a washing machine, sonic washer, etc.
- Do not immerse in a bathtub. Handset is not designed to be heat resistant.
- Condensation from rapid changes in temperature may cause malfunction.
Before bringing handset into a bath room or other warm place from a cold place, let it adjust to room temperature.
- Handset does not float on water.

USIM Card/SD Card Tray

- Insert USIM Card/SD Card Tray firmly, and be sure it is completely installed. Anything tiny (a single hair, etc.) caught in sealing surfaces may allow ingress of water.
- Avoid installing and removing USIM Card/SD Card Tray while wearing gloves. Anything tiny (a single hair, etc.) caught in sealing surfaces may allow ingress of water. When installing USIM Card/SD Card Tray, wipe away any moisture or dirt with a dry, clean cloth, even if it only appears very small.
- A deteriorating or damaged USIM Card/SD Card Tray will not allow handset to be water resistant.

How to Install the USIM Card/SD Card Tray

- For details on installing USIM Card/SD Card Tray, see ["Inserting USIM Card."](#)

If Liquid Other than Water Is on Handset

- Wiping may be done using a soft cloth dampened with isopropyl alcohol, ethanol, or sodium hypochlorite.
- Handset can be washed with low-pressure water flow (6 L/min or less tap water at room temperature (between 5°C and 35°C)), holding it approximately 10 cm below the faucet or shower head.

- If soiled, hold handset making sure USIM Card/SD Card Tray cannot detach, and hand-wash without using a brush.

After Becoming Wet with Water

- After handset has become wet with water, drain water and wipe away moisture with a dry, clean cloth. In cold regions, any moisture on handset may freeze. Using handset with frozen moisture may cause malfunction.
Do not leave wet.

Rubber Gasket

- Rubber gasket on USIM Card/SD Card Tray is important to handset water and dust resistance. Do not scratch it or peel it off.
- Be careful not to pinch rubber gasket when attaching USIM Card/SD Card Tray. Forcing it on with rubber gasket pinched will scratch gasket and may affect water resistance. Anything tiny (a single hair, etc.) caught in sealing surfaces may allow ingress of water.
- Any liquid other than water on gasket may affect gasket durability.
- Do not insert anything pointed in USIM Card/SD Card Tray gap. May damage or deform handset, and may scratch gasket and allow ingress of water.

Heat Resistance

- Do not immerse or splash with hot water. Do not expose to hot air as in a sauna or from a dryer. Handset is not designed to be heat resistant.

Dust Resistance

- If any dust is on handset, immediately rinse or otherwise remove completely before using handset.

Shock

- While handset is shock resistant, shock resistance assumes usual everyday use. Handset may break if subjected to excessive shock such as being thrown or dropped forcibly.

Parts Replacement

To maintain water and dust resistance, it is recommended to replace parts every 2 years regardless of their condition. Handset can be submitted for parts replacement at a fee. Contact your nearest SoftBank Shop or [Customer Service](#) for parts replacement.

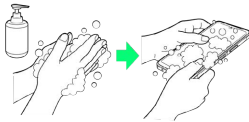
When Using a Foam Type Hand Soap/ Body Soap

1

Remove the cables from handset completely and turn it off

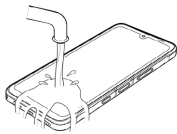
2

First wash your hands and after removing all moisture, dispense foam hand soap/foam body soap onto your palm and form a lather, then take handset and rub both its back and front with the same pressure



3

Rinse front/back surface and each key until foams of hand soap/body soap are removed completely



- With USIM Card/SD Card Tray still attached, rinse the following locations with fairly low-pressure water (6 L/min or less).
- Rinse out openings in Mic (Recorder Mic), Earpiece/Speaker, Speaker, External Device Port, Earphone/Microphone Jack, etc. for about 30 seconds.
- As remaining foams may cause malfunction, rinse handset well until foams are removed completely.

4

Drain openings in Mic (Recorder Mic), Earpiece/Speaker, Speaker, External Device Port, Earphone/Microphone Jack, etc. thoroughly

- For details on draining, see "[If Exposed to Water.](#)"

5

Dry handset sufficiently and check if any waterdrops remain on it

Cleaning is completed.

- Never charge while handset is wet.
- For details on drying, see "[If Exposed to Water.](#)"

Cautions If Using Foam Hand Soap/Foam Body Soap

Observe the following if using foam hand soap/foam body soap.

- Be sure to remove any store-bought accessories (straps, etc.) Check precautions given for store-bought accessories.
- * Store-bought protective sheets can peel.

- Be sure to use foam-type hand soap or body soap by a domestic brand.
- Do not mix different types of foam hand soap/foam body soap.
- Do not use: hand soap that is household/industrial/additive-free/alkaline, body soap that is industrial/additive-free/alkaline, soap, detergent, bath salts, shampoo, rinse, facial cleanser, makeup remover, toothpaste, etc. If on handset, immediately rinse with water.
- Handset is not designed to resist water pressure. Do not subject directly to high water pressure or immerse for a long period in water.
- If soap residue from foam hand soap/foam body soap is noticeable, wipe with a cotton swab dampened with citrate diluted to about 1.5% (1.5 g citric acid with 100 ml water). Next, rinse again so no citrate is remaining.

When Using Alcohol, etc.

1

Remove the cables from handset completely and turn it off

2

Apply small amount of isopropyl alcohol (99.7 % or less), ethanol (99.5 % or less), or sodium hypochlorite (1.0 % or less) to a lint-free soft cloth and wipe handset with it

Cleaning is completed.

- Always carefully read instructions for using any of isopropyl alcohol (99.7% or less), ethanol (99.5% or less), or sodium hypochlorite (1.0% or less) sold as a disinfectant. Improper use can pose risks to health and as a flammable substance.

Cautions If Using Alcohol

Observe the following if using alcohol.

- Be sure to remove any store-bought accessories (straps, etc.) Check precautions given for store-bought accessories.
- * Store-bought protective sheets can peel.
- Before caring for handset, check that USIM Card/SD Card Tray is installed firmly.

If Exposed to Water

If handset is used with moisture on it, water may collect in Mic (Recorder Mic), Earpiece/Speaker, Speaker, External Device Port, or Earphone/Microphone Jack and temporarily affect sound or cause wet clothes/bag. Follow steps below to drain water.

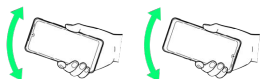
1

Wipe handset with a lint-free clean, dry cloth



2

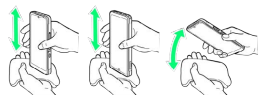
Shake handset as shown until there is no more wetting



- Earpiece/Speaker side: at least 20 times each
- Mic (Recorder Mic) side: at least 20 times each
- Check first that it is safe around you to shake handset.
- Hold handset firmly so as not to drop it when draining water.

3

Pat handset against a lint-free, dry, clean cloth and wipe away moisture in gaps in Mic (Recorder Mic), Speaker, External Device Port, Earphone/Microphone Jack, Earpiece/Speaker, etc



4

After removing as much water as possible, leave handset at room temperature for at least 1 hour

 Water is drained.

- Some water may still remain in handset. Do not leave handset beside/in items that you do not want to get wet (clothing, bag, etc.).
- When powering on handset, check that no moisture is remaining particularly in External Device Port. Powering on with moisture on handset may damage External Device Port.

When Charging

Accessories and optional parts are not waterproof/dustproof. Check the following when and after charging.

- Never charge handset while it is wet. May cause fire, burns, injury, electric shock, etc.
- Check that handset is not wet. Before charging wet handset, first drain well, then wipe away moisture with a dry, clean cloth, and let dry at room temperature for at least an hour before charging.
- Do not touch a specified AC Charger with wet hands. May cause electric shock.
- Use a specified AC Charger where not exposed to water, and do not use them near water sources (bath room, shower, sink, basin, etc.). May cause fire, burns, electric shock, malfunction, etc. Even when not charging, do not bring in a bath room, etc. May cause fire, burns, electric shock, malfunction, etc.
- Be sure to completely wipe away any liquid in External Device Port that is not water. Check that no moisture or dirt remains before use. For details, see "[Usage Cautions](#)."

Intellectual Property Rights

Copyrights/Portrait Rights

- Copying, changing, editing, etc. of images, video, or audio captured with handset may not be done without the copyright/portrait right holder's permission except for personal use. Refrain from using or changing another's portrait or name without permission. Doing so may infringe on their right of portrait or other right.
- Also when publishing captured images of others to Internet websites, etc., take adequate care with copyrights or portrait rights. Note that capturing photos or videos or audio at demonstrations, performances, or exhibitions may be restricted even if only for personal use.
- Handset cannot be used to transfer copyrighted images and sound except as within the scope stipulated by copyright law.

You may not perform or be involved in changing, translating/adapting, reverse engineering, reverse compiling, or reverse assembling of the software or any part thereof installed in handset.

Handset may not be taken out of Japan except for where permitted by law.

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- This product includes cryptographic software written by EricYoung(eay@cryptsoft.com)
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- FeliCa is a contactless IC card technology developed by Sony Corporation. FeliCa is a registered trademark or trademark of Sony Group Corporation or its affiliates.
- This product is covered by one or more claims of the HEVC patents listed at the URL below. patentlist.accessadvance.com (<https://accessadvance.com/hevc-advance-patent-list/>)



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DIGNO® BX4 User Guide Index

C

Charging Battery.....	13
Customer Service.....	29

E

eSIM.....	6
-----------	---

G

General Notes.....	40
Global Roaming.....	22

I

Intellectual Property Rights.....	47
Introduction.....	2

M

Making Calls while Abroad.....	23
Making Initial Settings.....	14
Materials.....	29

P

Package Contents.....	4
Parts & Functions.....	4
Power On/Off.....	13

R

Radio Wave Exposure and Specific Absorption Rate (SAR) Information.....	42
---	----

S

Safety Precautions.....	32
SD Card.....	9
Setting a Google Account.....	16
Specifications.....	28

U

USIM Card.....	8
----------------	---

W

Waking Handset from Sleep.....	19
Warranty & After-Sales Service.....	28
Water/Dust/Shock Resistance Cautions.....	43

DIGNO® BX4 User Guide

July 2026, First Edition
SoftBank Corp.

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Model : DIGNO® BX4
Manufacturer : KYOCERA Corporation