

DIGNO® U

User Guide

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Introduction

Thank you for purchasing DIGNO® U.

Before You Begin

- DIGNO® U is referred to as "handset" in this guide.
- Read "Safety Precautions" and this guide thoroughly beforehand for proper usage.
- Accessible services may be limited by contract conditions.
- Unauthorized copying of any part of this guide is prohibited.
- Guide content subject to change without prior notice.
- Contact SoftBank Customer Support, General Information if you find inaccuracies.

Guide Usage Notes

- Most operation descriptions are based on default settings.
- Unless noted otherwise, descriptions are for Home Screen.
- Some operation descriptions may be omitted.
- In this guide and on handset, "abroad" means "outside Japan" with regard to handset/service usage.
- In this guide, microSD™/microSDHC™ Card is referred to as "SD Card."

Screenshots & Key Labels

Screenshots and Key labels are provided for reference only. Actual handset windows, menus, etc. may differ in appearance.

Accessing Guide on Handset

Access this Guide on handset via Guide icon in Home Screen or via Guide indicator on Status Bar. Guide indicator appears on Status Bar by default. Follow these steps to hide Guide indicator:

Access Guide →  → Indicator →  off →  Back

Getting Started

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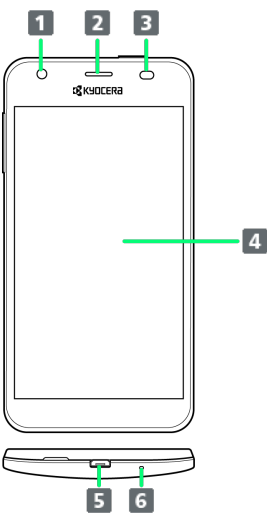
Package Contents

Package Contents

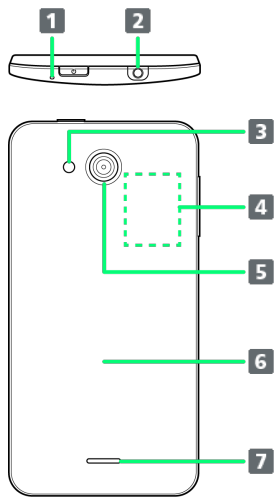
- Handset (DIGNO® U)
(Battery is built in)
- クイックスタート (Japanese)
- お取り扱いとご注意 (Japanese)
- Warranty (Japanese)

Parts & Functions

Front/Top/Bottom



Part	Description
1 Front Camera	Capture your own image
2 Earpiece	Hear the other party's voice here
3 Light/ Proximity Sensor	Detects surrounding brightness/prevents Touchscreen misoperation during call
4 Touchscreen Display	Tap, Swipe/Flick, etc.
5 External Device Port	Connect AC Charger (sold separately) or Micro USB cable (sold separately)
6 Mic	Speak here

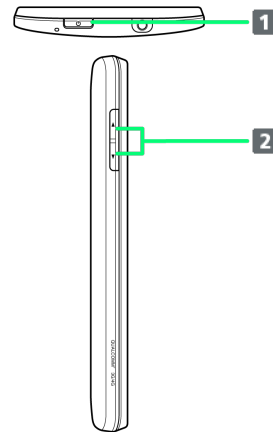


Part	Description
1 Noise Cancel Mic	Detects surrounding noise so other party can hear you clearer (avoid covering with fingers, etc. during call)
2 3.5 mm Audio Port	Connect earphones
3 Light	Use as camera flash/flashlight
4 Card Slot	Insert USIM Card, SD Card
5 Camera	Capture images
6 Back Cover	Open to insert/remove USIM Card or SD Card
7 Speaker	Ringer and Speakerphone sound from here

! Cautions

Handset is airtight to maintain water resistance (IPX7). Pressing handset forcefully may produce sound around Earpiece, but this is not a function or performance abnormality.

Handset Keys



Part	Description
1	Turn Display on/off Long Press for power on/off and settings such as reboot and Airplane mode
2	Adjust Volume (Volume Down Key) Long Press for Silent mode on/off

USIM Card Installation

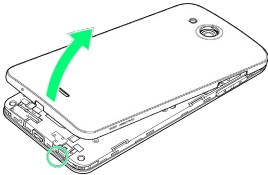
USIM Card IC chip contains customer and authentication information, including handset number.

Inserting USIM Card

Always power off beforehand.

1

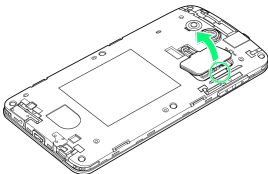
Remove Back Cover



· Lift gently in direction shown from notch to remove.

2

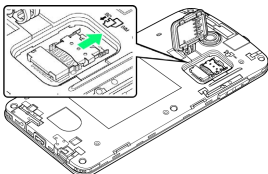
Open Card Slot Cap



· Lift gently in direction shown from notch to open.

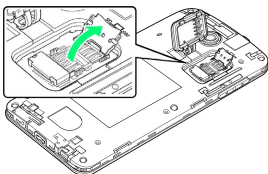
3

While pressing with pad of finger, slide USIM Card Slot Cover in direction shown until it clicks unlocked



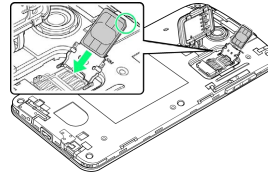
4

Lift USIM Card Slot Cover in direction shown



5

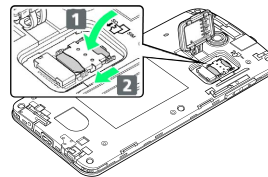
Slide USIM Card in direction shown to insert in USIM Card Slot Cover



· Note location of notch.

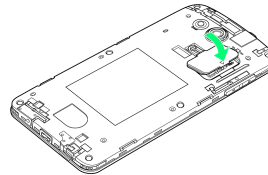
6

Lower USIM Card Slot Cover in direction **1**, and then slide in direction **2** with pad of finger until it clicks locked



7

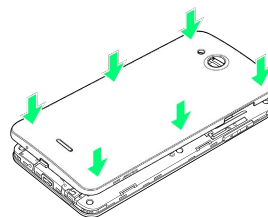
Close Card Slot Cap



· Lower Card Slot Cap in direction shown.
· Close firmly ensuring Card Slot Cap is not raised.

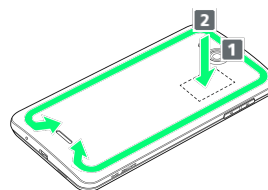
8

Place Back Cover on handset, and press as shown



9

Press around edges of Back Cover in direction **1** and press firmly at **2** to attach completely



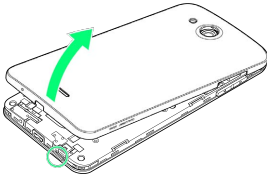
· Close firmly making sure there are no gaps to prevent water intrusion.

Removing USIM Card

Always power off beforehand.

1

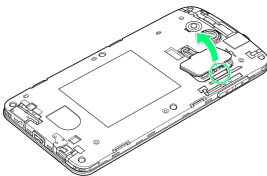
Remove Back Cover



· Lift gently in direction shown from notch to remove.

2

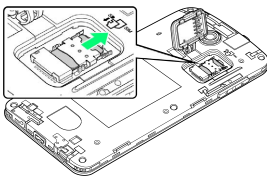
Open Card Slot Cap



· Lift gently in direction shown from notch to open.

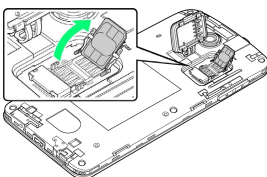
3

While pressing with pad of finger, slide the USIM Card Slot Cover in the direction shown until it clicks unlocked



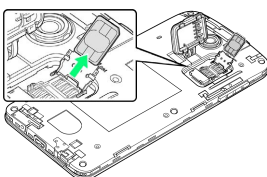
4

Lift the USIM Card Slot Cover in the direction shown



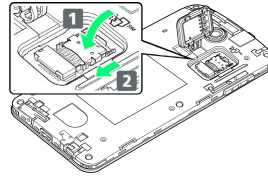
5

Slide USIM Card in direction shown to remove



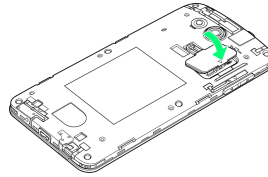
6

Lower USIM Card Slot Cover in direction **1**, and then slide in direction **2** with pad of finger until it clicks locked



7

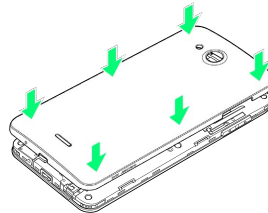
Close Card Slot Cap



· Lower Card Slot Cap in direction shown.
· Close firmly ensuring Card Slot Cap is not raised.

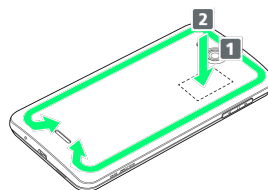
8

Place Back Cover on handset, and press as shown



9

Press around edges of Back Cover in direction **1** and press firmly at **2** to attach completely

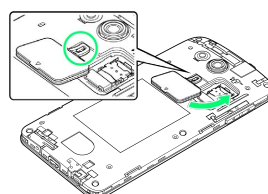


· Close firmly making sure there are no gaps to prevent water intrusion.

Card Slot Cap

Card Slot Cap is designed to be easy to remove. If it becomes removed, reattach as follows.

Hook Card Slot Cap as shown → Turn Card Slot Cap in direction shown



Internal Storage & SD Card

Handset accepts a microSDHC/microSD Card up to 32 GB. Some SD Cards may not operate properly.
Internal storage is available for saving data such as captured still images and videos.

Important SD Card Usage Notes

Back Up Your Files

SoftBank Mobile Corp. is not liable for any damages resulting from accidental loss/alteration of information. Keep a copy of contacts, etc. in a separate place.

Low Battery Warning

SD Card may not read/write files correctly if Battery is low.

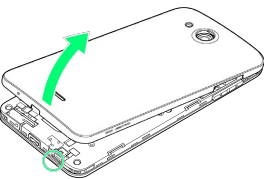
Storage

Two storage areas are available with handset, internal storage and SD Card. They function as follows.

Type	Function
Internal storage	Captured still images/videos, mail attachments, etc. are saved here. Connect with a PC to exchange files.
SD Card	Use for transferring files. Save image, music, and other files to SD Card for use on handset.

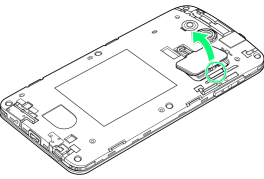
Inserting SD Card

1 Remove Back Cover



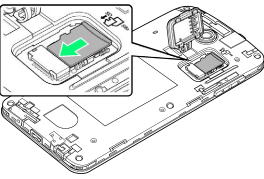
- Lift gently in direction shown from notch to remove.

2 Open Card Slot Cap



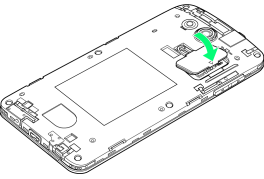
- Lift gently in direction shown from notch to open.

3 Place SD Card as shown and slide in direction shown to insert



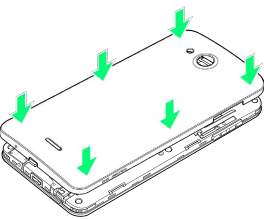
- Insert SD Card all the way gently without bending and with terminals facing down.
- Insert only SD Cards.

4 Close Card Slot Cap



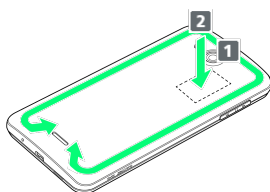
- Lower Card Slot Cap in direction shown.
- Close firmly ensuring Card Slot Cap is not raised.

5 Place Back Cover on handset, and press as shown



6

Press around edges of Back Cover in direction **1** and press firmly at **2** to attach completely



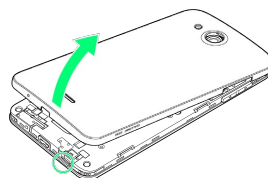
- Close firmly making sure there are no gaps to prevent water intrusion.

Removing SD Card

Always unmount SD Card before removing.

1

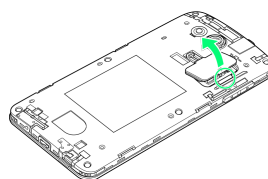
Remove Back Cover



- Lift gently in direction shown from notch to remove.

2

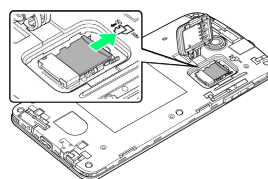
Open Card Slot Cap



- Lift gently in direction shown from notch to open.

3

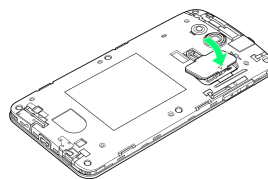
Slide SD Card in direction shown to remove



- Remove gently without bending.

4

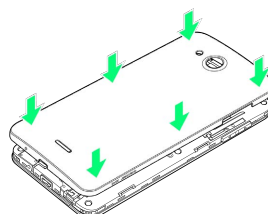
Close Card Slot Cap



- Lower Card Slot Cap in direction shown.
- Close firmly ensuring Card Slot Cap is not raised.

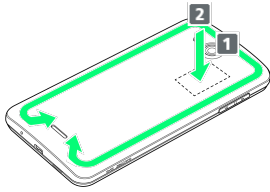
5

Place Back Cover on handset, and press as shown



6

Press around edges of Back Cover in direction **1** and press firmly at **2** to attach completely



- Close firmly making sure there are no gaps to prevent water intrusion.

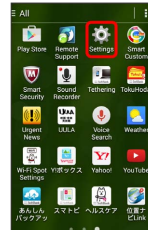
Formatting SD Card

When using a new SD Card for the first time, always format it on handset.

- Formatting erases all data on SD Card. Carefully check any SD Card that was used on another device before formatting.
- Charge Battery while formatting, or format with adequate battery charge.

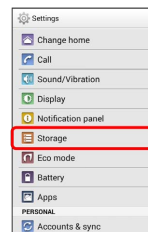
1

In Home Screen, (Apps) (Settings)



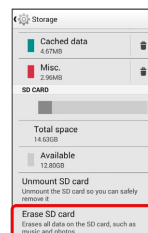
2

Storage



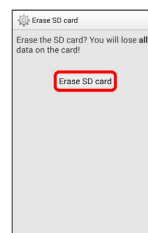
3

Erase SD card



4

Erase SD card



5

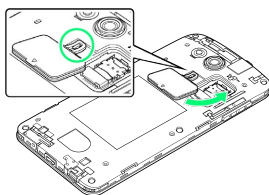
Erase everything

Handset erases all data in internal storage.

Card Slot Cap

Card Slot Cap is designed to be easy to remove. If it becomes removed, reattach as follows.

Hook Card Slot Cap as shown → Turn Card Slot Cap in direction shown



Charging Battery

AC Charger

AC Charger is an optional accessory. Be sure to use KYCAA1, KYCAC1, ZTDAC1 (Micro USB 1.0A), or ZTDAD1 (Micro USB 1.8A) specified by SoftBank Mobile Corp.

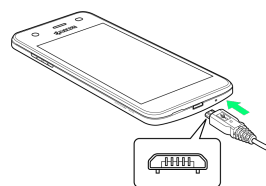
See SoftBank Mobile Website for information on other accessories.

The following explains how to charge handset using KYCAC1.

- See User Guide for your AC Charger.

1

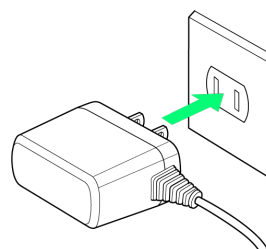
Connect AC Charger



- Grasp Micro USB plug and insert as shown.

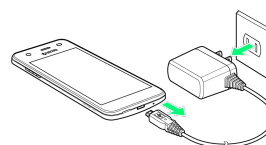
2

Plug in AC Charger



3

Disconnect AC Charger after charging



- Unplug from outlet and disconnect handset.

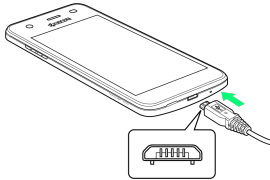
USB Charging

Battery can be charged by Micro USB Cable (sold separately).

- Power on PC first.
- Battery may not charge or charge slowly depending on PC status/environment.

1

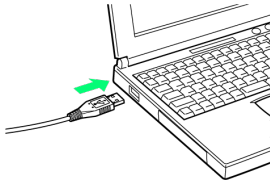
Connect Micro USB Cable



- Grasp Micro USB plug and insert as shown.

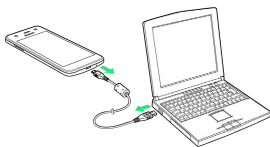
2

Connect Micro USB Cable to PC USB port



3


Disconnect Micro USB Cable from handset

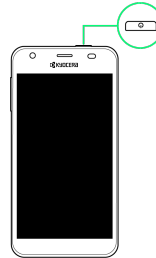



Power On/Off

Power On

1

 (Long Press)




 Start Screen appears.

- To exit from Sleep mode, see "[Exiting Sleep Mode.](#)"
- Startup guidance appears the first time handset is powered on.

Power Off

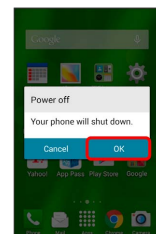
1


 (Long Press)



2

Power off  OK



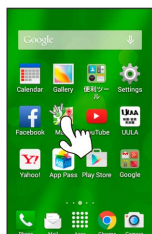
 Handset shuts down.

Touchscreen Operations

Touch Display to select menu items, open functions, scroll pages, etc.

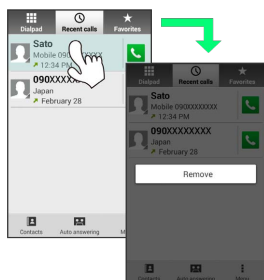
Tap

Tap item or key to open or execute corresponding function/operation.



Touch & Hold

Touch item for 1+ seconds to move icons, open menus, etc.



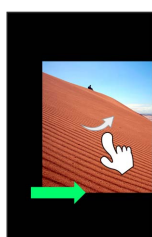
Drag

Drag item (e.g., Touchscreen unlock slider) to move it.



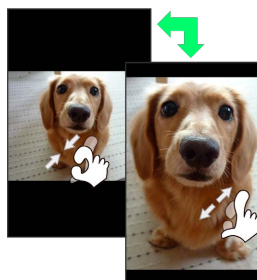
Swipe/Flick

Swipe/Flick to toggle sheets, pages, etc.



Pinch/Spread

Pinch/Spread to zoom in or out on images, etc.



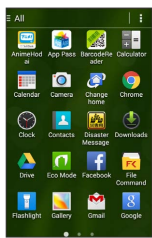
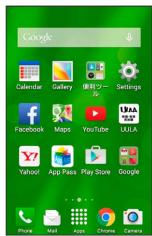
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Basic Operations

Home Screen & Apps Menu

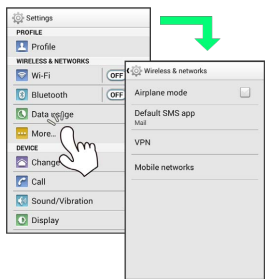
Most handset operations start in Home Screen (appears at power on) or in Apps Menu.



Handset Navigation

Tap menu items, icons, onscreen key, etc. to open assigned items.

- Press to go back or escape.



Navigation Bar

Tap icons on Navigation Bar (Display bottom) for the following functions/operations.



Icon	Description
(Back key)	Return to previous screen. Appears as in an onscreen keyboard; Tap to close keyboard.
(Home key)	Return to Home Screen.
(Recent Apps key)	Open listing of recently used applications and activate or delete applications.


Action Bar

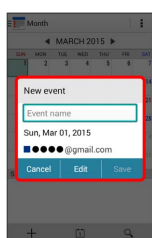
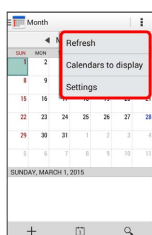
Current application/settings window title appears on Action Bar (Display top). Tap onscreen key or icons at right of Action Bar to turn function off/on or access available functions.

- Icons for available functions may also appear at the bottom of Display.
- Touch and Hold icon for function name.





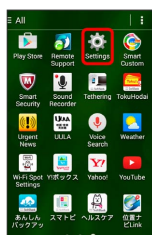
Menu Operations

Tap  in Action Bar, etc. for settings and options of available functions currently in Display. Touching & Holding Display may also access settings and options that are available.



Handset Settings

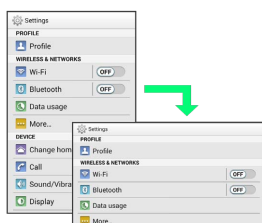
In Home Screen, Tap  (Apps) then  (Settings) to customize the operation of handset functions.





Handset & Display Orientation


In most cases, Display orientation changes with handset orientation.

- Some application content may not change with handset orientation.



Capturing Screens



Long Press  and  (Volume Down Key) at the same time.

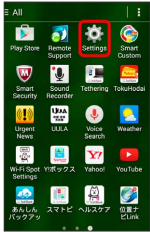
- View captured screenshots in  (Gallery), etc.
- Screenshot capture may not work depending on the application or function.

Handset Phone Number

My Phone Number

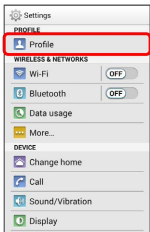
1


In Home Screen,  (Apps)  (Settings)



2

Profile



 Handset phone number appears.


Silent Mode

Using Silent Mode

Cancel most handset sounds to avoid disturbing others around you.



- Camera shutter, video recording tones, media playback, alarms, etc. sound even in Silent mode.

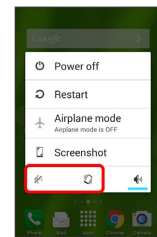
1


 (Long Press)







2

 (Mute)/  (Vibrate)



 Silent mode is set.


- Set to  (Mute) to also cancel notification by vibration.
- Long Press  and Tap  to cancel.
- Alternatively, Long Press  (Volume Down Key) to activate/cancel Silent mode.

Airplane Mode

Using Airplane Mode

Disable all functions that emit radio waves while handset power is on.

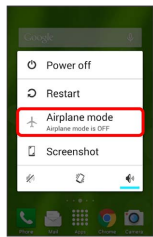
1


 (Long Press)




2

Airplane mode








 Airplane mode is set.

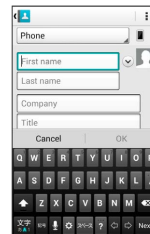
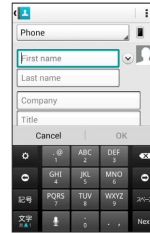
· Long Press  again to cancel.

Text Entry

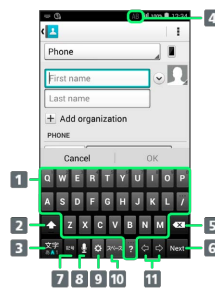
Keyboards

Use onscreen keyboards for text entry. In 10-key Keyboard, multiple characters are assigned to each key. In QWERTY Keyboard, a single letter is assigned to each key.

- In any keyboard, Tap  then  for 10-key/QWERTY Keyboard. Alternatively, in any keyboard, Touch & Hold  and Tap .
- Tap  to hide keyboards.



QWERTY Keyboard Layout

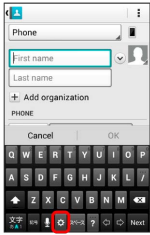


- 1 Text entry
- 2 Toggle uppercase/lowercase or symbols
- 3 Toggle entry modes; Touch & Hold to set entry mode
- 4 Current entry mode
- 5 Delete character before cursor
- 6 Line feed
- 7 Emoji/Symbol/Emoticon List; Touch & Hold for Quotation Input (Mushroom)
- 8 Switch to voice typing
- 9 Set entry mode
- 10 Space
- 11 Move cursor

Toggling Text Entry Modes

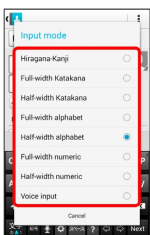
1


In a text entry window, 



2

Input mode  Tap Input mode



 Input mode changes.

Google Account




Create a Google Account to use Google services. A Google Account is required to fully use some services and applications/functions.

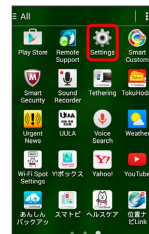
Google Account Cautions

Be sure to write down and not forget your Google Account ID and password, as they are also used for setting and sync functions, unlocking the screen, etc.

Creating a Google Account

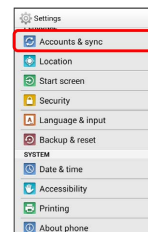
1

In Home Screen,  (Apps)   (Settings)



2

Accounts & sync



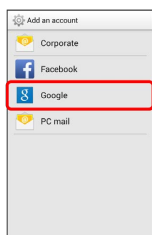
3

Add account



4

Google



Add a Google Account appears.

5

Follow onscreen instructions

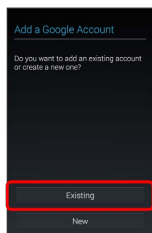
A Google Account is added.

Signing in to a Google Account

If an application requires a Google Account, Google sign in appears. Sign in to use the application.

1

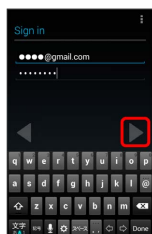
In Add a Google Account, **Existing**



Google Account sign in appears.

2

Enter mail address and password



3

Follow onscreen instructions

You are signed in to your Google Account.

Google Play

Download applications in Google Play. Sign in to your Google Account beforehand.

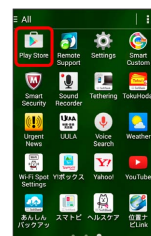
Installing Applications

Download and install applications on this handset via Google Play (developed by Google Inc.) at your own risk. SoftBank Mobile Corp. is not responsible for user installed application content (quality, reliability, legality, appropriateness, accuracy, etc.) or malfunctions installed applications may cause (due to viruses, etc.).

Installing Free Applications

1

In Home Screen, (Apps) (Play Store)



Google Play opens.

· If confirmation appears, follow onscreen instructions.

2

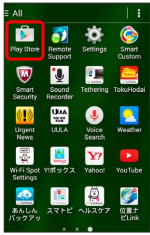
Tap application **INSTALL** **ACCEPT**

Application downloads and installs.

Purchasing Applications

1


In Home Screen,  (Apps)  (Play Store)




 Google Play opens.

- If confirmation appears, follow onscreen instructions.

2

Tap pay-for application  Select price  Follow onscreen instructions

 Application downloads and installs.

Purchased Applications

Payment






Pay once. Re-downloads of uninstalled applications are free of charge.

Installations on Other Android Devices

Install same application on other Android devices under same Google Account at no added cost.

Requesting Refunds

Refunds are possible within a limited time. Requesting a refund deletes the application and cancels the invoice. Request one refund per application.

In Google Play,   My apps  Tap application 


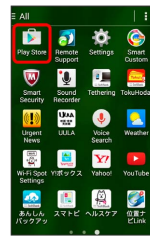
Purchasing Applications

Purchase applications via Google Play at your own risk. SoftBank Mobile Corp. is not responsible for transactions between users and third party publishers.

Updating Installed Applications

1







In Home Screen,  (Apps)  (Play Store)




 Google Play opens.

- If confirmation appears, follow onscreen instructions.








2

  My apps  Tap application  UPDATE 


 Application downloads and installs.

- If confirmation appears, follow onscreen instructions.

Automatic Application Updates

In Google Play,   My apps  Tap application 
  Auto-update ()

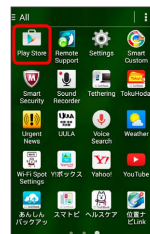
- Automatic update is not available for some applications.

Uninstalling Applications

Applications installed via Google Play can be uninstalled.

1







In Home Screen,  (Apps)  (Play Store)



 Google Play opens.

- If confirmation appears, follow onscreen instructions.

2

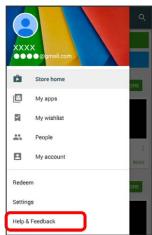
  My apps  Tap application  UNINSTALL 


 Application uninstalls.

How to Use Google Play

1


In Google Play,   Help & Feedback



 Help website opens.

2

Follow onscreen instructions

 A description for each item appears.

Security Codes

Code Types

Some functions/services require these codes for use.

- Do not reveal Security Codes. SoftBank Mobile Corp. is not liable for misuse or damages.
- If you forget Security Codes, contact us for recovery. For more information, see [SoftBank Mobile Website \(http://mb.softbank.jp/en/#pagetop\)](http://mb.softbank.jp/en/#pagetop).



Types	Details
Operation Password	Initialize data; use Osaifu-Keitai Lock Not set by default
Lock No./ Password	Use Screen unlock functions Not set by default
Center Access Code (Call Barring Password)	4-digit code in service contract: Change services; use Optional Services via landlines; or set call restrictions

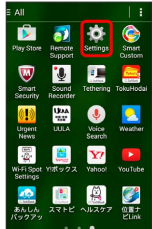
USIM PIN

9999 by default; enable USIM card lock to restrict handset use.

Enabling USIM Card Lock

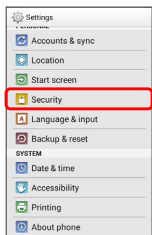
1

In Home Screen,  (Apps) →  (Settings)



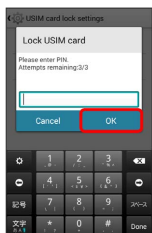
2


Security



3

Set up USIM card lock → Lock USIM card → Enter USIM PIN → OK





 PIN is enabled.

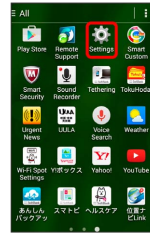
! PIN Cautions

Entering PIN incorrectly three times activates PIN Lock. Enter PUK (Personal Unblocking Key) to unlock. For more about PUK, contact [SoftBank Customer Support](#).

Changing USIM PIN

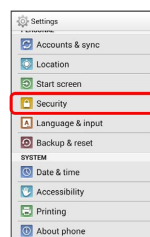
1

In Home Screen,  (Apps) →  (Settings)



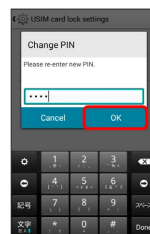
2


Security




3

Set up USIM card lock → Change USIM PIN → Enter PIN
→ OK → Enter New PIN → OK → Enter New PIN
again → OK



 PIN is changed.

Entering Sleep Mode

Display goes dark and handset enters Sleep mode after a set period of inactivity. Alternatively, Press  to enter Sleep mode. This saves battery power and prevents accidental Touchscreen operation.

! Lock Number/Password for Unlocking Start Screen Caution


Be careful not to forget Lock Number/Password for unlocking Start Screen if set. If forgotten, you will be required to visit your nearest SoftBank Shop for assistance. Saved information and settings will be lost.

Exiting Sleep Mode

1

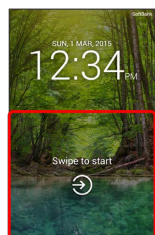
In Sleep mode, 



 Start Screen appears.

2

Drag/Flick screen



 Start Screen is unlocked.

- Method for unlocking Start Screen can be changed. For details, see "[Start Screen Settings](#)."
- Set **Show application shortcuts** to enable Phone and Camera to be activated quickly from Start Screen. To set, see "[Start Screen Settings](#)."

Software Updates



Before Software Update

Handset data may be lost to damage, malfunction, etc. Always back up important files. Back up important information before Software Update. SoftBank Mobile Corp. is not liable for loss or associated damages.





Software Update Cautions

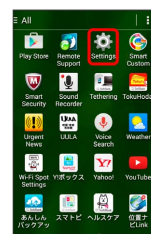
Handset cannot be used until Software Update completes; it may take some time to complete. Confirm signal strength and battery charge beforehand. Poor signal strength or low Battery may disrupt updates leading to lost data or handset malfunction.

Software Updates

Handset checks at a preset time whether an update is required, and automatically updates the software if required. Follow these steps to update software manually.

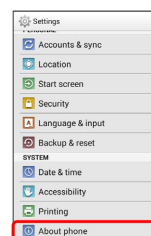
1

In Home Screen,  (Apps)  (Settings)






2

About phone



















3

Software update  Start updating software  Follow onscreen instructions

 Software updates.

Setting Whether to Update Automatically

In Home Screen,  (Apps)   (Settings) 
    

- Tap  to toggle on ()/off ().
- Set on () by default.
- If  is on (), Tap  to set the start time for updating.

Handset Interface

Home Screen Basics.....	30
Status Bar.....	30
Notifications Window.....	32

Home Screen Basics

Home Screen top sheet appears at power on; most operations start here.

Layout



Area	Description
1 Status Bar	Drag/Flick down for Notifications Window.
2 Customize area	Place application shortcuts, folders, and widgets freely.
3 Quick launch area	Tap icons to activate applications and functions. Place up to 4 shortcuts to applications. Folders can also be placed here.

Toggling Home Screen Sheets

Home Screen consists of 5 sheets. Add shortcuts, widgets or folders to sheets. Swipe or Flick left/right to toggle Home Screen sheets.

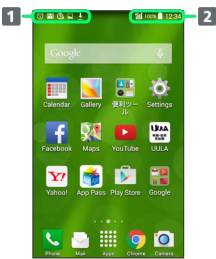
· In any Home Screen sheet, Tap  to return to Home Screen top sheet.



Status Bar

Status Bar appears at the top of Display.

Status Bar


















1 Notification Indicators
2 Status Indicators

Notification Indicators

These Notification Indicators appear for Notifications Window:



















- Other Notification Indicators also appear depending on the application.

Indicator	Description
	Functions Guide (Drag/Flick Status Bar down and open from Notifications Window)
	New Gmail
	New E-mail
	New SMS/Sl Mail
	New Message (Hangouts)
	New Message (Auto Answering)
	Music Playing
	Wi-Fi Available
	USB Connected
	Call Arriving/in Progress
	Missed Call
	Call On Hold
	New Message (Voicemail)
	Event
	Snoozing/Unchecked Alarm
	Timer Running
	Stopwatch Running
	Urgent News
	Data Uploading
	Data Downloading
	Application Installation Complete
	Update Available
	Sharing File via Bluetooth®
	SD Card Removable
	SD Card Ready
	Screen Shot
	Screen Shot Failed
	Eco Mode

Status Indicators

These Status Indicators appear in Status Bar:

- Other Status Indicators also appear depending on the application.

Indicator	Description
	Obtaining Current Location
	Auto Answering Set
	Bluetooth® On
	Bluetooth® Connected
	Silent (Mute) Mode
	Silent (Vibrate) Mode
	Data in Use (4G LTE/4G) ¹
	Data in Use (3G/HSPA)
	Wi-Fi Connected
	Signal Strength
	Roaming
	No Signal
	Airplane Mode
	Charge Battery
	Battery Low
	Battery Charged
	Battery Charging
	Alarm Set

- ¹ Handset supports FDD-LTE (SoftBank 4G LTE) and AXGP (SoftBank 4G); indicator appears for either. Handset connects to SoftBank 4G first.

Notifications Window

Open notifications (missed call, etc.), check handset status or change various settings.

Opening Notifications Window

1


Drag/Flick Status Bar down



☑ Notifications Window appears.

+ Closing Notifications Window

Touch Display bottom and Drag/Flick up

· Alternatively, Press  .

Phone

Calling.....	34
Optional Services.....	35
Address Book.....	40

Calling

Learn calling basics, including handling incoming calls, and in-call operations.



Emergency Location Report

Using SoftBank 3G handset for emergency calls (110, 119 or 118) automatically reports handset location to corresponding agency (police, etc.)

- Location Report does not incur registration/transmission fees.
- Location/signal conditions affect positioning accuracy. Always provide location and call purpose.
- Hiding Caller ID (using 184, etc.) cancels Location Report. However, corresponding agency may obtain location information in life threatening situations.
- Location Report is not sent for calls made while outside Japan.



Emergency Location Report Cautions

Emergency Location Report is not sent in Airplane mode.

Placing Calls

1

In Home Screen, (Apps) (Phone)



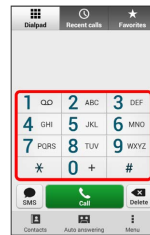
2



Onscreen dialpad appears.

3

Use onscreen dialpad to enter number



- Enter city code for landlines.

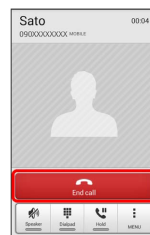
4



Ringback tone sounds. Wait for receiver to accept call.

5


To end the call,

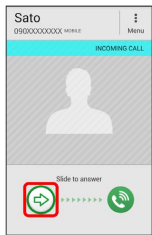


Call ends.

Answering Calls


1

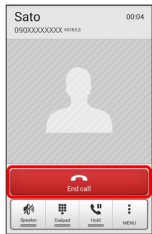
When call connects Drag  right




 Talk.

2

To end the call, 



 Call ends.

Optional Services

This handset is compatible with SoftBank Optional Services.

Optional Services



Use these SoftBank Optional Services:

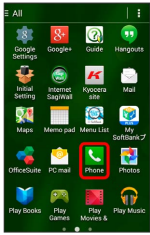
Service	Description
Call Forwarding	Divert all/unanswered calls to a preset number
Voicemail	Divert all/unanswered calls to Voicemail Center; access messages via handset/touchtone phones
Call Waiting ¹	Answer calls during a call
Group Calling ¹	Switch between open lines/connect multiple lines
Caller ID	Show or hide your number when placing calls

¹ Requires separate subscription

Call Forwarding

1


In Home Screen,  (Apps)  (Phone)



2

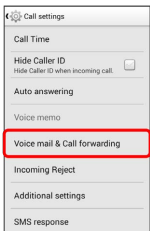
 Call settings



 Call settings appear.

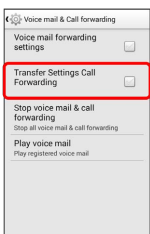
3

Voice mail & Call forwarding






4

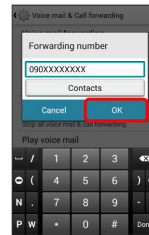
Transfer Settings Call Forwarding




- Call Forwarding and Voicemail cannot be set at the same time. Tap **Voice mail forwarding settings** to cancel Voicemail when set.

5

Immediately / After certain seconds  OK  Enter number  OK





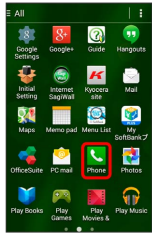
 Call Forwarding is set.

- Tap **After certain seconds** to set the ring time.

Voice mail

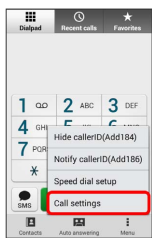
1


In Home Screen,  (Apps)  (Phone)



2

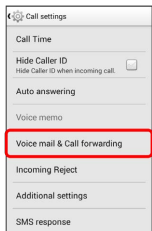
 Call settings



 Call settings appear.

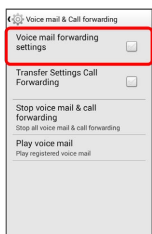
3

Voice mail & Call forwarding



4

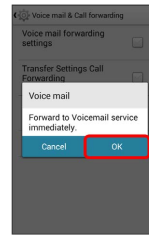
Voice mail forwarding settings





- Voicemail and Call Forwarding cannot be set at the same time. Tap **Transfer Settings Call Forwarding** to cancel Call Forwarding when set.

5

Immediately / After certain seconds  OK  OK





 Voicemail is set.

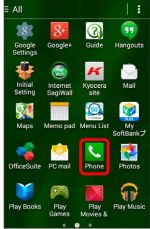
- Tap **After certain seconds** to set the ring time.
- When a new message is recorded,  appears in Status Bar. Dial 1416 for voice guidance.

Call Waiting

Requires separate subscription.

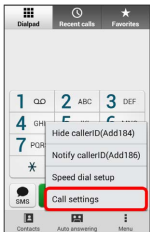
1


In Home Screen,  (Apps)  (Phone)



2

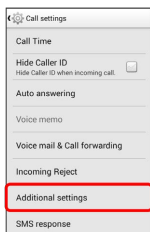
 **Call settings**



 Call settings appear.

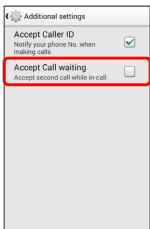
3


Additional settings




4

Accept Call waiting (☒)



 Call Waiting is set.

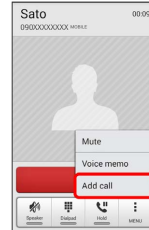
· Call Waiting tone sounds for new call. Slide  right to accept the call.

Group Calling



Requires separate subscription.

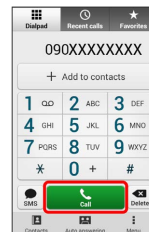
1

During a call,   **Add call**





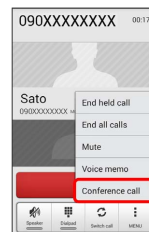
2

Enter another phone number  



3


When receiver accepts call,   **Conference call**

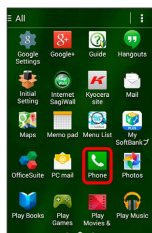


 Group Call begins.

Caller ID

1


In Home Screen,  (Apps)  (Phone)



2

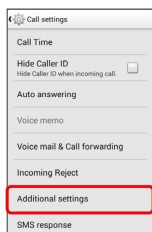
 Call settings



 Call settings appear.

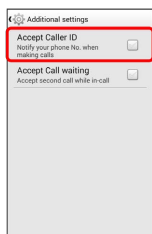
3


Additional settings



4

Accept Caller ID ()





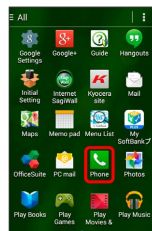
 Caller ID is set.

Canceling Call Barring

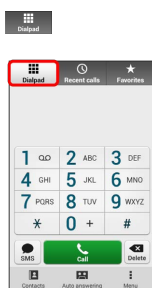
Handset does not support Call Barring. Use the following procedure to cancel previous Call Barring settings when replacing an old handset.


1

In Home Screen,  (Apps)  (Phone)



2



 Onscreen dialpad appears.

3

Enter "#330 * Center Access Code#"



4






 Call Barring is canceled.

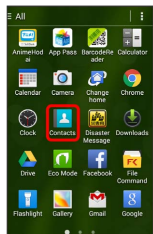
Address Book


Save phone numbers, mail addresses, etc. to Address Book.

Adding New Contacts



1

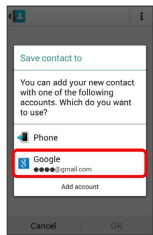
In Home Screen,  (Apps)   (Contacts)



 Contacts window appears.



2

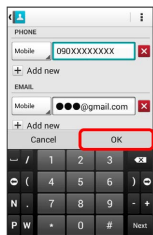
  Tap your Google Account




· Sign in to your Google Account beforehand.

3

Enter items  



 Contact is saved.

Messaging & Browser

- Messaging..... 42
- Sending S! Mail/SMS.....42
- Creating/Sending Gmail.....43
- Using E-mail..... 44
- Using Chrome..... 44

Messaging

S! Mail

Exchange long text messages with S! Mail-compatible SoftBank handsets, other mobile providers' terminals, computers/other e-mail-compatible devices. Attach media files for multimedia messaging.

SMS

Exchange short text messages (up to 140 single-byte characters) using handset phone numbers as addresses.

Gmail

Gmail is Google's webmail service. Handset automatically syncs with Gmail.

E-mail

Use e-mail (POP3/IMAP4) on handset.

- Set up an e-mail account beforehand.
- Exchanging e-mail on handset syncs handset and mail server; exchanged messages (in the POP protocol, received messages only) are also accessible from PCs.

Sending S! Mail/SMS

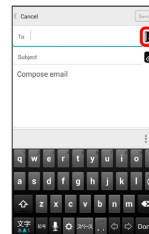
1

In Home Screen,  (Apps)   (Mail)  



2

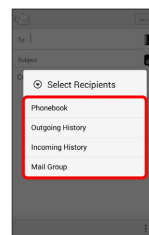
1



- Enter phone numbers or e-mail addresses directly in Recipient field.

3

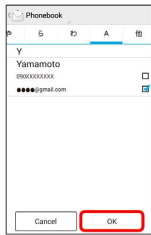
Phonebook / Outgoing History / Incoming History / Mail Group



- Tap **Phonebook** / **Outgoing History** / **Incoming History** to select recipients from Phonebook/Outgoing History/Incoming History.
- Tap **Mail Group** to select a mail group and set all the members on the list as recipients.

4

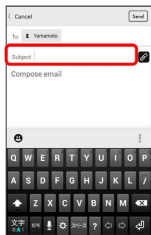
Select recipients → OK



- Tap **Phonebook** / **Outgoing History** / **Incoming History** / **Mail Group** to switch recipient list that is shown.
- After entering recipients, Tap **1 0 0 0 0** to check recipient numbers or e-mail addresses, or set recipients to Cc or Bcc.
- Message is sent by SI Mail if recipients are set to Cc or Bcc.
- After entering recipients, Tap **1 0 0 0 0** then **X 0 0 0 0** to delete them. Alternatively, Tap **1 0 0 0 0** and then **Delete recipient**.

5

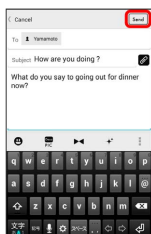
Tap Subject/Message fields → Enter subject/text



- Tap **📎** to attach a file.
- Message is sent by SI Mail if a subject is entered/a file is attached.

6

Send



SI Mail/SMS is sent.

- Unsendable message is saved as a draft.

Creating/Sending Gmail

To use Google Mail, create a Google Account and sign in beforehand.

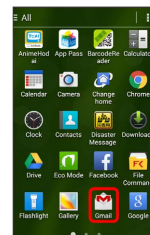
! Gmail Caution

Barring Internet Mail on handset blocks Gmail messages.

Creating/Sending Gmail

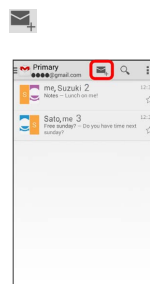
1

In Home Screen, **Apps** → **Gmail**



Inbox appears.

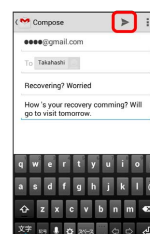
2



New message window appears.

3

Enter To, Subject, and message text →






Message is sent.

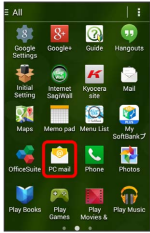
Using E-mail


Adding Accounts

Check usernames (user IDs), passwords, server names, etc. of your e-mail accounts beforehand.

1

In Home Screen,  (Apps)   (PC mail)



 Account setup menu appears (if no account is set up).

2

Follow onscreen instructions

 Internet Mail is configured.

Using Chrome



Using SSL/TLS

Secure Sockets Layer (SSL) and Transport Layer Security (TLS) are encryption protocols that secure Internet transmissions of important/sensitive information such as credit card numbers and corporate secrets, providing protection against online threats (eavesdropping, falsification, impersonation, etc.). Handset is preloaded with digital certificates issued by certificate authorities.






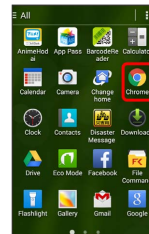
SSL/TLS Caution


When a security notice appears upon opening a webpage, subscribers must decide for themselves whether or not to open the page. Opening secure pages constitutes agreement to the terms of SSL/TLS usage. SoftBank Mobile Corp., Symantec Website Security G.K. and Cybertrust cannot be held liable for any damages associated with the use of SSL/TLS.

Using Chrome

1

In Home Screen,  (Apps)   (Chrome)





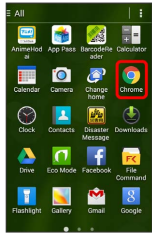
 Chrome appears.


- Tapping web links within text messages automatically opens Chrome. If Chrome does not open, follow onscreen instructions.

Adding Bookmarks





1

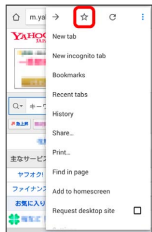
In Home Screen,  (Apps)  (Chrome)




 Chrome appears.



2

Open target page    




 Add bookmark window appears.

3



Check/edit label, URL, folder being saved to, etc.  

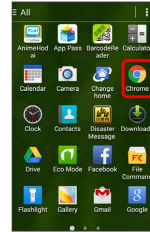



 Current webpage is added to Bookmarks.

Opening New Tabs

1

In Home Screen,  (Apps)  (Chrome)






 Chrome appears.

2



 New tab appears.

· Tap  and then target tab to switch tabs. The number in  changes depending on the number of open tabs.

Camera

Imaging.....48

Imaging

Imaging Notes

Photo File Format

Photos are saved as JPEG files.

Video File Format

Videos are saved as MPEG-4 files.

Camera Cautions

Keep Lens Clean


Fingerprints/smudges may hinder handset imaging. Clean Lens with a soft cloth beforehand.

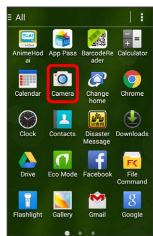
Avoid Direct Sunlight Exposure


Do not expose Lens to direct sunlight for extended periods; may color filter, altering images.

Capturing Photos



1

In Home Screen,  (Apps)   (Camera)




 Viewfinder appears.

2




Frame subject in Viewfinder  

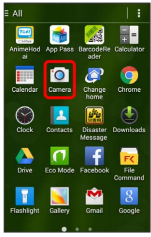



 Shutter clicks and photo is saved.

Recording Videos



1

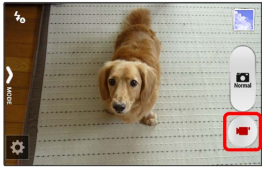
In Home Screen,  (Apps)   (Camera)




 Viewfinder appears.


2

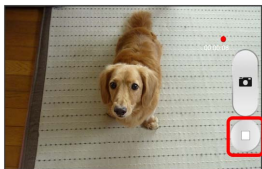
Frame subject in Viewfinder  




 Recording starts.

3

Tap  to end recording



 Camera beeps and video is saved.



Music & Images

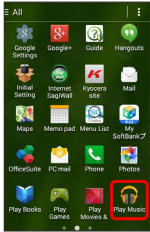
Music Files.....	50
Still Images & Videos.....	50


Music Files

Playing Music Files

1

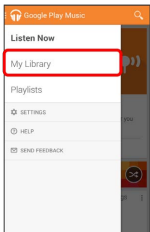
In Home Screen,  (Apps)  (Play Music)




 Listen Now appears.

2

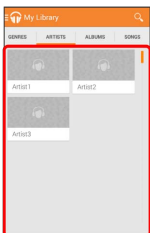
  My Library



 My Library appears.

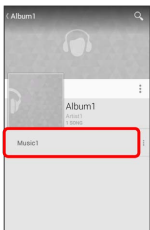
3


Flick Display left/right to select category (ALBUMS, etc.)



4

Tap item  Tap song





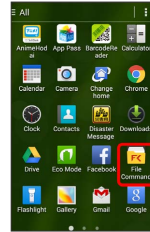
 Song plays.

Still Images & Videos

Viewing Still Images & Videos

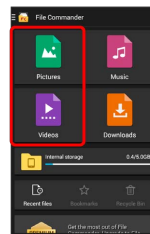
1


In Home Screen,  (Apps)  (File Commander)



2

Pictures / Videos



 A file index for each category appears.

· Continue by following onscreen instructions.

Connectivity

Wi-Fi.....	52
Bluetooth®.....	53



Wi-Fi

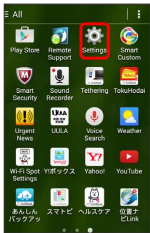
Use household Wi-Fi networks, etc. to connect to the Internet.

Connecting to Access Points

Select from available access points (Wi-Fi networks) to establish a connection.

1

In Home Screen,  (Apps)  (Settings)



2

Wi-Fi







 Wi-Fi settings appear.

3




OFF

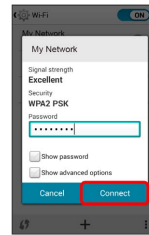


 Wi-Fi is enabled ().

· Tap  to disable Wi-Fi ().

4

Tap access point  Enter password  



 Handset connects to access point.

- A Wireless LAN router in your home may have a sticker with a password for WEP, WPA, and KEY. For details contact your router manufacturer. Also, please check your provider's contract for the password for Public Wireless LAN.
- Unsecured networks do not require password entry.

Bluetooth®

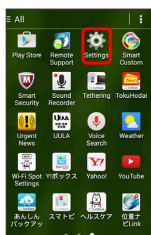
Connect handset to other Bluetooth® devices for wireless connectivity.

Activating Bluetooth®

- Handset may not pair with all Bluetooth® devices.
- Some paired devices may not operate correctly.
- Noise may occur when using wireless/handsfree devices.

1


In Home Screen,  (Apps)  (Settings)



2

Bluetooth







 Bluetooth® settings appear.

3

OFF



 Bluetooth® is enabled ().

- Tap  to disable Bluetooth® ().



Global Services

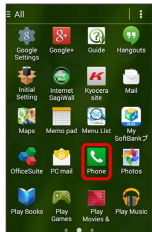
Calling Outside Japan..... 56

Calling Outside Japan

International Calling


1

In Home Screen,  (Apps)  (Phone)




2




 Onscreen dialpad appears.

3

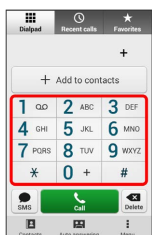
Touch & Hold 



 + appears.

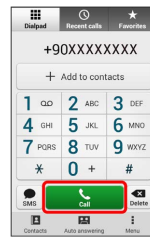
4


Omit first 0 from phone numbers when placing international calls



· Do not omit first 0 from phone numbers when dialing Italy (39).

5





 Ringback tone sounds. Wait for receiver to accept call to talk.

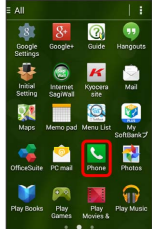
Global Roaming

Place calls the same way you would within Japan.

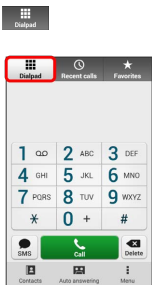
- Do not enter country code or omit first 0 from phone numbers.


1

In Home Screen,  (Apps)  (Phone)



2



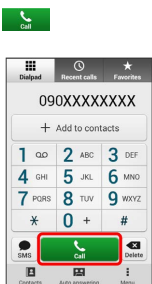
 Onscreen dialpad appears.


3

Use onscreen dialpad to enter phone number



4



 Ringback tone sounds. Wait for receiver to accept call to talk.

Settings

About Settings.....	60
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Start Screen Settings.....	70
Security Settings.....	71
Language & Input Settings.....	71
Backup & Reset.....	72
Date & Time Settings.....	72
Accessibility Settings.....	73
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About Settings

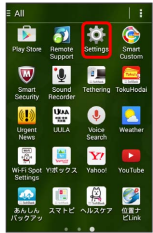
About Settings


In Home Screen,  (Apps)  (Settings) to customize settings.

Item	Description
Profile	Check and edit your phone number, e-mail address, etc.
Wi-Fi	Enable Wi-Fi connection.
Bluetooth	Enable Bluetooth® connection.
Data usage	Check data usage and set limit.
More...	Set other functions for wireless and networks.
Change home	Change the home application.
Call	Check call information and set call operation.
Sound/ Vibration	Set ringtone, vibration, notification tone, dialpad touch tones, and other sounds.
Display	Set Wallpaper, Display brightness, etc.
Notification panel	Set items appearing in Notifications Window.
Storage	Check space in internal storage and on SD Card. Also erase SD Card storage data or mount/unmount SD Card.
Eco mode	Set Eco mode to reduce unnecessary power consumption.
Battery	Check Battery usage.
Apps	Check installed and running applications.
Accounts & sync	Create/add accounts and sync accounts.
Location	Enable location information.
Security	Set USIM Card Lock, etc.
Language & input	Set functions for language and text entry.
Backup & reset	Make settings for backing up and initializing handset.
Date & time	Set functions for date and time.
Accessibility	Set functions for TalkBack text-to-speech, etc.
Printing	Set Cloud Print, etc.
About phone	Check handset status.

1


In Home Screen,  (Apps)  (Settings)



 Settings appear.

2

Set each item

 Item is set.

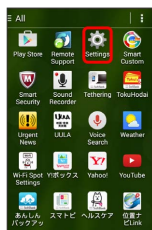
Profile

Profile

Check and edit your phone number, e-mail address, etc.

1


In Home Screen,  (Apps) →  (Settings)



2


Profile



 Profile appears.

3



Check each item

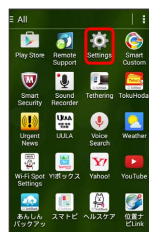
 Check profile.

Wi-Fi Settings

Wi-Fi Settings

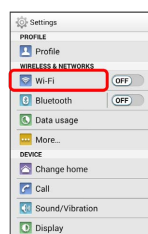
1


In Home Screen,  (Apps) →  (Settings)



2

Wi-Fi




 Wi-Fi settings appear.

3

OFF

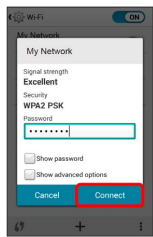


 Wi-Fi is enabled (**ON**).

• Tap **ON** to disable Wi-Fi (**OFF**).

4

Tap access point → Enter password → **Connect**



Handset connects to access point.

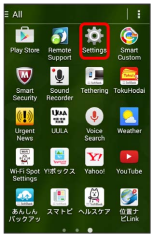
- A Wireless LAN router in your home may have a sticker with a password for WEP, WPA, and KEY. For details contact your router manufacturer. Also, please check your provider's contract for the password for Public Wireless LAN.
- Unsecured networks do not require password entry.

Bluetooth Settings

Bluetooth Settings

1

In Home Screen, (Apps) → (Settings)



2

Bluetooth



Bluetooth® settings appear.

3

Set each item

Item is set.

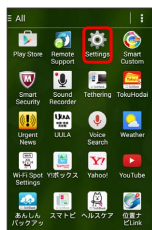
Data Usage Settings

Data Usage Settings

Check mobile data usage and set limit.

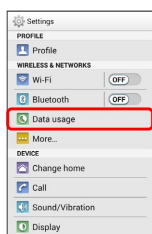
1


In Home Screen,  (Apps)  (Settings)



2

Data usage



 Data usage window appears.



More Settings

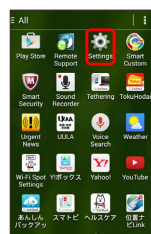
More Settings

Set operation of other functions.

Item	Description
Airplane mode	Leaving power on, disable all signal-emitting functions.
Default SMS app	Set the normally used SMS application.
VPN	Add a VPN.
Mobile networks	Set network modes, etc.

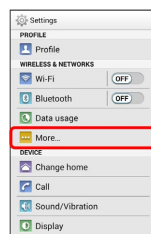
1


In Home Screen,  (Apps)  (Settings)



2


More...



 More settings appear.

3

Set each item


 Item is set.

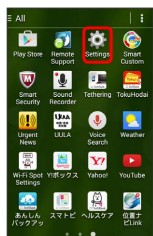
Changing Home

Changing Home

Set the home application to use.

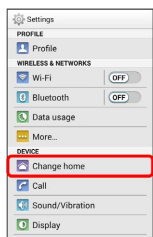
1


In Home Screen,  (Apps)  (Settings)




2

Change home



 Home change settings appear.

3

Tap home application 

 Home application is set.



Call Settings

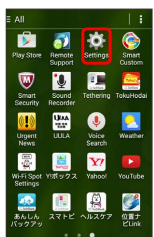
Call Settings

Check call information and set call operation.

Item	Description
Call Time	Check accumulated call time.
Hide Caller ID	Show caller information for arriving call.
Auto answering	Make settings for Auto Answering.
Voice memo	Play back, delete, etc. voice memos.
Voice mail & Call forwarding	Enable and set their operation.
Incoming Reject	Bar calls from arriving.
Additional settings	Make other settings for calls.
SMS response	Edit an SMS response message for arriving calls.

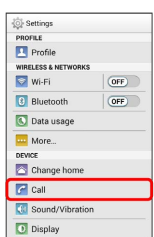
1


In Home Screen,  (Apps)  (Settings)



2


Call



 Call settings appear.

3

Set each item

 Item is set.

Sound/Vibration Settings

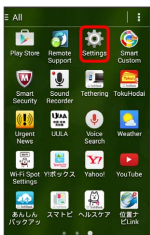
Sound/Vibration Settings

Set Silent mode, Volume, phone ringtone, etc.

Item	Description
Volumes	Adjust volume levels.
Silent mode	Toggle Silent mode on/off.
Silent mode type	Set type of Silent mode to use.
Phone ringtone	Set phone ringtone.
Vibration pattern	Set pattern for arriving call.
Vibrate when ringing	Enable vibration for ringtone.
Default notification	Set notification sound.
Battery charging tone	Enable tone at start of charging.
Battery charged tone	Enable tone at end of charging.
Dial pad touch tones	Enable/disable dialpad tones.
Touch sounds	Enable confirmation tones when Tapping a menu.
Start screen sounds	Enable tone when locking/unlocking Start Screen.
Vibrate on touch	Enable vibration when Tapping dialpad, etc.

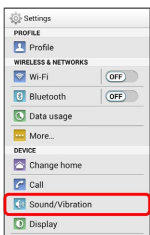
1


In Home Screen,  (Apps)   (Settings)



2


Sound/Vibration



 Sound/Vibration settings appear.

3

Set each item

 Item is set.



Display Settings

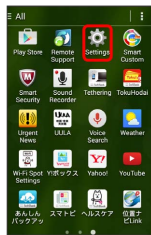
Display Settings

Set Wallpaper, Display brightness, etc.

Item	Description
Brightness	Set Display brightness.
Wallpaper	Set Wallpaper for Home Screen.
Auto-rotate screen	Enable screen to automatically rotate to match handset orientation.
Sleep	Set time until Display turns off if not operated.
Daydream	Set screensaver on/off, conditions for activating, etc.
Font size	Set size of characters appearing on Display.

1


In Home Screen,  (Apps)  (Settings)



2


Display



 Display settings appear.

3

Set each item

 Item is set.



Notification Panel Settings

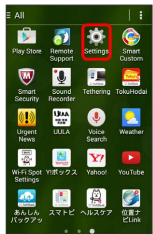
Notification Panel Settings

Set items appearing in Notifications Window.

Item	Description
Display items	Select items to appear.
Item sort	Rearrange appearing items.
ON/OFF settings sort	Rearrange items that appear in ON/OFF settings.
Shortcuts	Rearrange/add/delete items that appear in Shortcuts.

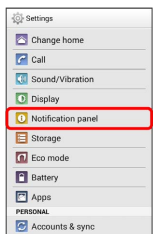
1


In Home Screen,  (Apps)  (Settings)



2


Notification panel



 Notification panel settings appear.

3

Set each item

 Item is set.



Storage Settings

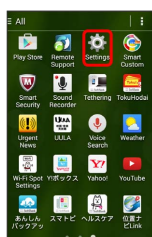
Storage Settings

Check space in main memory, internal storage, and USB storage. Also erase internal/USB storage data or unmount USB storage.

Item	Description
Total space	Check total space/available space on main memory/internal storage/USB storage.
Unmount SD card	Release recognition of SD Card for safe removal.
Erase SD card	Initialize SD Card.

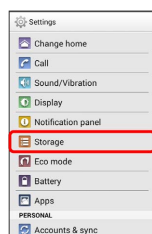
1


In Home Screen,  (Apps)  (Settings)



2

Storage



 Storage settings appear.

3

Check/Tap each item



 Check storage statuses.

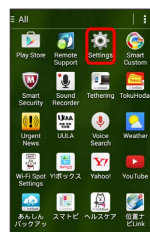
Eco Mode Settings

Eco Mode Settings

Adjust Backlight time-out and Display brightness to reduce battery consumption.

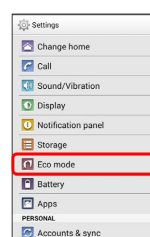
1


In Home Screen,  (Apps)  (Settings)



2

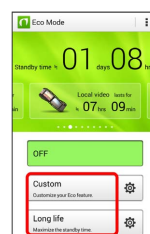
Eco mode



 Eco mode window appears.



3

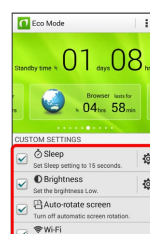
Custom / Long life



 Eco mode is enabled.

4

 for Custom/Long life  Set each item






 Settings are changed immediately after an item is changed.

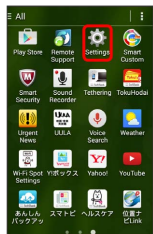
Battery Settings

Battery Settings

Check Battery usage.

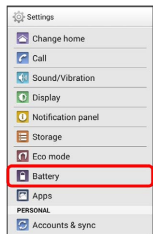
1


In Home Screen,  (Apps)   (Settings)



2


Battery



 Battery settings appear.

3

Tap each item

 Check state of Battery.




Apps Settings

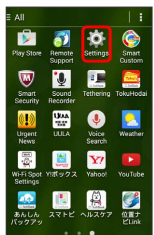
Apps Settings

Check installed and running applications.

Item	Description
DOWNLOADED	Check downloaded applications.
RUNNING	Check running applications.
ALL	Check all applications.

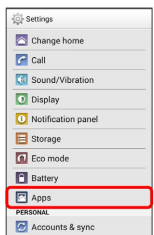
1


In Home Screen,  (Apps)   (Settings)



2


Apps



 Apps settings appear.

3

Tap each item

 Check version/memory usage, uninstall/force-stop application, etc.

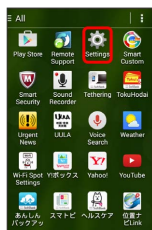
Accounts & Sync Settings

Accounts & Sync Settings

Add accounts.

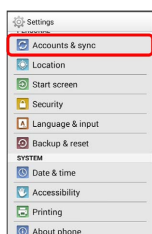
1


In Home Screen,  (Apps)  (Settings)



2

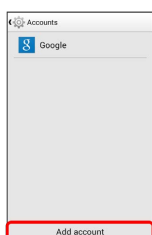
Accounts & sync



 Accounts & sync settings appears.

3

Add account



4

Select an account  Follow onscreen instructions

 An account is set.



Location Settings

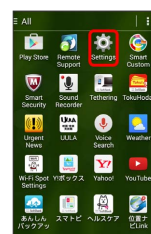
Location Settings

Enable location information.

Item	Description
Mode	Set location mode for obtaining location information.
RECENT LOCATION REQUESTS	Show applications that have obtained location information.
LOCATION SERVICES	Make settings for applications using location information.

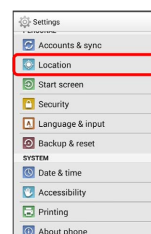
1


In Home Screen,  (Apps)  (Settings)



2

Location



 Location settings appear.

3

Set each item


 Item is set.

Start Screen Settings




Start Screen Settings

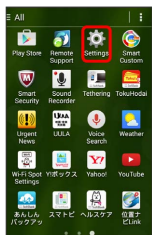
Check information and set operation of Start Screen.

· Available items depend on the **Security type** setting.

Item	Description
Security type	Set the type of security.
Improve face matching	Raise accuracy of face recognition.
Liveness check	Set to require blinking for face recognition.
Show application shortcuts	Enable shortcuts on Start Screen.
Make pattern visible	Enable traced unlock pattern to be visible for Start Screen.
Automatically lock	Set time until Start Screen locks automatically after Display times out with no activity.
Power button locks	Enable  press to lock Start Screen.
Enable widgets	Enable widgets in Start Screen.
Owner info	Set owner information shown in Start Screen.
Start screen background	Set Wallpaper in Start Screen.

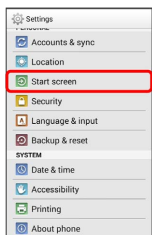
1


In Home Screen,  (Apps)   (Settings)



2


Start screen



 Start Screen settings appear.

3

Set each item

 Item is set.



Security Settings

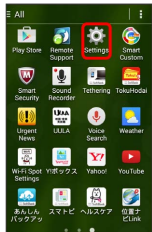
Security Settings

Make settings for USIM Card Lock, etc.

Item	Description
Encrypt phone	Encrypt handset data.
Set up USIM card lock	Set USIM Card Lock.
Make passwords visible	Show passwords when entered.
Device administrators	Show/disable device administrators.
Unknown source	Enable installation of applications from unknown providers.
Verify apps	Enable checking of security when installing applications.
Trusted credentials	Show trusted authentication information.
Install from storage	Install certificates from storage.
Clear credentials	Delete all certificates.

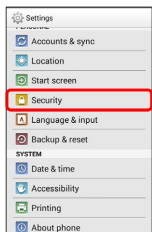
1


In Home Screen,  (Apps)  (Settings)



2


Security



 Security settings appear.

3

Set each item

 Item is set.

Language & Input Settings



Language & Input Settings

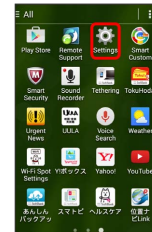
Set functions for language and text entry.

• Items shown depend on handset usage.

Item	Description
Language (言語)	Set Display language.
Default	Set text entry method.
Google voice typing	Enable voice input.
iWnn IME	Set operation of iWnn IME.
Voice Search	Make detailed settings for voice searching.
Text-to-speech output	Make detailed settings for text-to-speech.
Pointer speed	Set speed of pointer for mouse/trackpad.

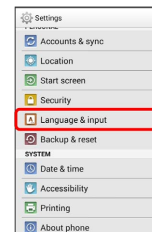
1


In Home Screen,  (Apps)  (Settings)



2


Language & input



 Language & input settings appear.

3

Set each item

 Item is set.

Backup & Reset



Backup & Reset

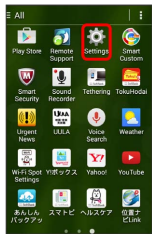
Make settings for backing up and initializing data.

Item	Description
Back up my data	Enable backing up of application data, etc.
Backup account	Confirm the account used for backing up data.
Automatic restore	Enable restoration of data.
Factory data reset	Initialize handset data.

- Initializing handset erases all saved information. Make a backup of important information beforehand.
- Erased content cannot be restored. Use this function after checking adequately.

1

In Home Screen,  (Apps)  (Settings)



2


Backup & reset



 Backup & reset settings appear.

3

Set each item

 Item is set.

Date & Time Settings

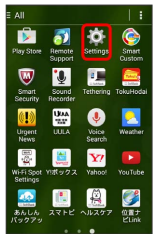
Date & Time Settings

Set functions for date and time.

Item	Description
Automatic date & time	Set date and time automatically.
Automatic time zone	Enable use of time zone provided by network. Set date manually.
Set date	Available when Automatic date & time is off (<input type="checkbox"/>).
Set time	Set time manually. Available when Automatic date & time is off (<input type="checkbox"/>).
Select time zone	Set time zone manually. Available when Automatic time zone is off (<input type="checkbox"/>).
Use 24-hour format	Show time by 24 hours.
Choose date format	Set how date is formatted.

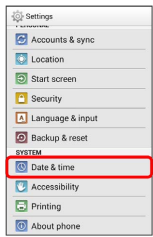
1


In Home Screen,  (Apps)  (Settings)



2


Date & time



 Date & time settings appear.

3


Set each item

 Item is set.




Accessibility Settings

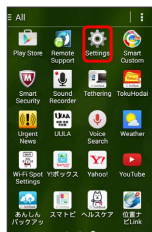
Accessibility Settings

Set functions for TalkBack text-to-speech, etc.

Item	Description
Captions	Enable captioning.
Magnification gestures	Enable Display to be enlarged.
Large text	Increase size of onscreen text.
Power button ends call	Set to end call when  Pressed.
Auto-rotate screen	Enable screen to automatically rotate.
Speak passwords	Enable handset speech for passwords.
Accessibility shortcut	Enable functions for user accessibility by using shortcuts.
Text-to-speech output	Set text-to-speech.
Touch & hold delay	Set press time for Touch & Hold operation.
Invert colors	Invert colors on Display.

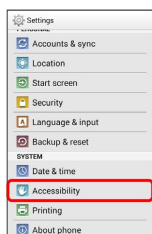
1


In Home Screen,  (Apps)   (Settings)



2

Accessibility



 Accessibility settings appear.

3

Set each item

 Item is set.

- If confirmation appears, follow onscreen instructions.

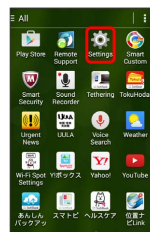
Printing Settings

Printing Settings

Make settings for Cloud Print, etc.

1


In Home Screen,  (Apps)   (Settings)



2

Printing



 Printing settings appear.

- Follow onscreen instructions.

About Phone

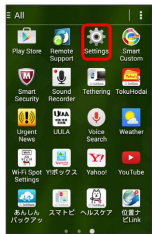
About Phone

Check handset status.

Item	Description
Software update	Set software updates.
Carrier Setting	Set the carrier.
Status	Check handset status.
Legal information	Check copyright information and terms of use.
Model number	Check the model number.
Android version	Check the Android version.
Kernel version	Check the Kernel version.
Build number	Check the Build number.
Technical regulations conformity certification	Confirm certification.

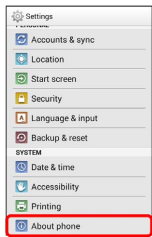
1

In Home Screen,  (Apps) →  (Settings)



2


About phone



 Handset information appears.



3

Check/set each item



 Check/set handset information.

+ Options for Developers

Follow steps below to access options for developers on Settings screen. Available options are intended for developers. Do not change the settings except when developing applications, etc.; may result in handset malfunction.

In Home Screen,  (Apps) →  (Settings) →

About phone → Tap Build number 7 times

· To continue and access developer options, in Home Screen,  (Apps) →  (Settings) → Developer options .

Appendix

Specifications.....	76
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Customer Service.....	77

Specifications

DIGNO® U

Item	Description
Weight	Approx. 146 g
Continuous Talk Time ¹	Approx. 1290 minutes
Continuous Standby Time ²	3G: Approx. 880 hours 4G (AXGP network): Approx. 640 hours 4G LTE (FDD-LTE network): Approx. 710 hours
Charging Time (handset power off)	AC Charger (Micro USB 1.0A) (ZTDAC1): Approx. 180 minutes AC Charger (Micro USB 1.8A) (ZTDAD1): Approx. 140 minutes
Dimensions (W x H x D)	Approx. 73 x 144 x 10.8 mm (excl. projections)
Maximum Output	3G: 0.25 W 4G (AXGP network): 0.2 W 4G LTE (FDD-LTE network): 0.2 W

- 1 Average for a fully charged Battery and normal signal reception at a single location.
- 2 Average for a fully charged Battery and normal signal reception at a single location without being in call or operation. Value when data transmission/Urgent News is disabled. Time varies with conditions of usage (charge, temperature, etc.) and function settings.

Internal Battery

Item	Description
Voltage	3.8 V
Type	Lithium-ion
Capacity	2300 mAh

Materials

DIGNO® U

Parts	Material/Finishing
Outer Case	PC resin (contains glass fiber)/acrylic UV hardened coating
Back Cover	PC resin/urethane cured coating
Interior Case	PC resin (contains glass fiber)
Display	Chemically strengthened glass/anti-smudge treatment
Power Key	Urethane resin
Volume Key	Urethane resin
Card Slot Cap	PC resin + urethane resin
Camera/Light	Acrylic resin
Antenna	SUS/nickel plating

Customer Service

For SoftBank handset or service information, call General Information. For repairs, call Customer Assistance.

SoftBank Customer Support



General Information

From a SoftBank handset, dial toll free at 157
From a landline/IP phone, dial toll free at 0800-919-0157



Customer Assistance (Repairs/Lost Handsets)

From a SoftBank handset, dial toll free at 113
From a landline/IP phone, dial toll free at 0800-919-0113
If you cannot reach a toll free number, use the number (charges apply) below for your service area:
Hokkaido Area, Tohoku Area, Hokuriku Area, Kanto & Koshinetsu Area:022-380-4380
Tokai Area: 052-388-2002
Kansai Area:06-7669-0180
Chugoku Area, Shikoku Area, Kyushu & Okinawa Area:092-687-0010

Smartphone Technical Support Center

From a SoftBank handset, dial toll free at 151
From a landline/IP phone, dial toll free at 0800-1700-151

SoftBank Mobile Global Call Center

From outside Japan, dial +81-92-687-0025 (toll free from SoftBank handsets)
If handset is lost/stolen, call this number immediately (international charges apply)

Safety Precautions




Safety Precautions.....	80
General Notes.....	89
Water/Dust/Shock Resistance.....	94

Safety Precautions

For proper handset use, carefully read Safety Precautions beforehand. Keep this guide for future reference. Observe these safety precautions to prevent injury or damage to property. SoftBank Mobile Corp. accepts no liability for any loss or damages incurred by you or a third party as a result of missed calls, etc., due to malfunction, erroneous operation or failure of this product.

Labels







Risks of injury or damage from improper use are categorized by levels. Understand these labels before reading this guide.

Mark	Descriptions
 DANGER	Great risk of death or serious injury ¹ from improper use
 WARNING	Risk of death or serious injury ¹ from improper use
 CAUTION	Risk of injury ² or damage to property ³ from improper use

- 1 Serious injury includes: Loss of eyesight, physical injury, high temperature burns, low temperature burns, electric shock, fractures, poisoning and other conditions having side effects or requiring hospitalization or long-term treatment.
- 2 Injury includes: Physical burns (high-temperature and low-temperature), electric shock, and other conditions not requiring hospitalization or long-term treatment.
- 3 Damage to property includes: Incidental damage to structures and household property and/or to pets and livestock.


Symbols

Make sure you understand the following symbols and precautions before reading this guide.

Mark	Descriptions
	Action prohibited
	Disassembly prohibited
	Exposure to liquids prohibited
	Handling with wet hands prohibited
	Action compulsory
	Unplug power cord


Handset, USIM Card, AC Charger (Sold Separately), Micro USB Cable (Sold Separately) (Common)

⚠ DANGER


Compulsory


Use SoftBank-specified AC Charger and Micro USB Cable only.

Use of non-specified devices may cause Internal Battery to leak, overheat, rupture or ignite; or may cause AC Charger or Micro USB Cable to overheat, ignite, malfunction, etc.


Do Not Disassemble


Do not disassemble/modify/solder handset.

May cause fire, injury, electric shock or malfunction. Also, Internal Battery may leak, overheat, rupture or ignite. Modifying handset is a violation of the Radio Law and subject to penalty.


Prohibited


Do not charge, use or leave handset in places subject to high temperatures (near an open flame or heating equipment, in direct sunlight or inside a car on a hot day). Do not charge, leave, use, or be carrying handset or related hardware in a warm place or where heat collects, such as under a kotatsu (blanketed warming table) or electric blanket, next to a kairo (worn warming patch), etc.

May cause deformation or malfunction; or may cause Internal Battery to leak, overheat, ignite or rupture. Also, the outer housing may become hot resulting in burns.


Prohibited

Do not use excessive force to attach AC Charger or Micro USB Cable to handset.

Attach or connect after checking orientation. Internal Battery may leak, overheat, rupture or ignite, and may damage or burn External Device Port.


Prohibited

Do not step on or apply other external force to handset, AC Charger, or Micro USB Cable when connected.

Charging with damaged terminals may cause malfunction or fire. When charging, take care with location and handling of handset and equipment.

⚠ WARNING



Prohibited

Do not place handset, AC Charger, or Micro USB Cable in a microwave oven or pressure cooker, or on an induction cooktop.

May cause Internal Battery to leak, overheat, rupture or ignite; or may cause handset, AC Charger, or Micro USB Cable to overheat, emit smoke, ignite, malfunction, etc.



Compulsory

Turn off handset when entering gas stations or other places where flammable gases (propane gas, gasoline, etc.) or fine particulates generate. Be sure to turn off handset beforehand. Do not charge Battery in such places.

Gases may ignite. Using handset in presence of inflammable gasses (propane gas, gasoline, etc.) or dust-filled air may cause explosion, fire, etc.



Prohibited

Do not drop/throw handset or expose it to excessive shock.

May cause Internal Battery to leak, overheat, rupture or ignite; or may cause fire, electric shock or malfunction.



Compulsory

If you notice an unusual sound, odor, smoke, etc. while using, charging or storing handset, immediately:

1. Unplug AC Charger from outlet.
May be hot; unplug being careful not to burn yourself.
2. Turn handset power off.
Continued use may cause fire or electric shock.



Prohibited

Do not charge when handset is wetted.

May cause electric shock or short circuit leading to malfunction or fire. Malfunction due to charging while wetted is not covered under warranty.

Avoid Liquids
Or Moisture

Your handset is waterproof. However, discontinue use if water or other liquid enters handset (Card Slot Cap, etc.).

Using handset as is may cause overheating, fire, or malfunction.



Prohibited

Keep liquids (water, beverage, seawater, pet urine, etc.) and conductive materials (pencil lead, metal fragments, metal necklaces, hairpins, etc.) away from 3.5 mm Audio Port and External Device Port.

May cause short circuit, resulting in fire, burns, malfunction, etc. Although handset is compliant with IPX standards for water- and dust-resistance, this does not prevent short-circuiting due to contact with foreign particles or liquid. Also, water resistance is not a specification for seawater, pool water, hot water, etc. Charge after completely removing any foreign particles or liquid in contact with Ports.

⚠ CAUTION



Do not place handset on an uneven or unstable surface.

Handset may fall, leading to injuries or handset malfunction. Be particularly careful while charging or when vibrator is activated. Handset falling while charging may also damage terminals.



When removing AC Charger or Micro USB Cable from handset, hold AC Charger or Micro USB Cable by plug and do not pull by cord.

Pulling cord may damage cord or may damage terminals resulting in fire, electric shock, etc.



Do not touch handset, AC Charger, or Micro USB Cable for extended period when powered externally.

May cause low-temperature burns.



Do not leave in presence of corrosive chemicals or gases.

May cause malfunction, resulting in loss of internal data.



Do not use in high humidity.

Humidity when worn on body may cause malfunction. Malfunction determined to be due to water entering handset or humidity is not covered under warranty.



Keep handset out of reach of infants and away from pets.

Failing to do so may result in small parts being accidentally swallowed or may cause injury.



When a child uses handset, parent supervision is advised. Provide child with proper instructions.

Failing to do so may cause injury, etc.

Internal Battery

⚠ DANGER

Internal Battery is the following type.

Symbol on Label	Battery Type
Li-ion00	Lithium-ion



Do not dispose of handset in fire.

May cause Internal Battery to leak, rupture or ignite.



Do not damage (nail, hammer, stomp, etc.) handset or subject it to strong impacts/shocks.

May cause Internal Battery to leak, overheat, rupture or ignite.



If battery fluid from Internal Battery gets into eyes, immediately rinse with clean water and consult a doctor. Do not rub eyes.

Failing to do so may result in loss of eyesight.

⚠ WARNING

Compulsory

If battery fluid from Internal Battery gets on your skin or clothing, immediately stop handset use and rinse with clean water.

Battery fluid may harm your skin.



Compulsory

If Internal Battery is not fully charged even after specified charging time, stop charging.

Battery may leak, overheat, rupture or ignite.



Compulsory

If you notice an unusual odor, overheating, discoloration, deformation, etc. while using, charging or storing handset, keep it away from fire. Be careful not to burn or injure yourself.

Continued use may cause Internal Battery to leak, overheat, rupture or ignite.



Compulsory

Keep handset away from pets. Do not use handset if chewed by pet.

Bites may cause Internal Battery to leak, overheat, rupture or ignite, or cause device malfunction or fire.

⚠ CAUTION

Prohibited

Do not dispose of handset as municipal waste.

Battery is built in. Bring handset to a SoftBank Shop for proper handling.

Handset**⚠ DANGER**

Compulsory

Check your surroundings to confirm that it is safe to make/receive calls, send/receive messages, take pictures or record videos, play games, access the Internet, or listen to music.

Failing to do so may cause you to trip over or cause a traffic accident.



Compulsory

Be careful with volume of a headset.

Difficulty hearing around you may result in an accident.

⚠ WARNING



Prohibited

Difficulty hearing around you may result in an accident.

Not following items 1 to 4 below and "[Water/Dust/Shock Resistance](#)" may cause handset to ignite, overheat, or malfunction, or may cause scratches or electric shock.

- 1 Do not use submersed (including key operation).
- 2 Do not immerse in liquid other than room temperature fresh water or tap water.
- 3 Do not subject to water flow stronger than rating ([IPX5](#), [IPX7](#)) or leave in water for an extended period.
- 4 Do not place on sand (beach, etc.)



Prohibited

Do not use while operating a vehicle (car, motorcycle, bicycle, etc.)

May cause a traffic accident. Use of a mobile phone while driving is prohibited by law, and is subject to penalty. Stop vehicle in a safe location (where parking is allowed) before using handset.



Compulsory

Keep handset power off near high precision electronic devices or devices using weak signals.

Handset may cause these devices to malfunction.

Devices that may be affected:

Hearing aids, implanted cardiac pacemakers, implanted defibrillators and other electronic medical equipment; fire alarms, automatic doors and other automatic control devices.



Compulsory

Display uses reinforced glass. If glass breaks due to shock (being dropped) or extreme force, do not touch with hands, feet, etc.

May cause injury. If glass breaks, discontinue use and visit a SoftBank Shop or contact [SoftBank Customer Support](#).



Compulsory

Observe airline instructions and use handset appropriately aboard aircraft.

Handset radio waves may be a hazard to flight safety.



Compulsory

If you have a weak heart, be careful with incoming call vibrator and ringtone volume settings.

These may affect your heart.



Compulsory

If thunder is heard while outside, immediately turn handset power off and seek shelter.

Failing to do so may attract lightning and cause electric shock.



Prohibited

Do not turn on or shine Light near someone's eyes. Do not look directly at Light when it is on. Also do not point Light at someone else and turn it on.

May cause harm such as loss of eyesight. Especially, do not photograph infants up close. May also temporarily affect eyesight or startle, leading to injury or other accident.



Prohibited

While charging, do not cover or wrap handset with clothing or bedding, etc. Do not fall asleep with handset covered by clothing or bedding.

May cause heat to collect, resulting in fire, burns, malfunction, etc.



Prohibited

If handset becomes damaged or contents exposed, do not touch broken or exposed parts.

May cause electric shock or injury. Discontinue use and visit a SoftBank Shop or contact [SoftBank Customer Support](#).



Prohibited

Do not gaze at a bright or flashing screen in a dark location.

Only rarely, screen brightness or flashing can cause symptoms in individuals such as convulsions or loss of consciousness. See a doctor beforehand if you have such history.



Prohibited

Do not expose Camera Lens to direct sunlight for extended period.

Since Lens collects light, may cause handset to ignite or a fire.



Compulsory

Normally use handset with Back Cover/Card Slot Cap secured.


If unsecured, may allow dust, water, etc. to enter and cause electric shock or malfunction due to short-circuiting.

⚠ CAUTION



Do Not Disassemble

Never use a modified handset.

Using a modified handset is a violation of the Radio Law. Handset is certified as compliant with technical regulations as specific radio equipment based on the Radio Law, indicated by a technical conformity  mark viewable by accessing the certification of compliance with technical regulations.

Such certification is nullified if handset interior is modified. Using handset with certification nullified is a violation of the Radio Law and should never be used in such state.



Prohibited

Do not use handset in a vehicle if it affects in-vehicle electronic devices.

Use of handset in some types of vehicles may, in some rare cases, affect in-vehicle electronic devices and interfere with safe driving.



Compulsory

If skin abnormality occurs with use of handset, immediately discontinue use and consult a doctor.

Handset contains metals, etc. Depending on your physical condition, you may experience itchiness, rash, etc.

For more information, see [DIGNO® U](#).



Prohibited

Keep magnetic cards, etc. away from handset.


Failing to do so may cause magnetic data on a cash card, credit card, telephone card or floppy disk to be lost.



Compulsory


Take care with handset becoming warm if used for an extended period, in places subject to high temperatures (near an open flame or heating equipment, in direct sunlight or inside a car on a hot day), in a warm place, or where heat collects (such as under a kotatsu (blanketed warming table) or electric blanket, next to a kairo (worn warming patch), etc.).

Skin contact for extended period may cause low-temperature burns.


Compulsory


Handset and AC Charger or Micro USB Cable may become warm if using Phone and applications (games, etc.) for extended periods while charging; do not have prolonged contact with parts that are hot.

May cause low-temperature burns.


Compulsory


Be careful with volume of a headset.

Prolonged use may impair hearing, and sudden loudness may hurt ears.


Compulsory

Use handset in temperatures between 5°C – 35°C and humidity within 35% – 90% (limited use in temperatures between 36°C – 40°C).


Malfunction determined to be due to use in extremes beyond these ranges is not covered under warranty.



Compulsory

Remove protective Display sheet before use.

Using handset with sheet attached may cause injury. Be careful of injuring fingers when removing.


USIM Card

 CAUTION


Prohibited


Do not bend USIM Card or place a heavy object on it.

May cause malfunction.


Prohibited


Do not carelessly touch or short-circuit IC (metal) portion of USIM Card.

May cause loss of data or malfunction.


Prohibited

Do not scratch IC (metal) portion of USIM Card.

May cause malfunction.


Avoid Liquids Or Moisture

Do not wet USIM Card.

May cause malfunction.

AC Charger (Sold Separately), Micro USB Cable (Sold Separately)

WARNING



Prohibited

Do not cover or wrap with clothing or bedding during charging. Do not fall asleep while covered with clothing or bedding.

Heat may collect, resulting in fire, burns, malfunction, etc.



Prohibited

Use the specified power supply and voltage.

Failing to do so may cause fire or malfunction.

AC Charger: 100 to 240 V AC (for household AC outlets only)

Also, do not use commercially available voltage converters, as when travelling. May cause fire, electric shock or malfunction.



Disconnect Power Source

Hold plug and unplug AC Charger from outlet before extended periods of handset disuse.

Failing to do so may allow dust and liquid to collect on AC Charger plug and cause electric shock, fire, or malfunction if plug is stepped on, etc.



Compulsory

Plug in firmly to base of outlet.

If not plugged in firmly, may cause AC Charger/Micro USB Cable to ignite or overheat, a fire, or electric shock.



Avoid Liquids Or Moisture

AC Charger and Micro USB Cable are not waterproof.

Use where not exposed to liquids (water, pet urine, etc.). May cause AC Charger/Micro USB Cable to overheat, ignite, a fire, electric shock, or short circuit. If wetted, immediately unplug from outlet.



Disconnect Power Source

If liquid (water, pet urine, etc.) gets into AC Charger, immediately hold plug and unplug AC Charger from outlet.

Failing to do so may cause electric shock, smoke emission or fire.



Compulsory

If dust accumulates on AC Charger plug, hold plug and unplug AC Charger from outlet and wipe with a dry cloth.

Failing to do so may cause fire.



Compulsory

Plug in AC Charger firmly all the way, being careful that conductive objects (pencil lead, metal, metal necklaces or hairpins, etc.) do not come in contact with plug or terminals.

May cause electric shock or short circuit resulting in fire, burns, malfunction, etc.



Prohibited

Keep conductive materials (pencil lead, metal fragments, metal necklaces, hairpins, etc.) away from handset when connecting/disconnecting AC Charger and Micro USB Cable.

May cause fire, burns, or electric shock.



Do Not Use Wet Hands

Do not plug/unplug or connect/disconnect AC Charger or Micro USB Cable with wet hands.

May cause electric shock or malfunction.



Prohibited

If thunder is audible, do not touch AC Charger or Micro USB Cable.

May cause electric shock.



Avoid Liquids Or Moisture

Never use in high humidity (bath room, etc.).

May cause electric shock or malfunction.



Prohibited

Do not use in way that exceeds the rating for outlets or wiring.

Exceeding rating such as with a power bar may cause AC Charger to ignite, overheat, or a fire.



Prohibited

Do not damage, shorten by cutting, twist, pull, or place heavy objects on cable or use while bundled. Do not use if damaged.

May cause AC Charger/Micro USB Cable to ignite, a fire, electric shock, or short circuit.



Compulsory

To connect AC Charger or Micro USB Cable to handset, always hold by plug and insert straight. Always hold by plug to disconnect.

Pulling by cable may damage cable and cause AC Charger/Micro USB Cable to ignite, a fire, or electric shock.

⚠ CAUTION

Disconnect
Power Source

Firmly hold plug and unplug AC Charger from outlet before cleaning.

Failing to do so may cause electric shock.



Compulsory

Do not unplug AC Charger by pulling the cable. Firmly hold plug and unplug AC Charger.

Pulling the cable may damage the cable resulting in electric shock or fire.



Compulsory

If connecting AC Charger into a power strip, do not step on it or apply other excessive force.

May cause fire or malfunction.



Prohibited

When AC Charger is connected to an outlet, do not pull on cord or otherwise subject AC Charger to strong shock.

May cause injury or malfunction.



Prohibited

Do not let hands, fingers, or other part of body contact plug.

May cause burns, electric shock, damage, or malfunction.

Handset Use & Electronic Medical Equipment

The following information conforms to "The Guidelines on Use of Mobile Phones and Other Devices to Prevent Electromagnetic Wave Interference with Electronic Medical Equipment" (Electromagnetic Compatibility Conference, March 1997 [current Electromagnetic Compatibility Conference Japan]), as well as refers to "Guidelines for Prevention of Effects of Radio Waves from Various Equipment Using Radio Waves on Implantable Medical Equipment" (Ministry of Internal Affairs and Communications, January 2013).

⚠ WARNING



Compulsory

Keep handset a minimum of 15 centimeters from implanted cardiac pacemaker or implanted defibrillator.

Radio waves may interfere with the operation of implanted cardiac pacemakers or implanted defibrillators.



Compulsory

When using electronic medical equipment (other than implanted cardiac pacemakers/defibrillators) outside of medical institutions, consult device manufacturer about the influence of radio waves.

Radio waves may interfere with the operation of electronic medical equipment.



Compulsory

Handset radio waves may affect electronic medical equipment. Observe these guidelines in medical institutions:

- Observe the instructions of individual medical institutions regarding use in institutions.
- Always power handset off in an operating room, ICU (Intensive Care Unit), or similar place.
- Maintain required distance even in rooms, lobbies, or other areas where use is permitted if there is electronic medical equipment nearby.



Compulsory

Because persons with an implanted cardiac pacemaker or implanted defibrillator are nearby, disable handset communication functions (e.g., set Airplane mode) or power handset off before entering a place where it may not be possible to maintain a distance of 15 cm, such as a crowded place where movement is restricted. Before powering off, cancel any settings for power to come on automatically (alarm, etc.).

Radio waves may interfere with the operation of implanted cardiac pacemakers or implanted defibrillators.

General Notes

Observe the following for optimal performance. Please use handset after reading carefully.

【404KC】 here refers to this mobile phone 【DIGNO® U】.

Usage Basics

- Content saved on handset (Address Book, mail, music, photos, videos, etc.) may be altered or erased due to accident, malfunction/repair, or other handling. Keep a copy of important content. SoftBank Mobile is not liable for any damages or lost profit resulting from alteration or loss of content.
- Do not use in places with much dust or vibration.
- Use of handset near a landline phone, TV, or radio may affect the image and sound quality of the equipment.
- Depending on conditions of use (in call, using Internet or mail, charging, etc.), handset and USIM Card may become warm. This is not a defect or malfunction.
- Be sure to charge Internal Battery before using handset for the first time or if handset has not been used for a long time. (During charging, Internal Battery may become warm. This is not a defect or malfunction.)
- Depending on usage, bulges may appear on Internal Battery near end of battery life. This is normal for lithium-ion batteries and does not affect safety.
- Mail saved on handset, downloaded content (whether paid for or free), etc. cannot be transferred to an exchange SoftBank handset (replacing old handset, submitting handset for repairs, etc.).
- When using handset in public places, take care not to annoy other people around you.
- Wearing polarized sunglasses may cause Display to appear dark or distorted at certain angles.
- Be sure to center Earpiece over ear to hear Earpiece sound. Your ear may block Earpiece (sound hole) and prevent clear sound.
- Trying to use keys during content playback may cause content to stop or other abnormal operation.
- Surrounding brightness is detected by Brightness Sensor. Avoid covering Sensor.
- Keeping Viewfinder open or shooting videos, operating Browser, etc. repeatedly for a continuous and extended period causes handset to become warm. Skin contact for extended period when handset is warm may cause low-temperature burns.
- Handset may become warm depending on usage and where used, and some functions (charging, etc.) will stop as a precaution. Handset powers off if use is continued while warm.
- If a message appears indicating error due to temperature while External Device Port is in use, immediately disconnect cable.
- SD Card (commercially available) may feel warm when removed from handset after prolonged use. This is not a defect or malfunction.
- Do not use or store SD Card (commercially available) in place where static electricity or electrical noise occurs easily.
- Back up content on an SD (commercially available) Card to a PC or other media (FD, MO, CD-RW, etc.). SoftBank Mobile is not liable for any damages resulting from loss of content

due to SD Card (commercially available) breakage or other failure.

- Be careful not to forget Lock Number/Password for unlocking Start Screen if set. If forgotten, you will be required to visit your nearest SoftBank Shop for assistance. Saved information and settings will be lost.
- A variety of applications can be installed to handset from "Google Play™" provided by Google Inc. SoftBank makes no guarantee whatsoever with regard to the nature (quality, reliability, legality, suitability for a purpose, validity of information, accuracy, etc.) of these applications that you yourself have installed, or with regard to any problems (viruses, etc.) resulting from them.
- A Google account is required for using Google Play or other Google services.

Be sure to write down and not forget your Google Account information, as it is also used for setting and sync functions, unlocking the Start Screen, etc.

- Handset does not support Call Barring.
You must [cancel Call Barring](#) if handset is replacing an old handset on which Call Barring was set. Entering PIN incorrectly three times locks Call Barring. If locked, contact [SoftBank Customer Support](#).

Precautions

- Excess weight on handset may damage Display or internal parts, resulting in malfunction. Do not sit with handset in pocket or place at bottom of bag with other heavy objects. Even without exterior damage, it will not be covered under warranty.
- Do not use the following items in extreme temperatures or high humidity (use in temperatures between 5°C – 35°C and humidity within 35% – 85%).
-AC Charger (sold separately)
-Micro USB Cable (sold separately)
- Do not use the following items in extreme temperatures or high humidity. Use in temperatures between 5°C – 35°C and humidity within 35% – 90% (limited use in temperatures between 36°C – 40°C).
-DIGNO® U unit
- Clean External Device Port and 3.5 mm Audio Port with a cotton swab occasionally. If dirty, may cause poor connection. Do not apply force and deform or scratch terminals.
- To clean handset, wipe it with a dry, soft cloth. Do not use benzene, thinner, alcohol, soap, or other solvents. Doing so may discolor or remove exterior features or print.
- Usable battery time decreases in extreme temperature conditions (left in car with closed windows on a hot day, etc.). Battery life also shortens. Using handset at room temperature is recommended.
- Before extended period of disuse, store handset away from high temperature and humidity. Note that not energizing handset for extended period may cause content in handset to be erased.
- Internal Battery is near end of its life when charging no longer restores handset functionality or bulges appear. Replace Internal Battery. For replacement, visit a SoftBank Shop or contact [SoftBank Customer Support](#). Life depends on conditions of usage.
- Do not dispose of handset with other waste. For environmental and recycling reasons, please take old handset to a SoftBank Shop, etc., where Internal Battery can be recycled.



Li-ion00

- Handset Display pixels may be missing or remain lit. This is not a defect or malfunction.
- Do not subject Display to strong shock such pressing forcefully or hitting it. May cause scratches or breakage.
- Display uses high-transparency glass, and can appear dirty due to smudging, dust, etc. To clean, wipe with a dry, soft cloth.
- Do not let a hard object rub against and scratch Display or Camera Lens.
- When placing handset in a pocket or bag, ensure that metal or other hard materials do not contact Display.
- Water forms inside handset (called condensation) if moved from a cold to hot place (outdoors to indoors) or used in high humidity. May cause malfunction.
- Do not leave near air conditioning vent. Condensation from sudden temperature changes may corrosion of handset interior and malfunction.
- A strong magnet nearby may cause malfunction.

- Be careful not to drop handset and scratch surface finish. Remaining water, etc. may cause surface finish to peel.
- Display may be difficult to view in bright conditions (outdoors, under fluorescent lighting, etc.). This is not a defect or malfunction.
- If not using AC Charger (sold separately), unplug from outlet.
- Do not wrap cable of AC Charger (sold separately) around plug. May cause electric shock, ignition, or fire.
- USIM Card remains the property of SoftBank Mobile. If lost or damaged, it is replaced at cost. If it seems to be malfunctioning or if lost/stolen, visit a SoftBank Shop or contact [SoftBank Customer Support](#). Take old USIM Card (after subscription cancellation, etc.) to a SoftBank Shop.
- Do not use excessive force to insert/remove USIM Card.
- Malfunction due to inserting USIM Card in another IC Card reader/writer, etc. is at your own risk.
- Keep IC (metal) portion clean for use.
- Do not adhere labels, etc. on USIM Card.
- Do not disassemble or modify USIM Card. May cause content to be erased or malfunction.
- Insert SD Card (commercially available) properly. Cannot be used if not inserted properly.

Camera

- Do not leave Camera Lens under direct sunlight. May burn or fade colors of elements.
- Shooting photos or storing handset in a warm place for extended period may affect image quality.
- Camera is high-precision, including pixels which always appear bright or dark. Blue, red, white, etc. dots will appear when shooting in extremely dark conditions.
- When shooting indoors under fluorescent lighting, flickering (extremely faint and not visible) may appear as stripes in image. This is not a defect or malfunction.
- Camera may make sound during operation, such as when being activated. This is not a defect or malfunction.
- Keeping Viewfinder open or shooting videos, operating Browser, etc. repeatedly for a continuous and extended period causes handset to become warm. Skin contact for extended period when handset is warm may cause low-temperature burns
- Observe proper etiquette when using Camera.
- Creating a public nuisance with Camera may be punishable by law.
- Practice taking and previewing pictures, videos, and audio before using Camera on important occasions like wedding ceremonies.
- Photo files (below, content) may be altered or erased due to repairs or other handling. SoftBank Mobile is not liable for any damages or lost profit resulting from content alteration/erasure or its restoration.
- Do not use Camera in locations where shooting photos or videos is prohibited.

Music/Videos

- Do not listen to music or watch videos while driving a vehicle or riding a scooter/bicycle. Such use of a mobile phone is prohibited by law (use while riding a bicycle may also be punishable). Also be alert while walking; if surroundings are difficult to hear or attention is on Display, a traffic accident may result. Be careful especially at railway crossings, on station platforms, and at intersections.
- Listening at loud volume for an extended period may affect hearing.
- Take care not to disturb those around you (on train, etc.) with earphone or other noise.

Urgent News (Application)


- Urgent News Setting is enabled by default.
- An alert tone sounds when an alert is received, even in Silent mode.
- Alerts are not received during calls/transmissions or in poor signal conditions.
- Depending on usage/situation, handset may receive alerts for other areas or no alerts.
- Standby Time may decrease when Urgent News Setting is enabled.
- SoftBank Mobile cannot be held liable for any damages associated with this service, including accidents resulting from received information, reception timing or reception failure.

Bluetooth®

· Frequencies

Handset Bluetooth® function uses 2.402 GHz – 2.480 GHz frequencies in the 2.4 GHz band.

2.4FH1/XX1: Uses 2.4 GHz band, FH-SS and other modulation, with a maximum interference range of 10 m.

: Utilizes 2.402 GHz – 2.480 GHz band without mobile device bandwidth differentiation.



· Bluetooth® Cautions

- Handset Bluetooth® function is certified as compliant with Japanese domestic regulations. Use is restricted in some countries/regions. Confirm local laws before use abroad.
- The 2.4 GHz band used by handset Bluetooth® function is shared by other devices. Handset Bluetooth® function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.
- Connection speed and distance vary depending on distance between connected devices, obstacles, and Bluetooth® devices.

· Before Using Bluetooth®

Bluetooth® operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").


1. Before handset use, be sure "other radio stations" are not in use nearby.
2. If handset radio waves interfere with "other radio stations," promptly move or power off.
3. For further information, visit a SoftBank Shop or contact [SoftBank Customer Support](#).
 - All handset operations when connected with a Bluetooth®-compatible device are not verified and therefore not guaranteed.
 - Handset supports the Bluetooth®-standard security function for secure radio communication. However, be careful when using Bluetooth®, as security may be insufficient depending on conditions of usage or settings.
 - SoftBank accepts no liability for data/information leaks during communication using Bluetooth®.

Wi-Fi (Wireless LAN)

· Frequencies

Handset Wi-Fi function uses 2.402 GHz – 2.480 GHz frequencies in the 2.4 GHz band.

Uses 2.4 GHz band, DS-SS/OFDM modulation, with a maximum interference range of 40 m.

: Utilizes 2.402 GHz – 2.480 GHz band with mobile device bandwidth differentiation.



· Wi-Fi Cautions

- Handset wireless LAN function is certified as compliant with Japanese domestic and EC Directives. Use is restricted in some countries/regions including France. Confirm local laws before use abroad.
- The 2.4 GHz band used by handset Wi-Fi function is shared by other devices. Handset Wi-Fi function tries to minimize effects of other devices using the same bandwidth, but connection speed and distance may be reduced or function may be disconnected.
- Connection speed and distance vary depending on distance between connected devices, obstacles, and Wi-Fi devices.

· Before Using Wi-Fi

Wi-Fi operating frequency band is used by industrial, scientific, consumer and medical equipment including microwave ovens, other similar radio stations, premises radio stations for identifying mobile units used in manufacturing lines (radio stations requiring a license), specified low power radio stations (radio stations requiring no license) and amateur radio stations (hereafter, "other radio stations").

1. Before handset use, be sure "other radio stations" are not in use nearby.
2. If handset radio waves interfere with "other radio stations," promptly move or power off.
3. For further information, visit a SoftBank Shop or contact [SoftBank Customer Support](#).
 - All handset operations when connected with a Wi-Fi-compatible device are not verified and therefore not guaranteed.
 - Handset supports the Wi-Fi-standard security function for secure radio communication. However, be careful when using Wi-Fi, as security may be insufficient depending on conditions of usage or settings.
 - SoftBank accepts no liability for data/information leaks during communication using Wi-Fi.

Electromagnetic Safety

For body-worn operation, this phone has been tested and meets RF exposure guidelines when used with accessories containing no metal, that position handset a minimum of 15 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines.

CE Declaration of Conformity

CE 1177

In some countries/regions, such as France, there are restrictions on the use of Wi-Fi. If you intend to use Wi-Fi on the handset abroad, check the local laws and regulations beforehand.

KYOCERA Corporation hereby declares that 404KC is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

A copy of the original declaration of conformity for each model can be found at the following Internet address:

<http://www.kyocera.co.jp/prdct/telecom/consumer/>

Specific Absorption Rate (SAR) for This Product (for Japan)

This mobile phone 【404KC】 meets Japanese technical regulations* and international guidelines for exposure to radio waves.

The Japanese technical regulations for exposure to radio frequency energy established permitted levels of radio frequency energy, based on standards developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.

The regulations employ a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit is 2 watts/kilogram (W/kg) averaged over ten grams of tissue.

The limit includes a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The value of the limit is equal to the value given in international guidelines recommended by ICNIRP**, which is in collaboration with the World Health Organization (WHO). The highest SAR value for this mobile phone is 0.518 W/kg when tested for use at the ear, and 0.531 W/kg*** when worn on the body in the below manner****.

While there may be differences between the SAR levels of various phones and at various positions, all phones meet the Japanese technical regulations.

Although the SAR is determined at the highest certified power level, the actual SAR of the phone during operation can be well below the maximum value.

Use at positions other than at the ear****

This mobile phone may be used at positions other than at the ear. By using an accessory such as a belt clip holster that maintains a 1.5 cm separation with no metal (parts) between it and the body and the mobile phone, this mobile phone will comply with international guidelines for radio wave protection.

* The technical regulations are provided in Article 14-2 of the Ministry Ordinance Regulating Radio Equipment.

** International Commission on Non-Ionizing Radiation Protection

*** The value is under simultaneous transmission use conditions.

The World Health Organization has announced that "A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

For more information about SAR, see the following websites:

Ministry of Internal Affairs and Communications (MIC)

<http://www.tele.soumu.go.jp/e/sys/ele/body/index.htm>

Association of Radio Industries and Businesses (ARIB)

<http://www.arib-emf.org/index02.html> (Japanese)

European RF Exposure Information

This mobile phone 【404KC】 is confirmed to comply with guidelines relating to effects of radio wave exposure as set forth by the Council of Europe (CE). Refer to the following.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg and the highest SAR value for this device when tested at the ear is 0.711 W/kg*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described under "[Specific Absorption Rate \(SAR\) for This Product \(for Japan\)](#)," at "Use at positions other than at the ear." In this case, the highest tested SAR value is 0.478 W/kg*.

* The tests are carried out in accordance with international guidelines for testing.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a hands-free device to keep the mobile phone away from the head and body.

World Health Organization

<http://www.who.int/emf>

List of Specific Absorption Rates (SAR) for radio waves by smartphone/3G model

<http://www.softbank.jp/mobile/support/sar/> (Japanese)

Water/Dust/Shock Resistance

Handset has waterproof ratings equivalent to IPX5 and IPX7 and dustproof rating equivalent to IP5X (Back Cover and Card Slot Cap completely secure). Handset is also provided with shock resistance complying with military standards (SoftBank testing). Specifically, handset can be used in rain (less than 20 mm per hour) without an umbrella. Handset can also be used in bathrooms, kitchens, at poolside, and other places with water.

* For details, see "[In Various Environments](#)."

However, failure to observe precautions given here may allow water, sand, foreign particles, etc. to enter handset and may cause overheating, ignition, electric shock, scratches, malfunction, etc. For safe handset use, first read precautions here.

IPX5 equivalent

Handset continues to function as a phone after being sprayed from all directions with 12.5 liters of water per minute from a 6.3 mm diameter nozzle for at least 3 minutes, from a distance of approximately 3 meters.

IPX7 equivalent

Handset continues to function as a phone without water intrusion after being slowly immersed in still tap water of room temperature to a depth of 1 meter, and left there for approximately 30 minutes before being removed again.

IP5X equivalent

Handset will maintain a certain level of functionality and safety even after particulates in dustproof testing (dia. 75μm or less) have entered handset.

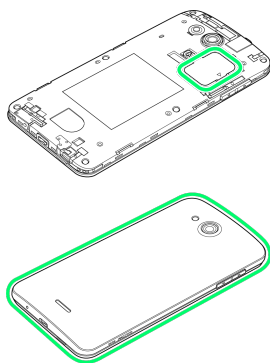
Compliance with Military Standards

Although drop testing in compliance with MIL-STD-810G Method 516.6 : Shock-Procedure IV as stipulated by the US Department of Defense (product dropped in 26 directions onto plywood (lauan) from a height of 1.22 m), this is not a guarantee with regard to all types of shock.

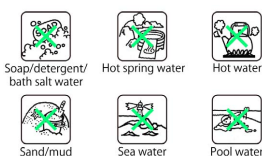
* As handset is designed with shock resistance in everyday usage, handset may break if subjected to excessive impact such as being thrown against something. Dropping may produce scratches, etc. even if handset performance is unaffected.

Before Use

- Close Card Slot Cap securely and attach Back Cover firmly to prevent water intrusion.
Confirm that Cap and Cover are completely secure so that there are no gaps.



- Particles (hair, sand, etc.) lodged between joining surfaces may allow water intrusion.
- DO NOT open/close Card Slot Cap or attach/remove Back Cover if hands/handset is wet.
- Do not place handset directly on beach sand, etc. Exposing Mic/Earpiece/Speaker/External Device Port/Noise Cancel Mic, etc. to sand may reduce volume.
- Do not use submersed (including key operation).
- Do not expose to or immerse in liquid other than room temperature fresh water or tap water (soap/detergent/bath salt water, hot spring water, hot water, muddy water, sea water, pool water, alcohol, etc.).



In Various Environments

- Rain
 - Do not use in heavy rain (20 mm or more per hour).
 - * Water remaining on Display may cause Touchscreen to malfunction.
 - DO NOT open/close Back Cover/Card Slot Cap while exposed to rain or if hands are wet. May cause malfunction, etc.
- Bath room
 - Do not immerse or drop in bathtub. Do not use submersed.
 - * Water remaining on Display may cause Touchscreen to malfunction.
 - Do not immerse in soap/detergent/bath salt water or hot spring water.
 - Do not expose directly to warm shower.
 - Do not expose to hot water.
 - Avoid prolonged use in bath room.
 - Use handset in temperatures between 5°C – 35°C and humidity within 35% – 90% (limited use in temperatures between 36°C – 40°C).
- Kitchen
 - Do not expose to or immerse in liquid other than fresh water or tap water (water with soap/detergent or spices, or beverage).
 - Do not expose to or immerse in hot water or in chilled water.
 - Do not leave handset in extremely hot/cold locations, (e.g., near ovens/stoves or in refrigerators).
 - Do not subject handset to strong water pressure (more than 6 liters per minute).
- Poolside
 - Do not immerse or drop in pool water. Do not use submersed.
 - Pool water is chlorinated. If wetted with pool water, promptly wash off with room temperature tap water. Do not use a brush.
 - * Somewhat low water pressure (6 or less liters per minute)

Shared Precautions

- Close Card Slot Cap firmly after confirming rubber seal is correct location. Also attach Back Cover firmly. Lodged particles, no matter how small (lint, a single hair, grain of sand, etc.), may allow water intrusion.
- Do not insert pointed object between Card Slot Cover and handset. May scratch seal and allow water to enter.
- Do not open or close Card Slot Cover while wearing gloves. Lodged particles (lint, hair, sand, etc.) from glove may allow water intrusion.
- Check handset and hands for moisture, sand, grime, etc. before opening or closing Card Slot Cap or attaching/removing Back Cover. May enter handset or become lodged in Cap or Cover, resulting in malfunction or water intrusion. If moisture, sand, grime, etc. is visible, no matter how small, first wipe handset and hands with lint-free clean, dry cloth before handling.
- Do not leave handset wetted. Water may enter from gaps. May also reduce volume. If wetted, [shake handset](#), and promptly remove as much water as possible with a lint-free clean, dry cloth. In cold regions, handset may freeze and cause malfunction.
- Handset is waterproof for only for fresh water/tap water. Not waterproof for hot water, salt water, soap water, chemicals, sweat, etc. If exposed to other types of moisture or sand/mud/etc., promptly wash off with room temperature tap water. Wash using hands (do not use brush) and hold Back Cover/Card Slot Cap secured.
 - * Somewhat low water pressure (6 or less liters per minute)
- Do not expose to strong water pressure (e.g., tap/shower water that hurts) above rating (IPX5, IPX7) or immerse for extended period.
- Do not wash in a washing machine, ultra-sonic washing machine, etc.
- Do not subject to strong shock while submersed (e.g., drop into basin, toilet, washing machine with water).
- Handset accessories are not water-, dust-, or shock-resistant.
- Do not insert pointed objects in holes of Mic, Earpiece, Speaker, External Device Port, or Noise Cancel Mic.
- Rubber seal on back of Card Slot Cap is vital to waterproofing/dustproofing. Observe the following.
 - Do not remove or scratch.
 - Do not allow particles to adhere. Lodged particles (lint, hair, sand, etc.) may allow water intrusion. Always remove.
 - Remaining liquid other than fresh water or tap water (hot water, salt water, detergent water, chemicals, sweat, etc.) may degrade waterproofing.
 - Be careful rubber seal is not pinched when securing Card Slot Cap. Forcing Cap closed with rubber seal pinched can scratch seal and may degrade waterproofing/dustproofing.
 - Replace components for water, dust, and shock resistance every two years regardless of appearance. Replacement can be provided at cost while handset is retained. Visit a SoftBank Shop or contact [SoftBank Customer Support](#).
- Do not drop or otherwise subject handset to strong shock. May degrade water, dust, or shock resistance.
- Handset is airtight to maintain water resistance (IPX7). Pressing handset forcefully may produce sound around Earpiece, but this is not a function or performance abnormality.
- Handset will not float.
- Do not immerse in hot water, use in a sauna, or subject to hot air from a hair dryer, etc.
- Use handset in temperatures between 5°C – 35°C and humidity within 35% – 90% (limited use in temperatures between 36°C – 40°C). Use in extremes beyond these ranges may degrade water, dust, and shock resistance.
- Sudden temperature change results in condensation. Let handset reach room temperature before moving from cold to hot places (e.g., shower/bath) to prevent condensation. Handset has no anti-condensation features.
 - * If condensation forms inside Display, leave at room temperature until condensation dries.
- Do not run tap water directly on External Device Port.
- Do not leave handset with any water drops on it. May short-circuit External Device Port.
- Do not leave any water on External Device Port.
- Before using External Device Port, check that there is no foreign matter in Port.
- Handset fulfills performance requirements for assumed usage. However, handset is not guaranteed for any and all conditions of actual usage. Malfunction determined to be due to mishandling is not covered under warranty.

If Exposed to Water

Using a wet handset allows water to collect in Mic, Earpiece, Speaker, External Device Port, or Noise Cancel Mic. This may affect call quality or wet your clothing, bag, etc. Follow steps below to drain water.

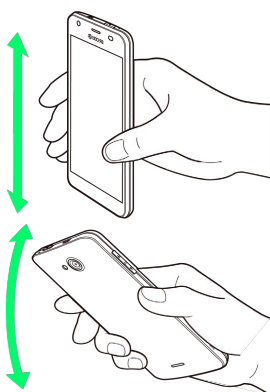
1

Wipe handset with a lint-free clean, dry cloth



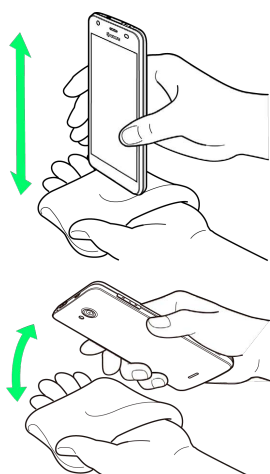
2

Shake handset as shown until there is no more wetting



3

Press a lint-free clean, dry cloth into gaps (Mic, Earpiece, Speaker, External Device Port, Noise Cancel Mic, etc.) to remove any water



4

After removing as much water as possible, leave handset at room temperature for at least 1 hour

- Some water may still remain in handset. Do not leave handset beside/in items that you do not want to get wet (clothing, bag, etc.).

When Charging

Accessories are not waterproof. Check the following before and after charging.

- Never charge while handset is wet. Charging while wet may result in malfunction, overheating, etc.
- Do not touch AC Charger (sold separately) or Micro USB Cable (sold separately) with wet hands. May cause electric shock.
- Use AC Charger (sold separately) or Micro USB Cable (sold separately) where not exposed to water. May cause fire or electric shock.
- Do not use AC Charger (sold separately) or Micro USB Cable (sold separately) near water sources (bath room/shower, sinks/basins, etc.). May cause fire or electric shock.

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DIGNO® U User Guide

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Visit [SoftBank Shop](#) for assistance

Model : DIGNO® U
Manufacturer : KYOCERA Corporation